



Audit committee

Date: Tuesday, 23 July 2019

Time: 16:30

Venue: Mancroft room, City Hall, St Peters Street, Norwich, NR2 1NH

Committee members:

Councillors:

Price (chair)

Driver (vice chair)

Giles

McCartney-Gray

Peek

Stutely

Wright

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Agenda

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Purpose - This report presents the 2018-19 audited statement of accounts, the Audit Results Report, and draft letter of management representation.

Date of publication: **Monday, 22 July 2019**

Report to Audit committee

23 July 2019

Report of Chief finance officer

Subject Statement of Accounts and Audit Results Report 2018-19

Item

6

Purpose

This report presents the 2018-19 audited statement of accounts, the Audit Results Report, and draft letter of management representation.

Recommendation

The committee is asked to:

- (1) approve the statement of accounts presented in Appendix 1 of the report, subject to the completion of any outstanding audit work; and, if any outstanding audit work gives rise to a material adjustment to the accounts, to delegate approval of the statement of accounts, as amended/adjusted in line with audit findings, to the chief finance officer, in consultation with the chair (or vice chair) of the committee;
- (2) delegate to the chief finance officer, in consultation with the chair, the signing of the accounts by 31 July 2019.
- (3) review and note the Audit Results Report, Appendix 2, from the council's external auditor;
- (4) review and approve the draft letter of management representation presented in Appendix 3 of the report, including the chief finance officer's rationale for not correcting an audit difference within the financial statements.

Corporate and service priorities

The report helps to meet the council priority to provide value for money services.

Financial implications

The report has no direct financial consequences however it does report on the performance of the council and the provision of value for money services.

Council Ward/s: All wards

Cabinet member: Councillor Kendrick – Resources

Contact officers

Karen Watling, chief finance officer	01603 212440
Hannah Simpson, strategic finance business partner	01603 212561

Background documents: None

Report

2018-19 Statement of Accounts

1. The deputy S.151 officer authorised the unaudited draft statement of accounts on 31 May 2019, the same day as the statutory deadline.
2. There is no requirement for the committee to approve the draft financial statements. These were however presented to the audit committee on 11 June 2019 for review.
3. Appendix 1 shows the audited statement of accounts. There are two changes from the draft accounts to which the Committee's attention is drawn.
4. Net Pension Liability - Updated information was provided by the Norfolk Pension Fund's actuaries in relation to the Council's pension liability. The revised report included the actual return on assets achieved by the fund during the year and the estimated impact of two national issues impacting on the Local Government Pension Scheme: Guaranteed Minimum Pension (GMP) and Transition Arrangements Age Discrimination.
5. Overall the net pension liability increased by £5.327m, therefore increasing other long term liabilities in the balance sheet from £198.894m to £204.221m. Additional disclosure regarding the two issues impacting on the estimate of the pension liability has been included in Note 45.
6. Capital Accrual - An additional accrual was included for work carried out on a Housing Revenue Account capital project. The impact has been to increase the value of assets under construction by £0.246m and increase creditors by the same amount.
7. There were no other material changes to the core statements or narrative disclosures, other than to update Note 8 Events after the Reporting Period.

Audit Results Report

8. The Audit Results Report 2018-19 is attached at Appendix 2. It summarises the findings from the 2018-19 external audit which is now substantially complete. It includes the external auditor's draft opinion, their conclusions on significant risks, their assessment of the control environment, as well as the results of the work undertaken to assess arrangements to secure value for money in the council's use of resources.
9. Subject to satisfactory completion of the outstanding items highlighted on pages 5 and 6 of the audit results report, the external auditor expects to issue an unqualified opinion on the 2018-19 financial statements.
10. The audit results report draws attention to the work completed over the identified significant financial risks around the preparation of consolidated

group accounts and the introduction of new accounting standards, as well as the significant value for money risk relating to increased commercialisation. No issues have been raised from this work.

11. The external auditor has identified one unadjusted audit difference within the financial statements (page 23 of the audit results report). This is discussed further in paragraph 13.

Letter of Management Representation

12. Appendix 3 contains the draft Letter of Management Representation to be discussed and approved by the audit committee, as those charged with governance of the council, and signed by the chair of the audit committee and the chief finance officer (CFO).
13. The external auditor has identified one unadjusted audit difference within the financial statements which the CFO has chosen not to adjust. The Council's valuer used incorrect inputs for two aspects of two valuation calculations; this resulted in the understatement of asset values by £0.236m.
14. The CFO has not corrected the error because it is immaterial in size, it does not have an impact on the council's usable reserves, and to adjust the error would have meant a disproportionate amount of work for the amount involved. Valuations of the two assets involved will be corrected for next year's Statement of Accounts.
15. Audit committee is asked to consider and approve this rationale, as stated in the Letter of Management Representation.



