

<b>Report to</b>	<b>Cabinet</b>	<b>Item</b>
	16 November 2016	
<b>Report of</b>	Head of planning services	<b>8</b>
<b>Subject</b>	Adoption of revised Statement of Community Involvement	

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### **Purpose**

To consider adoption of the revised Statement of Community Involvement.

### **Recommendation**

To adopt the revised Statement of Community Involvement in accordance with the 2004 Planning and Compulsory Purchase Act.

### **Corporate and service priorities**

The report helps to meet the corporate priority for a prosperous and vibrant city and a fair city. Although no longer specifically identified as a planning service priority, the preparation of the SCI is a statutory requirement and a specific work priority within the planning policy team plan for 2016-17.

### **Financial implications**

There are no direct financial implications of this report.

**Ward/s:** All Wards

**Cabinet member:** Councillor Bremner – Environment and sustainable development

### **Contact officers**

Graham Nelson, head of planning services 01603 212530

Lara Emerson, planner (development) 01603 212500

### **Background documents**

None

# Report

1. This report seeks cabinet endorsement and authority to adopt the revised Statement of Community Involvement as recommended by Sustainable Development Panel on 28 September 2016.

## What is the Statement of Community Involvement?

2. The Statement of Community Involvement (SCI) is the city council's code of practice on how people can expect to be involved in the planning process. It sets out how the council will involve the public in plan-making at different stages and for different types of planning document. It also sets the standards that the council's planning service will use when the public are consulted on planning applications for new development. Preparing an SCI is a statutory requirement for local planning authorities under section 18 of the Planning and Compulsory Purchase Act 2004.

## Context

3. Norwich's current Statement of Community Involvement was adopted in July 2013 and can be found at the following link:  
[https://www.norwich.gov.uk/info/20225/planning\\_policies\\_supporting\\_documents/1506/statement\\_of\\_community\\_involvement](https://www.norwich.gov.uk/info/20225/planning_policies_supporting_documents/1506/statement_of_community_involvement)
4. The current adopted SCI is up to date and in most respects remains fit for purpose to inform the council's procedures for public consultation and engagement for planning. Nevertheless, a review of the SCI is now necessary in order to support the work being carried out by the city council on the emerging statutory Greater Norwich Local Plan (GNLP) in partnership with Broadland and South Norfolk district councils and Norfolk County Council, as well as ongoing work with other planning authorities in Norfolk on developing the non-statutory Norfolk Strategic Framework (NSF).
5. The proposed revisions to the SCI were generally fairly minor. A report about the revised SCI was presented to Sustainable Development Panel at their meeting in March 2016 and set out the main changes to the 2013 SCI. At their meeting of 23 March 2016, Sustainable Development Panel resolved:  
  
"to recommend that cabinet approves the revised Statement of Community Involvement for public consultation during June, and, subject to ensuring that consultations do not take place during August."
6. At their meeting of 8 June 2016, Cabinet resolved to:
  - 1) approve the revised draft Statement of Community Involvement for public consultation for a period of not less than six weeks; and,
  - 2) authorise the executive head of regeneration and development, in consultation with the portfolio holder for environment and sustainable development, to make any minor changes necessary to the document prior to publication and to make arrangements to publish the document on the website as soon as reasonably practicable following the date of this meeting.

## The Consultation

7. The consultation ran for six weeks from 15 June 2016 to 27 July 2016 with the consultation draft and forms available online, at City Hall and at the Forum. Stakeholders were notified of the consultation by email or post.
8. A total of 12 consultation responses were received from Anglian Water, Broadland District Council, Broads Authority, Brundall Parish Council, Green Party, Historic England, Marlingford & Colton Parish Council, Natural England, NHS England Midlands and East (East), Norfolk County Council North Norfolk District Council & South Norfolk Council. The comments and officer responses can be found in appendix 1.
9. The changes proposed to the SCI as a result of the consultation responses were:
  - (a) First two paragraphs of the table at Paragraph 44 removed and replaced with:

“Where a normal period of consultation would take in all or part of the Christmas/New Year holiday, the Easter holiday or the July/August summer holiday period in addition to bank holidays, extra days will be added to allow for this, up to a maximum of 14 calendar days over and above the statutory minimum.”
  - (b) NHS England Midlands and East (East) added to ‘Specific consultation bodies’ on page 28 of the SCI.
  - (c) NHS Norfolk removed from ‘General consultation bodies’ on page 29 of the SCI.
  - (d) Norfolk County Council Public Health to be added to the General consultation bodies list on page 29 of the SCI.
  - (e) Paragraph added to page 28:

“Regard will also be had to the consultation requirements indicated in the Neighbourhood Plan Regulations (2012 as amended).”
10. The revised SCI, which incorporates the changes a) to e) above, is attached at appendix 2.
11. A report setting out the above changes was presented to Sustainable Development Panel at their meeting of 28 September 2016, at which they resolved to:
  - 1) note the Statement of Community Involvement with proposed amendments made in response to consultation;
  - 2) recommend that cabinet approves the document as amended for formal adoption.

**Recommendation**

To adopt the revised Statement of Community Involvement in accordance with the 2004 Planning and Compulsory Purchase Act.

## Integrated impact assessment



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The IIA should assess **the impact of the recommendation** being made by the report

Detailed guidance to help with completing the assessment can be found [here](#). Delete this row after completion

### Report author to complete

<b>Committee:</b>	Cabinet
<b>Committee date:</b>	16 <sup>th</sup> November 2016
<b>Head of service:</b>	Graham Nelson
<b>Report subject:</b>	Adoption of revised Statement of Community Involvement
<b>Date assessed:</b>	October 2016
<b>Description:</b>	

	Impact			
Economic (please add an 'x' as appropriate)	Neutral	Positive	Negative	Comments
Finance (value for money)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Other departments and services e.g. office facilities, customer contact	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
ICT services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Economic development	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Financial inclusion	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Social (please add an 'x' as appropriate)	Neutral	Positive	Negative	Comments
Safeguarding children and adults	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
<u>S17 crime and disorder act 1998</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Human Rights Act 1998	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Health and well being	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Equality and diversity (please add an 'x' as appropriate)	Neutral	Positive	Negative	Comments
Relations between groups (cohesion)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.

	Impact			
Eliminating discrimination & harassment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Advancing equality of opportunity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Environmental (please add an 'x' as appropriate)	Neutral	Positive	Negative	Comments
Transportation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Natural and built environment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Waste minimisation & resource use	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Pollution	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Sustainable procurement	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
Energy and climate change	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.
(Please add an 'x' as appropriate)	Neutral	Positive	Negative	Comments
Risk management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	There will be no significant impacts.

Recommendations from impact assessment
Positive
Negative
Neutral
There will be no significant impacts.
Issues



Ref	Respondent	Comments	Officer response
1.1	Anglian Water	In order to make a comprehensive timely response to documents that include site allocations it would be helpful for Anglian Water to receive information in a specific format that includes a GIS (shapefile) map showing all the sites and a list of site locations to include the proposed use and the proposed numbers for each site in an excel or word format.	<b>Noted.</b>  The SCI states that consultation bodies will be informed of consultations on proposed site allocations by email, where possible. We will aim to send out information in the way suggested, where possible.
1.2		Norwich City offer a pre planning service (paragraph 56) and Anglian Water also offer a pre planning service that provides developers with feasible water and drainage solutions. The Pre Planning Report may be submitted as supporting evidence with a planning application submission.	<b>Noted.</b>
1.3		Although Anglian Water are not statutory consultee on planning applications we are keen to make representations on all major applications (i.e. 10 or more dwellings or floor space to be built is 1,000 square metres or more, or where the site area is 1 hectare or more) and would ask to be notified. We will also comments when requested to do so by the planning authority on minor applications where there are concerns or issues relevant to Anglian Water. The preferred method of notification is by email to <a href="mailto:planningliaison@anglianwater.co.uk">planningliaison@anglianwater.co.uk</a>	<b>Change proposed (to consultation checklist).</b>  Norwich City Council has a consultation checklist which is used internally by officers to determine which consultees should be notified about any particular application. We propose to amend the consultation checklist to state that we will consult Anglian Water for:  Residential proposals > <del>20</del> <b>10</b> units  <del>Significant industrial/commercial</del> <b>Any</b> development of > <del>2</del> <b>1</b> ha  Individual applications involving a potentially large water usage for industrial purposes or commercial size swimming pools  Mineral extraction/waste disposal/landfill sites (County Matters)

Ref	Respondent	Comments	Officer response
2.1	Broadland District Council	<p>Paragraph 44: Broadland District Council objects to the statement, 'We will ensure wherever possible that consultation periods are not timed to coincide with the Christmas, Easter or summer holiday periods' and to the statement, 'We will not undertake consultations during August.'</p> <p>The proposed Norwich SCI should, on this particular issue, be consistent and include similar text to that within the proposed Broadland SCI (Figure 7, page 21) and South Norfolk SCI (Paragraph 65, page 18) in order to support the production of the Greater Norwich Local Plan (GNLP).</p>	<p><b>Change proposed.</b></p> <p>In order to ensure a consistent approach with our partners and to aid the smooth running of consultations, text will be amended to match Broadland's &amp; South Norfolk's SCIs.</p> <p>First two paragraphs of the table at Paragraph 44 removed and replaced with:</p> <p>"Where a normal period of consultation would take in all or part of the Christmas/New Year holiday, the Easter holiday or the July/August summer holiday period in addition to bank holidays, extra days will be added to allow for this, up to a maximum of 14 calendar days over and above the statutory minimum."</p>

