Report to Licensing sub committee Item

31 January 2019

Report of Head of citywide services

Licensing Act 2003:

Subject Temporary event notice

Steam Packet, 39 Crown Road Norwich NR1 3DT

Purpose

Members are asked, in accordance with the delegation of licensing functions contained in the Norwich city council statement of licensing policy (Licensing Act 2003), to consider an objection notice given by the Norfolk Constabulary.

Recommendation

That Members determine whether to issue a counter notice in respect of the temporary event notice submitted in respect of the Steam Packet, 39 Crown Road Norwich for an event on 10 February 2019 in accordance with the:

- Licensing Act 2003;
- Guidance issued under Section 182 of the Licensing Act 2003; and
- Norwich City Council Statement of Licensing Policy.

Corporate and service priorities

The report helps to meet the corporate priority of a safe and clean city and the service plan priority of protecting the interests of the public through the administration of the licensing function.

Financial implications

None.

Ward/s: All wards

Cabinet member: Councillor Maguire – Safe City Environment

Contact officers

Maxine Fuller Licensing Assistant 01603 212761

Background documents

None

Report

Licensing Act 2003: temporary event notices

- 1. Part 5 of the Licensing Act 2003 (The Act) provides for the temporary carrying on of licensed activities at premises which are not authorised by a premises licence or club premises certificate. The most important aspect of the system of permitted temporary activities is that events do not have to be authorised as such by the licensing authority. Instead the premises user notifies the event to the licensing authority and the police.
- 2. The premises user is required to give a copy of any temporary event notice (TEN) (unless submitted electronically when it is the responsibility of the licensing authority) to the police and the local authority exercising environmental health functions (EHA). If the Police or EHA believe that allowing the premises to be used in accordance with the TEN will undermine the licensing objectives, they must give an objection notice to the licensing authority and to the premises user within 3 working days of their receipt of the TEN.
- 3. If the licensing authority receives an objection notice from the police or EHA that is not withdrawn, it must (in the case of a standard TEN only) hold a hearing to consider the objection (unless all parties agree that this is unnecessary). If members decide to allow the licensable activities to go ahead as stated in the TEN, and these are in connection with licensable activities at licensed premises, the licensing authority may also impose one or more of the existing premises licence conditions on the TEN (insofar as such conditions are not inconsistent with the event) if it considers that this is appropriate for the promotion of the licensing objectives. If the authority decides to impose conditions, it must give notice to the premises user which includes a statement of conditions and provide a copy to each relevant party. Alternatively, members may decide that the event would undermine the licensing objectives and should not take place. In this case, the licensing authority must give a counter notice.

Temporary event notification

- 4. Temporary event notice (TEN) has been received from Hakim Skalli in respect of premises at the Steam Packet, 39 Crown Road Norwich NR1 3DT. A copy of the current premise licence is attached at Appendix A of the report followed by the TEN.
- 5. The TEN gives notification that it is proposed to use the premises for the licensable activity of the sale by retail of alcohol starting at 09:30 to 22:00 on 10 February 2019.

Objection notice

6. Objection notice to the TEN has been received from the Police, copy of which is attached at Appendix B to the report.

Norwich City Council Statement of Licensing Policy

7. Attached at Appendix C are the elements of the city council's local licensing policy which are considered to have a bearing upon the application:

National Guidance (issued under section 182 of the Licensing Act 2003)

8. Attached at Appendix D are the elements of the national guidance issued by the Secretary of State that are considered to have a bearing upon the application.

Summary

- 9. The sub-committee must consider the objection notice received from the Police, determine whether the proposed event would undermine the licensing objectives.
- 10. If the sub-committee determine that the proposed event would undermine the licensing objectives, then the licensing authority must give a counter notice to the premises user to prevent the proposed temporary event from going ahead.
- 11. Should the sub-committee determine not to issue a counter-notice, and allow the event to go ahead, then they may impose one or more conditions but only if it considers it appropriate for the promotion of the licensing objectives.
- 12. Alternatively, the licensing sub-committee may decide to allow the licensable activities to go ahead as stated in the TEN without the imposition of any conditions.
- 13. A notice giving reasons for the sub-committee's determination will need to be served on the premises-user, the Police and the EHA.
- 14. Appeals by the premises-user in respect of the determinations set out in paragraphs 11 and 12 above, or by the Police or EHA in respect of paragraph 13 above, must be made to the Magistrates' Court within 21 days, commencing on the day on which either party was notified of the decision either to issue, or not issue, a counter notice. However, no appeal may be brought later than 5 working days before the first day of the relevant event period.



Premises Licence Summary

Premises Licence Number

15/00655/PREM

Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Steam Packet 39 Crown Road Norwich Norfolk NR1 3DT

Telephone number

01603 613117

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence.

Late Night Refreshment - Activity takes place indoors

Live Music - Activity takes place indoors

Sale by Retail of Alcohol

Recorded Music - Activity takes place indoors

Private Entertainment as defined under section 2 of the Private Places of Entertainment (Licensing) Act 1967

The times the licence authorises the carrying out of licensable activities

Late Night Refreshment

Every Day

23:00 - 01:00

New Years Eve hours

Live Music

Every Day

19:00 - 23:30

Sale by Retail of Alcohol

Sunday

12:00 - 00:30

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

Sale by Retail of Alcohol

Monday to Thursday

11:00 - 00:30

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

Sale by Retail of Alcohol

Friday and Saturday

11:00 - 02:00

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

Recorded Music

Sunday

08:00 - 00:30

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

Recorded Music

Monday to Thursday_

08:00 - 00:30

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

Recorded Music

Friday and Saturday

08:00 - 02:00

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

The opening hours of the premises

Monday	08:00 - 01:00
Tuesday	08:00 - 01:00
Wednesday	08:00 - 01:00
Thursday	08:00 - 01:00
Friday	08:00 - 02:30
Saturday	08:00 - 02:30
Sunday	08:00 - 01:00

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption both on and off the Premise

Name, (registered) address of holder of premises licence

Mr Hakim Skalli 7 Berners Street Norwich Norfolk NR3 2JW

Registered number of holder, for example company number, charity number (where applicable)

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Hakim Skalli

State whether access to the premises by children is restricted or prohibited

Children under the age of 16 must be accompanied by an adult.



Schedule 12

Regulation 33,34

Premises Licence

Premises Licence Number

15/00655/PREM

Part 1 - Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Steam Packet 39 Crown Road Norwich Norfolk NR1 3DT

Telephone number

01603 613117

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence.

Late Night Refreshment - Activity takes place indoors Live Music - Activity takes place indoors Sale by Retail of Alcohol

Recorded Music - Activity takes place indoors

Private Entertainment as defined under section 2 of the Private Places of Entertainment (Licensing) Act 1967

The times the licence authorises the carrying out of licensable activities

Late Night Refreshment New Years Eve hours Every Day

23:00 - 01:00

item reals ave noun

Live Music

Every Day

19:00 - 23:30

Sale by Retail of Alcohol

Sunday

12:00 - 00:30

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

Sale by Retail of Alcohol

Monday to Thursday

11:00 - 00:30

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

Sale by Retail of Alcohol

Friday and Saturday

11:00 - 02:00

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on

New Years Day.

