

**Norwich City Council**  
**SCRUTINY COMMITTEE**

## **Item No 6**

**REPORT for meeting to be held on Thursday 18 March**

### **Countywide Community Safety Partnership Scrutiny Sub Panel (CCSPSSP)**

**Summary:** Councillor Adam Giles is the council's representative on the Countywide Community Safety Partnership Scrutiny Sub Panel and will give a verbal update at the meeting.

The meeting of CCSPSSP took place on 23 February 2021. Under the Crime and Disorder Act 1998 and subsequent legislation, a number of statutory agencies are required to work in partnership to reduce crime and disorder. In Norfolk this includes Norwich City Council, Norfolk Constabulary, Norfolk Police Authority, Norfolk Fire and Rescue Service, Norfolk County Council district councils and the Probation Service. The CCSPSSP was set up in 2011 in order to discharge these duties and the chief officer or their nominee from each statutory agency is the responsible person.

**Recommendation:** To note the report of the council's representative on the CCSPSSP .

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## **Norfolk Countywide Community Safety Partnership Scrutiny Sub-Panel Report February 2021**

**Cllr Adam Giles** – please send any queries/comments to  
a.giles@cllr.norwich.gov.uk

### **NCCSP Strategy 2021-2024**

The meeting was convened to discuss the NCCSP strategy 2021-2024, being produced to run concurrently with the Police and Crime Commissioner elections, and the publication of a new Police and Crime Plan 2021-2024.

### **Priorities**

The current NCCSP priorities are as followed: Prevent (statutory responsibility); County Lines drug dealing; and domestic and sexual violence.

The panel agreed that the priorities in the NCCSP Strategy 2021-2024 should be as followed:

- Prevent (statutory responsibility)
- Serious violence (new statutory responsibility) – including: County Lines drug activity; domestic violence; knife crime; and developing a coherent public health approach to serious violence
- Criminal exploitation – including: County Lines drug activity; and modern slavery
- Neighbourhood crime – including: acquisitive crime; ASB; hate crime; and community tensions
- Fraud/scamming

There was agreement that the current NCCSP strategy had focused on tackling the three current priorities in isolation, and that the new strategy needed to focus more on developing cross-cutting strategies to tackle all of the new priorities.

It was agreed that the strategic themes in the NCCSP Strategy 2021-2024 should be the following:

- Safeguarding communities from the harm of abuse and serious violence
- Reducing the threat of criminal exploitation
- Building resilient, cohesive communities
- Neighbourhood crime

The following Delivery Group was agreed:

### **Prevent**

Prevent Group – Teri Munro (Broadland District Council Community Safety Manager)

### **Serious Violence**

- County Lines Delivery Group – Mark Stokes (OPCCN CEO), Chief Inspector Sonia Humphreys (Norfolk Constabulary)
- Domestic Abuse and Sexual Violence Group (DASVG) – Dr Gavin Thompson (OPCCN Director of Policy and Commissioning)
- Public Health Approach to Serious Violence Task-and-Finish Group – Public Health Norfolk

### **Criminal Exploitation**

- County Lines Strategic Group - Mark Stokes (OPCCN CEO), Chief Inspector Sonia Humphreys (Norfolk Constabulary)
- Modern Slavery Partnership – Kate Dexter (Norfolk County Council Assistant Director of Children's Social Care)

### **Neighbourhood Crime**

- District Leadership Boards
- A new Community Cohesion Sub-Group to include hate crime

### **Fraud/Scams**

- Norfolk Serious and Organised Crime Group – Detective Chief Superintendent Chris Balmer (Norfolk Constabulary)
- Norfolk Against Scams Partnership

In addition to discussing the NCCSP Strategy 2021-2024, we were provided with the following information:

### **County Lines**

#### **Police Operations to tackle County Lines drug activity**

- **Operation Gravity** – Disrupting and preventing County Lines drug dealing in Norfolk since December 2016.
- **Operation Orochi** – Norfolk Constabulary is working in partnership with the Metropolitan Police to increase enforcement activity in Norfolk, identifying and arresting line holders and leaders, rather than exploiting drug runners and vulnerable users. Data on operation was provided on an exempt basis.
- **Operation Bokken** – A district response to an identified risk presented by a small and specific cohort of young adults in Norwich. The cohort have been identified as being connected to a number of drug-related incidents of violence, acquisitive crimes and associated intelligence. The Bokken cohort includes two identified gangs within which there is an emerging hierarchy. The young people are aged between 14-20. Offences have included retributory acts of violence and inciting violence through drill music. The total number of offences across the 15 key young people is 449 with the average age of their first offence being 11 years old. Weekly Bokken police interdepartmental tasking and coordination meetings are held, and active pursuance of criminal behaviour orders, gang injunctions and civil injunctions including restrictions

relating to travel, non-association, mobile phones, gang drill music videos, and face coverings.

## **NCCSP Activity on tackling County Lines drug activity**

### **MASH and MACE**

The MASH (Multi-Agency Safeguarding Hub) provides a central multi-agency point of access to assess shared information in relation to vulnerable persons.

The MACE (Multi-Agency Child Exploitation) team works to safeguard children at risk of, or who are being exploited criminally or sexually. Referrals are made to MACE after being screened by the MASH. The team comprises Norfolk County Council staff and police officers who work to reduce the dangers that young people are exposed to. The team provide an active safeguarding plan alongside Children's Services case holding practitioners, and the young person and their family. Cases are given a risk level: high risk; medium risk; and standard risk.

### **New Roads**

By June 2021 New Roads will be launched which will aim to take the "no wrong door" approach to additional support for vulnerable young people in residential care and foster care. These young people will have an assigned key worker, who will draw in support from mental health workers, speech-and-language therapists, and police officers.