Ref	Respondent	Comments	Officer response
3.1	<b>Broads Authority</b>	We consider that Norwich City Council is good at consulting the Broads Authority on planning applications that we might be interested in commenting. These can range from side extensions adjacent to our boundary or over the road from our boundary to large developments further away. We welcome this. Is there scope in saying this in the relevant section of the SCI? Perhaps talk to the DM team to see when they typically consult us, but recognising that it depends on the nature of individual developments?	<p><b>Noted.</b></p> <p>We will maintain the circumstances under which we will consult the Broads Authority:</p> <p>Where an application is likely to have an impact on the Broads Authority area.</p> <p>All proposals on or adjacent to the boundary with the Broads Authority.</p> <p>Any strategic development close to the boundary which is likely to have an impact on the Broads Authority.</p> <p>Any development likely to affect land in the Broads Authority Area. This includes any development including bridges, moorings, quay headings on or over the River Wensum up to New Mills Yard).</p>
4.1	<b>Brundall Parish</b>	No comments.	<b>Noted.</b>
5.1	<b>Green Party</b>	When it comes to complex issues like local plans it would be beneficial to run public workshops that give interested members of the public and important stakeholders the chance to truly understand and engage with local policies. The council is already committed to presentations and exhibitions. Workshops would further increase the depth of public engagement and can be a very useful tool, especially early in the consultation process.	<p><b>Noted.</b></p> <p>'Focus groups' are referred to on page 16 of the draft SCI as a method of engaging the public in the early stages of the SCI. There are four workshops planned for the discussion of various topics during the early stages of the preparation of the GNLP. Industry experts will be invited to each of these events.</p>

Ref	Respondent	Comments	Officer response
5.2		The council strongly advises developers to carry out a pre-planning consultation. In some instances developers carry out multiple rounds of genuine pre-planning consultations and aim to truly engage residents. However in other cases pre-planning consultations are not carried out or are a token exercise without any real opportunity for residents to influence designs. Can the role of pre-planning consultations be strengthened? Can the council further aim to ensure that consultations have a real scope to alter designs rather than posing as a token exercise?	<p><b>Noted.</b></p> <p>The council encourages developers to engage in community consultation to a level which is appropriate to the scale of development proposed. Page 24 of the SCI provides a useful guide to developers for engaging in meaningful public consultation.</p>
5.3		It is extremely difficult to make sense of the headings that come up when searching for a planning application or a general search - e.g. one's street. Headings like "details of condition 9: management plan of previous permission" are extremely cryptic and not understandable for the lay person. Is there scope to include a plain English explanation of the application?	<p><b>Noted.</b></p> <p>We take great care to summarise proposal descriptions to make them as easily understandable as possible whilst ensuring the descriptions accurately cover all development being applied for. Planning procedures are complex and there are many types of planning application so some proposal descriptions will require some understanding and research into how the planning system works and how a proposal fits into an overall development (e.g. details of conditions, amendments etc).</p>
5.4	Green Party	The process of signing up to receive notification is extremely complicated. If you enter the planning site and have not been told how it works, it is very difficult to work it out. Currently one has to search for an application and then save the search to be notified. Could we include a simpler feature where people can, for example, enter their address and ask to receive notifications of planning applications in a certain radius around their property?	<p><b>Noted.</b></p> <p>The process of signing up to receive notifications for applications in a certain geographical area works in a similar way to the system for saving a search on many commercial websites and is therefore considered to be fairly intuitive. Should members of the public struggle with the system, they can contact our planning department who can guide them through the process.</p>

Ref	Respondent	Comments	Officer response
5.5		Another problem is that objectors of planning applications are not automatically notified if and when the application goes to committee (and therefore their chance to speak at committee). Objectors are told in a letter that they have to look up the agenda of future planning committee meetings to check if the application they objected to is included. This prevents residents' engagement with the planning process. As many objectors sign up with their email address, it should be fairly simple to send out an automated message once the application goes to committee.	<p><b>Noted.</b></p> <p>Committee papers are uploaded onto the website and attached to applications at least seven days before the committee date.</p> <p>Not all objectors provide an email address and so letters would need to be sent out. Letters can get held up in the post, and there is a significant financial cost of postage and additional staff resources.</p> <p>However, we are working with the software developer to see if we can use the Public Access application tracking and notification system to automate an email notification straight from Public Access when the committee date is specified on a tracked application.</p>
5.6		Finally, many cities have big public notice boards at different public spaces and community hubs (e.g. libraries, train stations, outside city halls etc.) where they display what they are currently consulting on. This could increase the uptake of consultations in Norwich as well and is a feature that we would like to see in the future.	<p><b>Noted.</b></p> <p>Consultations on the Development Plan are made available to view at City Hall's planning reception and at the Forum library as well as on the council's website within a list of current consultations. While we appreciate the benefits of a public noticeboard, the resource implications of such a proposal would prohibit us pursuing this option.</p>
6.1	Historic England	With regards to neighbourhood planning, we would welcome notification of proposed neighbourhood planning areas as well as consultation on draft plans. The regulations state that Historic England should be consulted on draft plans where our interests are considered to be affected.	<p><b>Noted.</b></p> <p>Page 19 of the SCI states that 'relevant specific and general consultees' will be informed when 'a neighbourhood forum... applies... to designate a Neighbourhood Area'. This would include Historic England.</p>

Ref	Respondent	Comments	Officer response
7.1	<b>Marlingford &amp; Colton Parish Council</b>	<p>Paragraphs 10 &amp; 11:</p> <p>There should be Parish Council involvement with Local Development Orders, Neighbourhood Plans and Neighbourhood Development Orders, Community Right to Build Orders and 'permission in principle' for new housing developments.</p>	<p><b>Noted.</b></p> <p>Norwich City Council's area does not contain any parishes and, as such, the SCI does not contain any direct reference to Parish Councils. Nevertheless, Parish Councils would be considered as 'relevant stakeholders' should any consultations extend beyond our boundary.</p>
8.1	<b>Natural England</b>	No specific comments.	<b>Noted.</b>
9.1	<b>NHS England Midlands and East (East)</b>	<p>We note that Appendix 1 consultees, contains NHS Norfolk, this body does not exist and should be removed and replaced with NHS England Midlands and East (East). NHS England Midlands and East (East) commission Primary Healthcare Services, so should be on the Specific consultation bodies list, rather than the general consultation bodies list. NHS England is a statutory consultee.</p>	<p><b>Change proposed.</b></p> <p>NHS England Midlands and East (East) added to 'Specific consultation bodies' on page 28 of the SCI.</p> <p>NHS Norfolk removed from 'General consultation bodies' on page 29 of the SCI.</p>

Ref	Respondent	Comments	Officer response
10.1	Norfolk County Council	It is felt that the final SCI should have regard to the emerging "Planning In Health – An Engagement Protocol between Local Planning Authorities, Public Health and the Health Sector Organisation in Norfolk". This document sets out engagement arrangements between LPAs and the health sector on plan making and planning applications.	<p><b>Change proposed.</b></p> <p>Norfolk County Council Public Health to be added to the General consultation bodies list on page 29 of the SCI.</p> <p><b>Change proposed (to the consultation checklist).</b></p> <p>Norwich City Council has a consultation checklist which is used internally by officers to determine which consultees should be notified about any particular application. In accordance with the emerging "Planning In Health..." document, we propose to amend the consultation checklist to state that we will consult Norfolk County Council Public Health for:</p> <p>Residential proposals &gt; 100 units</p> <p>Any development including the provision of:</p> <ul style="list-style-type: none"> <li>- A care home</li> <li>- Housing for the elderly</li> <li>- Student accommodation</li> </ul> <p>Any development which would lead to significant loss of public open space</p>

Ref	Respondent	Comments	Officer response
10.2		Neighbourhood Plans – while the SCI makes specific reference to such plans, it is felt that the SCI should indicate who the statutory consultees are in respect of these plans as set out in the Neighbourhood Plan Regulations (2012 as amended) - see paragraph 1 of schedule 1. These Regulations indicate that the County Council is a statutory consultee (consultation body) and as such would expect to be consulted on any such emerging plans.	<p><b>Change proposed.</b></p> <p>Paragraph added to page 28:</p> <p>“Regard will also be had to the consultation requirements indicated in the Neighbourhood Plan Regulations (2012 as amended).”</p>
11.1	North Norfolk District Council	No specific comments.	<b>Noted.</b>



