

Mousehold Heath Conservators

Norwich City Services Ltd
Overview

Friday 15th January 2021

History and Context

- June 2018 - In principle agreement by NCC Cabinet to insource the two Norse Joint Ventures to a wholly owned limited company
- September 2019 - Notice of termination on Norwich Norse Environmental Ltd contract
- April 2021 – Environmental Services will transfer into Norwich City Services Ltd (NCSL)
- April 2022 – Building and Housing Maintenance will transfer into NCSL

Progress to date

- Refurbishment of new depot at Hurricane Way
- Procurement of vehicles, equipment, goods and services
- IT planning and set up
- Appointment of key positions in NCSL including the Board
- Development of H&S requirements, policies and procedures
- On-boarding and induction planning
- Contract for provision of Environmental Services to NCC by Norwich City Services Ltd

Challenges and Aspirations

- It has been a challenging year with three lockdowns and the outcome of Brexit
- Plan was always lift and shift of services into the new company allowing a smooth transition from 1st April – we are on track to deliver this
- Aspiration is to focus on service development and continuous improvement once operations are set up in the new company. Projects have been identified within a service development plan looking at more efficient ways of working – using different equipment, systems and methods
- Insourcing the services will allow for more control and flexibility

Mousehold Heath

- There are a number of services which will be delivered by NCSL. These include football pitch maintenance and management, grass cutting, litter picking, cleaning of the bandstand and arboricultural services
- High levels of service will continue to be maintained
- We would encourage the opportunity to come back in a years time to report on progress.