

## Report for Information

**Report to** Norwich Highways Agency Committee  
22 July 2010

**Item**  
**9**

**Report of** Head of Transportation

**Subject** Highway Performance Monitoring of the Highways Agency Agreement

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### **Purpose**

This report describes the performance of the Highways Agency Agreement, for the financial year 2010/2011 up to the end of June 2010.

### **Recommendations**

That the Committee receives and notes the available performance results.

### **Financial Consequences**

Good performance affects local authorities' performance assessments (e.g. via the Local Transport Plan) and hence has a bearing on the levels of government funding available.

### **Strategic Objective/Service Priorities**

The report helps to achieve the corporate priorities of a strong and prosperous city, safe and healthy neighbourhoods and opportunities for all. It helps achieve the service plan priority to deliver the 2010/11 LTP/NATS maintenance and capital improvement programmes.

### **Contact Officer**

Andy Watt

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### **Background Documents**

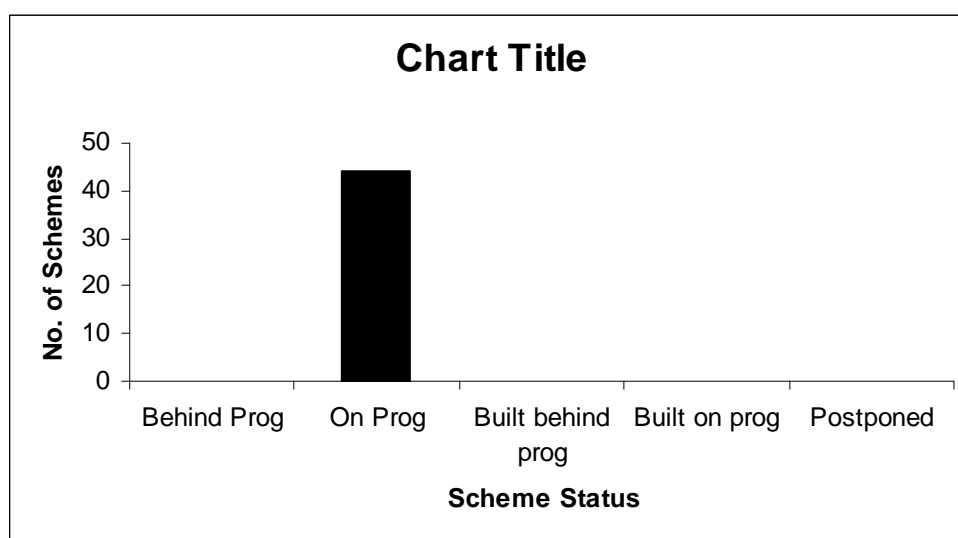
None

## Background

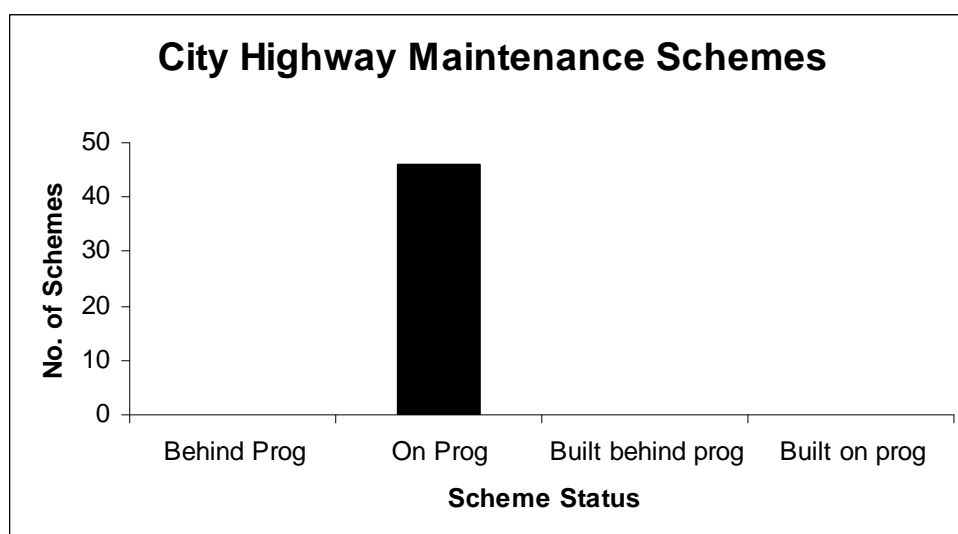
1. The City Council discharges highway duties in Norwich on behalf of the County Council, through an Agency Agreement.