Recorded Music Sunday

08:00 - 00:30

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

Recorded Music

Monday to Thursday

08:00 - 00:30

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

Recorded Music

Friday and Saturday

08:00 - 02:00

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

The opening hours of the premises

Monday	08:00 - 01:00
Tuesday	08:00 - 01:00
Wednesday	08:00 - 01:00
Thursday	08:00 - 01:00
Friday	08:00 - 02:30
Saturday	08:00 - 02:30
Sunday	08:00 - 01:00

From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption both on and off the Premise

State whether access to the premises by children is restricted or prohibited

Children under the age of 16 must be accompanied by an adult.

Part 2

Name,	(registered)	address,	telephone number	and email	(where relevant)	of holder of
premis	es licence					

Mr Hakim Skalli 7 Berners Street Norwich Norfolk NR3 2JW

Telephone Number

01603 486086

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Hakim Skalli 7 Berners Street Norwich NR3 2JW

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Party Reference: 05/01347/PERSTR

Licensing Authority: Norwich City Council

Annex 1 - Mandatory conditions

- 1 No supply of alcohol may be made under a premises licence -
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3 (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children -
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on -
 - (i) the outcome of a race, competition or other event or process, or
 - (ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- 6 (with effect from 1 October 2010)
 - (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
 - (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
- 7 (with effect from 1 October 2010)
 - The responsible person shall ensure that -
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -
 - (i) beer or cider: half pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

- (iii) still wine in a glass: 125 ml; and
- (b) customers are made aware of the availability of these measures.
- The Licensing Act 2003 (Mandatory Licensing Conditions)
 Order 2014

Mandatory Licensing Condition

- 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2. For the purposes of the condition set out in paragraph 1?
- a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(a);
- b) "permitted price" is the price found by applying the formula?

P = D + (DxV)where \dot{c}

- (i) P is the permitted price,
- (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence?
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994(b).
- (a) 1979 c. 4. Section 1 was amended by regulation 2 of the Excise Duty (Amendment of the Alcoholic Liquor Duties Act 1979 and the Hydrocarbon Oil Duties Act 1979) Regulations 1992 (S.I. 1992/3158), section 162 of and Part I of Schedule 29 to the Finance Act 1995 (c. 4), section 7 of and paragraph 2(a) of Schedule 2 to the Finance Act 1991 (c. 31), section 3 of the Finance Act 1993 (c. 34), section 227 of and paragraph 51 of Schedule 39 to the Finance Act 2012 (c. 14), section 1 of the Finance Act 1995, section 1 of and Part 2 of Schedule 1 to the Finance Act 1988 (c. 39), section 5 of the Finance Act 1997 (c. 16) and article 2 of the Alcoholic Liquor Duties (Definition of Cider) Order 2010 (S.I. 2010/1914). Section 2 was amended by article 6 of the Alcoholic Liquors (Amendment of Enactments Relating to Strength and to Units of Measurement) Order 1979 (S.I. 1979/241), regulation 2 of S.I. 1992/3158, section 11 of and Part 2 of Schedule 8 to the Finance Act 1981 (c. 35), section 7 of and paragraph 3 of Schedule 2 to the Finance Act 1991 and section 5 of the Finance Act 1997. Section 3 was amended by article 7 of S.I. 1979/241. Section 4 was amended by article 8 of S.I. 1979/241,

section 15 of and paragraphs 2 and 3 of Schedule 1 to the Finance Act 2011 (c. 11) and section 227 of and paragraph 51 of Schedule 39 to the Finance Act 2012 (c. 14). Section 5 was amended by

section 1 of the Finance Act 1982 (c. 39) and section 180 of the Finance Act 2013. Section 36 was amended by section 7 of the Finance Act 1991, section 4 of and paragraph 1 of Schedule 1 to the Finance Act 2002 (c. 23), sections 14 and 15 of and paragraphs 2 and 4 of Schedule 1 to the Finance Act 2011, section 180 of the Finance Act 2013 and section 1 of and paragraph 9 of Schedule 1 to the Finance (No. 2) Act 1992 (c. 48). Section 37 was amended by section 15 of and paragraph 1 of Schedule 1 to the Finance Act 2011 and section 180 of the Finance Act 2013. Section 54 was amended by section 1 of and paragraph 12 of Schedule 1 to the Finance (No. 2) Act 1992 and section 5 of the Finance Act 1985 (c. 54). Section 55 was amended by section 1 of the Finance Act 1984 (c. 43) and section 1 of and paragraph 13 of Schedule 1 to the Finance (No. 2) Act 1992. Section 62 was

amended by section 3 of the Finance Act 1996 (c. 8), section 10 of the Finance (No. 2) Act 1997 (c. 58), section 180 of the Finance Act 2013, section 4 of the Finance Act 1998 (c. 36) and section 3 of the Finance Act 1997. There are other amendments which are not relevant to this Order.

- (b) 1994 c. 23. Section 2 was amended by section 3 of the Finance (No. 2) Act 2010 (c. 31). Section 7 was amended by section 76 of and Part 1 of Schedule 36 to the Finance Act 2009 (c. 10) and section 203 of and paragraphs 2 and 3 of Schedule 28 to the Finance Act 2012 (c. 14). Section 24 was amended by section 19 of and paragraph 1 of Schedule 8 to the Finance (No. 3) Act 2010 (c. 33). There are other amendments which are not relevant to this Order.
- 9 The following are not prohibited:
 - a) During the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
 - b) Consumption of the alcohol on the premises or the taking of sale or supply of alcohol to any person residing in the licensed premises;
 - c) The ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
 - d) The sale of alcohol to a trader or club for the purposes of the trade or club;
 - e) The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
 - f) The taking of alcohol from the premises by a person residing there; or
 - g) The supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or
 - h) The supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

Annex 2 – Conditions consistent with the Operating Schedule

1 General - all four licensing objectives

- 2 Valid Public Liability insurance will be in force
- The premises will not be altered in a way to render it impossible to comply with any existing licensing conditions without seeking a variation of the premises licence
- 4 The number of people present will not exceed 70.

5 The Prevention of Crime and Disorder

- 6 Proof of age will be requested from persons suspected of being under 18
- 7 There will be no price reduction promotions
- 8 Public Safety
- 9 External lighting will be provided when dark during period of licensable activities
- 10 1. Escape routes will be free from obstruction during licensable activities
 - 2. Escape route doors will be kept unlocked during licensable activity
 - 3. There will be adequate fire escape signage displayed
- 11 The fire brigade will be called immediately to any outbreak of fire
- 12 A full First Aid kit will be kept on the premises at all times.

13 The Prevention of Public Nuisance

- Live music will be limited to a maximum of 3 days per week.
- 15 There will be a maximum of 3 performers in respect of live music for any one set.
- On live music nights the main door will be shut and access and egress will be via the lobby door.
- 17 Amplified music speakers will be placed facing away from 41a King Street.
- At least one SIA registered door staff member will be provided during those hours when live music is taking place with entrance to the premises being by ticket.
- 19 Windows will be kept closed during periods when regulated entertainment takes place.
- 20 During the final hour of opening, the music will be discernibly quieter
- There will be displayed prominently at all exits, clear and legible notices, requesting patrons to respect the needs of local residents, and to leave the premises and area quietly.
- The licence holder will be responsible for the disposal of litter on the frontage of the premises
- The waste receptacles will be emptied on a regular basis.
- 24 The Protection of Children From Harm
- The premises will participate in the Portman Group Proof of Age scheme
- 26 1. Children under the age of 16 must be accompanied by an adult
 - 2. Children will only be allowed in the non-smoking "snug" area.

