

**Report to** Licensing sub committee  
6 March 2014

**Item**

**Report of** Head of citywide services

**3**

**Subject** Licensing Act 2003:  
Application for summary review of a premises licence –  
Kartel 68 London Street Norwich NR2 1JT

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### **Purpose**

Members are asked, in accordance with the delegation of licensing functions contained in the Norwich City Council statement of licensing policy (Licensing Act 2003), to consider an application by a chief officer of police at Norfolk Constabulary for the summary review of a premises licence under section 53A of the Licensing Act 2003.

### **Recommendation**

That members determine the summary review application respect of Kartel 68 London Street Norwich NR2 1JT in accordance with the:

- Licensing Act 2003;
- Guidance issued under section 182 of the Licensing Act 2003; and
- Norwich City Council Statement of Licensing Policy.

### **Corporate and service priorities**

The report helps to meet the corporate priority of a safe and clean city and the service plan priority of protecting the interests of the public through the administration of the licensing function.

### **Financial implications**

None.

Ward/s: All wards

Cabinet member: Councillor Stonard – Environment, development and transport

### **Contact officers**

Ian Streeter, licensing manager

01603 212761

### **Background documents**

None

# **Report**

## **Summary Review Applications**

1. A new procedure for the review of premises licences was introduced by Sections 21 and 22 of the Violent Crime Reduction Act 2006, which amended the Licensing Act 2003 to allow for a quick process for attaching interim conditions to a licence and a fast-track licence review when the police consider that the premises concerned is associated with serious crime or serious disorder (or both).
2. The powers only apply where a premises licence authorises the sale of alcohol. They do not, however, apply in respect of other premises licences or club premises certificates. The purpose of these powers is to complement existing procedures in the Licensing Act 2003 for tackling crime and disorder associated with licensed premises.
3. The procedure allows:
  - The police to trigger a fast track process to review a premises licence where the police consider that the premises are associated with serious crime or serious disorder (or both); and
  - the licensing authority to respond by taking interim steps quickly, where it is appropriate to do so.

## **Summary of the New Procedures**

4. The process that needs to be followed by the Police and Licensing Authority is summarised below.
5. The chief officer of police for the area in which the premises are situated may apply to the licensing authority for an expedited review of a premises licence where a senior police officer (defined as an officer is who a Superintendant or above) has issued a certificate stating that in his/her opinion the premises are associated with serious crime or serious disorder (or both).
6. On receipt of the application and the certificate, the licensing authority must within 48 hours of the time of its receipt consider whether it is necessary to take interim steps pending determination of the review of the premises licence - the authority must in any event undertake a review within 28 days after the day of receipt of the application.
7. The options open to the licensing authority at the interim steps stage include:
  - Modification of the conditions of the premises licence;
  - the exclusion of the sale of alcohol by retail from the scope of the licence;
  - removal of the designated premises supervisor from the licence; and
  - suspension of the licence.

## Interim steps consideration

8. On 7 February 2014, the council's licensing sub-committee considered a certificate submitted by Norfolk Constabulary under section 53A(1)(b) of the Licensing Act 2003 (interim steps) in respect of Kartel 68 London Street Norwich NR2 1JT.
9. Having considered the certificate and the representations made by the police, and the licence-holder and his representatives, the sub-committee resolved to take the following interim steps by way of modifying the conditions attached to the premises licence in respect of Kartel 68 London Street Norwich NR2 1JT, as follows :
  - condition 21 of annex 2 is amended to note there will be a last entry time of 02.45 hours.
  - The opening hours of the premises are amended to 10.00 am to 03.00 am the following day, non-standard/seasonal timings continue with the extra hour noted. Conditions 10 and 23 are amended to ensure that a minimum of three SIA door staff are to be employed from opening until close on Monday to Thursday nights and a minimum of five SIA door staff are to be employed from open until close on Friday and Saturday.
  - The words "and when available" are removed from Condition 22 of annex 2 and the word "reasonable" is removed from Condition 16 of annex 2.
  - Condition 16 of annex 2 has the following addition - the CCTV system will show continuous recording and will give clear visibility. Management shall ensure there is always available a sufficient supply of CCTV recording media such as memory sticks and/or DVDs in order to supply footage to the Norfolk Constabulary or the licensing authority upon request.
  - An additional condition is added to annex 2 in that the premises shall join the Alert radio scheme.
  - The sale of alcohol is to cease at 02:45 hours.
10. The sub-committee further resolved that the above conditions were to have immediate affect, excepting that due to practical concerns the joining of the Alert radio scheme would take place within 7 days and the upgrading of the CCTV system to give continuous clear recording was to take place within 10 days.
11. The reasons for the sub-committee's decision were:

The above conditions are imposed in order to deal with those matters necessary as interim measures in order to promote the licensing objectives of the prevention of crime and disorder and to assist public safety. The presence of additional door staff should assist the control of disorder should it occur and should discourage disorder from starting. The earlier closure hour and earlier last entry time should mean that patrons will have less opportunity to drink to excess. The CCTV of the 29 January incident indicates that the protagonists were significantly intoxicated.

In coming to their decision, the councillors noted the financial implications of the early closure hour and the cost of additional staff but felt that the current opening hours when combined with the management and security problems shown especially clearly on 29 January 2014, show that the current opening hours are leading to unacceptable risks of crime and disorder due to the violent affrays and other disturbances which appear to be a feature of the premises. These measures will be reconsidered at the full review. The council notes the figures from the Norfolk Constabulary that 18 recorded crimes have been linked to the premises in the last year, of which 12 have occurred after 03.00 hours and 14 of these 18 crimes are violence related.

12. A copy of the Notice of Determination following the sub-committee meeting on 7 February is attached at appendix A to the report and a copy of the premises licence held in respect of Kartel is attached at appendix B.

### **Consideration of summary review application**

13. The purpose of the summary review application hearing is for the sub-committee to:

- Consider the application for the review and any relevant representations;
- consider what steps it considers appropriate for the promotion of the licensing objectives; and
- consider what steps should be taken to secure the promotion of the licensing objectives, including whether the interim steps previously taken should be made permanent.

14. The steps the sub-committee can take are:

- The modification of the conditions of the premises licence;
- The exclusion of a licensable activity from the scope of the licence;
- The removal of the designated premises supervisor from the licence;
- The suspension of the licence for a period not exceeding three months; or
- The revocation of the licence.

15. The sub-committee must ensure that, from the coming into effect of their decision upon the review application, any interim steps imposed pending the review of the premises licence cease to have effect (except in those circumstances where any interim steps form part of the determination of the review application).

16. For the purposes of the first bullet point in paragraph 13 above, the conditions of a premises licence are modified if any of them is altered or omitted or any new condition is added.

17. Members should also be aware that the Licensing Act 2003 provides that where a decision is reached either to modify the conditions of a premises licence or to exclude a licensable activity from the scope of the licence, the sub-committee may provide that such modification or exclusion is to have effect only for a specified period, but this must not exceed a maximum period of three months.

18. An appeal may be made within 21 days of the licence holder being notified of the licensing authority's decision to a magistrate's court. An appeal may be made by:
- The Chief Officer of Police;
  - the Holder of the premises licence; or
  - any other person who made relevant representations in relation to the application.
19. The decision of the sub-committee, following the review hearing, will not have effect until the end of the period allowed for appeal, or until the appeal is disposed of. Any interim steps taken will remain in force over these periods.

### **Application for review**

20. On 5 February 2014 Norfolk Constabulary submitted a summary review of the premises licence for Kartel 68 London Street Norwich NR2 1JT. A licensing authority must hold a review of a premises licence within 28 days after the day of receipt of the chief officer's application. This must take place even if the chief officer asks to withdraw his application or representations. The licensing authority must:
- Consider what steps it considers appropriate for the promotion of the licensing objectives; and
  - decide which interim steps cease to have effect altogether or become the subject of any steps which it considers are appropriate when making its determination on the review.
21. Upon receipt of the review application a licensing authority must:
- Advertise the review inviting representations from any persons for no less than seven consecutive days, by notice as described in regulations made under the Licensing Act 2003. The relevant notice should be published on the day after the day of receipt of the chief officer's application.
  - Advertise that any representations made by the premises licence holder, responsible authority and any other persons should be submitted to the licensing authority within 10 working days of the advertisement of the review appearing.
  - Give formal notice of the hearing no later than five working days before the day or first day on which the hearing is to be held to the premises licence holder and to every responsible authority.
22. A copy of the application to review the premises licence, submitted by Andy Owens, Solicitor on behalf of the chief officer of police for the Norfolk Constabulary police area, together with accompanying documentation is attached at appendix C to the report.
23. A letter from the Norfolk Fire and Rescue Service has been received in respect of the review application and this is attached at appendix D to the report.

### **Summary review guidance**

24. The Home Office has issued guidance in relation to section 53A of the Licensing Act 2003 in relation to attaching interim conditions to a premises licence and a fast track

licence review process. Whilst this guidance has no statutory basis, it is intended to assist police forces and licensing authorities when considering using these procedures. A copy of the guidance is attached to the report at appendix E.



**NOTICE OF DETERMINATION**

Date of Hearing: 7 February 2014

Licence Type: Interim Review Under Section 53A(1)(b) of the Licensing Act 2003

Name of Applicant: Norfolk Constabulary

Name of Premises: Kartel

Postal address of Premises: 68 London Street, Norwich NR2 1JT

Licensing Sub-Committee: Councillors Gayton (chair), Button and Wright

Other persons present: Mr Ian Streeter (Norwich City Council – Licensing Manager), Inspector Darren Brooks (for Norfolk Constabulary) Michelle Bartram (Police licensing officer) PC Sue Walsh (Police Licensing team) Mr Andy Owens (Police Solicitor) Mr D Lowens (nplaw – legal advisor to committee)

For the Licence Holder: Bradley Baxter (owner/manager)  
James Belton (investor in premises)  
Jacob Fen-Sayer (bar supervisor)  
Ben Wright (employee)  
Carl Knights (area manager for Regency Security)

The councillors were addressed by Mr Owens on behalf of the Norfolk Constabulary and heard from Inspector Brooks and from Michelle Bartram. The councillors also heard from the persons attending on behalf of the licence holder. Mr Baxter tabled a number of further documents prior to the start of the licensing sub-committee which were studied by those present.

**Issue to be decided**

1. Whether it is necessary to take any interim steps following receipt of an application by the Norfolk Constabulary for a summary review of the premises licence in respect of Kartel, 68 London Street, Norwich.
2. If interim steps are necessary, the time period for their introduction.

### Facts not in dispute

The incident that occurred on 29 January 2014 at 03.17 hrs was acknowledged by those representing Kartel to be an incident of serious disorder. An unacceptable level of physical violence took place over a long between patrons of the premises and door staff which led to the premises being locked. It is understood that a number of criminal investigations are in progress. The patrons had been present in the premises for a number of hours and had been served alcohol in the early hours of that morning though it was noted by the bar supervisor that the group had requested double measures but had been given single measures. They were a group which was known for violence. It was accepted that an error was made in respect of conditions as CCTV showed persons were permitted entry to the club beyond the last entry time on this date. It was agreed that there was insufficient CCTV recording media present at the club, Mr Baxter having provided the police with a USB data stick previously which was not replaced. In respect of other matters it was agreed on 21 December 2013 at 03.25 hours a male fell asleep inside the venue as a result of intoxication due to drugs who was ejected and became verbally abusive and aggressive. It was accepted that on the 21<sup>st</sup> December 2013 a woman attempted to regain entry to the premises for a considerable period after being refused and the door was locked against her. It was accepted that on 1 December 2013 at 04.00 hours a male climbed over the smoking terrace fence onto a glass roof and whilst walking across it a pane of glass fell onto the dance floor injuring a number of persons. It was acknowledged that the radio system presently in the premises does not work.

### Facts in dispute

The extent to which the incidents noted by the police and contained in the written papers before committee and accepted in part were indicative of poor management and insufficient control.

On behalf of Kartel it was suggested that a number of the incidents complained about were occurring as a result of staff at Kartel carrying out their duties properly to refuse entry to or reject from the premises persons who were aggressive and/or intoxicated. Kartel representatives suggested these were isolated incidents which were not indicative of the nature of the premises and noted that not all had taken place inside the premises. The club had been overwhelmed by unexpected numbers of clientele on the 29<sup>th</sup> January 2014. There was a dispute between Kartel and the police regarding whether Kartel had informed the police of this violent incident.

It was disputed that intoxicated persons are served alcohol at the premises and it was suggested that the problems occurring on 29 January 2014 were an unusual incident and were not indicative of an on-going problem at the premises.

There is a dispute regarding necessary levels of door staff, the security manager present on behalf of Kartel suggesting that the numbers of door staff on the 29<sup>th</sup> January were the appropriate number for a standard Tuesday night/Wednesday morning and Mr Baxter stating he would employ larger door staff who would not be attacked.

Mr Baxter stated that reducing opening and last entry hours would not solve the intoxication problem.



## Facts found

Councillors decided the following:

On 29 January 2014 the door staff were overwhelmed and lost physical control over the entrance to these premises and in self-defence on occasion needed to lock the doors. They had permitted one of the aggressors to return inside the premises. The closed circuit television footage showed problems starting following the violent ejection of a patron from Kartel by the door staff with such force that he is thrown onto the surface of London Street. CCTV also shows door staff actively committing physical violence.

Councillors regretted that other than the entrance area no other CCTV footage was available in order to judge how these problems had started but noted that it was not in dispute that the group was known to be violent by at least one of Kartel's staff and had been present in the premises drinking for some time.

Members of the public present in the premises were put at risk due to the significant physical violence taking place. It was not acceptable for door staff to lose control of the single entrance and exit to these premises and to be put in the position of locking the only entrance/exit. In addition, door staff permitted an aggressor to return inside the premises where he threw a punch which luckily did not connect with but was very close to a female patron.

This is a significant episode of violent disorder and the councillors supported the Norfolk Constabulary in viewing this as serious disorder.

There is a probable breach of the obligation upon the business to notify the Norfolk Constabulary of instances of crime and disorder (Condition 6 of Annex 2) and whilst it is noted the condition does not have a time limit, the intention behind the condition is to enable the police to respond promptly to problems. It was noted that the incident of 29 January was reported to the police by an unknown male a significant time after it had started, rather than promptly by the management of the premises. In this regard the comment of Kartel that members of staff inside the main body of the premises were completely unaware of the lengthy and serious disorder taking place at the entrance to the premises was noted and is a cause of concern.

The council has concluded from the events on 29 January 2014 that management was at fault in that the persons who were guilty of significant disorder at the entrance of the premises and at least one of whom it is understood were guilty of disorder inside the dance floor as a result of which he was ejected had been drinking in the premises for a number of hours. The bar supervisor mentioned he knew these persons had a reputation for violence. Councillors noted the comment of Inspector Brooks that he had not previously seen door staff so completely lose control of the situation as was shown at Kartel in his many years dealing with licensing matters.

Whilst it is correct for the business to remove or prohibit access to those who are intoxicated councillors felt that these premises are attracting those who have already been drinking for a considerable period and are failing to take sufficient action early enough to prevent crime and disorder and to promote public safety. The council has noted and accepted the police evidence regarding the times and dates of incidents involving Kartel.

Mr Baxter mentioned approximately 70% of his trade was carried out between 2.30 am and 4.00 am. Being the latest open venue will inevitably attract persons who have already

been drinking for a considerable period and who may well be intoxicated and councillors have noted the comments made by Kartel management that a number of the problems noted by the police may have been the result of the consumption of illegal drugs.

Councillors were concerned that Kartel management believes that their door staff will inevitably be attracting punches and wish to recruit what Mr Baxter referred to as larger door staff. Councillors feel that this is a negative approach and instead the premises should be looking at prevention and early detection.

### Decision

The conditions of the licence are amended as follows:

1. Condition 21 of Annex 2 is amended to note there will be a last entry time of 02.45 hours.
2. The opening hours of the premises are amended to 10.00 am to 03.00 am the following day, non-standard/seasonal timings continue with the extra hour noted. Conditions 10 and 23 are amended to ensure that a minimum of three SIA door staff are to be employed from opening until close on Monday to Thursday nights and a minimum of five SIA door staff are to be employed from open until close on Friday and Saturday.
3. The words "and when available" are removed from Condition 22 of Annex 2 and the word "reasonable" is removed from Condition 16 of Annex 2.
4. Condition 16 of Annex 2 has the following addition - the CCTV system will show continuous recording and will give clear visibility. Management shall ensure there is always available a sufficient supply of CCTV recording media such as memory sticks and/or dvds in order to supply footage to the Norfolk Constabulary or the licensing authority upon request.
5. An additional condition is added to Annex 2 in that the premises shall join the Alert radio scheme.
6. The sale of alcohol is to cease at 02:45 hours

The above conditions are all to have immediate affect except that due to practical concerns the joining of the Alert radio scheme is to take place within 7 days and the upgrading of the CCTV system to give continuous clear recording is to take place within 10 days.

The above conditions are imposed in order to deal with those matters necessary as interim measures in order to promote the licensing objectives of the prevention of crime and disorder and to assist public safety. The presence of additional door staff should assist the control of disorder should it occur and should discourage disorder from starting. The earlier closure hour and earlier last entry time should mean that patrons will have less opportunity to drink to excess. The CCTV of the 29 January incident indicates that the protagonists were significantly intoxicated.

In coming to their decision the councillors noted the financial implications of the early closure hour and the cost of additional staff but felt that the current opening hours when

combined with the management and security problems shown especially clearly on 29 January 2014 show that the current opening hours are leading to unacceptable risks of crime and disorder due to the violent affrays and other disturbances which appear to be a feature of the premises. These measures will be reconsidered at the full review. The council notes the figures from the Norfolk Constabulary that 18 recorded crimes have been linked to the premises in the last year, of which 12 have occurred after 03.00 hours and 14 of these 18 crimes are violence related.

Dated 10th February 2014



**NORWICH**  
City Council

# APPENDIX B

## Schedule 12

Regulation 33,34

### Premises Licence

Premises Licence Number

14/00241/PREM

#### Part 1 – Premises Details

**Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code**

Kartel  
68 London Street  
Norwich  
NR2 1JT

**Telephone number**

**Where the licence is time limited the dates**

Not applicable

**Licensable activities authorised by the licence.**

Ent like live/recorded music/dance - Activity takes place indoors  
Films - Activity takes place indoors  
Late Night Refreshment - Activity takes place both indoors and outdoors  
Live Music - Activity takes place indoors  
Sale by Retail of Alcohol - Activity takes place both indoors and outdoors  
Recorded Music - Activity takes place indoors

**The times the licence authorises the carrying out of licensable activities**

Ent like live/recorded music/dance      Sunday      10:00 - 04:00  
For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day (\_\_\_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

Ent like live/recorded music/dance      Monday to Thursday      10:00 - 04:00  
For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day (\_\_\_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

Ent like live/recorded music/dance      Friday and Saturday      10:00 - 04:00  
For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day (\_\_\_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.



**Sale by Retail of Alcohol**                      **Monday to Thursday**                      **10:00 - 02:45**  
For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day ( \_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

**Sale by Retail of Alcohol**                      **Friday and Saturday**                      **10:00 - 02:45**  
For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day ( \_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

**Recorded Music**                                      **Sunday**                                      **10:00 - 04:00**  
For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day ( \_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

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For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day ( \_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

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For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day ( \_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November). On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New years Day.

#### **The opening hours of the premises**

Monday	10:00 - 03:00
Tuesday	10:00 - 03:00
Wednesday	10:00 - 03:00
Thursday	10:00 - 03:00
Friday	10:00 - 03:00
Saturday	10:00 - 03:00
Sunday	10:00 - 03:00

For statutory Bank Holiday weekends (Friday to Monday inclusive) plus the Thursday before Good Friday and for Christmas Eve the finish time to be extended by 1 hour. 1 extra hour on St David's Day ( \_ March), St Patrick's Day (17 March), St George's Day (23 April) and St Andrew's Day (30 November).

On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day

#### **Where the licence authorises supplies of alcohol whether these are on and / or off supplies**

Alcohol is supplied for consumption both on and off the Premise

#### **State whether access to the premises by children is restricted or prohibited**

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Tea And Cakes Limited  
68 London Street  
Norwich  
NR2 1JT

**Registered number of holder, for example company number, charity number (where applicable)**

Registered Business Number            08269375

**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Mr Mike Baxter  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Party Reference: 08/00490/pers

Licensing Authority: Norwich City Council

## Annex 1 – Mandatory conditions

- 1 No supply of alcohol may be made under a premises licence -
  - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3 No moving picture shall be exhibited unless: -
  - (i) it has received a "U", "PG", "12A", "15" or "18" certificate of the British Board of Film Classification; or
  - (ii) it is a current newsreel which has not been submitted to the British Board of Film Classification; or
  - (iii) the permission of the Licensing Authority is first obtained and any conditions of such permission are complied with.
- 4 No person under the age of 18 years shall be admitted to any exhibition at which there is to be shown any moving picture which has received an "18" certificate from the British Board of Film Classification.
- 5 No person under the age of 15 years shall be admitted to any exhibition at which there is to be shown any moving picture which has received a "15" certificate from the British Board of Film Classification.
- 6 No person under the age of 12 years shall be admitted to any exhibition at which there is to be shown any moving picture which has received a "12A" certificate from the British Board of Film Classification.
- 7 Where, at specified times one or more individuals must be at the premises to carry out a security activity each such individual must be licensed by the Security Industry Authority.
- 8 (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.  
  
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children -
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
  - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on -
    - (i) the outcome of a race, competition or other event or process, or
    - (ii) the likelihood of anything occurring or not occurring;



- (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- 9 The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 10 The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- 11 (with effect from 1 October 2010)  
(1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.  
(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
- 12 (with effect from 1 October 2010)  
The responsible person shall ensure that -  
(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -  
(i) beer or cider: half pint;  
(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and  
(iii) still wine in a glass: 125 ml; and  
(b) customers are made aware of the availability of these measures.

## **Annex 2 – Conditions consistent with the Operating Schedule**

### **1 General - all four licensing objectives**

- 2 The style of operation of the premises will be discerning and disciplined and non-alcoholic refreshment will be available during opening hours.
- 3 The terrace bar will be covered by a fabric roof and the boundary wall with a metal mesh as detailed on the revised plan (drawing no. 08/16/21 rev C).

### **4 The Prevention of Crime and Disorder**

- 5 When DJ's are used he/she will ask customers to leave the premises quietly.
- 6 Any instances of crime and disorder will be reported to the Police and will be kept in an incident log book.
- 7 A zero tolerance towards illegal drugs will remain in force at all times.
- 8 Alcoholic drinks will not be sold or marketed in such a way as to encourage irresponsible or excessive drinking.
- 9 The licensee will co-operate with local police and shall participate in any initiatives to prevent crime and disorder.
- 10 There will be a minimum of three SIA door staff employed from opening until close on Monday to Thursday nights and a minimum of five SIA door staff to be employed from open until close on Friday and Saturday.
- 11 The door supervisor will sign on and off duty in an incident book that will be available for inspection on reasonable request.
- 12 All staff will be trained as to their responsibilities in respect of the four licensing objectives, the exclusion of disorderly or drunken persons and preventing sales of alcohol to young people under the age of 18.
- 13 A record will be made of this training showing who was trained, when and by whom, and the subjects covered. This record will be made available to Police or officers of the licensing authority on reasonable request.
- 14 Clearing empty bottles and glasses will be a high priority. Staff will prevent the removal of open containers for alcohol and glasses from the premises (unless an additional tables and chairs licence has been applied for).
- 15 The premises licence holder or his/her representative will attend a minimum of three meetings in any calendar year of the Norwich City Centre Licensing Forum.
- 16 A CCTV system covering the main public areas of the venue and entrances/exits, and the rear of those premises abutting the venue will be installed in the interests of the prevention of crime and disorder and the protection of customers and staff. The system will be capable of recording images for a minimum of 28 days and copies of the images will be made available to police and officers of the licensing authority on request.
- The CCTV system will show continuous recording and will give clear visibility. Management shall ensure there is always available a sufficient supply of CCTV recording media such as memory sticks and/or DVD's in order to supply footage to the Norfolk Constabulary or the licensing authority upon request.
- 17 Challenge 21 Policy will be in force.
- 18 Whilst the premises is open to the public a radio communication system will be in use to communicate to other venues.
- 19 All registered SIA door staff on duty will wear fluorescent jackets.
- 20 All patrons attending the venue will be searched before entry.
- 21 When contracted security operatives are used they will be from an SIA Approved Contractor.
- 22 There will be a last entry time of 02:45 hours.
- 23 The premises shall join the Alert radio scheme.

### **24 Public Safety**

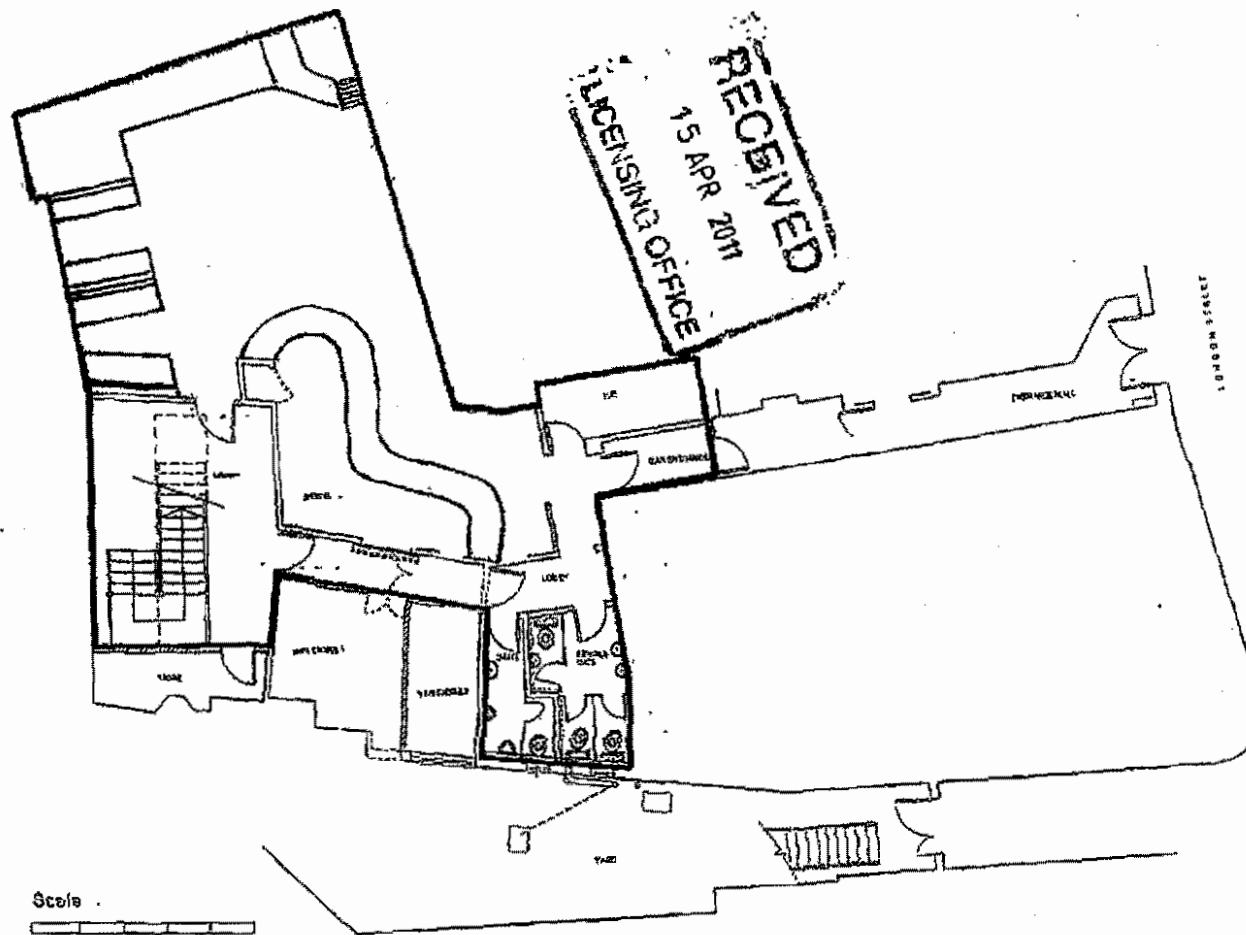
- 25 Ongoing risk assessments will be undertaken in order to comply with Health and Safety and Fire Prevention legislation.
- 26 P.A.T. of all electrical equipment.
- 27 The fire alarm will be tested regularly.
- 28 Fire exits will be clearly marked.
- 29 There will be ongoing training of staff.

### **30 The Prevention of Public Nuisance**

- 31 Customers will be encouraged to wait inside for taxis.
- 32 Signs will be affixed at the entrance to remind customers to leave quietly.

- 33 A notice will be placed at entries to ensure that customers do not leave with bottles and cans.
- 34 Music and other amplified sound will be inaudible at the nearest noise sensitive premises.
- 35 Bottle bins will not be emptied externally between 20:00 and 08:00 hours.
- 36 **The Protection of Children From Harm**
- 37 Children will not be allowed in the premises.

**Annex 3 – Conditions attached after a hearing by the licensing authority**



Scale  
0 1 2 3 4 5m

LOWER GROUND FLOOR PLAN  
1 to 50 scale at A1 (1 to 100 at A3)

— SALE BY RETAIL OF ALCOHOL &  
REGULATED ENTERTAINMENT &  
PROVISION OF LATE NIGHT REFRESHMENT

RECEIVED  
15 APR 2011  
LICENSING OFFICE

1. The premises are to be used for the purpose of the sale by retail of alcohol and regulated entertainment and the provision of late night refreshment.
2. The premises are to be used for the purpose of the sale by retail of alcohol and regulated entertainment and the provision of late night refreshment.
3. The premises are to be used for the purpose of the sale by retail of alcohol and regulated entertainment and the provision of late night refreshment.
4. The premises are to be used for the purpose of the sale by retail of alcohol and regulated entertainment and the provision of late night refreshment.

