

### **Mousehold Heath Conservators**

Date: Friday, 21 September 2018

Time: **14:00** 

Venue: Mancroft room City Hall, St Peters Street, Norwich, NR2 1NH

### Committee members: For further information please contact:

Councillor Maxwell (chair) Committee officer: Alex Hand

Councillor Price (vice chair) t: (01603) 212459

Councillor Bradford e: <a href="mailto:alexhand@norwich.gov.uk">alexhand@norwich.gov.uk</a>

Councillor Brociek-Coulton

Councillor Button

Councillor Kendrick Democratic services

Councillor Lubbock City Hall
Councillor Peek Norwich
Councillor Sands (M) NR2 1NH

Clare Cohen, Mousehold Heath Defenders

Matthew Davies, Norwich Fringe Project <u>www.norwich.gov.uk</u>

John Trevelyan, The Norwich Society

#### Information for members of the public

Members of the public and the media have the right to attend meetings of full council, the cabinet and committees except where confidential information or exempt information is likely to be disclosed, and the meeting is therefore held in private.

For information about attending or speaking at meetings, please contact the committee officer above or refer to the council's website.



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# Agenda

		Page nos
1	Apologies	
	To receive apologies for absence	
2	Public questions/petitions	
	To receive questions / petitions from the public.	
	Please note that all questions must be received by the committee officer detailed on the front of the agenda by 10am on Tuesday 18 September 2018.	
	Petitions must be received by the committee officer detailed on the front of the agenda by <b>10am on Thursday 20 September 2018.</b>	
	For guidance on submitting public questions or petitions please see appendix 1 of the council's constutition.	
3	Declarations of interest	
	(Please note that it is the responsibility of individual members to declare an interest prior to the item if they arrive late for the meeting)	
4	Minutes To approve the accuracy of the minutes of the meeting held on 15 June 2018.	5 - 8
5	Q1 2018-19 budget monitoring report Purpose: To provide the budget monitoring position for the revenue budget 2018/19 and capital position 2018/19 as at 30 June 2018.	9 - 12
6	Management plan 2018-2028 progress update Purpose: To update the Mousehold Conservators on progress with the management plan to date and the next steps.	13 - 58
7	Quarterly management update Purpose: To provide a quarterly update for the period 7 June to 10 September 2018, reporting activities on and relating to Mousehold Heath which contribute to the delivery of the management plan objectives.	59 - 64
8	Annual report undate (verbal undate)	

To receive the update on the annual report.

# 9

**Management sub group dates**To agree the dates for future sub group meetings.

Date of publication: Thursday, 13 September 2018



**Minutes** 

#### **Mousehold Heath Conservators**

14:00 to 15:45 15 June 2018

Present: Councillor Maxwell (chair), Price (vice chair), Bradford, Brociek-

Coulton, Button, Kendrick, Lubbock, Peek and Sands (M); and Clare Cohen (Mousehold Heath Defenders) and John Trevelyan (The

Norwich Society)

Apologies: Matthew Davies (Norwich Fringe Project)

### 1. Appointment of chair

**RESOLVED** to appoint Councillor Maxwell as chair for the ensuing civic year.

### 2. Appointment of vice-chair

**RESOLVED** to appoint Councillor Price as vice-chair for the ensuing civic year.

#### 3. Public Questions/Petitions

There were no public questions or petitions.

#### 4. Declarations of interest

There were no declarations of interest.

#### 5. Minutes

**RESOLVED** to approve the accuracy of the minutes of the meeting held on 16 March 2018.

#### 6. Mousehold Heath Conservators budget – provisional outturn 2017-18

The finance business partner (LGSS) presented the report. He said the accounts for the last financial year were closed and highlighted an underspend detailed in paragraph five to the report. He noted that the costs for the pension deficit were ongoing with this year's payment the sixth of ten instalments. He said this was summarised in the table on paragraph seven to the report.

The vice chair said the intention was to build a budget surplus of £10,000 by the end of the next financial year to provide a contingency fund.

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**RESOLVED** to note the provisional budget outturn 2017-18.

### 7. Appointments to the management sub group

The chair referred to the supplementary agenda which had been circulated prior to the meeting.

Following discussion it was:

**RESOLVED** to appoint Councillor Maxwell (chair), Councillor Price (vice-chair), Councillor Brociek-Coulton, Clare Cohen (Mousehold Heath Defenders) and John Trevelyan (The Norwich Society) to the Mousehold Heath management sub group.

### 8. Itinerant meeting

Following discussion it was:

**RESOLVED** to ask the wardens to arrange an itinerant on 17 July at 2pm.

### 9. Mousehold Heath quarterly management update

The parks and open spaces manager presented the report. He noted there had been 665 volunteer hours on the heath in the last quarter.

**RESOLVED** to note the Mousehold Heath quarterly management update.

### 10. Mousehold Heath Conservators annual report 2017-18

The parks and open spaces manager presented the report and answered members' questions. He said in the past a large annual report was produced, he suggested producing two documents; a simplified summary which highlighted the report and full report which would be advertised on the website and made available to members of the committee.

The parks and open spaces manager noted achievements on the heath had been in line with the conservators aims last year. A total of 4278 volunteer hours had been recorded. A key number of volunteer groups contributed to the delivery of the management plan as detailed in paragraph 13 of the report. There had also been an increase in the number of people attending walks and activities on the heath.

In terms of heathland management the work on delivering Natural England's Higher Level Stewardship Scheme was ongoing. Butterfly numbers were recorded as being increased on the heath which bucked the national trend. Moth surveys showed 12 new species had been recorded on the site. It reflected a positive and productive year.