SP New extract fan Installed direct tooutside air to achieve 12-l/s airflow. Fan located max. 400mm from u/s of celling tance Valve (AAV) with 22 rodding access LICENSING OFFICE —Indicative 9m run to SVP of 1000 pipework to nominally serve less than 8m WCs. AAV to be provided to add pressure relief from connected sink wates with reference to clause 1.22 within Approved document Part H, section 1. -15 SEP 2009 FEMALE odding access to all sink Q.A. discharge pipes Indicative wall lining system shows New extract fan Installed direct lo-outside air to achieve 12-//s airflow. Fan/ duct located max, 400mm from u/s of ceiling nm wide trough urinal —Ambulant disabled cubicle to include rails compilant with AD-M. Note that to maintain a 750mm zone in front of the pan a tollet such as the small back to wall Armitage Shanks 'Contour ti' is to used (555mm front to b Atl new walls shown to WC area s 75mm thick non fire rated —Note: the accessible toilet is 1500 x 2000mm size which is 200mm shorter than slipulated in Approved Document M. See Access Statement highlighting the existing physical constraints and the maintained 1500mm/8 luming circle outside the WC door, New extract fan installed direct to outside air to achieve 12-l/s airflow. Fan/ duct located max. 400mm from u/s of celling Assumed location of foul waste SVP— and drop below, All new foul drainage to be taken beneath existing floor Dis. WC existing masonry opening to be exposed to allow for 1000mm opening wed Document M compliant sanitary pack To Include all grabralls, emergency pull cords, fire alarm strobe light and setting out dimensions. require a door to be fitted between WC provisions and spaces for serving food, Indicative service duct new 40mm/3 handralls offset 60mm from-face of walls on brackets compilant with Approved 0ce M (see detail on drawn) 3882-102), High contrast colour nosing strips to be added to treads, All treads to be faulthished to provide firm level surfaces 1000 0 focated to all square within core area -BAR AREA new 40mmØ handralls offset 60mm fr_{to} new 40mm3 handrais offset ournir in-face of walls on brackets compliant Walth Approved Doc M (see detail on drawling 3882-102). High contrast nosing strips to year added to treads. All treads to be refurblished to provide firm level surfaces. KITCHEN (fit-out by others) Indicative useable floor area = 25,4 m2 new 40mmØ handralls offset 60mm f RESTAURANT / BAR AREA new 40mmo nancrais offset confirm with face of walls on brackets compliant with Approved Doc M (see detail on drawing 3882-102). High contrast colour nosing strips to be added to treads. (assumed occupancy of 27no. RESTAURANT / BAR AREA (assumed occupancy of 50no-persons including a bar zone Indicative table layout ambulant disabled and ALCOHOL Designated main-entrancedoor with existing level access threshold to allow wheelchair access. - onier hermosee Panimer

Proposed Ground Floor Plan scale 1:50@A1

Proposed First Floor Plan scale 1:50@A1

relevant British Standards an the emergency lighting of pre entertainment, indicative loca

ACCESS TO AND USE OF I See access statement oppos

MECHANICAL VENTILATIOI Ventilation to refurbished Kilino. 10, 2000: Ventilation of k Mechanical extract ventilatior Urlnal/WC with extract units I equivalent to 2no urlnals.)

BELOW GROUND / EXTER! All pipe sizes, gradients, alig drainage system. All works a All new foul drains below gro or similar, laid to fall a maxin

DRAINAGE ACCESS
Suitable rodding points and:

Suitable rodding points and

FOUL DRAINAGE ABOVE G All new waste fittings are to I similar.

WC pans to generally confor with converters to form 75ml cistems.

Waste pipes for wash basint Kitchen sink discharge pipes All pipes to be bonded and s 110mm dia Pyc-U branch co

PROTECTION FROM FALL Existing glazing (particularly panes of glass have been in Glass within doors is to be to

ELECTRICAL WORKS
Note all electrical works to b
accordance with BS7671.
All lighting design, including
electrical contractor to comp
Emergency lighting code of
specified premises used for
3882-102.

KITCHEN WORKS

Kitchen is to be designed an
Standards.

ACCESS STATE

FIRST FLOOR ACCESS

New ambulant disabled stal affecting both the nature/ aphave been drawn and are araccordance with all the required no. steps along with landing stairs to take up considerable affects the external listed ap-

SECOND FLOOR ACCESS
The second floor is to be us client will develop and man:

LIFT ACCESS Due to the small existing sp

ACCESS TO WC FACILITII
The existing floor level and
The depth of the wall acroswheelchair users to navigat
The accessible WC has be
due to limitations in existing
turning circle has been proplinto and out of the room.
Ambulant disabled cubicles
unobstructed access for an

FIRST FLOOR ACCESS
The existing stairs leading t
reasonably possible. Handr
step are proposed where pi
and contrasting nosings for
restaurant area will be re-al
added. These measures with the reminimal discomment or direct



Norwich Temporary Event Notice Licensing Act 2003 For help contact licensingapplications@norwich.gov.uk

Telephone: 0344 980 3333

		• required information				
Section 1 of 9						
You can save the form at a	any time and resume it later. You do not need to	be logged in when you resume.				
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.				
Your reference	STEAM PACKET	You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.				
Are you an agent acting of		Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.				
Applicant Details		RECEIVED				
* First name	HAKIM					
* Family name	SKALLI	1 7 JAN 2019				
* E-mail		LICENSING OFFICE				
Main telephone number		Include country code.				
Other telephone number						
☐ Indicate here if you	would prefer not to be contacted by telephone					
Are you:						
Applying as a busineApplying as an indiv	ess or organisation, including as a sole trader vidual	A sole trader is a business owned by one person without any special legal structure. Applying as an individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.				
Applicant Business						
Is your business registered the UK with Companies House?	d in (Yes C No	Note: completing the Applicant Business section is optional in this form.				
Registration number	6789127					
Business name	Steam Leisure Limited	If your business is registered, use its registered name.				
VAT number GB	979088844	Put "none" if you are not registered for VAT.				
Legal status	Please select					

Continued from previous page	•	
Your position in the business	Director	
Home country	United Kingdom	The country where the headquarters of your business is located.
Registered Address		Address registered with Companies House.
Building number or name	39	
Street	Crown Road	
District		
City or town	Norwich	
County or administrative area		7
Postcode	NR13DT	
Country	United Kingdom	
Section 2 of 9		
APPLICATION DETAILS (See	also guidance on completing the form, gene	eral notes and note 1)
Have you had any previous or	maiden names?	
C Yes	© No	
* Your date of birth		Applicant must be 18 years of age or older
	dd mm yyyy	
National Insurance number		This box need not be completed if you are an individual not liable to pay UK national insurance.
Place of birth		
Correspondence Address Is the address the same as (or	similar to) the address given in section one?	If "Yes" is selected you can re-use the details
	C No	from section one, or amend them as required. Select "No" to enter a completely new set of details.
Building number or name	39	
Street	Crown Road	
District		
City or town	Norwich	
County or administrative area		
Postcode	NR13DT	
Country	United Kingdom	