Statement of accounts

for the year ending 31 March 2019



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Narrative Report

1. Introduction

Effective planning, management and scrutiny of the use of public funds are a key part of a local authority's responsibilities. The financial statements (commonly known as the accounts) are a vital part of the accountability framework, as they demonstrate how much money was spent and for what purpose, and how cash needs were met. They also record assets used, and liabilities incurred, in delivering services.

However, local authority financial statements are complex and can be difficult to understand: they must comply with the Chartered Institute of Public Finance & Accountancy's (CIPFA) "Code of Practice on Local Authority Accounting in the United Kingdom 2018/19", which is based on International Reporting Standards (IFRS), and also the requirements of accounting and financing regulations of central government.

This narrative report provides the reader with:

- An understanding of the council, its strategic priorities, and the local and national context in which it operates.
- An overview of the council's medium term financial plans, future outlook, and key risks going forwards.
- A summary of the council's financial performance for 2018/19 along with information on how well the Council delivered its key priorities during the year.

- A guide to the key features of the primary statements and notes that make up the set of financial statements along with a pointer to the key figures.

The council is required to publish an Annual Governance Statement to accompany the Statement of Accounts. This sets out the arrangements the council has put in place to manage and mitigate the risks it faces when meeting its responsibilities. The 2018/19 Annual Governance Statement can be found at:

https://www.norwich.gov.uk/downloads/download/1978/state-ment_of_accounts

2. Norwich City Council

Norwich City Council is a district city council. It delivers services to the heart of the city, approximately 60% of the urban area, covering a population of some 140,353 (Source: 2017 midyear estimates, Office of National Statistics, March 2019). These services include:

- | | |
|---|---|
| <ul style="list-style-type: none"> • Housing services • Waste & recycling collections • Street cleansing • Car parking • Parks and open spaces • Cultural, tourism and leisure services | <ul style="list-style-type: none"> • Electoral Registration • Housing and Council Tax Benefits • Local Planning • Public protection services including licensing and environmental health |
|---|---|

The council has 39 Councillors representing 13 Wards (three Councillors for each Ward), each serving a four year term.

The political make-up of the city council during the 2018/19 civic year was as follows:

- Labour 31 seats,
- Green Party 5, and
- Liberal Democrats 3.

Labour had a majority of the seats and therefore had overall control. The Cabinet for the 2018/19 civic year consisted of eight members of the Labour group including the Leader of the Council, as follows:

Portfolio	Councillor
Leader of the council	Councillor Alan Waters
Deputy leader and social housing	Councillor Gail Harris
Safe and sustainable city environment	Councillor Kevin Maguire
Social inclusion	Councillor Karen Davis
Safer, stronger neighbourhoods	Councillor Beth Jones
Resources	Councillor Paul Kendrick
Sustainable and inclusive growth	Councillor Mike Stonard
Health and wellbeing	Councillor Matthew Packer

The Council employs 548.75 full time equivalent (FTE) employees (as at 31 March 2019). The actual number of employees is 656 of whom 398 are full time and 258 are part-time employees.

The Council delivers some of its services in partnership with other organisations, the most significant of these being NPS Norwich Ltd (land and property management), Norwich Norse Environmental Ltd (street and other cleansing, grounds maintenance and tree work), Norwich Norse Building Ltd (housing and non-housing repairs and maintenance), CNC Building Control, LGSS (provision of finance, internal audit, insurance and IT services) and NPLaw (legal services). The council intends to insource the Norse and LGSS contracts back into council control. The LGSS transfer will take place in April 2020.

3. Strategic direction of the Council

The corporate plan 2015-2020 sets out the overall strategic direction of the council including its vision, priorities and values. This guides everything the council will do for the city and its residents and visitors for the period. A copy of the Corporate Plan can be downloaded by following: https://www.norwich.gov.uk/info/20277/performance_and_open_data/1859/corporate_plan

Our vision: overall this is what as a council we aim to achieve for the city and its citizens.

Our vision: to make Norwich a fine city for all.

Our mission: this is the fundamental purpose of the council – so basically what we are here for.

Our mission: to always put the city and its people first.

Our priorities: these are the key things we aim to focus on achieving for the city and its residents to realise our vision over the next five years.