Ref	Respondent	Comments	Officer response
12.1	South Norfolk Council	<p>Paragraph 44:</p> <p>South Norfolk Council is concerned that the table at paragraph 44 in the Norwich document which outlines the timescales for consulting on Local Plan documents differs from that in both the South Norfolk and Broadland documents in that it states that where possible consultations will be timed not to coincide with the Christmas, Easter or Summer holiday period and that no consultations will be undertaken in August. South Norfolk Council would suggest that the wording in the Norwich table be changed to mirror that in the South Norfolk and Broadland tables. It is felt that this level of restriction is unnecessary and the text in the equivalent tables in the South Norfolk and Broadland documents is sufficient in that it states that consultation periods will be extended when they take in all or part of a holiday period and that extra days will be added where a bank holiday falls within a consultation period.</p>	<p><b>Change proposed.</b></p> <p>In order to ensure a consistent approach with our partners and to aid the smooth running of consultations, text will be amended to match Broadland's &amp; South Norfolk's SCIs.</p> <p>First two paragraphs of the table at Paragraph 44 removed and replaced with:</p> <p>"Where a normal period of consultation would take in all or part of the Christmas/New Year holiday, the Easter holiday or the July/August summer holiday period in addition to bank holidays, extra days will be added to allow for this, up to a maximum of 14 calendar days over and above the statutory minimum."</p>



**NORWICH**  
City Council

# **Statement of Community Involvement for Norwich**

A code of practice for involving the community in planning issues

September 2016

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# 1. Introduction

## Why we are preparing the Statement of Community Involvement

1. The city council is always looking for ways for the community to become more involved in its plan making and decision taking. We want to encourage more people to be involved and to make that as easy as possible. We hope that your local knowledge will help to make sure that development in the city benefits everyone whilst protecting the special qualities of the city. How we will ensure that you are part of this process is set out in this statement.
2. Under Section 18 of the Planning and Compulsory Purchase Act 2004, all local planning authorities in England and Wales must prepare a Statement of community involvement (SCI) and must carry out planning consultations in accordance with it. The SCI is a 'code of practice' setting out how the council intends to involve people in planning decisions. This can include both decisions about planning policy (plan-making) and decisions on planning applications.
3. This is the fourth edition of the Statement of community involvement. It replaces the version published in July 2013.

## Need for review

4. Under the national planning system, the council must prepare a local plan, which will guide the city's development and growth over the next 15 to 20 years. With an up to date local plan in place, it is clear how the council intends to provide for new housing and employment in the city, how much development will be planned for and where it will go. A local plan also sets out clearly what will and what will not be allowed in certain areas and which areas must be protected from development altogether. Local plans must be reviewed regularly to remain up to date and respond to changes in local circumstances. Plans must also be consistent with national planning policy and guidance. If this guidance changes, local planning policy usually needs to change too.
5. Since we published the last Statement of community involvement in 2013, there have been a number of important changes to the national planning system which will affect how we prepare and consult on plans and proposals in future. Further changes in national rules are expected in coming years, particularly as a result of measures announced in the forthcoming Housing and Planning Act.
6. In relation to plan-making, the government has made it clear that it expects councils to prepare local plans and put them in place as quickly as possible. Recent government announcements suggest that councils which do not already have up to date local plans will be expected to prepare and adopt them (that is, complete the legal process to bring them into force) by the end of 2017. Councils which fail to produce timely local plans might also face possible sanctions and financial penalties. Councils that have adopted their plans recently must keep them up to date and review them

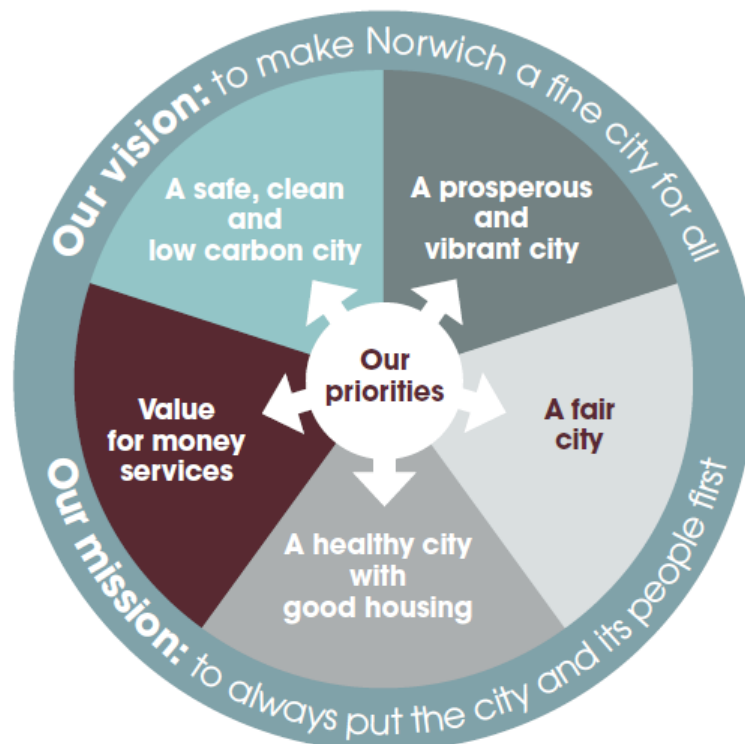
as soon as practicable. There will also be an increased role for neighbourhood plans prepared directly by local communities.

7. Although Norwich's main local plan documents were adopted as recently as December 2014, the overall planning strategy for the Norwich area, the Joint core strategy for Broadland, Norwich and South Norfolk, is becoming out of date and a new local plan needs to be prepared to manage and shape longer term growth and development. At the same time, there is a need for an overall planning framework to establish future needs and set targets for housing and jobs in Norfolk and ensure that new local plans for individual districts are consistent with those targets.
8. Accordingly, in partnership with Broadland and South Norfolk Councils and Norfolk county council, we are starting work on a new Greater Norwich Local Plan that will set out a development strategy for the wider Norwich area between now and 2036, as well as a broader Norfolk Strategic Framework to set overall planning targets.
9. In relation to planning applications, the government has made further changes in national planning rules which mean that more kinds of development can be carried out and more kinds of premises can change their use without planning permission – called permitted development. As part of the drive to encourage more housebuilding, the government will also be changing and simplifying the planning process for housing, granting automatic “permission in principle” for new housing development on previously developed sites which councils have listed as suitable. Local plans will also have to identify land for low cost starter homes on all suitable housing development sites.
10. During this period of rapid change, we must strike a careful balance between meeting our obligations to government to prepare plans and decide applications as quickly as possible, and making sure that local people still have a meaningful opportunity to comment on and influence planning policies and proposals. In order to meet government directives we will need to review some of the consultation arrangements for plan-making in the 2013 Statement of Community Involvement, particularly to streamline certain procedures and (where this is unavoidably necessary) to reduce the length of time we consult on key documents.
11. Taken together, the changes in the planning system will inevitably affect the way that local plans are prepared and how planning applications are made and dealt with. This means that the way we involve local people in the planning process also needs to change. In cases where no planning application is needed, the city council cannot always let people know about all development which is happening in their area. In a very small number of cases, the national rules have been tightened, for example changing a shop to a betting shop now needs permission where it did not before, as does changing the use of or demolishing a local pub which is registered as an Asset of Community Value. The permitted development rule changes are designed to speed up the planning process, get development going and make smaller scale building projects and minor changes easier. But they will sometimes mean that local people will have less opportunity than before to have their say.

## Planning and community Involvement

12. The council produced a Community engagement strategy (CES) in 2009 outlining the council-wide approach to community involvement. The Statement of community involvement shows how this approach will be applied to plan making and decision making on planning applications.
13. The Council developed the Community engagement strategy to support the overall citywide vision and objectives in its corporate plan. The priorities within the latest corporate plan (2015-2020) are shown in figure 1 on page 4.

## Council priorities



### Our core values

Everything we ever do as an organisation, whether in teams or as individuals, will be done with our core values in mind. These are:

- P Pride.** We will take pride in what we do and demonstrate integrity in how we do it.
- A Accountability.** We will take responsibility, do what we say we will do and see things through.
- C Collaboration.** We will work with others and help others to succeed.
- E Excellence.** We will strive to do things well and look for ways to innovate and improve.

Figure 1: Extract from the Corporate Plan 2015-2020 (Norwich City Council)

14. In order to achieve the council's vision and priorities through the planning service, it is essential that there is effective public involvement in plan-

making and decision making on planning applications and that clear standards are set for when and how involvement will take place.

### **The Compact: Code of practice on involvement**

15. Norwich City Council is a signatory of The Compact. The Compact is a national agreement between the government and community sectors, which aims to improve the way voluntary and community sectors, and local councils involve each other, including involvement in the planning process. We will continue to provide a positive framework for productive working relationships and will ensure that the guidelines set out in the Compact are met where possible. In some circumstances it may be necessary to depart from the Compact should new legislation change the regulations for involvement of others in plan-making and planning applications, or if full compliance with the compact is likely to result in penalties or sanctions for the Council through failure to meet prescribed Government targets for plan-making or decision-taking.
16. Further details on consultation arrangements for planning policy are provided in section 2 – Consultation on planning policy documents. Consultation arrangements for development management are provided in section 3 – Consultations on planning applications.

