

## Scrutiny committee recommendation & request tracking

Date	Topic	Responsible officer	Scrutiny recommendation/request	Progress	Outcome
31 May 2012	<b>Q4 performance monitoring Payments at post offices (collection rates)</b>	Tina Bailey	Further detailed information requested regarding use of post offices for payments and any correlation regarding the amount of time between payment being made and receipt of benefits	ongoing	
31 May 2012	<b>Q4 performance monitoring ASB figures</b>	Tracy John	Further information on reasons for why there was a drop in anti-social behaviour reporting for Q4	ongoing	
31 May 2012	<b>Q4 performance monitoring Revenues &amp; benefits improvement plan</b>	Bridget Buttinger	The housing benefit service improvement plan be provided for members to access via a link on e-councillor	ongoing	
05 July 2012	<b>Foodbanks</b>	Steve Goddard	Members felt that it would be important for them to find out if there were particular reasons for why there was a trend for people's periods of crisis to increase in time, and to receive further information from the Foodbank, that breaks down the reasons for people presenting for three vouchers or more	ongoing	
05 July 2012	<b>Foodbanks</b>	Steve Goddard	It was decided that further scrutiny work be carried out. Once the details have been agreed the scrutiny committee work programme will be updated. The continuation of this work stream will have the aim of gaining a further overview picture of the deprivation,		

[illegible]