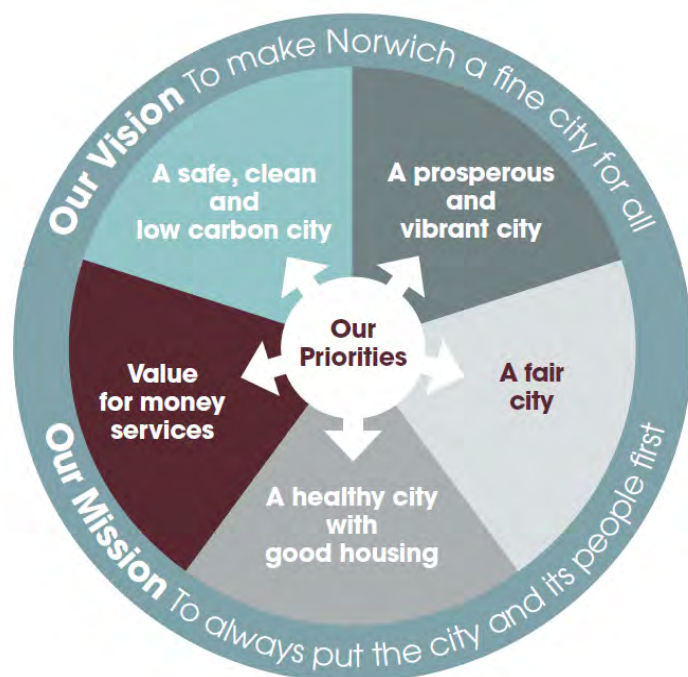
Our core values: these drive how we will all work and act as teams and employees of the council. Taken together, these summarise what we promise to do and be as a council for the city and its residents. Everything we ever do as an organisation, whether in teams or as individuals, will be done with our core values in mind. These are:

P Pride: We will take pride in what we do and demonstrate integrity in how we do it.

A Accountability: We will take responsibility, do what we say we will do and see things through.

C Collaboration: We will work with others and help others to succeed.

E Excellence: We will strive to do things well and look for ways to innovate and improve.



4. Local context

Norwich is a success story. It seamlessly combines the modern with the historic and is a vibrant city with a thriving economy and cultural scene. There is much to celebrate, but as with any city, it has some challenges. These issues include poor educational attainment and poor health. The severity of these varies considerably between different wards of the city.

Detailed statistical information about the city can be found in The State of Norwich report found at https://www.norwich.gov.uk/downloads/file/4172/state_of_norwich_2017

A new corporate plan covering 2019-2022 was approved by council on 26 February 2019.

This has been developed in the light of the wider city vision work, which was undertaken under the 'Norwich 2040' banner. This started with a significant piece of resident and stakeholder engagement during 2016/17 and 2017/18 to identify consensus about what the strengths and challenges of Norwich are. It then continued with analysis of the findings to shape a vision for Norwich in 2040 which provides a shared set of aspirations for Norwich.

The city vision is therefore the starting point for this new corporate plan. This has been combined with information and analysis including:

- Analysing information on levels of need in the city such as looking at demographics, economic, environmental and equalities data.
- Assessing the current environment the council operates in, including the national and local economic

climate and policy and legislation for local government.

- Understanding how other local authorities are responding to similar challenges.
- Looking at the potential future factors that may impact on Norwich and the council.
- Discussions with councillors and officers.
- Reflecting the Medium Term Financial Strategy and transformation programme which helps plan resource allocation.

Running alongside this is a review of the Council's whole operating model to make sure we are "Fit for the Future" and can deliver the services that our residents, visitors, businesses and partner organisations want and need, within the resources we have. This work has informed the new corporate plan for the Council for 2019/20 and onwards. The 'Fit for the Future' programme is continuing to take forward plans that will enable the council to better serve its city in challenging times, whilst also ensuring its financial sustainability.

5. National Context & Future Outlook

Norwich City Council is working in the context of the most challenging and uncertain financial times that local government has ever faced.

The financial year 2019/20 is the ninth year of austerity and government-imposed funding cuts. The city council has already made efficiency savings, including the generation of new income streams, of some £35.5m over these nine years and further gross savings/increased income of £1.9m is included in the 2019/20 general fund revenue budget.

2019/20 is also the last year of the four year financial settlement given by central government in 2016 and the last year of the current local government funding regime. Local government is set to experience the most significant reform of its funding arrangements for over two decades. The Fair Funding review, reset of business rates baselines, and changes to the business rates retention system all have critical implications for the distribution of funding across local government. At the same time, the results of Spending Review 2019 will affect the total level of funding available to local government as a whole from April 2020.

Local authorities however still have no reliable basis on which to appropriately plan their budgets as it is unclear how much funding there will be from April 2020, how it will be distributed, and the means of delivery.

6. Medium Term Financial Plans and Risks

The latest general fund Medium Term Financial Strategy (MTFS), Housing Revenue Account (HRA) Business Plan, and capital, investment & treasury management strategies were approved by Council in February 2019 and can be found at this link: [MTFS, HRA Business plan and 2018/19 Budgets](#).

General Fund

The council's General Fund (GF) revenue budget comprises the annual day-to-day costs and income of providing all of the council's services except social housing which is in a separate budget called the Housing Revenue Account (HRA).

The Medium Term Financial Strategy (MTFS) for the General Fund shows that forecast income is insufficient to fund forecast expenditure over the next five years.

