

## Report for Information

<b>Report to</b>	Norwich Highways Agency Committee 27 January 2011
<b>Report of</b>	Head of transportation
<b>Subject</b>	Highway performance monitoring of the highways agency agreement

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Item  
**12**

### Purpose

This report describes the performance of the Highways Agency Agreement, for the financial year 2010/2011 up to the end of December 2010.

### Recommendations

That the Committee receives and notes the available performance results.

### Financial Consequences

Good performance affects local authorities' performance assessments (e.g. via the Local Transport Plan) and hence has a bearing on the levels of government funding available.

### Strategic Objective/Service Priorities

The report helps to achieve the corporate priorities of a strong and prosperous city, safe and healthy neighbourhoods and opportunities for all. It helps achieve the service plan priority to deliver the 2010/11 LTP/NATS maintenance and capital improvement programmes.

### Contact Officer

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### Background Documents

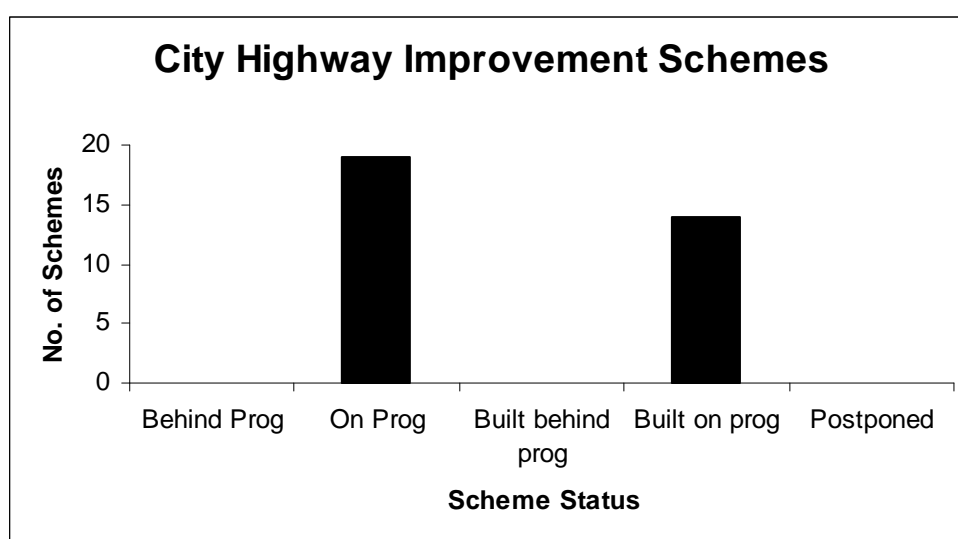
None

## Background

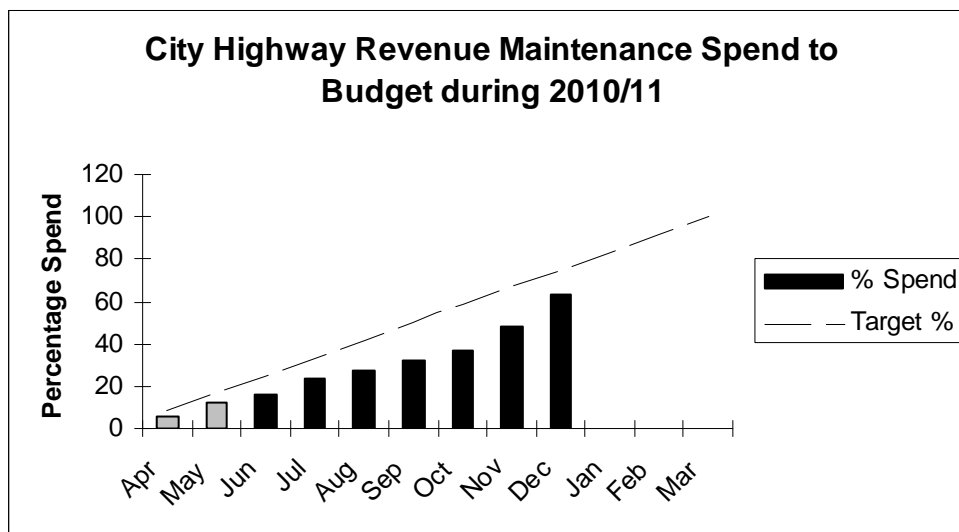
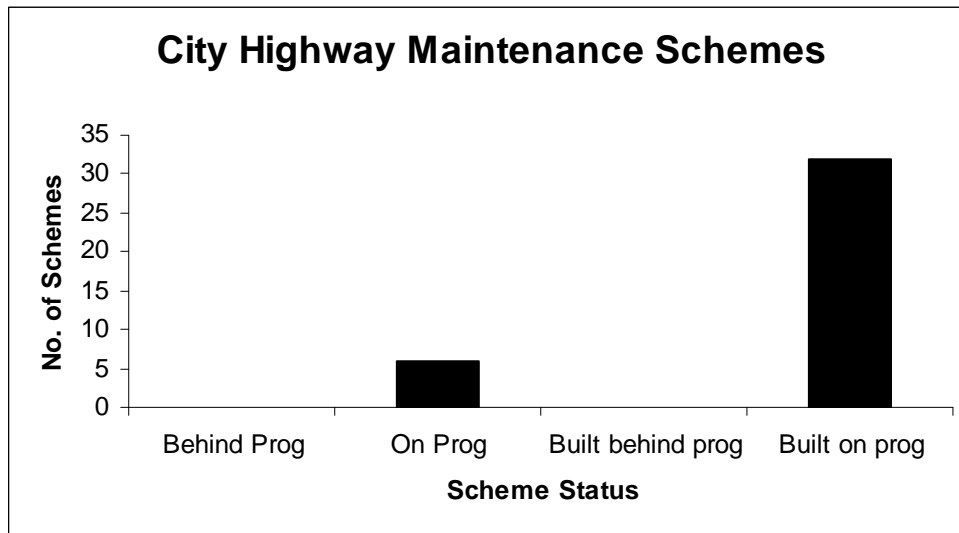
1. The City Council discharges highway duties in Norwich on behalf of the County Council, through an Agency Agreement.

## Performance Monitoring of Agency Agreement

2. Details of performance data, any targets, and progress so far this year, summarised under the headings below. Delivery of programmes to targets and budgets/financial control. Works programmes are updated monthly, and progress against targets and budgets reported.
3. *Capital Improvement schemes*: There were 33 schemes in the 2010/2011 programme. Fourteen schemes were substantially complete at the end of December.

