

“Talking About My Generation” – Independent Commission for Older People

The following is a list of strategies, priorities, recommendations, performance indicators that the above report has links to:

Corporate Strategic Priorities

- SP3 Leisure Needs assessment
- SP10 City Hall development opportunities assessment
- SH1 Decent Homes Programme
- SH2 Council House Energy efficiency
- SH3 Maximise use of Housing Stock
- SH4a Community Engagement Strategy development
- SH4b Community Engagement Strategy implementation
- SH9 Parks for People programme development
- SH11 Model urban Neighbourhood benchmark development
- OA1 Equalities Standard Level 2
- OA2 Equality Impact Assessment of Services
- OA3 Improve Accessibility to Services
- OA4 Adult Participation in Sport
- OA5 Support and increase capacity of Third Sector
- OA6 Citizen magazine posted to every household
- OA7 Set up an older people’s commission.
- OA8 Financial Inclusion Strategy development
- OA9 Warm Homes Project to tackle fuel poverty in the private sector
- OA10 Free Events programme
- AE1 Customer friendly letters
- AE2 Customer Care Standards implementation
- AE3 Corporate Compliments and Complaints System
- AE4 Customer Satisfaction and feedback system

Corporate Strategies

- Neighbourhood strategy.
- Cultural strategy.
- Community engagement strategy.
- Community safety strategy
- Social cohesion strategy.
- Economic strategies.
- Housing strategies.
- Diversity strategy
- People plan.
- Customer care/access strategy.
- Communications strategy

Norwich Needs – Key Challenges

- 6: Tackling the additional barriers faced by people with mental health issues
- 7: Reducing health inequalities across the city

City of Norwich Partnership – Sustainable Community Strategy (LSP)

- Theme 1: City of Economic Growth and Enterprise
- to promote the well-connected city through sustainable transport
- Theme 3: City of Culture and Creativity
- to inspire people
- to create an environment where things can happen
- to improve quality of life
- Theme 4: City of Safe and Strong Communities
- to support families in crisis
- to improve neighbourhood engagement
- Theme 5: City of Health and Well-being
- to reduce poverty and disadvantage
- to reduce the incidence of mental health problems
- to reduce health inequalities
- to ensure adequate housing for all Norwich residents
- Theme 6: City of Learning and Personal Development
- to improve levels of educational attainment
- to boost aspirations of and opportunities for people of all ages

LAA Themes and Indicators

- Outcome 1: Thriving economy
1.5: (NI 175): Access to services and facilities by public transport, walking and cycling (Designated)
- Outcome 3: Improving housing
3.3: (NI 187): Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating
3.6: Housing adaptation measure (Local)
- Outcome 5: Stronger communities
5.1: (NI 1): Percentage of people who believe people from different backgrounds get on well together in their local area (Designated)
5.2: (NI 4): Percentage of people who feel they can influence decisions in their locality (Designated)
5.3: (NI 6): Participation in regular volunteering (Local)
5.4: (NI 7): Environment for a thriving third sector (Designated)
5.6: (NI 140): Fair treatment by local services (Local)
5.7: Participation in cultural activities (Local)
- Outcome 6: Safer communities
6.12: Safeguards against poor treatment of vulnerable adults (Local)

Outcome 7: Supporting independence

- 7.2: (NI 125): Achieving independence for older people through rehabilitation / intermediate care (Designated)
- 7.3: (NI 130): Social Care clients receiving Self Directed Support per 100,000 population (Direct Payments and Individual Budgets) (Designated)
- 7.4: (NI 135): Carers receiving needs assessment or review and a specific carer's service, or advice and information (Designated)
- 7.5: (NI 136): People supported to live independently through social services (Local)
- 7.6: (NI 141): Number of vulnerable people achieving independent living (Designated)
- 7.7: (NI 142): Number of vulnerable people who are supported to maintain independent living (Local)
- 7.8: Advice and advocacy (Local)

Outcome 8: Improving health and well-being

- 8.1 (NI 8): Adult participation in sport and active recreation (Designated)
- 8.8 (NI 121): Mortality rate from all circulatory diseases at ages under 75 (Designated)
- 8.10: Mental health of adults and older people (Local)

