

NORWICH CITY COUNCIL

Report for Resolution

Report To Licensing Sub-Committee

20th June 2008

Report of Head of Legal & Democratic Services

Subject Licensing Act 2003:
Application for the Variation of a Premises Licence -
The Dog House, 18 St George's Street, Norwich, NR3 1BA

Purpose

Members are asked, in accordance with the delegation of licensing functions contained in the Norwich City Council Statement of Licensing Policy (Licensing Act 2003), to consider the application to vary a Premises Licence in respect of The Dog House, 18 St George's Street, Norwich following the receipt of objections from Interested Parties.

Recommendation

That Members determine the application to vary a Premises Licence in respect of The Dog House, 18 St George's Street, Norwich in accordance with the:

- Licensing Act 2003;
- Guidance issued under Section 182 of the Licensing Act 2003; and
- Norwich City Council Statement of Licensing Policy.

Financial Consequences

The financial consequences for this report are nil.

Corporate Objective/Service Plan Priority

The report helps to achieve the service plan priority of protecting the interests of the public through the administration of the licensing function.

Contact Officers

Ruth Kemp

Phone No 212760

Background Documents

The Licensing Act 2003
Guidance issued under Section 182 of the Licensing Act 2003
Norwich City Council Statement of Licensing Policy

1.0 The Application

1.1 The applicant is Mr Andrew Viner of 4 Appleacres, Old Catton, Norwich, NR6 7BA.

1.2 The premises consist of a public house in a mixed residential and retail area of the city centre.

1.1 The premises currently hold a premises licence, the summary of which is attached to the report as Appendix A.

1.3 The conditions and plan attached to the current premises licence are attached as Appendix B.

1.4 This variation application seeks to increase the current permitted hours for the Sale by Retail of Alcohol, Regulated Entertainment and Late Night Refreshment, and to amend the current plan of the premises.

1.6 The details of the Operating Schedule are as follows:

1.6.1 The Licensable Activities are:

- Live Music (Indoors Only)
- Recorded Music (Indoors Only)
- Other Similar Entertainment (Indoors Only)
- Provision of Facilities for Making Music (Indoors Only)
- Provision of Facilities for Dancing (Indoors Only)
- Provision of Other Similar Entertainment Facilities (Indoors Only)
- Late Night Refreshment (Indoors Only)
- Sale by Retail of Alcohol (For Consumption Both Off and On the Premises)

1.6.2 The proposed standard days and hours for the licensable activities are:

• Live Music	10:00 – 23:30	Everyday
• Recorded Music	10:00 – 02:00 10:00 – 01:00	Monday – Saturday Sunday
• Other Similar Entertainment	10:00 – 02:00 10:00 – 01:00	Monday – Saturday Sunday
• Provision of Music Facilities	10:00 – 02:00 10:00 – 01:00	Monday – Saturday Sunday
• Provision of Dance Facilities	10:00 – 02:00 10:00 – 01:00	Monday – Saturday Sunday
• Provision of Other Entertainment Facilities	10:00 – 02:00 10:00 – 01:00	Monday - Saturday Sunday

- Late Night Refreshment 23:00 – 02:30 Monday – Saturday
 23:00 – 01:30 Sunday
- Supply of Alcohol 10:00 – 02:00 Monday – Saturday
 10:00 – 01:00 Sunday

The following non-standard timings are also proposed for all the licensable activities:

For statutory Bank Holiday Weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve, the finish time to be extended by one hour.

One extra hour on St David's Day (1st March), St Patrick's Day (17th March), St George's Day (23rd April) and St Andrew's Day (30th November).

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

1.7 The opening hours requested are:

- 10:00 – 02:30 Monday – Saturday
- 10:00 – 01:30 Sunday

The following non-standard timings are also proposed:

For statutory Bank Holiday Weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve, the finish time to be extended by one hour.

One extra hour on St David's Day (1st March), St Patrick's Day (17th March), St George's Day (23rd April) and St Andrew's Day (30th November).

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

- 1.8 The new proposed plans for the premises are attached to the report as Appendix C.
- 1.9 The steps proposed to support the four licensing objectives are attached to the report as Appendix D.
- 1.10 Following consultation with Norfolk Constabulary and Norwich City Council's Environmental Services, the applicant has also agreed for a number of additional conditions to be attached the licence. These conditions are listed at Appendix E.

2. Relevant Representations

2.1 The responses from the Responsible Authorities are as follows:

Police – No representations.

Environmental Services – No representations.

Fire Officer – No representations.

Planning Officer – No representations.

Area Child Protection Committee – No representations.

Trading Standards – No representations.

2.2 There have been fourteen Interested Party objections to the proposals and the responses are attached to the report as Appendix F. The responses relate mainly to the licensing objectives of the prevention of crime and disorder and the prevention of public nuisance.

2.3 A site map of the area identifying the application premises is attached as Appendix G. A more detailed map of the area detailing the Interested Parties' residences will be available at your meeting.

3.0 Norwich City Council Statement of Licensing Policy

3.1 Attached at Appendix H are the elements of the City Council's local Licensing Policy which are considered to have a bearing upon the application:

4.0 National Guidance (issued under section 182 of the Licensing Act 2003)

Attached at Appendix I are the elements of the National Guidance issued by the Secretary of State that are considered to have a bearing upon the application.

5.0 Summary

5.1 The Sub-Committee is obliged to determine this application with a view to promoting the licensing objectives which are:

the prevention of crime and disorder;
public safety;
the prevention of public nuisance;
the protection of children from harm.

5.2 In making its decision, the Sub-Committee is also obliged to have regard to guidance issued under Section 182 of the Licensing Act 2003 (National Guidance) and the Council's own local licensing policy. The Sub-Committee must also have regard to all of the representations made and the evidence it hears.

5.3 The Sub-Committee must take such of the following steps as it considers necessary for the promotion of the licensing objectives:

Grant the application as asked.

Modify the conditions of the licence, by altering or omitting or adding to them.

Reject the whole or part of the application.

5.4 The Sub-Committee is asked to note that it may not modify the conditions or reject the whole or part of the application merely because it considers it desirable to do so. It must actually be necessary in order to promote the licensing objectives.

5.5 The representations received from the Interested Parties appear to relate to issues that fall under the licensing objectives of the prevention of crime and disorder and the prevention of public nuisance. The Sub-Committee is directed to paragraphs 21 and 25 of the local licensing policy at Appendix H which contain examples of factors that impact on the licensing objective of the prevention of public nuisance that the applicant could consider when addressing these issues. These paragraphs also contains examples of control measures that may be taken into account in operating schedules having regard to the type of premises and/or the licensable activities.

5.6 Insofar as the issue of licensing hours is concerned, the Sub-Committee is directed to paragraph 13.41 of the national guidance, which states that licensing hours should not inhibit the development of evening and night-time local economies, and that providing consumers with a greater choice and flexibility is an important consideration. However, this should always be carefully balanced against the duty to promote the four licensing objectives and the rights of local residents to peace and quiet. The Sub-Committee is also directed to paragraph 31.7 a) of the local licensing policy, authorising the restriction of licensing hours, where the licensing authority believes, on the basis of representations, that to not do so would exacerbate public nuisance.

The Committee must decide whether there is a strong enough case for the restriction of licensing hours, based on the representations made, to promote the licensing objectives.

5.7 The Sub-Committee is also reminded of the contents of appendices 2 and 4 of the local licensing policy (not re-produced in this report) that contain pools of model conditions relating to the prevention of crime and disorder and the prevention of public nuisance.



NORWICH
City Council

Premises Licence Summary

Premises Licence Number

08/00283/PREMTR

Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Red Lion
18 St Georges Street
Norwich
Norfolk
NR3 1BA

Telephone number

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence.

Late Night Refreshment
Sale by Retail of Alcohol
Recorded Music
Private Entertainment as defined under section 2 of the Private Places of Entertainment (Licensing) Act 1967

The times the licence authorises the carrying out of licensable activities

Late Night Refreshment	Monday to Saturday	23:00 - 23:30
Late Night Refreshment	New Years Eve	23:00 - 05:00
Sale by Retail of Alcohol	Saturday	10:30 - 23:00
Sale by Retail of Alcohol	Monday to Friday	10:00 - 23:00
Sale by Retail of Alcohol	Sunday and Good Friday	12:00 - 22:30
Sale by Retail of Alcohol	Christmas Day	12:00 - 15:00
Sale by Retail of Alcohol	Christmas Day	19:00 - 22:30
Recorded Music	Every Day	

Non Standard/Seasonal Timings

From the end of permitted alcohol hours on New Years Eve to the start of permitted alcohol hours on New Years Day

The opening hours of the premises

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Name, (registered) address of holder of premises licence

Mr Andrew Dennis Viner
4 Appleacres
Old Catton
Norwich
NR6 7BA

Registered number of holder, for example company number, charity number (where applicable)

Name, designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Andrew Viner

State whether access to the premises by children is restricted or prohibited

AWP machines

Annex 1 – Mandatory conditions

1 The following are not prohibited:

- a) During the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
- b) Consumption of the alcohol on the premises or the taking of sale or supply of alcohol to any person residing in the licensed premises;
- c) The ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
- d) The sale of alcohol to a trader or club for the purposes of the trade or club;
- e) The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
- f) The taking of alcohol from the premises by a person residing there; or
- g) The supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or
- h) The supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

2 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

3 No supply of alcohol may be made under a premises licence -

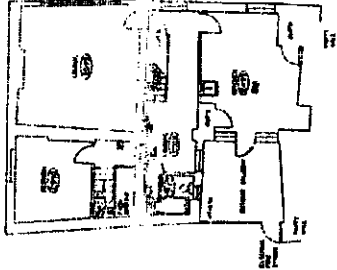
- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

DATE: 11/25/89

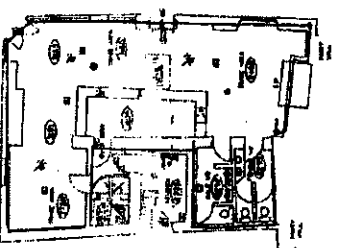
SCALE OF ABSTRACTION ACCORDING TO:
 1. Number of stories of building
 2. Type of structure
 3. Location of structure
 4. Location of structure
 5. Location of structure

- LEGEND
- CEILING HOIST
 - URINARY
 - TYPE PLUMBING
 - TOILET
 - URINAL
 - WASH HAND BASIN
 - WELLS
 - FIRE EXTINGUISHER
 - EMERGENCY LIGHT
 - IRRIGATION EQUIP
 - SMOKE DETECTOR
 - HEAT DETECTOR
 - FIRE ALARM
 - FIRE EXTINGUISHER (A)
 - FIRE EXTINGUISHER (B)
 - FIRE EXTINGUISHER (C)
 - FIRE EXTINGUISHER (D)
 - FIRE EXTINGUISHER (E)
 - FIRE EXTINGUISHER (F)
 - FIRE EXTINGUISHER (G)
 - FIRE EXTINGUISHER (H)
 - FIRE EXTINGUISHER (I)
 - FIRE EXTINGUISHER (J)
 - FIRE EXTINGUISHER (K)
 - FIRE EXTINGUISHER (L)
 - FIRE EXTINGUISHER (M)
 - FIRE EXTINGUISHER (N)
 - FIRE EXTINGUISHER (O)
 - FIRE EXTINGUISHER (P)
 - FIRE EXTINGUISHER (Q)
 - FIRE EXTINGUISHER (R)
 - FIRE EXTINGUISHER (S)
 - FIRE EXTINGUISHER (T)
 - FIRE EXTINGUISHER (U)
 - FIRE EXTINGUISHER (V)
 - FIRE EXTINGUISHER (W)
 - FIRE EXTINGUISHER (X)
 - FIRE EXTINGUISHER (Y)
 - FIRE EXTINGUISHER (Z)

KEY TO LOCATED AREAS
 * Rake and Supply of Alcohol — on roof of building
 # Non-safety related equipment
 @ Not for use
 © Not for use
 □ Not for use
 △ Not for use
 ▽ Not for use
 ○ Not for use
 ⊙ Not for use
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SCALE 1:100
FIRST FLOOR