This is a result of cost pressures, such as inflation and Pension Fund deficit contributions, growth in demand for services, and reducing grants from central government (in particular Revenue Support Grant (RSG) and New Homes Bonus).

General Fund MTFS 2020/21 to 2023/24

	2020/21	2021/22	2022/23	2023/24
Budget Requirement	20,831	23,155	25,467	27,568
Budget Resources	(15,714)	(16,183)	(16,665)	(17,163)
Budget Gap	5,117	6,972	8,802	10,405
Funding the budget gap:				
Cumulative gross savings needed	(2,565)	(5,130)	(7,695)	(10,260)
Planned use of reserves	(2,552)	(1,842)	(1,107)	(145)

Current forecasts, given the caveat that local government still does not know how intended changes to local government funding will impact on individual councils, show that a further £10.3m of gross savings will need to be found over the four year period from 2020/21. This quantum of savings represents 18% of the 2019/20 proposed gross expenditure budget (excluding the housing benefits budget which is funded via central government housing subsidy).

The council will plan to implement these savings in a controlled manner and by taking a strategic and medium-term rather than a short-term approach. It can do this because it has built-up significant general fund reserves in recent years, both purposefully and through in-year underspending of the approved budget. These will be used to partially fund the budget in a planned way over the next four financial years until the reserves are forecast to reach the minimum prudential level as recommended by the chief finance officer.

A key element of the council's proposals is to generate additional new net income from commercial activities, particularly through investing in commercial property and lending at commercial interest rates to the council's wholly owned company, Norwich Regeneration Limited, in order for the company to build new houses. This council, along with many other local authorities, invests in property in order to protect key front line services, using the net rental income streams generated to part-fund the loss in government grant over the last nine years. Full details are given in the commercial property investment strategy (see <https://www.norwich.gov.uk/commercialstrategy>).

Current savings and income generation plans, including the fit for the future programme, are thought at this initial stage,

to be able to cover 30% to 40% of the medium term “budget gap”. It is almost inevitable therefore, given current forecasts that this council will need to cut or reduce general fund services in the medium term and move towards the provision of core statutory services only.

The council’s intention however is to protect all services currently provided for as long as possible whilst meeting the statutory need to set a balanced budget each year, maintaining financial stability over the medium term, and managing significant financial risks.

Housing Revenue Account (HRA)

The Housing Revenue Account (HRA) is a ring-fenced account, containing the costs arising from the provision and management of the council’s housing stock, offset by tenant rents, service charges and other HRA income.

The HRA does not face the same financial pressures as the council’s General Fund, although the account has lost significant income from the government’s enforced rent reduction enacted in the Welfare Reform and Work Act 2016 and there are potential risks to rental income streams arising from the roll out of Universal Credit and the continuing Right-to-Buy legislation.

The HRA is forecast to make a surplus of income over expenditure of £8.2m in 2019/20 and it is proposed to use £6m of this surplus to fund capital investment in the housing stock.

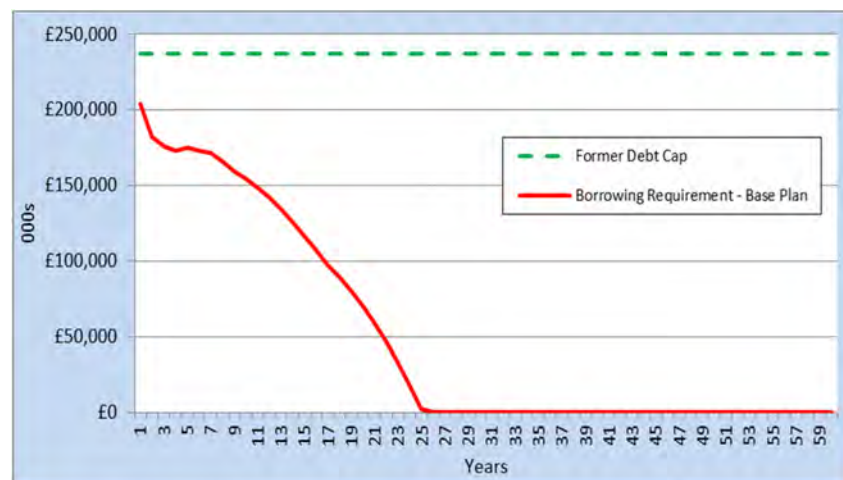
2019/20 is the last year of the enforced rent reduction and average HRA rents will reduce to £76.65 per week.

Longer term financial strategy for the HRA is based upon a 60 year business plan, which models the revenue costs of intended capital investment alongside other forecasts of revenue expenditure and income to determine the resultant surplus or deficit over the life of the plan.

The longer-term perspective is crucial to ensure that the service and its primary assets, the housing stock, are fit for purpose and that intended investments in the stock are affordable and sustainable for the whole of the plan.