**a<sup>2</sup>**  
ARCHITECTS  
100/101  
100/101  
100/101  
100/101

NAME  
HAWANA BAR

FOR  
LONDON HOUSE, LONDON STREET  
MORWICH

DESCRIPTION  
LOWER GROUND FLOOR PLAN

DATE  
15/05/06 @ A1

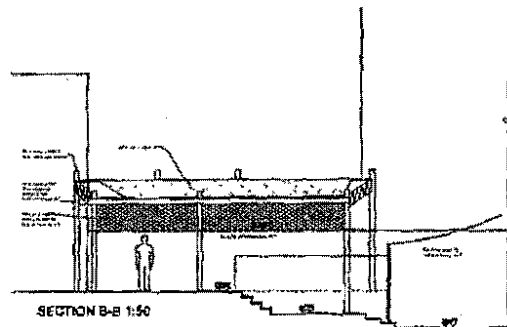
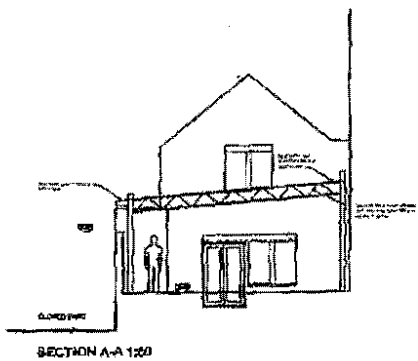
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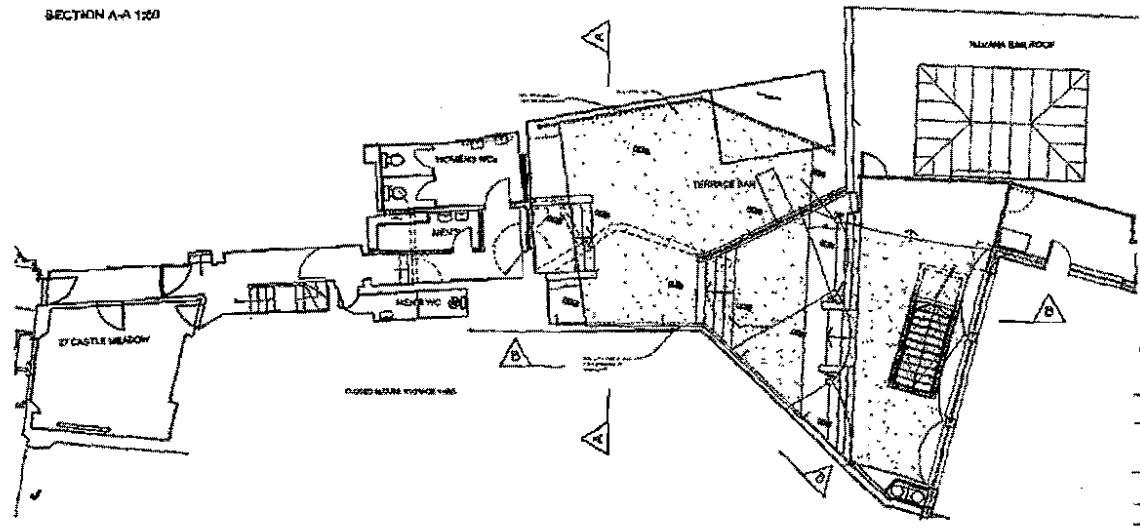
08 / 10 / 21

APPROVED

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**2**

INTERIOR DESIGN AND ARCHITECTURE  
 100% COMPLETE  
 100% COMPLETE  
 100% COMPLETE

ARCHITECT  
 ARCHITECT

REAR YARD & ALTOPIANO WARD  
 17 CASTLE MEADOW, WIMBORNE

NEW PUBLIC ROOFTOP ALL  
 17 CASTLE MEADOW, WIMBORNE

DATE  
 10/11/11

SCALE  
 1:50

SP



**NORFOLK**  
CONSTABULARY

*Our Priority is You*

Norfolk Constabulary Licensing Team  
4<sup>th</sup> Floor Vantage House  
Fishers Lane  
Norwich  
Norfolk  
NR2 1ET

Tel: 01603 276016

Fax: 01603 276025

E-Mail: [licensingteam@norfolk.pnn.police.uk](mailto:licensingteam@norfolk.pnn.police.uk)

The Licensing Team  
Norwich City Council  
City Hall  
St Peters Street  
Norwich  
NR2 1NH

Your Ref: Review-Kartel

Our Ref: N/A

Please reply to: T/Insp Darren Brooks

**Application for the review of a premises licence or club premises certificate  
under the Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I, **Andy Owens (Senior Solicitor Legal Services)** for and on behalf of the **Chief Constable of Norfolk Constabulary**, apply for the review of a **Premises Licence** under **Section 51 of the Licensing Act 2003** for the premises described in **Part 1** below

**Part 1 – Premises or club premises details**

Postal address of premises or club premises, or if none, ordnance survey map reference or description

**Kartel**  
**68 London Street**

Post town

**Norwich**

Post code (if known)

**NR2 1LT**

Name of premises licence holder or club holding club premises certificate (if known):

**Tea & Cakes Limited**

Number of premises licence or club premises certificate (if known):

**13/00032/PREM**

## Part 2 - Applicant details

I am

Please tick byes

1) an interested party (please complete (A) or (B) below)

a) a person living in the vicinity of the premises

b) a body representing persons living in the vicinity of the premises

c) a person involved in business in the vicinity of the premises

d) a body representing persons involved in business in the vicinity of the premises

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

### (A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other title ☐  
(for example, Rev)  
Surname First names

Please tick byes

I am 18 years old or over:

Current address:

Post Town:

Postcode:

Daytime contact telephone number:

E-mail address:  
(optional)

### (B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail (optional)



**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address Chief Constable, Norfolk Constabulary, c/o Legal Services Department Jubilee House, Falconers Chase, Wymondham, Norfolk. NR18 1WW	
Telephone number (if any)	01953 424242
E-mail (optional)	licensingteam@norfolk.pnn.police.uk

**This application to review relates to the following licensing objective(s)**

Please tick one or more boxes Y

1) the prevention of crime and disorder

☒

2) public safety

☒

3) the prevention of public nuisance

☐

4) the protection of children from harm

☐

**Please state the ground(s) for review (please read guidance note1)**

On the 5<sup>th</sup> February 2014, Police Licensing submitted a Summary Review of the premises licence for Kartel, London Street following an incident of serious disorder which occurred on the 29<sup>th</sup> January 2014.

A copy of this Summary Review application and Certificate is in Appendix 1 & 2.

The Licensing Committee met on the 7<sup>th</sup> February 2014 with both parties. The Committee viewed the incident and heard the evidence from the Police and established the following:

- Serious Disorder at the premises was proven
- Failures by Management occurred
- Patrons were allowed entry after the last entry time 03:15hrs causing a breach to the current premises licence.
- Intoxication of patrons involved in the incident on the 29/01/14
- Door Staff had a lack of control of the situation during the incident of disorder.
- There are current Health and Safety issues at the premises.

Following their findings, the Committee imposed interim steps onto the Premises Licence in order to mitigate the risk of an incident of a similar nature from reoccurring. These steps included:

- Sale of alcohol to cease at 02:45 hrs daily
- Venue to close at 03:00 hrs daily.
- CCTV system to be upgraded and improved so the issue of the footage skipping is fixed with clear visibility.
- Management to ensure there is always a sufficient supply of CCTV recording media such as memory sticks/dvd's, in order to supply footage to Police and other authorities upon request.
- For the current condition attached to the premises licence relating to number of door staff to be amended to – A minimum of 3 SIA door staff to be employed Monday-Thursday nights and a minimum of 5 SIA door staff to be employed Friday and Saturday nights from open until close.

In addition to this, the Committee also amended current conditions on the premises licence to state:

Condition 16 – A CCTV system covering the main public areas of the venue and entrances/exits, and the rear of those premises abutting the venue will be installed in the interests of prevention of crime and disorder and the protection of customers and staff. The system will be capable of recording images for a minimum of 28 days and the copies of images will be made available to Police and Officers of the Licensing Authority on ("reasonable" to be deleted) request.

Condition 22 – Whilst the premises is open to the public ("and when available" to be removed) a radio communication system will be in use to communicate to other venues.

The Committee did not believe the request for the current DPS to be removed was appropriate at the interim steps stage however the Police still feel that this proposal is appropriate. Justification for this is the apparent lack of responsible day to day management of the premises. Furthermore the current DPS is rarely at the venue when open nor engages with the police when there are attempts to discuss relevant licensing issues. This would also appear to be the case with other responsible authorities which have had reason to engage with the venue.

As a background, prior to the imposition of the interim steps, the venue primarily operated as a late night venue and benefited from a licence to sell alcohol until 04:00 hrs with its peak custom arriving after 1am.

Due to the venue being a "last destination" venue we have sought to encourage the venue to focus on being proactive in their communication to both Police and other venues by radio or phone. They have been offered the information to participate in the Alert Radio Scheme during numerous meetings but have failed to join. Arguably this is a breach of condition 22 on the premises licence which states: Whilst the premise is open to the public and when available, a radio communication system will be in use to communicate with other venues. In addition due to the location of the venue being just outside the Norwich Night time economy zone we would argue that this is a highly appropriate condition and should be made permanent on the licence. It would have greatly assisted the venue in dealing with incidents of violence which have happened in recent months.

The premises capacity has been restricted to 160 customers by Fire Safety following a recent audit. The decision was based upon the premises only having one entrance and exit and the suitability of the building for its current use. The incident of serious disorder on 29th January is not the first to block the entrance / exit to customers preventing them from leaving safely whilst a violent ejection or struggle at the entrance occurs.

It is concerning that a venue with a relatively low capacity in comparison to many in the night time economy area struggles to maintain control.

Chronologies showing recent recorded crimes and incidents occurring at and/or those that are linked to the premises have been submitted in Appendix 2 (C&D). This reinforces the Police's request to reduce the timings for the sale of alcohol and closing, and demonstrates that there is a pattern of incidents which occur after 03:00hrs. This document also negates the argument that the incident that occurred on the 29/01/14 was an unfortunate "one off."

The most significant and recent incidents that have occurred at the premises after 03:00hrs are linked to intoxication and/or violence and include:

- On the 30th January 2014 at 03:50 hrs a female describes being assaulted inside the premises before running from the suspects down Prince of Wales Road. Female admitted she was intoxicated which is corroborated by the attending officer. (Management deny that an assault took place inside the venue and only outside however the CCTV footage is now lost and they are unable to disprove the victim's account)
- On the 5th January 2014 at 03:40 hrs a male was described by the premises as causing a nuisance inside the premises and was ejected after throwing drinks. He struggled with doormen and three were required to restrain him. After being ejected the staff felt it necessary to close the premises doors to protect themselves, however the male continued to kick and punch at them. The doorman called for urgent Police assistance when the male didn't walk away and also described a gathering crowd. When customers wanted to leave the premises they had no choice but to re-open the doors, this provided the male his opportunity to attack the three doormen. One of the doorman describes in his statement to Police a queue of about 10 customers formed during the incident wanting to leave the premises. As recorded on the Police Control Room Log an ambulance was called for suspected head injury to the male and consumption of drugs, however it was stood down when intoxication from alcohol was believed to be the cause. During interview the male stated he was unable to recall the incident due to his intoxication. The venue failed to provide a copy of CCTV on the night due to not having any recording media. It was never supplied by the venue after being requested by the investigating officer and the case was heard at court with an incomplete file.
- On the 21st December 2013 at 04:00 hrs, a female described by attending Officers to be intoxicated on alcohol and suspected drug use was arrested after violently attempting to return inside the venue to retrieve her property. She was prevented by door staff and made threats of violence to Officers and door staff. She then went on to assault a Police Officer. (At the interim steps hearing Mr Brad Baxter denied the woman had ever been in the club but this begs the question about retrieving her coat. PC WILLETTS statement describes that he had been informed that the female had been ejected from the premises but wanted her property which had been left behind inside). This incident caused a volatile crowd to gather outside the premises as customers began leaving, and Officers were called to an emergency assistance request by those colleagues initially on scene dealing. PC EWING, PC BEGGS, PC WILLETTS, and PC BURTON all describe this disorder in their statements to reach a level which required the use of tactical defence options only used where threat to safety is perceived and/or serious disorder. This incident required the use of linked cordons, and pava and batons to be drawn in order to clear the area.

This was not the first incident arising from a customer becoming agitated when trying to retrieve personal belongings from inside the premises after being refused at the door. Advice had already been given to the premises following a similar incident on 5<sup>th</sup> July 2013 where an intoxicated male was violently restrained after trying to push his way in. Door staff had refused the male entry as it was past their last entry time however advice was given by PC NASH and T/Insp BROOKS to both the duty manager and door supervisors during an incident debrief to prevent something similar occurring in the future. This included 'if a person is only being escorted back inside to retrieve property it would not be viewed as a new entry, it would however be if they remained inside for the purposes of drinking and dancing etc. In order to avoid future conflict an improvement could be made to the management of these requests.'

- On the 21st December 2013 at 03:25 hrs a male fell asleep inside the venue as a result of intoxication. He was ejected however became verbally abusive and kicked a doorman. (It was argued by Mr Brad Baxter at the Interim Steps that this was not the case at all but the male was ejected as he was taking drugs in the toilet) The offence was however admitted during interview and no evidence of drug use was presented to the Police Officers by staff at the premises. Statements from attending Police Officers are attached in Appendix 3 (K-Q).
- On the 1st December 2013 at 04:00 hrs a male climbed over the smoking terrace fence onto the glass roof. Whilst walking across it a glass pane has fallen onto the dance floor below injuring a number of people. This was called into the Ambulance Services initially, who went on to inform Police as the venue had not done so. This is recorded on the Police Control Log in Appendix 8, and had described to the Ambulance Serves as a light fitting falling considerably downplaying the extent of the incident. Management also incorrectly advised Police on the night that someone had thrown something upwards which hit the glass causing it to shatter.

During the incident debrief with Brad Baxter for 1<sup>st</sup> December he confirmed that he knew the male involved and he would be banned from the premises. We submit in Appendix 5 (Clip 6 & 7) CCTV footage and a page taken from the venues Facebook page of the male returning to the venue and committing a theft in the staff area. He is publicly named by the premises and the management have posted this onto their page stating that they will not contact Police, showing they would rather deal with crime themselves. Instead of supporting the Licensing Objectives they threaten the male to return the belongings and to write an essay of apology. Only if he fails to do so would they report him. This corroborates our concerns that offences are withheld in efforts to keep a lower crime record. The location of the venue assists them in following a selective reporting policy due to being away from the main Public Order Patrol area. Despite previous advice from Police they had also failed to join the radio communication scheme which would link them to Police, Council CCTV and other premises in the Norwich Night Time Economy.

The incident on the 1st December also created targeted attention from responsible authorities including Norwich City Council Health and Safety and the Norfolk Fire Service. It was agreed by the authorities that improved management of the terrace area was necessary to prevent the risk of patrons gaining access to the glass roof again. It was proposed by both Police Licensing and the Fire Service that an additional member of door staff was required to monitor the upstairs area. This proposal was included in an intervention letter sent to the management requesting that they submit a minor variation to change the current licence to increase the numbers. A copy of this letter has been submitted in Appendix 6 (V). It should be noted that within this letter the venue also received an official warning for breaching their Premises Licence Conditions by having an insufficient number of door staff deployed in the first instance. This letter includes the recommendations made regarding the submission of a security deployment plan in addition to agreed door staff numbers for a minor variation.

It should be noted that no minor variation was submitted and the owner Mr Brad Baxter replied simply advising via email correspondence that he could not afford to employ extra door staff. A copy of this response is attached in Appendix 6 (W). It is believed that there are still outstanding concerns from the Fire Officer and a uniformed walk through of the premises on the night of 31<sup>st</sup> January confirms that this area continues to remain unmonitored with such poor lighting that the Officer felt it necessary to use a personal torch to see her way and any of the customers. The Officer statement and a clip from the CCTV is submitted in Appendix 4 and Appendix 5 (Clips 3,4 &5). They also describe a strong smell of cannabis in the premises and quote references made by customers regarding overt drug use in the premises.

The incident which prompted the Summary review is a violent incident that occurs on the 29th January 2014 at 03:17 hrs. This incident is instigated by a group of 4 males who, due to intoxication, become disorderly inside the premises and an ejection is subsequently attempted by staff. At no point do the door supervisors have any control of the situation which puts their own safety at risk in addition to others members of the public within the vicinity. As a consequence of the posed threat by the males the door supervisors close and lock the venues only entrance/exit doors. This means that all the remaining staff and customers are also locked inside and causes serious concern for the safety of other patrons in relation to evacuation.

Despite the locked doors the males persist and manage to violently regain access to the venue. One of the offending group had remained and is left to freely take a violent punch towards an innocent female standing nearby. This incident continues for close to ten minutes and it is almost five minutes into the disorder before an unknown male calls Police for assistance. In his own words he described the incident as '20 persons fighting'. Not only do Police consider this dangerous by allowing the incident such a long time to escalate it undermines the Licensing Objectives and breaches Condition 6 on their premises licence which states: Any incidents of crime and disorder will be reported to the Police and will be kept in an incident log book.

Following the incident, Officers highlighted that the group were intoxicated but the manager on duty, Mr Brad Baxter, denied this as an issue simply stating his staff are suitably trained. However during a statement to Police one member of bar staff admitted to serving the males 4 drinks and described them as being drunk. At the Committee Hearing, the same bar supervisor advised that he had refused the main protagonists double servings and only offered singles due to their demeanour. This should have prompted the staff to refuse alcohol at this point. This being in spite of the staff advising the Licensing Sub-Committee they were "experts" in the night time economy and had the skill set to recognise levels of intoxication. It was however conceded they would be carrying out further training in this regard.

(It should also be noted that at the Interim Steps hearing Mr Brad Baxter could name one of the individuals who played a significant part in the serious disorder, and felt that he was probably intoxicated on drugs instead of alcohol. Despite noting unusual behaviour prior to the incident he was allowed to remain inside, he gained entry around midnight). It is respectfully put that the CCTV supports that either way the individual was not in a fit state to be inside the premises and this was not recognised by any of the management or staff at the time.

It was conceded by Mr Brad Baxter at the Interim Steps hearing the venue had lost control of the situation due to the level of serious disorder. It is also concerning that Mr Brad Baxter put forward to the Licensing Sub-Committee that during the incident on 29<sup>th</sup> January he had instructed staff to press the fire alarm. Fortunately this action was not carried out but it is deeply worrying and shows poor decision making at the risk of public safety. This action would have resulted in a serious situation with the evacuation of in excess of 150 people via the only exit to the club which was suffering the disorder exhibited via the CCTV footage. Again we would argue this highlights not only a lack of consequential thinking and responsibility to those patrons in the venue for their safety but completely undermines the Licensing Objectives.

The CCTV footage of the incident is damning as it shows serious disorder at the premises with a lack of control by the venue. The group involved are clearly heavily intoxicated, this being the probable cause for the incident and dangerous escalation of it. The internal CCTV of the premises however was of such poor quality that it prevented the root of the incident from being directly identified. Both door supervisors were required to attend hospital via ambulance suffering reported concussion. This incident highlighted a complete lack of responsible management and regard to the Licensing Objectives.

CCTV footage which has been provided by the venue for any incident to date has not been consistent, and despite advice it has continued to skip, causing lost images, due to an error on the system. This issue has been highlighted by the Norfolk Police Licensing team to the management previously but despite this no improvements have been made. In addition to actions during incidents being lost the cameras inside offer poor vision due to factors such as dark lighting, use of smoke machines and the quality of the system in use.

As previously highlighted a condition was also agreed between the Fire Service and Kartel Management to have a fifth door supervisor at weekends to ensure sufficient monitoring of the roof terrace area following the incident on 1<sup>st</sup> December. It is worth noting however that the rate of violence related incidents has not shown sufficient signs of improvement since having this in place at weekends. This is evidenced through the recorded crimes linked to the premises. Four crimes were reported within the hour on 21st December 2013, and since the 21st five more violent incidents have been recorded where door staff involvement has been required. It is therefore of the Police opinion that is necessary for the additional measures to remain in place in order to begin to uphold the Licensing Objectives and to reduce the risk of crime and disorder occurring at the premises.

Out of 24 recorded crimes linked to the premises in the last year 18 of those have occurred after 03:00 hrs and 20 of the 24 crimes are relating to violence and disorder. There are real concerns that the venue does not report incidents to Police where they can avoid doing so to subsequently avoid Police attention. The Police are aware of 8 more incidents which have not raised crime records but are linked to intoxication and/or disorder at the premises. These are listed in the Incident Chronology in Appendix 2 (D). The incident on 29th January also supports this assertion as the venue did not call the Police to assist. It demonstrates that there is poor control when incidents do occur and it is our belief that a reduction in hours would reduce the number of violent incidents and the risk of serious disorder occurring. Following those incidents that Police have been made aware of, the concerns raised to management to improve procedures have not been seriously addressed as a dismissive attitude has frequently been adopted. Examples are included in Appendix 6 which include: email correspondence between Police and Brad Baxter regarding CCTV issues from as far back at October 2013, but to date these have not been rectified.

The Police Licensing Regulation Team carry out debriefs of incidents that occur at Licensed Premises in order to highlight concerns and make recommendations to reduce the risk of them reoccurring. These are attached in Appendix 9 (GG) There is a combination of incident debriefs which confirm intoxication was a contributing factor and have been signed by management acknowledging this, however it has been common for the management to remain in dispute with Police over issues such as intoxication levels, premises involvement etc and as a result few or no recommendations have been accepted.

Since the Summary Review Hearing with the Licensing Committee on 7<sup>th</sup> February 2014 the management of Kartel have updated social networks to inform their followers of the impending review and to encourage members of the public to support the premises by signing a petition of support. However it appears that the management are giving the impression that the Council and Police want to "revoke the licence and close the club" which have created many negative comments towards both the Police and Council. As you are aware, it is not our intention to close the premises but to ensure that the venue can run without posing a risk to public safety.

It is suspected that many of these have just signed the petition and rarely attend the premises following information from Brad Baxter that his numbers are so low as a result of the imposed conditions.

It is causing concern that the management have focused attention on encouraging patrons to the venue by advertising free entry nights, discount cards and "cheap drinks" promotions. This does not show a responsible attitude in dealing with the problems highlighted to them, especially as many reported incidents are linked to patrons being intoxicated on the premises. The concern is that these actions will only go on to exacerbate problems and that the premises is continuing to fail in the promotion of the Licensing Objectives.

Due to the volume of social media comments being made it is not possible to submit all of the comments that have been made, however a selection has been submitted for the Committee to consider in Appendix 7. Some are specifically marked as the Police believe they show a particular irresponsible attitude from Management at the premises.

**Since the interim steps were imposed on the 7<sup>th</sup> February 2014, the number of incidents, and in particular violent related crime, has dramatically reduced to 0. This reinforces that the Committee made the correct decision in imposing these steps.**

The owner Brad Baxter will argue that the reduction in hours will ruin his business however the Police feel that the proposals are necessary, appropriate and proportionate in order to reduce serious incidents and injury to both the public and the staff at the premises. The Police ask that the Committee weighs up the importance of reducing violent crime over personal profit.

In summary, Norfolk Constabulary requests that the Licensing Committee considers imposing all of the interim steps as a permanent feature on the Premises Licence. We believe these are necessary to support the Licensing Objectives in being upheld and to resolve the current issues brought to your attention. These conditions include:

- Sale of alcohol to cease at 02:45 hrs daily
- Venue to close at 03:00 hrs daily.
- Removal of current DPS.
- CCTV system to be upgraded and improved so the issue of the footage skipping is fixed with clear visibility.
- Management to ensure there is always a sufficient supply of CCTV recording media such as memory sticks/dvd's, in order to supply footage to Police and other authorities upon request.
- For the current condition attached to the premises licence relating to number of door staff to be amended to – A minimum of 3 SIA door staff to be employed Monday-Thursday nights and a minimum of 5 SIA door staff to be employed Friday and Saturday nights from open until close.

The Police request that the Committee reconsider the removal of the current DPS. During a meeting with the manager Mr Brad Baxter and his legal representative we were advised that a new DPS might be put in place. However, as they would not disclose who this will be the Police are currently unable to comment on the suitability of this person.

**Please tick yes**

Have you made an application for review relating to this premises before?

9

If yes please state the date of that application

Day/Month/Year

--	--	--	--	--	--	--	--

**If you have made representations before relating to this premises please state what they were and when you made them**

[illegible]

**Please tick yes**

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate.

Y

- I understand that if I do not comply with the above requirements my application will Be rejected.

Y

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

### Part 3 – Signatures (please read guidance note 3)

**Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 4). If signing on behalf of the applicant please state in what capacity.**

Signature .....

Date 25/2/14

Capacity SOLICITOR

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 5)

Michelle Bartram  
Licensing Officer  
Vantage House

Post town Norwich

Post code NR2 1ET

Telephone number (if any) 01603 276020



<p>If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)</p>
-------------------------------------------------------------------------------------------------------------

**Notes for Guidance**

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

## **Kartel Review – Appendix List**

### **Appendix 1**

- (A) Summary Review Paper
- (B) Summary Review Certificate

### **Appendix 2**

- (C) Chronology of recorded Crime
- (D) Chronology of recorded Incidents

### **Appendix 3**

#### **Police Statements/Handover files**

- (E) Statement Crime dated 29/01/14 Sgt Shepherd
- (F) Statement Crime dated 29/01/14 PC Gaffaney
- (G) Handover File crime dated 05/01/14
- (H) Statement Crime dated 05/01/14 PC Bidwell
- (I) Pocket Note Book Statement from PC 499 Barnard Crime 05/01/14
- (J) Statements Crime dated 05/01/14 x 3 from Kartel Door Supervisors
- (K) Statement Crime dated 21/12/13 from PC Ewing
- (L) Statement Crime dated 21/12/13 from PC Beggs
- (M) Statement Crime dated 21/12/13 from PC Willetts
- (N) Statement Crime dated 21/12/13 from Sgt Shepherd
- (O) Statement Crime dated 21/12/13 from PC Burton
- (P) Statement Crime dated 21/12/13 from PC Heasman
- (Q) Statement Crime dated 21/12/13 from Kartel door supervisor
- (R) Handover file from crime dated 15/12/13
- (S) Statement Crime dated 15/12/13 from PC Betts
- (T) Statement Crime dated 15/12/13 from PC Harding
- (U) Statement Crime dated 15/12/13 from victim

### **Appendix 4**

**Statement from SC Aldous following visit to the premises 01/02/14**

### **Appendix 5**

**CCTV Disc contains the following clips:**

- (1) Incident dated 15/08/13 CCTV camera inside the premises during an ejection
- (2) Incident dated 15/08/13 CCTV camera outside the premises showing the ejection developing into a struggle.
- (3) Body camera footage 01/02/14 (Part 1) of SC Aldous carrying out a walkthrough of the venue. (At 02.52 minutes customer shouts “ Police, Hide the Ganja” referring to drugs. Officer continues up the stairs to the upstairs terrace where there is no door supervisor as required and a torch is required due to darkness)

- (4) Body Camera footage 01/02/14 (Part 2) of SC Aldous carrying out a walk through. (At 13.26 minutes an intoxicated male is seen inside the premises)
- (5) Body Camera footage 01/02/14 (Part 3) of SC Aldous carrying out a walk through (same intoxicated male is seen to collapse outside the premises)
- (6) Video Clip taken from Kartel public Facebook page shows male stealing staff's belongings with a running commentary from manager Mr Baxter.
- (7) Screen Print of message on Kartel public facebook page linked to the previous video clip (also exhibited in appendix 7)

#### **Appendix 6**

##### **Correspondence with venue**

- (V) Letter from Licensing Officer Michelle Bartram highlighting a breach of conditions re Security staff and proposing a minor variation to include a security deployment plan following incident on 01/12/13
- (W) Reply from Brad Baxter relating to letter re Minor variation to increase security.
- (X) Letter & Statement from Inspector Brown 20/06/13 re proposed minor variation
- (Y) Email response from Brad Baxter advising of CCTV problems. Initial request 16/10/13 and reply received 05/11/13.

#### **Appendix 7**

##### **Social Networking Media**

- (Z) Extract taken from Kartel public Facebook page showing response to male caught stealing in the premises

- (AA) Extracts taken from Kartel Public Facebook & Twitter pages

#### **Appendix 8**

##### **Computer Added Despatch Messages (Control Room Logs) & Crime Reports**

#### **Appendix 9**

##### **Other**

- (BB) Email correspondence between PC Brown & Brad Baxter
- (CC) Letter sent to Brad Baxter from Norfolk Fire Service with notification of Deficiencies
- (DD) Email from PC Springall advising of problems obtaining CCTV from premises
- (EE) Email from Brad Baxter to Inspector Brooks following interim steps hearing.
- (FF) Copy of amended Premises Licence for Kartel following interim Steps.
- (GG) Copy of licensing debrief forms

# Appendix 1

## FORM FOR APPLYING FOR A SUMMARY LICENCE REVIEW

[Insert name and address of relevant licensing authority and its reference number (optional)]

Licensing Authority

Norwich City Council

City Hall

St Peters Street

Norwich

Norfolk

**Application for the review of a premises licence under section 53A of the  
Licensing Act 2003 (premises associated with serious crime or disorder)**

---

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. **Use additional sheets if necessary.**

I Andy Owens, Solicitor [on behalf of] the chief officer of police for the Norfolk Constabulary police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

**1. Premises details:**

Postal address of premises, or if none or not known, ordnance survey map reference or description:

**Kartel,  
68 London Street**

Post town: Norwich

Post code (if known): **NR2 1JT**

**2. Premises licence details:**

Name of premises licence holder (if known): **Tea & Cakes Limited**

Number of premises licence holder (if known): 13/00032/PREM

**3. Certificate under section 53A(1)(b) of the Licensing Act 2003** [Please read guidance note 1]:

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or disorder or both, and the certificate accompanies this application.

(Please tick the box to confirm) ☐

**4. Details of association of the above premises with serious crime, serious disorder or both:**

[Please read guidance note 2]

In the last 2 months, the venue has experienced a high number of incidents linked to violence and intoxication. These incidents evidence that the management of the venue have failed to promote the licensing objectives in particular to the prevention of crime and disorder. This includes allowing patrons to consume excessive amounts of alcohol and failing to report and log incidents of disorder to Police.

Kartel, previously called Havana has been operating since 2008 but under various direct supervisors. Prior to this, the venue was previously a restaurant which is why the location and building has not always appeared a suitable venue for a late night premises. It holds a capacity of approx. 160 patrons with the main room on the ground floor and an outside terrace upstairs. The current DPS of the premises is Mike Baxter but the day to day manager is Brad Baxter.

The venue primarily operates as a late night venue and benefits from a licence to sell alcohol until 04:00 hrs with its peak custom arriving after 1am. This makes the venue at a higher risk for incidents occurring due to patrons having the opportunity to consume high volumes of alcohol prior to attending.

The location of the premises is outside the immediate night time economy zone of Prince of Wales Road and away from the visible Public Order Officers which means that it is vulnerable when incidents occur. Feedback which has also been backed up by door staff raising concerns at their closing time. This should therefore encourage the venue to focus on being proactive in their communication to both Police and other venues by radio or phone. They have been offered the information to participate in the Alert Radio Scheme during numerous meetings but have failed to join. Arguably this is a breach of condition 22 on the premises licence which states: Whilst the premises is open to the public and when available, a radio communication system will be in use to communicate with other venues.

The premises capacity has been restricted to 160 customers by Fire Safety following a recent audit. The decision was based upon the premises only having one entrance and exit and the suitability of the building for its current use. The incident of serious disorder on 29th January is not the first to block the entrance / exit to customers preventing them from leaving safely whilst a violent ejection or struggle at the entrance occurs.

It is concerning that a venue with a relatively low capacity in comparison to

many in the night time economy area struggles to maintain control.

The most significant and recent incidents that have occurred at the premises are linked to intoxication and/or violence and these include:

-On the 30th January 2014 at 03:50 hrs a female was assaulted at the premises and then ran off away down Prince of Wales Road. Female admitted she was intoxicated.

-On the 5th January 2014 at 03:40 hrs a male was causing a nuisance and was asked to leave due to throwing drinks but attempted to fight with the doorman. He shortly returned to throw more punches at the doorman. During interview, he was unable to recall due to being intoxicated.

-On the 21st December 2013 at 04:00 hrs a female tried to return inside the venue to retrieve her coat but was not allowed and made threats of violence to Police and Door staff. She then went on to assault a Police Officer.

-On the 21st December 2013 at 03:25 hrs a male fell asleep inside the venue as a result of intoxication. He was then ejected and became verbally abusive and kicked a doorman.

-On the 1st December 2013 at 04:00 hrs a male climbed over the smoking terrace fence onto the glass roof. Whilst walking across it a pane glass has fallen onto the dance floor injuring a number of people. The male admitted to be intoxicated that he cannot recall what happened.

The incident on the 1st December created targeted attention from responsible authorities including NCC Health and Safety and the Fire Service. It was agreed by the authorities that improved management of the terrace area was needed to prevent the risk of patrons gaining access to the glass roof again. It was proposed by both Police Licensing and the fire service that an additional member of door staff is required to monitor the upstairs area. This proposal was included in an intervention letter sent to the management requesting that they submit a minor variation to change the current licence to increase the numbers. As yet no minor variation or agreement has been received.

This incident involving the glass roof also highlighted a breach in the Premises Licence due to an insufficient number of door staff being deployed and the venue received a warning due to this.

The incident that has prompted this Summary review is a violent incident that occurs on the 29th January 2014 at 03:17 hrs. This incident is instigated by a group of 4 males who, due to intoxication, become disorderly inside the premises and an ejection is subsequently attempted by staff. It takes the only two door supervisors on duty to eject them, however at no point do they have any control of the situation, risking their own safety and that of members of the public in the vicinity. The incident escalates with other males throwing punches and both doorman rolling around on the floor fighting. The security team have no control over the situation and as a result they lock the males out of by closing the venue doors. As this is the only entrance/exit for the premises it also locks all the remaining staff and customers inside.

The males however manage to violently regain access to the venue due to one male still being inside. This incident continues for close to ten minutes and it is

almost five minutes into the disorder before an unknown male calls Police for assistance. In his own words he described the incident as '20 persons fighting.' Not only is this considered dangerous by allowing the incident time to escalate it undermines the licensing objectives and breaches condition 6 on their premises licence which states: Any incidents of crime and disorder will be reported to the Police and will be kept in an incident log book.