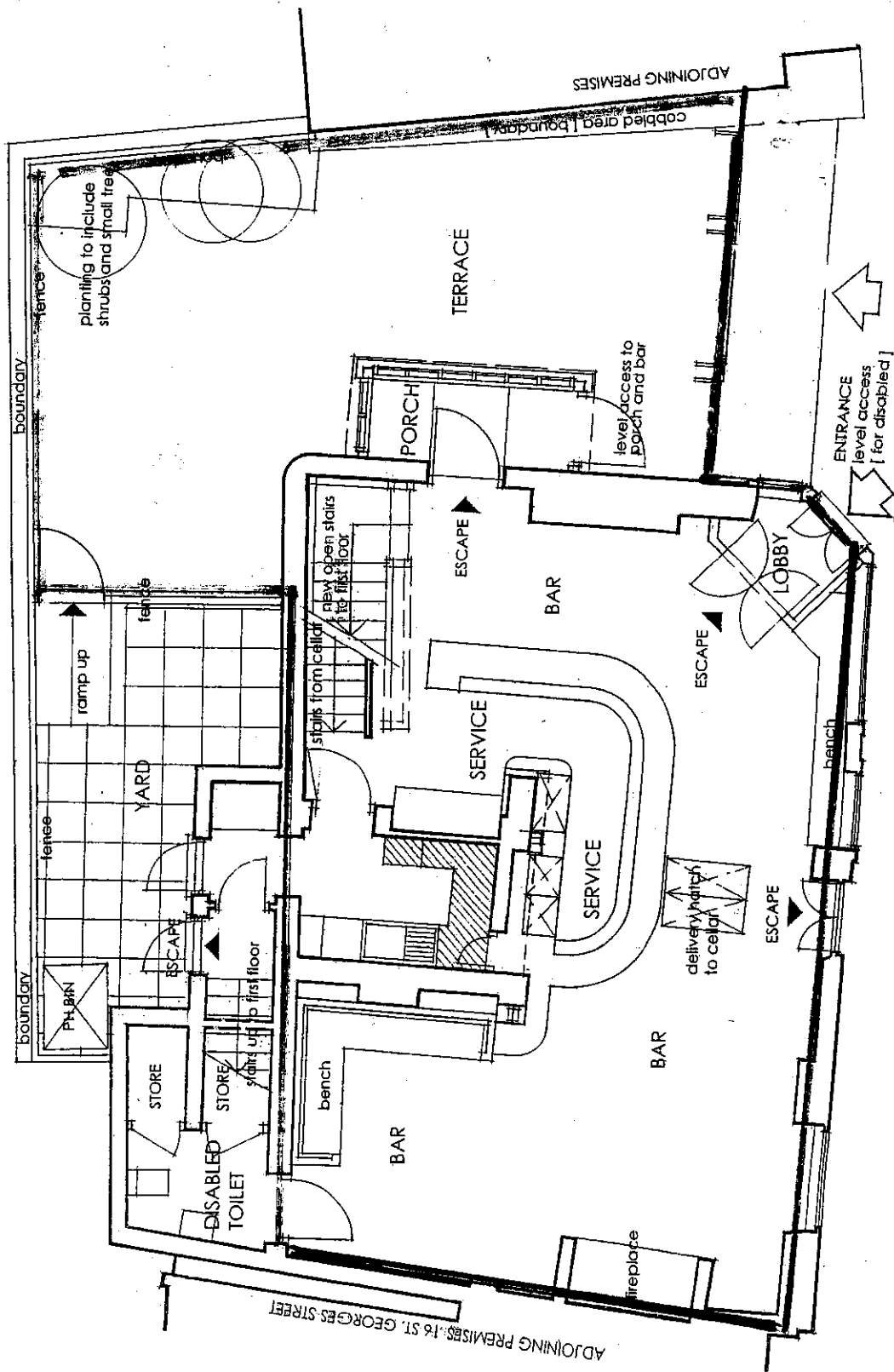
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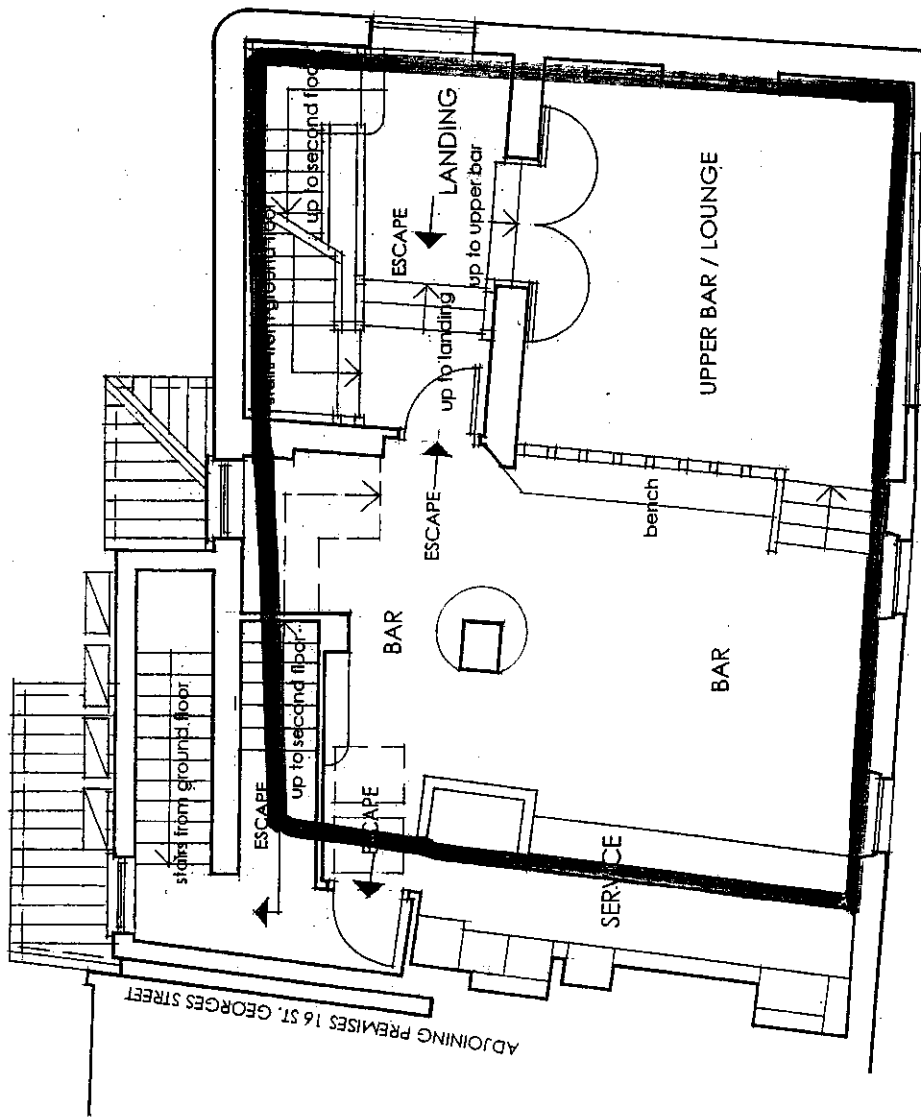
INDICATIVE ONLY
SCALE 1:250

1. All equipment is mounted on the wall unless otherwise indicated.
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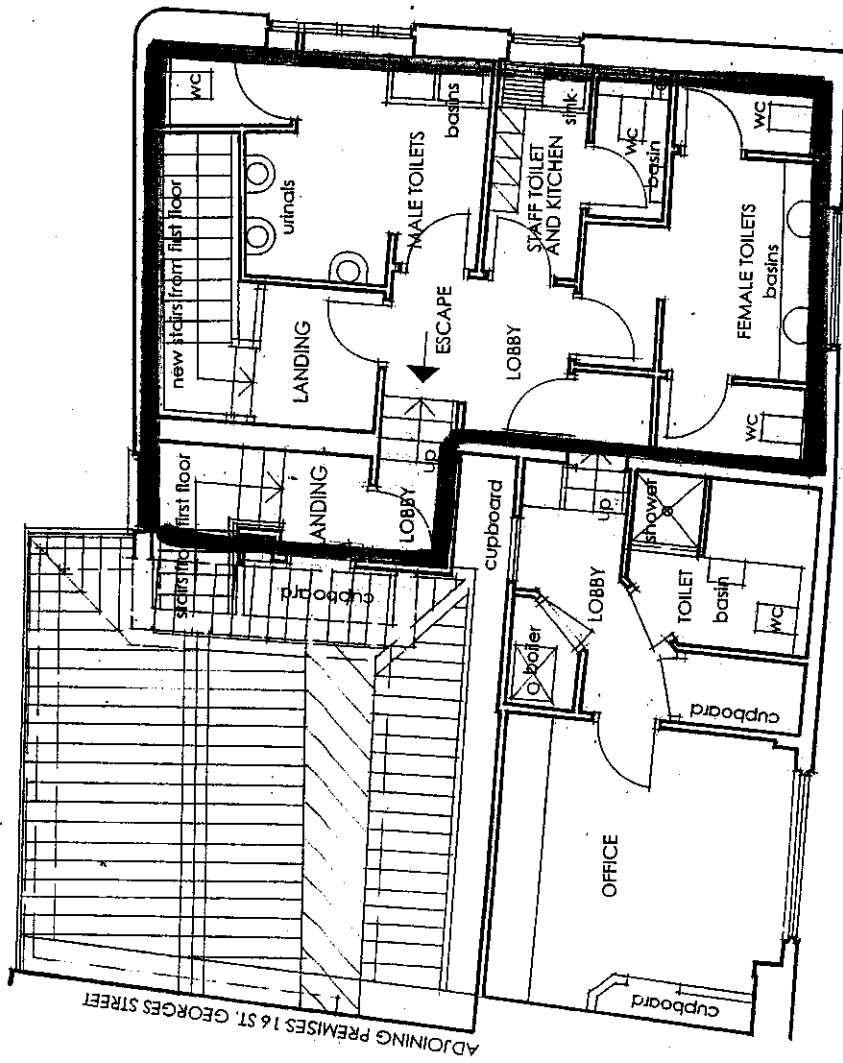
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Property name	100-100000000	Scale	1:100
Address	100-100000000	Scale	1:100
City	100-100000000	Scale	1:100
State	100-100000000	Scale	1:100
Zip	100-100000000	Scale	1:100



GROUND FLOOR PLAN



FIRST FLOOR PLAN



SECOND FLOOR PLAN

P Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9)

EXISTING PROCEDURES APPLYING IN RESPECT OF THE CONVERTED LICENCE WILL BE APPLIED TO THE PREMISES IN RELATION TO THE ADDITIONAL HOURS THAT ARE REQUESTED.
 THE STYLE OF OPERATION OF THE PREMISES WILL NOT DIFFER SIGNIFICANTLY DURING THE EXTENDED HOURS, AND NON ALCOHOLIC REFRESHMENT WILL BE AVAILABLE DURING THE EXTENDED PERIOD.
 I HAVE APPLIED FOR AN EXTENDED PERIOD BETWEEN THE CESSATION OF THE SUPPLY OF ALCOHOL AND THE CLOSURE OF THE PREMISES TO ALLOW THE OPTION FOR A MORE GRADUATED DISPERSAL OF CUSTOMERS

b) The prevention of crime and disorder

CCTV IS INSTALLED AND IT OPERATES DURING ALL HOURS OF TRADING.
 WHEN DJ'S ARE USED HE/SHE WILL ASK CUSTOMERS TO LEAVE THE PREMISES QUIETLY.
 ANY INSTANCES OF CRIME AND DISORDER WILL BE REPORTED TO THE POLICE AND WILL BE KEPT IN AN INCIDENT LOG BOOK.
 A ZERO TOLERANCE TOWARDS ILLEGAL DRUGS WILL REMAIN IN FORCE AT ALL TIMES.
 ID PROOF OF AGE IDENTIFICATION WILL BE ENFORCED, AND I DO NOT OPERATE ANY DRINK PROMOTIONS.
 I WILL CO-OPERATE WITH LOCAL POLICE AND SHALL PARTICIPATE IN ANY INITIATIVES TO PREVENT CRIME AND DISORDER. DOOR SUPERVISION WILL BE INSTRUCTED AS APPROPRIATE.

c) Public safety

I UNDERTAKE ONGOING RISK ASSESMENTS IN ORDER TO COMPLY WITH HEALTH AND SAFETY AND FIRE PREVENTION LEGISLATION.
 P.A.T. OF ALL ELECTRICAL EQUIPMENT.
 FIRE ALARM TESTED REGULARLY.
 FIRE EXITS CLEARLY MARKED.
 TRAINED FIRST AIDER ALWAYS AVAILABLE
 ONGOING TRAINING OF STAFF .

d) The prevention of public nuisance

ONGOING TRAINING OF STAFF.
 CUSTOMERS ENCOURAGED TO WAIT INSIDE FOR TAXIS.
 SIGNS AFFIXED AT ENTRANCE TO REMIND CUSTOMERS TO LEAVE QUIETLY AND NOT TO DISTURB LOCAL RESIDENTS.
 EXTERNAL AND SECURITY LIGHTING IN USE DURING OPERATING HOURS. DOORS AND WINDOWS CLOSED AFTER 2200 DURING REGULATED ENTERTAINMENT.
 NOTICE DISPLAYED IN COURTYARD (RED LION YARD) TO PAY PARTICULAR ATTENTION TO NOISE POLLUTION AFTER 2200HRS.
 NOTICE PLACED AT ENTRIES TO ENSURE THAT CUSTOMERS DO NOT LEAVE WITH BOTTLES AND CANS.
 SOFT DRINKS AND NON ALCOHOLIC REFRESHMENT WILL BE AVAILABLE IF IT IS DECIDED TO USE THE OPTION OF THE EXTENDED PERIOD BETWEEN CESSATION OF THE SUPPLY OF ALCOHOL AND THE CLOSURE OF THE PREMISES. (SEE A ABOVE)

CHILDREN WILL NOT BE ALLOWED ENTRY.
 SUITABLY WORDED SIGNAGE WILL BE DISPLAYED GIVING INFORMATION REGARDING
 THE RESTRICTIONS PLACED UPON CHILDREN.

