

CABINET

Date:Wednesday, 8 December 2010Time:5.00 p.m.

Venue: Committee room, City Hall

COMMITTEE MEMBERS:

Councillors:

Morphew (Chair) Arthur (Vice Chair) Bremner Brociek-Coulton MacDonald Sands Waters Westmacott

FOR FURTHER INFORMATION PLEASE CONTACT -

Committee officer: Valerie Hay

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legal and democratic services, City Hall, Norwich, NR2 1NH

AGENDA

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1. Apologies

To receive apologies for absence

2. Public questions

To receive questions from the public (notice to be given to committee officer by 10.00 a.m. on the day before the meeting.)

3. Declarations of interest

(Please note that it is the responsibility of individual members to declare any interest prior to the item if they arrive late for the meeting)

4. Minutes

To agree the accuracy of the minutes of the cabinet meeting held on 24 November 2010.

5. Quarterly performance report – Q2 2010 / 11

(Report of the acting head of strategy and programme management)

Purpose – To report performance against delivery of the corporate plan objectives.

6. Revenue budget monitoring 2010/11

(Report of the head of finance)

Purpose – To update cabinet on the current financial position up to 31 August 2010.

7. Improving customer service and efficiency

(Report of the head of customer contact)

Purpose - This report and business case sets out a proposed investment in new integrated customer contact software and telephone system that will improve customer service, increase efficiency in the council and minimises the risks that the council currently carries.

8. Development framework strategy for UEA

(Report of the head of planning and regeneration)

Purpose - To consider the development framework strategy (DFS) for the University of East Anglia.

9. Greater Norwich rough sleepers strategy 2010-13

(Report of the director of regeneration and development)

Purpose – The purpose of the report is to present the greater norwich rough sleeper strategy 2010-13 and action plan to the cabinet for approval and adoption.

10. Norwich city highways agency review

(Report of the head of transportation)

Purpose – This report recommends a revised highways agency agreement between Norfolk County Council and the council, following a comprehensive review of the existing agreement.

11. Exclusion of the public

Consideration of exclusion of the public.

12. Local investment plan and programme (LIPP)

(Report of the director of regeneration and development)

Purpose – To seek approval of the local investment plan and programme (LIPP) priorities for investment 2011-2014, prior to submission to HCA on 3 December and consideration by GNDP and GNHP Policy Groups on 15 December 2010.

This report is not for publication because it would disclose information relating to the financial or business affairs of any particular person (including the authority holding that information) as in para 3 of Schedule 12A to the Local Government Act 1972.

30 November 2010

A "key decision" means a decision which is likely to either -

- result in the council incurring expenditure which is, or making savings which are, significant in relation to the council's total budget for the service or function to which the decision relates; or
- be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the Norwich city area.



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