### **Vulnerable Adolescents Group**

A Vulnerable Adolescents Group is going to be established to provide coordination and oversight for the safeguarding of adolescents at risk of extra-familial harm. It will report directly to the NSCP (Norfolk Safeguarding Children Partnership).

### **Targeted Youth Support Service (TYSS)**

The TYSS is a new service to introduce youth work practitioners and clinical psychologists into Children's Services to support work with young people at risk of exploitation. The service is aiming to reduce the likelihood of exploitation, improve safety and emotional wellbeing outcomes for vulnerable adolescents, and increase their resilience, with the hope of higher aspirations and improved life chances. The service will offer: direct support to young people, where the young person would benefit from developing a trusted relationship in order to achieve safety and wellbeing outcomes; detached community-based youth work; and missing and return home work.

### **St Giles SOS+**

The St Giles Trust, funded by the OPCCN's Hidden Victims Fund, are running

awareness-raising sessions for school pupils, teachers, and parents, and one-to-one mentoring for those at high risk of child criminal exploitation. The sessions are designed to give children and parents the tools they need to make informed decisions about exploitation and gang involvement. Of those referred for one-to-one mentoring, support includes developing individualised risk management plans, encouraging engagement with appropriate statutory services, and support with issues such as drug and alcohol misuse, parental domestic violence, and unemployment.

### **Norfolk Anti-Slavery Network (NASN)**

In October 2020 the NASN was launched to provide leadership, and to strengthen and enhance the multi-agency response to modern slavery and human trafficking in Norfolk. In the last reporting quarter, 22 Norfolk young people were referred to the National Referral Mechanism as a consequence of their involvement in County Lines, with this consistently being the primary reason for referrals.

### **Exploitation and County Lines Training**

Training has included:

- Lived experience training for frontline practitioners
- E-learning package, funded by Norfolk Pathfinder, to be distributed to partners for mandatory staff training
- Peer-led education package for schools on exploitation, based on the Glasgow Violence Reduction Unit model
- External training for Children's Services staff on contextual safeguarding and exploitation
- Disruption exploitation training delivered in February 2021 to police officers, YOT, and Children's Services
- The NSCP has a designated workforce development officer offering training courses on contextual safeguarding, child sexual exploitation, working with parents effectively, and emotional harm

### **YOT (Youth Offending Team)**

The YOT is working closely with partners to safeguard children and young people at risk of exploitation or are being exploited to develop both internal and external controls to reduce the risk of harm. Their work includes the following:

- Engaging with the relevant multi-agency forums focusing on child criminal exploitation.
- Through the point of arrest diversion scheme increase the identification and working with young people at risk of exploitation.
- Working and supporting the development of the TYSS.

### **Kooth**

A commissioned online counselling service for 11-25 year olds in Norfolk and Waveney staffed by BACP qualified counsellors. Counsellors are available from 12:00-22:00 on weekdays and 18:00-22:00 at weekends on a drop-in basis or through appointments. They also produce an online magazine of moderated articles

submitted by young people offering peer advice. There are also pre-moderated discussion boards offering peer-to-peer advice.

## **Project ADDER**

The Greater Norwich area has been selected for £5 million of funding from the Treasury Shared Outcomes Fund to deliver Project ADDER. ADDER stands for Addiction, Diversion, Disruption, Enforcement and Recovery. The project's purpose is to pilot an intensive whole system approach to tackling County Lines drug activity. The project will run for three years.

The aims of Project ADDER within three years are: a reduction in the rate of drug deaths; a reduction in the level of drug-related offending; and a reduction in the prevalence of drug use.

The outcomes hoped for from Project ADDER to achieve these aims are as follows:

- A reduction in reoffending amongst prolific offenders who are motivated by drugs
- Increase the number of drug users engaging in treatment and recovery support, deriving benefit from doing so, and completing their treatment
- A reduction in the drugs supply
- Reduced costs for local health services and police due to lower health and crime harms, and lower costs to the criminal justice system
- An increase in the number of young people safeguarded

## **Prevent**

### **Statistical breakdown of referral routes to Prevent Channel Panel in 2020**

In response to my request at the previous meeting the following stats were provided: 46.2% police, 23.1% education, 11.5% probation, 7.7% NSFT, 3.8% district councils, 3.8% YOT, and 3.8% social workers. This contrasts sharply with 2018, when 55.6% of referrals were from education, and only 11.1% from the police. This reflects home learning throughout the Covid-19 pandemic.

### **Prevent Channel Panel age-referred percentages in 2020**

It was reported that 46.2% of those referred were 18+, 42.3% under 16, 7.7% 17 year olds, and 3.8% 16 year olds.

### **Examples of Prevent Channel Panel Support**

- Home Office Intervention Provider (exploration of thinking with counter-narratives)
- Mental health referral and support
- Autism assessment and support
- Social work assessment and social work support
- Early help – family support practitioners/district councils
- YOT support
- Prospects mentor

- Face-to-face meeting and guidance with a police Prevent officer
- Initial meeting and ongoing support with a Channel caseworker
- Online safety guidance through education establishment or other relevant partners
- Mentor within education establishment or from voluntary sector
- Home Office Counter Terrorism-funded courses with stated outcomes
- Princes Trust support
- EHCP review

## **Domestic Abuse and Sexual Violence**

### **OPCCN update on actions taken**

The OPCCN commissions the IDVA service through Leeway, has distributed Government emergency Covid-19 funds to domestic abuse and sexual violence support organisations, and also commissions Norfolk and Suffolk Victim Care, the Daisy Programme, the Sue Lambert Trust, and the Pandora Project to provide support to domestic abuse and sexual violence victims and survivors.