

BOND

NO. 28 TOMBLAND

Norwich
NR3 1RE

Tel: 07940 909444

To – Residents of St Cuthbert's House, Upper King Street, Norwich

15th February 2019

Hello,

Leon and I manage 'Bond' which is the cocktail bar housed in the row of terraced buildings overlooking Tombland. Our venue has been open since 2012 and we pride ourselves in the style and quality of the business which is popular with a mature and discerning clientele.

It is really important to us that we are good neighbours. We have always shown respect to this lovely and historic part of the City. This is not just about making sure that the appearance of the venue is in-keeping - it is about how the business gives care and attention to the people living around us.

One resident has been in touch with some personal concerns he has about noise. As I say, we do take this seriously. We have acted to find out what, if anything, we might have done to contribute to his concerns and taken practical steps to make sure that things within our control are sorted out. The purpose of this letter is to draw this to your attention. We would like to hear your opinion, bad or good about how we are getting along as neighbours.

Please drop in and see either one of us so we can hear your views. If there is sufficient interest we will aim to host a meeting with a view to ironing out any remaining problems.

You may know that a request has been lodged for a Review of the Licence for Bond. As a thriving business operating here for many years this has come as a huge shock. Nothing has changed about the way we have been trading so we are thinking this has to do with the recent conversion of your homes from Office accommodation. We hope to hear from you anyway in the meantime.

Thank you in anticipation,

Will (General Manager) will@bondnorwich.com

Leon (Duty Manager) operations@bondnorwich.com