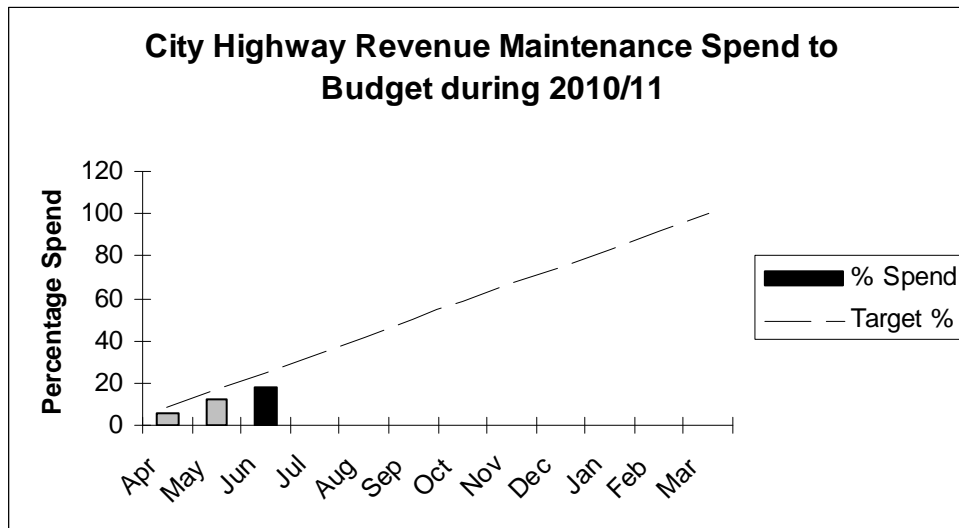
## Performance Monitoring of Agency Agreement

2. Details of performance data, any targets, and progress so far this year, summarised under the headings below. Delivery of programmes to targets and budgets/financial control. Works programmes are updated monthly, and progress against targets and budgets reported.
3. *Capital Improvement schemes*: There were 28 schemes in the 2010/2011 programme. Four schemes were substantially complete at the end of June.



4. *Highways maintenance*: There were 46 schemes listed in the capital maintenance programme. Six schemes had been completed by the end of June. Approximately 18% of the maintenance revenue budget has been spent.