The first IC3 male who was initially ejected manages to regain entry where he is allowed to remain inside the premises entrance. Without being challenged or safely detained he goes on to violently punch a wall in the immediate direction of a lone female which narrowly missed her head.

After closing the exit doors the door staff return outside and continue to throw punches themselves at the group. The situation is worsened when an unknown male picks up part of the metal door frame to use as a threatening weapon against the group. By this stage members of the public are involved with the fight and the manager of venue Brad Baxter was also hit outside and is seen to run away from the venue. This highlights a complete lack of responsible management and regard to the venue let alone upholding the licensing objectives.

Following Police attendance all 4 males were arrested with affray and are currently on bail pending further witness statements and confirmation of injuries sustained. It was with the assistance of Council CCTV that identified the group who had successfully left the area before Police arrived. Following attendance, Officers highlighted that the group were intoxicated but the manager Brad Baxter denied this as an issue stating his staff are suitably trained. However during his statement to Police one member of bar staff admitted to serving them 4 drinks and described them as being drunk.

This provided CCTV footage is damning as it shows serious disorder at the premises with a lack of control by the venue. The group involved are clearly heavily intoxicated, this being the probable cause for the incident and dangerous escalation of it. The internal CCTV of the premises however is of such poor quality which prevents the root of the incident being directly identified. The extent of injuries are still unknown however both door supervisors were required to attend hospital via ambulance suffering reported concussion.

This CCTV footage is not consistent as it skips due to an error on the system. This issue has been highlighted by the Norfolk Police Licensing team to the management previously but despite this no improvements have been made. In addition to the CCTV skipping, the cameras inside were not clear due to the smoke machine.

It should also be noted that the CCTV shows a number of new customers being allowed entry after 03:15 hrs being in breach of condition 21 on their premises licence which relates to a last entry time. Norfolk Police Licensing have received a number of requests from the management over the last year to remove this last entry so it is sadly no surprise this is being stretched on occasions.

Following the incident on 1st December a condition was also agreed between Fire and Kartel Management to have a fifth door supervisor at weekends to ensure sufficient monitoring of the roof terrace area. It is worth noting however



that the rate of violence related incidents has not shown sufficient signs of improvement since having the fifth door supervisor at weekends.

Demonstrated by the four crimes reported within the hour on 21st December 2013. Since the 21st five more violent incidents have been recorded where door staff involvement has been required. It is therefore of the Police opinion that additional measures are necessary to uphold the licensing objectives and to prevent crime and disorder at the premises.

Out of 18 recorded crimes linked to the premises in the last year 12 of those have occurred after 03:00 hrs and 14 of the 18 crimes are violence related.

There are real concerns that the venue do not report incidents to Police where they can avoid doing so to subsequently avoid Police attention. The incident on 29th January evidences that there is poor control when incidents do occur and a reduction in hours would reduce the number of violent incidents and the risk of serious disorder occurring.

The current DPS is listed as Mike Baxter, however the everyday running and on site management has been left to Brad Baxter. Police have serious concerns that intoxication levels are not being controlled and managed to a satisfactory level, despite warnings and with an absent DPS we have no confidence that this will improve with the current management in place.

In summary, Norfolk Constabulary requests an expedited review of the premises licence in order to allow for significant improvements in the management of the premises. Additionally, to seek appropriate and proportionate conditions on the premises licence to alleviate the problems that occurred from this incident.

It is respectfully proposed that the following conditions are added to the Premises Licence:

- Sale of alcohol to cease at 02:45 hrs daily
- Venue to close at 03:00 hrs daily.
- Removal of current DPS.
- CCTV system to be upgraded and improved so the issue of the footage skipping is fixed with clear visibility.
- Management to ensure there is always a sufficient supply of CCTV recording media such as memory sticks/dvd's, in order to supply footage to Police and other authorities upon request.
- For the current condition attached to the premises licence relating to number of door staff to be amended to – A minimum of 3 SIA door staff to be employed Monday-Thursday nights and a minimum of 5 SIA door staff to be employed Friday and Saturday nights from open until close.
- To join the Alert Radio Scheme.

Signature of applicant: \_\_\_\_\_

Date:

4/2/14

Capacity:

Inspector

**Contact details for matters concerning this application:**

Address:

**Legal Services Department  
Norfolk Constabulary  
OCC  
Falconers Chase  
Wymondham  
Norfolk  
NR18 0WW**

Telephone number(s): 01953 423920

Email: owensa@norfolk.pnn.police.uk

Notes for guidance:

1. A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.

Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

- conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
- conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.

Serious disorder is not defined in legislation, and so bears its ordinary English meaning.

2. Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

Norfolk Constabulary  
Licensing Team  
Floor 4 Vantage House  
Fishers Lane  
Norwich  
NR2 1ET

**CERTIFICATE UNDER SECTION 53A(1)(b) OF THE LICENSING ACT 2003**

I hereby certify that in my opinion the premises described below are associated with serious disorder.

Kartel  
68 London Street  
Norwich  
NR2 1JT

Premises Licence Number: 13/00032/PREM

Name of Premises Supervisor: Mike Baxter - DPS

I am a Superintendent in the Norfolk Constabulary.

I am giving this certificate because I am of the opinion that other procedures under the Licensing Act are inappropriate in this case, because:

- 1) Mr Brad Baxter is in the capacity as manager of the premises.
- 2) There have been high numbers of incidents involving violence and intoxication at the premises within the last 2 months. Many of these incidents occur in the early hours of the morning particularly after 03:00 hrs.
- 3) In my opinion these incidents are as a result of a number of factors namely:
  - A lack of proper management of the premises. Failing to adhere to key licence conditions and failure to report incidents to Police when they occur.
  - The venue management continuing to sell alcohol to intoxicated persons and allowing intoxicated persons at the premises.
- 4) The venue has seen a high number of incidents of disorder within the last 2 months, the most serious of which are listed:-

-On the 30<sup>th</sup> January 2014 at 03.50hrs a female was assaulted at the premises and then ran off away down Prince of Wales Road. Female admitted she was intoxicated.

-On the 5<sup>th</sup> January 2014 at 03.40hrs a male was causing a nuisance and was asked to leave due to throwing drinks but attempted to fight with the doorman. He shortly returned to throw more punches at the doorman. During interview, he was unable to recall due to being intoxicated.

-On the 21<sup>st</sup> December 2013 at 04:00hrs a female tried to return inside the venue to retrieve her coat but was not allowed and made threats of violence to Police and Door staff. She then went on to assault a Police Officer.

-On the 21<sup>st</sup> December 2013 at 03.25hrs a male fell asleep inside the venue as a result of intoxication. He was then ejected and became verbally abusive and kicked a doorman.

- 5) -On the 1<sup>st</sup> December 2013 at 04:00hrs a male climbed over the smoking terrace fence onto the glass roof. Whilst walking across it a pane glass has fallen onto the dance floor injuring a number of people. The male admitted to be intoxicated that he cannot recall what happened.
- 6) The incident that has prompted a Summary review is a violent incident that occurs on the 29<sup>th</sup> January 2014 at 03:17 hrs. This incident is instigated by an IC3 male who becomes disorderly inside the premises and is then ejected. It takes two door supervisors to eject him and shows him being thrown out. The incident escalates with other males throwing punches and both doorman rolling around on the floor fighting. The security team have no control over the situation and as a result they lock the males out of by closing the venue doors. The males then continue to violently gain access to the venue due to one male still being inside. This incident continues for a period of ten minutes. Police were only notified of this incident due to an unknown male notifying us.
- 7) The first IC3 male who was initially ejected then is allowed to remain inside the premises without challenged and he then goes on to punch the wall and continue to be disorderly.

Following Police attendance all 4 males were arrested and currently on bail pending further investigations.

- 8) I am of the view that seriousness of the disorder connected to these premises would justify utilising the expedited review procedure as a proportionate response. An expedited review is considered an appropriate step given the serious disorder that occurred over the identified period which had the potential for serious injury and crime. I am of the view that the risk posed of further serious violence and disorder is such that interim steps are required to reduce the risk pending a full review of the licence at these premises.
- 8) There are no alternative powers that I feel could be used as a substitute in these circumstances. I believe that the disorder at the premises is so serious that we cannot wait 28 days for a standard review under section 51 Licensing Act 2003 which would potentially allow serious disorder to criminality to occur at and in the immediate vicinity of these premises.
- 9) I am of the view that the incidents referred to above constitute "serious disorder" given the number of persons involved and the nature of the violence used.
- 10) Norfolk Constabulary would therefore seek the following interim steps as an appropriate, necessary and proportionate method of addressing the problems at the premises.
  - Sale of alcohol to cease at 02.45hrs daily
  - Venue to close at 03:00hrs daily.
  - Removal of current DPS
  - CCTV system to be upgraded and improved so the issue of the footage skipping is fixed with clear visibility.
  - Management to ensure there is always a sufficient supply of CCTV recording media such as memory sticks/ dvd's in order to supply footage to Police and other authorities upon request.
  - For the current condition attached to the premises licence relating to number of door staff to be amended to – A minimum of 3 SIA door staff to be employed Monday-Thursday nights and a minimum of 5 SIA door staff to be employed Friday and Saturday nights from open until close.
  - To join the Alert Radio Scheme

Signed.....Date: 4<sup>th</sup> February 2014

## Appendix 2

Kartel Crimes

Day	Date	Time	Incident Type	Location	Arrests Made	Crime No	Description	Result
Thursday	30/01/2014	04:00	ABH	Inside & Outside	Complaint withdrawn	CR4692/14	Comments were made to a female inside by a male which caused her offence. As a result of a verbal dispute she was then punched in the face by the male's two female friends. Door staff removed the victim, but she was further assaulted outside by the females. Female ran off to Prince of Wales Rd where she called Police (followed by suspects) Reports state the victim was intoxicated. CCTV has not been provided by the venue.	Victim has spoken to suspect and accepted apology. All parties known to each other. NFA
Wednesday	29/01/2014	03:20	Affray	Inside & Outside	4 x arrests	CR4516/14	A group of males were asked to leave by staff after being disorderly inside. During the ejection a large scale fight broke out both inside the entrance and on the street lasting approx 10 minutes. Police were not called by staff and the only exit/entrance to the premises was locked by staff during attempts to regain control of the incident.	Ongoing
Friday	17/01/2014	02:20	Hate Incident	Outside	No arrest	CR2541/14	Male alleged he was called names of a racial nature by a male and door staff after he was refused entry.	Complaint not pursued by victim

## Kartel Crimes

Day	Date	Time	Incident Type	Location	Arrests Made	Crime No	Description	Result
Sunday	05/01/2014	03:40	Assault	Inside	1 x arrest	CR673/14 CR674/14 CR675/14	Male was asked to leave after staff complained he was throwing drinks and causing a nuisance. He refused and was ejected, but attempted to fight with the doorman. He shortly returned to throw more punches at the door men. He stated in interview he was unable to recall the incident due to being intoxicated. The only exit/entrance to the premises was shut by staff when trying to protect themselves from further disorder. The venue failed to provide CCTV.	Detected
Tuesday	24/12/2013	04:10	Theft	Inside	No arrest	CR58539/13	Male discovered his coat was missing during the evening. It was later found at 4:10hrs with his wallet missing. Venue failed to respond to CCTV requests over a 3 week period. Crime had to be closed.	Not detected
Saturday	21/12/2013	04:00	Disorder	Outside	1 x arrest	CR57966/13 CR57964/13 CR57924/13	Female tried to return inside to retrieve her coat. She was refused assistance and started running at door staff whilst shouting and swearing. She continued to shout at Police and made threats to use violence. This was carried out and she assaulted an Officer.	Detected

Kartel Crimes

Day	Date	Time	Incident Type	Location	Arrests Made	Crime No	Description	Result
Saturday	21/12/2013	03:25	Assault	Outside	1 x arrest	CR57936/13	Male was on a works do inside and as a result of intoxication fell asleep. He was subsequently ejected, became verbally abusive outside and kicked a door man. During interview offence was admitted however he stated he was annoyed at not being asked to leave before door staff put their hands on him.	Detected
Sunday	15/12/2013	03:00	ABH	Inside	1 x arrest	CR57030/13	Male has punched another male in the face whilst on the dance floor. Full admission made. Victim admitted consuming 8 pints of lager that evening and was described by officers as very drunk, which prevented him having much recollection of the incident.	Detected
Sunday	01/12/2013	04:00	Criminal Damage	Outside	1 x arrest	CR54808/13	A named male has climbed over the smoking terrace fence onto the glass roof. Whilst walking across it a pane of glass has fallen onto the dance floor below injuring a number of people. Ambulance Services called Police following reports from the venue that a light fitting had fallen.	Lack of evidence for criminal intent



## Kartel Crimes

Day	Date	Time	Incident Type	Location	Arrests Made	Crime No	Description	Result
Friday	11/10/2013	04:25	Assault	Outside	No arrest	CR46218/13	A fight started outside the premises shortly after closing. The offender is believed to have left the premises a few minutes before hand, although this was denied by staff. Venue failed to provide CCTV. After 22 days of chasing Brad Baxter advised the investigating officer that CCTV was defective.	Lack of evidence
Friday	13/09/2013	04:12	Assault	Outside	No arrest	CR41524/13	Shortly after leaving the premises a group of males were involved in an incident, which resulted in an unknown male punching one of them to the head knocking him unconscious. Victim was intoxicated and was difficult to deal with when trying to give him treatment. No CCTV coverage.	Lack of evidence to identify suspects
Thursday	15/08/2013	03:15	Criminal Damage	Inside	1 x arrest	CR40317/13 CR40319/13 CR36585/13	Male was so intoxicated he urinated on the sofa inside the premises. Brad Baxter allowed the male to remain in the premises however his behaviour deteriorated. When he was ejected the male became violent, headbutting a female and biting a male in the ribs breaking skin. Scuffle occurred on the floor blocking the premises only entrance/exit.	Detected
Friday	19/04/2013	02:00	Theft	Inside	No arrest	CR16787/13	Female reported her passport and purse were stolen whilst inside the premises. Passport later found but not purse.	Not detected

## Kartel Crimes

Day	Date	Time	Incident Type	Location	Arrests Made	Crime No	Description	Result
Wednesday	27/03/2013	01:00	ABH	Inside	1 x arrest	CR13052/13	During a melee involving door staff and customers a member of door staff was punched in the face.	Detected
Monday	25/03/2013	02:10	Affray	Inside	2 x arrests	CR15801/13	Males have been involved in a fight inside the premises which had to be stopped by door staff. A passing group reported this to Police. Offence admitted in interview.	Detected
Sunday	03/03/2013	02:40	Theft	Inside	No arrest	CR9722/13	Female had her mobile phone stolen whilst she was inside the premises.	Not detected
Monday	04/03/2013	02:50	Assault	Inside	No arrest	CR9593/13	Regular male customer has gone into the ladies toilet and kicked a cubical door striking a female in the face. A fight has then broken out between the female's boyfriend and the male. CCTV of a poor quality, after 10 days chasing disk was blank.	Not detected
Thursday	14/02/2013	04:17	Assault	Inside	No arrest	CR6838/13	Male misplaced his jacked inside the premises. Whilst looking for it door staff challenged him and was ejected. During the ejection he was pushed into one of the exit doors which caused the glass to smash. The victim was heavily intoxicated and not in a position to provide a statement at the time.	Decision made upon review that it was an accident.

## Kartel Incidents

Day	Date	Time	Incident Type	Location	Reported By	CAD	Description	Result
Tuesday	24/12/2013	04:07	Abusive	Inside	u/k	NC24122013-109	Large male inside premises very confused. He can not locate his coat and is becoming argumentative. Assistance required as fearful male is about to 'snap'. He is very aggitated.	Police stood down
Monday	23/12/2013	02:30	Disorder	Inside	Door Staff	NC23122013-33	Two males are kicking off and trying to take a bottle of drink from behind the bar, it was discovered empty next to them. Manager agreed to accept payment for the bottle and dropped the complaint.	No Complaint
Sunday	15/12/2013	02:45	Drunk & Disorderly	Inside & Outside	Police	Police Witnessed	Two males seen by Police to confront each other outside premises after being ejected for fighting inside. Whilst Officers were dealing with this two more females were ejected following similar circumstances (unrelated) . One female was arrested for being drunk and disorderly after spitting in the face of another person.	2 x arrests
Sunday	25/10/2013	03:54	Ejection / Disorder	Outside	Door Staff	NC25102013-31	Group of 5 males attempted to smash windows on the outside, they had previously been ejected and at the time there had been some squaring up. No damage had been caused or complaints from saff. Described as a drunken nuisance behaviour.	No Complaint

## Kartel Incidents

Day	Date	Time	Incident Type	Location		Crime No	Description	Result
Monday	21/10/2013	01:32	Ejection	Inside	Venue	NC21102013-17	Manager states that a male is refusing to leave. Upon Officer attendance discovered that the male had left.	No Complaint
Saturday	10/08/2013	03:00	Drugs	Inside	Police	-	Three people were ejected on suspicion of drug use. Officers carried out a search outside the premises but all were negative.	3 x Section 27 issued
Sunday	21/07/2013	03:55	Ejection / Disorder	Inside	Police	-	Two males seen by Police to be ejected. Door staff explained that they had got into an argument and scuffle with another male inside the toilet. The two ejected males were intoxicated but not drunk.	u/k
Friday	05/07/2013	04:00	Ejection / Disorder / Intoxication	Outside	Victim	NC05072013-61	A male was assaulted by door staff at the premises when he tried to get back in to collect his property (DJ equipment worth £500). Male admitted being drunk and tried to push his way in after they refused due to the time being beyond last entry time. CCTV showed excess force and door supervisor was fired. Victim made <b>no complaint as was only</b> concerned for his property hence no crime report. Advice given to club re: incident recording and difference between a re-entry and escorting a person to retrieve property.	No Complaint

## **Appendix 3**

**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 8; Magistrates' Courts Act 1980, s.5B

URN: / /

Statement of: **M. C. SHEPHERD**

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: **Police Officer**

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature:

*[Signature]* **1451** Date **3rd February 2014**

I am Temporary Sergeant 1451 Shepherd of the Norfolk Constabulary. I am currently based at Earlham Police Station, as part of the Norwich South Safer Neighbourhood Team.

On Wednesday 29<sup>th</sup> January 2014, at approximately 0325hrs, I was on duty in full uniform on mobile patrol in a marked police car.

Due to information received I attended KARTEL, LONDON STREET, Norwich, to a report of a large disorder.

Upon my arrival at the scene, I saw that other officers were already on scene, dealing with a number of members of public.

One male approached me and informed me that he had to assist doorstaff, as they were outnumbered. I recorded these details in my pocket note book, No. 1084026.

I was then informed that the two members of door staff were inside the premises, as they had received injuries to being assaulted.

Upon entering the licensed premises, it was obvious that there were no door supervisors on the doors to the premises, or any member of staff.

I note the premises license for Kartel, 13/00032/PREM, has the following conditions.

**Annex 2- Conditions consistent with the Operating Schedule**

Condition 10- At least one SIA door supervisor (and any additional door supervisors as agreed with the Police as being necessary from time to time), will operate from 22:00 until close on Friday and Saturday nights and any night when the premises is open after 01:00. The door supervisors will manage and monitor customers entering and leaving the premises and their behaviour whilst in the immediate vicinity of the premises.

Condition 12- all staff will be trained as to their responsibilities in respect of the four licensing objectives, the exclusion of disorderly or drunken persons and preventing sales of alcohol to young people under the age of 18.

Condition 16- A CCTV system covering the main public areas of the venue and entrances/ exits, and the rear of those premises abutting the venue will be installed in the interests of the prevention of crime and disorder and the protection of customers and staff. The system will be capable of recording images for a minimum of 28 days and copies of the images will be made

Signature: *[Signature]*

**1451** Signature witnessed by: .....

2013

**RESTRICTED (when complete)**

MG 11 (cont)

Page 2 of 4

Continuation of Statement of witness as named on previous page.....  
available to police and officers of the licensing authority on reasonable request.

Condition 18- All registered SIA door staff on duty will wear fluorescent jackets

Condition 21- there will be a last entry time of 03:15hrs

I entered the main area of the bar, and spoke to Pc Gaffaney. It became apparent at this stage that details were very vague from staff.

I spoke to a male who I now know to be Brad Baxter. Baxter identified himself as the owner. I then asked Baxter what had happened, at which point he said that his door staff had been assaulted ejecting four males.

Baxter then started to play the CCTV from the venue, so I could identify the suspects along with Pc Gaffaney. This was due to other officers conducting an area search, for the suspects.

The four suspects were then identified and their descriptions passed to other officers.

Baxter appeared to have very little control over the premises, as he appeared to have not enough staff to assist, as he had to undertake various tasks to assist the police initial investigation.

I then heard Pc Gaffaney ask Baxter for the CCTV, at which point he said that he did not have any means to copy the footage required.

I informed Baxter that this was not appropriate as I had been informed that the four suspects had been arrested by officers.

Baxter said that he would not be able to get the footage to later that day. The issue with this is that the Police and Criminal Evidence Act 1984, says that the police have to deal with suspects expeditiously.

Having to await the CCTV footage would hinder the police investigation, in relation to this disorder.

I therefore believe that Baxter would be in breach of the premises license as Condition 16, states- A CCTV system covering the main public areas of the venue and entrances/ exits, and the rear of those premises abutting the venue will be installed in the interests of the prevention of crime and disorder and the protection of customers and staff. The system will be capable of recording images for a minimum of 28 days and copies of the images will be made available to police and officers of the licensing authority on reasonable request.

As Baxter was unable to produce the footage to assist the police investigation, as in my professional opinion this was a reasonable request made at the time.

I then challenged Baxter about the level of intoxication within the venue, and evidenced this by the CCTV footage of the drunken males ejected. Also the other patrons in the venue, asking which way the exit to the premises is, many of them had clearly drunk too much and were drunk.

Baxter then informed me that all his staff receives training in relation to serving to drunken patrons.

I then highlighted that the venues CCTV had shown that this was not the case this evening. Baxter disputed this, saying that "ED BROWN AND JEZ", were happy with his venue.

I know that Jez was Pc 1376 , Brown of the Norfolk Constabulary's licensing regulation team.

Signature: *[Signature]* 1457 Signature witnessed by: .....

Continuation of Statement of witness as named on previous page.....

I then asked Baxter how many members of door staff were on duty, to which he replied that he had two.

I then highlighted that why his door staff went into the premises to eject the four drunken patrons, his venues doors were unstaffed.

Therefor this would restrict his abilities to operate the premises as he would breach the premises licence, namely conditions, Condition 10- At least one SIA door supervisor (and any additional door supervisors as agreed with the Police as being necessary from time to time), will operate from 22:00 until close on Friday and Saturday nights and any night when the premises is open after 01:00. The door supervisors will manage and monitor customers entering and leaving the premises and their behaviour whilst in the immediate vicinity of the premises.

As the door supervisors entered the premises to deal with the drunken patrons, they left the doors unattended so as to not manage and monitor customers entering and leaving the premises and their behaviour whilst in the immediate vicinity of the premises.

This also meant that they would not be able to comply with condition, Condition 21- there will be a last entry time of 03:15hrs. Due to no staff being available to monitor the entry to the venue as having to leave the door to deal with the disorder, they would not be able to comply with this condition.

Baxter said that he had two members of door staff on, which is more than normal, as they are usually quite.

I informed Baxter that it was his responsibility to make sure there was sufficient members of staff on duty to deal with such issues. I informed Baxter that I believed he did not have sufficient levels of staff on duty. I informed Baxter that on the CCTV, a patron to the venue had to open the door, to assist in the ejection, of the drunken males. Also those other customers from his venue had to assist door staff. This showed that the venue did not have sufficient levels of security on duty.

Baxter then informed me that he had no problems at his venue in the past year. At this point I told Baxter that I knew of two incidents at his premises within the last month that involved assaults and disorder.

Baxter also informed me that the four patrons had been inside his venue since midnight. I informed Baxter that they were clearly served alcohol to such a level that they were unable to stand up straight. Baxter stated that all his staff received training in relation to this.

Baxter said he thought this was an unfair comment, as he stated that it takes forty minutes for alcohol to take effect. During which time they were in his venue.

I have been a police officer for eleven years. During this period of service I was a police licensing officer and a Temporary sergeant within that department for eighteen months.

*[Handwritten signature]* T/Sgt 1451

Signature: *[Handwritten signature]*

*[Handwritten signature]* T/Sgt 1451 Signature witnessed by: .....



**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN:  /  / Statement of: **GAFFANEY**

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: **Police Officer**

This statement (consisting of  page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: .....Date

I am PC 1623 **GAFFANEY** of Norfolk Constabulary based at Bethel Street Police Station on SNT Patrol.

On Wednesday 29<sup>th</sup> January I was on duty in full uniform in company with PC 96 WEBSTER. At 0330hrs we attended Kartel, London Street, Norwich after a report of 20 people fighting.

We arrived on scene at the same time as PC 1473 BURWOOD and PC 1647 SMITH. There were approximately 5 – 8 people stood outside the premises on London Street but there was no fight ongoing. PC BURWOOD and PC SMITH started speaking to the people outside and I went into the premises with PC WEBSTER.

As we entered the premises there were no security staff on the door which meant patrons were free to come and go as they pleased. As we walked into the main bar area, we had to get the attention of the barman who immediately signalled to the DJ to turn the music off. The barman advised us that there had been a disturbance with 4 males who had been ejected and that the two door staff had been injured. Sat on a stool at the left hand side of the bar was an extremely intoxicated male who was being held up by a female. I cannot recall their description, but I remember thinking how intoxicated he looked and that he should not have been served alcohol as he was clearly extremely drunk. When the bar man was asked about the male, he said that he hadn't noticed him as he had been serving customers. PC WEBSTER went through to the back of the premises and I went and spoke to PC BURWOOD and PC SMITH who were outside. The premises still had a number of patrons inside and the club was continuing to serve alcohol. There were no initial indications that anything had happened and everyone was continuing to behave as normal. The premise was fairly busy, with a number of people at the bar and on the dance floor. I did not see any patrons wearing any kind of clothing linked to football within the premises, although there had been a football games played at Carrow Road, Norwich on the evening of Tuesday 28<sup>th</sup> January.

When I re-entered the premises, PC WEBSTER was in a back room with the two doormen. I walked in and saw one male collapsed on the floor and the other leaning over the sink. Their clothes were ripped and dishevelled and they looked as if they had been in a fight. They advised me and PC WEBSTER that they had removed 4 males from the premises after they started causing problems, but the males had "KICKED OFF" assaulting them. I asked about CCTV as I was aware other units were conducting a search of the area for the offenders.

Signature: .....Signature witnessed by: .....

Continuation of Statement of witness as named on previous page.....

A male who I now know as Brad BAXTER then came and spoke to us. He introduced himself as the owner/manager of the club and explained that there had been a private party with staff from 'Jamie's'. I believe this to be Jamies Italian in the Royal Arcade, Norwich. He said that 4 males had been invited in, served alcohol and then started causing problems so they were removed. One of the males, "I", was linked to the old owner of the club in some way. In the process of them being removed, they have started fighting with door staff.

I asked about CCTV which BAXTER said was available but that it was newly fitted. He walked me through to the small cupboard room where the CCTV is located and searched for the incident, allowing me to view it. By this time I was aware that at least one male had been arrested on suspicion of affray, so I requested that the CCTV was downloaded as a matter of urgency. BAXTER advised me that they could only download to a memory USB stick as there was no disc drive in the machine. Police do not usually carry USB sticks, but I had one in my kit bag which could be used. If I had not had this available, the CCTV would not have been downloaded. Whilst BAXTER was happy for the CCTV to be saved and viewed by us, he made no effort and there were no provisions for it to be burnt off should any serious incident arise.

T/PS 1451 SHEPHERD arrived and BAXTER allowed us to watch the CCTV so that descriptions could be passed of the offenders to other officers. He mentioned that he had been involved in removing them and I asked if any staff had called Police and he told me he didn't think so. I believe the only call we received was from a member of the public, not from any staff at the location which I find strange as the incident lasted for approximately 8 minutes according to the CCTV footage.

Whilst I stood talking to BAXTER was extremely talkative. He said that it was very unusual for anything like this to happen and that he had a good relationship with the Licencing team. I reminded him that there had been a few incidents at the premises lately which Police had been involved in. Whilst he didn't withhold any information, he did attempt to play the incident down a bit, stating that they had made a number of changes to stop any issues arising.

Whilst at the premises the only staff I saw were the two doormen who had been injured, Brad BAXTER, a male bar member and a DJ. There did not appear to be many other staff on. Whilst they could have been upstairs in the club, they did not make themselves known to Police.

This statement was written at 1545hrs at Bethel Street Police Station.

Signature:.....Signature witnessed by:.....

RESTRICTED (when complete)



# POLICE

NORFOLK & SUFFOLK

*working together for you*



## Initial Investigation Document

### Suspect Details

Name	Custody Number	Warning Markers	Suspect of Local Interest	Significant Statement	PNC Print attached	Custody Sheet attached	PIC Detained at
	36/W1/10 7/14				Yes	Yes	Wymondham

### Offence Details

Crime Number (if applicable)	Norfolk/ Suffolk	Offence
673/14/5	Norfolk	Common Assault [I/P]
674/14/3	Norfolk	Common Assault [I/P]
675/14/0	Norfolk	Common Assault [I/P]

### Circumstances of Offence(s): Summary to include time, date, location

Suffolk officers CIS crime free text will suffice

**Norfolk Officers must complete this field**

About 0330 hours on Sunday 5<sup>th</sup> January 2014, doorstaff at KARTEL, London St, Norwich, ejected a customer [D/P] after he was causing a disturbance inside the club, throwing drinks around & being a general nuisance. Whilst attempting to eject the male, he swung a bottle at doorstaff, so was forcibly removed, but was still trying to swing punches at them as they did so.

Once he had been ejected, he tried to gain entry back into the club but the door was shut so he couldn't get back in.

He started kicking & punching the door so Police were called. When other customers wanted to leave, the staff had no choice but to open the door & at this point, D/P tried again to gain entry. When he was restrained again, by doorstaff, he started fighting with them and he punched three of the doorstaff in the face or head area.

I/P [ ] was punched on the side of the head, I/P [ ] was punched in the jaw & I/P [ ] was punched on the cheek.

No-one required any medical attention and have no visible injuries at the time their statements were obtained.

D/P was restrained on the pavement outside the club until Police arrived.

**Complainant / Victim – full details to be noted in PNB**

**RESTRICTED (when complete)**

Complainant/Victim Name	Full Contact Details	Account PNB/ Statement obtained	MG2	MG19	Medical consent	Financial consent	Dates to Avoid	If not completed reason why
	Yes	Yes			N/A	N/A		
	Yes	Yes						
	Yes	Yes						

**Witness Details (Including Police Officers)**

	Name	Key/ Non Key	Account	Dates to avoid	MG2	If No MG11/ Account PNB Note Reason Why Include Officers Next Tour of Duty
1	As Above Victims	Key	MG11			
2	Pc 534 BIDWELL	Non Ke	MG11			Arresting Officer
3	Pc 499 BARNARD	Non Ke	PNB ACC			Viewed CCTV
4						
5						
6						

**Domestic Abuse Details (Suffolk Only)**

Domestic Abuse offence	Domestic abuse Risk Assessments completed	Case referred to Victim Care Centre

**Actions**

Actions taken	Current Status	In Progress by whom	Information (Details, result search, information, papers attached, location of CCTV, actions still required etc...)
Section 32/18 search			
Scene/Route Search	Completed		
CSI / SOCO attendance	N/A		
Forensic Seizures	N/A		
Photo's of Scene, Victim/ Suspect injuries	N/A		
Digital photos of offenders	N/A		
CCTV	Completed		CCTV to be downloaded & collected daytime 5/1/14
House to house enquiries	N/A		
999/Phone Calls			
CAD/Event Print out attached	Yes		NC-05012014-59
Encounter/Stop search forms	N/A		
Intelligence report submitted	No		
CIS Checked	Yes		

**RESTRICTED (when complete)**

<b>Property</b>			
Electronic Property Store No (EPS)	Copy Attached	Any Comments, including reason for seizure	Property Release Form
<b>Property Not Seized</b>			
Type of Property	Property Location	Contact at Location	Preserved for forensics
<b>Any Additional Information and Documents Attached Including Reason Suspect is of Local Interest</b>			
<b>Officer details</b>			
Officer completing details (Initial OIC) (Name, Collar number, Station, Next hour of duty)		Supervisor checking handover Details (Name, Collar number, Station)	
Sgt 3457 YOUD		Not Required	
Date handover completed: 05/01/2014 TV		Date & Time handover reviewed:	
Handover E-mailed to		CIU-AylshamPIC@norfolk.pnn.police.uk	
<b>THIS DOCUMENT IS INTEGRAL TO THE INVESTIGATION AND IS SUBJECT TO DISCLOSURE UNDER CRIMINAL PROCEDURE AND INVESTIGATIONS ACT 1996 (CPIA) CODE OF PRACTICE</b>			

# RESTRICTED (when complete)

## Any Additional Details or Further Actions Required To include what actions are required and who is dealing eg. ET Response

CCTV has been viewed by Pc 499 BARNARD & it does show some of the Incident. It shows D/P being forcibly ejected from the club & 2 mins later he returns back to the premises where the front door was opened & as it opened, he started flaying his arms around, making contact with the doorstaff. Pc 499 has made PNB entry of what he has seen & this is on the handover. The CCTV could not be downloaded as a USB memory stick was not available but DPS Brad BAXTER will sort this out during the daytime hours. Please call him on 1 to arrange.