The council is currently developing a strategy for the HRA which will help guide future investment decisions. The lifting of the HRA debt gap combined with the council’s long term business planning approach and recent experience of house building (either itself or through its company) mean that the council, through its HRA account, will seek to build more council homes in the city in the future. It has significant reserves that could be used for this purpose and the HRA Business Plan demonstrates significant “headroom” for the HRA to borrow whilst still ensuring the borrowing is prudent and affordable.

Ability to repay HRA borrowing



Capital Strategy

The council owns and maintains an extensive range of assets including commercial property, HRA dwellings, a market, heritage assets, walkways and paths and lighting columns. Major investment in these and in new assets is funded from the capital programme which in turn is resourced from the disposal of surplus assets, revenue budget contributions, grants, and external borrowing.

The council's capital programme for 2019/20 is £72.5m. In addition a further £148m of capital ambition projects may seek approval from council later in the year, subject to viable Business Cases.

Many of the capital ambition projects involve the council's wholly owned company building new homes for private sale and rental as well as affordable homes for sale to the

council using the HRA account. These will deliver 587 new homes (of which 180 would be affordable homes).

Unlike the HRA, the general fund has insufficient capital resources to meet investment needs for the future. The existing maintenance backlog on the council's existing general fund assets is estimated at some £21m. Borrowing money to tackle this backlog is not an option for most of the properties requiring the expenditure, as the borrowing incurs financing costs that put extra costs onto the revenue budget whilst many of the improvements required will not generate any new income streams, or sufficient budget savings, to cover these costs. Capital grants are not often readily available for the work needing to be undertaken and capital receipts (income from asset assets), which have traditionally been used in the past to fund this type of expenditure, are reducing.

The council is proposing to undertake a comprehensive review of all of its non-HRA land and property assets to prioritise those that need investment, are not financially performing, or are surplus to service needs.

The council's overall financial position

The council has a strong balance sheet and owns some £1 billion of long term assets (mostly land and property). In addition, it has significant general reserves both for the general fund (£11.65m) and HRA (£30.9m) as at 31 March 2019.

CIPFA has produced financial stress indicators for the council which show that it is not currently "at risk" (further detail provided in the [budget report](#)).

The council's general fund services are under the most financial pressure, both for revenue and capital expenditure. The huge uncertainties surrounding the changes in the local government finance regime from 2020/21 hinder robust forward financial planning for the general fund.

Like many others, this council undertakes commercial activities which both contribute to its corporate priorities as well as generate new income streams to help fund front line services. These activities are classified as non-financial investments.

The investments proposed to be made are significant: in total just under £40m of expenditure is proposed in 2019/20 on commercial property investment, lending to third parties, and equity investments (the latter two primarily with Norwich Regeneration Limited).

9% of the General Fund's gross expenditure budget for 2019/20 will be funded from commercial income although a significant amount of the anticipated new income is prudently not taken into the MTFS budget until it is realised and some is set aside in earmarked reserves to mitigate against the risks associated with these commercial activities.

The funding of non-financial investments along with the proposed capital programme and capital ambition projects will significantly increase the council's capital funding requirement (its indebtedness or underlying need to borrow). If projects and programmes proceed to plan, then the capital financing requirement will increase by £129m from 2018/19 to 2022/23, a 49% increase. The indebtedness compared to the value of the council's assets (gearing ratio) increases from 2% in 2018/19 to 11% in 2022/23.

The council currently has £50.199m of cash & short term investment holdings and will therefore need to borrow externally at some point to fund the capital financing requirement. The strategy for switching from internal to external borrowing is set out in the Capital Strategy approved by Council in February 2019.

The council's policy for using borrowing as a means of funding capital expenditure is also described in the Capital Strategy. Essentially the council will only borrow money (increase its capital financing requirement) in cases where there is a clear financial benefit, such as a new income stream or budget saving, that, at the very least, will fund the costs arising from the borrowing (interest and MRP (Minimum Revenue Provision) costs).

The overall proposed direction of travel means more focus is being given to enhanced options appraisal, Business Case preparation, financial modelling, and commercial awareness so that robust decisions can be made. Recent appointments have significantly increased the council's skills and capacity in this regard (in the transformation and strategy team, in LGSS Finance, and in Norwich Regeneration Limited). The council regularly appoints external specialists to assist in many of its commercial activities (particularly independent experts in property, tax, treasury management and financial modelling) and it plans to enhance its capacity to deliver the capital ambition plan through the restructuring of its property functions as part of the fit for the future programme.