### **The Council's commitment to equality**

17. The council has a commitment to equality which is a statutory duty under the Equality Act (2010). This is particularly relevant to planning which has a role to play in promoting equality of opportunity and cohesion by considering the needs of the community. The council recognises that equality of opportunity in practice includes ensuring that vulnerable or disadvantaged groups have their voices heard and their needs considered. This statement supports that objective through providing guidance on how to get people involved. The impact of planning activities and decisions will be assessed in order to ensure that there are no unintended negative impacts on vulnerable or disadvantaged groups. The assessments will focus on the six protected characteristics of race, gender, disability, age, sexual orientation and religion or belief, but will also consider the wider implications of socio-economic inequalities on community cohesion. This is normally carried out through an Equality Impact Assessment (EqIA) which takes place at the beginning of the plan-making process.

### **The role of councillors**

18. Councillors have three roles: as decision makers, as community representatives and as communicators to exchange and share information and discuss the issues and concerns of local electors with council officers and other stakeholders. Members of the public can make their views known to ward councillors, the relevant council executive member/portfolio holder, or at planning applications committee in a number of ways; by letter, email, or face-to-face discussion. However, it is important that the consultation process is used because this is how views are registered in the plan-making or planning application process. This ensures that while councillors hear what you have to say, you will not miss the opportunity to

be heard at committees or at any subsequent appeal, inquiry, hearing or examination.

### **RTPI Planning Aid England**

19. The Royal Town Planning Institute (RTPI) Planning Aid England offers assistance and advice on the planning system to individuals and groups who are unable to pay for independent professional planning advice. Planning Aid encourages people to get involved in the planning system to help shape their own environment. The council supports the work of Planning Aid and will work with the service to provide independent advice for some of the involvement procedures proposed in this document.

20. RTPI Planning Aid England can be contacted via planning aid advice line:

Tel: 0330 123 9244  
Email: [advice@planningaid.rtpi.org.uk](mailto:advice@planningaid.rtpi.org.uk)  
Web: [www.rtpi.org.uk/planning-aid](http://www.rtpi.org.uk/planning-aid)



## 2. Consultations on planning policy documents

### National policy requirements

21. National planning policy makes clear that local planning authorities must seek the views of communities and other stakeholders from an early stage in the plan-making process, stating:

*'Early and meaningful engagement and collaboration with neighbourhoods, local organisations and businesses is essential. A wide section of the community should be proactively engaged, so that Local Plans, as far as possible, reflect a collective vision and a set of agreed priorities for the sustainable development of the area, including those contained in any neighbourhood plans that have been made.'*

National Planning Policy Framework (NPPF), 2012; para 155.

22. The Localism Act 2011 has made a range of new powers available to communities across the country to enable them to play a greater part in planning for their future. One of these powers is neighbourhood planning, which we discuss in more detail later in this SCI. The Localism Act also introduced a Duty to Cooperate which is a legal duty on local planning authorities, county councils and public bodies to engage constructively, actively and on an ongoing basis to maximise the effectiveness of Local Plan preparation in the context of strategic cross boundary matters. In simple terms, this means that councils cannot plan for new development within their areas in isolation, but must make sure that neighbouring councils and other organisations which provide services across larger areas participate fully in plan-making to ensure a co-ordinated, strategic approach to development and growth across administrative boundaries.

### What kinds of documents are consulted on?

23. Development plan documents or DPDs (now more usually called "local plans") are the formal policy documents which make up the statutory development plan for Norwich. Once adopted, these have full legal weight in decision making. The council's decisions to approve or refuse any development which needs planning permission must be made in accordance with the policies in the development plan, unless material considerations indicate otherwise.
24. Supplementary planning documents (SPD) help to support and explain in more detail how the city council will implement particular policies and proposals in the local plan. SPD can also take the form of master plans, detailed design briefs or development briefs for sites identified for future development ("allocated") in the plan, as well as for other emerging sites. SPD can be reviewed frequently and relatively straightforwardly to respond to change, whereas a review of the policies in the plan is a longer and more complex process.

25. The planning policy documents to be prepared by the council are identified in the Local development scheme (LDS). The LDS includes a timetable of when we aim to produce the documents, and the various stages they must go through to be adopted. The LDS is available on the Council's website and is reviewed and updated regularly (hard copies are available on request): [https://www.norwich.gov.uk/downloads/file/1671/local\\_development\\_scheme](https://www.norwich.gov.uk/downloads/file/1671/local_development_scheme)

### **The current local plan**

26. The currently adopted development plan (the local plan) for Norwich comprises the Joint Core Strategy for Broadland, Norwich and South Norfolk (the JCS) adopted in March 2011, amendments adopted January 2014; the Norwich Site Allocations and Site Specific Policies Local Plan (the Site Allocations Plan), adopted December 2014; the Norwich Development Management Policies Local Plan (the DM Policies Plan), adopted December 2014; and the Northern city centre area action plan (NCCAAP) for part of Norwich city centre, adopted March 2010. The NCCAAP runs only to March 2016 and will expire during the currency of this Statement of Community Involvement. The JCS will be replaced by the emerging Greater Norwich Local Plan (GNLP), which is scheduled to be adopted in 2020.
27. The table in figure 2 shows the relationship between these documents, as well as the supplementary planning documents which are already in place to support their policies. More details of supplementary planning documents the council intends to prepare in future are in the LDS. Both the LDS and this Statement of community involvement (SCI) are procedural documents that support the production of the local plan setting out what will be produced and explaining how people can get involved with the process.

### **The emerging local plan**

28. The proposed Greater Norwich Local Plan (GNLP) will be a new statutory local plan for Broadland, Norwich and South Norfolk to update the present Joint Core Strategy (JCS). This will, similarly, set out a statement of strategic planning policy for the wider Norwich area but, unlike the present JCS, will also include policies and proposals for individual sites. As such, the GNLP will eventually also replace separate site allocations plans for individual districts. It is the only formal Development Plan Document in the current Local Development Scheme programme.
29. The proposed Norfolk Strategic Framework (NSF) will be a non-statutory strategic policy statement which will set broad strategic targets and priorities for the next round of statutory local plans for individual local planning authorities in Norfolk, facilitating joint working across district boundaries and helping to fulfil the statutory Duty to Co-operate.
30. Both the above documents will cover the period to 2036. The work programme for the preparation of the GNLP and NSF is set out in the latest revision of the Norwich Local Development Scheme which was

published in March 2016. The programme is subject to review dependent on the extent of evidence likely to be required.

### **Procedural Requirements**

31. Local plan documents must be prepared in accordance with a nationally prescribed procedure set out in the national Local Planning Regulations for England, which were last reviewed in 2012. This procedure will be followed in preparing the Greater Norwich Local Plan, but a more streamlined and fast-track process will be used for the Norfolk Strategic Framework, as this is not a local plan but an evidence framework to inform other plans.
32. At key stages of plan-making there is an opportunity for the public to comment on emerging planning policies and proposals in the documents. At the end of the process, development plan documents must be submitted to the Secretary of State and be independently examined by a government appointed inspector to assess their soundness and legal compliance before they can be adopted by the city council and come into force.
33. Certain other documents must be published alongside each DPD, including:
  - the independently prepared sustainability appraisal (SA) report of the DPD at each stage (a sustainability appraisal scoping report is prepared and consulted on at the start of the process to set out what sustainability issues and objectives the SA should cover and what evidence it will use);
  - a policies map, setting out the DPD's policies and proposals on a map base (if relevant);
  - a statement of consultation summarising public representations made to the plan and how they have been addressed (called the "Regulation 22(c) statement");
  - copies of any representations made;
  - any other supporting documents considered by the council to be relevant in preparing the plan; and
  - an adoption statement and environmental statement (when the plan is adopted).
34. The local plan is supported by a range of research reports, studies and topic papers making up a detailed evidence base which informs and justifies its policies.

### **Meeting the Duty to Cooperate**

35. For many years Norwich City Council has worked in close cooperation with its neighbouring councils Broadland and South Norfolk to plan for and deliver major growth envisaged for the Norwich Policy Area. This work was first undertaken as part of a formal Greater Norwich Development Partnership (GNDP), whose responsibilities have since been inherited by

its successor the Greater Norwich Growth Board (GNGB). The Joint Core Strategy for Broadland, Norwich and South Norfolk was produced by the GNDP, which includes the Broads Authority and Norfolk County Council working in partnership with the three districts. Other documents produced by the GNDP include the Community Infrastructure Levy (CIL) Charging Schedule for each district/authority area. The Community Infrastructure Levy is a statutory charge on new development introduced by the CIL Regulations 2010. It came into force in Norwich in 2013.

36. As noted above, the need for councils and other agencies to work together in developing effective planning strategies for their areas is now a legal duty. Councils must show that they have met this statutory Duty to Cooperate in order for local plans to be accepted (found “sound” and “legally compliant”) when those plans are independently examined by government. Work on preparing the overall Norfolk Strategic Framework – although it will not be a formal local plan – will involve the city council in joint working with all the local planning authorities and other relevant bodies across Norfolk.
37. The planning policy documents which have been (and will be) prepared jointly by the Norwich area authorities are set out in the respective Local Development Schemes for each authority. Public involvement in their preparation is guided by the community involvement standards as set by the partnership councils jointly in their respective statements of community involvement. For the current round of joint local plan preparation, consultation standards and consultation periods will be common across the three local authority areas and all the participating authorities will work to the same consultation timeframes for key documents in their SCIs.