- Please tick yes
- I have made or enclosed payment of the fee
 - I have sent copies of this application and the plan to responsible authorities and others where applicable
 - I understand that I must now advertise my application
 - I have enclosed the premises licence or relevant part of it or explanation
 - I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 5 – Signatures (please read guidance note 10)

Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent (please read guidance note 11). **If signing on behalf of the applicant please state in what capacity.**

Signature	
Date	22ND APRIL 2008
Capacity	AUTHORISED AGENT

Where the premises licence is jointly held signature of 2nd applicant (the current premises licence holder) or 2nd applicant’s solicitor or other authorised agent (please read guidance note 12). **If signing on behalf of the applicant please state in what capacity.**

Signature	
Date	
Capacity	

**Variation of Premises Licence
The Dog House, 18 St George's Street, Norwich**

Applicant: Andrew Viner

Conditions Agreed with Environmental Services:

- Except for access and egress, all exterior windows and doors, including the inner lobby doors, will be kept closed after 22:00 hours and at other times whenever regulated entertainment is taking place.
- Sound from regulated entertainment shall be inaudible 5 metres from the building façade of the licensed premises, and at the nearest noise sensitive premises.
- Tables and chairs shall be removed from any outside area in use by the public between 22:00 – 08:00 hours every day.
- Consumption of alcohol and other non-alcoholic beverages will be prohibited in any outside areas between 22:00 – 08:00 hours every day.
- Any trade deliveries or collections of trade waste will be restricted to 07:00 – 20:00 hours Monday – Saturday, with none on a Sunday.

Conditions Agreed with Norfolk Constabulary:

- CCTV system covering the main public areas of the venue, outside area and the entrances/exits will be installed and maintained. The system will be capable of recording images for a minimum of 28 days and copies of images will be made available to police/officers of the licensing authority on reasonable request.
- Staff will be trained and directed to challenge persons who appear to be under the age of 21 to provide documentary proof of age, including passport, driving licence or an acceptable credible alternative.
- Drinks will not be advertised or promoted to encourage drinking to excess.
- The Designated Premises Supervisor or appropriate representative will be a member of Norwich Pub Watch or Norwich Licensing Forum and attend a minimum of 3 meetings per year.
- Clearing empty bottles and glasses will be a high priority, including the outside area. Staff will prevent the removal of open containers of alcohol and glasses from the premises.
- All staff will be trained in their responsibilities in respect of the four licensing objectives, the exclusion of disorderly or drunken persons and preventing sales of alcohol to young people under the age of 18 years.
- A record will be made of this training showing who was trained, when and by whom, and the subjects covered. This record will be made available to police or officers of the licensing authority on reasonable request.
- At least one SIA trained door supervisor will be on duty on Friday and Saturday evenings from 21:00 hours until close and any additional evening when regulated entertainment is provided.

- This door supervisor will sign on and off duty in an incident book that will be available for inspection on reasonable request.

Kemp, Ruth

From: Chantalle Edgley
Sent: 29 April 2008 17:26
To: Licensing
Subject: Objections to The Dog House Pub - Ref# 08/00903/PREMTR - DONE

Attachments: DogHouse.JPG



DogHouse.JPG (1
MB)

Dear Mr Streeter

I am writing to object to the proposed licensing application (Ref# 08/00903/PREMTR) for the "Dog House Pub" (formerly Red Lion).

As an owner in the building next to the "Dog House", I have to strongly object to the proposed hours in the application on the basis of public nuisance. Our building is adjacent to the "Dog House". The fencing perimeter of the "Dog House" actually is attached to our building of flats.

The proposed hours are until 02h00, for recorded music, facilities for making music, dancing and the sale of alcohol. I assume this means that the patrons will be able to access the courtyard that is adjacent to our building with their drinks (the licensing proposal seems to emphasis the word "INDOOR", which is worrying, as if to make us forget that there is a courtyard that will be very noisy).

This means the doors to the pub will be constantly opening and shutting and the noise from the pub, along with the outdoor noise, will be extremely disturbing. The proposed live music until 23h30 is also worrying, as I know it will be too loud and I will have to be calling someone to complain about it. Also, the amount of inebriated people who also seem to think our garage and building walls are public urinals at closing times is appalling. (Our garage stinks of urine and ammonia.) So I also am objecting on the basis of preventing crime and disorder.

Sound travels extremely efficiently along St Georges Street, and we are already subject to noise from patrons of the Student Union Pub, The Play House and Delaney's at closing time. These people do not seem to be able to leave quietly or respectfully. To allow the "Dog House" a license until 02h00 is not conducive to keeping the peace with the neighbours (us) and will be a terrible public nuisance. The coming summer months mean having our windows open at night for fresh air, and the noise that we may be subject to from the "Dog House" makes me cringe.

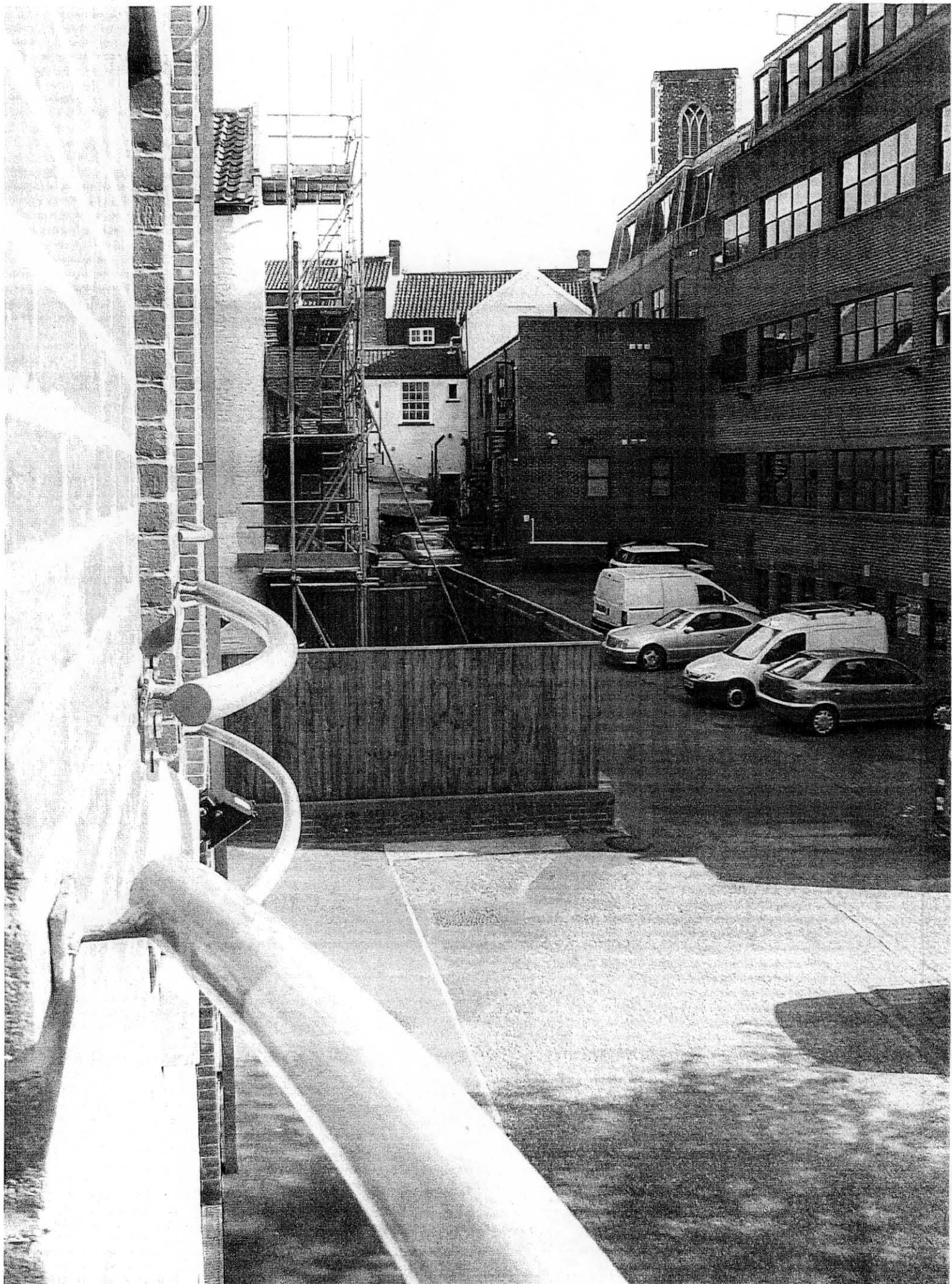
If people really want to drink until 02h00, they can go elsewhere to do it - there are plenty of options nearby - not in a pub that is adjacent to a residential building. Even if the license is until 23h00 or midnight, people will still be leaving after those hours and doing so noisily.

I strongly urge the Licensing Committee to reject the "Dog House" proposal and have the owners rethink their options. There is no room for more public nuisance, crime and public disorder in Norwich, as we already have enough to last two lifetimes!

Truly

Chantalle Edgley
28 Saint Georges Street
Norwich NR3 1BA

PS I have attached a photo to show how the proximity of the pub to our bedroom windows.



Kemp, Ruth

From: Chantalle Edgley
Sent: 03 May 2008 23:00
To: Licensing
Subject: Amendments to my objections to Ref# 08/00903/PREMTR

Dear Mr Streeter

I must add further comments to my email from Tuesday, 29th April, 2008. I would like to highlight the Evening News article about the "drunk and disorderly" behaviour that residents of Norwich contend with.

These are quotes from the article by Kim Briscoe, 3rd May, 2008:

"Over the next few weekends, officers will focus on the kind of behaviour which causes disruption and intimidation. Urinating in the street, or being drunk and disorderly, are some of the offences which will be targeted ahead of the peak summer months."

...

"PC Mark Shepherd, of Norwich's Licensing Unit, said: "For a number of years now we have carried out a large amount of work to reduce alcohol-related disorder and violence in the city centre and we have been extremely successful. "However, we can never be complacent and we are now looking to focus on the kinds of low-level disorder which cause intimidation and a general nuisance by putting the perpetrators out of pocket. "Our message is clear - if you are drunk and disorderly and you cause problems you will be issued with an £80 fixed penalty notice for disorder on the spot and be warned to be on your way or be arrested." "

Do we need another pub on Saint Georges that will add fuel to this low-level disorder? The answer is a resolute NO. Especially one not adjacent to a block of flats that will suffer from noise disturbance. As I write this email on a Saturday evening, I have been subject to drunk people walking down the street, kicking the fence that is protecting the on-going street works, drinking from pint glasses on the street and one has subsequently been broken on said street. The number of penises that I have seen outside from my apartment windows (PUBLIC URINATION) over the past few weeks is more than I can count on my fingers and toes.

As the article says, these kind of disturbances are intimidating. My husband was called a "fat cunt" this evening by 4 men who insisted on kicking the fence this evening as they walked by. We looked out the window because we thought someone had crashed into it. We tutted at the stupid behaviour and then were so kindly sworn at. In our own home.

This is what we deal with almost every weekend. We do not want, nor need, another pub on this street fuelling this kind of behaviour. It could be a restaurant. It could be a bakery. A shop. It could have been more flats. It does not need to be an establishment with a license to sell more alcohol.

Please, I implore you to deny this license even going through. I do not want stipulations on it as I may have written before. I want it to be denied. I want to live in peace and quiet. And unfortunately, any chance of that diminishes with more establishments selling alcohol to people who just don't care about anyone but themselves.