Financial Risks

Financially the Council faces a large number of challenges in the coming years. The 2019/20 Budget Report identified the key financial risks facing the Council, as follows:

- **Medium term financial uncertainty:** Given the lack of clarity on future local government funding post March 2020 it is currently not possible to undertake meaningful and robust medium term financial planning for the financial year 2020/21 and onwards.
- **Scale of general fund budget savings required over the medium term:** The proposals show a need, based on current financial planning assumptions, for the council to achieve gross savings totalling £10.3m over the 4 year period 2020/21 to 2023/24. Current savings and income generation plans, including the fit for the future programme, are thought at this initial stage, to be able to cover 30% to 40% of the medium term “budget gap”.
- **Brexit and the potential impact on the economy:** At the moment there is uncertainty surrounding the manner in which the UK may leave the European Union. The key risks to this council would arise if Brexit triggers a recession in the national economy.
- This scenario could have adverse impacts on the council’s income budgets ranging from council tax payments, Business Rates, car parking fees, and rental income from commercial property investments.
- In addition, any long term decrease in private house sales and prices would be financially challenging for the council’s wholly owned subsidiary, Norwich Regeneration Limited, and to the financial viability and hence successful delivery of many of the projects contained within the council’s capital ambition plan.
- **An increase in interest rates:** The council’s underlying need to borrow will increase over the medium term financial period and the council will need to enter into new external borrowing to fund its capital ambition plan and non-financial investments. An interest rate rise could both (a) make a commercial investment financial unviable and (b) could increase the cost of servicing the debt to the revenue budget.
- **Business Rates income:** This is a highly volatile source of revenue and various factors, including business closures, successful appeals against rateable values, changes in property usage from office/industrial to residential, and changes to the health of the local and national economy can cause reductions in business rate revenue. Norwich City Council currently collects some £80m of business rates income and is expected to retain some £6.8m in 2019/20.
- **Increasing reliance on commercial income:** The council’s General Fund revenue budget contains some £4.8m of rental income from investment properties as well as £0.6m generated by lending to Norwich Regeneration Limited. This income currently funds 9% of the General Fund gross revenue budget and this proportion will increase over the medium term.
- **Legislative changes resulting in a curtailment of local government’s ability to undertake commercial investments:** CIPFA issued a statement to local government (18 October 2018) stating that it intends to issue more guidance in the near future on commercial property investment. To-date this has not yet been published.

7. Performance against our priorities

To help us improve and demonstrate progress, we use a performance management framework. This helps us to:

- Focus on the council priorities set up in the corporate plan
- Set targets aimed at improving services and measure progress
- Be accountable to our residents

For further information on the Council's performance, please click <https://norwichperformance.inphase.com/> for the Citizen's Portal which highlights the Council's performance for each performance indicator. The performance for the financial year 2018/19 is shown in summary form in the pages that follow. (Green-means Succeeding, Amber- on track, and Red- needs improvement).



We want to ensure that Norwich is safe and clean for all citizens and visitors to enjoy and that we create a sustainable city where the needs of today can be met without compromising the ability of future citizens to meet their own needs.

- The council is at the forefront of building new homes to the highest of environmental standards, known as Passivhaus. Our Goldsmith Street development of 93 social houses is one of the largest collections of Passivhaus currently under construction in the UK.
- Our residents continue to express high levels of satisfaction with the quality of our parks, further improvements will be sought in order to achieve the challenging performance target
- The Local Area Survey perception indicators have enhanced our understanding of the issues around satisfaction with the local environment and feeling safe.

Measure		Actual	Target	RAG
SCL06 % of residential homes on a 20mph street	18-19	42.0	50.0	🔴
	17-18	44.4	45.0	🟡
SCL12 % of people satisfied with their local environment	18-19	67.9	75.0	🔴
	17-18	67.9	80.0	🔴
SCL11 % of people satisfied with parks & open spaces (Q)	18-19	73.2	85.0	🔴
	17-18	78.7	85.0	🔴
SCL01 % of streets found clean on inspection	18-19	84.9	88.0	🟡
	17-18	87.3	89.5	🟡
SCL04 Residual household waste per household (Kg)	18-19	383.8	375.0	🟡
	17-18	397.4	380.3	🟡
SCL08 % of adults cycling at least 3x per week for utility purposes	18-19	13.0	16.0	🟡
	17-18	12.0	14.0	🔴
SCL13 % change in the number of cyclists counted at automatic count sites	18-19	5.3	5.0	🟢
	17-18	*	5.0	-
SCL03 % of people feeling safe	18-19	60.5	60.0	🟢
	17-18	60.2	78.0	🔴
SCL02 % of people satisfied with waste collection	18-19	82.7	85.0	🟢
	17-18	82.7	85.0	🟡
SCL05 % of food businesses achieving safety compliance	18-19	96.0	90.0	🟢
	17-18	95.9	90.0	🟢
SCL09 % reduction CO2 emissions for the local area	18-19	2.9	2.4	🟢
	17-18	4.4	2.4	🟢
SCL10 % reduction CO2 emissions from local authority operations	18-19	11.6	2.2	🟢
	17-18	14.6	2.2	🟢
SCL07 Number of accident casualties on Norwich roads	18-19	399	400	🟢
	17-18	365	400	🟢

* The automatic counter sites have picked up erroneous data and therefore accurate data is not available for this indicator.