When Police arrived, D/P has cut to his head, but it is not known how he sustained this injury.

No independent witnesses to the incident were identified at the scene.

I/P describes in his statement, how D/P is alleged to have grabbed the breast of a member of the barstaff- will need to be identified as there is a possible 'Sexual Assault by Touching'. It was only identified when handover was being compiled.

INNWEB Entry Completed by Sgt 3457 YOUD

*\* NO CCTV covering club \**

### Vehicle(s)

Vehicle Index Make & model	Seized	Vehicle location	Vehicle Release Form	Searched

### Additional Details (Reason for seizure, result of search, location of keys etc...)

### Drug(s)

Electronic Property Store No (EPS)	Copy Attached	Personal Use			PWITS	Additional Information
		Cannabis (MG11 ID)	Powders	Other: e.g. Pills/Ketamine/ Mephadrone		

RESTRICTED (when complete)

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN: 36W1/107/14

Statement of: PC 534 Craig BIDWELL

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: Police Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: ..... Date 05/01/2014

On Sunday 05<sup>th</sup> January 2014, I was on duty and in full uniform conducting public order patrols in Norwich on the call sign XP54 with Sgt 3457 YOUD, PC 127 DOUGLAS, PC499 BARNARD, PC 91 BODEN, and PC 1288 COLE. Inspector 4223 BAILEY was with us also.

At around 0340hrs, we responded to an emergency call to outside Kartel nightclub on LONDON STREET, NORWICH. The information passed over the radio was that a male had assaulted members of door staff at the club.

Upon arrival, I got out of the van, and ran over towards the club. I could see that outside the front door of the club, there were several door staff crouched on the floor, with a person laying on their front, detained on the floor. I now know this person to be :

As I got nearer I could I arrived, and with assistance of the door staff and other officers I placed in handcuffs in a rear stack position. had blood all over his head, face and on his hands. I could see a small laceration which was bleeding on the top of his head, and his forehead seemed to be quite swollen.

Acting on information from Sgt YOUD who had spoke to the door staff, I said to "I AM ARRESTING YOU ON SUIPICION OF ASSAULTING THREE DOOR STAFF" and cautioned him.

I was being quite vocal and loud, he kept shouting about how his phone and wallet were missing was searched and his phone and wallet were both found inside his jeans pockets. appeared to be intoxicated, I could smell alcohol on him and he was not very coherent with his speech.

A prisoner van was requested by other officers to transpon to custody, and was kept on the floor on his front until the van arrived for his and our safety. Once the van arrived, I spoke to and explained to him he was going to be going in the van, and I asked if he would come to the van compliantly. He calmed down considerably, and he said he would be okay with us. With the help of other officers, we got him up on to his feet, and in to the van.

PC 1572 MARSON and I then transported in to Wymondham Police Investigation Centre (PIC).

On the way to the PIC, we stopped on NEWMARKET ROAD, and we got out to see that

Signature: 534 ..... Signature witnessed by: .....  
2013

**RESTRICTED (when complete)**

MG 11 (cont)

Page 2 of 2

Continuation of Statement of witness as named on previous page.....

was okay as he had stopped responding to me talking to him, so we called for an ambulance to come and check him out, before continuing to the PIC. I opened the cage in the van and I roused him by pinching his ear lobe. He came around, and he started to talk to me again. He was complaining that his head was hurting, but said he was okay, just that he had drunk a lot.

After speaking to him for a bit, he became much more alert, and we made the decision to cancel the ambulance, and we continued on to custody where I booked him in under the unique reference number 36W1/107/14, and his detention was authorised.

This statement was completed at 0600hrs, at Bethel Street Police Station, Norwich on Sunday 05<sup>th</sup> January 2014.

—  
534

Signature: 534 ..... Signature witnessed by: .....



PC 499  
Pnb entry

re CCTV

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NORFOLK  
CONSTABULARY



OCCURRENCES

POLICE OFFICER'S  
POCKET BOOK



03-26

ADJ

~~05:00~~

~~10/11~~

21-00

~~Saturday 4 January '14~~

on Duty in uniform  
Public Order - North H.

22:00

03:45

GO (A) Kantel

London Street Door

Supervisors requesting  
urgent assistance.

03:55

on Scene, male being  
restrained on floor by  
Door Supervisors outside  
Kantels, London Street,  
I assisted in placing  
handcuffs near shack.  
I saw a small cut  
to top of Head with  
blood coming from  
wound. Prisoner was  
requested

04:00

Prisoner was on Scene.

04:30

Spoke to DRAG BAXTER

ADJ

Afterwards Kankel and  
was shown CCTV of the  
incident and saw the  
male which had been  
connected on CCTV  
being ejected at 03:17  
and physically removed  
by Door Staff. once  
male was outside he  
kept remonstrating with  
Door Staff through  
closed front public door.  
He disappears for about  
2 minutes and returns  
and went straight to the  
front door which was

open and started to  
flail his arms around  
like a windmill and  
making contact with  
Door Staff. CCTV footage  
was to be copied  
but will be held —

05:00 Above information passed  
to PS 3457 / Yaw  
for handover. —

**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.58

URN: / /

Statement of: .....

Age if under 18: ☐ 18 (if over 18 insert 'over 18') Occupation: Head Door supervisor

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: .....

Date

5<sup>th</sup> Jan 2014

I am making this statement in relation to an incident that occurred at my place of work, Kartel nightclub, in Norwich. It happened at about 03:40hrs on Sunday 5<sup>th</sup> January 2014.

I have worked in the security industry for about 10 years including 4 and half years in the army. I have been working for Regency security for 2 and half years and have been working at Kartel nightclub for about 2 years. I have been head door supervisor for the past 8 months.

At about 03:40hrs I was mingling in the club with some of the staff and I was alerted by another member of door staff that there was a male at the bar who needed ejecting. As I made my way to the bar one of the bar staff, approached me and told me that there was a male at the bar who had been throwing drinks everywhere and been grabbing at her boobs. She stated that it was a bloke in a chequered shirt and pointed at a male that I did not recognise and I had never seen before. I would describe him as white male of an athletic build. He was easily over 6 foot tall about 6'2. He had short shaved hair. He was wearing a Superdry chequered hoody of multicolour, blue combat trousers and grey Duffer high top shoes.

I approached the male due to his size I immediately radioed for some back up and came to help. I went over to the male and told him that he needed to leave, he replied with 'Who is going to make me?'

pushed his drink out of his hand and the male then picked up a glass bottle from on the bar and held it by its neck. I had my hand on his shoulder and I called on the radio to assist. The male then brought the bottle up as if to swing it so I grabbed his wrist and took hold of his other arm. We managed to get him to drop the bottle on the floor. was with us and he had hold of the male round the waist. We had control of the male and his friends were trying to pull us off so we were trying to push them off as well. We managed to get the male into the corridor area. He kept shouting that he was going to 'Fuck us up and that he would bottle us'. He tensed all his limbs up to stop us getting him down the corridor; we had to use force to get the male down the corridor. He was trying to head butt us and he managed to turn himself round so he was facing us and he started throwing punches. I think he managed to smack a few times but he didn't hit me at this point. We then just tried to push him out of the front door of the club. I then pulled the door closed and locked it. At this point I decided to call the Police because he was punching and kicking the front door and I had customers wanting to leave.

The male then disappeared around the corner somewhere; we then had a queue of about 10 people who wanted to leave the club. I unlocked the door to let them out. Before the first

Signature: ..... Signature witnessed by  
2013

1288

Continuation of Statement of witness as named on previous page.....  
 customer could even get out of the door a fist has come through the open door and connected with [redacted] hitting him straight in the face. I pulled [redacted] into the club; I am still on the phone to the Police at this point. The male then swings again and this time punches me in the side of the face hitting me on the right side of my jaw. I hanged up the phone and then the male has backed off about 6 feet out of the club and his body language suggested he was going to charge at us. He took about one step forward and [redacted] just stepped into him and the male just started throwing punches at him connecting with him quite a few times, [redacted] went out to help. I radioed a further member of staff, [redacted] to come to the front door to prevent anyone else entering the premises. I then went out to help [redacted] and [redacted] and we managed to wrestle the male to the floor. [redacted] managed to just lay on him, but he still wouldn't give up and he just wanted to fight. [redacted] had held of the males arms and I had held of his feet, he was still lashing out. Moments later the Police turned up and we passed control of the male to them.

I have never ~~have~~<sup>met</sup> met the male before and think I would recognise him again.

As far as I am aware I do not think there was any damage caused to the front of Kartel but he did punch and kick the front door. I have sustained an injury to my jaw which is now aching and I can hear it click every time that I talk, which it didn't do before being punched.

Signature:..... Signature witnessed by.....

1288

**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1987, s. 9; Magistrates' Courts Act 1980, s.5B

URN: / /

Statement of: C

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Door supervisor

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true

Signature: Date 05/01/2014

I am the above named person living at the address overleaf. I am a door supervisor working at many licensed premises in NORWICH.

On SUNDAY 5<sup>TH</sup> JANUARY 2014 between midnight and 0400hrs I was working on the front door of KARTEL nightclub on LONDON STREET, NORWICH. At about 0340hrs I was approached by a member of the bar staff from within the nightclub informing me that a male had been causing problems in the bar area. I informed the head doorman, , who came to see me and then went to deal with the male. A few minutes later I received a call via my personal radio requesting assistance in the bar area.

I left the front door position and went through to the bar area where I saw and another colleague trying to control a male who was flailing his arms in the air in an aggressive manner. The male was shouting "I'M NOT LEAVING! I'M NOT LEAVING! YOU CAN'T MAKE ME!" I took hold of one of his arms to assist my colleagues in restraining the male. and took control of the male's other arm. The three of us then escorted the male towards the front door and as we walked through the corridor towards the front door, the male became very aggressive and was throwing his body weight around to try and break free. He let his legs go limp at one point which left me, and to support his body weight.

We eventually got the male to the front door which was a struggle and managed to move him outside of the club and close the front door behind him. It was near to the end of the night and we felt that if we closed the door with the male outside he would probably walk away. The male turned and began kicking and punching the door and was shouting abuse at us, which included threatening to kill us. When he realised he wasn't going to be allowed back in, the male wandered off and we thought he had gone. We were going to leave the door closed for a while longer but we had customers that wanted to leave so we were forced to open the door again to let them out.

As we opened the door, myself and stepped outside first and the male came running back towards us instantly. He struck in the head by punching him. I believe this was to the right side of head. The male then punched me to the right side of my jaw. By this time was also at the front of the club on the phone to the police. The male went for before turning on me again and punching me on the right side of my head. I then tackled the male to the ground to prevent him from injuring me or my colleagues any further. This was in self defence and I used a form of rugby tackle to get the male to the ground and maintain control of him.

Signature: Signature witnessed by:

**RESTRICTED (when complete)**

MG 11 (cont)

Page 2 of 2

Continuation of Statement of witness as named on previous page.....  
then assisted me in holding the male on the ground until the police arrived.

I have not received any visible injuries from this assault at this time but am willing to support the police in this matter as I did not give the male permission to assault me.

I would describe the male as white skinned, mid twenties in age, about 6' 2" tall, slim build, wearing a white and grey hooded top, blue combat jeans and grey shoes. He had light brown cropped hair and spoke with an accent that was not local to Norfolk. I have never seen this male before but would recognise him if I saw him again. I had a clear view of the male at various times throughout this incident from distances between a metre and ten metres. The entire incident lasted for about fifteen minutes and I can confirm that the male that I mention from start to finish in this statement is definitely the same male that I witnessed the police arrest.

Signature.....Signature witnessed by:.....

**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN: / /

Statement of: J/

Age if under 18: **Over 18** (if over 18 insert 'over 18') Occupation: **Door Supervisor**

This statement (consisting of                      page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature:  Date 05/01/14

This statement refers to when I was assaulted by a male whilst at work at Kartel. I am the above named person and my address is known to Police. I work as a door supervisor for Regency who supplies door staff to Hideout night club and Kartel night club. I have worked for Regency for about two and half years.

On Sunday 5<sup>th</sup> January 2014 at about 03:00 hours I finished working at Hideout night club as it closed and walked over to Kartel night club to help my colleagues out there until Kartel closed. When I arrived at Kartel I was initially stationed by the dance floor, when I was radioed by:                      our head doorman who was asking for assistance with a male at the bar who was being asked to leave the club. When I got to the bar                      was already with the male, I then asked the male to leave the club. The male said "I'M NOT GOING ANYWHERE" I noticed the male had a glass in one hand and a bottle in the other and was acting aggressive. Due to this I took hold of one the male's arms and                      grabbed the other. The male then started to struggle trying to free his arms and shouted words to the effect of YOU'RE ALL GOING TO GET IT WHEN I GET OUTSIDE. We managed to get the male away from the bar and into the corridor and were joined by another one of our colleagues                      . Somehow the male managed to get free from us and instantly started throwing punches at us all. It all happened very quickly so I can't remember exactly how many times I was hit by this male, but I was hit at least once to the side of my face. The male also hit                      , and possibly                      at this point too but I couldn't tell you where. We all managed to restrain the male again and managed to eject him from the premises out on to the street. We then shut the door to the club to stop the male coming back in; this is when                      called the Police. The door was shut for roughly about two minutes before other customers wanted to exit the club, because of this we had to open the door to let them out. As soon as we opened the door the same male who had assaulted me ran over to                      who was just outside the club letting the customers out, and punched                      once to the face with a clenched fist. I went over to help                      and the male then swung a punch at me which I got out of the way from but he then threw another one which hit me on the side of the face around the cheek bone area leaving no visible injuries.                      and I all then grabbed hold of the male who was still being very aggressive swearing and shouting at us saying words to the effect of I'M GOING TO DO YOU. After a while we managed to get the male to the floor and hold him there. He was constantly struggling and shouting for us to let him go, we were holding the male down on the floor for a few minutes and then Police arrived and arrested the male.

I do not know who the male who assaulted me and (                      ) is; I had seen him in Hideout night club earlier in the night but never before that. I would describe the male as a white male in his 30's in age, at least 6'0 in height, medium build, with short darkish hair, wearing a hoody and jeans.

Signature:  Signature witnessed:   
2013



**RESTRICTED (when complete)****WITNESS STATEMENT**

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

URN: 36W1/7104/13

Statement of: ... Ewing

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: ..... Date 21/12/2013

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am Police Constable 1556 . . . Ewing of Norfolk Constabulary currently based at Bethel Street Police Station.

On Saturday 21<sup>st</sup> December 2013 at approximately 04:00Hrs I was on duty dressed in full uniform, including my High Visibility Jacket and custodian helmet, in company with PC 9046

WILSON. We were conducting Foot Patrols as part of the night time economy's Public Order Patrols within the area of PRINCE OF WALES ROAD, NORWICH. The area itself is around 500 metres in length with a large number of bars, nightclubs, taxi ranks & take-away food outlets on either side of the road. It is well lit by street lighting and artificial lighting from the near-by venues. At the time the area was very busy with members of public using the variety of open venue, particularly with a large number having Christmas Celebrations.

At the time I was stood on the footpaths of PRINCE OF WALES ROAD when via my Airwave Radio I heard Sgt 1451 SHEPHERD urgently request officers assistance in order to deal with a group of around 30 persons surroundings Officers outside KARTEL NIGHTCLUB, LONDON STREET. I have known Sgt SHEPHERD for near 9 years within the Police Force and for him to do this and with such sense of urgency within his voice raised concern for the safety and welfare of officers at that location. I immediately began to run up PRINCE OF WALES ROAD towards the direction of the venue, during this I heard several radio transmissions with a large amount of disturbance and screaming within the background.

Signature: ..... Signature witnessed by: .....

Continuation Statement Of: ..... Page ..... of .....

Upon arrival onto LONDON STREET I could see 4 to 6 Uniformed Officers trying to move back a large group of which the majority consisted of males. Many of whom appeared to be struggling and pushing against officers, I could hear repeated loud shouts from officers of:

"GET BACK",

However the group continued to push and struggle against them, as I got closer I could see a number of officers struggling with a female on the ground outside the front doors to the club who appeared to be in handcuffs. Because of the information I had received and seen upon my arrival, I immediately felt in fear of my own safety and realised that there was a need to gain a quick control of the situation to prevent further or violent disorder escalating. I therefore withdrew my straight expandable baton and extended it initially holding in within the Low Profile position (Beside my right leg), as I approached the group I could see a male who I now know to be \_\_\_\_\_ I would describe \_\_\_\_\_ as a white male, around 6ft 3", stocky build with shirt light coloured/ginger coloured hair. He was wearing a grey and blue hooded top, blue jeans & shoes. I was stood around 3 metres from \_\_\_\_\_ who was being pushed back by officers. As I approached I shouted directly to him:

"MOVE BACK NOW",

In doing this \_\_\_\_\_ looked directly back towards me, his chest was puffed out appearing to try and make himself as big and tall as possible, I could see the whites of his eyes and he was acting extremely aggressive and volatile towards officers. He was still trying to push towards our direction, I approached him and again told him to get back delivering a single palm heel to his chest with my left hand. In doing this \_\_\_\_\_ then said:

"OR WHAT, WHAT THE FUCK ARE YOU GOING TO DO, YOUR JUST A CUNT IN UNIFORM AND I'LL FUCKING HAVE YOU, COME ON, COME ON"

With each "COME ON, COME ON" he thrust his chest forwards raising his arms out to the side, At this point I recall that even members of the public who appeared to either know or be with \_\_\_\_\_ were trying to take hold of him to move him back. I was now facing a group of at least 10 – 15 hostile people in front of me some of which were shouting and swearing towards us, however \_\_\_\_\_ appeared to stand out from them all by excelling in his levels of aggression and manner. I now brought my baton up to the High Profile Position (outside of my right arm) again shouting at \_\_\_\_\_ and others to move back. \_\_\_\_\_ showed no signs of his own accord to moving back and away from us. At this point I turned and saw Sgt SHEPHERD shout to me to

Signature: ..... Signature witnessed by: .....

Continuation Statement Of: ..... Page ..... of .....

form a cordon across the road and move the crowd away from the area down LONDON STREET. I could gather from the crowds reaction that they appeared to be trying to get back to the officers dealing with the female outside. I shouted to other officers near-by and arriving at the scene to form a loose cordon across the stretch of LONDON STREET in order to deter the crowd. In doing this: [redacted] was still being extremely abusive, aggressive and volatile towards officers. He was trying to break free from people who appeared to be holding back, shouting:

"CUNTS IN UNIFORM IS WHAT YOU ARE, CUNTS".

I shouted across the line of Officers that we needed to advance our line down the road to try and move the crowd away in doing this [redacted] then began to push against Sgt BEALES shouting directly into his face and lunging forward in doing so, I could not hear exactly what he was saying but his body language towards officers had not appeared to change despite being told to get back. [redacted] had now become consumed amongst the other persons facing towards the Police and as such had moved further away from me. We managed to move the crowd back down the street however [redacted] continued to shout abuse and swear back towards us, being pushed back by other uniformed officers & other people with him still trying to pull him away. At this point I had now returned my baton to its holder on my utility belt.

I turned around and could still see Officers struggling with the female outside KARTEL who were now around 15 metres away from us. At this point I looked back and heard [redacted] say:

"CUNTS IN UNIFORM , ILL FUCKING HAVE YOU",

I then saw him point and shout towards Special Constable 7150 JAMESON:

"FUCKING LITTLE CUNT IN UNIFORM, DO YOU WANT ME TO SWING FOR YOU".

As we continued to walk down the road to move the group back I then saw [redacted] move over towards the left hand building line where Officers had approached him.

Based on what I had seen of [redacted] t, his behaviour and aggression towards officers I then approached him and at 04:15Hrs told him:

"YOU ARE UNDER ARREST FOR SECTION 4 OF THE PUBLIC ORDER ACT", in doing this [redacted] began to protest his innocence shouting:

"WHY, WHAT HAVE I DONE, WHAT HAVE I DONE",

I explained to [redacted] what I had seen him do and in the process of doing this handcuffed him at the rear in the stacked position assisted by other officers. From this point [redacted] instantly

Signature: ..... Signature witnessed by: .....

Continuation Statement Of: ..... Page ..... of .....

appeared to drop his aggression and manner towards officers. He started to plead with myself and Other officers to let him go so that he could just go home. At one point I believe I recall becoming upset & almost tearful at the fact that he had been arrested.

I remained with officers throughout whom he continued to protest that he had not done anything wrong and did not understand how he had committed public order offences.

Shortly after a marked prisoner van arrived on LONDON STREET. I was placed inside, I then told

"TO CONFIRM, YOU ARE UNDER ARREST FOR SECTION 4 OF THE PUBLIC ORDER ACT 1984", Caution – No Response other than laughing quietly and shaking his head, "THE REASON FOR YOUR ARREST IS TO ALLOW A PROMPT AND EFFECTIVE INVESTIGATION INTO THE INCIDENT". He was then escorted to Wymondham Police Investigation Centre via Prisoner Van.

The whole incident lasted no more than 10 minutes, I had a clear unobstructed view of at the point of which I first saw him and he was threatening towards me. Because of his height above the rest of the public there he was in clear view of me. The area was well lit by street lighting.

did not have the right or permission to behave the way he did towards me and other officers, above all his behaviour was the most aggressive and volatile which could have been avoided had he calmed down and listened to clear instructions from Police to leave the area. The officers there were trying to maintain order and the safety of the public of which behaviour distracted and if anything raised concerns by doing. I have done Public Order duties in Norwich City Centre for over 5 years during which I have had many dealings with volatile & hostile people, however I can honestly now say that 'S' behaviour and aggression towards officers made me feel in fear of my own safety to such a degree that I believed that should swift action not take place to stop it that things could lead to serious potential disorder and allow people to think that members of the public can behave that way towards the Officers trying to protect them.

This statement forms my original notes of the incident timed at 08:20Hrs whilst it is still fresh in my mind.

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Signature: ..... Signature witnessed by: .....  
2004/05(1)

**RESTRICTED (when complete)**

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN: **36W1/7105/13**

Statement of: PC1726 J BEGGS

Age if under 18: **Over 18** (if over 18 insert 'over 18') Occupation: **Police Officer**

This statement (consisting of                      page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature:                      .... *PC1726* ..... Date 21/12/2013

On Saturday 21<sup>st</sup> DECEMBER 2013 I was on fully uniformed public order patrol in company of PC728 BURTON and PC1682 GODDEN.

At 04:00hours I was on patrol in PRINCE OF WALES ROAD, NORWICH when I received a universal call for police officers to attend KARTEL nightclub to assist with an unknown female who was shouting and being a general nuisance near the entrance to KARTEL. When I arrived at KARTEL I was directed with PC BURTON towards a female who was sat in a doorway 50 yards away. I tried to talk to the female who was sat on the floor with a male. She was ranting and not making much sense. There were other males standing around nearby, and I had words with these males about moving away to give us space whilst PC728 attempted to talk to the female. PC BURTON did not seem to be having much luck communicating with her either. From information we had gathered it appeared that the female had an item of clothing/bag within KARTEL. The female then got up and walked towards KARTEL. I was still talking to one of the males. I saw the female at the door to KARTEL and being denied entry. PC BURTON and I walked to the doorway where the female was attempting to gain entry but being denied by doorstaff. PC BURTON informed the female that she was under arrest for drunk and disorderly, and she was handcuffed front and back. PC BURTON and I started to walk her away from the KARTEL doorway. I had hold of her left upper arm with my right hand, PC BURTON was on her right hand side. After a couple of steps, I saw the female kick out with her right leg in the direction of PC BURTON and immediately heard PC BURTON say "AARGH. RIGHT YOU'RE NICKED FOR ASSAULT POLICE AS WELL". I kept hold of the female's arm and, helped by PC BURTON, took her to the ground in a controlled manner. The

Signature: .....  
2013

Signature witnessed by: .....  
*PC1726*

RESTRICTED (when complete)

MC 11 (cont)

Page 2 of 3

Continuation of Statement of witness as named on previous page. PC 1729 BEGGS  
female continued to struggle whilst on the floor; kicking and moving her head from side to side. PC BURTON restrained her legs and lower half of her body whilst I kept hold of her upper left arm with my left hand and used my right hand to hold the rear of her neck and head. I did this as I was concerned that the violent movements she was making would cause herself injury against the hard concrete floor, and was concerned that she would bite myself due to already having assaulted PC BURTON. At some point during the incident I was aware of several people videoing it all, and also a female who came close to us on the floor and was complaining about the restraint being used. I told this female that it was necessary due to the actions of the female. Due to the position of the female and the restraint used to control the female I kept moving her hair out of her face to check her welfare. Throughout this incident I was constantly asking the female to calm down, although there was little let up and she continued to squirm and writhe around. She was shouting obscenities throughout this incident. I continually heard her shouting "FUCK OFF" and "YOU WANKERS". At one stage she was shouting for police, to which I replied "WE ARE THE POLICE"

This whole incident lasted about 20 minutes. During this I was not scared but felt vulnerable at times due the very close proximity of a lot of people around me whilst I was struggling to restrain the female whilst on the floor. I was nervous about who was around, especially for the first few minutes of the incident. For about the first minute people were gathered very close to were PC BURTON and I were restraining the female on the floor. The crowd seemed to grow very quickly, possibly due to KARTEL closing for the evening at this time. Some people were only a couple of feet away and I was worried that any number of them could attack us at any moment. I was aware that there were a few colleagues trying to control the growing crowd and that other units had been called. During this time PC BURTON further arrested the female for resisting arrest. There was a lot of background noise at this stage and I heard several shouts from colleagues for the crowd to get away. It seemed a while before the crowd was moved back away from us and I was aware of other units arriving. I saw Sgt 3225 BEALES arrive and move to a position about 10 feet away from us and rack his baton out in an attempt to ensure crowd control. All the time the female continued to struggle and writhe on the floor, and although she was petite in stature, she was very wriggly and flexible.

This statement was completed at EARLHAM POLICE STATION at 06.50hrs on Saturday 21<sup>st</sup> DECEMBER 2013.

Signature: PC 1729 Signature witnessed by: PC 1729

2013

RESTRICTED (when complete)

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.6B

URN: 36W1/ /

Statement of: W WILLETTS

Age if under 18: over 18 (if over 18 insert 'over 18') Occupation: Police Constable 629

This statement (consisting of two page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: Date 21<sup>st</sup> December 2013

On Saturday 21<sup>st</sup> December 2013 around 03.30hrs I was on duty in full uniform in a marked Police vehicle when I attended London Street, Norwich near to Kartel with PCs 1682 GODDEN, 728 BURTON, 777 HEASMAN, 1729 BEGGS and PS 1451 SHEPHERD.

As we arrived I could see a male on the pavement near to the entrance of Kartel being restrained by another male wearing a florescent jacket. After a few seconds it became clear that the male in the fluorescent jacket was a staff member from Kartel. He told me that his name was

At 3.33hrs I heard PC BEGGS arrest the male on suspicion of assaulting ! PC BEGGS cautioned the male and explained the reason for his arrest etc.

The other officers then left the area within minutes leaving only myself and PC HEASMAN to continue enquiries.

I then started to take a statement from I in the Police vehicle which was parked nearby. Around half way through this statement around 03.50hrs I had to leave this statement as I could hear a female screaming and shouting. I went to the Kartel entrance and a female, who I would describe as having an Asian appearance, around 5ft tall with slim build and long hair was shouting out "YOU'RE A RACIST!" over and over again. I now understand the female to be a . This appeared to be directed at door staff and PC HEASMAN who was standing just inside the Kartel entrance. It was explained to me that I had left or was ejected and wanted her coat but that she needed to wait until 04.00hrs to collect it once Kartel had closed. The female was unsteady on her feet and was slurring her words, she was intoxicated.

I spoke with a number of times and told her to stay calm and that she needed to wait patiently and then she would claim her coat from the staff. did not listen or engage with me, she simply carried on with her behaviour. This went on for a number of minutes and then some males who appeared to be friends of the dragged her away to save her being arrested. This happened a number of times. I could still hear the female in the distance sounding distressed at not getting her coat immediately so I asked for further officers to attend the area. Within around 2 minutes PCs GODDEN, BURTON, BEGGS and PS SHEPHERD arrived back in the area to assist so I continued taking the statement from I

Shortly afterwards about 04.00hrs I heard a further disturbance so I left the vehicle once more to assist. I then saw a considerable number of people leaving Kartel.

Signature: 2013 Signature witnessed by: N/A

Continuation of Statement of witness as named on previous page: WILSON  
 Officers were restraining / her on the floor and she was kicking and thrashing around. I was surprised at the level of energy and power that she had due to her drunken state and the time of night and her size etc and I then took the view that she appeared to have taken some form of illegal drug to make her behave in such a way.

Large crowds were now beginning to form around the officers trying to restrain her. I felt that the members of the public were annoyed due to a number of officers having to restrain / her. It was a difficult and volatile situation which I could only see getting worse and I was concerned for the safety of my colleagues and myself so I had to tell a number of people to "GET BACK" a number of times. The Police were clearly outnumbered and in a dangerous position. I then took part in a dynamic Police cordon to clear the street. One individual in particular was challenging myself and others, he was clearly resisting being moved back by standing still and constantly asking questions in an aggressive manner etc. This was a white male, wearing a grey jumper, aged around his early 30s, around 6ft 2 in tall he was shouting words such as "YEAH WHAT YOU FUCKING GONNA DO ABOUT IT?"

Such was the concern that the I now felt for that of my safety and others, I drew my PAVA spray a number of times and held this on display in front of me for members of the public to see. I also drew my baton and I held this in a high profile position so that the members of the public could see it. I did not, however, use either item to spray anyone or strike anyone.

A few minutes later I became aware of further Police officers arriving on scene and matters calmed down a little.

I then saw PC EWING arrest the same male as described above with the grey jumper for an offence. I then escorted the male for a few minutes towards Police vehicles until PC EWING took over and at that point around 04.20hrs I was finally able to continue taking the statement from her.

At the closest I was touching people to push them back. I could see clearly due to the street lighting.

This statement was written at Earlham Police Station at 07.00hrs on Saturday 21<sup>st</sup> December 2013 whilst the events were fresh in my mind.

Signature: [Signature] Signature witnessed by: N/A



**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN:  /  /

Statement of: **SHEPHERD**

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: **Police Officer**

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: 

Date **24/02/14**

I am Temporary Police Sergeant 1451.. Shepherd of the Norfolk Constabulary. I am currently based at Earlham Police Station as part of the Norwich South Safer Neighbourhood Team.

On Saturday 21<sup>st</sup> December 2013, at approximately 0320hrs, I was on duty in full uniform. I was a public order sergeant on a van of police officers.