In response to a question the parks and open spaces manager said the new bat boxes project would provide a base line number to measure the numbers of bats on the heath in future years.

Discussion ensued regarding the report and aspects to highlight on the summary document.

#### **RESOLVED** to:

- (1) note the contents of the report.
- (2) produce a simplified summary version of the report highlights, in a colour, A3 folded version, to include photographs and information about the heath to raise awareness of its value as an open space and the opportunities it has to offer for residents and visitors.
- (3) delegate authority to the parks and open spaces manager to produce the finished version of the summary report with the communications team .
- (4) produce a PDF version of the finished summary report for the Norwich City Council website, a hard copy of the document for each member of the committee, and also copies for circulation to local schools.
- (5) ask the parks and open spaces manager to include in the annual report literature referencing volunteering, how to volunteer on the heath and contact details for hiring the heath; and
- (6) ask the parks and open spaces manager to liaise with the communications team to improve the council's website information on the heath including a link from the Mousehold Heath page of the council's website to the conservators site.

#### 11. Mousehold Heath management plan 2018-2028 progress update

The parks and open spaces manager presented the report. The report looked at the management objectives from objective E onwards. Each objective had project specifications within it and linked to a map. The parks and open spaces manager presented a number of the objectives with their relevant maps.

He said that there would be a consultation process for the management plan. Key stakeholders, such as voluntary groups, Natural England and Norfolk Archaeology would be invited to respond. The consultation document would be available online with a link to the document to be reviewed first. In response to a question the parks and open spaces manager said he would work with the communications team to develop the questions asked within the consultation.

The mapping from the report was linked to the council's GIS system with the intention that there would be a public portal to access the maps. Discussion ensued regarding access to the report for members of the public without internet access and members were informed that a copy would be made available to review at city hall.

### **RESOLVED** to:

- 1) note the progress to date
- 2) review part 2 of the plan and provide any suggested amends by 29 June 2018
- 3) approve part 2 of the plan, subject to any amendments received from the Conservators being incorporated; and
- 4) approve the consultation process and delegate responsibility for carrying out the consultation to the parks and open spaces manager

**CHAIR** 

Report to Mousehold Heath Conservators Item

21 September 2018

**Report of** Chief finance officer (Section 151 Officer)

**Subject** Budget monitoring statement April – June 2018

5

### **Purpose**

To provide the budget monitoring position for the revenue budget 2018/19 and capital position 2018/19 as at 30 June 2018.

#### Recommendation

To note the current budget monitoring position and capital position.

#### Corporate and service priorities

The report helps to meet the corporate priority value for money services.

#### **Financial implications**

The report states the budgetary position for Mousehold Heath Conservators and the financial implications are discussed within the report.

Ward/s: Crome

Cabinet member: Councillor Kendrick - Resources

**Contact officers** 

Vicki Reynolds (Service accountant)

01603 212493

#### **Background documents**

None

#### Report

- 1. Conservators approved a precept for the financial year 2018/19 of £225,284 at their meeting of 19 January 2018.
- 2. The Conservators have requested that budget reports be brought to their meetings on a regular basis. Appendix A details the financial position for Mousehold Heath as at the end of June 2018/19, and comparison of the expected outturn to the annual budget. Explanations for variances are given in paragraph 3 below.
- 3. The letters preceding the explanation below cross reference with the corresponding letter shown in Appendix A.
  - A. The actual corporate pension deficit charge is lower than the expected charge.
  - B. The wardens are managing an underspend on the repairs and projects work in order to partially offset the cost of the pension deficit payment paid back at the end of each year until 2021/22.
  - C. Depreciation is budgeted for but does not impact on balances, since it is reversed out of the revenue accounts.
  - D. Support services costs and other recharges will be processed later in the year. The forecast outturn reflects an expectation that in the majority of cases recharges will match budgets.
- 4. Overall the budget shows a forecast underspend of £2,882. Budgets move during the course of the year reflecting virements and changes in anticipated overheads, and some budget items (e.g. depreciation) do not impact on the conservators' balances, therefore this figure does not compare directly with the precept figure.
- 5. The impact of the precept and forecast 2018/19 budget monitoring position (adjusted for the impact of the budget and accounting adjustments described above) on the Mousehold Heath balances are as follows:

Balance brought forward from 2017/18	-£7,960
Precept 2018/19	-£225,284
Forecast Outturn 2018/19	£224,121
Accounting adjustment for depreciation	-£1,719
7th instalment of pension deficit costs	£2,808
Forecast balance to be carried forward to 2019/20	-£8,034
In-year movement in reserves	-£74

# Capital

6. The position on capital is as below, with no spend incurred in 2018/19 to date. There are no current items in the capital budget, therefore no spend can be incurred in 2018/19 without a budget amendment to Council.