Continued from previous page	10					
Additional Contact Details						
Are the contact details the sa	me as (or similar to) those given in section one?	If "Yes" is selected you can re-use the details				
© Yes	C No	from section one, or amend them as required. Select "No" to enter a comple new set of details.				
E-mail						
Telephone number						
Other telephone number						
Section 3 of 9						
THE PREMISES						
activity at the premises descr Give the address of the premi	give notice under section 100 of the Licensing Actibed below. is says that the licensable is says where you intend to carry on the licensable administration of the licensable	activities or if it has no address give a detailed				
* Does the premises have an	address?					
Yes	C No					
Address						
Is the address the same as (or	similar to) the address given in section one?	If "Yes" is selected you can re-use the details				
Yes	C No	from section one, or amend them as required. Select "No" to enter a completely new set of details.				
* Building number or name	39					
* Street	Crown Road					
District		4-				
* City or town	Norwich					
County or administrative area						
* Postcode	NR13DT					
* Country	United Kingdom					
* Does a premises licence or of to the premises (or any part of	club premises certificate have effect in relation of the premises)?					
C Neither © Premis	ses licence C Club premises certificate					
* Premises licence number	15/00655/PREM					
Location Details						
* Provide further details abou	at the location of the event					
		20000000				

Continued from previous page	
If you intend to use only part of the premises at this address or intend to re	estrict the area to which this notice applies, give a
description and details below (see also guidance on completing the form,	note 3)
Describe the nature of the premises below (see also guidance on completi	ing the form, note 4)
PUBLIC HOUSE	
Describe the nature of the event below (see also guidance on completing	the form, note 5)
TO ALLOW THE PREMISES TO OPEN AT 9.30AM ON SUNDAY 10TH FEBRUA	ARY 2019 AND TO ALLOW THE SALE OF ALCOHOL
AND OTHER BEVERAGES TO BE SERVED FROM 09.30AM UNTIL CLOSING A	T 22.00PM
	X
Section 4 of 9	
LICENSABLE ACTIVITIES	
State the licensable activities that you intend to carry on at the premises (see also guidance on completing the form, note 6):	
Refer to the control of the second of the se	
☐ The sale by retail of alcohol	
The supply of alcohol by or on behalf of a club to, or to the order of,	3
member of the club	
The provision of regulated entertainment	(See also guidance on completing the form,
	<u>note 7).</u>
The provision of late night refreshment	
The giving of a late temporary event notice	Late notices can be given no later than 5
	working days but no earlier than 9 working
	days before the event.
	(See also guidance on completing the form,
Event Dates	<u>note 8).</u>
	nulmonia albin Source and the detect of the coulty of
There must be a period of at least 10 working days between the date you when you will be using these premises for licensable activities.	submit this form and the date of the earliest event
State the dates on which you intend to use these premises for licensable a	ctivities
The state of the s	
(see also guidance on completing the form, note 9) Event start date	- 1
10 / 02 / 2019	The maximum period for using premises for
dd mm yyyy	licensable activities under the authority of a temporary event notice is 168 hours or seven
	days.
Event end date	
10 / 02 / 2019	
dd m m yyyy	

Continued from previous page	
State the times during the event period that you propose to carry on licensable activities (give times in 24 hour clock) (see also guidance on completing the form, note 10)	
State the maximum number of people at any one time that you intend to allow to be present at the premises during the times when you intend to carry on licensable activities, including any staff, organisers or performers (see also guidance on completing the form, note 11)	Note that the maximum number of people cannot exceed 499.
If the licensable activities will include the supply of alcohol, state whethe supplies will be for consumption on or off the premises, or both (see also guidance on completing the form, note 12):	r the
On the premises only	
C Off the premises only	
C Both	
Section 5 of 9	
RELEVANT ENTERTAINMENT (See also guidance on completing the	form, note 13)
State if the licensable activities will include the provision of relevant enterperiod that you propose to provide relevant entertainment	
period that you propose to provide relevant entertainment	
period that you propose to provide relevant entertainment Section 6 of 9	rtainment. If so, state the times during the event
period that you propose to provide relevant entertainment	rtainment. If so, state the times during the event
period that you propose to provide relevant entertainment Section 6 of 9	rtainment. If so, state the times during the event
Section 6 of 9 PERSONAL LICENCE HOLDERS (See also guidance on completing the	rtainment. If so, state the times during the event
Section 6 of 9 PERSONAL LICENCE HOLDERS (See also guidance on completing the Do you currently hold a valid personal licence? Yes No	rtainment. If so, state the times during the event
Section 6 of 9 PERSONAL LICENCE HOLDERS (See also guidance on completing the Do you currently hold a valid personal licence? Provide the details of your personal licence below.	rtainment. If so, state the times during the event
Section 6 of 9 PERSONAL LICENCE HOLDERS (See also guidance on completing the Do you currently hold a valid personal licence? Provide the details of your personal licence below. Issuing licensing authority	rtainment. If so, state the times during the event

Continued from previous page	T									
Section 7 of 9	-	Maria Cara	11 (8.8)	110						
PREVIOUS TEMPORARY EVEN	N TV	OTICES	(See also gui	ida	nce or	complet	ing the f	orm, no	te 15)	
Have you previously given a temporary event notice in respect of any premises for events falling in the same calendar year as the event for which you are now giving this temporary event notice?	C	Yes	,	•	No					58
Have you already given a temporary event notice for the same premises in which the event period: a) Ends 24 hours or less before; or b) Begins 24 hours or less after the event period proposed in this notice?	0	Yes	į	•	No					
Section 8 of 9				, X	100					
ASSOCIATES AND BUSINESS	COL	LEAGUE	S (See also o	jui	dance	on compl	eting the	e form,	note 16)	
Has any associate of yours given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?	<u> </u>	Yes	(•	No					
Has any associate of yours already given a temporary event notice for the same premises in which the event period: a) Ends 24 hours or less before; or b) Begins 24 hours or less after the event period proposed in this notice?	С С	Yes		•	No					
Has any person with whom you are in business carrying on licensable activities given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?		Yes	(©	No					

Continued from previous page...

Has any person with whom you are in business carrying on licensable activities already given a temporary event notice for the same premises in which the event period:

a) Ends 24 hours or less before: or

b) Begins 24 hours or less after the event period proposed in this notice?

Section 9 of 9

CONDITION (See also guidance on completing the form, note 18)

Yes

It is a condition of this temporary event notice that where the relevant licensable activities described in Sections 4 and 5 above include the supply of alcohol that all such supplies are made by or under the authority of the premises user.