Due to information received we attended KARTEL, LONDON STREET, Norwich, at approximately 0330hrs due to a report of a member of door staff being assaulted. The response to the incident was graded an urgent response which meant with blue lights and sirens.

Upon our arrival at the scene, I was informed along with my other officers, that the male being detained on the ground by door staff, had assaulted one of them.

On this information one of the police officers from my van arrested the detained male. I cannot recall which officer made the arrest.

A short while later I was informed by one of the officers that the door supervisor did not want to make a complaint of assault.

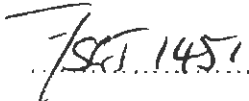
At this point I asked to speak to the head doorman. A member of door staff identified himself as the head doorman, at which point I identified that the door supervisor needed to justify his level of force in restraining the arrested male. Also refusing to provide a statement could make him liable to a counter allegation, as at the time police arrived, force was being used to restrain the male.

The head doorman then spoke to his member of staff. A statement was then provided to officers. Two officers remained on scene to obtain the evidence for the arrest, whilst the rest of the van crew went to the Prince of Wales Road, Norwich.

At approximately 0355hrs, I was asked to re-attend KARTEL yet again by the officers at the scene, due to a problematic female.

Receiving this information I returned to KARTEL, LONDON STREET. I could see some other officers from my van crew dealing with a female, who was very intoxicated. She was standing on London Street, approximately fifteen metres away from KARTEL. I spoke to a male who was with a female, and told him to take her home or she could be arrested.

The female was continuing to shout and was told to stop her behaviour by police.

Signature:   
2013

Signature witnessed by:.....

Continuation of Statement of witness as named on previous page.....

As the female got to the doors of KARTEL, she attempted to run at the doors to gain entry. A number of officers went to stop the female, which resulted in the female assaulting Pc BURTON, by kicking him in the stomach area.

The female was then restrained by officers on the ground outside the venue, as she continued to struggle and shout abuse at officers.

As the female was struggling on the ground KARTEL, shut the venue causing the patrons from within to emerge onto London Street. A large number of this group started to circle and push officers, who were protecting the officers on the ground, who in turn were restraining the female.

I was then aware that Pc 1682 GODDEN, then called for urgent assistance. Urgent assistance is a call that many police officers fear as this indicates that a colleague is in danger. This call cuts out all other radio traffic on the police radio on this channel, allowing the police control room to open up the officer's microphone on their radios. This also requires any officer not committed to respond to the urgent assistance call.

I could see more and more officers starting to arrive and could hear sirens making their way to our locations.

I could see more members of the crowd starting to push against officers, and I could see that some officers drew their batons, to assist in dispersing the crowd.

I could see numerous empty glass bottles, which previously contained alcohol by their labelling, all around the outside flower beds of KARTEL.

At this point I was fearful that these could be used against police.

As numerous officers arrived, I gave the command to set up two cordons, to help disperse the crowd.

One cordon faced the city centre along London Street, and the other, faced Upper King Street. The aim of the cordon was to disperse the crowd away from the front of KARTEL, which in turn, would give us a sterile area for the protection of officers restraining the female, as there was no prisoner van available.

Once both cordons were in place I gave instructions for the cordons to advance, creating a bigger sterile area. I could see numerous officers with batons drawn, to assist in crowd dispersal.

The use of a cordon, is a containment option, but can also be used to disperse a crowd. I called this cordon, as I reasonably believed it was necessary in the prevention of crime and disorder and was for the protection of officers, involved in the restraint of the arrested female.

With the use of cordons, you also have to understand that officers will be required to use force in maintaining the cordon, and crowd dispersal. After the event each officer was reminded that they were responsible to the completion of their own use of force forms. I can also confirm that I did not give an instruction to draw batons. The decision to draw batons fits in with the officer response options in the National Decision Making Model.

After a prisoner van arrived, the female was conveyed away, a decision to make further arrests of other suspects in the disorder was made.

I have been a police officer for eleven years, and was the Constabulary's licensing sergeant for eighteen months. I am also a police Support Unit trained officer and a National Public Order trainer.

Signature: 

Signature witnessed by:.....

**RESTRICTED (when complete)**

MG 11 (cont)

Page 3 of 3

Continuation of Statement of witness as named on previous page.....

During this incident, I can say that I feared further assaults to police officers. The crowd was very hostile and the need to call the urgent assistance was one that I agreed with.

I don't think that the venue knowing that there was an incident outside assisted in emptying all the patrons of the venue onto the officers restraining the female.

1451

<

Signature: SGT 1451 Signature witnessed by: .....

<b>WITNESS STATEMENT</b>	
<b>Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B</b>	
Statement of: <b>PC BURTON</b>	URN: <b>/ /</b>
Age if under 18: Over 18 (if over 18 insert 'over 18')	Occupation: <b>Police Officer</b>
<p>This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.</p>	
Signature: <b>[Signature]</b>	Date: <b>21/12/13</b>

This statement is in relation to an arrest of . The arrest was for Drunk and Disorderly, assault police, section five public order and resist arrest.

I was on duty in full uniform crewed with PC 1729 BEGGS conducting foot patrol for public order.

On Saturday 21<sup>st</sup> December 2013 around 0350 hrs we were at the top of Prince of Wales road Norwich outside of New York New York when we were called to an incident on Bank Plain. Reports were a lady outside of kartel shouting and swearing wanting to get her coat back. Due to this information we walked up to Kartel. As we arrived on scene I could hear a lady shouting and screaming. I walked towards the screams and saw / sitting on the floor with two unknown males sitting with her. We spoke to

I however she wasn't making any sense and she was screaming and shouting. She was shouting "YOU WILL ALL BE SPLIT UP FROM YOUR FAMILIY". As I looked at / I could see that she was very intoxicated by the way she was shouting not making a lot of sense. I tried a number of times to find out what the issue was with / however this didn't go well this was because she was still not making a lot of sense and not listening to the questions I was asking her. I managed to work out that she wanted to get something from the club however she had been advised from the door supervisor that she could not get her stuff at that time. We advised her that she needed to go home and away from the area and if she wasn't then she would be arrested for drunk and disorderly. She did not listen to our advice and carried on shouting and screaming. She then got up from where she was sitting and walked towards Kartel I could then see her running at the door staff trying to gain entry to the club again. Due to this and the way she had been acting towards me and the other PC's I went up to / who was standing right in front of the door way of Kartel and around 0405 hrs informed her that she was under arrest for being drunk and disorderly I then told her the caution as I did this I placed the hand cuffs on / I in a front stack position. Due to me being so close to / I could smell intoxicating liquor I believe was coming from / We were right in front of the door way to Kartel due to this me and PC BEGGS took hold of / and I said to PC BEGGS that we will move / away from the door this is because people

were trying to get out of the club and couldn't due to it being blocked. I took hold of [redacted] by the arm and started to lead her away. As I did this I saw [redacted] lift her right foot up and push it towards me. It looked like she was doing this as hard as she could. The next thing I know is her foot making contact with my body. I describe her foot hitting my lower upper body around my belt area. The first impact to my body from her foot was very hard and it took my breath away. I could feel un-comfort coming from the area I had been hit. I then saw the leg rise at me again hitting me around the same area once again receiving the same pain. At this point me and PC BEGGS took her down to the ground in a controlled technique. As we got to the floor I informed [redacted] that she was also being arrested for assault police and resist arrest. When she was lying on the floor she was trying to get away from me by kicking her legs. I would say that she was very strong and trying to kick away. In my opinion I would say that she had taken something more than just intoxicating liquor. I was trying to pin her legs down to the floor to stop her from kicking me again. From the point I put the hand cuffs on she started to swear saying "FUCK YOU" "CUNTS" "GET THE FUCK OFF ME" All of these words were said a number of times by [redacted] due to this I also arrested [redacted] for section five.

When I managed to get control of her legs to stop her kicking out again I looked up and I saw a number of people standing around us shouting and getting very angry about what was happening. At this point I wouldn't say that I was scared about what could happen but I was very concerned that there were a number of people standing around me angry that [redacted] had been arrested. The crowd of people seemed to be getting bigger with more people shouting. I think this was because Kartel had started to kick out and close. I then saw three officers shouting at people to get back and away from us. I then saw a male walk right up to where I was standing with his feet in front of my face shouting to let go of [redacted] at this point I felt very vulnerable that he could kick me in the face or help [redacted] so I pulled my Pava out and shouted him to get back. A number of other police officers started to turn up and I then saw officer rack their batons out and shouted people to get back.

The injuries I got from this incident were soreness to my lower tummy from the kicks I received in this area from [redacted]. Also while I was on the floor restraining the legs of [redacted] to stop her from kicking me again I have pain to my right hip with pain going down my leg. I believe this was due to the force she was using to try and get away.

These are my original notes made around 0753 hrs on Saturday 21<sup>st</sup> December 2013.

Signature [redacted]

Signature witnessed by:

**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN:  /  /

Statement of  Heasman

Age if under 18: 018 (if over 18 insert 'over 18') Occupation: Police Constable

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature:  Heasman ..... Date 21/12/13

I am Police Constable 777 of The Norfolk Constabulary currently based at Sprowston Police Station Norwich. On Saturday 21<sup>st</sup> December 2013 I was on Public Order Patrol in full uniform when at approx. 0340 hrs I attended KARTEL NIGHTCLUB, London Street Norwich as a result of information received via control that a doorman had restrained a male who had been ejected from the club. On arrival I saw a male on the ground outside the club face down with a doorman laying on top of him restraining him. As the result of information received from the doorman, the male who I now know to be  was arrested by PC 1729 BEGGS on suspicion of assault. He was handcuffed and placed in a marked police prisoner van where he was transported to custody.

Once  had been taken away I re attended The nightclub and spoke to  who was another doorman who witnessed the assault on his colleague. I stood in the doorway and obtained a statement from him in relation to the assault. Whilst I was taking the statement an unknown female kept trying to open the door to the club which was now closed. She kept saying to the doorman that she had left some belongings in the club and needed to get in to get them. The doorman refused her entry and instructed her to go away until after 0400 hrs when all the other customers had been ejected. The female was not happy with this and kept on trying to push past myself and the doorman to gain entry. I then pushed her out onto the street and instructed her to leave the area or she would be arrested. She became aggressive towards myself and the doorman shouting that I was racist. She continued to try and gain entry to the club. I again pushed her outside and several males who were waiting outside tried move her away. At this point I was joined by my colleague PC 629 WILLETTS, who called for back up to remove the female. A few seconds later several other police officers arrived and went to speak to the female who had moved further up London Street. The female was continuing to shout and swear and started to move back towards the door of the club. At this point I saw that she again tried to open the door and push in. She was restrained by two police officers. I then saw one of the officers who I believe was PC 728 BURTON move back quickly as though he had been kicked by the female. The female was then taken to the floor by the officers where she could be controlled. I could clearly see her struggling and kicking out. By this point a large crowd had gathered around who seemed to be moving in towards where the officers had the female restrained on the ground. Some of the crowd seemed to be aggressive and were directing their anger towards the police on the ground. At this point I drew my baton and racked it out and instructed the crowd to move back. I was aware that other officers had arrived on the scene and we attempted to move the crowd back up London Street away from where the female was being

Signature:.....Signature witnessed by:.....

2013

**RESTRICTED (when complete)**

MG 11 (cont)

Page 2 of 2

Continuation of Statement of witness as named on previous page.....  
detained, whilst we waited for a prisoner van. There was one male who I now know to be  
who seemed to be practically aggressive towards police officers. He was trying to  
move forwards towards the officers who were trying to move the crowd back. He was shouting  
and swearing and trying to confront the officers. There were one or two of his friends who were  
trying to restrain him but he continued to push forwards and was swinging his arms. At this point  
I could see that he was restrained by PC 1556 EWING and another officer and handcuffed and  
then led away to wait for another prisoner van. By now police had cleared the crowd away and  
produced a sterile area where the female who was still using active aggression could be placed  
into a prisoner van.

Signature:.....Signature witnessed by:.....

RESTRICTED (when complete)

MG11

WITNESS STATEMENT

Page 1 of 2

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: .....

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Door Supervisor

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: X

Date: 24/12/13

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I wish to give a statement about an assault I have suffered at my workplace being Kertel at London Street, Northwich. I will mention the following person - A slim male, aged early 20's, brown med-long hair, wearing a blue long sleeve shirt over a white T-shirt and blue jeans. On Saturday 21st December 2013 around 3-25am I was on duty in Kertel in my security uniform when I saw my colleague, escorting the above male out in the corridor leading to the exit on the ground floor. I was working at the exit door at the time. As the male got near me I moved out on the way. The male shouted abuse at ~~me~~, ~~saying~~ "cunt" and "fuck" etc.

I took the male outside in the street and I told him to go back in. The male then started

Signature: X

Signature witnessed by: X



RESTRICTED (when complete)

Page No 2 of 2

Continuation of Statement of: \_\_\_\_\_

shouting and swearing at me and another customer say "FUCK" and "CUNT" again etc. I told him to "GO HOME". However the male refused to leave and I still shouting and swearing. He swung at another customer so I pushed him back. He then kicked me with his right leg and his foot connected with my left knee on the side, causing me a little pain but no visible injury. This statement is only brief as I need to get back to my duties. I am willing to go to court. I wish to clarify that following this kick I reprimanded the male by holding him on the floor with my colleague, \_\_\_\_\_ Police then shortly arrived.

There were no observations to my view and the lighting was reasonable due to the street lights.

This statement was written at 0420 on 20th December 2013 in London Street. ~~with~~ This assault on myself occurred in London Street on the pavement.

Signature: \_\_\_\_\_

Signature witnessed by: \_\_\_\_\_

**RESTRICTED (when complete)**



**POLICE**  
NORFOLK & SUFFOLK  
*working together for you*



**Initial Investigation Document**

**Suspect Details**

Name	Custody Number	Warning Markers	Suspect of Local Interest	Significant Statement	PNC Print attached	Custody Sheet attached	PIC Detained at
	36w1/696 1/13	No	No	No	Yes	Yes	Wymondham

**Offence Details**

Crime Number (if applicable)	Norfolk/ Suffolk	Offence
	Norfolk	COMMAN ASSAULT

**Circumstances of Offence(s): Summary to include time, date, location**

**Suffolk officers CIS crime free text will suffice**

**Norfolk Officers must complete this field**

At around 02.55hrs on the 15/12/2013 the DP and victim have been dancing on the dance floor in Kartel on London Street. It appears that the victim has been hasling the DP's girlfriend and this has resulted in the DP throwing around 4 punches at the victims face. The DP was knocked to the ground, he has then been helped up and then hugged the DP. The group have then left the club escorted by door staff. Officers have spoken to the DP who wished to make a formal complaint. DP was very drunk and could not really remember much about what had happened due to his level of intoxication.

MG11 obtained from DP prior to him going to hospital. DP was totally complaint and arrested for common assault.

**Complainant / Victim – full details to be noted in PNB**

# **RESTRICTED (when complete)**

Complainant/Victim Name	Full Contact Details	Account PNB/ Statement obtained	MG2	MG19	Medical consent	Financial consent	Dates to Avoid	If not completed reason why
Victim	Yes	Yes			No	N/A	No	Victim was very drunk
Norwich								

## **Witness Details (including Police Officers)**

	Name	Key/ Non Key	Account	Dates to avoid	MG2	If No MG11/ Account PNB Note Reason Why Include Officers Next Tour of Duty
1		Key	MG11	No	No	MG11
2		Key	PNB ACC	No	No	PNB account
3	PC1522 HARDING	Non Ke	MG11	No	No	MG11
4		Non Ke	PNB ACC	No	No	PNB account
5	PC1076 HUTCHINS	Non Ke	MG11	No	No	MG11
6	PC59 BETTS	Non Ke	MG11	No	No	MG11/PNB

## **Domestic Abuse Details (Suffolk Only)**

Domestic Abuse offence	Domestic abuse Risk Assessments completed	Case referred to Victim Care Centre

## **Actions**

Actions taken	Current Status	In Progress by whom	Information (Details, result search, information, papers attached, location of CCTV, actions still required etc...)
Section 32/18 search			
Scene/Route Search	N/A		
CSI / SOCO attendance	N/A		
Forensic Seizures	Completed		Jacket worn by DP seized which had victims blood on it
Photo's of Scene, Victim/ Suspect injuries	Completed		On file
Digital photos of offenders	N/A		
CCTV	Required		Available from Brad Baxter
House to house enquiries	N/A		
999/Phone Calls			
CAD/Event Print out attached	N/A		
Encounter/Stop search forms	N/A		
Intelligence report submitted	No		

# RESTRICTED (when complete)

CIS Checked	Yes		
<b>Any Additional Details or Further Actions Required</b> <b>To include what actions are required and who is dealing eg. ET Response</b>			
<p>DP has no previous for assault and believed to have admitted offence while being booked in. DP is suitable for a caution. It appears that DP was being wound up by the victim prior to the assault happening. CCTV was viewed after the assault and clearly shows the assault and persons involved. CCTV is available from Kartel during Sunday, contact for this is the manager Bradley Baxter email address b or on his mobile . Victim was very drunk, MG11 obtained and injury photograph taken. DP blue jacket seized as had blood stains on it. This has not been crimed at the moment as not sure what form of assault.</p>			
<b>Vehicle(s)</b>			
Vehicle Index Make & model	Seized	Vehicle location	Vehicle Release Form
<b>Additional Details (Reason for seizure, result of search, location of keys etc...)</b>			
<b>Drug(s)</b>			
Electronic Property Store No (EPS)	Copy Attached	<b>Personal Use</b> Cannabis (MG11 ID)    Powders    Other: e.g. Pills/Ketamine/ Mephadrone	PWITS Additional Information

**RESTRICTED (when complete)****Property**

Electronic Property Store No (EPS)	Copy Attached	Any Comments, including reason for seizure	Property Release Form
1	Yes	Blue jacket with blood stains on it worn by DP	

**Property Not Seized**

Type of Property	Property Location	Contact at Location	Preserved for forensics

**Any Additional Information and Documents Attached  
Including Reason Suspect is of Local Interest**

N/A

**Officer details**

Officer completing details (Initial OIC) (Name, Collar number, Station, Next tour of duty)	Supervisor checking handover Details (Name, Collar number, Station)
PC138 BELL Earlham PS	SGT 3249 HANLEY T/BK
Date handover completed: 15/12/2013	Date & Time handover reviewed: 0743 AM 15/12/13
Handover E-mailed to	[Please Select]

**THIS DOCUMENT IS INTEGRAL TO THE INVESTIGATION AND IS SUBJECT TO DISCLOSURE  
UNDER CRIMINAL PROCEDURE AND INVESTIGATIONS ACT 1996 (CPIA) CODE OF  
PRACTICE**

RESTRICTED (when complete)

MG11

### WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN 36 W1 6961 13

Statement of: PC 59 Betts

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: Police Constable

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Signature: ..... 59 (witness) Date: 15<sup>th</sup> December 2013

I am PC59 Betts of the Norfolk Constabulary currently based at Earlham police station Norwich on team 1 as a SNT/Response officer.

On Sunday 15<sup>th</sup> December 2013 I was working Public order patrols on Norwich city centre call sign XP51.

At around 03.00hrs I was made aware of an assault that had taken place inside Kartel Night Club on London Street Norwich.

I spoke to a male who I now know as [redacted], informed me that he had been assaulted inside the club by a male who was standing near to the club entrance.

[redacted] indicated to me that the male wearing a blue jacket, blue jeans with fair hair had punched him in the head. I could see swelling below his eye, a cut above his left eye and his lips appeared swollen. [redacted] I stated he wanted to make a complaint.

At 03.10hrs the same day I approached the male that [redacted] indicated to me was the offender, I said to the male who I now know to be [redacted] "YOU ARE UNDER ARREST ON SUSPICION OF ASSAULT WHILE INSIDE KARTEL". I cautioned [redacted] who made no comment and gave him the necessity for a prompt and effective investigation and to prevent further injury to him or others. I handcuffed [redacted] to the front who totally remained compliant. [redacted] was very drunk and could not remember exactly what had taken place or the exact location inside the club.

This statement was written at 07.00hrs on the 15/12/13 at Earlham Police station

Signature: ..... 59

Signature witnessed by: .....

2010/11

RESTRICTED (when complete)



**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN: **36** / /

Statement of: \_ \_ \_ \_ \_ Harding

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: Dean Harding ..... Date 15/12/2013

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

On Sunday 15<sup>th</sup> December 2013, I was on duty in full uniform posted to call sign XV54 a dedicated public order prisoner van with PC 1076 Hutchins. At about 0245 hours I responded to a call for more units to outside Kartel Night Club, London Street, Norwich as there was an altercation involving several groups. On my arrival several Police Officers from public order van call sign XP51 were spread between different members of the public trying to diffuse a number of different incidents. I approached PC 59 Betts who was stood with a bearded male who had a nasty cut above his left eye. The wound was fairly wide and he was bleeding a fair amount. PC 59 Betts explained to me that the male had been assaulted inside Kartel nightclub and it was believed the incident would be captured on CCTV. I approached the manager a Mr Brad Baxter and asked to view the CCTV. He took me to the CCTV area and reviewed the footage. After several minutes we located the footage of the assault taking place. I saw males dancing on the dance floor a male who appeared to be the victim outside were dancing near to a male I now know to be L .L . Something unseen in the footage caused to punch the victim several times in the head area at least three and the victim fall down. There is some time pass whilst the victim gathers himself and you then see him interact and hug \_ \_ \_ . Then as this is occurring the door security staff come over and takes and the victim out of the club. The doorman involved then identifies himself to me and states that the man involved ( ) is outside talking to a female Police Officer colleague. I left the venue and standing with PC 807 Stoker was a male I now know to be . and PC 59 Betts. I explained what I had seen on the CCTV and the fact matched the CCTV footage and

Signature: ..... Signature witnessed by: .....



**RESTRICTED (when complete)**

MG 11 (cont)

Continuation Statement Of: ..... Page ..... of .....

also the door staff had identified him as being the one he escorted out which is clearly visible on the CCTV as the male who carried out the assault. PC 59 Betts arrested and cautioned  
I then conveyed him to Wymondham Custody Centre.

---

Signature: .....  
2004/05(1)

Signature witnessed by: .....



RESTRICTED (when complete)

MG11

## WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: Mr. S

Age if under 18: OVER 18 (if over 18 insert 'over 18') Occupation: .....

This statement (consisting of ..... page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: t

Date 15/12/13

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am the above named person and I provide this statement in relation to an incident at KARTEL NIGHTCLUB, LONDON STREET, NORWICH. 007

At about 03.00 hrs I was on the dancefloor with my friend ..... when all of a sudden a guy came out of the crowd and punched me about my face and head. I can't describe the male because I have never seen him before. I don't remember the guy saying anything to me before, during or after he punched me. I managed to stay on my feet. I could feel pain and saw blood coming from my head. I wiped my blood on his face, to prove that he had punched me in the face. I didn't punch him back and remained calm. I don't know why he attacked me. 008  
I've had about 8 pints of lager tonight between 8pm and now. I am willing to attend court if required. I think I have a cut to above my left eye, cut to my lip and my right eye is swollen.

Signature: .....

Signature witnessed by: .....

## Appendix 4

**WITNESS STATEMENT**

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

URN: **36** / /

Statement of: Aldous

Age if under 18: 0/18 (if over 18 insert 'over 18') Occupation: Special Constable 7085

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: ..... Date 14/2/14

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am Special Constable 'ALDOUS' from Norfolk Licensing Regulation team based in Norwich. I have worked with the Licensing Regulation Team for the past 18 months in both the Norwich and Gt Yarmouth night time economies and so experienced in the determination of a person who is drunk.

On Friday 31<sup>st</sup> January 2014 SC F WARREN and myself were tasked with obtaining CCTV footage of an incident that had happened a few days earlier in KARTEL, London Street Norwich. When we attended the club the head doorman said that he needed another member of door staff to help with the CCTV system and so could not view it at that time. He said that he was unable to get hold of the management and DPS. We therefore formally requested that the footage that we had asked for be downloaded and we would re-attend later that night to collect the footage. This would enable them, to contact management to organise this.

At 0045 on Saturday 1<sup>st</sup> February 2014 SC F WARREN and myself returned to KARTEL. The head doorman explained that the DPS was still not present and could not be contacted. Although he could show us the footage it could not be downloaded, which is a breach of their licence condition 16, annex 2, 13/00032/PREM. While my colleague viewed the CCTV with a member of door staff I did a walk-through of the venue with the body worn CCTV which also contains audio (exhibit VMA1).

My first impression was that the music was very loud and vibrated throughout the building. As

Signature: ..... Signature witnessed by: .....

**RESTRICTED (when complete)**

MG 11 (cont)

Continuation Statement Of: Sc 7085 ALDOUS Page 3 of 3

due to over intoxication. He had slurred speech and mood changes as two officers helped him into a taxi. Door staff watched on as this was done and did not help my colleague while I went to find the second officer to help (exhibit VMA2).

CCTV from the body worn CCTV camera is produced as my exhibits VMA1 and VMA2.

Signature: .. Signature witnessed by: .....  
2004/05(1)

## Appendix 5

## Appendix 6



**NORFOLK**  
**CONSTABULARY**

*Our Priority Is You*

Mr Brad & Mike Baxter  
DPS and Owner  
Kartel Nightclub  
London Street  
Norwich

Date: 16th December 2013

Ref: MB/ Kartel

The Licensing Team

Bethel Street Police Station  
Norwich  
Norfolk  
NR2 1NN

Tel: 01603 276020

Fax: 01603 276025

Email: [licensingteam@norfolk.pnn.police.uk](mailto:licensingteam@norfolk.pnn.police.uk)

[www.norfolk.police.uk](http://www.norfolk.police.uk)

Non-Emergency Tel: 0845 456 4567

Dear Sirs,

**Re: Incident of falling glass 01/12/13 – Kartel Nightclub**

I am writing to you following the incident that occurred on the 01/12/13 when glass fell from the ceiling of the premises onto patrons.

I am aware that the Norwich City Council Health and Safety have since attended and withdrawn their prohibition notice and that the glass in the roof has been replaced with Polycarbonate. However despite this, the visit to you on the 03/12/13 established a breach in the premises licence with not complying with your premises licence condition relating to the employment of door staff

You current condition on the licence states:

- **On Fridays and Saturdays between 1am and finish, a minimum of 4 SIA door staff will be employed.**

The signing in book for this weekend evidenced that there was insufficient number of this staff employed at the time. I am aware that negotiations with Inspector Brown in relation to the number of door staff were discussed however in both emails from him to you, he stated in writing that a formal variation was needed to be submitted prior to any changes taking place. I should also point out that your negotiations with him were discussing Friday nights only and the date in question was a Saturday night meaning that there is no excuse for this deliberate breach.

I do acknowledge that you have since applied for a minor variation to amend the door staff formally but following our advice this has now been withdrawn.

It is strongly recommended that following this incident relating to the monitoring of the upper terrace area a minor variation is resubmitted to state:

- **A security deployment plan will be in place that has been agreed and signed by Norfolk Police and be available for inspection on site. This plan will risk assess the terrace and ensure that there is a door supervisor situated on the terrace at all times the venue is open to the public. Any changes to the plan will need agreement by the Police prior to implementation. In case of dispute the definitive copy of the door staff deployment plan shall be held by the Licensing Authority.**

---

If you require any assistance in submitting this minor variation please do not hesitate to contact myself or a member of the Licensing Regulation Team. As an organisation, we feel this condition to be proportionate and achievable under the Licensing Objectives and as such would expect to be notified by Norwich City Council of receipt of such a minor variation from you within 14 days of the date of this correspondence.

Yours faithfully,

**Michelle Bartram**  
Licensing Officer.

CC Ian Streeter Licensing Manager Norwich City Council



---

**Woods, Suzanne**

---

**From:** Bartram, Michelle  
**Sent:** 16 January 2014 12:33  
**To:** Woods, Suzanne  
**Subject:** FW: warning letter kartel re glass incident

Can you scan sorry

---

**Michelle Bartram**

Licensing Officer

Licensing

Norfolk Constabulary

Bethel Street Police Station

Norwich, Norfolk, NR2 1NN

Tel: 01603-776020 Fax 01603-776025



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---

**From:** Brad Baxter [mailto:brad.baxter@norfolk.nhs.uk]  
**Sent:** 17 December 2013 19:53  
**To:** Bartram, Michelle  
**Subject:** Re: warning letter kartel re glass incident

I'll give you a call tomorrow.. I've just spent 6000 pounds to ensure that nobody can get to that skylight.. If needed I can put barbed wire fencing around it as well.. This was a completely isolated incident.. An extra doorman seven nights a week would cause me to have to close Sunday through Wednesday as I break even throughout the week but keep my staff employed.. I can easily show figures to show I'm not exaggerating. This is 100 percent not even remotely possible for me. The added doorman will cost 2100 pounds per month!!!!.. More than my income! I'm not suggesting money before safety at all.. But 2100 a month will put alot of people out of a job.

Sent from my iPhone

On Dec 17, 2013, at 3:37 PM, "Bartram, Michelle" <[mailto:Michelle.Bartram@norfolk.nhs.uk]> wrote:

Brad

Please see the letter from Norfolk Police Licensing attached in relation to the incident on the 01/12/13.

I will put a hard copy in the post to you.

If you wish to discuss this, please feel free.

---

Thanks

Michelle Bartram  
Licensing Officer

This e-mail carries a disclaimer

Go here to view [Norfolk Constabulary Disclaimer](#)

<warning letter kartel re glass incident.docx>

**RESTRICTED (when complete)**

MG11

**WITNESS STATEMENT**

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

URN: **36** / /

Statement of: Edward Brown

Age if under 18: 018 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: E Brown .....Date 24/02/2014

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am Inspector 4198 Edward Brown of the Norfolk Constabulary. My substantive role is as the Force Licensing Inspector although I have been undertaking a separate role since December 2013.

On Wednesday 19<sup>th</sup> June 2013, I received a telephone call from a male I know to be Brad Baxter from Kartel Nightclub, 68 London Street, Norwich. I have known Baxter since around August 2012 when he first starting working at the premises. Baxter asked whether the Constabulary Licensing Team would object to a proposed variation to the premises license at Kartel removing a number of operating conditions. These related to the following conditions;

18 – All registered SIA doorstaff will wear fluorescent jackets

21 – There will be a last entry time of 0315 hours

23 – On Friday and Saturday between 1am and finish, a minimum of 4 SIA door staff will be employed

I informed Baxter that I would give this my consideration and let him know my thoughts in due course.

On Sunday 30<sup>th</sup> June 2013 at approximately 0300 hours, whilst on duty, I attended Kartel Nightclub in company with Sgt Caroline Adams after witnessing two heavily intoxicated persons gaining access to the venue past door supervisors. In my opinion, both were obviously drunk and should have been denied entry by the doorstaff. I knew this as I had

Signature: ..... Signature witnessed by: .....

**RESTRICTED (when complete)**

MG 11 (cont)

Continuation Statement Of ..... Page ..... of .....

spoken to the pair after they had just left another nearby venue. No challenge was made despite one of the pair falling into the door supervisor as he was unable to walk steadily. The incident was highlighted to premises management and the persons were ejected. However, I have no doubt that this would not have happened had I not insisted that the pair be removed due to their drunken state. Once inside the venue, I noted other concerns most notably a patron who deliberately attempted to trip me up as I walked through the bar.

On Wednesday 3<sup>rd</sup> July 2013 (dated incorrectly as 20<sup>th</sup> June 2013), I wrote a letter to Baxter detailing my concerns around his proposed variation to the license and advised him that the Constabulary would object to any such application. I produce a copy of this letter as exhibit EJB/1. Subsequently, Baxter stated that he would not pursue his application.

On 11<sup>th</sup> October 2013, I was again emailed by Baxter to consider a proposed variation to this premises license. However, on this occasion he only sought to amend the requirement for 4 door supervisors to be employed at the premises from 1am to close on Friday night (Saturday morning). He stated that the venue was only busy for the last hour's trading between 3am and 4am and that before this time he did not have the trade to justify a fourth door supervisor being employed at the premises. This email is exhibited as EJB/2

After some further consideration I wrote to Baxter on 18<sup>th</sup> October 2013 confirming that the Constabulary would not object to a minor variation to his license as follows on a Friday night (Saturday morning) ONLY;

3 door supervisors from 1am until the end of licensable activities and 4 door supervisors from 3am until the end of licensable activities.