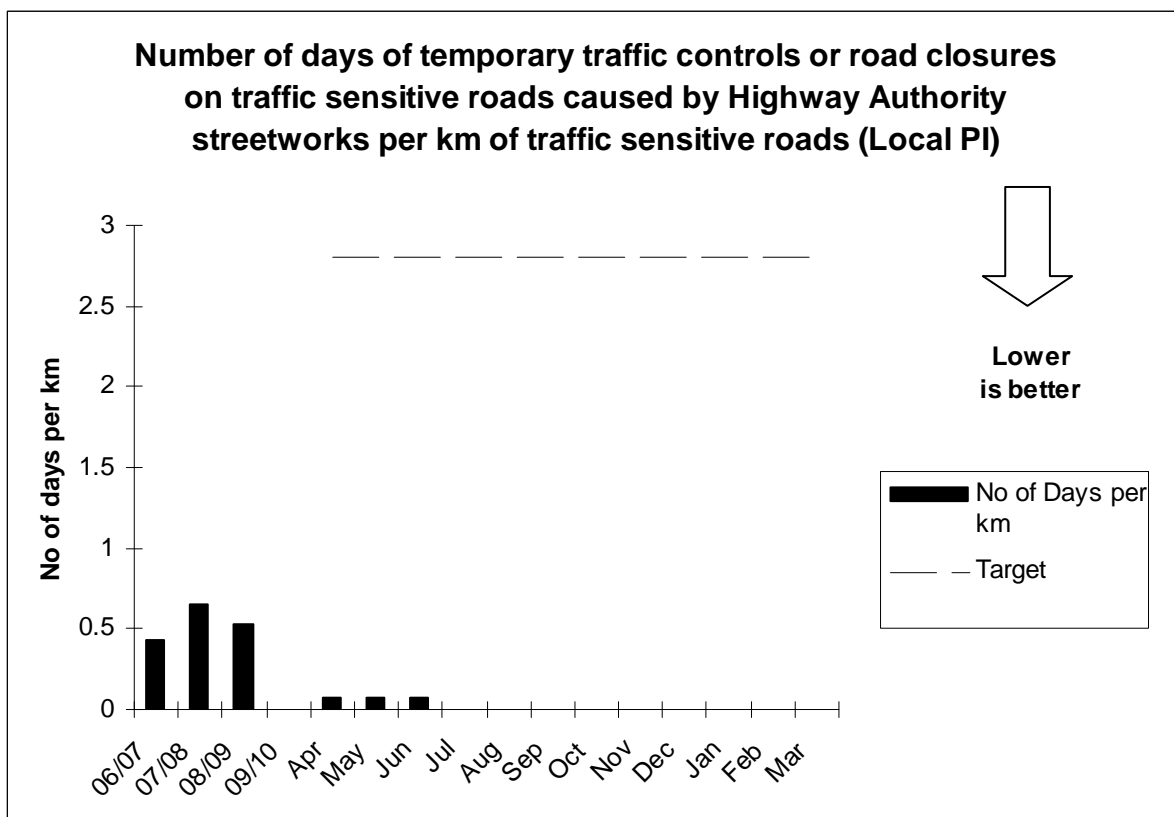




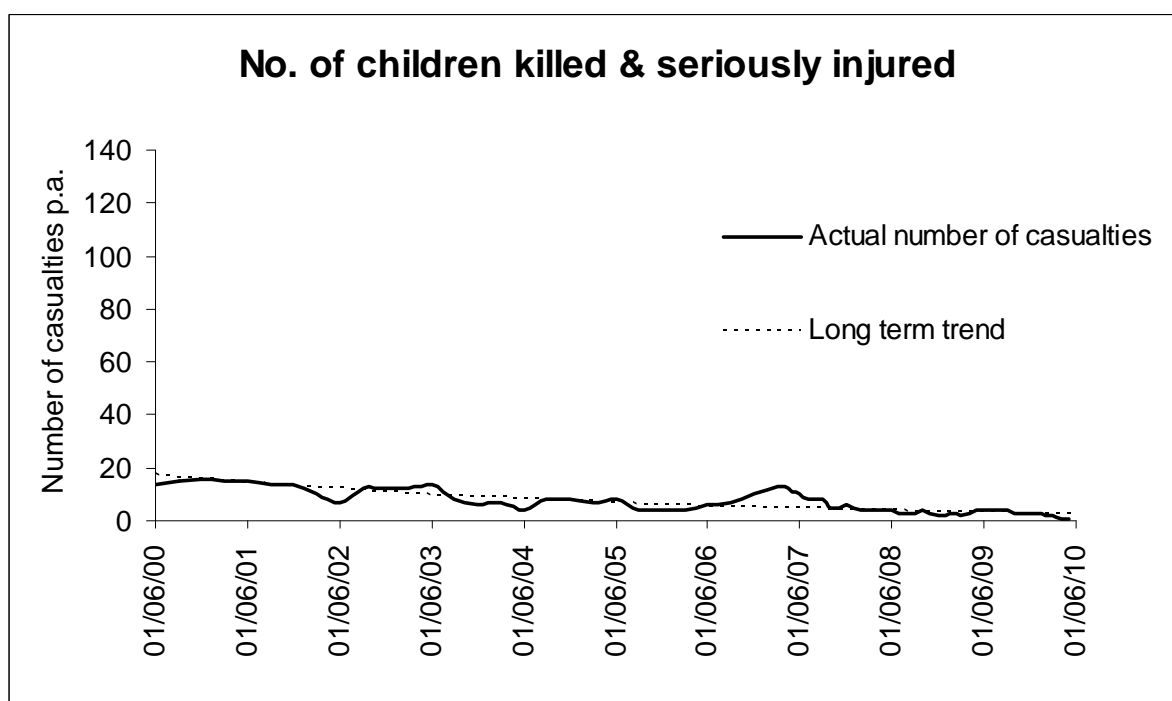
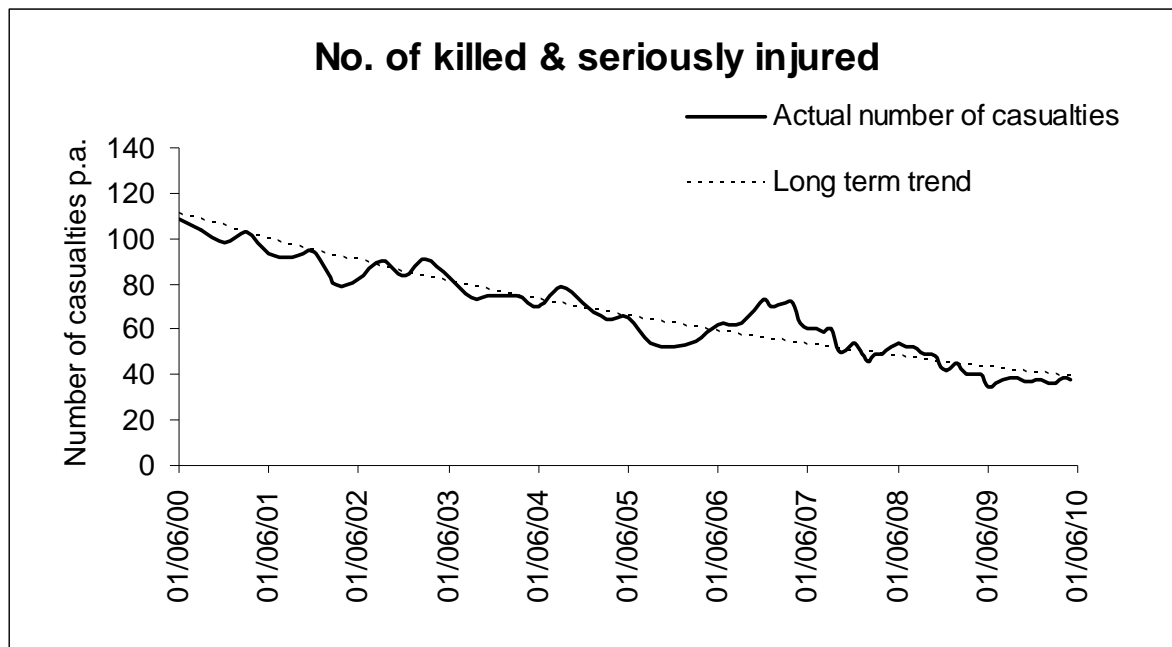
## Compliance with standards, codes and procedures

