



**NORWICH**  
City Council

## **Cabinet**

**Date: Wednesday, 09 June 2021**

**Time: 16:30**

**Venue: Council chamber, City Hall, St Peters Street, Norwich, NR2 1NH**

### **Committee members:**

#### **Councillors:**

Waters (chair)  
Harris (vice chair)  
Davis  
Jones  
Kendrick  
Packer  
Stonard

### **For further information please contact:**

**Committee officer:** Chris Reynolds  
**t:** (01603) 987842  
**e:** [chrisreynolds@norwich.gov.uk](mailto:chrisreynolds@norwich.gov.uk)

Democratic services  
City Hall  
Norwich  
NR2 1NH

[www.norwich.gov.uk](http://www.norwich.gov.uk)

## **Information for members of the public**

Members of the public and the media have the right to attend meetings of full council, the cabinet and committees except where confidential information or exempt information is likely to be disclosed, and the meeting is therefore held in private.

For information about attending or speaking at meetings, please contact the committee officer above or refer to the council's website



If you would like this agenda in an alternative format, such as a larger or smaller font, audio or Braille, or in a different language, please contact the committee officer above.

## Agenda

### Page nos

#### 1 Apologies

To receive apologies for absence

#### 2 Public questions/petitions

To receive questions / petitions from the public.

Please note that all questions and petitions must be received by the committee officer detailed on the front of the agenda by 10am on Tuesday, 1 June 2021 in accordance with the council's constitution.

#### 3 Declarations of interest

(Please note that it is the responsibility of individual members to declare an interest prior to the item if they arrive late for the meeting)

#### 4 Minutes of cabinet 14 April 2021

5 - 12

**Purpose** - to consider the minutes of the meeting on 14 April 2021

#### 5 Equality diversity & inclusion policy 2021-22

13 - 26

**Purpose** - To consider the Equality, diversity, and inclusion policy 2021 – 2022.

#### 6 Customer experience and digital strategy 2021-24

27 - 54

**Purpose** - To seek approval for the Customer Experience and Digital Strategy 2021-24

#### 7 Budget Monitoring Provisional Outturn 2020-21

55 - 90

**Purpose** - To update Cabinet on the revenue and capital outturns for the year 2020/21; the General Fund and Housing Revenue Account balances and to seek approval to delegate to officers the approval of carry-forward unspent capital budgets into the 2021/22 capital programme

#### 8 Corporate Performance and Risk Report, Quarter Four 2020-21

91 - 148

**Purpose** - To report progress against the delivery of the corporate plan priorities and key performance indicators and to provide an update on corporate risk for quarter four of 2020-21.

**9      5 Year air quality action plan for Norwich      149 - 192**

**Purpose** - To enable Cabinet to consider the updated 5-year air quality action plan (AQAP) for Norwich.

**10      Award of a contract for district heating at the Devonshire Street area of Norwich      193 - 198**

**Purpose** - To consider awarding a contract for districting heating at the Devonshire Street area of Norwich.

**\*11      Exclusion of the public**

Consideration of exclusion of the public.

**\*12      Corporate Performance and Risk Report, Quarter Four 2020-21 – Exempt Appendix**

- This report is not for publication because it would disclose information relating to the financial or business affairs of any particular person (including the authority holding that information) as in para 3 of Schedule 12A to the Local Government Act 1972.

**\*13      Managing Assets (Housing and non-housing)**

- This report is not for publication because it would disclose information relating to the financial or business affairs of any particular person (including the authority holding that information) as in para 3 of Schedule 12A to the Local Government Act 1972.

**\*14      Managing Assets (Housing)**

- This report is not for publication because it would disclose information relating to the financial or business affairs of any particular person (including the authority holding that information) as in para 3 of Schedule 12A to the Local Government Act 1972.

**\*15      Managing Assets (Non-housing)**

- This report is not for publication because it would disclose information relating to the financial or business affairs of any

particular person (including the authority holding that information)  
as in para 3 of Schedule 12A to the Local Government Act 1972.

### **EXEMPT ITEMS:**

(During consideration of these items the meeting is not likely to be open to the press and the public.)

To consider whether the press and public should be excluded from the meeting during consideration of an agenda item on the grounds that it involves the likely disclosure of exempt information as specified in Part 1 of Schedule 12 A of the Local Government Act 1972 or it being confidential for the purposes of Section 100A(2) of that Act.

In each case, members are asked to decide whether, in all circumstances, the public interest in maintaining the exemption (and discussing the matter in private) outweighs the public interest in disclosing the information.

**Page nos**

Date of publication: **Tuesday, 01 June 2021**