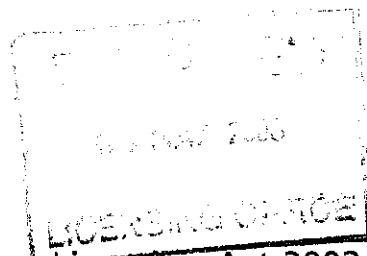
Again I remain

Yours truly

Chantalle Edgley



NORWICH
City Council



Norwich City Council Licensing Authority - Licensing Act 2003

Statement of support or objection to an application for a premises licence

Your name/organisation name/name of body you represent (see note 1):

CHRIS FRIBBINS

Postal address: 20 ST GEORGES STREET, NORWICH, NR3 1BA

Email address: _____

Contact telephone number: _____

Name of the premises you wish to support or object to:

18 ST GEORGES STREET, NORWICH, NR3 1BA (THE DOG HOUSE)

Address of the premises you wish to support or object to:

18 ST GEORGES STREET, NORWICH, NR3 1BA

Your support or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	SEE ATTACHED
Public safety	SEE ATTACHED
To prevent public nuisance	SEE ATTACHED
To protect children from harm	—
Please suggest any conditions which would alleviate your concerns.	SEE ATTACHED

Signed: _____

Date: 8/5/2008

Please see notes on reverse

20 St Georges Street
Norwich
Norfolk
NR3 1BA

Email: t
Phone: t
Mobile: t

8th May 2008

Re. The Dog House (Formerly the Red Lion) 18 St Georges Street Norwich
Norfolk NR3 1BA Licensing Act 2003: Premises Licence Variation

I wish to raise an objection to the application to vary the Premises License, in particular :-

Recorded Music (Indoors Only)
Other Similar Entertainment (Indoors Only)
Provision of Facilities for Making Music (Indoor Only)
Provision of Facilities for Dancing (Indoors Only)
Provision of Similar Entertainment (Indoors Only)
Supply of Alcohol (For consumption Both Off and On the Premises)
Monday – Saturday 10:00 – 02:00
Sunday 10:00 – 01:00

Late Night Refreshment (Indoors Only)
Monday – Saturday 10:00 – 02:00
Sunday 10:00 – 02:30

My concern is the operation of these activities after 11:30pm, in particular, but not exclusively, on nights that precede normal working days (Sunday/Monday, Monday/Tuesday, Tuesday/Wednesday, Wednesday/Thursday and Thursday/Friday). The site is approximately **10 metres** from the side of my property and windows to both my kitchen and living room. Bedroom windows are to the rear of the property, but overlook the rear/side of the premises. This will lead to sleep disruption in the early hours of the morning due to noise from the premises and customers arriving and leaving. St Georges Street is narrow at this point and any noise from the premises or people in the street is bounced back by the high walls of St Andrews Hall/Blackfriars Hall.

The proposal property is outside of the areas designated as Night Activity Zones by the local authority and does not have the same level of police and community support services. These variations would lead to a dilution of those zones and extend the area of night activities.

Introduction of smoking restrictions, also leads to people congregating outside of the premises for extended periods and I will not be able to open my windows in warm weather without the possibility of cigarette smoke entering my property.

My specific objections are :-

To prevent crime and disorder :-

The premises are outside the areas designated by the local authority as Night Activity Zones (where support and policing is concentrated overnight).

Public Safety :-

The premises are outside the areas designated by the local authority as Night Activity Zones (where support and policing is concentrated overnight).

To prevent public nuisance :-

Although the site has a long history of use as a pub, extended operating hours would increase the disruption to local residents by virtue of noise nuisance in the early hours of the morning.

Suggested conditions :-

Operating hours to be limited to 11:30pm Sunday/Monday through to Thursday/Friday.

Operating hours to be limited to 01:00 Friday/Saturday and Saturday/Sunday.

Chris Fribbins



NORWICH
City Council

Norwich City Council Licensing Authority – Licensing Act 2003

**Statement of support or objection to an application
for a premises licence**

Your name/organisation name/name of body you represent (see note 1):

MR A & MRS R. FAY

Postal address: 34 ST GEORGES ST, NORWICH

NORFOLK NR3 1BA

Email address: _____

Contact telephone number: _____

Name of the premises you wish to support or object to:

THE DOG HOUSE (FORMERLY THE RED LION)

Address of the premises you wish to support or object to:

18 ST GEORGES ST, NORWICH,

NORFOLK, NR3 1BA

Your support or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	SEE ATTACHED
Public safety	SEE ATTACHED
To prevent public nuisance	SEE ATTACHED
To protect children from harm	N/A

Please suggest any conditions which would alleviate your concerns.

Signed: _____ Date: 2/5/08

Please see notes on reverse

34 St Georges Street
Norwich NR3 1BA



2nd May 2008

Licensing
Norwich City Council
Legal & Democratic Services
City Hall, St Peters Street
Norwich NR2 1NH

Dear Sirs

Ref:08/0903/PREMTR - The Dog House, 18 St Georges Street

Further to your letter of 24th April and in addition to the Statement of Support or Objection form, we object for the following reasons.

The hours and activities in this proposal amount to the imposition of a night club into an historic and conservation part of the city. Far from enhancing the place for visitors and the people of Norwich, such an inappropriate location and use of a fine Grade II listed building will degrade the whole area.

It would appear that little account has been taken of the impact on St.Georges/St.Andrews and surrounding historic streets, and in particular the next door flats whose side wall is the Dog House patio boundary.

With over sixteen opening hours, 10 am in the morning until 2.30.am the following morning, with extensions for bank holidays and other days to over seventeen hours to 3.30.am, plus at least an hour for dispersal and clearing up, when exactly are residents expected to sleep and be in a fit state for work?

Over New Year it is to be open from 10 am on New Years' eve, continuously through that day, and the next, not closing until 3.30.am on January 2nd. Can this remotely be described as reasonable?

Live music will be until 11.30.pm daily, recorded music and, heaven help us, karaoke, will be blaring out until 2am/3am every day (except Sunday when there is a small concession to 1am/2am) all of it amplified still further by the canyon effect of the narrow street and tall surrounding buildings - City Finance College to the rear, the block of flats to the side and St Andrews Hall to the front. Shutting the windows at 10pm will make little difference, given that all the music will be amplified and there are to be DJs who will shout above it.

The use of the patio between the bars and flats is to continue until 2pm/3pm. Planning Committee approval to the scheme included the condition that use be restricted to closure at 11pm. Even this time would do nothing to protect residents from the bulk of the noise and smoke pollution.

St Georges Street is very narrow at this end, and is used for access to garages and car parking at the back, cabs pick up and deliver, and there is a great deal of pedestrian use as it is the major route from the City to the north and to the Magdalen Street/Fishergate area.

The congestion from arrivals and departures at the premises, cabs depositing and picking up, smokers and their companions gathered outside in this restricted street, will inevitably cause the usual high level of drink fuelled noise and could potentially lead to conflict between the different groups.

Since the smoking ban, noise outside licensed premises has risen dramatically, as have complaints about it. Experience of other premises at closing time, or indeed at any other time, has shown that customers pay no attention to the proximity of residential buildings. The screaming and shouting is not reduced because, of course, they are out to enjoy themselves and drinking only serves to reduce inhibitions still further.

All the notices and requests in the world asking customers to leave quietly and not to leave glasses, bottles and cans about will have absolutely no effect whatsoever. "Encouraging" them to wait inside a packed bar for cabs at any time, never mind on a warm summer evening, is bound for failure.

The licensee has no jurisdiction over the public streets; what strategy, if any, has he prepared to protect his customers and the users of St Georges Street from any disturbance outside his premises?

Bearing in mind Health and Safety, crowd control and fire regulations, what is the maximum number of people allowed in the building at any one time, and how will this be checked and managed?

To mitigate the effects of this proposal, to prevent the creation of another Prince of Wales Road/Riverside no-go area, and give the Human Right to a good quality of life to adjacent and other local residents of the area, we propose the following:

1. Live music to be restricted to Fridays and Saturdays and only until 10.30.pm, and subject to a limiter to strictly contain the noise within the premises.
2. Recorded music to be restricted to 10.30.pm only, 10.00.pm on Sundays and subject to a limiter to strictly contain the noise within the premises.
3. To keep the noise and smoke pollution down, the outside patio to be closed at 6 pm (a similar arrangement but only until 4pm applies to a local restaurant). No patio heaters.
4. Closing times to be 10.30.pm on Sundays, 11pm Monday to Thursday, 11.30.pm Friday and Saturday: this will hopefully result in the area being cleared at a reasonable enough time for residents to get to sleep and to stop a late night blight on the surrounding area. For New Year's Eve, 5.00. am. with the same limiter on the level of music.
5. No dancing, karaoke or any other entertainment or "Provision of Facilities for Making Music" or "Provision of Facilities for Dancing". (How do these differ from "Dancing" and Music"?)
6. The licence to be for one year only so that the effects on the street, the local area and residents can be assessed.

In conclusion it is a great shame that the character of the Grade II listed building, the historic conservation area , and the pedestrian scheme intended for the safety and greater enjoyment of everyone should be compromised by such a proposal, which if accepted will introduce not only a blight on a newly improved family friendly area, but also a horrible precedent for any other like-minded "entrepreneurs" to follow suit, maximising profits at the expense of a decent life for others. Whilst we cannot, perhaps, halt the seemingly inexorable alcohol fuelled march towards a cultural Armageddon, neither do we have to stand by the roadside giving it directions.

Yours faithfully

Mr and Mrs A Fay



NORWICH
City Council

Norwich City Council Licensing Authority – Licensing Act 2003

**Statement of support or objection to an application
for a premises licence**

Your name/organisation name/name of body you represent (see note 1):

SAPET & CO LTD

Postal address:

7 ~~ST~~ BANK PLAIN
NORWICH NR2 4SF

Email address:

Contact telephone number:

Name of the premises you wish to support or object to:

THE DOG HOUSE

Address of the premises you wish to support or object to:

18 ST GEORGES STREET
NORWICH NR3 1BA

Your ~~support~~ or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	
Public safety	
To prevent public nuisance	PLEASE SEE ATTACHE LETTER
To protect children from harm	
Please suggest any conditions which would alleviate your concerns.	

Signed: _____

Date: _____

2/05/08

Please see notes on reverse

Norwich City Council
Licensing
Legal and Democratic Services
City Hall
St Peters Street
Norwich
NR2 1NH



2 May 2008

Dear Sir/Madam

The Dog House, 18 St Georges Street, Norwich, NR3 1BA
Licensing Act 2003: Premises Licence – Variation

We write with regard to the above proposed variation.. We act as managing agents for 20-34 St Georges Street, a modern block of eight apartments which is immediately adjacent to The Dog House.


The proposal for live music together with extended opening hours will generate excessive levels of noise late at night creating major disturbance and nuisance to local residents. This will be worse during the summer months when windows and doors will be left open for ventilation. The proposed variations will detrimentally effect the amenities and the quiet enjoyment of the apartments by the residents. We consider that since The Dog House is an old historic building the sound insulation will be inadequate to contain the sound within the building. Furthermore clients leaving The Dog House during the early hours of the morning will create further nuisance.

We therefore strongly object to the proposed variation in licensing hours and the proposals for live music/provision of facilities for making music on the ground of public nuisance.

We also believe that the supply of alcohol for consumption both on and off the premises will be detrimental to the area and will also be a hazard to public safety since this will encourage on street drinking.

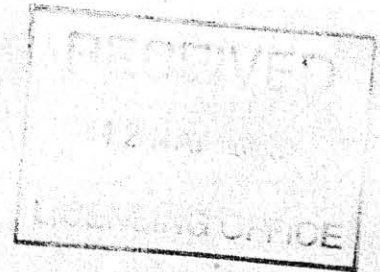
We trust that the above comments will be taken into consideration. We have no objection to The Dog House being operated as a wine bar/public house with normal opening hours but we do not believe this is the area for a late night/live music style of venue.

Yours sincerely


Chris R Sapey, MRICS



NORWICH
City Council



Norwich City Council Licensing Authority – Licensing Act 2003

Statement of support or objection to an application
for a premises licence

Your name or ~~organisation~~ name name of body you represent (see note 1):

MARK PARTIDGE

Postal address:

20 ST GEORGES STREET
NORWICH

Email address:

Contact telephone number:

Name of the premises you wish to ~~support~~ or object to:

THE DOGHOUSE

Address of the premises you wish to support or object to:

18 ST GEORGES ST
NORWICH

Your support or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	
Public safety	
To prevent public nuisance	SEE ATTACHED
To protect children from harm	
Please suggest any conditions which would alleviate your concerns.	SEE ATTACHED

Signed: _____

Date: 8/5/08

Please see notes on reverse

Objection under heading:

To prevent public nuisance

We own the flat at 20 St Georges Street which is next door to The Doghouse.

When we purchased the flat the pub was a quiet city drinking pub without music or entertainment and we believe that the amount of noise from the proposed activities will amount to a public nuisance at the times requested to local residents.

The building is so close to the flats bedroom windows that it is likely to prevent getting to sleep before 2 am when the premises close which would be unacceptable.

The premises is not designed for nightclub type activities not having any noise-proofing and noise being able to escape from normal windows and doors directly.