The remaining conditions on his license would remain meaning that he was still required to have 4 door supervisors from 1am until the end of licensable activities on a Saturday night (Sunday morning).

At this time, Baxter had also agreed that he would upgrade his CCTV hard drive recording and playback system which had been flagged as being unfit for purpose in that it was not retaining footage for the requisite period and playback was of intermittent quality. A copy of the email sent to Baxter on 18<sup>th</sup> October 2013 is produced as exhibit EJB/3.

On 6<sup>th</sup> November 2013, I wrote to Baxter stating that I had been advised that the CCTV system at Kartel was still faulty and questioning why the agreed improvements had not yet

Signature: ..... Signature witnessed by: .....

Continuation Statement Of: ..... Page ..... of .....

been made. I also advised that we were yet to receive any application to reduce the number of doorstaff at the venue and that 'until a variation has been submitted and implemented you are still obliged to abide by the existing provisions in relation to door supervisors'. This emailed is produced as exhibit EJB/4.

On 16<sup>th</sup> November 2013 I received an email from Baxter stating that the CCTV system 'was installed yesterday (15<sup>th</sup> November) and is far superior resolution wise and has audio inputs'. This email is produced as exhibit EJB/5.

I am subsequently aware that Baxter submitted an application to Norwich City Council seeking to vary the premises license in relation to reducing door supervisor numbers on both Friday and Saturday night trading at the beginning of December 2013. This was contrary to what had been agreed. This was despite ongoing intervention from the Norfolk Fire Service which had stipulated that additional door supervisors (over and above what was required by the license) were actually required at the venue as part of a satisfactory fire safety risk assessment.

I am subsequently aware that there have been a number of incidents at the premises dating from December 2013 which have instigated a review of the premises license.

Signature: .....  
2004/05(1)

Signature witnessed by: .....

## Bartram, Michelle

---

**From:** Brown, Edward  
**Sent:** 14 October 2013 12:24  
**To:** 'brad'  
**Subject:** RE: Breathalysers

Hi Brad,

Thanks for your email. Can you send me a breakdown of what you currently have as a door supervisor provision by day of the week and then what your proposal would be if we agreed to consider some changes. It would be useful if you could include in that any designated responsibilities for individual door staff (i.e how many on front door, toilet checks, smoking terrace etc)

Kind Regards

ed

---

**Edward Brown**

**Inspector**

**Community Operations (Licensing and Nightsafe)**

Norfolk Constabulary  
Vantage House (Floor 4)  
Fishers Lane  
Norwich, Norfolk

Tel: 08454564567 (ext) 6017



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---

**From:** brad [<mailto:E...>]  
**Sent:** 11 October 2013 16:02  
**To:** Brown, Edward  
**Subject:** Re: Breathalysers

I have no problems with either, and I think all three things (radios, breathalysers, and especially the id scanning systems would only bring benefits) With all this being added I'd like for you to look closer at this 4 doorman needed on Fridays. I have another option. As we all know I'm only really busy about 3-4. What if on my license it states four doorman 3-4?... I could share the fourth doorman with Hideout.. guy walks across the street at 3? I can assure you that 3 doormen are enough for 150 people but having a fourth guy for

the last hour would be the best system for me.. Maybe we could just try it out for a bit until christmas when I would supply four doorman anyway?

Hi both,

I trust that this finds you well.

Following the breathalysers initiative at your venues at the end of September we are now looking at rolling out a much bigger pilot during December and the run up to Christmas. To that end I'd be really grateful if you could give some thought as to what went well, what didn't go well and what could be improved so that we can take this initiative to other venues in the City. I don't think it was too onerous for either venue and therefore you'd be willing to support further work.

I'm working on this on the basis that you can't be expected to breathalyse everyone and that no venue would willingly add this as a condition of their premises license to give you some reassurance. Obviously it also needs to be cost neutral from your perspective. The basic premise is that if we can get a number of venues participating in an area and publicise the potential use of a breathalyser as a condition of entry it will deter people from pre-loading (and maybe therefore spend more money in your venue) and send the right message about not getting drunk.

In addition to this, we also may need to have a further conversation about the ID Scanners (IDSCAN / Scannet) which I think I've previously mentioned to you both as an option that the Constabulary may be willing to fund. There has been an approval to explore this further at this end but there are a lot of technical hurdles to overcome. I need to gauge how the trade would feel about this.

I'll catch up with you both on these and other matters soon no doubt. Have a good weekend.

Kind Regards

Ed

---

**Edward Brown**

**Inspector**

**Community Operations (Licensing and Nightsafe)**

Norfolk Constabulary

Vantage House (Floor 4)

Fishers Lane

Norwich, Norfolk

Tel: 08454564567 (ext) 6017



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**Bartram, Michelle**

---

**From:** Brown, Edward  
**Sent:** 18 October 2013 16:24  
**To:**  
**Subject:** Variation

Hi Brad,

Apologies for delay in coming back to you regarding the door supervisor condition for Friday night / Saturday morning at Kartel.

I propose the following;

You submit a variation reducing the requirement for 4 door supervisors on a Friday night from 1am until the end of licensable activities to be changed to 3 door supervisors from 1am until the end of licensable activities and 4 door supervisors from 3am until the end of licensable activities.

You have also stated that you will upgrade your CCTV hard drive recording and playback system which I have highlighted to you as an area for improvement. You have acknowledged that you would be undertaking this work in any case.

Have a good weekend

Ed

---

**Edward Brown**

**Inspector**

**Community Operations (Licensing and Nightsafe)**

Norfolk Constabulary  
Vantage House (Floor 4)  
Fishers Lane  
Norwich, Norfolk

Tel: 08454564567 (ext) 6017



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**Bartram, Michelle**

---

**From:** Brown, Edward  
**Sent:** 06 November 2013 11:22  
**To:** 'Michelle Bartram' <michelle.bartram@norfolk.gov.uk>  
**Subject:** RE: Variation

Hi Brad,

It's been flagged by PC ... Pearce that there is still an issue with the CCTV at Kartel being faulty. When I wrote you on the 18<sup>th</sup> October (below) I mentioned our agreement then that you would address the hardware issue with your CCTV. Can you please reassure me that this issue is now addressed and the new hard drive has been installed?

I also note that we are yet to receive an application to vary the premises license to reduce the number of door staff required on a Friday evening (as detailed below). I would remind you that until a variation has been submitted and implemented you are still obliged to abide by the existing provisions in relation to door supervisors.

I hope to see you at the forum this afternoon.

Kind Regards

Ed

---

**Edward Brown**

**Inspector**

**Community Operations (Licensing and Nightsafe)**

Norfolk Constabulary  
Vantage House (Floor 4)  
Fishers Lane  
Norwich, Norfolk

Tel: 08454564567 (ext) 6017



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---

**From:** Brown, Edward  
**Sent:** 18 October 2013 16:24  
**To:** 'Edward Brown' <edward.brown@norfolk.gov.uk>  
**Subject:** Variation

Hi Brad,

Apologies for delay in coming back to you regarding the door supervisor condition for Friday night / Saturday morning at Kartel.

I propose the following;

You submit a variation reducing the requirement for 4 door supervisors on a Friday night from 1am until the end of licensable activities to be changed to 3 door supervisors from 1am until the end of licensable activities and 4 door supervisors from 3am until the end of licensable activities.

You have also stated that you will upgrade your CCTV hard drive recording and playback system which I have highlighted to you as an area for improvement. You have acknowledged that you would be undertaking this work in any case.

Have a good weekend

Ed

---

**Edward Brown**

**Inspector**

**Community Operations (Licensing and Nightsafe)**

Norfolk Constabulary

Vantage House (Floor 4)

Fishers Lane

Norwich, Norfolk

Tel: 08454564567 (ext) 6017



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## Bartram, Michelle

---

**From:** Brown, Edward  
**Sent:** 18 November 2013 08:26  
**To:** 'brad'  
**Subject:** RE: cctv  
**Attachments:** Stefan Gurney.vcf

Hi Brad,

That's good to hear. I believe you also met my Chief Constable on Saturday night (he would have been the officer with Sgt Brooks).

You need to contact S / for the Alert system (business card attached)

Ed

Edward Brown  
Inspector  
Community Operations (Licensing and Nightsafe) Norfolk Constabulary Vantage House (Floor 4) Fishers Lane  
Norwich, Norfolk  
Tel: 08454564567 (ext) 6017  
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-----Original Message-----

**From:** brad [mailto:k  
**Sent:** 16 November 2013 18:56  
**To:** Brown, Edward  
**Subject:** cctv

new system was installed yesterday and is FAR superior resolution wise and has audio inputs... I'm thinking of putting a mic at the front door

i missed that day at open but would still like to get a radio... lemme know who to contact

thanks  
brad



# NORFOLK CONSTABULARY

*Our Priority is You*

**Bradley Baxter**  
**C/O Kartel**  
**68 London Street**  
**Norwich**  
**NR2 1JT**

Norfolk Constabulary

Floor 4  
Vantage House  
Fishers Lane  
Norwich, NR21ET

**Tel:** 101  
**Fax:** 01603276025  
**Email:** brownej@norfolk.pnn.police.uk

**www.norfolk.police.uk**  
Non-Emergency Tel: 0845 456 4567

20<sup>th</sup> June 2013

Mr Baxter,

I am writing in furtherance to our telephone conversation on 19<sup>th</sup> June 2013.

In summary, you asked whether the Constabulary would consider accepting changes being made to your premises license at Kartel (68 London Street).

You stated an intention to modify the conditions of operation to remove the following conditions;

- 18 – All registered SIA doorstaff will wear fluorescent jackets
- 21 – There be a last entry time of 0315 hours
- 23 – On Friday and Saturday between 1am and finish, a minimum of 4 SIA door staff will be employed.

I have reviewed the premises record we hold in relation to the venue and can report the following.

During the last four months, there have been 14 incidents directly associated with the premises. All of these incidents have occurred between 1am and 4am. Only 3 of these incidents relate to thefts. The others relate to assaults (6), drunkenness or other disorderly behaviour.

4 of these incidents occurred on a Friday trading day (i.e early hours of Saturday morning). For your information I have provided a break down of when other incidents have occurred. The day of the week refers to the trading day.

Monday	0
Tuesday	1
Wednesday	1
Thursday	2
Friday	1
Saturday	3
Sunday	3
Total	14



Given that your stated reason for reducing door supervisor numbers of a Friday trading day is that you are not busy I would point out that, in fact, there does not appear to be any correlation between the number of incidents and the number of patrons in the premises

As you may be aware, I attended your venue at 3am on Sunday 30<sup>th</sup> June 2013 as part of Operation Impact after witnessing two intoxicated persons being allowed access to the venue. I know these persons were both drunk as I had engaged in conversation with them after they left another nearby premises. The pair were subsequently ejected at my request after entering the premises unchallenged. I am concerned that this would not have happened had it not been for my intervention. I debriefed this incident with the door supervisor and duty manager (Dee?) who acknowledged the necessity to conduct more thorough sobriety checks in future. In mitigation, I also witnessed your door supervisor team turning away two other patrons who they considered to be unfit to enter the premises. It is, perhaps, telling that the two intoxicated persons admitted were known to the doorstaff.

I would remind you that it is an offence for a person to be found drunk on licensed premises. It is also an offence to sell alcohol to someone who is drunk which may have happened had they been permitted to stay inside the venue.

You are, by no means, the only premises to have been warned regarding this issue and I would strongly suggest that you reaffirm to your premises management, staff and door team the importance of vigilance in this regard.

I also completed a walkthrough of the premises during which a customer attempted to trip me up as I walked past the bar. They were subsequently ejected and although they strongly denied that the act had been deliberate and apologised profusely I have no doubt that this was not the case. I appreciate that it is difficult to mitigate for customer behaviour but it is, of course, an inherent risk in running a late night premises selling alcohol.

As discussed previously, I am a strong advocate of venues having a last entry time and, indeed, it is an anomaly that Kartel's last entry time benefits from being 45 minutes prior to the end of licensable activity rather than a standard 1 hour. To remove this last entry time would only increase the number of persons attending your venue with a shorter amount of time in which to consume alcohol. This could lead to increased risks of alcohol related disorder. The last entry condition is considered appropriate.

The fluorescent jacket condition was added to the license following police intervention to increase visibility and awareness of security personnel in what is a distinctly dark and, at times, crowded venue. You stated that you were asking for this variation as your doorstaff do not like wearing them. I am afraid that this is not a valid consideration. I would reassure you that we are working with an increasing number of venues to have security personnel wearing fluorescent coloured outer clothing and it is becoming more of a standard condition added to licensees.

In summary, the Constabulary would be opposed to any application to vary the premises license as you currently suggest at this time. In context, Kartel still represents the 4<sup>th</sup> highest risk venue in Norwich for incidents and the 5<sup>th</sup> highest risk overall in Norfolk based on the rolling 12 month assessment. I would, however, acknowledge that the level of overall crime at the premises has reduced since November 2012 which broadly coincides with your ownership of the venue. This would suggest that you are moving in the right direction and that the measures currently added to the premises license are broadly effective.

I appreciate that this is not the answer that you had been hoping to receive and I do appreciate you taking the time to contact us to discuss this prior to any application.

If you have any concerns or questions regarding the content of this letter please do not hesitate to contact me directly.

This letter will be kept on record and a copy has been sent to the Norwich City Council Licensing Authority as is now standard procedure.

Kind Regards

Inspector 4198 Edward Brown  
Norfolk Constabulary

Cc Norwich City Council Licensing Authority

## **Woods, Suzanne**

---

**From:** Brown, Edward  
**Sent:** 06 November 2013 09:20  
**To:** Bartram, Michelle  
**Cc:** Woods, Suzanne  
**Subject:** FW: Kartel CCTV

Can this be scanned onto the system please. For your information, the agreement for Kartel to improve CCTV was made on 18<sup>th</sup> October 2013 which was 18 days ago. It's disappointing that this has not been addressed and is a breach of the license.

Ed

---

## **Edward Brown**

06/11/2013

3.00pm - 4.00pm (approximate time for printing and digital copy)

4.00pm - 5.00pm

5.00pm - 6.00pm

6.00pm - 7.00pm

7.00pm - 8.00pm

8.00pm - 9.00pm (approximate)



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**From:** Pearce, Michael  
**Sent:** 06 November 2013 07:50  
**To:** Brown, Edward  
**Subject:** Kartel CCTV

Good Morning Inspector,

The below email trail runs between me & Brad Baxter at Kartel.

He mentions that you have knowledge of his defective CCTV system, but I thought I would drop you an email just in case...

Mick.

---

**Michael Pearce Pc 770**

City Centre Safer Neighbourhood Team  
Norfolk Constabulary  
Bethel Street, Norwich, NR2 1NN.  
Tel: 01603 456456 ext 6649

[www.norfolk.police.uk](http://www.norfolk.police.uk)



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**From:** Brad Baxter [mailto:b

**Sent:** 05 November 2013 14:11

**To:** Pearce, Michael

**Subject:** Re: CCTV

I've tried several times and there's nothing... Problem is my CCTV times are jumping wildly and must be that my harddrive is failing.. We only discovered this after burning a disk for Ed brown recently... He's requested I install a new unit which is arriving this week... The time shows nothing but the unit can't be trusted..

Sent from my iPhone

On Oct 30, 2013, at 11:00 AM, "Pearce, Michael" <

> wrote:

Hi Bradley,

Have you had a chance to check this yet please?

Thanks,

Michael.

---

**Michael Pearce Pc 770**

City Centre Safer Neighbourhood Team  
Norfolk Constabulary  
Bethel Street, Norwich, NR2 1NN.  
Tel: 01603 456456 ext 6649

[www.norfolk.police.uk](http://www.norfolk.police.uk)



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**From:** Brad Baxter [mailto:b

**Sent:** 24 October 2013 16:35



**To:** Pearce, Michael  
**Subject:** Re: CCTV

Hi Michael, I'll check it tonight at the club...

Sent from my iPhone

On Oct 24, 2013, at 4:33 PM, "Pearce, Michael" <

> wrote:

Good Afternoon Bradley,

I understand that are now involved in the running of Kartel on London Street.

I sent a message to Mike last week asking for a CCTV check to be carried out; details as below.

Would you be in a position to carry out that check please?

If not, would you please be able to point me in the direction of someone who can?

Thank you,

Michael.

---

**Michael Pearce Pc 770**

Neighbourhood Policing Officer  
Norfolk Constabulary  
Cell Block 1 - Norwich, NR1 1NR  
Tel: 01603 616200 ext 49

[www.norfolk.police.uk](http://www.norfolk.police.uk)



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**From:** Pearce, Michael  
**Sent:** 16 October 2013 13:13  
**To:** \_\_\_\_\_  
**Subject:** CCTV

Good Afternoon Mike,

Would you please check some CCTV for me please?

At about 0420 on Friday 11<sup>th</sup> October a fight occurred on London Street near to Kartel.

Would you please give it a look & let me know what it shows, if anything?

Thanks,

Michael.

---

**Michael Pearce Pc 770**

City of Norwich and Norfolk Police  
Norfolk Constabulary  
c/o The Guildhall, Norwich, NP2 1NN  
Tel: 0845 300 0000 or 01603 730000

[www.norfolk.police.uk](http://www.norfolk.police.uk)



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## **Appendix 7**



**Kartel Norwich**

January 30

dear frodo... one LAST favour we do for you. we will NOT be calling the police to throw you in jail... we know that if you fuck up once more you go straight in. Kartel requires a 500 word essay with NO spelling mistakes explaining why you are such a dick. IF you even for a second claim that you don't recall last night its a deal breaker and we call them. its very clear you were not wasted. also all the money must be returned to becca.. who by the way isn't rich but at least she earns her money..

jerk

Like Comment Share

3

230 people like this.



**Anna Larcombe** Is this real?

January 30 at 7:44pm · Like · 1



**Joe Palliser** What a prick , nice touch on the essay 😊

January 30 at 7:47pm · Like



**Sophie Leah Parrott** this for real? 🤔

January 30 at 7:56pm · Like



**Kartel Norwich** yup... his homework is due friday by 3 o'clock

January 30 at 7:58pm · Edited · Like · 30



**Joe Palliser** Love it

January 30 at 7:58pm · Like



**Dominique Liliana Jana** Hahahhaha Frodos a [REDACTED]

January 30 at 8:00pm · Like · 1



**Sophie Leah Parrott** what did frodo do? i like ur twist on things did tom ever do his pressups?

January 30 at 8:00pm · Like

Email or Phone

Password

Log in

Keep me logged in

Forgotten your password?

**Kartel Norwich**

★★★★★ (270 ratings)

9,708 likes · 332 talking about this · 723 were here

Arts &amp; entertainment

68 London Street, nr21j Norwich, Norfolk  
07873 643606

9,708



1

About

Photos

Likes

Map

Mixcloud

## Highlights

Kartel Norwich shared a link  
9 minutes ago

over 800 "signs"... GIVE US ADDRESSES TO MAKE IT COUNT!!  
pretty please!!

**Save The Kartel Norwich Late License**  
www.petitions.com

I just visited www.petitions.com and signed an important petition. I really care about this cause and hope you'll show your support for it.

Like Comment Share

Kartel Norwich  
17 hours ago

Would've been nice to include us in the post you ripped!!!

It's ok...  
Still friends! (-:



## Reviews

See All

**Megan Jasper**★★★★★ love it! music is always great in here!  
2 · about 4 months ago**Tom Sheep Pig Ritson**★★★★★ Its amazing  
about 5 months ago**Monika Deska Jezewska**★★★★★ <3  
about 8 months ago

## Recent Posts by Others on Kartel Norwich

See All

**Anthony Wright**Our two favourite dj's DJ A.O.F & Boy Like Belton are going  
2 · 16 February at 09:27**Kitty Jane Hallows**Satan is on your side.  
21 · 15 February at 12:32**George Hunt**Nandos, KFC, Mc Donald's, subway and Hangover cures  
10 February at 13:09**Beckie Clements**SAVE KARTEL!!  
4 · 9 February at 17:36**Jamie Matthews**Where can I find the photos of gdc after party? Cant seem  
3 · 9 February at 06:38

## More Posts

Likes

See All

**Norwich Theatre Royal**  
Theatre**University of East Anglia (UEA)**  
College & University

Norwich City FC

Like Comment Share

Thomas Dickinson, Matthew South, Ben Lewins and 53 others like this.

View 8 more comments

**Dick Willy Wood** Petition still going lads?

14 hours ago 1

**David Vickery** I'm in Thailand x

32 minutes ago 1

**Kartel Norwich**

23 hours ago

turns out we're a major tourist attraction!

most popular places in the city according to Facebook

1. Norwich City FC
2. Norwich, Norfolk
3. Wonderland Norwich
4. Mercy Nightclub Norwich
5. Kartel Norwich
6. Norwich Theatre Royal

... we also beat the castle, and castle mall.. just sayin

Like Comment

1

David Vickery, Thomas Dickinson, Tombo Twotinz and 59 others like this.

**Chris Johnson** Norwich is No. two? Eh ahahaha!

23 hours ago 2

**Emily Kate Denton** Norwich isn't as popular as Norwich lol!

23 hours ago 1

**Katie Chambers** Doesnt take much to beat the castle mall tho!

23 hours ago

**Joe Rb** big like this

23 hours ago 3

**Aloys Feeney** Mercy is fourth?

22 hours ago 4

**Will Goulborn** Where's cathedral?

22 hours ago

**Serious Lee** No puppet man?????

20 hours ago

**James Watkins** Norwich's city of culture entry fell flat on its face at this point!!

20 hours ago 2

**Kartel Norwich** puppet man is tenth

19 hours ago Edited 3

**Gavin Le-Calvez** It's the best!!

18 hours ago

**Kartel Norwich**

19 February

Party!



Sports club

**Norwich Arts Centre**

Arts &amp; entertainment

**intu Chapelfield**

Shopping Centre

Activity

Recent



Kartel Norwich created FREE ENTRY AND CHEAP DRINKS THIS THURSDAY.

**Kartel Norwich** shared a link

Yesterday

ADDRESSES!!!!!! we want a billion

free entry all night tonight!!!!!! again...

... See more

**Save The Kartel Norwich Late License**[www.ipetitions.com](http://www.ipetitions.com)I just visited [www.ipetitions.com](http://www.ipetitions.com) and signed an important petition. I really care about this cause and hope you'll show your support for it!

Like Comment Share

Amber Gilbert, Squires and David Tortice like this.

**Kartel Norwich** shared a link

19 February

please show your support by sending us your addresses if you've signed our petition!... your vote only counts with both address AND post code!!!!

free entry tomorrow night!!

<http://www.ipetitions.com/petition/kartelnorwich>**Save The Kartel Norwich Late License**[www.ipetitions.com](http://www.ipetitions.com)

Formations (Kartel is now free entry!) | 011 | Bones, Sounds Like Music, Henry Jackson | Kartel 28.02.14  
28 February at 23:00 in UTC+01  
Kartel in Norwich, Norfolk  
36 people are going

Like Comment Share



Kartel Norwich  
19 February



free entry and cheap drinks tomorrow night in the rave cave

Like Comment

Lauren Smith, Darrell Longstride, David Vickery and 2 others like this.



Kartel Norwich shared Formations's photo  
18 February

Great News!

Formations is back next Friday, also it's free!



Like Comment Share



Kartel Norwich shared a link  
15 February

Open at 11 tonight...

SATURDAY NIGHT AND FREE ENTRY BEFORE 1:30!!!!



Like Comment Share



Lawrie Rhodes free all night? I signed an important petition. I really care about this cause and hope you'll show your support for it.



Kartel Norwich yup  
19 February at 06:57



Kartel Norwich shared a link  
18 February

Hey everyone!,, We have good news and bad news regarding the petition many of you have signed. the good news is our petition should make a big difference according to our lawyer. He gave it a read and said everything looked terrific.. BUT the bad news is that no signatures count without addresses and post codes!!!!... aughghghg!!!!... SO if you've signed it can you send us your addresses please???? you can either comment below your signature, or sign again with your info... message us privately so that only the council would see... SORRY TO BOTHER EVERYONE WITH THIS.... AGAIN.... but we're told this could be a deciding factor!!!! also if we get 100,000 signatures it goes to parliament!!.. Just kidding...

but thats a real fact we hear!

thanks again friends...

love,  
kartel

<http://www.ipetitions.com/petition/kartelnorwich>

Save The Kartel Norwich Late License  
[www.ipetitions.com](http://www.ipetitions.com)

I just visited [www.ipetitions.com](http://www.ipetitions.com) and signed an important petition. I really care about this cause and hope you'll show your support for it.

Like Comment Share

Danielle Marie, Armani Roscoe, Hollie Jane Campbell and 23 others like this.

View 5 more comments



Daniel May Gay porn on its way  
19 February at 14:08 2



Aaron Ames Guess I can always go to Gabriel's if I need pizza or sex toys for the next month  
19 hours ago



Kartel Norwich  
15 February

#SaveKartel Revolutions (214 photos)



Like Comment Share

Jean Barker, Monika Deska Jerewska, Stevie Lambert and 3 others like this.

**Tinie Tempah – It's OK (Kids Of The Apocalypse Remix)**  
allthingsgomusic.com

Kids Of The Apocalypse do good on their monolithic reputation and whip up an earth-shaking rendition of Tinie Tempah's "It's OK." Their take stays true to the bassy original while adding some sludgy percussion and battle cry horns that make it a fitting soundtrack for the end times.

Like Comment Share

Leanna Franklin, Lauren Smith and Daniel Nunn like this.



**Kartel Norwich**  
14 February near Norwich

REMEMBER - EVERYONE IS FREE TONIGHT IN AID OF SAVEKARTEL AND TO CELEBRATE TRIP THE LIGHTS 1ST BIRTHDAY!! OPEN FROM 11PM, COME HAVE A DRINK WITH US x

Like Comment



**Kartel Norwich**  
13 February near Norwich

As some of you may know it's TRIP THE LIGHTS 1st birthday tomorrow night so in aid of SaveKartel and their birthday, they will be hosting a huge party with FREE ENTRY ALL NIGHT...no catch!!! Come grab a drink with them tomorrow night at Kartel! x

Like Comment

Tommy Hurd, Samantha Corinne Jones, Jade Catherine Bang' Richmond and 4 others like this.



**Kartel Norwich**  
13 February

Maverick and Goose

Like Comment

Chris Elgood and Elyssa Rohanna Elie like this

View 1 more comment



**Joseph Woods** Top Gun themed Kartel night please  
13 February at 05:59



**Rachael Corstorphine** Not sure I could handle hearin' all the men of Norwich singing "you've lost that lovin' feel" though!  
13 February at 07:13



**Kartel Norwich** shared a link  
12 February

Hey everyone... Our petition is out and we have over half the signatures we are looking for so thank you all very much. There's a lot of awesome feedback in it and hopefully we can get the council members and police to read the comments with an open mind. "If it looks like a duck"... HAVING SAID THAT... There are a lot of negative comments about the council and the police!... We just want everyone to be informed that we think its ONE police officer that has really gotten behind damaging us. It turns out he has a history with disliking the place from what we can gather. His police report from that night is rather damning. Hating on the council and police will not get us anywhere. We at Kartel are doing our best to work with them to ensure we can carry on even safer than before so please ease up on the comments directed at them. It's kinda hard to want to show them the petition when some of them tell them "where to go"...

<http://www.ipetitions.com/petition/kartelnorwich#>

Save The Kartel Norwich Late License  
[www.ipetitions.com](http://www.ipetitions.com)



Jean Barker Ryan, are you trying to become a Mauri?  
16 February at 02:48 1



**Kartel Norwich**  
14 February near Norwich

It's Trip The Lights first birthday tonight, and their gift to you is free entry all night long! Come on down for a drink and a dance to show your support for this lovely establishment too!  
[https://www.facebook.com/events/201165123417712/212168508984040/?notif\\_t=plan\\_mail\\_activity](https://www.facebook.com/events/201165123417712/212168508984040/?notif_t=plan_mail_activity)



Tripp The Light | FREE ENTRY ALL NIGHT!! | 1ST BIRTHDAY CELEBRATIONS | 14.02.2014 | HELP SAVE KARTEL  
14 February at 23:00 in UTC  
Kartel  
43 people went

Like Comment Share

Tom Pryor likes this



**Kartel Norwich**  
13 February

Remember friends!.. Show us you want free entry tonight!!!!... Cheap drinks too!!!

Like Comment

Jasmine Harvey and Sasha Grey like this



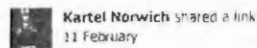
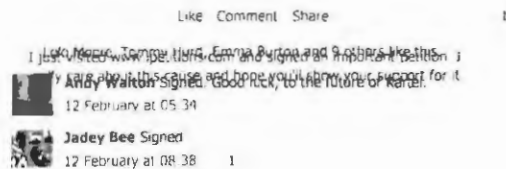
**Kartel Norwich**  
12 February

#SaveKartel Reloaded (101 photos)



Like Comment Share





shawn white should've podiumed.. also wishing the 15 yr old ninja took the gold... go find brad martin and steal his passport to get yourselves some well deserved beers!



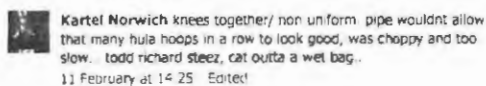
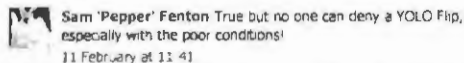
Canada's beer fridge at Olympics is the best thing at the Olympics  
msn.foxsports.com

There's just one catch w/ th this fridge: you can only get a beer out of it with a Canadian passport

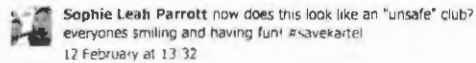
Like Comment Share

Anmar Mirza, Bex Watts and 2 others like this

View 2 more comments



Troy Anthony Grant, Frazer Bailey, Polly Dickinson and 19 others like this

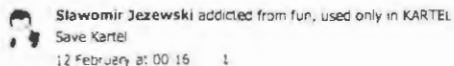


#SaveKartel (100 photos)

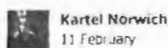


Like Comment Share

Holly Christl, Matilda Mae, Slawomir Jezewski and 4 others like this



Earlier in 2014



HERE'S YOUR CHANCE TO SHOW US YOU DON'T WANT TO PAY ENTRY FEES!!!!



FREE ENTRY AND CHEAP DRINKS THIS THURSDAY  
13 February at 23:00 in UTC  
Kartel Norwich in Norwich, Norfolk  
70 people went

Like Comment Share



Norwich  
Puppet Man

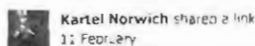


University of  
East Anglia



Castle Mall

+17





So we now have a story released that has a response from us.... give it a read..

<http://norwich.tab.co.uk/2014/02/10/oh-no-are-they-closing-kartel/>

Mia Benson, Chris Theunil Futter, Emuu Smith and 7 others like this.

View 4 more comments

 **Alisa Garrido** Oh yer. xx  
13 February at 03:26


 **Shazzy Rose** would of gone otherwise xx  
13 February at 03:51 1

 **Kartel Norwich**  
10 February

Closed tonight... See you at Mantra Club & Lounge Norwich for dusk

Like Comment

Chris Theunil Futter, Megan Hollie Edwards, Tom Pryor and 3 others like this.

 **Kartel Norwich** shared a status  
10 February

just a reminder.... almost 800 of you have "liked" this... PLEASE PLEASE PLEASE.... sign and comment on this petition our friends have kindly made for us!!! theres some really great stuff in here.

<http://www.ipetitions.com/petition/kartelnorwich>

Deeeear friends..... As many of you may have heard we were called in to police and council after our door staff were overpowered by a group of males on a Tuesday night, which as many of you know are fun but not crazy busy. This Tuesday was randomly rammed and not predicted. The police said we can't control our bar, but who's to blame for an police officer for having his leg broken on the prince of Wales with many other officers on the street.. Oh ya! Some people are unpredictable and violent! This beating happened at Kartel and we were cornered with 48 hours notice by a team of police and a lawyer who prepared for a week.. The police file against us had many false statements which we proved and or can prove. This was our First MAJOR fight OUTSIDE Kartel and luckily nobody was injured. Police admitted the venue had a good track record for its first year under new management but after the roof, a few minor incidents (which were all due to rejections),... but then the beatings... Anyway, Kartel has 28 days to build its case. If you think Kartel is a safe place to be please "like" this, or even better yet write us a letter ... We know we might even be safest club in the city for violence as in over a year we haven't had a fight inside the premises, Safer than the "you know what" street... Until then we will be closing at 3am... Much love...