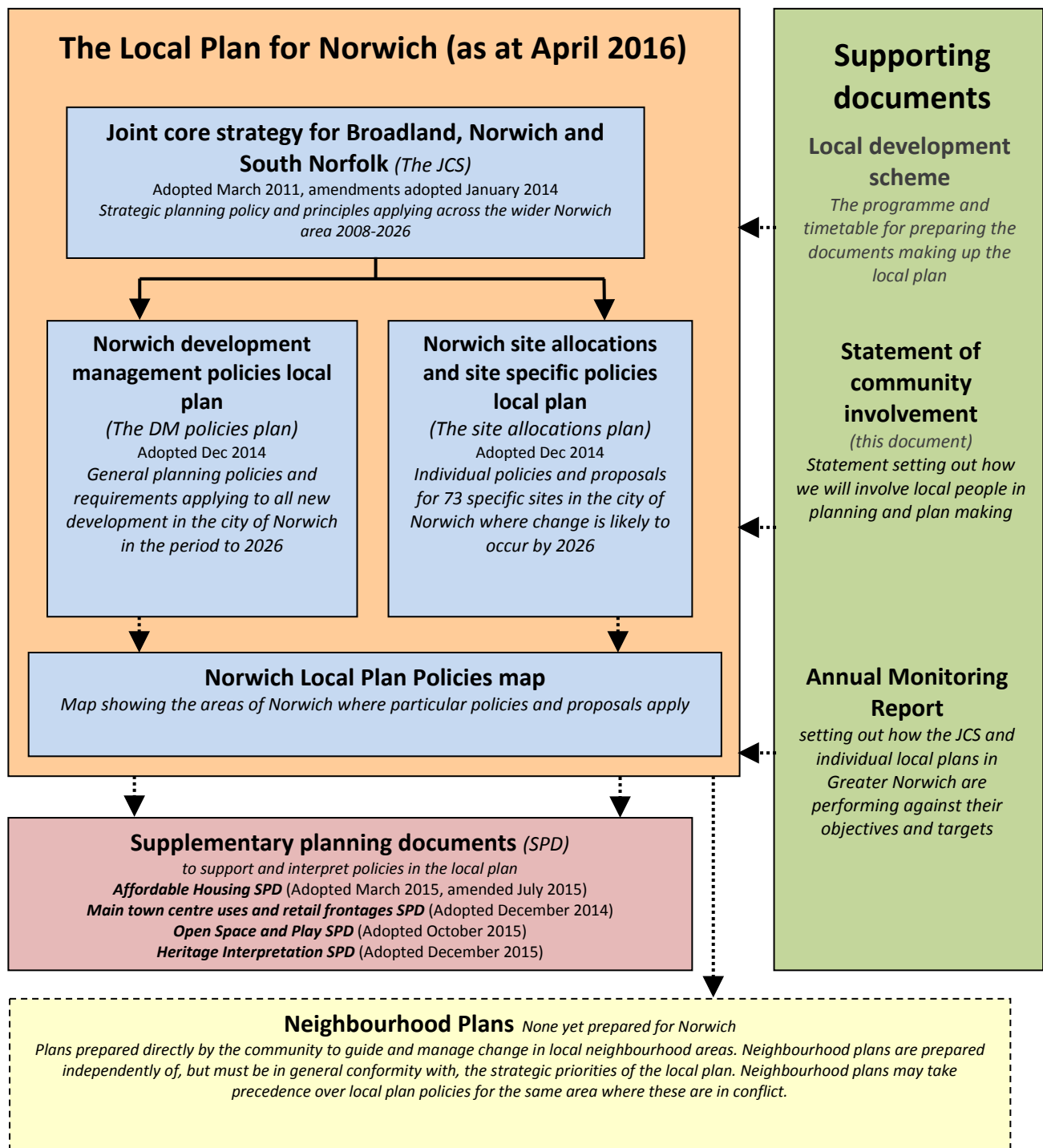


Figure 2: Documents making up the adopted local plan

## Consultation Methods

38. The council has a well-established procedure for involving people in plan-making. We will continue to develop our understanding of different consultation techniques over time and learn from what works, and what doesn't. A variety of methods have and will be used during consultations, taking into consideration issues being consulted on and the needs of the audience. These include the use of appropriate locations, and/or the use of particular presentation media for presentations to blind people, people with impaired hearing, and people with mental health issues or learning difficulties.
39. Consultation is carried out increasingly by electronic means but is still rapidly evolving in the digital age. Although almost all the documents we consult on are made available electronically, the challenge remains as to how information can be publicised effectively to attract the widest audience. The council is steadily expanding the use of interactive web technology to enable direct access to its services across a range of devices and allow local people to make payments, submit comments and report issues and problems direct via online forms. We will endeavour in future planning consultations to integrate these mechanisms where possible and extend the use of social media to help access "hard to reach" groups, especially younger people. We will also continue to use more traditional methods of consultation to include those without access to the internet or social media.
40. Based on our current success and lessons learned from previous consultations, we will endeavour to use a range of consultation approaches, as necessary, set out in the following list:
- Letters/emails to groups and individuals
  - newspapers and Citizen magazine
  - paper documents
  - council's website
  - "planning for real"<sup>1</sup> type events
  - presentations to community groups
  - public meetings
  - focus groups
  - exhibitions
  - local councillors
  - social media



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<sup>1</sup> "Planning for Real" is a nationally recognised planning process where residents take a hands-on role in registering their views, identifying priorities and suggesting solutions for development in their area using 3D models, plans and maps. Sessions are usually facilitated by an independent organisation such as Planning Aid England.

- local radio

41. We acknowledge that it is important to make public consultation arrangements as extensive as possible to make sure the public can get their voice heard. However, it is not always possible or appropriate to consult using all the methods listed above. We will make sure that consultations are tailored appropriately to the kind of plan, policy or proposal being consulted on and the stages it has reached. We will ensure that people with no access to the internet, email, text or social media are kept informed by traditional, non-electronic means.

### **How long will consultations last?**

42. At all consultation stages the Council will comply with the minimum legal requirements. The National Compact (see paragraph 15 above) states that local authorities should "...where it is appropriate, and enables meaningful engagement, conduct 12-week formal written consultations, with clear explanations and rationale for short timeframes or a more informal approach."

43. In most circumstances a 12 week consultation period will not be needed to respond to emerging plans and policies. This is because

- In future, the need to expedite the production of statutory local plans to meet more rigorously enforced government targets for speedy plan-making and timely review mean that an extended period of public consultation may not always be achievable within the timeframes available. In these circumstances the reasons for reducing the consultation timescale will be clearly set out.
- the council's programme for preparing planning policy documents must be set out in the statutory Local Development Scheme (LDS) and this gives details of forthcoming documents and expected timescales well in advance;
- The council's forward agenda gives advance notice of documents which will be considered by council committees.

44. For documents consulted on, the timescales are specified on the following page:

Document type	Normal period for consultation	Circumstances in which the consultation period will be extended
Development plan documents (DPDs)	We will consult for at least the minimum statutory period of <b>six weeks</b> (42 calendar days) on DPDs	Where a normal period of consultation would take in all or part of the Christmas/New Year holiday, the Easter holiday or the July/August summer holiday period in addition to bank holidays, extra days will be added to allow for this, up to a maximum of 14 calendar days over and above the statutory minimum.
Neighbourhood development plans ("Neighbourhood plans")	We will consult for at least the minimum statutory period of <b>six weeks</b> (42 calendar days) when proposals for neighbourhood plans prepared by designated neighbourhood planning bodies are published	
Future reviews of this Statement of Community Involvement (SCI)	We will consult for at least <b>six weeks</b> (42 calendar days) on any future reviews of this SCI	At its discretion, and only in the early, informal stages of DPD/SPD production, the Council may allow additional time for representations to be made in circumstances where there is a justifiable reason for not responding within the deadline.
Supplementary planning documents (SPD) including planning briefs	We will consult for at least the minimum statutory period of <b>four weeks</b> (28 calendar days) on SPD and on planning briefs which have the status of SPD	In accordance with the Code of Recommended Practice on Local Authority Publicity, we will not normally run consultations on planning documents in the six week period immediately before local council elections. ("Purdah").
Non-statutory planning documents and informal advice notes	We will consult for a period appropriate to the coverage and content of the document concerned	

45. For supplementary planning documents (SPDs) and planning briefs, the Local Development Regulations specify a minimum four week consultation period, although the period for legal challenge after adoption is longer than it is for DPDs. Because supplementary planning documents typically relate to small geographical areas or subjects of specialist interest, shorter consultation periods are justified, particularly as similar lead-in times and reporting arrangements exist for SPD as they do for development plan documents.
46. For neighbourhood plans a separate period of public consultation by the neighbourhood planning body proposing the plan is required before a draft plan can be formally submitted to and accepted by the council. Although at the time of writing no neighbourhood plans have been prepared or proposed in Norwich, the

### Who will we involve, and how?

47. The Council's Community engagement strategy (CES) "Working Better Together" identifies five levels of involvement:



- Keeping you informed;
- Asking what you think;
- Deciding together;
- Acting together; and
- Supporting independent community initiatives.