We want Norwich to be a prosperous and vibrant city in which businesses want to invest and where everyone has access to economic, leisure and cultural opportunities.

- Success with PVC07 has seen two buildings removed from the at risk register as a result of the Council's intervention.
- We continue to build on the positive partnerships which support our programme of free events and work well with the creative sector to help the city's unique cultural offer to thrive.

Measure		Actual	Target	RAG
PVC09 Amount of visitors at council run events	18-19	104,120	85,200	●
	17-18	98,945	85,200	●
PVC8 % of people satisfied with leisure and cultural facilities	18-19	98.0	95.0	●
	17-18	85.0	95.0	◆
PVC03 Amount of funding secured by the council for regeneration activity (4 year rolling average)	18-19	£2,872	£2,000	●
	17-18	£6,051	£2,000	●
PVC1 Number of new jobs created/supported by council funded activity	18-19	491	300	●
	17-18	327	300	●
PVC6 Planning service quality measure	18-19	88.0	83.0	●
	17-18	90.0	83.0	●
PVC2 Delivery of the council's capital programme	18-19	87.0	80.0	●
	17-18	81.0	80.0	●
PVC07 No. of priority buildings on the 'at risk register' saved from decay by council interventions	18-19	2	1	●
	17-18	1	1	●



We want Norwich to be a fair city where people are not socially, financially or digitally excluded and inequalities are reduced as much as possible.

- The number of Living Wage employers in the city is increasing. We continue to demonstrate our commitment to this by paying all our staff, and the staff of our contractors who provide services in Norwich, the 'real' Living Wage.
- Work has been ongoing to incorporate learning from the inequalities programme into the ongoing transformation of the Council, which includes the creation of a Reducing Inequalities framework.

Measure		Actual	Target	RAG
FAC02 % of people who felt their wellbeing had been improved following receiving advice	18-19	40.0	88.0	🔴
	17-18	65.0	86.0	🔴
FAC4 Timely processing of benefits %	18-19	93.0	100.0	🟡
	17-18	100.0	100.0	🟢
FAC06 % of comm. org. who pay the living wage for services delivered on behalf of NCC	18-19	90.0	100.0	🟡
	17-18	97.0	100.0	🟢
FAC1 Delivery of the reducing inequalities action plan %	18-19	100.0	100.0	🟢
	17-18	100.0	100.0	🟢
FAC3 Delivery of the digital inclusion action plan %	18-19	100.0	100.0	🟢
	17-18	100.0	100.0	🟢
FAC5 No of private sector homes where council activity improved energy efficiency (YTD)	18-19	414	165	🟢
	17-18	800	165	🟢



We want to ensure that people in Norwich are healthy and have access to appropriate and good quality housing.

- HCH04 is below target because of delays in affordable homes being built on a number of sites. These are expected to be built in Q1 2019/20.
- We continue to contribute to the health of residents by working in partnership with our colleagues in the Healthy Norwich Partnership.
- We continue to support people through the Homes Improvement Agency to maintain independent living.

Measure		Actual	Target	RAG
HCH04 Affordable Homes measure	18-19	248	350	🔴
	17-18	117	200	🔴
HCH03 No of empty homes brought back into use	18-19	1	20	🔴
	17-18	45	20	🟢
HCH8 % of tenants satisfied with the housing service	18-19	81.0	83.0	🟡
	17-18	84.0	83.0	🟢
HCH1 Delivery of the Healthy Norwich action plan %	18-19	100.0	100.0	🟢
	17-18	95.0	100.0	🟡
HCH2 Relet times for council housing (days)	18-19	15	16	🟢
	17-18	17	16	🟡
HCH5 Preventing homelessness %	18-19	84.8	60.0	🟢
	17-18	67.5	60.0	🟢
HCH6 % of people who feel that the work of the HIA has enabled them to maintain independent living	18-19	100	90	🟢
	17-18	95	90	🟢
HCH7 % of council properties meeting Norwich standard	18-19	98.6	97.0	🟢
	17-18	97.9	97.0	🟢
HCH9 No of private sector homes made safe	18-19	109	100	🟢
	17-18	102	100	🟢



TO PROVIDE VALUE FOR MONEY SERVICES

The council is committed to ensuring the provision of efficient, effective and quality public services to residents and visitors. Whilst we will continue to face considerable savings targets over the next five years, we will continue to protect and improve those services our citizens' value most as much as we possibly can.

- We achieved new net income streams to help replace government cuts in funding by acquiring commercial property and investing in our company Norwich Regeneration Limited.
- The council has committed to putting services online where possible, to allow people to transact with us 24/7, while importantly continuing to supporting those who face digital exclusion.
- Information from public surveys regarding customer contact have been used to further improve the service.