Kartelxx

Like Comment Share


Libra Willis, Eva Herman, Ruth Robinson and 26 others like this.

 **Kartel Norwich**  
9 February

Ok Norwich.... Due to the councils decision we are unable to afford to open seven nights a week any longer.. BUT the good news is that we are open TONIGHT!!!... (Then closed until Thursday), if you want your Kartel fix then get on down tonight!... #savekartel

Like Comment

Tommy Hurd, Charlotte Pound, Ethan Dunford and 22 others like this.

 **Lauren Victoria Allen**  
<http://www.ipetitions.com/petition/kartelnorwich>



**Save The Kartel Norwich Late License**  
[www.ipetitions.com](http://www.ipetitions.com)

I just visited [www.ipetitions.com](http://www.ipetitions.com) and signed an important petition. I really care about this cause and hope you'll show your support for it!




**Oh No- Are They Closing Kartel?**  
[norwich-tab.co.uk](http://norwich-tab.co.uk)


Everyone's favourite late night club Kartel is facing closure after having its opening hours cut

Like Comment Share

Alexander Scerri, Raul Z Vargas, Robbie Bailey and 25 others like this.

View 3 more comments

 **Tyee Reed** so this is about violence and behaviour.... wheres the cut backs on Mercy Bar then ? always fights....slack security....and general pricks  
11 February at 07:59 1

 **Kartel Norwich** its right on our wall serious lee.. thanks!  
11 February at 10:47 1

 **Kartel Norwich** created an event  
10 February





**FREE ENTRY AND CHEAP DRINKS THIS THURSDAY**


13 February at 23:00 in UTC


Kartel Norwich in Norwich, Norfolk  
70 people went

Like Comment Share

 **Joe Linton** why are the council being such c\*nts?  
10 February at 02:05 1 Like

 **Kartel Norwich** they think theyre doing the right thing based on what they were shown i think... the footage of the fight is pretty bad and i think its easy to forget everything else when you see the footage. we tried to say this was an isolated incident... anyway, we have 20 or so days to fix everything  
10 February at 02:38 1 Like

 **Joe Linton** it all sounds very biased and fishy, on prince of wales st there are always fights and ppl have been killed with very little action taken against those clubs. you cant blame a event itself or a genre of music for a few ppl's actions  
11 February at 03:10 1 Like

 **Kartel Norwich** shared a link  
8 February

the EDP 24.. has some misinformation.... they had a reporter in the room, he must have fallen asleep.

[http://www.eveningnews24.co.uk/news/norwich\\_nightclub\\_faces\\_closure\\_as\\_licence\\_changed\\_over\\_violence\\_and\\_drunkenness\\_1\\_3292279](http://www.eveningnews24.co.uk/news/norwich_nightclub_faces_closure_as_licence_changed_over_violence_and_drunkenness_1_3292279)



9 February at 07:57 2



Sign the petition to help #SaveKartel!

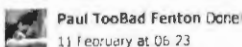
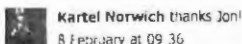
<http://www.ipetitions.com/petition/kartelnorwich/thank-you>
**Save The Kartel Norwich Late License**  
[www.ipetitions.com](http://www.ipetitions.com)

 I just visited [www.ipetitions.com](http://www.ipetitions.com) and signed an important petition. I really care about this cause and hope you'll show your support for it.

Like Comment Share

Kenan Alshamie, Will Sinclair, Chris Graham and 7 others like this.

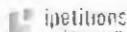
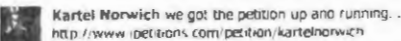
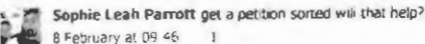
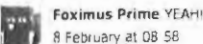
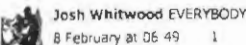
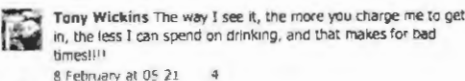
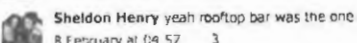
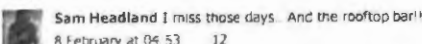
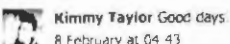
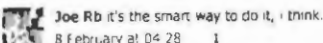
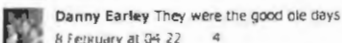
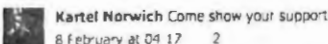
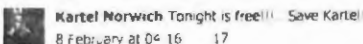
View 1 more comment



Who liked the Havana days with NO entry fee... Ever?

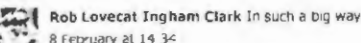
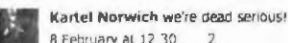
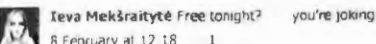
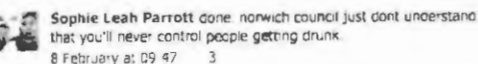
Like Comment

Daniel Hurrell, Ollie Ewing, Prii Shah and 253 others like this.


**Save The Kartel Norwich Late License**  
[www.ipetitions.com](http://www.ipetitions.com)

 I just visited [www.ipetitions.com](http://www.ipetitions.com) and signed an important petition. I really care about this cause and hope you'll show your support for it.

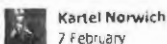
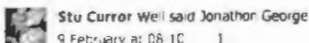
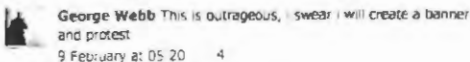
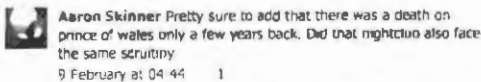
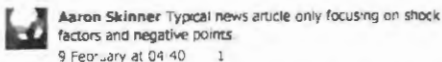
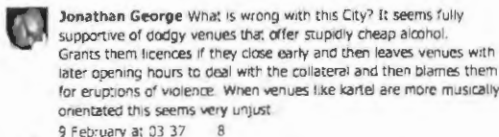
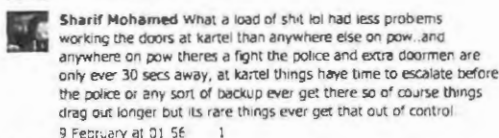
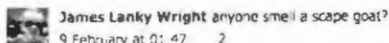
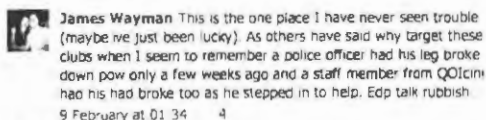
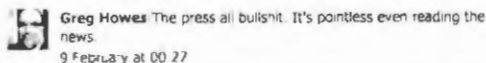
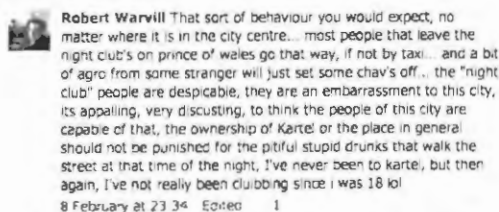
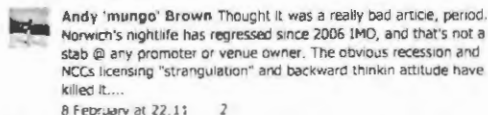
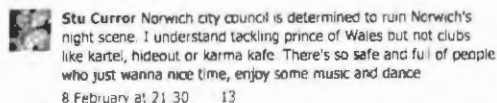
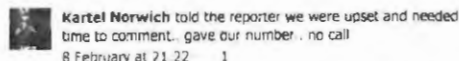
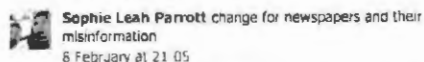
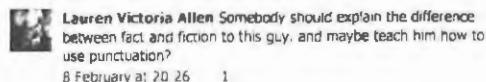
8 February at 09:47 2


**Norwich nightclub 'faces closure' as licence changed over violence and drunkenness**  
[www.edp24.co.uk](http://www.edp24.co.uk)

A Norwich nightclub fears it could be forced out of business after seeing its opening hours cut because of police complaints of serious violence and disorder.

Like Comment Share

Stu Curror, Mark Potter, Ben Heuvel and 18 others like this.



Deeeear friends..... As many of you may have heard we were called in to police and council after our door staff were overpowered by a group of males on a Tuesday night, which as many of you know are fun but not crazy busy. This Tuesday was

✱



**Oliver Cleave** live ya life live 4 the great times memories there are so unforgettable in there cherish the moment !!  
8 February at 23:49



**Cal Williams** Anyone remember the gas chamber shot/shooter? Hideous! Haha  
9 February at 02:55



**Kartel Norwich**  
7 February near Norwich

Nearly time for Bass madness with Turn't Up! Expect bashment, grime, UK funky, dubstep and real trap shit. Also, bare reloads.

Like Comment

Single Bills, Thomas Priestley, Tom Pryor and 4 others like this.



**Debbie Stock** are the pictures gone go up tonight of this night x  
11 February at 13:50



**Kartel Norwich**  
7 February

Expect bashment, grime, UK funky, dubstep and real trap shit. Also, bare reloads.  
TONIGHT!!!



Like Comment Share

Lauren Smith and Harry Newman like this.



**Finbarr Carter**  
5 February

Unod Weekender Norwich Launch Party

The Fine city's veteran roots reggae sound, Rebel Lion Sound System, bring to you the Norwich launch party for the UNOD Weekender with VERY special guests DPF ( aka Dpf Joe Viggers) & Chieftan Joseph o... See more



**UNOD Weekender Norwich Launch Party**  
21 February at 23:00 in UTC  
Kartel in Norwich, Norfolk  
84 people are going

Jake Theick, Chieftan Joseph, Funk E Fish and 2 others like this.



**Kartel Norwich** shared a link  
5 February

<http://www.cbc.ca/strombo/news/the-olympics-have-always-been-a-little-gay-says-brilliant-ad>

randomly rammed and not predicted. The police said we can't control our bar, but who's to blame for an police officer for having his leg broken on the prince of Wales with many other officers on the street.. Oh ya! Some people are unpredictable and violent! This beating happened at Kartel and we were cornered with 48 hours notice by a team of police and a lawyer who prepared for a week.. The police file against us had many false statements which we proved and or can prove. This was our First MAJOR fight OUTSIDE Kartel and luckily nobody was injured. Police admitted the venue had a good track record for its first year under new management but after the roof, a few minor incidents (which were all due to rejections),,, but then the beatings... Anyway, Kartel has 28 days to build its case. If you think Kartel is a safe place to be please "like" this, or even better yet write us a letter ... We know we might even be safest club in the city for violence as in over a year we haven't had a fight inside the premises, Safer than the "you know what" street... Until then we will be closing at 3am... Much love...

Kartelxx

Like Comment

Lena Hunter, Hayley Braithwaite, Rosie Cook and 529 others like this.



**Kartel Norwich** Sorry about the typos ... Fat thumbs vs iPhone!  
7 February at 21:56 17



**Sophie Carolizavic Rollo** Can we write love letters with stripper doodles?  
7 February at 21:59 1



**PRL ICE Mitch Rees** I have to say as a gay man I have never felt threatened in or around Kartel/Havanas establishment. If ever I had too much to drink the door staff would politely ask me to go home and if I hadn't had enough the bar staff would plough me with enough to satisfy my drunken needs. Never too much. The same cannot be said about other bars on POW, ask me or name and shame and I might!  
7 February at 22:05 15



**Lauren Smith** Safest place I've ever been. Going from here to somewhere down prince of Wales is quite a shock, there's too many people looking for fights. In kartel you can have a good time and not worry about all that. We love kartel!  
7 February at 23:28 3



**Amy Laura Cutmore** Kartel doorman cannot control fights? I have seen on many occasions police officers cannot control the violence down prince of Wales rd even with police dogs and plenty of back up! Resulting in police officers getting legs broken and head injuries. I have been in Kartel a fair few times and not once have I seen a fight in there.. I have seen the odd scrap outside which the doorman have swiftly moved on and it's been dealt with quickly. Police officers are targeting the wrong venues.  
8 February at 00:42 6



**Neil FastFreddie Anderson** It's shocking that you suggest the police are falsifying documents or statements .... Well it would be if it wasn't true. ... it's becoming common practice for police to use this technique of lying, blaming the victims and falsifying statement in order to avoid the actual police work that may be involved in catching the perpetrators of any reported crime.  
8 February at 00:44 11



**Jordan Dileto** Ken Abley help save them!!  
8 February at 01:26 1



**Lucy Harrison** If I was to say or make a list even which clubs I go to that have fights or crimes of such conviction then Kartel would not even make the list. I can know that if I'm in Kartel I am safe even on my own compared to clubs you can go to on prince of Wales! I have never witnessed a fight in Kartel and I'm a regular at 2am when they are most likely to arise anyhow! Great place! X  
8 February at 01:40 3



**Steve Thompson** Great club, great staff. rarely have I seen any trouble in all the years of going there. Hideout and Kartel/Havanas have always attracted the kind of people that are in the city to have a good night and dance to good music, rather than the majority of POW clubs that attract hormonal drunks with something to prove. I guess the police are building a case against Mercy as I've seen more fights there than Madison Sq Gardens?  
8 February at 01:51 6



**Sidney SB** I don't believe a club & its staff should be the ones getting the blame/prosecuted for this, the people that need the big punishment is the horrible scum that broke the man's leg & started fighting!!! Makes me sick to think that people go out to have a good time & then the morons go out to "fight"!!!  
8 February at 02:05 2



**Josh Hyland** I might knock and joke about kartel in my beatboxing set (mostly the joke is towards terrible dubstep) but actually you're one of the only clubs I probably feel the most comfortable in. (Even though I hate clubbing in general). Much kartel love! Yours... Differential x  
8 February at 02:15 4



**Michelle Grimes Smith** Rhannor Edwards!  
8 February at 03:04



This Brilliant Ad Says That The Olympics Have Always Been A Little Gay  
www.cbc.ca

The Olympics blanket the airwaves for two weeks in February, and along with them so do Olympic-themed ads,

Like Comment Share

Nathan Steggles likes this.

**Kartel Norwich** shared Kartel Norwich's photo  
4 February

80's tuesday....

MUSIC THAT YOU SECRETLY LOVE, TONIGHT!



Like Comment Share

**Kartel Norwich**  
4 February

MUSIC THAT YOU SECRETLY LOVE, TONIGHT!



Like Comment Share

Milan Palmer, Kartel Norwich, Tom Pryor and 2 others like this

**Kartel Norwich**  
2 February

Super Bowl Sunday friends... Come down tonight and watch Seattle spank the broncos

Starbucks vs. southpark

Like Comment

Dolly Ogunrinde, Moly Ajeto, Amber-Louise Parrott and 5 others like this.

view 1 more comment

**Kartel Norwich** Yup  
2 February at 13:18

**Dolly Ogunrinde** Is kartel open tonight?!!  
2 February at 14:32

**Kartel Norwich**  
1 February

**Emma Love** Kartel is safe, sadly curfews imposed on prince of Wales means all the troublemakers make their way up just spoiling for a fight and ruin it for everybody. How about the police concentrate on getting them off the streets instead of closing down reputable establishments.  
8 February at 03:10 4

**Aaron Skinner** Best caring most involved staff I've ever had the pleasure of meeting! And always looking out for your best interests also!!! From what's best and cheap to "oh excuse me you dropped your wallet"!!! Fire safety and public safety has always been top priority and never once have I had a fear or concern of harm!!!! Would even state this under oath.  
8 February at 03:39 3

**George Harmer** Literally the only club I've been in Norwich, for when your friend has had a little too much and accidentally bumps into someone, they just laugh it off... anywhere else would have got hit.  
8 February at 03:58 3

**Kartel Norwich** Please everyone!.. We need more comments.. Good or bad.. Your opinion counts  
8 February at 04:11

**Milan Palmer** I've been in Kartel hundreds of times with no problems... I went down somewhere in Prince Of Wales once & got started on twice. Easy logic....  
8 February at 04:17 1

**Sheldon Henry** Never had any issues in Kartel, the vibe is completely different to any other club. I've personally witnessed 1 violent interaction at Kartel in nearly 3 years (a number that is far outweighed by every club on prince of wales and the LCR). Bouncers have always been pleasant - more so than many other clubs especially tau/mantra and mercy. Put simply the standard crowd that Kartel attracts is non violent and Kartel does not seem to encourage the same blind drunk antics one becomes to expect from clubs on prince of wales and even other revelers react in a supportive way if something occurs. The fact that the police say Kartel can't "control their bar" is a farse and I would put forward that Kartel manages its safety far better than other clubs.  
8 February at 04:21 Edited 3

**Paul TooBad Fenton** We DJ in Kartel once a month and drive from London. Have to say the place feels very safe, comfortable with some of the best doorman web ever met. The management are simply brilliant and there's always such a nice vibe in there. The clientele are great and friendly and we've never seen any trouble. Any ban or license issues given to the club is nonsense.  
8 February at 04:29 3

**Jon Beckley** Never seen it turn nasty in Kartel, regularly see violence in other clubs like mercy, mantra and wonderland so this seems an unfounded report by the police. Don't think I've ever seen any form of aggressive behaviour in Kartel, everyone is relaxed and just wants to have a good time? Sorry to hear about this.  
8 February at 04:47 1

**Jack Davison** Used to be a great club open to 6am and everyone ends up there, but last few times I have been there door staff have all seemed a bit power crazed and not letting people in who are even remotely drunk, making remarks about the way people dress and look and even at one point I've had one barge into the loo's knock into me while I'm busy emptying my bladder and proceeded to clamber onto the urinal just to see if the guy in the cubicle was sniffing/ being sick.

Drunks and bouncers that are provoking is never gonna end well  
8 February at 04:50 5

**Kartel Norwich** Sorry to hear that jack. With the emro looming we've had the door staff be as diligent as possible to remove people... We're fixing things  
8 February at 04:54 1

**Tom Cushan** I've only ever had it kick off in kartel once. The staff were quick to act, broke it all up and dealt with the situation quickly. Everyone was really friendly, can't really ask for more than that.  
8 February at 04:55

**Jamie White** I've been to kartel many times the all the staff are amazing. I have even been down after some dj-ing with a friend and they have been happy to look after my gear while i party. the club nights are great and its by far one of the safest clubs in my opinion  
8 February at 06:03 1

**PRI.LICE Mitch Rees** Ah I'm gonna say is NEW YORK NEW YORK!!!! How the fuck does that place stay open and Kartel gets threats like this!  
8 February at 06:14 13

**Scott Lee Simpson** I hardly agree that the old bill and the council can kick off because there was a scrap on a night when there's usually no one about, just unfortunately it happened to be a football night against the Geordies who like a scrap. Hardly a regular occurrence.  
8 February at 06:37 2

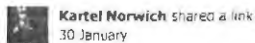
**Laura Godsman** Unfortunately when an independant club hasnt got the backing of a big brand, ie Revs, Lola etc it becomes much harder to reassure the authorities that in fact they go above and more often than not beyond to make sure that safety and protecting their license is of top priority. Its such a shame, an independant



We sold champagne at a reggae night... Hahahahah ... Rad

Like Comment

Charlie Miller, Jonny O'Boe Reeve, Kirsty Watson and 25 others like this



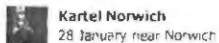
**Kartel Norwich** shared a link  
30 January

tonight there will be a lot of www.hypem.com tunes focused on a bit o indy followed by some evil house... remember we open till four am... if you're going to mantra, hideout, or lola lo's get your ass over for a "happy ending"

**The Hype Machine**  
www.hypem.com

The best place to find new music on the web. Every day, thousands of people around the world write about music they love — and it all ends up here.

Like Comment Share



**Kartel Norwich**  
28 January near Norwich

80'S VIBES ALL NIGHT!!! IT'S LOOKING PRETTY BUSY WITH SOCIALS AND STAFF PARTIES ALREADY BOOKED IN!

Like Comment



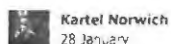
**Kartel Norwich**  
28 January

KARTEL PRESENT NEW YEARS EVE (49 photos)



Like Comment Share

Chloe Enderby and Chris Balls like this.



**Kartel Norwich**  
28 January

New Formations art is pretty dope!  
Make it down to there next party on the 28th Feb.

Like Comment Share

business is a far easier target to crush than the likes of some other bigger branded sites which bring much more trouble. Pretty unfair  
8 February at 07:19 2



**Beckie Clements** I have never witnessed one fight in or outside kartel. I would feel completely safe going into kartel even on my own. POW is where all the violence is, I've been hit by a bloke in mercy before and have seen many a fight ensue inside and outside of mercy, not to mention being threatened with a knife in another club on POW and then I got thrown the out for shouting at them for the threat!  
8 February at 08:06 1



**Gareth O'Brien** Really miss the outdoor top bar but no problems in my experience at all and so much safer than prince of Wales road  
8 February at 08:30 1



**Bex Watts** This is awful, I won't have a friendly place to go after I finish work, I need that lonesome hour I get to de-stress from serving drunk students!! It's very important and I will never go down the street that will not be named because I don't feel safe. Lovely bar full of lovely family that look after people and tell the ones who are worse for ware then it's time to go.  
8 February at 08:56 2



**Jezza King** The funny thing is the chaps involved in this were all Football away fans from Newcastle, where was the upgraded policing for football match days why was a large group of away fans allowed to decent on the city centre after a match? the only comment I would make is like in many other towns large all male groups are not allowed into venues. Norwich has a CCTV pub link system doesn't it? some communication could have been passed on earlier maybe  
8 February at 09:13 2



**Kartel Norwich** Not quite true... We were ejecting a male from Norwich who was about to get into some trouble with the away team fans... His friends who were about to be ejected as well got involved... This happened at the entrance away from our clientele... Unfortunately people watched and didn't inform staff which made it a huge problem... Also had we known there was a match we would have had more than two doormen... We are going to try and work with police and council to resolve our system... We just need them to realize a club open 7 days a week is obviously more Susceptible...  
8 February at 09:21 2



**Catherine Bridgman** This is such a load, the things going on down prince of Wales are truly awful and sometimes really scary. This other small area of Norwich around Kartel is a place for people to go who don't want to start that sort of thing and by restricting these clubs, you're making that safe space smaller.  
6 February at 09:26



**Jezza King** Fair play my bad I was told it was them I was working in town that night when they all hit town to, regardless of who or where they are from large groups of excited lads are going to increase the potential for incidents, I think/hope you'll be ok you have a good case to put forward good luck guys  
8 February at 09:35 2



**Kelli-Jai Collins** This is an absolute joke. The only place I've ever felt unsafe due to fights and dodgy characters is from New York New York downwards  
8 February at 10:33 1



**Amie Evans** I have been to kartel a few times. Never had or seen any trouble there. I won't step fit on pow as the policing is terrible. It's so dangerous yet kartel I'd happily go to and feel incredibly safe  
8 February at 10:36



**Stuart Shirra** I refuse to go out for a night on prince of Wales road due to the contestant violence the 3 times I have been out on the road I have witnessed it! A 100% violence record

Kartel has always been the best place to go, I have never seen/experienced or even heard about fights happening there!

I also think it is one of the only places where the door staff have the correct attitude/mentality to do the job correctly

If members of the public are the cause of this problem — Why are you trying to punish the venue?

8 February at 11:17 3



**James Lanky Wright** toh the council and the police should be concentrating on price of Wales road instead of attacking Kartel. like everyone else is saying, a safe haven for people who want to enjoy music, have a drink and have lots of fun. I have never felt safer going out for a drink than this place. its absolute nonsense this whole thing!  
8 February at 11:52 Edited 1



**John Dashiell Gettings** The council campaigned for Norwich to be awarded "UK City of Culture". Then why are they trying to destroy clubs that play underground music and CONTRIBUTE POSITIVELY to the culture of Norwich? Madness.  
8 February at 11:58 6



**Jamie Bach** One of the safest bars in town, with some of the most respectable staff in the city. This situation is not good. I feel its because police cannot manage their resources efficiently, and would rather reduce the coverage area to maximize their presence on an area of the city no one will deny is clearly where the trouble lies. Shamefull that the places where the louts and thugs don't go have to suffer, not to mention there's only a few places we can go that don't



**Kartel Norwich** shared a link  
26 January

correct

<http://postgradproblems.com/justin-bieber-is-a-better-person-than-you/>



**Justin Bieber Is A Better Person Than You**  
postgradproblems.com

At 19 years old, if I had the money and anywhere near the level of fame that Justin Bieber has, there's no doubt in my mind that I would've died. I'm not saying Bieber isn't a little shit. In fact, I'm pretty sure he's actively aspiring to become the biggest douchebag in the history of

Like Comment Share

James Teape, Jordan Smith, Aloys Feeney and 7 others like this.

**Milan Palmer** He is 1 year younger than me... The shit I would do with \$150 million.  
27 January at 05:53 1

**John Dashiell Gettings** Correct indeed!  
27 January at 08:29

**Kartel Norwich**  
24 January

<http://www.mixcloud.com/KARTEL/booty-troopaz-vol-1/>



force feed us soulless commercial crap on repeat!! Fight strong guys!

8 February at 12:01 6



**Ieva Mekšaitytė** Went there for years and I can't complain. People who come from Prince of Wales make the most noise and drama around Kartel Norwich. But the security is always first to get rid of the drunks and sort the place out. Clearly Prince of Wales is more dangerous and I never go there late at night. Kartel is safe  
8 February at 12:16 2



**Daniel 'Goodzy' Goodright** trouble will arise wherever, I've seen fights all up tomb land/prince of Wales road, there's no such thing as a 'safe place'  
8 February at 12:23 3



**Kartel Norwich** You are right Daniel. But there is safe and then there's 'safer'  
8 February at 12:31 5



**Daniel 'Goodzy' Goodright** I disagree, you get all kinds of trouble makers all over the place, all it takes is for something to kick off. It can happen wherever!  
8 February at 12:33 1



**Frances Marie Fairs** I have never had a problem with Kartel. The staff are friendly and won't let anyone in if they're too drunk and it's well looked after inside too! As usual the police are using anything they can as an excuse to shut down pubs. I've seen more people start fighting because the police stick their batons where they're not wanted. I wouldn't worry about it. The police have no weight to the accusations so they can't shut you down  
8 February at 12:35



**Matt Hooker** sort ya grammar out!  
8 February at 13:22 9



**Jack Bowgen** The reason it was rammed was due to it being a football day and the place was full of lads from Newcastle.  
8 February at 17:12 4



**Rebecca Zoe Adams** Honestly sometimes it feels like the authorities just take an issue to this venue without any evidence or reason. Why? I don't get it. It's extremely safe. Why do the council and police seem to spend so much time looking for reasons to close down Kartel (and Havanas before it) yet allow places like New York New York et al so many chances to continue to pour knock-off booze down peoples throats. Anyone who's ever visited Prince of Wales road at kicking out time knows where the real problem in Norwich nightlife lies.  
9 February at 01:41 3



**EmilyJane Morgan** Can't help but feel like the authorities are trying to make an example out of this club as a way of tackling/warning the scummy clubs down PoW Street. I feel sorry for every weary traveller who arrives on a late train into Norwich on a Fri/Sat night and is greeted by the sight of PoW. Awful place  
9 February at 02:08 4



**Kymerley-Jayne Seeger** If their considering closing you down then surely the whole of Prince Of Wales road should have been shut down ages ago... that's where the police spend all of their time dealing with pathetic fights, I've never witnessed violence at your club when I have been there but I haven't been there for ages as the last time I was there security had a bit of an issue with me. I needed to go outside to find a cashpoint because my card wouldn't work, they said if I go out I can't come back in, and my friends were in there so I couldn't not go back in... anyway they let me out to go to the cash point then when I came back there were different doorstaff and they said you can't leave and come back, once your out your out, and I explained that I had spoken to other door staff before I left and they allowed me back in then because I couldn't name the doorman I spoke to previously, I wasn't allowed back in and my friends and my coat were left in the club and I couldn't get in contact with them for the rest of the night, so my friends ended up going home alone, worrying about me anything could have happened to my friends, I never ever leave them to go home alone, but in this case, due to your staff not allowing me back in after saying I could come in, the night was ruined, I lost my friends and this all could have been avoided if you let people back in the club who had a good reason to go out! I always spend a fortune on drinks in your club and I needed to go to the cashpoint. it's not like I left and kept coming back in like some people do and take the piss!  
9 February at 02:38 1



**Kymerley-Jayne Seeger** oh forgot to mention that they threatened me with a 6 month ban if I kept answering back!  
9 February at 02:38



**Samuel Eastwell** In my opinion this club is no different from any other in Norwich, plus you really need to look at who you employ on the door because on Halloween my friend got coaxed down an ally way by one of your door staff and his mate next thing you know he's on the floor getting his face stamped on... Not only that the doorman in mention tried to stop me going down the alley to stop it  
9 February at 02:40 2



**Emma L Page** Kartel is the only club I feel safe enough to go to in Norwich, even alone sometimes as a female! The door staff are lovely and the bar staff are on the ball as well as being friendly. Kartel attracts a different type of clientele to that of PoW, and the rates of violence from Kartel is extremely low compared to the strip. This is why I feel comfortable going there and will continue to.  
9 February at 02:42 1



**Louise Barrett** Hahaha someone puts "sort ya grammar out!" Am I the only one who sees how ironic that is lol who needs to be able to spell when your grammar is good! Dumb ass lol



Like Comment Share



Kartel Norwich

24 January

BIG weekend at Kartel Norwich this weekend!!...  
 FORMATIONS tonight  
 THE WOLF tomorrow night

Like Comment



Rob Wilkes

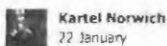
24 January

Tonight at Kartel Norwich - I'm djing 1-2am but don't let it put you off



Formations | 010 | Rad Dad (The Plugg), Submerged Sounds, Osti M (808), Bones | Kartel 24.01.14  
 24 January at 23:00 in UTC  
 Kartel in Norwich, Norfolk  
 73 people went

Ross Collins and Ollie Gawn like this



Kartel Norwich

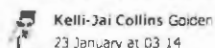
22 January

Leanna pushed a wrong button and Gabriel is paying the price



Like Comment

Jessica Brown, Tulip Polis, Kevin Gerrod and 11 others like this



Kelli-Jai Collins Golden

23 January at 03:14



Kartel Norwich

21 January

80's throw back TONIGHT AFTER THE LCR!! open midnight till 4am!! Cheap booze, come dance!

Like Comment



Kartel Norwich

20 January

This Friday!

9 February at 03:11 2



Louise Barrett Anyway back to the point in hand, is it not the job of the police to keep us safe? If bouncers become overwhelmed is that not why we have police as back up? Sorry the guy broke his leg but he is paid and trained to serve and protect! Hazards come with the job, do you ever hear of a soldier coming back home with a missing limb going to the solicitors to build a case? No you don't! A lot of us do risky jobs and if an accident happens we have to accept it, it's our job! The copper needs to man up it's his job we all pay our taxes for his service the whole thing takes the piss if you ask me!

9 February at 03:17 7



Levi Lee Every time I've been to kartels I've been robbed, raped, and fingered in my bum hole! I screamed but I was gagged and then fisted! However I enjoyed the experience and hopefully it will happen again!

9 February at 03:41 6



Lauren Danielle Reid love kartel but tbh most bouncers in the city are complete knobs who've let power go to their heads. you stand by a door well done!

9 February at 04:06 6



Cas Tobin Skillings Totally with u on that Lauren ive done door work and how they work is disgusting like old school force full wen not needed xx i refuse to work with them as there knobs and u dont stand a chance as they all got each others backs and common quote id hear was take them were no cameras and beat shit out of them disgusting

9 February at 04:44



Cas Tobin Skillings And some door staff cause the problems to escalate with there attitude and acting hard wen u just need to talk to them like humans not kids and remove them from situation instead of provoking the situation ur not hard so stop trying to be

9 February at 04:46 2



Ellie Howitt I'm sure clubs like New York New York and Mojos have been investigated in exactly the same way Kartel is now. Unless the problem runs any deeper than this incident I doubt further action will be taken

9 February at 07:59 3



Paul Kite Honestly, I haven't been to Kartel loads but it is always really chilled out in there. This just seems like overkill

9 February at 06:56



Holly Jane Chadwick Haven't seen a fight in Kartel in years... Perhaps the focus should be on the clubs down prince of Wales, where the violence really is. The police have to be on prince of Wales most nights, knowing that when kick out begins, they'll have to be there to stop it kicking off. You're pretty much safe if you're near London road/ queen street at this point.