National Indicators

- 2 % of people who feel that they belong to their neighbourhood
- 3 Civic participation in the local area
- 4 % of people who feel they can influence decisions in their locality
- 5 Overall / general satisfaction with local area
- 6 Participation in regular volunteering
- 7 Environment for a thriving third sector
- 8 Adult participation in sport and active recreation
- 9 Use of public libraries
- 10 Visits to museums and galleries
- 11 Engagement in the arts
- 23 Perceptions that people in the area treat one another with respect and consideration
- 120 All-age all cause mortality rate
- 121 Mortality rate from all circulatory diseases at ages under 75
- 122 Mortality rate from all cancers at ages under 75
- 124 People with a long-term condition supported to be independent and in control of their condition
- 125 Achieving independence for older people through rehabilitation / intermediate care
- 127 Self reported experience of social care users
- 128 User reported measure of respect and dignity in their treatment
- 129 End of life care – access to appropriate care enabling people to be able to choose to die at home
- 130 Social Care clients receiving Self Directed Support per 100,000 population

- 131 Delayed transfers of care
- 132 Timeliness of social care assessment (all adults)
- 133 Timeliness of social care packages following assessment
- 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information
- 136 People supported to live independently through social services (all adults)
- 137 Healthy life expectancy at age 65
- 138 Satisfaction of people over 65 with both home and neighbourhood
- 139 The extent to which older people receive the support they need to live independently at home
- 140 Fair treatment by local services
- 141 Percentage of vulnerable people achieving independent living
- 142 Percentage of vulnerable people who are supported to maintain independent living
- 147 Care leavers in suitable accommodation
- 148 Care leavers in education, employment or training
- 149 Adults in contact with secondary mental health services in settled accommodation
- 150 Adults in contact with secondary mental health services in employment
- 177 Local bus and light rail passenger journeys originating in the authority area
- 178 Bus services running on time
- 187 Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating

National and Regional Reports, Strategies and Recommendations

Never Too Late for Living : Inquiry into Services for Older People	LGIU <i>(July 2008)</i>
Who Cares	Norfolk Carers <i>(March 2007)</i>
Supporting Carers	Learning Exchange <i>(July 2005)</i>
Independent Living for Older People	Office of Deputy prime Minister <i>(May 2004)</i>
Don't Stop Me Know : preparing for an ageing population	Audit Commission <i>(July 2008)</i>
Lifetime Homes, Lifetime Neighbours : a national strategy for housing in an ageing society	Communities and Local Government <i>(February 2008)</i>
Our Health, Our Care, Our Say : a new direction for community services	NHS <i>(January 2006)</i>
Putting People First : a shared vision and commitment to the transformation of adult social care	NHS, LGA & ADASS <i>(December 2007)</i>

Inspection of Social care Services for Older People : Norfolk County Council	Commission for Social Care Inspection (<i>July 2006</i>)
Our lives, Our Choices : fit for the future – a new vision for adult social care and support	LGA (<i>September 2008</i>)
End of Life Strategy : draft for consultation	NHS Norfolk (<i>September 2008</i>)
Review of Older people’s Engagement with Government : emerging findings	John Elbourne – Commissioned by the Minister for Pensions reform (<i>October 2008</i>)

Partnerships

City of Norwich Partnership
Neighbourhood Renewal Fund
Norfolk County Strategic Partnership
NELM
Norfolk Concessionary Travel Scheme
Norwich Bus Joint Investment Partnership
Bittern and Wherry Line Community Rail Partnerships
East West Rail link
Community Cohesion Network
Citywide Board
Greater Norwich Housing Partnership
The Greater Norwich Choice Based Lettings Partnership Board
Norfolk Supporting People Commissioning Body
City Centre Management Partnership
Regional Cities East
Investing in Communities
Norwich Learning City
Shaping Norfolk's Future
Safer Norwich Partnership
Sub Regional Floating Support Monitoring Group
Norfolk Partnerships for Older People’s Projects
Safeguarding Adults Board
Norfolk Supporting People-Provider Elected Panel