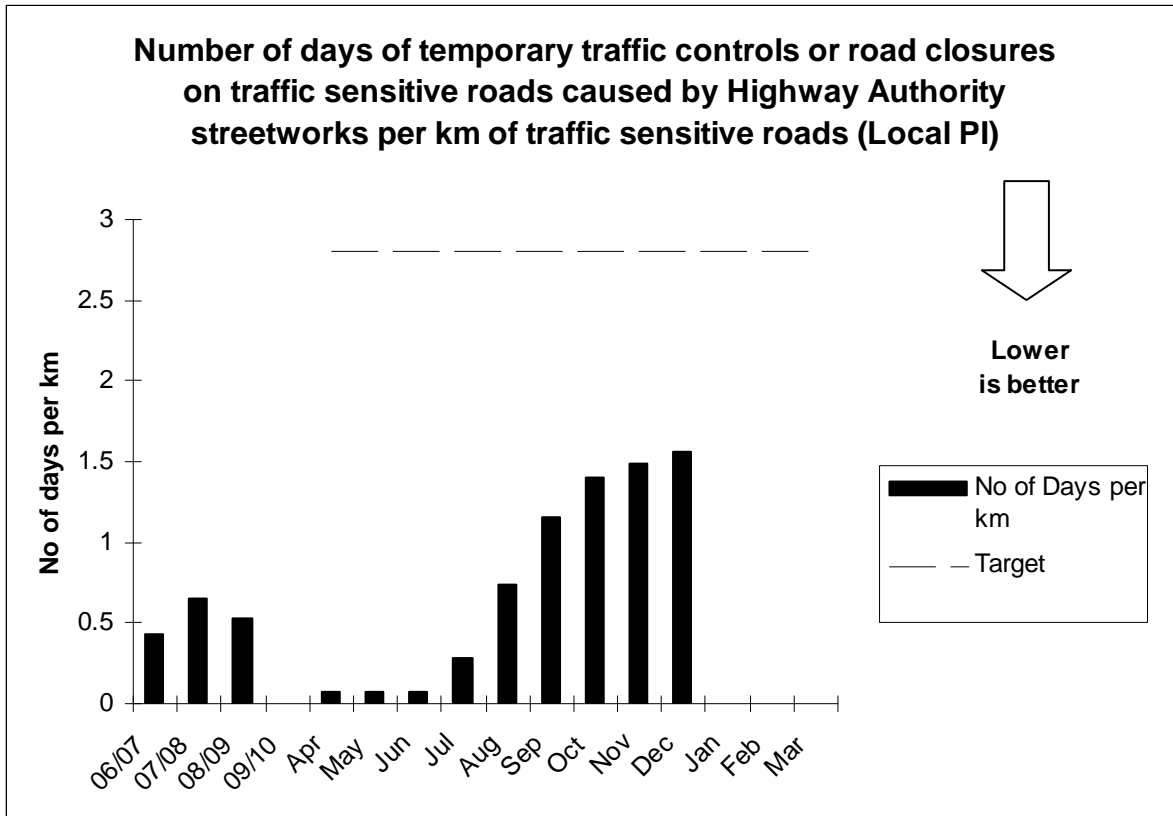


4. *Highways maintenance*: There were 38 schemes listed in the capital maintenance programme. Thirty-two schemes had been completed by the end of December. Approximately 64% of the maintenance revenue budget has been spent by the end of December.