9 February at 10:57



Tommy Hurd most of the trouble down pow road is caused by the police they are to heavy handed are wind people up on purpose. because kartel have had a couple minor issues they are now getting dragged into the same light as pow it's all balls. I've never seen any trouble in kartel what happens outside isn't down to them. the council isn't worth a wank

10 February at 04:45 3



Reuse Recycle Lol area police are heavy handed ..... Ummm wouldn't like American police then, to be honest club times should go back to the way it was, and if people didn't drink like fish there would be a lot less trouble, drinks should pay for there a and e treatment, lessons would be learnt! If it's just a sensible night out with just a few drinks I would imagine there would be a lot less headaches and fights

10 February at 06:20 3



Reuse Recycle Drunks sorry should pay for any hospital treatment!

10 February at 06:21 1



Sali Lee Ridiculous!! I've been to kartel a few times and its one of the best clubs in Norwich, my sister was working in kartel the night this happened, when she came back home and told me the story of her night at work I was shocked but when she told me that night it didn't sound anywhere near as bad as what they do now, good old Chinese whispers though and the police making things up is no help at all! things like this happen down POW but I don't see them getting looked into! I feel comfortable knowing my sister works in kartel where she's safe and looked after, if she were to work in a club on POW though I'd be dragging her home myself./

10 February at 07:54



Abi-Michelle Davies Samuel Eastwell I also know how gobby & jumped up your friends can be. Your the first one to get pissed off if you can't get into kartel: so why are you slating it? The doormen never lay fingers on people unless they feel the people inside will be threatened. Kartel has done nothing but support good music and great vibes!! The doormen are stricter than all the other clubs I know! I'm a regular in kartel and if I'm slightly wobbly they don't let me in haha! The management and doormen are not the problem it's the jumped up little chavs that come rolling out of fluke etc! Absolutely disgusted at this news.

10 February at 10:39 1



Samuel Eastwell Abi-Michelle Davies I'm not for one second claiming we aren't, but for you to say something like that is very naive.

10 February at 10:55





**Matt Crowe** I don't care much for your club, it's not my thing but for the bill to be penalising you whilst pow is literally mini Syria is bullhit.

10 February at 11:05 · 5



**Emmerson Wayne** Maybe a freedom of information request to police for the stats of reported crimes on each club could help

10 February at 16:58 · Edited · 2



**Emma Louise Bettles** A few years back there was a man killed outside Chicagos. He was a friend of my family. His name was phil. And nothing was done about it. This issue with kartel is nothing comparee to that. Just bear that in mind if court does come

10 February at 18:43



**Serious Lee** Been DJing here for years and never had trouble. Been down P.O.W. road a small handful of times and seen mindless fighting, sexual harassment and heavy police. It seems the council want to find an excuse to shut clubs with an alternative scene. Anything I can do to help I will with genuine spirit. Big up.

11 February at 01:18 · 2



**Sean Smith** shut the place down. its allways been a shit hole, and will continue to be so.

11 February at 02:27



**Kartel Norwich** BAM!! finally one negative comment!... it only took three days 900 likes and 73 comments to find a hater!... pretty good ratio! thanks sean!

11 February at 04:46 · Edited · 10



**Sean Smith** no problem

11 February at 06:19 · 1



**Wild Raper** It is in the interests of the big business to close down independent clubs. Big business controls the council and the police. They have no good reason to enforce these new rules..

11 February at 08:06



**Beth Smith** have they never been in mercy? The 2 times I've had to go there for a birthday or whatever I'VE been started on by BLOKES. think they are barking up the wrong tree

11 February at 09:08



**Oliver Meyrick Raymond Beck** .Ol

12 February at 05:24



**Kartel Norwich**

7 February near Norwich

TURN'T UP TONIGHT!

Expect bashment, grime, UK funky, dubstep and real trap shit. Also, bare reloads.

Like · Comment

Paul TooBad Fenton likes this.



**Kartel Norwich**

5 February

BASS MUSIC TOMORROW NIGHT AT KARTEL!

Like · Comment

Single Bills likes this.



**Formations** | 010 | Rad Dad (The Plugg), Submerged Sounds, Osti M (B08), Bones | Kartel 24.01.14

24 January at 23:00 in UTC

Kartel in Norwich, Norfolk

73 people went

Like · Comment · Share



**Kartel Norwich**

17 January

TURN'T UP IS HOSTING TONIGHT! BASS MUSIC!!



**Monika Deska Jezewska**

Trish Plant, Joe Tyrrell, Maryam Sabbar and 80 others like this.

View 10 more comments



5 February at 08:47 2

**Robert Kingsley** Where are the pictures

5 February at 09:39

**Kartel Norwich**

4 February

TONIGHT 80'S VIBES ALL NIGHT MIXED IN WITH THE LCR  
AFTER PARTY TILL 4AM!

Like Comment

Peter Goodenham and Max Phillips like this.

**Billy Wilson** Wnt time and how much to get in

4 February at 12:20

**Robert Kingsley** Where can I get the pictures from last week?

5 February at 02:38 1

**Kartel Norwich**

4 February near Norwich

Get down to Trip The Light on Valentines day, it's their first  
brithday and they've got Subculture Sounds behind the decks!  
<https://www.facebook.com/events/201165123417712/>



**Trip The Light | FREE ENTRY ALL NIGHT!! | 1ST BIRTHDAY  
CELEBRATIONS | 14.02.2014 | HELP SAVE KARTEL**

14 February at 23:00 in UTC

Kartel

43 people went

Like Comment Share

**Kartel Norwich** <https://soundcloud.com/subculture-sounds>

4 February at 04:44

**Kartel Norwich**

4 February near Norwich

TONIGHT IT'S BACK TO THE EIGHTIES!! EACH TUESDAY GET'S  
BUSIER AND BUSIER, CHEAP BOOZE ALL NIGHT!

Like Comment

Like Comment

4 1

**Kartel Norwich**

17 January

Headlining TONIGHT'S knees up is our pal DJ CABLE. Expect bass  
-heavy bangers of the finest pedigree but don't come looking for  
requests or smiles. Following on from the sea of gunfingers that  
resulted from their impromptu b2b set warming up for D DOUBLE  
E at Hideout earlier this month, we're excited to present another  
JUXTAPOSER b2b KASHITA funky/grime/dubstep session. Expect

**Kartel Norwich**

2 February

This guy wasn't allowed in then got upset with our doorteam...  
Prior to this he explained to us he wasn't ginger but "strawberry  
blonde"





Like Comment Share

1

Timothy Lester, Billy Wilson, Joe Wyatt and 47 others like this

View 19 more comments



**Kieran Howard** hahahah mllmoooo

3 February at 11:42 1



**Ethan El Moppo Wilkinson** classic miller

4 February at 04:55



**Kartel Norwich**

29 January

We let a guy in with track pants ONE TIME.... God... You all know how this ends...

Like Comment

Summer Joy, Jonny Otob Reeve, John Dashiell Gettings and 14 others like this



**Kartel Norwich**

28 January

80s Tuesday going off!!



Like Comment Share

Jason Payne likes this

reloads, gun fingers, and drunken attempts to spit every bar of Street Fighter Riddim. FIND EVENT IN THE COMMENT BOX!

Like Comment

1 1 1



**Kartel Norwich**

15 January

SOON COME!  
JANUARY 24TH  
PUT IT IN YOUR DIARIES!



**Kartel Norwich**

28 January

TONIGHT!!!

Like Comment Share

Monika Deska Jezewska, Matt Stephen, Sophie Leah Parrott and 5 others like this



**Kartel Norwich**  
28 January near Norwich

IT'S TUESDAY AND THAT MEANS ONLY ONE THING... BACK TO THE EIGHTIES TONIGHT AND THE LCR AFTER PARTY!!!

VIBES TILL 1AM AND CHEAP BOOZE!!

Like Comment

Tom Pryor, Holly Copping and Kirstie Roberts like this



**Finbarr Carter**  
27 January

Tickets are now available on the UEA website for Friday Gentleman's Dub Club at Open - and the lovely peeps at Trodthisland Norwich have also gone and organised an after party at Kartel Norwich

See you there



[www.ueaticketbookings.co.uk](http://www.ueaticketbookings.co.uk)  
[www.ueaticketbookings.co.uk](http://www.ueaticketbookings.co.uk)

Gentleman's Dub Club burst onto the scene in 2006 and have been playing high energy performances across the globe at festival and clubs ever since. With their signature 9-Piece Ska and Reggae hybrid

Principal Roots Sparks, Melanie Kidd, Dali Kendall and 2 others like this.



**Trodthisland Norwich**  
27 January at 06:49



**Melanie Kidd** Excited!!  
27 January at 11:25



**Principal Roots Sparks** when I want to be there  
27 January at 12:00



**Kartel Norwich**  
25 January

THE WOLF... tonight...!!

Like Comment

Al Webber, Lorne Ashley and 2 others like this.



**Kartel Norwich**  
25 January

Did anyone know the puppet man can hold a Normal conversation?!!

Like Comment

Megan Jasper, Robert Paynter, Ford Cotterill and 7 others like this.



**Sophie Leah Parrott** yeh i had a chat with him at a bustop and he was telling me how he made £60 that day and gives half of it to charity and keeps half to pay his bills. idont  
25 January at 05:21 7



**Kartel Norwich** changed their cover photo  
24 January





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KARTEL NORWICH

@NorwichKartel

Was a nightclub until to avoid getting raided by these punks are in no way related to the awesomeness of kartel nightclub. They're well behaved in shi  
 norwich - kartelmusic.wordpress.com

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KARTEL NORWICH @NorwichKartel 17 mins

Rebel Lion sound system in the area tonight! Crack open a Jamaica lager beer and get ya skank on. Jah Ras Tafari.

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Retweeted by KARTEL NORWICH



Milan Duran @MilanXPalmer 10 hrs

100% played golden eye tonight instead of clubbing ... Big up @NorwichKartel pic twitter.com/QZXdcilcis



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KARTEL NORWICH @NorwichKartel 5 hrs

@UberFacts what about watermelon

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KARTEL NORWICH @NorwichKartel 13 hrs

@Afletch7 @simonwilby1 last entry 2.40 Laterz!

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Retweeted by KARTEL NORWICH



Arron Fletcher @Afletch7 17 hrs

@NorwichKartel @simonwilby1 see you later! #ILoveKartel! #SaveKartel #KartelTillLate

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KARTEL NORWICH @NorwichKartel 17 hrs

Doors open at 12 and it's free entry all night! Get some beats in yo feet!

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KARTEL NORWICH @NorwichKartel Feb 20

We're open again tonight and it's freeeeeeeeeeee!

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KARTEL NORWICH @NorwichKartel Feb 20



@UberFacts not if y

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KARTEL NORWICH @NorwichKartel Feb 19

People of twitter! if You've signed our petition, please DM us your address at facebook.com/clubkartel to make it REALLY count. #SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 19

@OiHeinstein It's in the post.....Stuffed crust might have gone a bit soggy, though.

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KARTEL NORWICH @NorwichKartel Feb 19

@OiHeinstein You'll be ordering shit pizza next.

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Retweeted by KARTEL NORWICH



Anmar Mirza @AnmarM Feb 19

We got @BOOGIEBLIND joining us next Monday @NorwichKartel !!! Come groove with us #TIMETRIBE pic.twitter.com/gJgMJgWc8n



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KARTEL NORWICH @NorwichKartel Feb 19

@BOOGIEBLIND we have an sl3 here being used internally with 2000's and dj1.6... No vinyl or CDs

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KARTEL NORWICH @NorwichKartel Feb 19

The one and only @BOOGIEBLIND is joining us for the @pharoahemonch after show party!!!! facebook.com/events/4577729

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KARTEL NORWICH @NorwichKartel Feb 19

Sup y'all. We got another freebie for you next week... and it's a goodun! facebook.com/events/3613646

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KARTEL NORWICH @NorwichKartel Feb 18

We're werkin to get you twerkin. #SaveKartel  
ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 18

If you've signed our #SaveKartel petition, to validate it you need to DM your address to facebook.com/clubkartel. You're awesome

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KARTEL NORWICH @NorwichKartel Feb 18

@HideoutNorwich @OiHeinstein Lucky Breakage

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KARTEL NORWICH @NorwichKartel Feb 18

@OiHeinstein Good choice! We'll be sending you some veggie volcanos!

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KARTEL NORWICH @NorwichKartel Feb 18

@OiHeinstein We can't make that kind of promise. What's your fav topping?



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**KARTEL NORWICH** @NorwichKartel Feb 18
 GOOD NEWS! The lawyer loves the petition, but to validate it we need you addresses. Please send a message to [facebook.com/clubkartel](https://facebook.com/clubkartel)

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11:58 am - 18 Feb 2014 Details

**Katie** @OiHeinstein Feb 18

@NorwichKartel no sending loads of pizzas to my house!

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**KARTEL NORWICH** @NorwichKartel Feb 18

@OiHeinstein We can't make that kind of promise. What's your fav topping?

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**Katie** @OiHeinstein Feb 18

@NorwichKartel meat feast... obviously!!!

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**KARTEL NORWICH** @NorwichKartel Feb 18

@OiHeinstein Good choice! We'll be sending you some veggie volcanos!

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**HIDEOUT** @HideoutNorwich Feb 18

@NorwichKartel @OiHeinstein lives feasting on meat.

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Retweeted by **KARTEL NORWICH****DJ A.O.F** @djaofuk Feb 17

Awesome time on the decks with @boylikebelton at @NorwichKartel. Now to frustrate myself with new logic features tonight #savekartel

from Norwich, Norfolk

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Retweeted by **KARTEL NORWICH****Too Bad DJs** @TooBadDJs Feb 17
 Listen to us LIVE with MC Marvel in the mix at @NorwichKartel FREE download for you's! Enjoy & share the vibes [soundcloud.com/toobaddjs/toob](https://soundcloud.com/toobaddjs/toob) #UKG

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**KARTEL NORWICH** @NorwichKartel Feb 16

@RevsNorwich I meant drinky drink!

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**KARTEL NORWICH** @NorwichKartel Feb 16

Get down to @RevsNorwich for a stinky drink and come join us at midnight for some dancing!

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Retweeted by **KARTEL NORWICH****Boy Like Belton** @boylikebelton Feb 16

Got some dope fresh new cuts for @NorwichKartel tonight. It's gonna be a challenge for @djaofuk to keep up! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 16

@boylikebelton &amp; @djaofuk are on the decks tonight and will be dishing out industry discount cards along side high fives! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 16

Alternatively, you can sign the petition to keep our late license -&gt;

[ipetitions.com/petition/karte](https://ipetitions.com/petition/karte)

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**KARTEL NORWICH**

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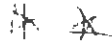
We're now accepting @RevsNorwich industry cards. If you got one, come use it, if not, come get it!

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**KARTEL NORWICH** @NorwichKartel Feb 16

@NorwichChippy we've got some discount cards waiting for you. Head down tonight to pick them up!

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**KARTEL NORWICH** @NorwichKartel Feb 16

If you work in the service industry and you fancy a cheap drink, just holla! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 16

@SirGarnetPub come grab your discount cards from us tonight!

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**KARTEL NORWICH** @NorwichKartel Feb 16

@Birdcagepub we've got some discount cards waiting for you. Come grab em tonight!

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**KARTEL NORWICH** @NorwichKartel Feb 16

@LastWineBar we've got some industry discount cards with your names on! Grab em at the bar tonight!

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**KARTEL NORWICH** @NorwichKartel Feb 16

@philipbrowne86 we've got some discount cards with your name on. Come grab 'em tonight

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**KARTEL NORWICH** @NorwichKartel Feb 16

Good news! We now accept @RevsNorwich industry cards! Grabs yours tonight! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 15

@the\_real\_dmr safe. Make it afternoon. We don't like early mornings!

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**KARTEL NORWICH** @NorwichKartel Feb 15

You've got 30 minutes to get your sweet assets into Kartel and boogie! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 15

Doors are open and it's free entry! Hurry though, it might not be free all night....

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**KARTEL NORWICH** @NorwichKartel Feb 15

We're open in 30 mins! Come and boogie and help #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 15

Before you head down to our lovely club why don't you sign the petition to keep the late license? #SaveKartel [petitions.com.petition/kartel](https://petitions.com.petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 15

Make sure you get to Kartel tonight with free entry and drinks deals all night, you don't want to miss out. TRUST! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 15

TRIP THE LIGHT was awesome last night and tonight is going to be a banger with SATURDAY NIGHT MUSIC CLUB. Free entry all night! #SaveKartel

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Retweeted by KARTEL NORWICH

Don't Tell The Bride @dtb Feb 15





@NorwichKartel Pl...  
Email: dltb@applyf...  
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wanting to wed in 2014!  
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**KARTEL NORWICH** @NorwichKartel Feb 14  
@djsantero choooooon!

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**KARTEL NORWICH** @NorwichKartel Feb 14  
We'll be open real soon with FREE ENTRY for TRIP THE LIGHT! Drown your singletons sorrows or dance with your bonnie lass...it's all good!

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**KARTEL NORWICH** @NorwichKartel Feb 14  
@TooBadDJs we're busy busting our asses in prep for the full review at the start of March. We won't know anything till then #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 14  
It's the TRIP THE LIGHT first birthday and it's FREE ENTRY to help #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 14  
@laurenvallen I'll take that

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**KARTEL NORWICH** @NorwichKartel Feb 14  
@laurenvallen Sgt. Kartel's lonely hearts club band

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**KARTEL NORWICH** @NorwichKartel Feb 14  
Keep signing the petition to #SaveKartel's late license

[ipetitions.com/petition/kartel](http://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 14  
TRIP THE LIGHT has it's 1st birthday with us today. It's gonna be special! We're open from 11pm. #SaveKartel

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Retweeted by KARTEL NORWICH



**Lauren Allen** @laurenvallen Feb 14  
Valentines day calls for tequila & regrets @NorwichKartel this evening for Trip the Lights first birthday! And FREE ENTRY?! #savekartel

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**KARTEL NORWICH** @NorwichKartel Feb 13  
FREE ENTRY TONIGHT FROM 11! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 13  
We're open tonight! get on down and get partying to help #SaveKartel!

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**KARTEL NORWICH** @NorwichKartel Feb 13  
WE'RE OPEN TONIGHT!! In the mean time, keep helping to #SaveKartel by singing the late license petition -> [ipetitions.com/petition/kartel](http://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 13  
Just had a really important meeting and feeling positive! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 13  
Holy smokes batman! 600 signatures! Cheers guys and gals! Keep em coming to #SaveKartel  
[ipetitions.com/petition/kartel](http://ipetitions.com/petition/kartel)

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Retweeted by KARTEL NORWICH



**Lauren Allen** @laurenvallen Feb 13



Dancing bar staff, g... wouldn't want to keep  
@NorwichKartel alive [Q](#) Have an account? Sign in

#savekartel

[ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 12

Due to the council's decision we are not open tonight, but we'll be open tomorrow for Thank F\*\*\* it's Thursday. #SaveKartel

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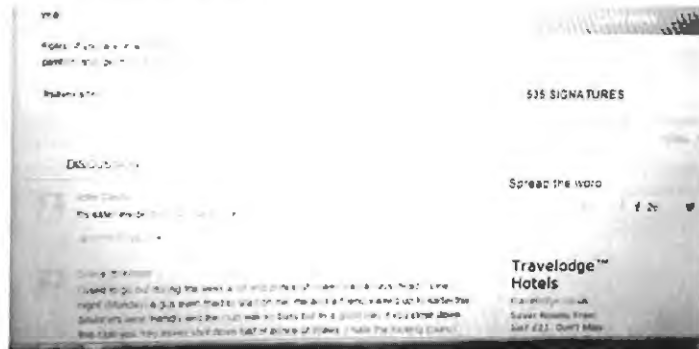


Retweeted by KARTEL NORWICH



**Lauren Allen** @laurenvalien Feb 12

535 & counting.... Big love to all showing support! #savekartel  
[pic.twitter.com/qw7jK5hhO5](https://pic.twitter.com/qw7jK5hhO5)



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**KARTEL NORWICH** @NorwichKartel Feb 12

We're up early and back at the grindstone to #SaveKartel. Yowza!

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**KARTEL NORWICH** @NorwichKartel Feb 11

Lots of new photos up! [facebook.com/media/set/?set](https://facebook.com/media/set/?set)

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**KARTEL NORWICH** @NorwichKartel Feb 11

Including the paper petition over 500 of you have signed up to #SaveKartel!  
Only takes 10 seconds. Add yours too! [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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Retweeted by KARTEL NORWICH



**Chelsie** @ChelsieGRumball Feb 11

I'm not being funny Kartel is SO MUCH better then most clubs & if you ask me a lot safer then prince of wales! #SaveKartel @NorwichKartel

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**KARTEL NORWICH** @NorwichKartel Feb 11

@Croppers1974 cheers for your support guys! #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 11

@TooBadDJs cheers for the signature and comment boss!

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**KARTEL NORWICH** @NorwichKartel Feb 11

@WHP\_Mcr were attacked by the authorities and battled through can they help an independent venue and add their names? [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 11

We supported @ministryofsound during their recent struggles. Can they help #SaveKartel and add their names? [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 11

@courdoroyjones Good shout!

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Craig Maskell @atrickmaskell Feb 11

"@NorwichKartel: pic twitter.com/GQC6zbbNU" #savekartel how many 'clubs' do you go in with a selection like this. #dontwantstella #properbeer



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KARTEL NORWICH @NorwichKartel Feb 11

Your support so far has been AMAZING! Keep up the good work and help #SaveKartel

ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 10

We're not open tonight, but we ARE open on Thursday.....facebook.com/events/4459306

#SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 10

#SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 10

due to the council's decision, we're not open tonight. If you want us to stay open, add your name to the petition

ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 10

The number of names goes up by the minute. Make sure you add yours to keep Kartel open late! #SaveKartel

ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 10

@stuartflatt the council is trying to revoke our license. Please help #SaveKartel and add your name to the petition

ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 10

@NorwichLanes the council is trying to revoke our license. Please help #SaveKartel

ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 10

@cityofnorwich the council is trying to shut out local business. Please help #SaveKartel!

ipetitions.com/petition/kartel

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KARTEL NORWICH @NorwichKartel Feb 10

Thanks to @TheTabNorwich for listening to our side of the story. norwich.tab.co.uk/2014/02/10/oh-

#SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 10

Due to the council's decision, we won't open tonight. We ARE open on Thursday for free! Sign to #SaveKartel

ipetitions.com/petition/kartel

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Retweeted by KARTEL



Milan Duran @Mila

I fucking love this new @NorwichKartel business model of free entry constantly.  
#SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 9

Get showered and get your dancing shoes on tweeple! We're opening in 30 mins! #SaveKartel

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Davidofficial @Davepvickery Feb 9

@NorwichKartel we love you #alwaysand4eva

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KARTEL NORWICH @NorwichKartel Feb 9

First person to buy a bottle of champagne tonight gets a free wink and gun finger! pic twitter.com/oMQbjLzzAm

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KARTEL NORWICH @NorwichKartel Feb 9

Help us keep our late license and add your name to the petition!

ipetitions.com/petition/karte

#savekarte!

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KARTEL NORWICH @NorwichKartel Feb 9

We're opening our doors in 2 hours for some Sunday shenanigans. Make sure you're there! #SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 9

We're open tonight from 12 AND it's free entry all night! #SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 9

our friends @lolalonorwich pop in every now and again, but the council wants us to close. Please help #SaveKartel! ipetitions.com/petition/karte

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KARTEL NORWICH @NorwichKartel Feb 9

Our mates @DeVideTheBand love a late night bevvie in our gaff, but the council wants us to close. Help #SaveKartel! ipetitions.com/petition/karte

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KARTEL NORWICH @NorwichKartel Feb 9

Hello to all our lovely new followers. Hope you're well!

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KARTEL NORWICH @NorwichKartel Feb 9

@hannahlee\_davis BOOM! #SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 9

Due to the council's decision, we are unable to open 7 days. WE ARE OPEN TONIGHT! and you can walk in for free! #SaveKartel

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KARTEL NORWICH @NorwichKartel Feb 9

@saskia\_salome @clubdunny Thanks for your help. Hopefully see you soon!

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KARTEL NORWICH @NorwichKartel Feb 9

@saskia\_salome @clubdunny The council is trying to revoke our license. Please sign the petition to help #SaveKartel! ipetitions.com/petition/karte

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KARTEL NORWICH @NorwichKartel Feb 9

People of the world! Help #SaveKartel and add your names to the petition! ipetitions.com/petition/karte

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**KARTEL NORWICH**

@RaincityriotUK rince it when the police not do it, but the council want us to close. Can you help #SaveKartel? ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@NorwichNow The council want to close us down, please help #SaveKartel by signing the petition - ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@NorwichLanes please help #SaveKartel, The council wants us to close. You can sign the petition here - ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@TooBadDJs dope. I'll be giving that a listen ASAP. Guaranteed awesomeness.

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**Too Bad DJs** @TooBadDJs Feb 9

@NorwichKartel m.soundcloud.com/toobaddjs/toob #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 9

@TooBadDJs send us a link - we love your tunes!

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**KARTEL NORWICH** @NorwichKartel Feb 9

the guys from @WonderlandNr1 love our gaff, but the council want us to close. help #SaveKartel right here - ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@JamiesItalianUK Norwich staff always pop in for a drink, but the council wants us to close. Please help #SaveKartel ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@TGIFridaysUK Norwich crew are regulars at the bar, but the council wants us to close. Please help #SaveKartel ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@HideoutNorwich often come in for an after work drink, but the council wants us to close. help #SaveKartel ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

@RevsNorwich always come in for an after work drink but the council want us to close. Can you help #SaveKartel? ipetitions.com/petition/karte

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**KARTEL NORWICH** @NorwichKartel Feb 9

We're open for free again tonight from 12 to help #SaveKartel. Make sure you come down and boogie!

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**HIDEOUT** @HideoutNorwich Feb 9

"@elliebrown\_ as if Kartel might close #savekartel" @NorwichKartel

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**Jaxa** @JAXAuk Feb 8

@NorwichKartel brad is killing it at the moment!

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**KARTEL NORWICH** @NorwichKartel Feb 8

We're partying hard here! Still time to get in if you hurry! Free entry all night. #SaveKartel

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**KARTEL NORWICH**

Q Have an account? Sign in

Come in for free tonight, have fun and dance the night away. #SaveKartel

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**KARTEL NORWICH** @NorwichKartel Feb 8

@LordhighOwi cheers boss! Thanks for the support!

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**KARTEL NORWICH** @NorwichKartel Feb 8

@OblahMan we're gutted.

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**KARTEL NORWICH** @NorwichKartel Feb 8

@TooBadDJs you too bro.

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**KARTEL NORWICH** @NorwichKartel Feb 8

@Cupcake\_and\_Co It's just us at the moment, but the council wants to extend it to all clubs so everyone is on the street at once.

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**KARTEL NORWICH** @NorwichKartel Feb 8

Don't loose out. make sure you help #SaveKartel [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 8

@smutlee all good. Thanks for your support!

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**KARTEL NORWICH** @NorwichKartel Feb 8

@thewolfive cheers guys! we need you to sign this petition [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel) and get using #SaveKartel Much love!

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**Smutlee** @smutlee Feb 8

Great club in Norwich needs help RT @NorwichKartel #SaveKartel frm the council who want 2 close us down-sign petition [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 8

@smutlee if you can sign the petition that would be great! [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**POW!** @POWHQ Feb 8

Don't let the blinkin' rozzers crush all the fun ey? Jaysus wept If there's a place that needs 'policing', we... fb.me/1AV3SvnmP

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**KARTEL NORWICH** @NorwichKartel Feb 8

You can help #SaveKartel from the council who want to close us down by signing this petition!!!! [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**Lauren Allen** @laurenvallen Feb 8

Take a second to sign this petition to save kartel! #SaveKartel [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 8

Sign the petition to help #SaveKartel [ipetitions.com/petition/kartel](https://ipetitions.com/petition/kartel)

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**KARTEL NORWICH** @NorwichKartel Feb 8

@tabbyfortea use the #SaveKartel!!!!!!

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**KARTEL NORWICH** @NorwichKartel Feb 8



@leyouth came and  
to close. Can you h  
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How the council wants us  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
we brought @RudimentalUK to our club and they rinsed it. The council wants us  
to close. Can you help #SaveKartel?  
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Retweeted by KARTEL NORWICH



**CK - TOOBADDJS** @CKtheDJ1979 Feb 8  
@NorwichKartel @TooBadDJs @OblahMan #SaveKartel  
This place supports new music!!! Get involved people. Please RT RT  
#SaveKartel  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
@TooBadDJs @CKtheDJ1979 and @OblahMan come from London every  
month cos "Kartel is awesome." The council want us closed. Help #SaveKartel  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
@drumsOfDeath smashed it when he played at our place but the council wants  
us to close. Can you help us #SaveKartel?  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
@thewolfive has a cracking time at our gaff but the council wants us to close.  
Can you help us #SaveKartel?  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
@CCfunkandsoul loves a whiskey in our bar when he's in town but the council  
want us to close. Can you help #SaveKartel?  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
Free entry all night tonight to help #SaveKartel  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
The council has asked us to close at 3. what do you think? #SaveKartel  
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**Anita** @SweetieNeaty Feb 8  
"@NorwichKartel: The council wants us to close at 3. What do you think?  
#SaveKartel" noooooo  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
We need your help! Head to facebook.com/clubkartel and tell us why we should  
stay open til 4. #SaveKartel  
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**Milan Duran** @MilanXPalmer Feb 8  
Let's all help @NorwichKartel #SaveKartel  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
The council wants us to close at 3. What do you think? #SaveKartel  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
@KathyHall93 loving the hashtag! Let's get it trending!  
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**KARTEL NORWICH** @NorwichKartel Feb 8  
Free entry all night tonight! #SaveKartel  
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**Katherine @KathyH** [@NorwichKartel](#) is r  
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**CK - TOOBADDJS @CKtheDJ1979** Feb 6

@OblahMan @TooBadDJs Marv's gonna feast on his way back from  
@NorwichKartel #DrunkMC

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**KARTEL NORWICH @NorwichKartel** Feb 5

We're gettin funky tonight y'all. Shake yo hips!

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Retweeted by KARTEL NORWICH



**Too Bad DJs @TooBadDJs** Feb 4

To all our Norwich crew, are you gonna be like this when we touch down at  
@NorwichKartel on Saturday [pic.twitter.com/FzHq6MgDtK](https://pic.twitter.com/FzHq6MgDtK)



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**KARTEL NORWICH @NorwichKartel** Feb 4

We're going 80s tonight for the LCR after party. It's gonna be off the wall! Geddit?

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Retweeted by KARTEL NORWICH



**Too Bad DJs @TooBadDJs** Feb 4

Catch us dropping new bass & new UKG at @NorwichKartel this Saturday from  
2am-4am. Always a sick night. LOVE IT!

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**KARTEL NORWICH @NorwichKartel** Feb 3

Monday's suck...and not in the good way. Get to Kartel for some TimeTribe  
goodness

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Retweeted by KARTEL NORWICH



**Too Bad DJs @TooBadDJs** Feb 2

Next weekend it's all about our residency at @NorwichKartel for 100% new UKG  
& bass. Hyped.

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Retweeted by KARTEL NORWICH



**Too Bad DJs @TooBadDJs** Feb 2

Also got @NorwichKartel and @wotyoucallit to rip it up at this month. Niceeee

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**KARTEL NORWICH @NorwichKartel** Feb 1

Fuck dry January. We ignored it anyway. Let's get wet.

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**KARTEL NORWICH @NorwichKartel** Jan 29

@the\_wolf\_live we have a wolf and an extra pair of pants...

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**KARTEL NORWICH @NorwichKartel** Jan 28

We're going 80s tonight. Get your legwarmers out.

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Handwritten notes: "2.13.18" and a star symbol.

Handwritten star symbol.