

## ITEM 7 APPENDIX B

Business / resident	Body/Company (if applicable)	Comment
Business	Licensing consultant	<p>Soundings from the Trade already operating in Norwich are mainly neutral. There is a shared feeling that licensed operators are regarded as a detriment to the general public in Norwich. This is felt through the local press in particular. CIP may also be perceived as a regulatory measure against bar and club businesses despite the emergence of the policy coming from a discussion involving the Trade post EMRO consultation. My personal view is that the weakness in the proposed policy is due to the lack of join up with other areas in the Authority, most notably Planning. CIP should 'cap' the designated zone effectively. However, the Licensing Committee will not be empowered to apply its principles to parts of the city centre outside of this area. That relies on either effective planning regulation or, unfortunately, allowing the same negative outcomes to happen in these locations and then applying CIP afterwards - lengthy and potentially risking an overall deterioration in the things the policy is set up to prevent in the first place.</p>
Resident	King Street Neighbours (Residents' Group)	<p>As residents affected by the licensing decisions made in the POW Rd area we are here writing in support of this policy. We note that the Police have called for this policy and therefore believe it should be taken seriously. Over the years we have been aware of more and more clubs opening up in the area detailed - there is a limited amount of money and customers and we have noticed 'a race to the bottom' with cheap offers for alcohol. We believe we are at saturation point. We suffer from the effects of excessive drinking in the area covered particularly in terms of drunks walking home through our area and causing disturbance. We do not believe that the map area extends far enough however and would ask that Rose Lane is also included (the map dips down to exclude Rose Lane - why?) We have already alerted local councillors and Licensing about the problems caused by granting a licence to the JET garage that is 24 hours and in close proximity to POW Rd. Therefore we support what is proposed as a first step but believe it should be extended in due course. King Street Neighbours is a residents' group for</p>

		Thorpe Hamlet 3 - we discussed the policy at our last meeting and there was unanimous agreement for it
Business	Norwich city council environmental protection department	We welcome and support the creation of a cumulative impact policy within the zone as set out in the proposal. We currently receive a number of complaints regarding nuisance being caused by licensed premises to city centre residents within, and in the vicinity of, the proposed zone. With the current relaxation of planning controls at central government level, it is likely that the number of residential properties within the city centre will increase, many of these under permitted development rights which exclude the possibility of ensuring proper noise control measures. The adoption of a cumulative impact policy as proposed, will hopefully drive up the quality of any future applications and ensure that appropriate controls are built into the operating schedule from the outset, thus contributing to the protection of the current and future residents of the city centre.
Resident		<p>Our policy points:</p> <p>1) that the Council should prevent any further extension of the 'night time economy' zoning to ensure that the increasing density of residential properties in the Princes Street/Tombland area is not affected increasingly by nuisance.</p> <p>2) that the Council should not issue late-night music licences to sound-permeable buildings (Tombland instances in recent years: Edith Cavell pub, Bam Bam, also La Tasca).</p> <p>3) that the Council should be alert to businesses opening as restaurants on the basis of which licensed late-night usage with music is piggy-backed, the restaurant then being closed and, in effect, a club-like establishment remaining. This looks like a ploy to extent club-like activities into 'restaurant' zones. Instance: Bam Bam.</p>

		<p>General view: As residents living within the designated zone we would support the cumulative impact policy proposed by Norfolk Constabulary. Since moving to Norwich city centre in 2004 we have been adversely affected by a number of premises in Tombland behaving in an antisocial manner by playing loud, amplified music into the early hours of the morning which we can hear within our home with all windows and doors shut and which makes sleep impossible until such time as they choose to stop. The licences of each of these premises state that their windows and doors must be kept shut but in practice this stipulation is generally ignored and the type of traditional buildings surrounding Tombland, while fine for restaurant activity, is not suited to the attenuation of very loud music more usually associated with clubs and bars. There is also the drunken shouting and sometimes vandalism engaged in by departing clients, although we would not be able to tell from which specific premises they had come.</p> <p>When we moved to Princes Street in 2004 the Sampson &amp; Hercules had just closed as a club and we believed the council's stated aim was to encourage residents into the city centre and to move the club activity into Riverside and the Prince of Wales Road where policing could be optimised. Unfortunately for us this has not proved to be uniformly the case and nightclub activity has found its way back to Tombland. This is a pity as for the most part Tombland has a good diversity of restaurants which offer a more civilised and neighbour-friendly form of night-time entertainment. However, late at night it is not a nice place to be thanks to drunk and disorderly individuals and groups.</p> <p>The disruptive noise which has affected us on many weekends over the years is a public nuisance, the prevention of which is one of the licensing objectives stated in the Licensing Act 2003. We welcome any initiative which redresses the balance in favour of residents and most of the businesses on Tombland which are not engaging in antisocial behaviour.</p>
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Resident		<p>We have two areas of concern with regard to the way that many of the restaurants/bars in the Tombland area are behaving more like the night clubs on Prince of Wales Road - we suspect this is because there are so many bars/clubs in the area now that they have to compete even more to survive.</p> <p>1.Noise levels - to attract customers, many of the bars and restaurants in Tombland are playing music very loudly, often in breach of their licensing conditions - right up until 2am or 3am at night. We have had to complain 5 times in the past 6 months to the anti social behaviour hotline about this.</p> <p>2. Anti social behaviour - despite the cheap drink offers that many of the bars in Tombland are publicising, people are still using Tombland Alley, right next to our house, above which our son sleeps, to drink alcohol before going to the bars, but also to take drugs and have sex or fight. The cheap drink also results in vomit, broken glass, urination against our house's wall and even defecation and once we found blood on our kitchen window. There is a litter problem too - empty bottles/cans, cigarette ends and even the occasional syringe and drug baggie in Tombland Alley - which is of course a major tourist attraction and icon of Norwich. If the Cumulative Impact Policy could result in less late night bars/clubs and encourage the premises to revert back to their original purpose of being restaurants, we believe this would greatly reduce the amount of noise and antisocial behaviour which residents in Princes Street and the nearby residential blocks of flats are currently suffering from.</p>
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