48. Different types of policy documents need different levels of involvement, depending on factors such as how many people would be affected by the proposed policy and the type of impact it would have. Detailed guidance on who we will involve, how, and at what level at the various stages of the plan making process is given in the tables on the following pages.

## Public involvement in Local Plans (Development plan documents)

Key stages	Involvement Level	Public/stakeholder involvement arrangements
<b>1. Pre-production/evidence gathering</b> The information needed for the plan is prepared and potential issues identified.	<ul style="list-style-type: none"> <li>Asking you what you think</li> <li>Deciding together</li> </ul>	<ul style="list-style-type: none"> <li>Writing to statutory environment bodies to initiate Sustainability appraisal screening</li> <li>Early involvement of relevant stakeholders</li> <li>Hold focus group sessions where necessary to help decide issues to be included in the plan</li> </ul>
<b>2. Draft Local plan</b> The information gathered at first stage is taken into account in the drafting of detailed policies and allocations. Depending on the level of complexity, the draft local plan stage may involve more than one period of consultation.	<ul style="list-style-type: none"> <li>Asking you what you think</li> </ul>	<ul style="list-style-type: none"> <li>Publish draft documents for consultation for a minimum of <b>six weeks</b>, and, at the start of the consultation period,               <ul style="list-style-type: none"> <li>publish the Sustainability scoping report or appraisal as appropriate;</li> <li>inform specific consultation bodies (this will be done by email where possible: postal mailing will be used where there is no email address on the database);</li> <li>inform relevant consultation bodies , other interested bodies and individuals on the consultation database, as above;</li> <li>publish electronic copies of the consultation documents on the Council's website;</li> <li>make hard copies of consultation documents available for inspection at the Council's office and the Millennium library;</li> <li>issue press release in local papers;</li> <li>add consultation information on Council's social media sites.</li> </ul> </li> <li>Arrange public meetings, exhibitions, focus groups as appropriate</li> </ul>
<b>3. Publication of the Local plan</b> The Local plan is finalised and published for a last stage of consultation. Comments at this stage will only be sought on soundness and legal compliance of the plan.	<ul style="list-style-type: none"> <li>Asking you what you think</li> </ul>	<ul style="list-style-type: none"> <li>Publish the Local plan and relevant documents for consultation for a minimum of <b>six weeks</b>, and, at the start of the consultation period,               <ul style="list-style-type: none"> <li>publish a statement of the representations procedure;</li> <li>publish the Sustainability appraisal report for consultation;</li> <li>publish a consultation statement summarising all comments received from the previous stages and how the comments have been considered and taken into account;</li> <li>publish relevant supporting documents;</li> <li>inform specific consultation bodies, as above;</li> <li>inform relevant general consultation bodies , other interested bodies and individuals on the consultation database, as above;</li> <li>publish electronic copies of all the documents on the Council's website;</li> <li>make hard copies available for inspection at the Council's office and the Millennium library;</li> </ul> </li> </ul>

Key stages	Involvement Level	Public/stakeholder involvement arrangements
		<ul style="list-style-type: none"> <li>▪ issue public notice in local newspapers;</li> <li>▪ issue press release in local newspapers;</li> <li>▪ add consultation information on Council's social media sites.</li> <li>• Arrange exhibition or presentation to interest groups if necessary</li> </ul>
<b>4. Submission</b>	<ul style="list-style-type: none"> <li>• No involvement</li> </ul>	The draft Local plan, and all supporting documents and the comments received from public consultation are submitted to the Secretary of State, who appoints an independent planning inspector. The hard copy documents are made available at Council's offices and the Millennium library.
<b>5. Public examination</b>	<ul style="list-style-type: none"> <li>• No involvement</li> </ul>	The Local plan and the comments received are examined by the planning inspector, followed by the inspector's report.
<b>6. Adoption</b> The Local plan is adopted following the consideration of the recommendations in the inspector's report.	<ul style="list-style-type: none"> <li>• Keeping you informed</li> </ul>	<ul style="list-style-type: none"> <li>• Make the inspector's report available for inspection on the Council's website and at the Council's office</li> <li>• Inform consultees who previously made representations about the availability of inspectors report</li> </ul> <p>Following adoption of the Local plan, we will:</p> <ul style="list-style-type: none"> <li>• Publish the Local plan, make electronic copies available on the Council's website and hard copies available at the Council's office</li> <li>• Publish adoption statement in Local newspapers</li> <li>• Send adoption statement to specific and general consultees and those who made representations at previous stages or those who have asked to be notified of the adoption</li> <li>• Make the Sustainability appraisal and other supporting documents available for inspection for six weeks after adoption</li> <li>• provide information about the adoption of the plan on Council's social media sites</li> </ul>

## Public involvement in Supplementary Planning Documents (SPDs) and planning briefs

Key stages	Involvement Level	Public/stakeholder involvement arrangements
<b>1. Pre-production/evidence gathering</b> The information needed for the plan needs to be prepared and potential issues need to be identified.	<ul style="list-style-type: none"> <li>Asking you what you think</li> <li>Deciding together</li> </ul>	<ul style="list-style-type: none"> <li>Engaging relevant stakeholders in deciding the level of detail to be included in the plan and to identify key issues that need to be addressed</li> <li>Where necessary, preliminary consultations will be carried out prior to the publication of draft SPDs</li> </ul>
<b>2. Draft SPDs/ Planning briefs</b> A Draft SPD/planning brief is prepared following the initial evidence gathering stage. Consultations at this stage will involve publishing a draft of the SPD/ planning brief for comment.	<ul style="list-style-type: none"> <li>Asking you what you think</li> </ul>	<ul style="list-style-type: none"> <li>Publish the Draft SPD/planning brief for consultation for a minimum of <b>four weeks</b>, and, at the start of the consultation period,                             <ul style="list-style-type: none"> <li>make electronic copies of the plan and supporting documents available on the Council's website;</li> <li>make hard copies of the plan and supporting documents available at the Council's office and Millennium library for inspection;</li> <li>inform relevant specific and general consultees and those on the consultation database who may have an interest on the issues (this will be done by email where possible: postal mailing will be used where there is no email address on the database);</li> <li>issue a press release for the matters concerned if appropriate;</li> <li>provide consultation information on Council's social media sites.</li> </ul> </li> <li>Arrange exhibition or presentation to interest groups if appropriate</li> </ul>
<b>3. Adoption</b> The Council will consider the representations received through the consultations and make any amendments necessary before adopting the SPD/ planning brief.	<ul style="list-style-type: none"> <li>Keeping you informed</li> </ul>	<ul style="list-style-type: none"> <li>Publish the SPD/planning brief – make electronic copies and any supporting documents available on the Council's website and hard copies available at Council's office</li> <li>Publish a consultation statement summarising all comments received from the previous stages and how the comments were considered and taken into account</li> <li>Send an adoption statement to those who have made representations during the previous consultations and those who have asked to be notified of the adoption of the SPD/planning brief.</li> <li>provide information on Council's social media sites</li> </ul>

## Publicising Neighbourhood Plans

Neighbourhood plans are prepared independently by the local community. As such, deciding how to involve people about what should be in a neighbourhood plan and determining what issues it will cover is the role of the neighbourhood forum or other designated body<sup>2</sup> actually proposing the plan. The council does not itself have a direct role in preparing a neighbourhood plan but must provide technical advice and support to any group proposing one, to ensure that it will be broadly consistent with the existing development plan for the area. The council is only required to consult formally at key stages, following the legal procedures as described below. The neighbourhood planning body must abide by the neighbourhood planning regulations and must consult “meaningfully” about a proposed plan, but is not bound by this Statement of Community Involvement.

Key stages	Involvement Level	Public/stakeholder involvement arrangements
<b>1. Neighbourhood Area Application</b> A neighbourhood forum or other prospective neighbourhood planning body applies to the city council to designate a Neighbourhood Area for which they propose to prepare a Neighbourhood Plan. The city council publicises the application and invites representations over a minimum 6 week period.	<ul style="list-style-type: none"> <li>• Keeping you informed</li> <li>• Asking you what you think</li> <li>• Supporting independent community initiatives.</li> </ul>	Publish the Neighbourhood Area proposal and invite representations for a minimum of six weeks, and, at the start of the period, <ul style="list-style-type: none"> <li>• make electronic copies of the proposal documentation available on the Council's website;</li> <li>• make hard copies of the proposal documentation available at the Council's office and Millennium library for inspection;</li> <li>• inform relevant specific and general consultees and those on the consultation database who may have an interest in the proposal (this will be done by email where possible: postal mailing will be used where there is no email address on the database);</li> <li>• issue a press release relating to the proposal if appropriate;</li> <li>• add information about how to respond to the proposal on the Council's social media sites.</li> </ul>
<b>2. Submission of a Neighbourhood Plan</b>	<ul style="list-style-type: none"> <li>• Keeping you informed</li> </ul>	Publish the submitted plan and invite representations for a minimum of six weeks, and, at the start of the period,

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<sup>2</sup> In areas without a parish or town council (such as Norwich), local people will need to decide which organisation should produce a neighbourhood plan. These can be existing community groups or local people forming a new group. In both cases they will need to be formally designated and must meet the basic conditions set out in the Localism Act. This includes having at least 21 members and being established to promote the wellbeing of the neighbourhood area. It must be open to new members and have a written constitution and have taken reasonable steps to secure membership from residents, business and local elected members across the neighbourhood area.