Item	£
Rangers House balance b/f	- £100,766
Balance of receipts	- £100,766

			Year: 2018/19			Period: 3 (Jur	1)
		Heath Conservators		Citywide Se			
pproved	Current		Budget To	Actual	Variance To	Forecast	Forecast
udget	Budget		Date	To Date	Date	Outturn	Variance
		EXPENDITURE					
		Employees					
70,257	70,257	1405 Salaries Full Time	17,565	18,468	903	70,257	0
9,239	9,239	1406 Salaries Employer PF Contrib'ns	2,310	2,427	117	9,239	0
4,614	4,614	1935 Pension Added Years share	1,155	783	-372	4,614	0
13,321	13,321	1939 Pension Deficit Recovery share	13,321	12,939	-382	12,939	-382
568		1990 Employee/Liability Insurance	0		0	568	0
97,999		Subtotal Employees	34,351	34,617	266	97,617	-382
,		Premises	,	- 1,011		,	
0	0	2090 Day to Day Repairs (ex R100)	0	271	271	0	0
9,000		2100 General Repairs & Maintenance	2,250		-2,250	7,750	-1,250
250		2600 Grounds General Mtce & Upkeep	63		415	250	0
74,510		2651 Grounds Maintenance contract	18,627		1	74,510	0
4,380		2655 Treeworks	1,095		0	4,380	0
1,240		2810 Electricity	309		-95	1240	0
76		2851 Water Charges Metered	18		-18	76	0
7,297		2875 Contract Cleaning	1,824		0	7,297	0
25		2900 Fire Insurance Buildings/Conts	0		0	25	0
96,778	96,778	Subtotal Premises	24,186	22,510	-1,676	95,528	-1,250
		Transport					
800		3080 Car and Cycle Allowances	201	0	-201	800	0
800	800	Subtotal Transport	201	0	-201	800	0
		Supplies & Services					
445	445	3259 Specialist Supplies	111	0	-111	445	0
450	450	3370 Equipment - Purchase	114	163	49	450	0
650	650	3371 Equipment - Repairs/Maintenance	162	0	-162	650	0
550		3389 Other Equipment and Tools	138		100	550	0
500		3550 Clothing and Uniforms General	126		-30	500	0
745		3804 Refreshments	186		-165	745	0
500		3815 Staff Conference & Course Fees	126		-126	500	0
6,000		3871 Projects	1,500		-1,500	4,750	-1,250
7,110		4102 Other Contractual Services	1,779		-249	7,110	0
		Subtotal Supplies & Services					-1,250
16,950	16,930		4,242	2,049	-2,193	15,700	-1,250
4 740	4 740	Capital Financing	0	0	0	4 740	0
1,719		5701 Depreciation	0		0	1,719	0
1,719		Subtotal Capital Financing	0		0	1,719	0
214,246	214,246	Subtotal EXPENDITURE	62,980	59,176	-3,804	211,364	-2,882
		INCOME					
		Receipts					
-1,404		8123 Football	-351	0	351	-1,404	0
-15,000		9039 Other Rents	-3,750		0	-15,000	0
-1,800		9132 Catering Concessn Pitch & Putt	-450		0	-1,800	0
-18,204	-18,204	Subtotal Receipts	-4,551	-4,200	351	-18,204	0
		Government Grants					
-2,204	-2,204	7097 Government Grants: Specific	-552	0	552	-2,204	0
-2,204	-2,204	Subtotal Government Grants	-552	0	552	-2,204	0
-20,408	-20.408	Subtotal INCOME	-5,103	-4,200	903	-20,408	0
2,120		INDIRECT	-,.00	-,=20		,	
		Recharge Expenditure					
6 272	6 272	4040 CDS IT Services Recharge		0	^	6 272	0
6,272			0		0		
640		5021 CDS Legal Services Recharge	0				
4,600		5022 CDS HR Services Recharge	0				
667		5024 Property Services Recharge	168			667	
6,337		5026 CDS Finance Services Recharge	0				
7,133		5044 CDS Management Support	0		0	7,133	
2,429		5047 CDS Comms + Research Recharge	0	0	0	2,429	0
5,087	5,087	5097 Recharge from AHOs/One Stop Shops	1,272	0	-1,272	5,087	0
33,165	33,165	Subtotal Recharge Expenditure	1,440	0	-1,440	33,165	0
33,165	33,165	Subtotal INDIRECT	1,440	0	-1,440	33,165	0
		Total Mousehold Heath Conservators		54,976	-4,341	_	

Report to Mousehold Heath Conservators

Item

21 September 2018

Report of Head of citywide services

Subject Mousehold Heath 2018-2028 management plan review

progress update and development and next steps

### **Purpose**

To update the Mousehold Conservators on progress with the management plan to date and the next steps.

### Recommendation

To:

- 1) note the progress to date;
- 2) note the management subscriptions still outstanding;
- approve the management prescriptions submitted subject to any amendments received from the Conservators being incorporated;
- 4) delegate the approval of the incomplete management prescriptions and first draft plan to the management subgroup; and
- 5) to delegate development of the consultation content to the management subgroup.

### Corporate and service priorities

The report helps to meet the corporate priority a safe, clean and low carbon city.

### **Financial implications**

Any financial implications arising from this report will have or will be met from approved budgetary provision.

Ward/s: Multiple Wards

Cabinet member: Councillor Packer - Health and wellbeing

**Contact officers** 

Simon Meek – parks and open spaces manager 01603 212403

Adrian Akester – head of citywide services 01603 212331

#### **Background documents**

None

# Report

# **Background**

- 1. At its meeting on 15 June 2018 the Mousehold Conservators agreed to approve part 2 of the plan subject to any amendments being received by 29 June 2018.
- 2. One Conservator provided comments relating to projects MC81/01 View from Mottram Memorial, ME41/01 Main paths and ME41/02 Secondary paths.

# **Progress to date**

- 3. The project specifications submitted for approval are contained in Appendix A.
- 4. There are currently 14 project specifications outstanding shown in the table below.
- 5. The outstanding project specifications will be brought to a management subgroup, (along with the three outlined in paragraph 2), following the Conservators meeting for further discussion and approval subject to agreement to recommendation 4.