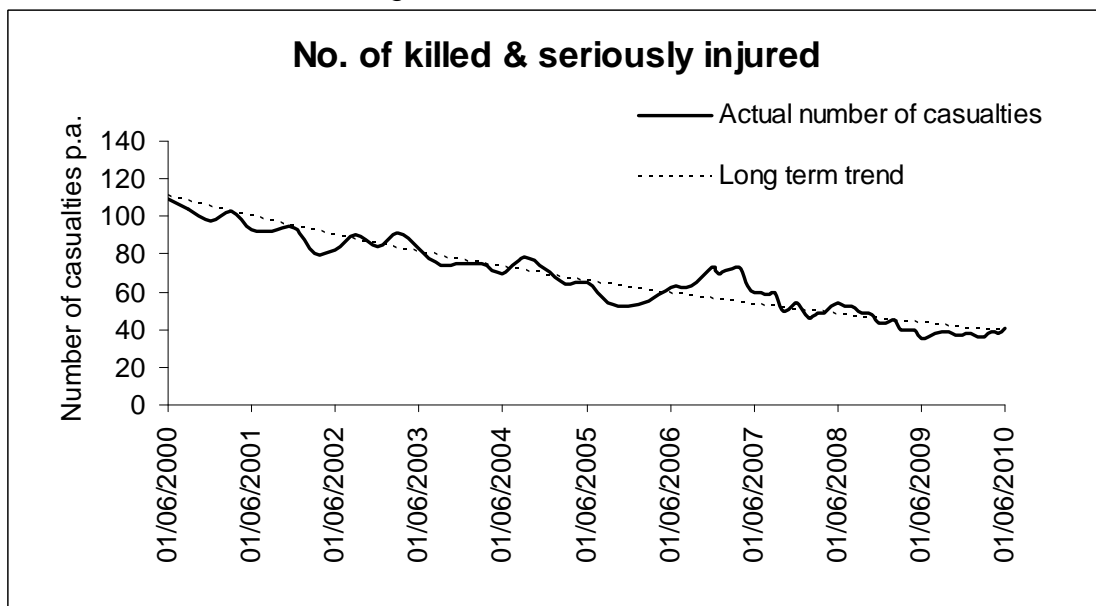


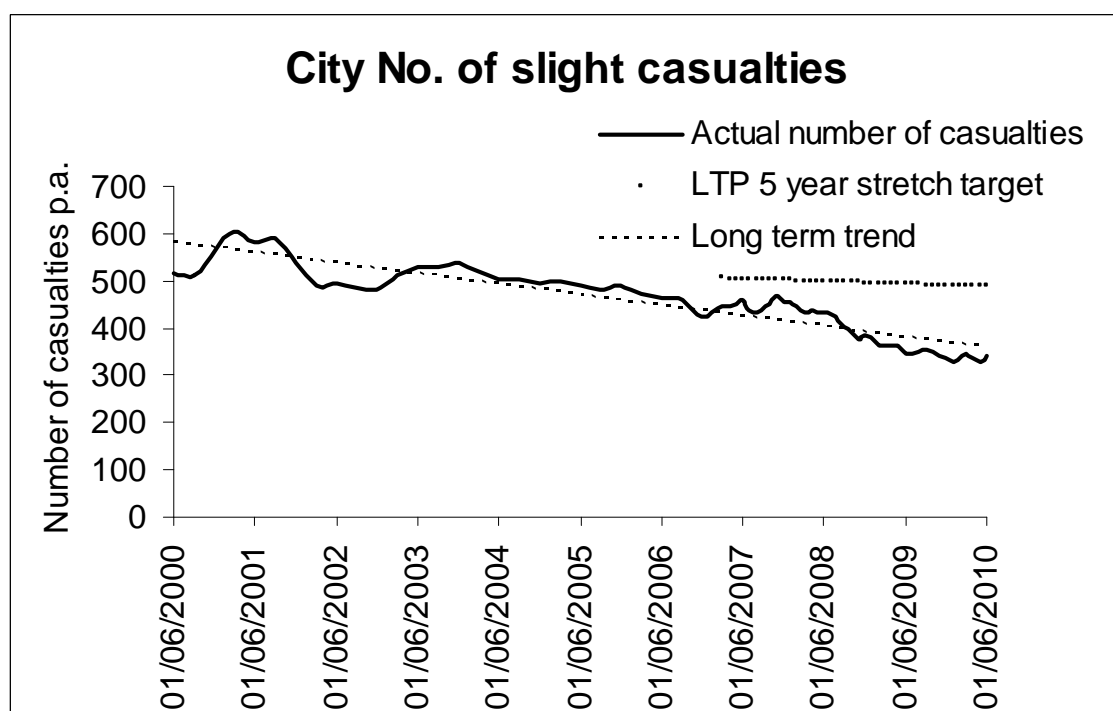
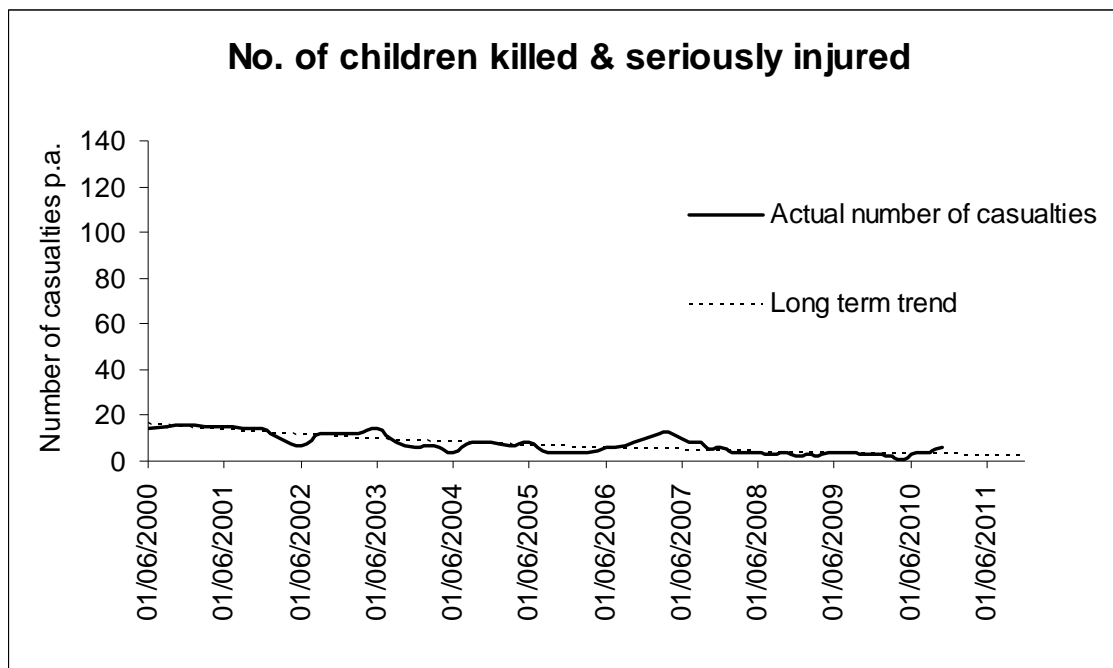
## Compliance with standards, codes and procedures

5. Data is collected monthly for a number of national “Best Value” Performance Indicators (BVPIs).
  - ‘Local PI (formerly BVPI 100) - Number of days temporary traffic controls or road closure on traffic sensitive roads caused by local authority roadworks per km of traffic sensitive road’ is 1.56 to the end of December (end of year figure for the City should be no greater than 2.80 for 2010/11); see graph below.