Key stages	Involvement Level	Public/stakeholder involvement arrangements
The neighbourhood forum submits the Neighbourhood Plan to the city council. The council invites representations on the submitted plan over a minimum 6 week period.	<ul style="list-style-type: none"> <li>• Asking you what you think</li> <li>• Supporting independent community initiatives</li> </ul>	<ul style="list-style-type: none"> <li>• make electronic copies of the submitted plan available on the Council's website;</li> <li>• make hard copies of the submitted plan available at the Council's office and Millennium library for inspection;</li> <li>• inform relevant specific and general consultees and those on the consultation database, as above;</li> <li>• issue a press release relating to the Neighbourhood Plan if appropriate;</li> <li>• provide information about how to respond to the plan on the Council's social media sites.</li> </ul>
<b>3. Publication of examiners report</b> The city council publishes the report of the examination into the submitted Neighbourhood Plan and the decision of the council as to whether or not it accepts the examiner's recommendations.	<ul style="list-style-type: none"> <li>• Keeping you informed</li> </ul>	<ul style="list-style-type: none"> <li>• make electronic copies of the examiner's report and decision statement available on the Council's website;</li> <li>• make hard copies of the examiner's report and decision statement available at the Council's office and Millennium library for inspection;</li> <li>• inform relevant specific and general consultees and those on the consultation database, as above;</li> <li>• Provide information about the examiner's report and decision on the Council's social media sites.</li> </ul>
<b>4. Referendum information statement</b> The city council publishes the Referendum Information Statement and specified documents, setting out the date and procedure for the Neighbourhood Plan referendum. A minimum of 28 working days' notice will be given.	<ul style="list-style-type: none"> <li>• Keeping you informed</li> </ul>	No less than 28 working days before a Neighbourhood Plan referendum: <ul style="list-style-type: none"> <li>• make electronic copies of the referendum information statement and documentation available on the Council's website;</li> <li>• make hard copies of the referendum information statement and documentation available at the Council's office and Millennium library for inspection;</li> <li>• inform relevant specific and general consultees and those on the consultation database, as above;</li> <li>• Provide information about the referendum on the Council's social media sites</li> </ul>

Key stages	Involvement Level	Public/stakeholder involvement arrangements
<b>5. “Making” of the neighbourhood plan</b> The city council confirms that the Neighbourhood Plan has come into effect (has been “made”) <sup>3</sup> .	<ul style="list-style-type: none"> <li>• Keeping you informed</li> <li>• Supporting independent community initiatives</li> </ul>	<ul style="list-style-type: none"> <li>• Publish the neighbourhood Plan – make electronic copies and any supporting documents available on the Council’s website and hard copies available at Council’s office</li> <li>• Notify those who have asked to be informed about the making of the neighbourhood plan.</li> <li>• Provide information about the made plan on Council’s social media sites.</li> </ul>

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<sup>3</sup> Under planning legislation, neighbourhood development plans prepared by the community are referred to as being “made” when they take legal effect. This is distinct from local plans prepared by a council or other local planning authority, which are “adopted”.

### 3. Consultations on planning applications

#### Introduction

- 49. Planning applications are considered through the development management process. It is important that the views of the general public and stakeholders are taken into account to inform decisions.
- 50. The legal minimum requirements of publicity on planning applications are set out in legislation. These requirements include publication on the Council's register, notices displayed near the site and/or neighbours being notified directly. For some applications, an advertisement is required in a local newspaper. Similar requirements apply to applications for listed building consent.
- 51. This section sets out the council's approach to encouraging, and requiring where necessary, developers to undertake pre-application consultations and for the involvement of the community in commenting on planning applications.
- 52. The Planning service standards outline how people can expect to be involved in planning applications and the service they can expect to receive including response times to letters, emails and phone calls. The most up-to-date Planning service standards are available on our website at [www.norwich.gov.uk](http://www.norwich.gov.uk); these will be updated when appropriate to reflect any future changes in legislation or internal processes.

#### Pre-application consultation

- 53. The National Planning Policy Framework (NPPF) states that local planning authorities should encourage other parties involved in the development process to take maximum advantage of the pre-application stage, so that prospective developers and applicants who are not already required to do so by law may engage effectively with the local community before they make a planning application. This should improve the efficiency and effectiveness of the planning application system for all parties.
- 54. The city council strongly encourages developers and agents of all application types to engage with the community at the earliest opportunity. For major schemes this is a requirement. This will give the best information on which to base proposals and enable any planning application that is subsequently made to have the best chance of success.
- 55. Early involvement between developers, the community, consultees and the local planning authority allows issues and concerns to be discussed before planning proposals are formally submitted for assessment and decisions are made. Pre-application involvement by all parties allows issues and concerns to be raised at an early stage, potentially enabling them to be addressed and giving communities the opportunity to shape or influence the development proposals.
- 56. There are several levels of pre-application service available, depending on the type of development proposed. A fee will be charged for this service. Further guidance can be found on the Council's website at the following link <http://www.norwich.gov.uk/Planning/PlanningApplications/Pages/PreApplicationAdviceService.aspx>.



57. The Council strongly encourages applicants to consult the local community before submitting a planning application for significant development, in particular:

- Housing developments of 10 or more dwellings;
- Any other development with a floor area of 1,000 square metres.

58. The Validation requirements produced by the Council provide details of the pre-application consultation requirements for applications. These will be regularly updated in accordance with legislative requirements. The validation requirements can be accessed from the Council's website: [https://www.norwich.gov.uk/downloads/file/1558/validation\\_requirements](https://www.norwich.gov.uk/downloads/file/1558/validation_requirements)

59. The figure on the next page gives some basic advice on how involvement and consultation would be expected to be conducted.

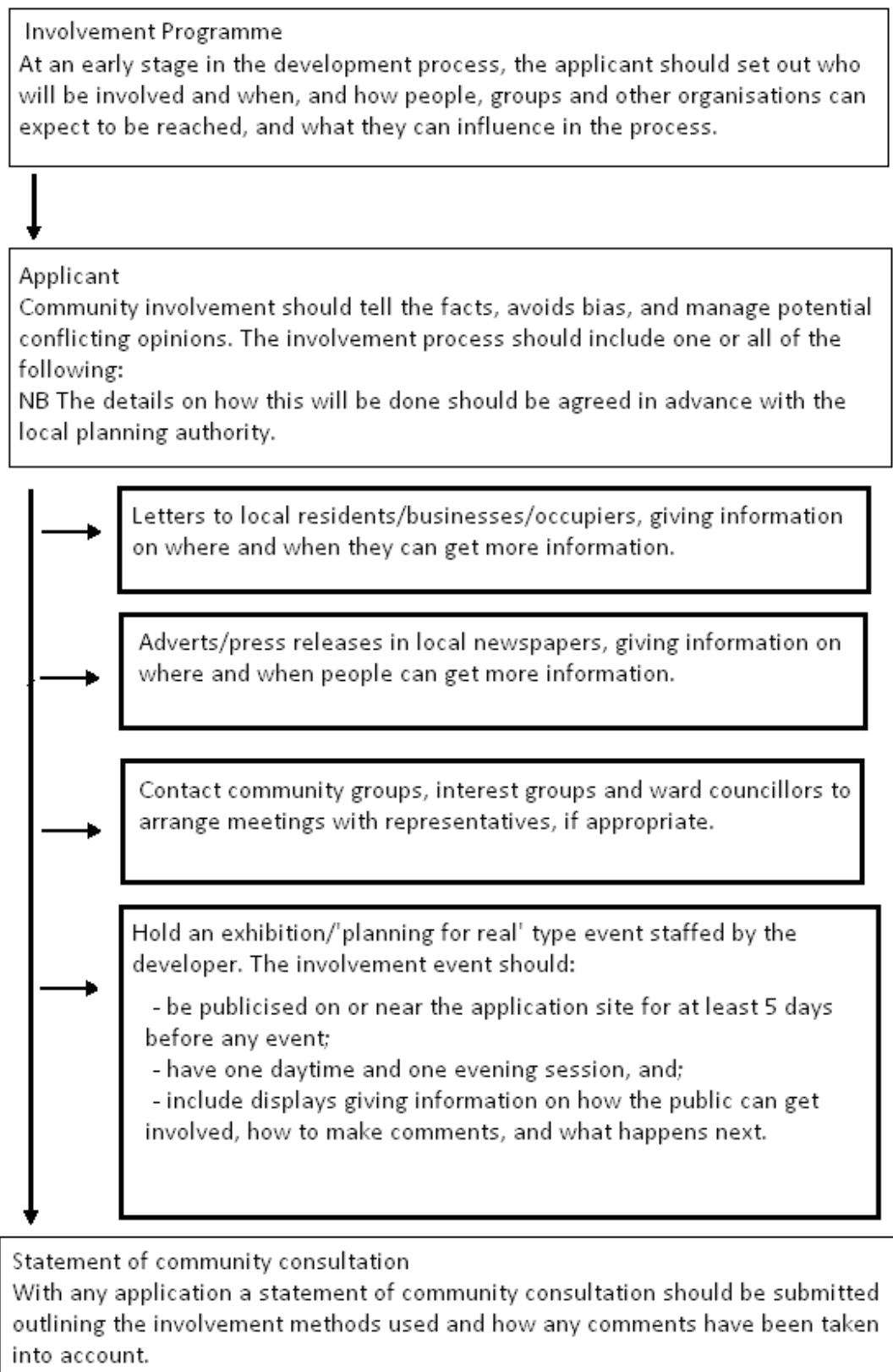


Figure 3: An example of how a pre-application community consultation could be conducted

## Planning application consultation

60. It is important that the community have suitable opportunities to be involved in commenting on planning applications and that those comments are taken into account when the decision is made.