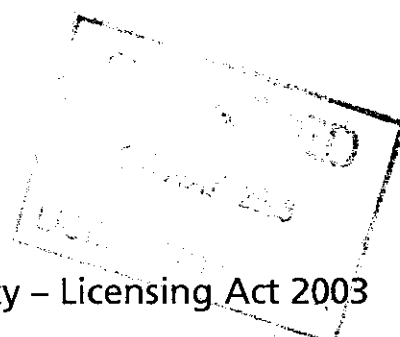
Alleviation of concerns

1. If noise limiters were fitted to ensure the music was cut off if the limit was exceeded
2. A maximum music time of 11 o'clock with only quiet drinking allowed after that. Anyone wanting music type entertainment after 11 o'clock should move on to more appropriate premises / location.

Mark Partridge
8/5/08



NORWICH
City Council



Norwich City Council Licensing Authority – Licensing Act 2003

**Statement of support or objection to an application
for a premises licence**

Your name/organisation name/name of body you represent (see note 1):

DR LYNDON MARTIN

Postal address: 28 ST GEORGES STREET, NORWICH, NR3 1BA

Email address: _____

Contact telephone number: _____

Name of the premises you wish to support or object to:

The Dog House, 18 St Georges St, Norwich

Address of the premises you wish to support or object to:

See above

Your support or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	<u>See attached letter</u>
Public safety	<u>See attached letter</u>
To prevent public nuisance	<u>See attached letter</u>
To protect children from harm	
Please suggest any conditions which would alleviate your concerns.	<u>See attached letter.</u>

Signed: _____

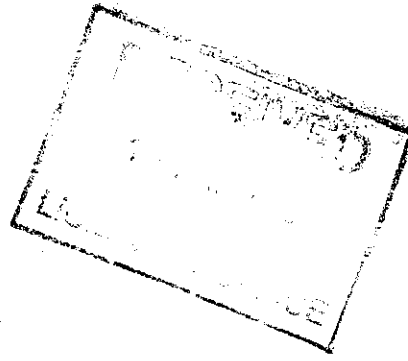
Date: 10/5/08

Please see note reverse

28 St Georges Street
Norwich
NR3 1BA

10th May 2008

Licensing,
Legal and Democratic Services
Norwich City Council
Norwich
NR2 1NH



Your reference: 08/00903/PREMTR The Dog House

Dear Sirs:

I am writing to object to the application for a variation in the licence for the above premises. I live in a flat that is in the block adjacent to the public house and thus will be directly affected by the business activities of the establishment.

I would like to object on a number of grounds and set these out below. I believe however that they all relate to issues of the prevention of crime and disorder, public safety and the prevention of public nuisance.

I am writing this letter on a pleasant Saturday afternoon, a time that stands in stark contrast to night time in this area, and in particular to Friday and Saturday nights. Last evening I found it necessary to telephone the police on three separate occasions to report a range of offences occurring in St Georges Street, ranging from a serious assault and subsequent fight, to public urination, to general drunk and disorderly behaviour. I would like to be able to say that last night was unusual, unfortunately it was not. Any check of police logs will show the number of calls made from residents of this area in response to such criminal activities and anti-social behaviour. Without doubt the problem is caused, in the main, by the heavy consumption of alcohol, both in the large number of pubs already on this short street (e.g. Delaney's, the Art School Student Union, the Playhouse) and in those in the surrounding area. St Georges Street is used as a major thoroughfare to and from the city, and this is increasing with the continued pedestrianisation of the street. I strongly contend that to extend, or even to grant a licence, to another public house in this street will greatly add to the cases of crime and disorder already experienced by residents on a regular basis. It should also be noted that the police continue to claim that they are unable to patrol this area, and any response to reported incidents is usually too late to have any effect. Instead, it is left to the residents to deal with the effects of those drinking to excess until the early hours of the morning. There is also additional noise created by those waiting for taxis and the taxis themselves as well as from those standing outside the various pubs to smoke. The latter also adds to environmental concerns. Again, the granting of a licence to the Dog House will only create more of the same problems.

The pedestrianisation of St Georges Street is something to be welcomed, and should lead to a wonderful public space that can be enjoyed by all people at all hours. Unfortunately, this is not presently the case and should this application be granted the

situation will not be improved. The transformation in the area as night falls is quite incredible, and also quite disturbing. Whilst I do not object to a night time economy, I do think that this should involve something more than drinking, given the inevitable consequences of this in a street like St Georges with so many pubs. We constantly hear talk of "café culture", which is something to be encouraged. However, late licences at more pubs do nothing to facilitate this. I do not feel safe on the street late at night, and would be sure that families would share my view. The handing over of areas of the city to young people to drink creates what are essentially no-go areas for others. We already have two examples of this in Riverside and Prince of Wales Road and I would urge the Committee to stand against St Georges Street becoming the third area. The refusal of this application would do much to achieve this.

With regard to the particular elements of the application, I would like to specifically object to the extended opening hours (given the reasons already outlined) and also to the requested permission for live music, recorded music and making music. These activities will all create significant noise for residents and should not be allowed in this area. It should be noted that when planning consent was granted for the works to this building, noise was a major concern of the committee. In particular, use of the outside courtyard was to be limited in the hours of use, an internal lobby was to be installed on the outside door, and there was to be no amplified music in the courtyard. I would ask that the Committee note this and act to support the conditions through further limiting the opening hours (should a licence be granted) and in particular the use of the outside courtyard.

In conclusion then I would like to ask that the Committee takes very seriously the concerns and worries of the residents of this area and either rejects or strictly limits the licence granted to the Dog House. St Georges Street has the potential to be the jewel in the crown of Norwich's historic city centre – and as such it, its residents and those who might like to enjoy it at night, deserve better than another pub with a late licence.

Yours faithfully,

Lyndon C. Martin, Dr.

Kemp, Ruth

From: 3 Princes Street Address
Sent: 19 May 2008 13:02
To: Licensing
Subject: The Dog House

Dear Sir,

The Dog House (Formerly the Red Lion), 18 St. Georges Street, Norwich, NR3 1BA
Licensing Act 2003, Premises Licence – Variation
Reference 08/00903PREMTR

Thank you for your letter dated 24th April concerning the above application. We object to the application on the grounds of Public Nuisance and The Prevention of Crime and Disorder.

We are residential occupiers of a dwelling house some 50 yards from the proposed licensed premises. There are three residential houses at the western end of Princes Street and three at numbers 4, 6 and 8 Elm Hill, as well as residential accommodation above or adjoining the Britons Arms and the Elm Hill Craft Shop. There are a further eight residential flats immediately next door to these premises at 34 St. Georges Street with numerous other houses further along that street and at Friars Quay. All of these houses will be likely to be adversely affected by noise from the premises and late night commotion from customers both arriving and leaving them when they close. These residents already suffer badly from the traverse of late night drinkers from elsewhere in the city and from those leaving the nearby licensed premises at Delaneys Irish Bar, the Playhouse Bar and Garden and the Art School's Students Union bar directly across the road from the application site.

It is not known how Delaneys Irish Bar managed to achieve a 2am licence without any information concerning its application being supplied to the local residents who live nearest to it. Certainly this has resulted in an increase in late night noise disturbance and there is every reason for not exacerbating the situation further by the grant of a further late night licence.

The current application provides for drinking until 2am on all days of the year and until 3am on a very considerable number of days including all three days of every bank holiday weekend to say nothing of 'patriotic' Saints days. In addition to that temporary extension notices could presumably be applied for on a further twelve days in any year to say nothing of the applicant seeking non-stop 24hour drinking between New Years Eve and 2am on the 2nd January. By any standards these are rapacious demands which may have been put forward simply for the purpose of negotiation but which if acceded to would make life even more intolerable for the beleaguered local residents whose hours of sleep would become even more limited.

We see no reason why bearing in mind the mixed residential character of the neighbourhood, drinking should not cease at 11.30 on weekdays and no later than midnight on Saturdays and Bank Holiday Mondays.

The application also seeks permission for live amplified music until 11.30pm each day and recorded amplified music until 2am in the morning. Dancing will be allowed to take place for the same duration of hours. The application in truth appears more akin to that of a night club rather than a city centre public house. No indication has been given as to what steps have been taken to ensure that sound is completely contained within the building, but because of the inevitable opening and closing of doors there cannot but be an escape of noise throughout most of the evening, night and early morning. With eight residential flats only feet away this seems to us to be an intolerable imposition on those residents and also likely to be detrimental to performances at St. Andrew's Hall, a building that suffers badly by being unable to cope with ingress and egress of sound.

No indication has been given by the applicant of willingness to install and maintain a noise limiter device (not that that would mitigate the escape of sound by groups of people entering and exiting) but a requirement for such a noise limiter has been imposed by the Licensing Committee and Magistrates on St. Andrews Hall and is also understood to be in place as part of Delaneys licence. Similar safeguards also seem to be an essential requirement in the present case.

Licence is being sought to serve alcohol on the apron of open ground situated between the pub and the immediately adjacent flats. Again it is quite impossible to see how that ground could be used – even without music being allowed there- in such a way that nuisance and disturbance could be prevented. If the Licensing Committee were disposed to grant any form of alcohol license for this open area it should really only be on the basis of daytime use and that tables and chairs would be dismantled in this area in the early evening and that there should be no drinking there beyond that point in time.

The offer to encourage customers to wait inside the building for taxis is patently absurd in the context of drinking taking place outside the building until late at night, to say nothing of groups of smokers congregating there.

A number of late night licences have been granted latterly on the supposed grounds that this will be conducive to a 'vibrant cafe culture' when in fact the net result has been to cause nuisance and disturbance to local residents, increased volumes of litter and debris, and alcohol induced crime in what has been described by the Norfolk Police as a 'crime hot spot particularly on Fridays and Saturdays'. The patience of local residents with the consequences of such 'vibrancy' has been tried severely - almost beyond endurance. It is hoped that by now the members of the Licensing Committee will have had evidence that this social experiment has not been successful and that attention can be given to the reasonable needs of city centre dwellers rather than to the drinks industry. When the current Licensing Act was introduced before Parliament, the then relevant Minister, Tessa Jowell emphasised that wherever a conflict arose between the drinks industry and the public interest, then "the public interest should win hands down". We hope the Licensing Committee will be mindful of this.

Yours faithfully,

John and Carol Hardman
3 Princes Street, Norwich, NR3 1AZ

DEREK MORRIS PPRBS
SCULPTOR

1 THE MONASTERY COURT
ELM HILL
NORWICH
NR3 1HW

Ian Streeter,
Licensing,
Legal and Democratic Services,
Norwich City Council,
City Hall,
Norwich,
NR2 1NH.

19th May 2008

Dear Mr Streeter,

Although we have not been sent any notification from your office concerning the application by the Doghouse, St Georges St to renegotiate its opening times, we have received a copy of the application and a covering letter from residents who live in the flats next door to the bar. They have asked us to write in support of their objections to the proposal, and we are concerned enough about the nature of it to feel obliged to do so.

We object to the application because we believe that by granting it, it would contribute to both the possibility of Public Nuisance and Crime and Disorder in the area.

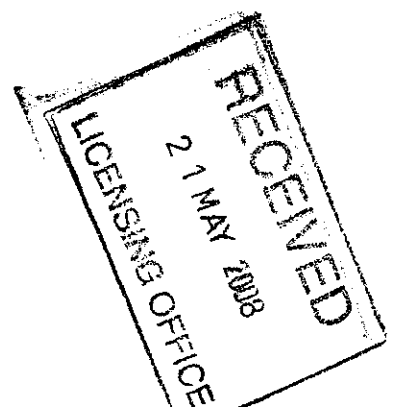
We live at 1 The Monastery Court, which although not adjacent to the Doghouse, is sufficiently near to be affected by an increase in the possibility of noisy and antisocial behaviour, added to that already affecting us from Delaney's Bar, the Student Union Bar and the Playhouse Bar. This extra nuisance will make living in this area of Norwich an increasingly untenable proposition.

A few years ago, Norwich City Council saw fit to allow the development of eight flats in St Georges Street. At the time this appeared to be a very good use of the space. We believe that it should now take responsibility for that decision by deciding whether the street should become a drinker's mecca or a reasonably pleasant place for people to live. The new application from the Doghouse shows no concern or interest for local residents and seeks only to maximise its profits at their expense.

Further we feel that the Council, taking into account the mixed commercial and residential nature of the area, should ideally set a limit on opening times of 11-30 pm during weekdays and midnight on Saturdays and Bank Holidays.

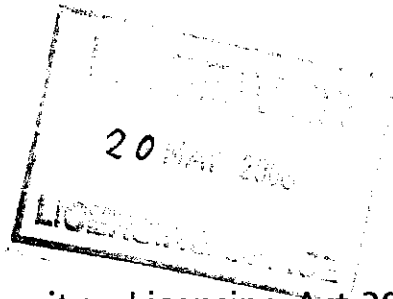
Finally, we are increasingly exercised in the daily news by the growth of uncontrolled drinking on our city streets. We believe it is time to call a halt to the social experiment which has tried to introduce all night drinking into our culture. It is not working. We fervently hope that the City Council will act responsibly when faced with this application and firmly reject it.