- 'BVPI 165 – Percentage of pedestrian crossings with facilities for disabled people' the City figure is currently 100%.
- 'BVPI 99 – Road accident casualty reduction' – the figures for the City area to December show an improving trend in overall slight injury numbers. The number of people killed and seriously injured in road accidents and the number of children killed and seriously injured has levelled off in the past year and has risen slightly in recent months. It should be noted that these figures are at historically low levels so a small number of road accidents will now have a disproportionate impact on the statistics. These figures will be monitored to ensure the general trend remains on a downward course.



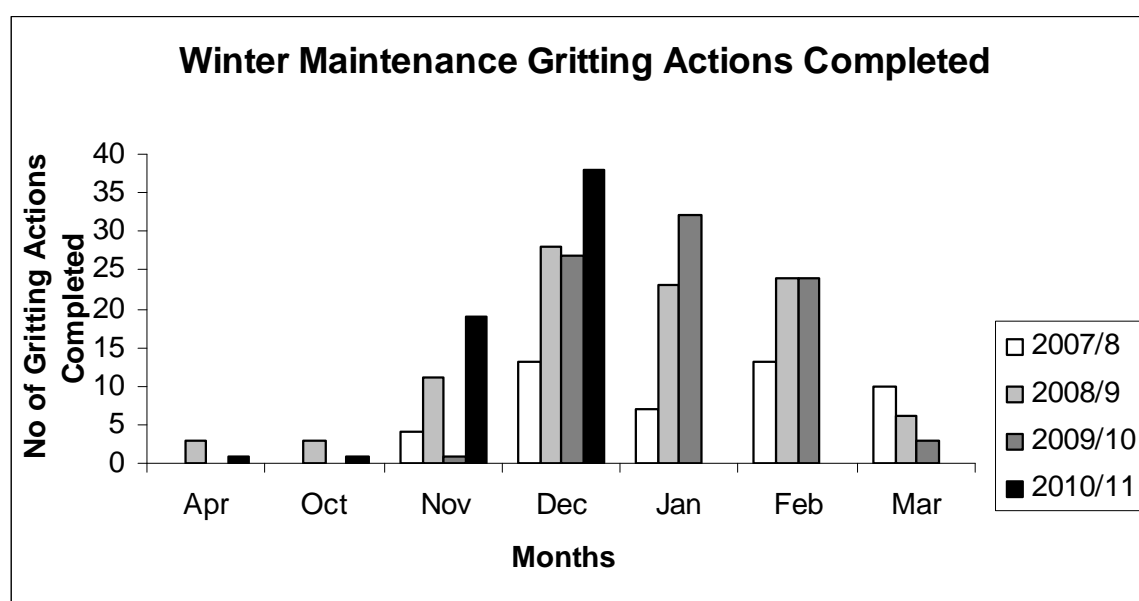


6. Data is also collected monthly for the following local performance indicators (LPIs) to contribute towards the County Council's Service Plans.

- 'The percentage of repairs to dangerous damage to roads or footways which were carried out within 24 hours' is 100%<sup>1</sup> for 2010/11 to the end of December. 166 reports of dangerous damage to roads had been received by the end of December.

<sup>1</sup> Data subject to verification

- *'Percentage of priority routes gritted within three hours of mobilization from the depot'* - The Winter maintenance season commenced in mid-October and lasts until mid-April. Gritting was required on 1 occasion in April 2010, 1 in October, 19 in November and 38 in December. The percentage of actions completed within 3 hours is 98% (City/County target 100%). A mechanical failure of a gritting vehicle's spinner device that spreads the salt caused the extended time for 1 action. With the number of routes gritted changing this year and to ensure the graph below compares like for like data, the number of actions per month will now be recorded rather than the number of routes treated.



- *'The percentage of highway material that was recycled by May Gurney'* to the end of December 2010 was not available at the time of publishing this report and will be reported to the meeting.

## Accident Claims

- The number of claims received and the settlement rate of claims for highway and personal injury claims are monitored.
  - *'Percentage of personal injury claims successfully defended'* is 75% for the claims settled to the end of December, (City/County target for 2010/11 is 75%). 59 claims have been received for the year ending 31 December 2010.
  - *'Percentage of non-personal injury claims successfully defended'* is 90% for the claims settled to the end of December, (City/County target for 2010/11 is 75%). 43 claims have been received for the year ending 31 December 2010.