Heading	Sub code	Proj code	Project	Spec
Management	ME41 Provide / maintain paths	03	CYCLEWAYS	NH
Management	ML00 Liaise stakeholders, owners / occupiers	01	ZAKS RESTAURANT	SM
Management	ML30 Liaise stakeholders, neighbours	01	BRITANNIA CAFÉ	SM
Management	ML30 Liaise stakeholders, neighbours	02	RANGER'S HOUSE	SM
Management	ML40 Liaise stakeholders, local / national authorities	01	NORWICH AREA TRANSPORT STRATEGY	SM
Management	ML40 Liaise stakeholders, local / national authorities	02	NORWICH CITY COUNCIL - AREA MANAGEMENT TEAM	SM
Management	ML40 Liaise stakeholders, local / national authorities	03	NORWICH CITY COUNCIL - COMMUNITY ENABLING TEAM	SM
Management	ML60 Liaise stakeholders, emergency services	01	NORFOLK CONSTABULARY	NH
Management	ML60 Liaise stakeholders, emergency services	02	NORFOLK FIRE AND RESCUE SERVICE	ws

Management	ML00 Liaise stakeholders, owners / occupiers	04	BRITISH GAS	ws
Recording	RA82 Collect data, other invertebrates, survey	01	ST JAMES' HILL BUMBLEBEE SURVEY	WS rev spec
Recording	RA92 Collect data, fauna, survey	01	NATIONAL BAT MONITORING PROGRAMME	WS rev spec
Recording	RA92 Collect data, fauna, survey	02	BAT BOX SURVEY	WS rev spec
Recording	RV70 Create / manage GIS data	03	GIS DATA SETS	SM

# **Next steps**

- 6. To complete the outstanding specifications and project maps for approval by the management sub group.
- 7. Produce a first draft word document of the complete plan to facilitate the consultation for approval by the management sub group.
- 8. Agree the format for the consultation using Survey Monkey and the topics Conservators wish to seek public opinion on with the management sub group.
- 9. Agree the key stakeholders to consult on the full plan with the management sub group.
- 10. Complete the consultation and revise the first draft to produce the final draft plan for approval at the Mousehold Heath Conservators meeting in January 2019.
- 11. Based on the draft plan produce the annual work programme for 2019/20 for approval in January 2019.
- 12. Following Mousehold Conservators approving the plan in January 2019 produce the finished desktop published document for approval at Mousehold Conservators in March 2019

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Brief description  To report quarterly to the Conservators on progress made in delivering the management plan objectives  Proj lead  VR   Delivered by SM, MHW   Budget code  Years active  Months active    18/1   19/2   20/2   21/2   22/3   24/4   25/2   26/2   27/2   28/4   A   M   J   J   A   S   O   N   D   J   F   M
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Approved by Mousehold Conservators Approval date 21/09/18 Priority Must
by [Mousehold Conservators] Approval date [21/09/18] Phonty
Project aims
<ol> <li>To ensure the Conservators are aware of the spend against the agreed budget both revenue and capital.</li> <li>Seek any necessary approvals for adjustments due as a result of unavoidable under and over spends</li> </ol> Detailed project description
<ol> <li>Any new projects will have a project specification produced along with associated maps and budget requirements.</li> <li>The project specification may or may not be developed via the working sub-group depending on the complexity of the project.</li> <li>Formal approval to commence the project will be given at one of the four quarterly Conservator meetings, or in an emergency via the chair, vice-chair and the Director of Neighbourhoods, in an emergency under delegated powers.</li> </ol>
Project map/plans
Links to additional information

Pro	ject	ref c	ode	AF	R60/0	)3		Pro	oject	title		lousel port	nold (	Cons	ervat	ors A	ınnua	l wor	k pro	gramı	me
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- 23.—(1) The Council shall pay yearly to the conservators the requisite sum to enable the conservators to defray the expense of discharging their functions under this Part.
- (2) Before 1st January in each year the conservators shall issue to the council a precept for the requisite sum required for the financial year beginning 1st April next following and subsections (4) and (5) of section 12 of the General Rate Act 1967 shall apply to any such precept as though the conservators were a precepting authority for the purposes of that section.
- (3) The requisite sum shall be payable half-yearly by equal instalments on 1st July and 1st January in each financial year.
  - (4) In this section—
    - "financial year" means a period of 12 months ending on 31st March;
    - "the requisite sum" means the sum estimated by the conservators to be the sum required to meet their expenditure under this Part in the financial year following the issue of a precept made under subsection (2) above after taking into consideration any money in the hands of the conservators or likely to come into the hands of the conservators during that financial year but that sum shall not in any financial year exceed the product of a rate of 0.5 pence in the

pound or such greater sum as the Council may by resolution approve.

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### **Detailed project description**

1.

- 1. Byelaw and other legal contraventions will be assessed taking into account how serious they are, frequency, impact on the heath and users, risk posed.
- 2. Legal advice and support will be provided by N P Law.

site byelaws or other appropriate legal powers.

- 3. Any decision to pursue legal action will be taken by the Conservators.
- 4. In many cases, the provision of information regarding a breach of legislation and a warning from the wardens to deter future reoffending will be the usual way of dealing with minor one off incidents, as the costs and staff resources to pursue an outcome via the courts is expensive and not often proportionate to the offence

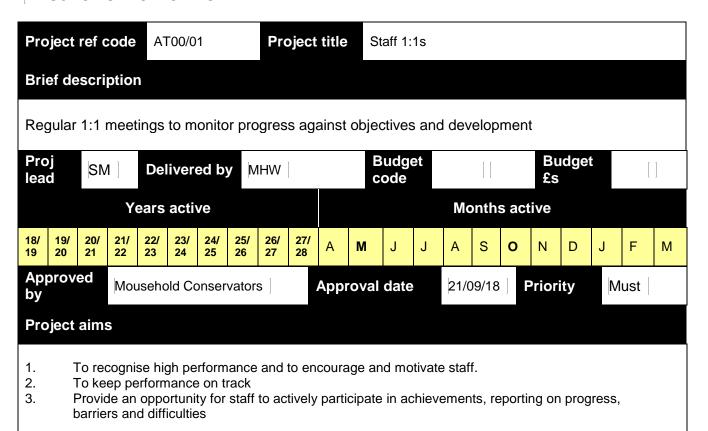
To take legal action when it is deemed appropriate and proportionate to protect the heath using the