No

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

This formality requires a fixed fee of £21

DECLARATION (See also guidance on completing the form, note 19)

- The information contained in this form is correct to the best of my knowledge and belief
- I understand that it is an offence:
- (i) to knowingly or recklessly make a false statement in connection with this temporary event notice and that a person is liable on conviction for such an offence to a fine up to level 5 on the standard scale; and
- (ii) to permit an unauthorised licensable activity to be carried on at any place and that a person is liable on conviction for any such offence to a fine not exceeding £20,000, or to imprisonment for a term not exceeding six months, or to both
- ☐ Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

HAKIM SKALLI

* Capacity

LANDLORD

* Date

18 / 01 / 2019 dd mm yyyy

Add another signatory

Once you're finished you need to do the following:

- 1. Save this form to your computer by clicking file/save as...
- 2. Go back to https://www.gov.uk/apply-for-a-licence/temporary-event-notice/norwich/apply-1 to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

OFFICE USE ONLY	
41	
Applicant reference number	STEAM PACKET
Fee paid	
Payment provider reference	
ELMS Payment Reference	
Payment status	
Payment authorisation code	
Payment authorisation date	
Date and time submitted	
Approval deadline	
Error message	
Is Digitally signed	
1 2 3 4	5 6 7 8 9 Next>



Licensing Team
Norwich City Council
St Peters Street
Norwich
NR2 1NN

Date 22nd January 2019

Dear Sir/Madam

The Licensing Team

Bethel Street Police Station Norwich Norfolk NR2 1NN

Tel: 01603 276020 Fax: 01603 276025

Email: licensingteam@norfolk.pnn.police.uk

www.norfolk.police.uk Non-Emergency Tel: 0845 456 4567

Re: Temporary Event Notice - Steam Packet - Crown Road Norwich

Police have received a copy of the Temporary Event Notice for the Steam Packet Public House, 39 Crown Road Norwich for Sunday 10th February 2019.

This request is to permit the sale of alcohol earlier at 09.30 hrs instead of the current Premises licence of midday. This request is to accommodate the Norwich football fans for the Norwich vs Ipswich Derby match at Carrow Road.

Police object to this TEN on the basis that the licensing objective, specifically the prevention of crime and disorder will be seriously undermined if this is granted and accepted.

The kick off time for this match is intentionally planned for midday in order to limit the opportunity to consume alcohol prior to the game to reduce the risk of disorder. This would be undermined if premises are granted licences to permit earlier opening. The earlier opening for alcohol sales will fuel the fans with alcohol and increase the likelihood of disorderly behaviour occurring at or within the vicinity of the premises and when the fans reach the stadium.

The Norwich vs Ipswich game is significant in the football calendar in terms of policing. Out of the 13 arrests last season, 10 of these took place on the Norwich vs Ipswich Derby game. Intoxication would have been a factor with these arrests and therefore requests to encourage earlier alcohol consumption should be objected to.

This venue has history of football disorder during the Norwich vs Millwall Match in November 2018, Details of this are:

"At around 1450 hrs on 10/11/18 a group of approx. 20 Millwall fans walked past the steam packet and there was a "standoff" between both sets of fans. Two Police Officers were in the middle trying to separate the fans and on numerous occasions, fans walked into the road from the pub towards the Millwall fans and had to be stopped by Police. NCFC fans have then thrown a number of glasses and bottles from outside the Steam Packet at the Millwall fans narrowly missing Police Officers. This incident featured on social medial."

With previous football related disorder linked to the venue and the request to permit fans to consume alcohol earlier; Police request that this TEN is objected to as it will increase the potential for disorder and incidents.

Please accept this letter as an objection to the TEN applied for and I ask the Licensing Committee to carefully consider whether the accepting of this TEN is appropriate.

Yours faithfully,

Michelle Bartram Licensing Officer

APPENDIX C

Local Policy considerations

- 1.0 Introduction
- 1.4 The 2003 Act requires the council to carry out its various licensing functions so as to promote the four licensing objectives. These are:
 - The Prevention of Crime and Disorder
 - Public Safety
 - The Prevention of Public Nuisance
 - The Protection of Children from Harm
- 1.5 The 2003 Act also requires that the Council publishes a 'Statement of Licensing Policy' that sets out the policies the Council will generally apply to promote the Licensing Objectives when making decisions on applications made under the Act.

2.0 Consultation and Links to other Policies and Strategies

- 2.7 So far as possible, the council will avoid duplication with other regulatory regimes, and will not to use its powers under the Licensing Act 2003 to achieve outcomes that can be achieved by other legislation and other enforcement agencies. As an example, the council will not seek to impose fire safety conditions that may duplicate any requirements or prohibitions that could be imposed under the Regulatory Reform (Fire Safety) Order 2005.
- 5.0 Conditions attaching to Licences
- 5.1 Where relevant representations are made, the council will make objective judgments as to whether conditions may need to be attached to the premises licence to secure achievement of the licensing objectives. Any conditions arising as a result of representations will primarily focus on the direct impact of the activities taking place at licensed premises, on those attending the premises, and members of the public living, working or engaged in normal activity in the area concerned, and will cover matters that are within the control of individual licensees.
- 5.2 All applications will be considered on an individual basis and any condition attached to such a licence, will be tailored to each individual premises, in order to avoid the imposition of disproportionate or burdensome conditions on those premises. Therefore, mandatory conditions, will only be imposed where they are appropriate for the promotion of the licensing objectives.
- 8.0 The Impact of Licensed Premises
- 8.1 When considering whether any licensed activity should be permitted, and a relevant representation has been received, the likelihood of it causing

unacceptable adverse impact will be assessed by taking into account relevant matters including:

- the type of use, the number of customers likely to attend the premises and the type of customers at the time of the application;
- the proposed hours of operation;
- the level of public transport accessibility for customers either arriving or leaving the premises and the likely means of public or private transport that will be used by the customers;
- the means of access to the premises including the location of customer entrances and exits:
- the provision of toilet facilities;
- the frequency of the licensable activity.

With any adverse impact it may be possible to take steps to mitigate or prevent the impact and if such measures are reliable an activity may be licensed.

LICENSING OBJECTIVES

- 20.0 Objective Prevention of Crime and Disorder
- 20.1 Section 17 of the Crime and Disorder Act 1998 introduced a wide range of measures for preventing crime and disorder and imposed a duty on the City Council, and others, to consider crime and disorder reduction in the exercise of all their duties. The Licensing Act 2003 reinforces this duty for local authorities.
- 20.2 The promotion of the licensing objective, to prevent crime and disorder, places a responsibility on licence holders to become key partners in achieving this objective. Applicants will be expected to demonstrate in their operating schedule that suitable and sufficient measures have been identified and will be implemented and maintained to reduce or prevent crime and disorder on and in the vicinity of their premises, relevant to the individual style and characteristics of their premises and the licensable activities at those premises.
- 20.3 When addressing the issue of crime and disorder, the applicant should demonstrate that all those factors that impact on crime and disorder have been considered. These include:

Underage drinking

Drunkenness on premises

Public drunkenness

Keeping Illegal activity like drug taking and dealing, offensive weapons and sales of contraband or stolen goods away from the premises.

Preventing disorderly and potentially violent behaviour on and outside the premises.

Reducing Anti-social behaviour and Disorder inside and outside the premises

Litter

Unauthorised advertising

Protecting people and property from theft, vandalism and assault

Guard against glasses and bottles being used as weapons or causing accidents.