Yours sincerely,





NORWICH
City Council



Norwich City Council Licensing Authority – Licensing Act 2003

Statement of support or objection to an application for a premises licence

Your name/organisation name/name of body you represent (see note 1):

MRS DIANA HYAM

Postal address: 6 ELM HILL

NORWICH NR3 1HN

Email address: _____

Contact telephone number: _____

Name of the premises you wish to support or object to:

THE DOG HOUSE (formerly the Red Lion)

Address of the premises you wish to support or object to:

18 ST GEORGES ST. NORWICH

NORFOLK NR3 1BA

Your support or objection must relate to one of the four Licensing Objectives (see note 2)

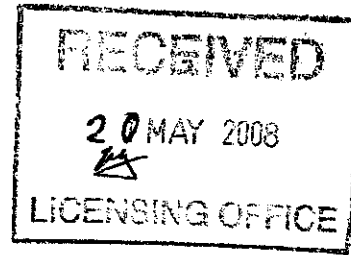
Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	DRUNKS FIGHT AND CREATE PUBLIC DISORDER AND COMMIT LOW LEVEL CRIME
Public safety	IF THIS GOES AHEAD I SHALL NOT DARE VISIT THE AREA AT NIGHT
To prevent public nuisance	VOMIT. URINE. LITTER DAMAGE TO PROPERTY BY DRUNKS
To protect children from harm	
Please suggest any conditions which would alleviate your concerns.	CLOSING AT 10.30PM. DOUBLE GLAZING. NOISE LIMITER

Signed: _____ Date: 20.5.08

Please see notes on reverse

Mrs D Hyam
6 Elm Hill
NR3 1HN

To Norwich City Council
Licensing
City Hall
NR2 1NH



20 5 08

Re – The Dog House
18 St Georges St
NR3 1BA

Dear Sir

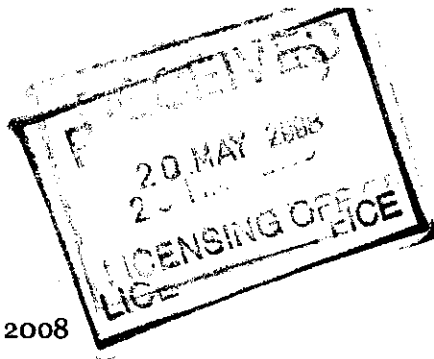
If Norwich belongs to us all then the residents are surely entitled to the quiet enjoyment of the area by day and night. The unintended consequences of the “night time economy” are public disorder and a financial burden on the taxpayers.

The opening hours in the application are unreasonably long. The unwelcome side-effects of such licensing will be felt in the surrounding streets and will include loud noise, fighting and foul language, the revolting appearance of vomit and excreta, increased litter, graffiti and damage to property. All this has already been experienced by the local residents since the late opening of other pubs in the area.

I object strongly to this application. Details of my objection are listed on your form.

Yours faithfully,

Diana Hyam



19th May 2008

THE BRITONS ARMS,
9 ELM HILL,
NORWICH,
NR3 1HN.

Ref; Application for variation of Premises Licence ,The Dog House, 8 St Georges St.,Norwich .
Ref;08/00903PREMTR.

Dear Sir,

I should like to make the following comments about the above licencing application. They relate to the prevention of public nuisance and to the prevention of crime and disorder.

1)The demands of the application seem excessive both in terms of the hours of opening and of the range of activities included.....The applicant would seem to be requesting options to run an establishment well beyond the normal definition of a Public House (What provision does the clause 'similar entertainment' cover?) It must be remembered that this establishment is adjacent to newly erected flats, bought in good faith by people anticipating living next to a traditional pub, not a nightclub.

2)The establishment will be within a few yards of the west end of St. Andrews Hall. For anyone familiar with the existing problems of externally created noise during concert performances the thought of dramatically increasing the risk of such is dispiriting in the extreme. This is ,after all, Norwich's only concert hall and is thus host to some exceptional performers and performances.

3)Without in anyway wishing to denigrate the drinking habits of art students it should be mentioned that The Red Lion had a reputation for engendering a certain degree of excess If the reinvented 'Dog House' is open for longer and for more it is not difficult to imagine the result. The increase in binge drinking is currently attracting a lot of debate; the effect of the new licencing legislation does not seem to be increasing responsibility and restraint; .rather the opposite.

In conclusion I would suggest that the application is of a kind which would be more suited to the recognized partying areas of Prince of Wales road or Riverside. These areas are subject to specially designated policing strategies and as such are closely controlled, the proposed application is in a far more sensitive area well away from mainstream clubbing. Without substantial modification this proposal could have an extremely detrimental effect on an area which successfully combines residential, ,cultural and low key leisure use. It should be borne in mind that St. Andrews Halls are also the location of a significant number of civic occasions.

Yours sincerely,

SUE SKIPPER AND TONY HAYDEN.



NORWICH
City Council

RECEIVED
07 MAY 2008
LICENSING OFFICE

Norwich City Council Licensing Authority - Licensing Act 2003

**Statement of support or objection to an application
for a premises licence**

Your name/organisation name/name of body you represent (see note 1):

DR J.R. and MRS P.M. SIMPSON

Postal address:

9 FRIARS QUAY

NORWICH, NR3 1ES

Email address:

Contact telephone number:

Name of the premises you wish to support or object to:

THE DOG HOUSE

Address of the premises you wish to support or object to:

18 ST GEORGE'S STREET, NORWICH

Your support or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	see attached letter
Public safety	
To prevent public nuisance	see attached letter
To protect children from harm	
Please suggest any conditions which would alleviate your concerns.	Keep venue as a traditional public house. Close by 11 p.m. No dancing. No sound amplification.

Signed:

Date:

5 May 2008

Please see notes on reverse

9 Friars Quay
Norwich
NR3 1ES

Ian Streeter
Licensing Manager
Legal and Democratic Services
Norwich City Council
City Hall
St Peter's Street
Norwich
NR2 1NH

5 May 2008

Dear Mr Streeter,

We wish to raise objections to the proposed opening hours and activities at The Dog House, 18 St George's Street, Norwich.

We note that a substantial change of use is proposed, which will transform a traditional public house (The Red Lion) into a music venue/nightclub (The Dog House).

Because this venue will promote **dancing**, the music sound levels will be very high, thus creating an intolerable nuisance for people living in the neighbouring flats, which are only a few yards away. This nuisance will be exacerbated by the fact that The Dog House will regularly be open until 2.30 a.m.

Moreover, too much drunken disturbance will be created in neighbouring streets when The Dog House patrons leave the premises in the early hours of the morning. There will be an inevitable trail of noise, hooliganism, graffiti, damage, litter and vomit throughout the surrounding area. As we live in this area, we do not wish to be subjected to such anti-social activities.

St George's Street is a key part of an important historic area. It should not be allowed to sink, like the Prince of Wales Road and Riverside, into a ghetto for yobs.

Yours faithfully,

Dr J R and Mrs P M Simpson

21 Friars Quay, Norwich, NR3 1ES

18th May 2007

Ian Streeter
Licensing Manager
Legal & Democratic Services
Norwich City Council
City Hall
St Peter's Street
Norwich NR2 1NH



Dear Mr Streeter

**Re: The Dog House (formerly the Red Lion)
18 St George's Street, Norwich
Licensing Act 2003: Premises Licence – Variation**

I understand that an application has been made by the above premises for a licence variation which will allow the premises to remain open until 0230 Monday to Friday and 0130 on Sunday. As a local resident and one who uses St George's Street on a daily basis, I should like to object to the application.

The premises are located immediately adjacent to a new block of flats which was presumably given planning permission recently in order to encourage city-centre living and revitalisation of the city centre throughout the day and not just as part of the night-time economy. I cannot believe that the quality of life of these new residents will be enhanced by such excessively long opening hours, notwithstanding the assertion that all entertainment at the premises will be 'indoors only'.

I do not see any reference to noise-limiters being proposed and the small nature of the Dog House bar means that doors will be opening and closing frequently, allowing noise to escape. In addition there will inevitably be street noise outside the premises until well after 0230 in an area which is clearly now designed by the City Council's own policies to be residential.

Given the incompatibility of the application with the residential nature of the street, I would urge the Council to withhold approval.

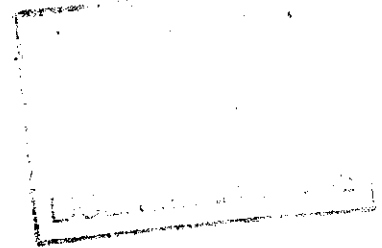
Yours sincerely,


Brian Ayers

John W. Spinks

37 Friars Quay, Norwich, Norfolk NR3 1ES

Licensing
Norwich City Council
Norwich
Norfolk



13/05/2008

Dear Sir/Madam,

The Dog House, St George's Street License Application

in view of the residential nature of the area I request the following conditions be added/amended:-

Closing time set to midnight on nights preceding a work night ie Sun, Mon, Tues, Wed, Thurs.

Closing time for external areas set to 22:00.

Amplified music until 22:30 Mon-Sat, 22:00 Sun

Sound limiter in operation from 20:00 (Sound level to be set by survey from an acoustic engineer in conjunction with Environmental Health). The premises currently has single pane glass and no double door lobby, however renovation work is still under way and this may change.

On peak nights Thurs, Fri, Sat and when a busy night is expected (because of band booking or other event) arrangements are made to ensure residents are not disturbed by customers loitering in the pedestrian St Georges Street.

Yours faithfully,

John Spinks



NORWICH
City Council

RECEIVED
22 MAY 2008
LICENSING OFFICE

Norwich City Council Licensing Authority – Licensing Act 2003

Statement of support or objection to an application
for a premises licence

Your name/organisation name/name of body you represent (see note 1)

GREG AND EVELYN CHAPMAN

Postal address:

5 FRIARS WAY, NORWICH
NR3 1ES

Email address:

Contact telephone number:

Name of the premises you wish to support or object to:

THE DOG HOUSE

Address of the premises you wish to support or object to:

18 ST. GEORGES ST
NORWICH NR3 1BA

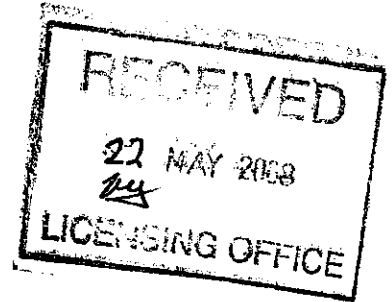
Your support or objection must relate to one of the four Licensing Objectives (see note 2)

Licensing objective	Please set out your support or objections below. Please use separate sheets if necessary.
To prevent crime and disorder	See attached letter
Public safety	See attached letter
To prevent public nuisance	See attached letter
To protect children from harm	
Please suggest any conditions which would alleviate your concerns.	A drastic reduction in scale of activities planned and in opening hours

Signed: _____

Date: 20/05/08

Please see notes on reverse



G J D Chapman

5 Friars Quay NORWICH NR3 1ES

e-mail

19 May 2008

Mr Ian Streeter
Licensing Manager
Norwich City Council

Dear Mr Streeter

Re: The Dog House, 18 St Georges St, Licence Variation

We wish to object to the application to vary the licence of the premises at 18 St Georges St Norwich.
We have set our objections on a separate sheet.

Yours sincerely,

Greg Chapman
Evelyn Chapman

Prevention of Crime and Disorder

1. It is proposed that these premises should remain open until 2.30 a.m. – and one hour later on public and other holidays. We already have two establishments on St Georges St which open until 2.00 a.m. (The Playhouse Bar and Delaneys). Since the extension of the licensing hours we have had to endure an escalation of drink fuelled nocturnal disturbance – noise, rowdiness and hooliganism, urinating and vomiting, casual vandalism, and criminal damage to cars and property. Such behaviour was bad enough before this extension, but now is intolerable, as it is taking place between 2.00a.m. and 4.00a.m., night after night. The granting of yet another late licence to a further premises in St Georges Street so close to two existing establishments will effectively turn the street into a drinking alley very much to the detriment of the quality of life of local residents. There can be no doubt that the combination of longer opening hours and hence higher alcohol consumption leads to more anti-social behaviour (see the national press almost daily for proof of this). This is a very serious problem which the City authorities and the police must address.
2. In addition to extended hours, it is proposed to supply alcohol for consumption on and off the premises. As St Georges Street is a very busy thoroughfare, and the Dog House adjoins a residential block, how is it intended to protect the passing public and the local residents from the anti-social behaviour of off premises drinkers?