#### Project map/plans

#### Links to additional information

\\city.norwich.gov.uk\Shared Folders\Leisure and Culture\Parks & open space\Mousehold Heath\Norwich Act

Project	ref code A	S10/01	Proje	ct title	Licence	s an	d permits	3			
Brief d	escription										
	ure that activiti	_	•	s to acce	ess the si	tes f	or work	s on si	te or adja	acent to	the
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### **Detailed project description**

Performance appraisal is a dynamic, 365-day a year, 24/7-process to encourage and recognise high-performance, encourage and motivate staff, and keep-performance on track. Our appraisal process has always encouraged informal one-to-ones in addition to the annual and mid-year-formal appraisal meetings.

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In order to improve performance even further, it is important that all employees performance is informally discussed and reviewed at least once a month at a one-to-one-meeting with their line manager. This gives the employee an opportunity to actively participate in the process, reporting on progress, achievements, barriers and difficulties. It also provides managers with the opportunity to give direction, support, coaching, feedback and encouragement. If

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These meetings should be an informal two-way discussion process between the employee and line manager, with the aim of monitoring progress and enhancing performance.

#### Benefits·for·staff·and·line·managers¶

There · are · many · benefits · of · holding · frequent · one - to - one · review · meetings · for · staff · and · line · managers, · including: ¶

Difficult issues can be identified, discussed and resolved quickly, before they become more serious.

1

→ Help-and-support-can-be-given-more-readily. People-rarely-ask-for-help-unless-they-see-a-good-opportunity-to-do-so--the-regular-informal-review-provides-this-opportunity.¶

¶

As priorities often change throughout the year, staff-may need to be redirected and refocused. New assignments, tasks and objectives can be agreed, completed and reviewed quickly.

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◆ Managers can take a more active role in staff-development, setting out what they hope the employee will get from the development, discussing how it went, and making sure they have adequate opportunities to embed the new learning into their daily work.

¶

◆→ Effective working-relationships and mutual understanding develops more quickly with greater frequency of meetings between line manager and team members. This is likely to reduce the anxiety that some staff may experience before formal appraisals.¶

¶

 → Regular one-to-ones means the formal appraisal reviews should be quicker as much of the review will have already been covered. Team members should bebetter prepared for the formal appraisal, at which there should be no unpleasant surprises. Managers will find that frequent one-to-ones produce richer performance data and reduces the risk of overlooking things at the formal appraisal. This makes the whole performance management process more effective and saves a substantial amount of management time. ¶ → Regular one-to-ones will bring good working practices and success stories to the surface which we can share and use to improve performance in our owndepartments, directorate and the council as a whole, encouraging us to work as 'one-council'.¶ Process¶ → Line managers should ensure regular one-to-one meetings are held with each. member of their team at least once a month. The duration of the meetings will vary, but in general should last for 30 to 60. minutes.¶ → Line managers should ensure they have allocated sufficient time for the meeting. have organised an appropriate office or meeting space to hold the meeting, will befree-from-interruptions, have thought about and are prepared for the meeting.¶ •→ The most important factor in reviewing performance is the giving of meaningful. feedback. Line managers should therefore think about and prepare feedback that is useful-and-timely-to-support-the-delivery-of-objectives. -Feedback-should-focusequally on things that have been done well and areas for improvement. It is important to encourage a two way dialogue with the employee playing an equal role in-the-discussion. ¶ ◆ The frequency and content of these meetings should be briefly recorded by the line. manager using the attached or similar 'Record of one-to-one review meeting form' as this will provide 80% of the information needed for the formal appraisal. Ideally, the records should be stored electronically, as this reduces the possibility of records getting lost or mislaid and means the notes can be cut and pasted into the formalappraisal-record-at-the-end-of-the-year.¶ ◆→ Both the employee and the line manager are encouraged to take and keep copies. of the notes of the meeting. .. ¶ ¶ Project map/plans

Links to additional information

Project ref code AT00/02 Project title Staff performance reviews

#### **Brief description**

Performance review (PR) is an ongoing two-way discussion between all employees and their managers/supervisors. It helps employees understand what is expected from them during their employment at the council and ensures a regular focus on performance, conduct and behaviour.

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### **Project aims**

- 1. To review the previous year and recognise achievements.
- 2. Identify areas for improvement
- 3. Identify key objectives for the coming year
- 4. Identify development required to achieve the objectives
- 5. Produce learning and development programme
- 6. Identify anything the manager can do to assist with performance generally.