20.4 The following examples of control measures are given to assist applicants who may need to take account of them in their operating schedule, having regard to their particular type of premises and/or licensable activities:

Effective and responsible management of premises;

Training and supervision of staff;

Employ sufficient numbers of staff to keep numbers down of people awaiting service;

Provide sufficient seating for customers;

Patrols of staff around the premises;

Ensure sufficient lighting and visibility, removing obstructions if necessary, to discourage illegal activity;

Introduce an entry policy – making people aware of it – and apply it consistently and fairly;

Implement a search policy to prevent drugs, offensive weapons etc being brought onto the premises;

Implement effective management of entrance queues – incorporating barriers if necessary;

Adoption of best practice guidance e.g. Safer Clubbing, the National Alcohol Harm Reduction Strategy Toolkit, Minor Sales Major Consequences, Clubbing against Racism and other voluntary codes of practice, including those relating to drinks promotions e.g. The Point of Sale Promotions published by the British Beer and Pub Association (BBPA), Security in Design published by BBPA and Drugs and Pubs, published by BBPA;

Acceptance of accredited 'proof of age' cards e.g. Portman proof of age cards, Citizencard, Connexions Card and/or 'new type' driving licences with photographs, or passports;

Provision of effective CCTV in and around premises;

Employment of Security Industry Authority licensed door staff to manage the door and minimize disorder:

Ensure glasses are collected on an on going basis, make regular inspections for broken glass and clear up;

Provision of toughened or plastic drinking vessels and bottles;

Provision of 'bottle bins' inside the premises and near exits;

Provision of secure, deposit boxes for confiscated items i.e. Operation Enterprise Drug and Weapon Amnesty Safe's;

Information displayed for staff and customers on Drug Awareness including the 'spiking' of drinks with drugs;

Provision of litterbins and other security measures, such as lighting, outside premises;

Membership of local 'Pubwatch' schemes or similar accreditation schemes or organizations ie Operation Enterprise;

Responsible advertising;

Distribution of promotional leaflets, posters etc;

Drug Seizure Kits (available from Norfolk Police Operation Enterprise);

Member of the 'NiteLink' radio scheme:

Working in partnership with the SOS Bus scheme;

Ban known offenders and share information with other licensed premises in the area;

Implement a dispersal policy;

Introduce a 'closed door' policy, with attendance prohibited for new customers 2-3 hours before licensable activities finish:

- 24.0 Objective prevention of public nuisance
- 24.1 Licensed premises can potentially have a significantly adverse impact on communities through public nuisances that arise from their operation. The amenity of residents and occupiers of other businesses should be maintained and protected from the potential consequence of the operation of licensed premises, whilst recognising the valuable cultural, social and business importance that such premises provide.
- 24.2 Public nuisance will be interpreted in its widest sense, and will take it to include such issues as noise, light, odour, litter and antisocial behaviour, where these matters impact on those living, working or otherwise engaged in normal activity in an area.
- 24.3 Applicants should be aware that stricter conditions, including controls on licensing hours for all or some licensable activities will be applied, where licensed premises are in residential areas or where their activities may impact on residents or other business premises, and where relevant representations have been received. Conversely, premises for which it can be demonstrated have effective measures to prevent public nuisance, may be suitable for longer opening hours.
- 24.4 The council will normally permit the hours during which alcohol is sold to match the normal trading hours during which other sales take place, unless there are exceptional reasons such as disturbance or disorder attributable to the location and/or the premises, and relevant representations have been made.
- 24.5 The council believe that the impact a licensed premises can have on a neighbourhood is significantly influenced by the times when those licensed premises are open, and the times when licensable activities are taking place. Consequently, the council has adopted a policy on hours of trading, (section E) and in so doing, has given full consideration to the secretary of state's guidance on hours of trading.
- 24.6 Applicants will be expected to demonstrate in their operating schedule that suitable and sufficient measures have been identified and will be implemented and maintained to prevent public nuisance, relevant to the

individual style and characteristics of their premises and events. For example, the increasing business requirement for licence holders to provide live or recorded music in premises where this has not previously been the case is especially pertinent, and should be fully assessed on the application.

- 24.7 When addressing the issue of prevention of public nuisance, the applicant must demonstrate that those factors that impact on the likelihood of public nuisance have been considered. These may include:
 - the location of premises and proximity to residential and other noise sensitive premises, such as hospitals, hospices, care homes and places of worship
 - the hours of opening, particularly between 11pm and 7am
 - the nature of activities to be provided, including whether those activities are of a temporary or permanent nature and whether they are to be held inside or outside premises
 - the design and layout of premises and in particular the presence of noise limiting features
 - the occupancy capacity of the premises
 - the availability of public transport
 - wind down period between the end of the licensable activities and closure of the premises
 - last admission time
 - preventing litter and refuse becoming an eyesore
 - consideration of local residents that they are not upset by loud or persistent noise or by excessive light
 - preventing cars attending an event or premises from causing a noise nuisance and congestion, and from taking up local people's parking spaces
 - avoid early morning or late night refuse collections
 - avoiding emptying bins into skips, especially if they contain glass, either late at night or early in the morning
 - customers eating, drinking or smoking in open air areas (for example beer gardens/forecourts and other open areas adjacent to the premises).
- 24.8 The following examples of control measures are given to assist applicants who may need to take account of them in their operating schedule, having regard to their particular type of premises and/or activities:
 - Effective and responsible management of premises.
 - Appropriate instruction, training and supervision of those employed or engaged to prevent incidents of public nuisance, eg to ensure customers leave quietly.
 - Fit prominent signs requesting that customers respect local residents and leave quietly.
 - Control of operating hours for all or parts (eg garden areas) of premises, including such matters as deliveries ie not too early in the morning.
 - Adoption of best practice guidance (eg Good Practice Guide on the Control of Noise from Pubs and Clubs, produced by Institute of Acoustics, Licensed Property: Noise, published by BBPA).
 - Installation of soundproofing, air conditioning, acoustic lobbies and sound limitation devices.

- Management of people, including staff, and traffic (and resulting queues) arriving and leaving premises.
- Liaison with public transport providers.
- Siting of external lighting, including security lighting.
- Management arrangements for collection and disposal of waste, empty bottles etc.
- Effective ventilation systems to prevent the emission of unwanted odours.
- Take away packaging to include the name and address of the premises on it.
- Capacity levels for fast food outlets.
- Introduce a chill out area with coffee and mellow music where customers can settle before leaving.
- Introduce a closed door policy, with attendance prohibited for new customers 2 to 3 hours before licensable activities finish.

To address issues arising from customers smoking, eating and drinking in outdoor areas and on the highway outside the premises could include signage asking customers to keep noise to a minimum when using outdoor areas; restrictions on the numbers of customers permitted in certain outside areas and/or at certain times; and use of door-staff and employees to monitor possible public nuisance issues.

SECTION E - Hours of Trading

30.2 In determining its policy on the hours of trading, the council has given full consideration to those parts of the secretary of state's guidance to the act which relate to hours of trading.

"Where there are objections to an application to extend the hours during which licensable activities are to be carried on and the licensing authority determines that this would undermine the licensing objectives, it may reject the application or grant it with appropriate conditions and/or different hours from those requested."

30.7 Consideration will always be given to an applicant's individual case and if the matter of trading hours has been raised in a representation, the council will take into account any proposals the applicant has to minimise the risk of nuisance or disorder being caused or exacerbated by customers departing from the premises. It is however, unlikely that statements such as the premises being well-managed, or that the applicant is of good character or that the style of the premises is intended and likely to attract a discerning clientele, will alone be sufficient to demonstrate that restrictions on hours of trading should not be applied.