Prevention of Public Nuisance

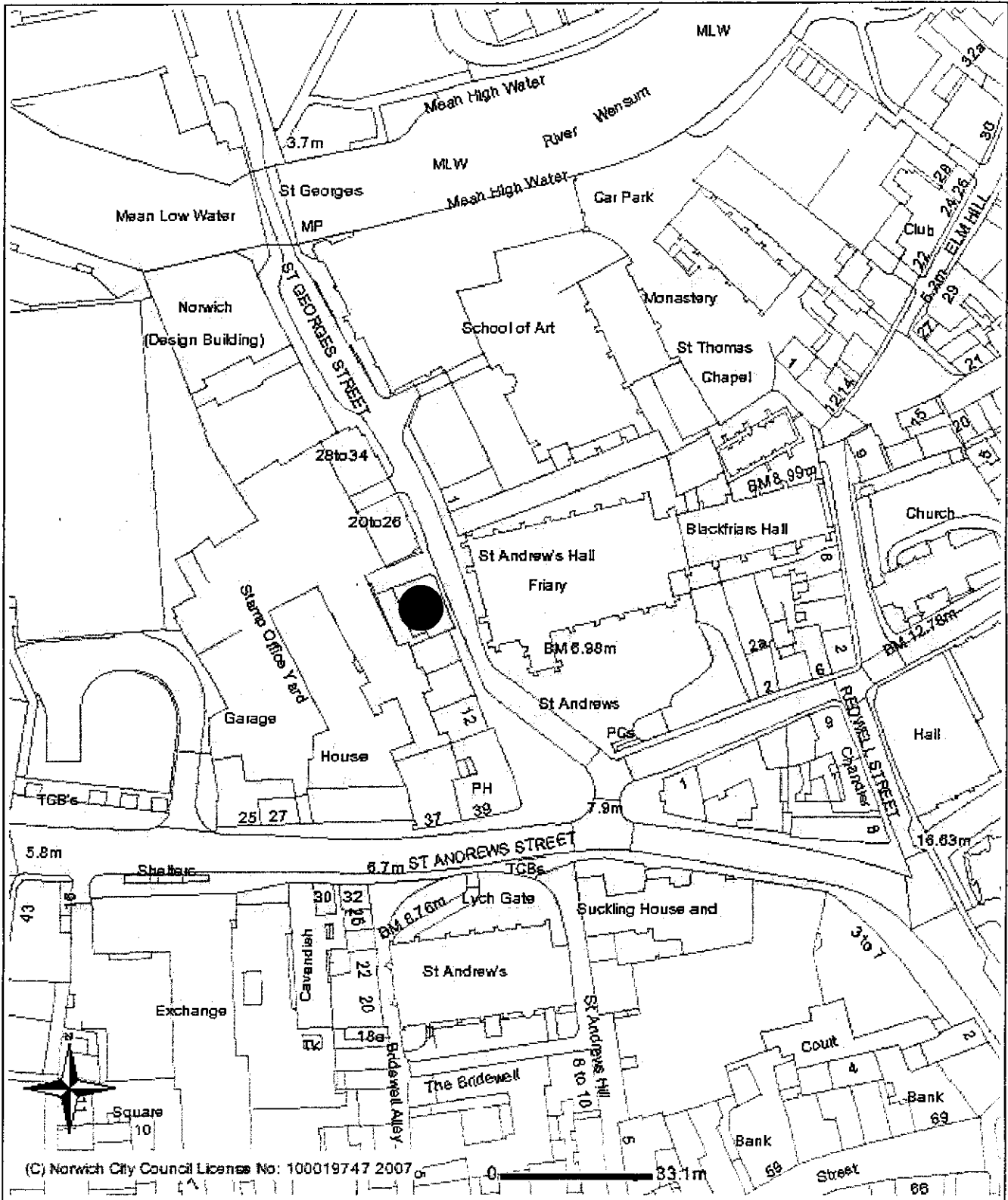
1. It is intended that live music be played until 11.30/12.30, and recorded music, dancing, and “other similar entertainment” provided until 2.00/3.00 a.m. As the building has no apparent sound insulation it would seem to be a totally inappropriate venue for such activity, and as stated above adjoins a residential block, how will excessive noise be controlled? The building faces a narrow street, and is surrounded by other higher buildings which will greatly increase the noise problem. St Andrews Hall, one of Norwich’s largest concert venues is directly opposite – it too has inadequate sound insulation. Is it planned that any events taking place in the Hall should compete with the noise from the Dog House?



NORWICH City Council

Norwich City Council
City Hall Norwich
NR2 1NH
Tel: 01603 212212
info@norwich.gov.uk

The Dog House, 18 St George's Street



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Scale: 1:1250

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APPENDIX H

Local Policy considerations

- 1.0 Introduction
- 1.4 The 2003 Act requires the Council to carry out its various licensing functions so as to promote the four licensing objectives. These are:
 - The Prevention of Crime and Disorder
 - Public Safety
 - The Prevention of Public Nuisance
 - The Protection of Children from Harm
- 1.5 The 2003 Act also requires that the Council publishes a 'Statement of Licensing Policy' that sets out the policies the Council will generally apply to promote the Licensing Objectives when making decisions on applications made under the Act.
- 2.0 Consultation and Links to other Policies and Strategies
- 2.7 So far as possible, the Council will avoid duplication with other regulatory regimes, and will not to use its powers under the Licensing Act 2003 to achieve outcomes that can be achieved by other legislation and other enforcement agencies.
- 3.0 Applications for Licences
- 3.2 **Applicants must address the four licensing objectives in their operational plan. The operating plan must have regard to the nature of the area where the premises are situated, the type of premises, the licensable activities to be provided, operational procedures and the needs of the local community. The operating schedule must demonstrate how the premises will be "good neighbours" both to residents and to other venues and businesses.**
- 3.3 **Applicants must provide evidence that suitable and sufficient measures, as detailed in their operating schedule, will be implemented and maintained, relevant to the individual style, location and characteristics of their premises and activities. They must also also indicate if additional measures will be taken on an occasional or specific basis, such as when a special event or promotion is planned, which is, for example, likely to attract larger audiences.**
- 3.5 **The Council will not accept any application that is incomplete or fails to satisfy the requirements of the Act or the regulations. Incomplete applications will be returned with an explanation of why it is incomplete.**
- 4.0 Representations

- 4.1 "Responsible Authorities" will be asked to consider all applications and to make representations to the Council, if they relate to the promotion of the four licensing objectives and particularly in respect of applications which, might be regarded as contentious. Representations must be evidentially based and the organisation should attend any hearing when the application is being considered.
- 4.2 The Council will consider all representations from any "Interested Party" (see Appendix 7), or their representative, which should preferably be evidentially based and supported by attendance at any hearing at which the application is being considered.
- 4.3 A representation will only be accepted by the Council if it is 'relevant', in that it must relate to the likely effect of granting the licence on the promotion of at least one of the four licensing objectives. Representations, which are regarded as being frivolous or vexatious, will not be considered, and in the case of a review of a licence, any representation which is regarded as repetitious, will also not be considered. A decision as to whether a representation is frivolous, vexatious or repetitive will be made by an officer of the Council.
- 5.0 Conditions attaching to Licences
- 5.1 Where relevant representations are made, the Council will make objective judgments as to whether conditions may need to be attached to the premises licence to secure achievement of the licensing objectives. Any conditions arising as a result of representations will primarily focus on the direct impact of the activities taking place at licensed premises, on those attending the premises, and members of the public living, working or engaged in normal activity in the area concerned, and will cover matters that are within the control of individual licensees.
- 5.2 All applications will be considered on an individual basis and any condition attached to such a licence, will be tailored to each individual premises, in order to avoid the imposition of disproportionate or burdensome conditions on those premises. Therefore, mandatory conditions, will only be imposed where they are necessary for the promotion of the licensing objectives.
- 8.0 The Impact of Licensed Premises
- 8.1 When considering whether any licensed activity should be permitted, and a relevant representation has been received, the likelihood of it causing unacceptable adverse impact will be assessed by taking into account relevant matters including:
- the type of use, the number of customers likely to attend the premises and the type of customers at the time of the application;
 - the proposed hours of operation;

- the level of public transport accessibility for customers either arriving or leaving the premises and the likely means of public or private transport that will be used by the customers;
- the means of access to the premises including the location of customer entrances and exits;
- the provision of toilet facilities;
- the frequency of the licensable activity.

With any adverse impact it may be possible to take steps to mitigate or prevent the impact and if such measures are reliable an activity may be licensed.

13.0 Management of Licensed Premises

13.1 A Premises Supervisor must be specified in the Operating Schedule for a premises, in which alcohol will be sold ('Designated Premises Supervisor' DPS). The DPS will have responsibility for running the premises on a daily basis. They should normally be present on the licensed premises on a regular basis. In addition to the DPS holding a personal licence, they should either undergo additional training, or to be able to demonstrate they have the experience commensurate with the size, capacity, nature and style of the premises and licensable activities to be provided.

13.2 There must be proper management arrangements in place in all licensed premises, whether or not alcohol is sold or not, which will ensure there is an appropriate number of responsible, trained/instructed persons at the premises to provide the proper management of the premises, the activities taking place and compliance with all statutory responsibilities and the terms and conditions of the premises licence.

LICENSING OBJECTIVES

21.0 Objective - Prevention of Crime and Disorder

21.1 Section 17 of the Crime and Disorder Act 1998 introduced a wide range of measures for preventing crime and disorder and imposed a duty on the City Council, and others, to consider crime and disorder reduction in the exercise of all their duties. The Licensing Act 2003 reinforces this duty for local authorities.

21.2 The promotion of the licensing objective, to prevent crime and disorder, places a responsibility on licence holders to become key partners in achieving this objective. **Applicants will be expected to demonstrate in their operating schedule that suitable and sufficient measures have been identified and will be implemented and maintained to reduce or prevent crime and disorder on and in the vicinity of their premises, relevant to the individual style and characteristics of their premises and the licensable activities at those premises.**

21.3 When addressing the issue of crime and disorder, the applicant should demonstrate that all those factors that impact on crime and disorder have been considered. These include:

- Underage drinking
- Drunkenness on premises
- Public drunkenness
- Keeping illegal activity like drug taking and dealing, offensive weapons and sales of contraband or stolen goods away from the premises.
- Preventing disorderly and potentially violent behaviour on and outside the premises.
- Reducing Anti-social behaviour and Disorder inside and outside the premises
- Litter
- Unauthorised advertising
- Protecting people and property from theft, vandalism and assault
- Guard against glasses and bottles being used as weapons or causing accidents.

21.4 The following examples of control measures are given to assist applicants who may need to take account of them in their operating schedule, having regard to their particular type of premises and/or licensable activities:

- Effective and responsible management of premises
- Training and supervision of staff
- Employ sufficient numbers of staff to keep numbers down of people awaiting service
- Provide sufficient seating for customers
- Patrols of staff around the premises
- Ensure sufficient lighting and visibility, removing obstructions if necessary, to discourage illegal activity.
- Introduce an entry policy – making people aware of it – and apply it consistently and fairly
- Implement a search policy to prevent drugs, offensive weapons etc being brought onto the premises
- Implement effective management of entrance queues – incorporating barriers if necessary
- Adoption of best practice guidance e.g. Safer Clubbing, the National Alcohol Harm Reduction Strategy Toolkit, Minor Sales Major Consequences, Clubbing against Racism and other voluntary codes of practice, including those relating to drinks promotions e.g. The Point of Sale Promotions published by the British Beer and Pub Association (BBPA), Security in Design published by BBPA and Drugs and Pubs, published by BBPA
- Acceptance of accredited 'proof of age' cards e.g. Portman proof of age cards, Citizencard, Connexions Card and/or 'new type' driving licences with photographs, or passports
- Provision of effective CCTV in and around premises
- Employment of Security Industry Authority licensed door staff to manage the door and minimize disorder

Ensure glasses are collected on an on going basis, make regular inspections for broken glass and clear up.
Provision of toughened or plastic drinking vessels and bottles
Provision of 'bottle bins' inside the premises and near exits.
Provision of secure, deposit boxes for confiscated items i.e. Operation Enterprise Drug and Weapon Amnesty Safe's
Information displayed for staff and customers on Drug Awareness including the 'spiking' of drinks with drugs.
Provision of litterbins and other security measures, such as lighting, outside premises
Membership of local 'Pubwatch' schemes or similar accreditation schemes or organizations ie Operation Enterprise.
Responsible advertising
Distribution of promotional leaflets, posters etc.
Drug Seizure Kits (available from Norfolk Police Operation Enterprise)
Member of the 'NiteLink' radio scheme
Working in partnership with the SOS Bus scheme
Ban known offenders and share information with other licensed premises in the area
Implement a dispersal policy
Introduce a 'closed door' policy, with attendance prohibited for new customers 2-3 hours before licensable activities finish