### **Detailed project description**

### **Performance Review timetable**

Step	Activity	Timeline	Key docume	ents
			Complete	Refer
1	Initiate	April		Preparation Form Employee Competencies (relevant to role) Corporate Plan
2	Preparation	April to May	Preparation Form	Employee Performance Review Employee Competencies (relevant to role) Corporate plan Departmental/Team plan
3	PR meeting, write up and sign off	May to end July	Employee Performance Review	Preparation Form Employee Competencies (relevant to role)

				Corporate plan
				Departmental plan
4	1-1s	Every four	1-1Form	Employee Performance Review
		weeks		Competencies (relevant to role)
5	Mid-year	6 months	Employee	Competencies (relevant to role)
	review	after PR	Performance	Team Plans
		(November	Review	PR
		to		
		January)		

Proje	ect map	/plans
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# Links to additional information

https://norwich-cc.metafaq.com/help/faq/performance/compframework

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Projec	Project aims																	
1. 2. 3. 4.	<ol> <li>To develop Mousehold Conservators understanding of heathland and public space management</li> <li>To identify innovative and new ways to manage the heath more effectively and improve visitor experience.</li> <li>To inspire future aims and objectives</li> </ol>																	
Detaile	Detailed project description																	
1. 2.	<ol> <li>Best practice visits to be arranged for the wardens as part of the annual performance review framework relating to areas of learning and development identified. Particulally where new projects are to be developed and delivered.</li> </ol>																	
Projec	t map	/pla	ns															
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	<ol> <li>The council expects all employees to act upon any safeguarding concerns they have and to report them in accordance with the policy and procedures contained in this document. Even where concerns do not in isolation confirm abuse or harassment, these should still be reported. When considered in conjunction with other concerns, these may provide compelling indicators of a child or adult being at risk.</li> </ol>														erns in						
		on be	half c	of the ots or	coun	cil wi	ll also	o adh	ere t	or pa o the o owerii	duty to	o repo	ort sa	fegu	ardin	g cor	ncern	s. Thi	s forr	ns pa	art of
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	4.	To be	alert	and	lookir	ng for	sign	s of s	safeg	uardir	ng cor	cern	in da	y to d	day w	ork.					

# Project map/plans

# Links to additional information

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Detailed project description																					
<ol> <li>Identify volunteer skills needed</li> <li>Organise and provide volunteers with training when required.</li> <li>Write volunteers a work reference when required.</li> </ol>																					
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	Liaise with members of the community, individual volunteers and corporate groups to organise volunteer tasks																				
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#### Detailed project description

- To supply all consumables, cleaning materials, equipment and vehicles within the price tendered for the Contract(s).
- To supply all roller towel cabinets and replacement towels as required to meet the quality standards.
- To collect and dispose of waste to a point suitable for collection.
- To collect and dispose of recyclable waste to a suitable point for collection.
- To provide an emergency response service.
- To provide a Helpdesk facility to receive and initiate response to calls.
- To provide sufficient and regular Contract based and focussed supervision.
- To maintain full and effective management of Contract Employee(s) on a daily/shift basis.
- To maintain an effective administration service to meet the service requirements.
- To maintain an efficient communication regime with the Council's Contract Liaison Officer and service users.
- To open and close Premises as required when there are no Council Employee(s) to do so.
- To provide additional special or periodical cleaning tasks from time to time as required to be priced separately at the time.

#### Changing Rooms

- Changing Rooms are required to be cleansed at varying frequencies dependent upon usage. A breakdown of changing room use for the 08/09 cricket and football seasons is detailed in Appendices 5 and 6. The Company will be notified of bookings by the Company responsible for managing sports bookings as part of the grounds maintenance Contract.
- Changing rooms will be opened to the public and locked after use by the Grounds Maintenance Contract staff
- Cleaning can take place anytime (by arrangement with the Grounds Maintenance Company); the requirement of this contract is to ensure that the
  - Changing Rooms are cleaned prior to being open to the public.
  - · Where there are games and use of changing rooms in the morning and afternoon it will be the responsibility of the Grounds Maintenance Company to provide the 'tidy up' of the changing rooms between games and therefore this element is not part of this Contract
  - All changing rooms detailed in Appendix 3b will be cleaned within 24 hours following the end of the day's last session or before the start of the next session if that is sooner.
- If cleaning takes place outside normal opening hours the Company will be responsible for ensuring the entire facility is secure when they enter and leave.

Minor repairs identified at a public convenience shall be rectified as soon as possible and within 24 hours. Minor repairs as referred to in this Specification are defined as:

- Repair or replacement of defective or missing door locks (both internal and external) flushing chains and handles, defective taps, defective or missing toilet roll holders, soap dispensers, toilet seats, door hooks.
- Repair any damage or holes in privacy screens between cubicles.
- Re-hang doors where door and frame are in tact.
- Re-filleting of any open joints revealed by the removal of deposits.
- The clearing of blocked drains between the sanitary fittings or appliances and the nearest external inspection chamber, clearing blocked roof drainage.
- Replacement of electric lamps and bulbs both internal and external.

- All other items requiring repair or replacement, including electric hand dryers, cracked or broken glazing, WC bowls, hand basins, urinals, cisterns, doors, panels and wall tiles shall immediately be reported to the Council's Contract Liaison Officer in writing.
- Graffiti removal is not part of the minor repair requirement, however all incidences are to be reported immediately to the Council's graffiti removal
- Any other items defined by the Council's Contract Liaison Officer that can reasonably be described as being of a similar nature.

Project map/plans		
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- To remove fly tipping within 24 hours.
   To prosecute people for fly tipping where there is sufficient evidence

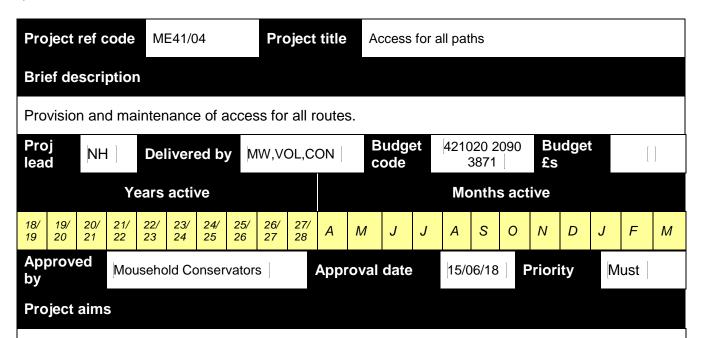
### **Detailed project description**

- 1. Report fly tipping to the council via the online form which goes straight to NorwichNorse Environment EPA crew.
- 2. EPA crew will check for evidence in the waste of who has fly tipped. If there is evidence the EPA crew will report to Area Management Team and leave in situ whilst evidence is gathered.
- 3. Once evidence is gathered the waste will be removed and the case passed to Area management Team for investigation and possible prosecution.