APPENDIX D

National Guidance

(issued under section 182 of the Licensing Act 2003)

CRIME AND DISORDER

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority ("SIA") as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder. For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, antisocial behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.
- 2.5 In the context of crime and disorder and public safety, the preservation of order on premises may give rise to genuine concerns about the ability of the management team with responsibility for the maintenance of order. This may

occur, for example, on premises where there are very large numbers of people and alcohol is supplied for consumption, or in premises where there are public order problems.

- 2.6 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.
- 2.7 It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. However, licensing authorities must ensure that they do not stray outside their powers and duties under the 2003 Act. This is important to ensure the portability of the personal licence and the offences set out in the 2003 Act and to ensure, for example, that the prevention of disorder is in sharp focus for all managers, licence holders and clubs.

PUBLIC NUISANCE

- 2.18 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.19 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It is important to remember that the prevention of public nuisance could therefore include low-level nuisance, perhaps affecting a few people living locally, as well as major disturbance affecting the whole community. It may also include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises.
- 2.20 Conditions relating to noise nuisance will normally concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or more sophisticated measures like the installation of acoustic curtains or rubber speaker mounts. Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises. Licensing authorities should be aware of the need to avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are very expensive to purchase and install and are likely to be a considerable burden for smaller venues.

- 2.21 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where the provisions of the Environmental Protection Act 1990, the Noise Act 1996, or the Clean Neighbourhoods and Environment Act 2005 adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.
- 2.22 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, music noise from premises usually occurs from mid-evening until either late-evening or early-morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. In certain circumstances, conditions relating to noise immediately surrounding the premises may also prove appropriate to address any disturbance anticipated as customers enter and leave.
- 2.23 Measures to control light pollution will also require careful thought. Bright lighting outside premises considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.40 Beyond the immediate area surrounding the premises, these are matters for personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area and to respect the rights of people living nearby to a peaceful night.

7. Temporary Event Notices (TENs)

7.1 This Chapter covers the arrangements in Part 5 of the 2003 Act for the temporary carrying on of licensable activities which are not authorised by a premises licence or club premises certificate.

General

- 7.2 The system of permitted temporary activities is intended as a light touch process, and as such, the carrying on of licensable activities does not have to be authorised by the licensing authority on an application. Instead, a person wishing to hold an event at which such activities are proposed to be carried on (the "premises user") gives notice to the licensing authority of the event (a "temporary event notice" or "TEN").
- 7.3 The TEN must be given to the licensing authority in the form prescribed in regulations made under the 2003 Act. Unless it is sent electronically, it must be sent to the relevant licensing authority, to the police and "local authority exercising environmental health functions" ("EHA") at least ten working days before the event (although a premises user may give a limited number of TENs to the licensing authority less than 10 working days before the event to which

they relate). "Working day" under the 2003 Act means any day other than a Saturday, Sunday, Christmas Day, Good Friday or Bank Holiday. For limited purposes in relation to a TEN, the 2003 Act defines a "day" as a period of 24 hours beginning at midnight.

- 7.4 If a TEN is sent electronically via GOV.UK or the licensing authority's own facility, the licensing authority must notify the police and EHA as soon as possible and no later than the first working day after the TEN is given.
- 7.5 The police or "local authority exercising environmental health functions" ("EHA") may intervene to prevent such an event taking place by sending an objection to the licensing authority, which the licensing authority must consider on the basis of the statutory licensing objectives and decide whether the event should go ahead. The police or EHA ("relevant persons" for the purposes of TENs) may also intervene by agreeing a modification of the proposed arrangements directly with the TENs user (see paragraph 7.31-7.35 below). If a relevant person sends an objection, this may result in the licensing authority imposing conditions on a TEN but only where the venue at which the event is to be held has an existing premises licence or club premises certificate. When giving a TEN, the premises user should consider the promotion of the four licensing objectives. The licensing authority may only otherwise intervene if the statutory permitted limits on TENs would be exceeded.
- 7.6 A TEN does not relieve the premises user from any requirements under planning law for appropriate planning permission where it is required.

Limitations

- 7.7 A number of limitations are imposed on the use of TENs by the 2003 Act. The limitations apply to:
 - the number of times a premises user may give a TEN (50 times in a calendar year for a personal licence holder and five times in a calendar year for other people);
 - the number of times a TEN may be given for any particular premises (12 times in a calendar year);
 - the maximum duration of an event authorised by a TEN is 168 hours (seven days);
 - the maximum total duration of the events authorised by TENs in relation to individual premises (21 days in a calendar year);
 - the maximum number of people attending at any one time (fewer than 500); and
 - the minimum period between events authorised under separate TENs in relation to the same premises (not including withdrawn TENs) by the same premises user (24 hours).

- 7.8 Any associate, relative or business partner of the premises user is considered to be the same premises user in relation to these restrictions. The 2003 Act defines an associate, in relation to the premises user, as being:
 - the spouse or civil partner of that person;
 - a child, parent, grandchild, grandparent, brother or sister of that person;
 - an agent or employee of that person; or
 - the spouse or civil partner of a person listed in either of the two preceding bullet points.
- 7.9 A person living with another person as their husband or wife, is treated for these purposes as their spouse. 'Civil partner' has its meaning in the Civil Partnership Act 2004.
- 7.10 A TEN that is given and subsequently withdrawn by the TEN user can be included within the limits of the numbers of TENS allowed in a given calendar year. The limits for the number of TENs that may be given include a combination of both "standard" and "late" TENs.
- 7.11 Proposed activities that exceed these limits will require a premises licence or club premises certificate.
- 7.12 TENs may be given in respect of premises which already have a premises licence or club premises certificate to cover licensable activities not permitted by the existing authorisation.
- 7.13 In determining whether the maximum total duration of the periods covered by TENs at any individual premises has exceeded 21 days, an event beginning before midnight and continuing into the next day would count as two days towards the 21-day limitation.
- 7.14 There is nothing in the 2003 Act to prevent notification of multiple events at the same time, provided the first event is at least ten working days away (or five working days away in the case of a late TEN). For example, an individual personal licence holder wishing to exhibit and sell beer at a series of farmers' markets may wish to give several notices simultaneously. However, this would only be possible where the events are to take place in the same licensing authority (and police area) and the limits are not exceeded in the case of each notice.

Who can give a temporary event notice?

Personal licence holders

7.15 A personal licence holder can give a TEN at any premises on up to 50 occasions in a calendar year. This limit is inclusive of any late TENs given in the same year. The use of each TEN must of course observe the limits described above, including the limit of 12 TENs in respect of each premises in a calendar year.

Non-personal licence holders

7.16 The 2003 Act provides that any individual aged 18 or over may give a TEN whether or not that individual holds a personal licence. Such an individual will not, therefore, have met the requirements that apply to a personal licence holder under Part 6 of the 2003 Act. Where alcohol is not intended to be sold, this should not matter. However, many events will involve a combination of licensable activities. In the absence of a premises user holding a personal licence, the 2003 Act limits the number of notices that may be given by any non-personal licence holder to five occasions in a calendar year (this limit is inclusive of any late TENs in the same year). In every other respect, the Guidance and information set out in the paragraphs above applies.

Standard and late temporary event notices

7.17 There are two types of TEN: a standard TEN and a late TEN. These are subject to different processes: a standard notice is given no later than ten working days before the event to which it relates; and a late notice is given not before nine and not later than five working days before the event.