23.0 Objective - Public Safety

- 23.1 The safety of any person visiting or working in licensed premises must not be compromised. **Applicants are expected to demonstrate in their operating schedule that suitable and sufficient measures have been identified and will be implemented and maintained to ensure public safety, relevant to the individual style and characteristics of their premises and the licensable activities for which the licence is being sought.**
- 23.2 The occupancy capacity for premises, and events, is also considered to be an essential factor in the achievement of Public Safety (except in respect of premises licensed for the consumption of food and/or alcohol off the premises). **Applicants should address the issue of occupancy capacity, where necessary, within an applicant's operating schedule and, in most instances, will agree a maximum occupancy capacity, based on the applicant's assessment within their operating schedule and on the opinion of the Responsible Authorities.**
- 23.3 The design and layout of premises are important in determining capacity, as is the availability and size of exits within recommended travel distances. Applicants must consider other factors when assessing the appropriate capacity for premises or events. These include:
- the nature of the premises or event
 - the nature of the licensable activities being provided
 - the provision or removal of such items as temporary structures, such as a stage, or furniture

- the number of staff available to supervise customers both ordinarily and in the event of an emergency
- the age of the customers
- the attendance by customers with disabilities, or whose first language is not English
- availability of suitable and sufficient sanitary accommodation
- nature and provision of facilities for ventilation

23.4 Also when addressing the issue of public safety, an applicant must demonstrate that they have considered other public safety issues. These include:

- the age, design and layout of the premises, including means of escape in the event of fire
- the nature of the licensable activities to be provided, in particular the sale or supply of alcohol and/or the provision of music and dancing and including whether those activities are of a temporary or permanent nature
- the hours of operation (differentiating the hours of opening from the hours when licensable activities are provided, if different)
- customer profile (e.g. age, disability)
- the use of special effects such as lasers, pyrotechnics, smoke machines, foam machines, etc.
- the safety of electrically powered equipment brought onto their premises
- having Public Liability Insurance

23.5 The following examples of control measures are given to assist applicants who may need to take account of them in their operating schedule, having regard to their particular type of premises and/or activities:

- Suitable and sufficient risk assessments
- Effective and responsible management of premises
- Provision of a sufficient number of people employed or engaged to secure the safety of the premises and patrons
- Effective management of number of patrons within different parts of the premises
- Determine sensible occupancy limits according to the nature of the premises and activities being carried out.
- Impose occupancy limits rigorously, employing registered doorstaff as necessary. In order to manage occupancy effectively, consider automated systems like electronic door counters.
- Appropriate instruction, training and supervision of those employed or engaged to secure the safety of the premises and patrons
- Adoption of best practice guidance (e.g. Guide to Fire Precautions in Existing Places of Entertainment and Like Premises (further advice can be obtained from the Norfolk Fire Service on 01603 810351 www.norfolkfireservice.gov.uk The Event Safety Guide, Safety in Pubs published by the BBPA)
- Provision of effective CCTV in and around premises
- Provision of toughened or plastic drinking vessels
- Implementation of crowd management measures

The provision of suitable electrical cut outs for use with electrical appliances which are brought onto the premises (such as amplifiers, microphones etc). Such cut-outs should be of a residual current device with a rated tripping current of 30ma in 30 milliseconds. (Applicants should have regard to HSE publication INDG 24 7 Electrical safety for entertainers.)

Proof of regular testing (and certification where appropriate) of procedures, appliances, systems etc. pertinent to safety

25.0 Objective - Prevention of Public Nuisance

25.3 Applicants should be aware that stricter conditions, including controls on licensing hours for all or some licensable activities will be applied, where licensed premises are in residential areas or where their activities may impact on residents or other business premises, and where relevant representations have been received. Conversely, premises for which it can be demonstrated have effective measures to prevent public nuisance, may be suitable for longer opening hours.

25.7 When addressing the issue of prevention of public nuisance, the applicant must demonstrate that those factors that impact on the likelihood of public nuisance have been considered. These may include:

- the location of premises and proximity to residential and other noise sensitive premises, such as hospitals, hospices, care homes and places of worship
- the hours of opening, particularly between 23.00 and 07.00
- the nature of activities to be provided, including whether those activities are of a temporary or permanent nature and whether they are to be held inside or outside premises
- the design and layout of premises and in particular the presence of noise limiting features
- the occupancy capacity of the premises
- the availability of public transport
- 'wind down period' between the end of the licensable activities and closure of the premises
- last admission time
- Preventing litter and refuse becoming an eyesore
- Consideration of local residents that they are not upset by loud or persistent noise or by excessive light.
- Preventing cars attending an event or premises from causing a noise nuisance and congestion, and from taking up local people's parking spaces.
- Avoid early morning or late night refuse collections
- Avoiding emptying bins into skips, especially if they contain glass, either late at night or early in the morning

25.8 The following examples of control measures are given to assist applicants who may need to take account of them in their operating schedule, having regard to their particular type of premises and/or activities:

- Effective and responsible management of premises
- Appropriate instruction, training and supervision of those employed or engaged to prevent incidents of public nuisance, e.g. to ensure customers leave quietly
- Fit prominent signs requesting that customers respect local residents and leave quietly
- Control of operating hours for all or parts (e.g. garden areas) of premises, including such matters as deliveries i.e not too early in the morning
- Adoption of best practice guidance (e.g. Good Practice Guide on the Control of Noise from Pubs and Clubs, produced by Institute of Acoustics, Licensed Property: Noise, published by BBPA)
- Installation of soundproofing, air conditioning, acoustic lobbies and sound limitation devices
- Management of people, including staff, and traffic (and resulting queues) arriving and leaving premises
- Liaison with public transport providers
- Siting of external lighting, including security lighting
- Management arrangements for collection and disposal of waste, empty bottles etc.
- Effective ventilation systems to prevent the emission of unwanted odours
- Take away packaging to include the name and address of the premises on it.
- Capacity levels for Fast Food Outlets
- Introduce a chill out area with coffee and mellow music where customers can settle before leaving
- Introduce a 'closed door' policy, with attendance prohibited for new customers 2-3 hours before licensable activities finish.

27.0 Objective - Protection of Children from Harm

27.1 *The Council will consult with the appropriate Area Child Protection Committee for consideration of all applications for licences.*

27.2 *With a view to the promotion of the licensing objective relating to the 'Protection of Children from Harm' the Council will work closely with the Police and Trading Standards Authority to ensure the appropriate enforcement of the law, especially relating to the sale and supply of alcohol products to children. (For Minor Sales Major Consequences information please contact Trading Standards on 0844 800 8013 trading.standards@norfolk.gov.uk)*

27.3 Applicants should be aware that the protection of children from harm includes the protection of children from moral, psychological and physical harm and this includes the protection of children from exposure to strong language, sexual expletives and gambling. In certain circumstances children are more vulnerable and their needs will require special consideration. This vulnerability includes their susceptibility to suggestion, peer group influences,

inappropriate example, the unpredictability of their age and their lack of understanding of danger.

- 27.4 There should be no presumption of giving children access nor any presumption of preventing their access to licensed premises. Where no licensing restriction is necessary, the admission of children will remain entirely a matter for the discretion of the individual licensee or club, or person who has given a temporary event notice.
- 27.5 Applicants must ensure that children will not be allowed access into premises when licensable activities involving for example; topless female bar staff, striptease, lap, table or pole dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong and offensive language. The Council has given particular consideration to the types of entertainment referred to above, and has included within this policy their expectations of applicants in Section A, paragraph 16.
- 27.6 Applicants will be expected to demonstrate in their operating schedule that suitable and sufficient measures have been identified and will be implemented and maintained to protect children from harm, relevant to the individual style and characteristics of their premises and the licensable activities for which a licence is being sought.**
- 27.7 Whilst children may be adequately protected from harm by the action taken to protect adults, they may also need special consideration and no policy can anticipate every situation. **When addressing the issue of protecting children from harm, the applicant must demonstrate that those factors that may particularly impact on harm to children have been considered.** These include:
- where entertainment or services of an adult or sexual nature are commonly or regularly provided
 - where there have been convictions of members of the current staff at the premises for serving alcohol to minors or with a reputation for underage drinking
 - where there has been a known association with drug taking or dealing
 - where there is a strong element of gambling on the premises, and
 - where the supply of alcohol for consumption on the premises is the exclusive or primary purpose of the services provided at the premises.
- 27.8 The Council commends the Portman Group Code of Practice on the naming, packaging and promotion of alcoholic drinks. The code seeks to ensure that drinks are packaged and promoted in a socially responsible manner and only to those who are 18 years or older. **The Council will expect all licensees to agree not to replenish their stocks following notification of a Retailer Alert Bulletin by the Portman Group in relation to any product that is in breach of that code. Commitment to that Code should be included in Operating Schedules.**
- 27.9 The following examples of control measures are given to assist applicants and are considered to be amongst the most essential that applicants should take account of

in their operating schedule, having regard to their particular type of premises and/or activities:

- Effective and responsible management of premises
- Provision of a sufficient number of people employed or engaged to secure the protection of children from harm
- Appropriate instruction, training and supervision of those employed or engaged to secure the protection of children from harm
- Adoption of best practice guidance (e.g. Minor Sales Major Consequences)
- Ensure that all drinks containers carry a price tag or other sticker that identifies your premises. This will be a useful tool for working with authorities to tackle underage drinking if problems arise.
- Limitations on the hours when children may be present, in all or parts of the premises
- Limitations or exclusions by age when certain activities are taking place
- Imposition of requirements for children to be accompanied by an adult
- Train staff to deal with – and be vigilant about – potentially harmful situations, e.g. children in the presence of adults who are excessively drunk
- Acceptance of accredited 'proof of age' cards and/or 'new type' driving licences with photographs, or passports
- Measures to ensure children do not purchase, acquire or consume alcohol
- Measures to ensure children are not exposed to incidences of violence or disorder

These examples can be adopted in any combination.

27.10 In the case of film exhibitions, licence and certificate holders and those who have given notice of a temporary event within the terms of the 2003 Act should implement measures that restrict children from viewing restricted films classified according to the recommendations of the British Board of Film Classification or the Council. In the case of a film exhibition that has not been classified, the licensee should conduct an assessment of the suitability of the film for exhibition to children and to implement measures that restrict viewing by children if necessary.

27.11 In premises where there may be children unaccompanied by adults any supervisors must have undergone appropriate checks through the Criminal Records Bureau.

SECTION E - Hours of Trading

31.5 The policy options which will be applied to applications for premises licences where the sale or supply of alcohol for consumption on the premises is proposed, are as follows:

- a) **The Council will consider restricting the hours if it believes, on the basis of representations made, that not doing so would lead to or exacerbate problems of crime, disorder or public nuisance.**
- b) Where no relevant representations are received from either a responsible body or an interested party, the application will be granted in accordance with the terms of the operating schedule.
- c) Where relevant representations are received from either a responsible body or an interested party, and those representations relate to the hours of trading then subject to (a) above, the Council will consider restricting the hours in relation to any of the licensable activities for which a licence is being sought, provided it is considered necessary to do so in order to promote one or more of the licensing objectives which may not be achieved without such restrictions. The Council may impose different restrictions on hours for different licensable activities and for different days of the week.

APPENDIX I

National Guidance (issued under section 182 of the Licensing Act 2003)

Standardised Conditions

13.20 "...statements of policy should make it clear that a key concept underscoring the 2003 Act is for conditions to be tailored to the specific premises concerned. This effectively rules out standardised conditions...However, it is acceptable for licensing authorities to draw attention in their statements of policy to pools of conditions which applicants and others may draw on as appropriate."

The Scope of the Licensing Act 2003

13.16 "...licensing is about regulating licensable activities on licensed premises...and the conditions attached to various authorisations will be focused on matters which are within the control of individual licensees and others with relevant authorisations, i.e. the premises and its vicinity."

13.17 "...whether or not incidents can be regarded as being "in the vicinity" of licensed premises is a question of fact and will depend on the particular circumstances of the case."

Licensing Law and the Control of Anti-Social Behaviour

13.18 "...licensing law is not the primary mechanism for the general control of nuisance and anti-social behaviour by individuals once they are away from the licensed premises."

Licensing Hours

Extended Opening Hours

13.40 "...flexible licensing hours for the sale of alcohol can help to ensure that the concentrations of customers leaving premises simultaneously are avoided. This can help to reduce the friction at late night fast food outlets, taxi ranks and other sources of transport which lead to disorder and disturbance."

13.41 "...the Government wants to ensure that licensing hours should not inhibit the development of thriving and safe evening and night-time economies."

Consideration for Residents

13.41 "...providing consumers with greater choice and flexibility is an important consideration, but should always be balanced carefully against the duty to promote the four licensing objectives and the rights of local residents to peace and quiet."

- 9.4 "...it is for the licensing authority to decide in the first instance whether or not representations are relevant. This may involve determining whether they have been made by an interested party and whether or not, for example, an individual making a representation resides or is involved in business "in the vicinity" of the premises concerned."
- 9.5 "...licensing authorities should consider whether the individual's residence or business is likely to be directly affected by disorder and disturbance occurring or potentially occurring on those premises or immediately outside the premises."