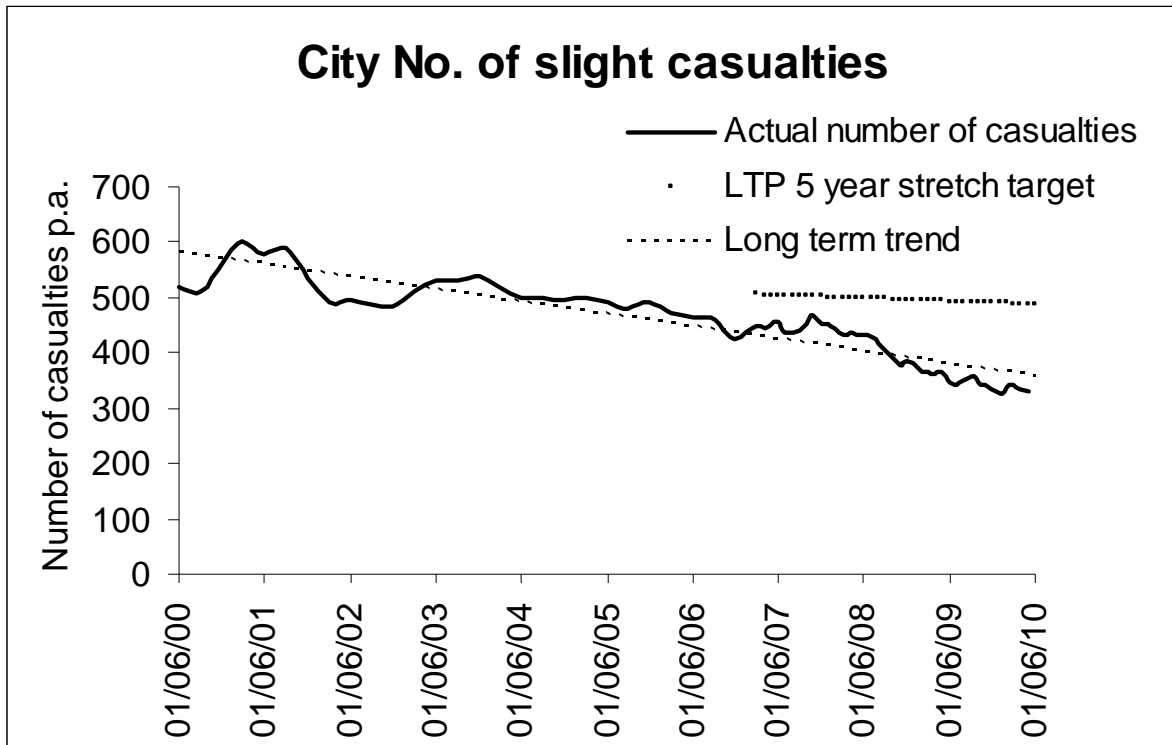
5. Data is collected monthly for a number of national “Best Value” Performance Indicators (BVPIs).