61. The council has a well-established process of consultation on planning applications. The main way to find out information on planning applications is through the Planning Public Access service<sup>4</sup> on our website: <http://planning.norwich.gov.uk/online-applications>. You can also sign up to receive e-mail alerts of proposed developments in your area through this service. Other methods currently include:

- i) letters and emails to statutory consultees, other organisations and interest groups;
- ii) letters and emails to residents, businesses and properties within 10metres of the boundary of the site;
- iii) the display of site notices (for some applications);
- iv) publication in local newspapers (for some applications);
- v) viewing of all comments received on our website;
- vi) viewing of all decision reports on our website;
- vii) presentations at committee (for some applications) (in accordance with the requirements of the Planning Service Code of Conduct);
- viii) committee papers – available a week before each meeting (in paper form/website), and;
- ix) committee minutes – available 7 days prior to the next meeting.

NB: The methods listed at ii), iii) and iv) above will be carried out in accordance with at least the minimum requirements of Section 15 of the The Town and Country Planning (Development Management Procedure) (England) Order 2015 (or any updated version thereafter). The above list is not exhaustive and may be amended in response to future changes in national planning legislation or regulation. Full details of the consultation methods on planning applications can be found at the following

links: [https://www.norwich.gov.uk/info/20017/planning\\_applications/1201/april\\_2009](https://www.norwich.gov.uk/info/20017/planning_applications/1201/april_2009)  
[https://www.norwich.gov.uk/info/20017/planning\\_applications/1202/june\\_2013](https://www.norwich.gov.uk/info/20017/planning_applications/1202/june_2013)

62. If any planning application is amended during the process of its assessment and the amendment would be likely to have a significant adverse impact on

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<sup>4</sup> The Planning Public Access website allows you to search for details of planning applications, plans and supporting documentation that have been submitted to Norwich City Council's planning service.

neighbouring properties, then the occupiers of properties affected will be re-notified. All revised or additional documentation or plans will be published on the website. If necessary, the case officer for the application will agree a new determination deadline with the developer/agent as required.

63. The Planning Portal ([www.planningportal.gov.uk](http://www.planningportal.gov.uk)) provides information on planning in general, with Norwich City Council's website providing more specific information relevant to Norwich. Public Access contains details of all planning applications and comments of consultees and the consideration of the application by officers from December 2005 onwards, with some information on applications from January 1988 to November 2005.

### **Material planning considerations**

64. In the process of assessing an application the planning officer must have regard to material planning considerations. Some examples of material considerations and non-material considerations can be found below (please note, this list is not exhaustive). For example, the loss of property value is not a material planning consideration and will not be taken into account in the assessment of an application.
65. More advice on material planning considerations can be found via the Planning Portal and Planning Aid England by following the links below:

<http://www.planningportal.gov.uk/general/faq/faqapplyprocess%20-%20Whatarematerialconsiderations#Whatarematerialconsiderations>  
<http://www.rtpi.org.uk/media/686895/Material-Planning-Considerations.pdf>

<b>Material planning considerations</b>	<b>Non-material considerations</b>
National and local policies	Issues considered under Building Regulations
Planning history and previous appeal decisions	Land/boundary disputes, including rights of access
Case Law	Opposition to business competition
Impact on sunlight, outlook, privacy and amenity	Loss of property value
Highways issues (e.g. increased traffic movements)	Loss of view (NB this does not include 'outlook')
Effect on a Listed Building or Conservation Area	Opposition to the principle of a development if permission has been granted by an outline application or appeal decision

Figure 4: Examples of material and Non-material considerations  
 (Source: RTPi/Planning Portal/ Planning Aid England)

## 4. Resources and management

66. This section discusses the management of the involvement process and the resources available to the council. The local plan is managed by the council's planning policy and projects team and supported by officers from other council departments who will provide expertise, support and advice during the process. The resources are designed to ensure that the Local plan, Sustainable community strategy and other council strategies are linked and that all local community involvement events are coordinated.
67. The council will aim to make the most efficient use of limited staff time and resources to prepare local planning documents and involve people throughout the plan-making process. We will closely work with those involved to understand and agree policies and proposals at an early stage so that outstanding issues can be resolved where possible, meaning that fewer resources are needed at the examination stage to debate outstanding objections. From previous experience of consulting on planning policy documents, using time and resources efficiently to involve the public, developers and other stakeholders at the earliest stage can greatly shorten the length of examination time and reduce unnecessary delays in the plan production process. This helps to ensure that emerging policies and proposals have a broad consensus and will be appropriate and effective in bringing forward sustainable development.
68. The council may engage specialised agencies or consultants for specific parts of the planning policy framework such as master planning and evidence studies. They will be expected to undertake public participation and involvement on their proposals and results which will be consistent with this document.



## Appendix 1: Local plan consultees

In the planning policy making process, the Council is required to consult organisations which are known as either 'specific' or 'general' consultees. In addition the government has introduced a 'Duty to co-operate' in the 2012 planning regulations<sup>5</sup>; many of the consultees required under the Duty to co-operate are already included in the list of 'specific consultees' below, but for completeness they are all listed separately on page 25. As the legislation and regulations are frequently updated, the lists of consultees below may change over time and must be checked against the requirements set out in any new regulations.

The recent planning regulations set out the specific consultation bodies. Along with relevant government departments, the list contains the bodies below.

Regard will also be had to the consultation requirements indicated in the Neighbourhood Plan Regulations (2012 as amended).

### Specific consultation bodies

- The Coal Authority
- The Environment Agency
- The Historic Buildings and Monuments Commission for England (Historic England)
- The Marine Management Organisation
- Natural England
- Network Rail Infrastructure Limited
- The Highways Agency
- Norfolk County Council
- Broads Authority
- Adjacent local authorities
- Norfolk, Suffolk and Cambridgeshire Clinical Commissioning Bodies (or successor health care bodies)
- NHS England Midlands and East (East)
- Norfolk Constabulary
- Office of Police and Crime Commissioner for Norfolk
- Relevant telecommunications companies
- Relevant electricity and gas companies
- Relevant water and sewerage undertakers
- The Homes and Communities Agency
- Local nature partnerships

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<sup>5</sup> The Town and Country Planning (Local Planning) (England) Regulations 2012

## **General consultation bodies - examples**

Through this Statement of community involvement, we are committed to involving a wide range of other groups, organisations and interested individuals in the planning process. This will ensure that as many people as possible who are interested are involved in the future development of Norwich.

The list below provides some examples of general consultation bodies:

- Community groups (area based and topic based)
- Parish councils in Norwich policy area
- Housing organisations
- Housebuilders
- Residents and tenants groups
- Business and commerce organisations
- Economic development agencies
- Educational bodies
- School councils
- Community safety bodies
- Environmental and heritage organisations
- Equal opportunities bodies
- Ethnic minority groups
- Disabled people's organisations
- Older people's groups
- Faith groups
- Health and social care groups
- Norfolk and Waveney Mental Health Trust
- Youth organisations
- Agents/developers
- Landowners
- Regeneration bodies
- Tourism bodies
- Transport bodies
- NCC Public Health
- Community centres
- Volunteer development organisations
- Sports and recreation organisations
- Health and Safety Executive

- Royal Mail
- Emergency services.
- Gypsies, Travellers and Travelling Show people
- Design Review Panel
- Norfolk Historic Environment Service
- Local Enterprise Partnerships
- Interested individuals

**Duty to Co-operate: consultees required under the 2012 Planning Regulations**  
(as amended by the National Treatment Agency (Abolition) and the Health and Social Care Act 2012 (Consequential, Transitional and Saving Provisions) Order 2013)

- The Environment Agency
- The Historic Buildings and Monuments Commission for England (Historic England)
- Natural England
- The Civil Aviation Authority
- The Homes and Communities Agency
- Clinical Commissioning Groups (established under section 14D of the National Health Service Act 2006);
- The National Health Service Commissioning Board
- The Office of Rail Regulation
- Integrated Transport Authorities
- Highway Authority (Norfolk County Council)
- The Marine Management Organisation

Note that consultees specific to London are not included in this list.