Standard temporary event notices

- 7.18 "Ten working days" (and other periods of days which apply to other requirements in relation to TENs) exclude the day the notice is received and the first day of the event. A notice that is given less than ten working days before the event to which it relates, when the premises user has already given the permitted number of late TENs in that calendar year, will be returned as void and the activities described in it will not be authorised.
- 7.19 The police and EHA have a period of three working days from when they are given the notice to object to it on the basis of any of the four licensing objectives. Where an objection is given, there is provision under section 106 of the 2003 Act for the police or EHA to agree with the premises user to modify the TEN (see paragraph 7.36 below).
- 7.20 Although ten clear working days is the minimum possible notice that may be given, licensing authorities should publicise their preferences in terms of advance notice and encourage premises users to provide the earliest possible notice of events planned by them. Licensing authorities should also consider publicising a preferred maximum time in advance of an event by when TENs should ideally be given to them.

Late temporary event notices

- 7.21 Late TENs are intended to assist premises users who are required for reasons outside their control to, for example, change the venue for an event at short notice. However, late TENs may, of course, be given in any circumstances providing the limits specified at paragraph 7.7 are not exceeded.
- 7.22 For a standard TEN, the police and EHA have a period of three working days from when they are given the notice to object to it on the basis of any of the four licensing objectives. However, if there is an objection to a late TEN from either the police or EHA, the event will not go ahead. In these circumstances there is

no scope for a hearing or the application of any existing conditions. There is no scope under the 2003 Act for the modification of a late TEN as is possible in relation to a standard TEN.

7.23 Late TENs can be given up to five working days but no earlier than nine working days before the event is due to take place and, unless given electronically to the licensing authority, must also be sent by the premises user to the police and EHA. A late TEN given less than five days before the event to which it relates will be returned as void and the activities to which it relates will not be authorised. The number of late TENs that can be given in a calendar year is limited to ten for personal licence holders and two for non-personal licence holders. Late TENs count towards the total number of permitted TENs (for example, the limit of five TENs per year for non-personal licence holders and 50 TENs for personal licence holders). Once these limits have been reached, the licensing authority should issue a counter notice (permitted limits) if any more are given.

Role of the licensing authority

- 7.24 The licensing authority must check that the limitations set down in Part 5 of the 2003 Act are being observed and intervene if they are not (see paragraph 7.7). For example, a TEN would be void unless there is a minimum of 24 hours between events notified by the same premises user, or an associate or someone who is in business with the relevant premises user in respect of the same premises. This is to prevent evasion of the seven-day (or 168 hour) limit on such events and the need to obtain a full premises licence or club premises certificate for more major or permanent events. In addition, for these purposes, a TEN is treated as being from the same premises user if it is given by an associate.
- 7.25 Where the application is not within the statutory parameters described earlier, the licensing authority will issue a counter notice to the premises user.
- 7.26 Where the TEN is in order, the relevant fee paid, the event falls within the prescribed limits and there has been no objection from the police or EHA on the basis of any of the four licensing objectives, the licensing authority will record the notice in its register and send an acknowledgement to the premises user (which may be given electronically).
- 7.27 If the licensing authority receives an objection notice from the police or EHA that is not withdrawn, it must (in the case of a standard TEN only) hold a hearing to consider the objection (unless all parties agree that this is unnecessary). The licensing committee may decide to allow the licensable activities to go ahead as stated in the notice. If the notice is in connection with licensable activities at licensed premises, the licensing authority may also impose one or more of the existing licence conditions on the TEN (insofar as such conditions are not inconsistent with the event) if it considers that this is appropriate for the promotion of the licensing objectives. If the authority decides to impose conditions, it must give notice to the premises user which includes a statement of conditions (a "notice (statement of conditions)") and provide a copy to each relevant party. Alternatively, it can decide that the event would undermine the licensing objectives and should not take place. In this case, the licensing authority must give a counter notice.

- 7.28 Premises users are not required to be on the premises for the entire duration of the event authorised by the TEN, but they will remain liable to prosecution for certain offences that may be committed at the premises during the period covered by it. These include, for example, the offences of the sale of alcohol to a person who is drunk; persistently selling alcohol to children; and allowing disorderly conduct on licensed premises.
- 7.29 In the case of an event authorised by a TEN, failure to adhere to the requirements of the 2003 Act, such as the limitation of no more than 499 being present at any one time, would mean that the event was unauthorised. In such circumstances, the premises user would be liable to prosecution.
- 7.30 Section 8 of the 2003 Act requires licensing authorities to keep a register containing certain matters, including a record of TENs received. There is no requirement to record all the personal information given on a TEN.

Police and environmental health intervention

- 7.31 The system of permitted temporary activities gives police and EHAs the opportunity to consider whether they should object to a TEN on the basis of any of the licensing objectives.
- 7.32 Such cases might arise because of concerns about the scale, location, timing of the event or concerns about public nuisance. However, in most cases, where (for example) alcohol is supplied away from licensed premises at a temporary bar under the control of a personal licence holder, (for example, at weddings with a cash bar or small social or sporting events) this should not usually give rise to the use of these powers.
- 7.33 The police and EHA have the right under sections 109(5) and (6) of the 2003 Act to request the premises user to produce the TEN for examination. If the police do not intervene when a TEN is given, they will still be able to rely on their powers of closure under Part 8 of the 2003 Act should disorder or noise nuisance be expected or arise.
- 7.34 If the police or EHA believe that allowing the premises to be used in accordance with the TEN will undermine the licensing objectives, they must give the premises user and the licensing authority an objection notice. The objection notice must be given within three working days of their receipt of the TEN.
- 7.35 Where a standard TEN was given, the licensing authority must consider the objection at a hearing before a counter notice can be issued. At the hearing, the police, EHA and the premises user may make representations to the licensing authority. Following the hearing, the licensing authority may decide to impose conditions where there is an existing premises licence or club premises certificate at the venue or issue a counter notice to prevent the event going ahead. If the police, EHA or both give an objection to a late TEN, the TEN will not be valid.

Modification

7.36 As noted above, the police or EHA (as "relevant persons") may contact the premises user to discuss their objections and try to come to an agreement which will allow the proposed licensable activities to proceed. The TEN can be modified (for example, by changing the details of the parts of the premises that are to be used for the event, the description of the nature of the intended activities or their duration). The other relevant person has to agree.

Applying conditions to a TEN

- 7.37 The 2003 Act provides that only the licensing authority can impose conditions from the existing conditions on the premises licence or club premises certificate to a TEN. The licensing authority can only do so:
 - if the police or the EHA have objected to the TEN;
 - if that objection has not been withdrawn;
 - there is a licence or certificate in relation to at least a part of the premises in respect of which the TEN is given;
 - and if the licensing authority considers it appropriate for the promotion of the licensing objectives to impose one or more conditions.
- 7.38 This decision is one for the licensing authority alone, regardless of the premises user's views or willingness to accept conditions. The conditions must be notified to the premises user on the form prescribed by regulations.

Hearings to impose conditions

7.39 Section 105 of the 2003 Act is clear that a licensing authority must hold a hearing to consider any objections from the police or EHA unless all the parties agree that a hearing is not necessary. If the parties agree that a hearing is not necessary and the licensing authority decides not to give a counter notice on the basis of the objection, it may impose existing conditions on the TEN.