### Project map/plans

### Links to additional information

https://www.norwich.gov.uk/reportastreetissue

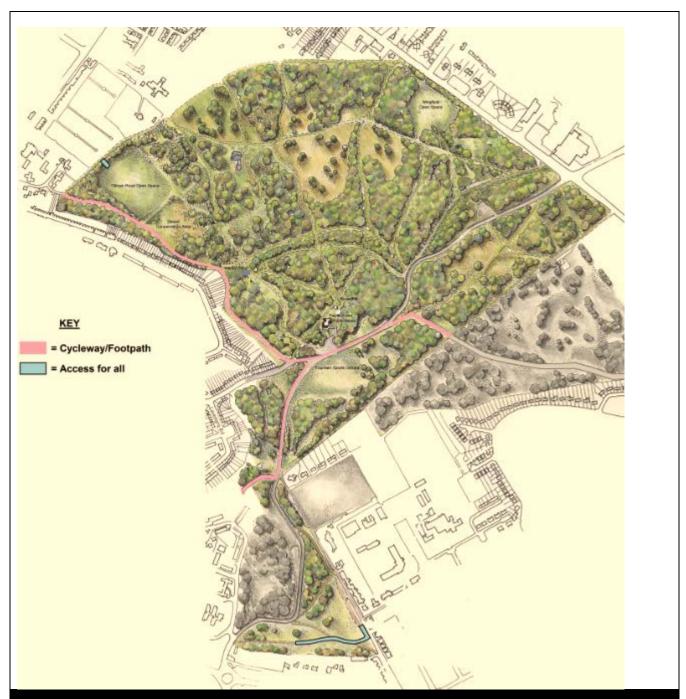


1. To ensure level surfacing and open access is provided to all, access for all routes.

### **Detailed project description**

- 1. To maintain and upkeep access for all pathways ensuring level surfacing is provided for safe wheel chair access.
- 2. Clear overhanging and encroaching vegetation such as grasses at ground level to mitigate narrowing of pathways.
- 3. Control encroaching vegetation by treating with a glyphosate based herbicide application.
- 4. Identify reactive repairs required.
- 5. Minor maintenance and repairs will be carried out by the Mousehold Heath Wardens and volunteers, specialist repairs are ordered through NPSN.

### Project map/plans



Links to additional information

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Report to Mousehold Heath Conservators Item

21 September 2018

Report of Head of citywide services

Subject Mousehold Heath quarterly management update 7 June to

10 September 2018.

7

### **Purpose**

To provide a quarterly update for the period 7 June to 10 September 2018, reporting activities on and relating to Mousehold Heath which contribute to the delivery of the management plan objectives.

#### Recommendation

To note the content of the report.

### **Corporate and service priorities**

The report helps to meet the corporate priority a safe, clean and low carbon city.

### **Financial implications**

Any financial implications arising from this report will have or will be met from approved budgetary provision.

Ward/s: Crome

Cabinet member: Councillor Packer – Health and wellbeing

#### **Contact officer**

Simon Meek, parks and open spaces manager	01603 212403
Will Stewart, Mousehold Heath warden	01603 213310
Nigel Hales, Mousehold Heath warden	01603 213310

### **Background documents**

None

## Report

## **Background**

1. The report details the work, activities and issues arising on, and relating to, Mousehold Heath.

### Infrastructure management

- 2. A vandalised and rotting wooden bench has been made safe and another removed by the Mousehold Heath wardens.
- 3. Completion of the replacement of a number of sections of wooden hand rails, along with two hardwood posts and boarding on the fire exit stairs, has been undertaken on the Pavilion.
- 4. Repairs to a loose hand rail at the Fountain Ground Changing Rooms were undertaken to ensure public health and safety.
- 5. Three bollards have been re-installed in Britannia Road car park by wardens.
- 6. Deep holes around benches which could have potentially been trip hazards have been filled in by the wardens.
- 7. A wasp nest was removed and a leaking tap repaired in the Pavilion toilets.

### Tree safety

- 8. A tree safety inspection of all roads and car parks, carried out by a Norwich City Council Arboricultural officer, located 21 tree safety works that need to be undertaken. The wardens, with the help of volunteers, carried out the works during the summer.
- A further 6 dead, dying, windblown or dangerous trees and/or branches, adjacent to, or blocking paths, have been cut down and removed by the Mousehold wardens, with the help of volunteer.

### Management for nature

10. A range of habitat and site management tasks have been carried out by the Mousehold wardens, volunteers and contractors, to help deliver the management plan objectives relating to habitats on the and the Higher Level Stewardship (HLS) agreement priorities relating to heathland. These have included cutting/pulling invasive bracken and burnt gorse and brushcutting/raking grassland areas.

### **Woodland management:**

11. Work to maintain paths and clear windblown branches, through a section of woodland adjacent to Gilman Road and the Long Valley has continued. This work has been carried out to reduce anti-social behaviour and increase community access to a

formally impenetrable area, with the aim of improving biodiversity and creating a more diverse environment for fauna and flora to become established.