- ‘Local PI (formerly BVPI 100) - Number of days temporary traffic controls or road closure on traffic sensitive roads caused by local authority roadworks per km of traffic sensitive road’ is 0.07 to the end of June (end of year figure for the City should be no greater than 2.80 for 2010/11); see graph below. The resurfacing work on Colman Road by South Park Avenue in April lead to 5 days of traffic sensitive working. There is likely to be a significant but unavoidable increase in traffic sensitive working with the recent closure of St Augustines Street to enable the gyratory scheme to progress.



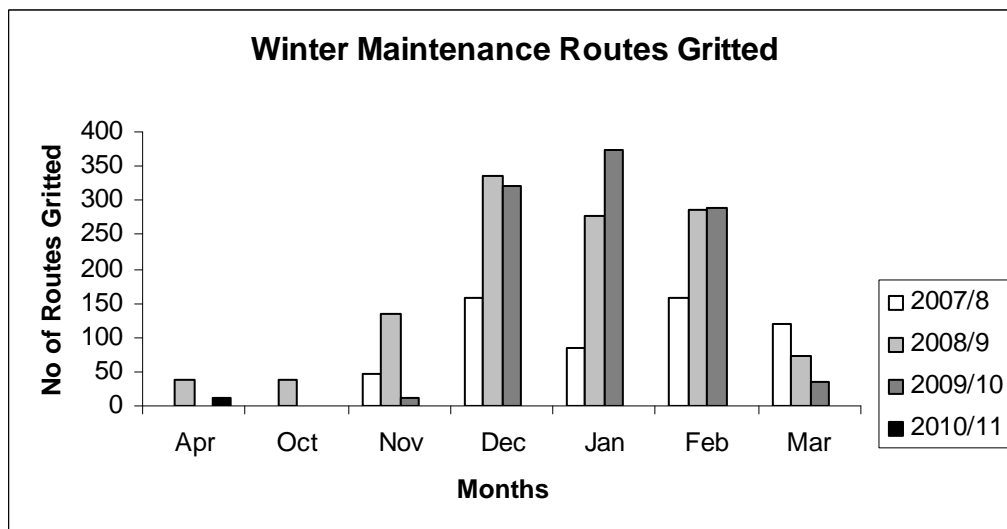
- 'BVPI 165 – Percentage of pedestrian crossings with facilities for disabled people' the City figure is currently 100%.
- 'BVPI 99 – Road accident casualty reduction' – the figures for the City area to the beginning of May show an improving trend in overall and child killed and seriously injured numbers.





6. Data is also collected monthly for the following local performance indicators (LPIs) to contribute towards the County Council's Service Plans.

- *'The percentage of repairs to dangerous damage to roads or footways which were carried out within 24 hours'* is 100%<sup>1</sup> for 2010/11 to the end of June. 56 reports of dangerous damage to roads had been received in June.
- *'Percentage of priority routes gritted within three hours of mobilization from the depot'* - The Winter maintenance season commences in lasts from October to April. Gritting was only required on one occasion in April. (City/County target 100%).



<sup>1</sup> Data subject to verification

- *'The percentage of highway material that was recycled by May Gurney'* between to the end of May 2009 was 99.7%. 807 tonnes were recycled from the 809 tonnes disturbed.

## Accident Claims

- The number of claims received and the settlement rate of claims for highway and personal injury claims are monitored.
- *'Percentage of personal injury claims successfully defended'* is 81% for the claims settled to the end of May, (City/County target for 2009/10 is 75%). 57 claims have been received for the year ending 31 May 2010/11.
  - *'Percentage of non personal injury claims successfully defended'* – data unavailable at time of writing; oral update to be provided at meeting