12. Encroaching bracken and scrub has been cut back in other woodland glades to allow a diversity of plants to grow and flower.

### **Heathland and Grassland management**

- 13. This period is one of the busiest times of the year with habitat work undertaken to remove encroaching bracken. Also, a number of ecological surveys have taken place.
- 14. Seedlings and saplings in heathland and grassland areas have been pulled out using the new tree popper tools.
- 15. The process of clearing burnt vegetation, such as a large gorse area adjacent to the Vinegar Pond, has started. The labour intensive work facilitates community access to many areas of the heath. It also produces large swathes of land covered in a carpet of blues and purples when the heather flowers in August and September. The flowering heather is an important source of nectar for the large number of bees, butterflies and other insects.
- 16. The Mousehold Heath Defenders have undertaken wild flower surveys on the Mustard Pond Glade, the Wildflower Meadow and St James Hill. A member of the Defenders has been working with a Mousehold warden to survey Bumblebees on St James Hill.
- 17. Bird, bat and butterfly surveys have also been undertaken by the Mousehold wardens assisted by volunteers

#### Path maintenance.

- 18. Three footpaths which have been encroached upon by vegetation, such as those leading to Gertrude Road and around St James Hill, have been cut back by the Mousehold wardens, with the help of individual volunteers and volunteer groups, to maintain access to the site.
- 19. Fifteen paths have been cut on Gilman Road Open Space and the wildflower meadow by the Mousehold wardens with the help of a volunteers.

### Litter management

- 20. A number of areas formerly used for camping have been cleared and rubbish removed by the wardens with assistance from the NorwichNorse Environmental litter picker, as part of his daily work.
- 21. A member of the Mousehold Defenders has continued to carry out weekly litter picks.

#### Misuse and antisocial behaviour

- 22. Seven separate campers, one group of five and one of four were found on the heath. The wardens verbally advised them about camping on the heath being against the bylaws and they were advised to leave.
- 23. Four claimed to be homeless. The Norwich City Council single homeless and rough sleeper coordinator was informed that contact could be made with the persons to secure temporary accommodation until a more permanent solution could be found.
- 24. Due to the extremely hot and long dry summer period, over thirty fires occurred within the open heathland areas across the site, mostly affecting large stands of gorse and small areas of heather.
- 25. The majority of the fires appeared to have been lit deliberately. The wardens undertook targeted patrols in specific areas, at specific times of the day, working closely with local police officers. Local schools were approached to explain to them seriousness of the act and the impact this has on wildlife, the environment and potentially human life.
- 26. The Fire Brigade were at times called back to fires that had re-ignited due to spreading underground through a layer of dead organic matter/humus layer build up.
- 27. A warden met with the Watch manager from Sprowston fire station to discuss the fire related issues on the heath, to provide keys for access. They fully supported the aims and objectives of the new management plan, project ref code MH35/01, to remove this layer of dead organic material by humus stripping, with a small excavator, resulting in an areas of bare ground. Along with other managed fire breaks they mitigate the risk of future large-scale problems, whilst also encouraging the regeneration of heather and acid grassland in those habitat areas.

### **Volunteers**

- 28. A total of 2254 volunteer work hours were undertaken on site in the last quarter by the following groups:
  - The Conservation Volunteers (TCV)
  - The Assist Trust.
  - Mousehold Heath Defenders
  - Mousehold Heath Mousketeers
  - George White, Lion Wood, Magdalen Gates School students
  - 8<sup>th</sup> Norwich Sea Scouts
  - Geological Society of Norfolk
  - Norwich High School for Girls
  - RBS/Natwest Corporate Groups
  - Aviva Corporate Group
  - Many volunteers from the community

29. Ongoing support provided by the volunteer groups has provided an opportunity for the community to become involved with the management of the heath, to increase their understanding of the projects being undertaken, the importance of the heath and to engender a sense of ownership and pride in the space.

#### **Events**

- 30. There have been a range of events to increase the opportunities for understanding, enjoying and getting involved with the heath. Attendance at events and activities was 792.
  - The wardens organised and led environmental education activities students from five local schools over two days. The activities included, insect identification by sweep netting on the wildflower meadow and surveying species hidden under logs in woodland. (108)
  - Conservation management activities have been undertaken by George White School students, working with the wardens to restore a woodland glade near Zaks.(23)
  - Two Norwich High School for Girls, Conservation Activity Days, have cleared invasive bracken and cleared burnt gorse stems. (90)
  - 8th Norwich Sea Scouts have undertaken two bracken clearing sessions (53)
  - The Geological Society of Norfolk has undertaken a work day, to maintain the Earth Heritage Trail Interest Points before the Heritage Open Day Geodiversity Walk. (11)
  - ROOTS environmental education activities reconnect with Nature took
    place on the second Sunday in the month which involved young people's stay
    and play wildlife activities. For children aged 3-11 years organised by Norwich
    City Council Events and overseen by the wardens. (150)
  - Four community moth survey evenings have recorded 15 new moth species, which now brings the site total to 250 species! (27)
  - A butterfly walk and workshop, in July, led by the Norfolk County Recorder and warden recorded 14 species of butterfly.(17)
  - A management walk has been led by the wardens offering the opportunity for members of the community to see the habitat management work that is being carried out to improve the site for people and wildlife. (7)
  - Three brass band concerts were organised during the summer which were enjoyed by all involved. (200)
  - A History walk was led by a local historian and warden, which was part of the Norfolk Heritage Open Day Events programme (24)
  - Aviva, RBS and Natwest Corporate Community tasks have taken place, involving cutting back paths, cutting bracken and clearing burnt gorse. (82).