Measure		Actual	Target	RAG
VFM8 % of customers satisfied with the opportunities to engage with the council	18-19	45.0	54.0	🟡
	17-18	44.0	54.0	🟡
VFM5 Channel shift measure %	18-19	22.3	20.0	🟢
	17-18	17.1	19.4	🔴
VFM02 Council achieves savings target	18-19	KPI removed		-
	17-18	£2.1m	£0	🟢
VFM1 % of residents satisfied with the service they received from the council	18-19	76.5	79.5	🟢
	17-18	75.3	75.0	🟢
VFM4 Avoidable contact levels %	18-19	30.1	35.0	🟢
	17-18	33.4	35.0	🟢
VFM6 % of income owed to the council collected	18-19	KPI removed		-
	17-18	96.7	95.0	🟢
VFM7 % of income generated by the council compared to expenditure	18-19	KPI removed		
	17-18	51.8	45.2	🟢
VFM9 Delivery of local democracy engagement plan	18-19	KPI removed		-
	17-18	2	2	🟢
VFM10 Council on track to remain within General Fund budget (£000's)	18-19	-£2,972	£250	🟢
	17-18	N/A		-

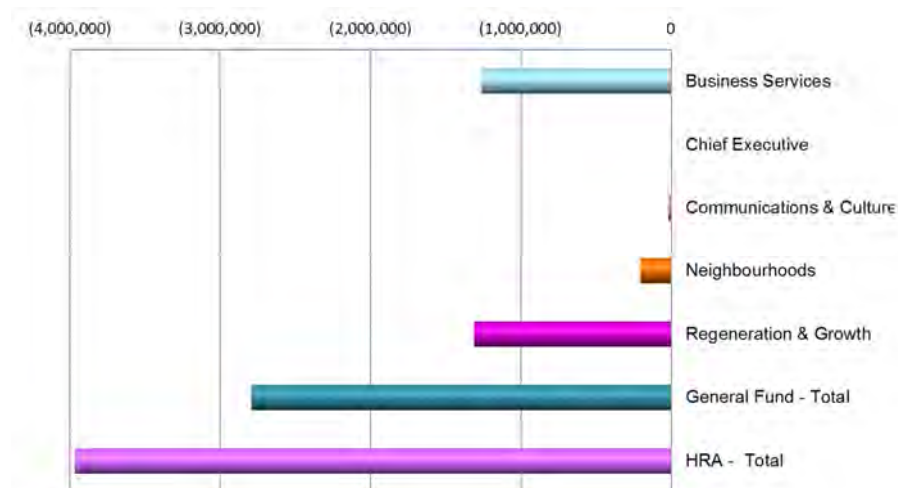
8. 2018/19 Financial Performance

Revenue Expenditure

2018/19 actual against budget for each service area

Cost of Services	Budget £000	Actual £000	Variance £000
Business Services	(14,980)	(16,242)	(1,262)
Chief Executive	204	214	9
Communications & Culture	2,162	2,141	(20)
Regeneration & Growth	62	(1,251)	(1,313)
Neighbourhoods	12,553	12,346	(206)
Housing Revenue Account	0	(3,966)	(3,966)
Net revenue expenditure	0	(6,758)	(6,758)

2018/19 underspends (£000) for each service area



2018/19 General Fund outturn

General Fund	Budget £000	Actual £000	Variance £000
Expenditure	154,235	154,779	543
Income	(55,111)	(55,325)	(214)
Grants and subsidies	(99,125)	(102,245)	(3,121)
Total in year variance	0	(2,792)	(2,792)
Budgeted reserves used in year			1,504
Transfer 2017/18 underspend to invest to save			1,614
Transfer to commercial property earmarked reserve			935
Transfer to NRL earmarked reserve			243
Total movement in GF reserve (as shown in the EFA & the movement in reserves statement)			1,504

The final outturn for the General Fund is a surplus of £2.8m which represents 1.8% of the gross expenditure budget reflecting sound financial management and good budgetary control.

Detailed information on how service areas performed against budget in 2018/19 is provided in the outturn report to Cabinet on 12 June 2019.

Significant key variances are as follows:

- £0.9m underspend on budgeted external borrowing costs relating to commercial property acquisitions and lending to the Council's wholly owned subsidiary Norwich Regeneration Ltd. This expenditure has been funded in the short term from internal cash resources, with the expectation that external borrowing will be required in the short to medium term.
- £0.5m unrequired corporate contingency budget

- £0.4m underspend on employee costs as a result of staff turnover during the year.
- £0.3m additional income from car parking.
- £0.2m additional rental income from new commercial property purchases; this reflects the early delivery of some of the 2019/20 additional income target.
- £0.2m additional housing benefit new burdens grant income; this was confirmed after budgets were set.
- £0.2m underspend on building repair costs; this will be earmarked to address asset maintenance requirements in 2019/20.

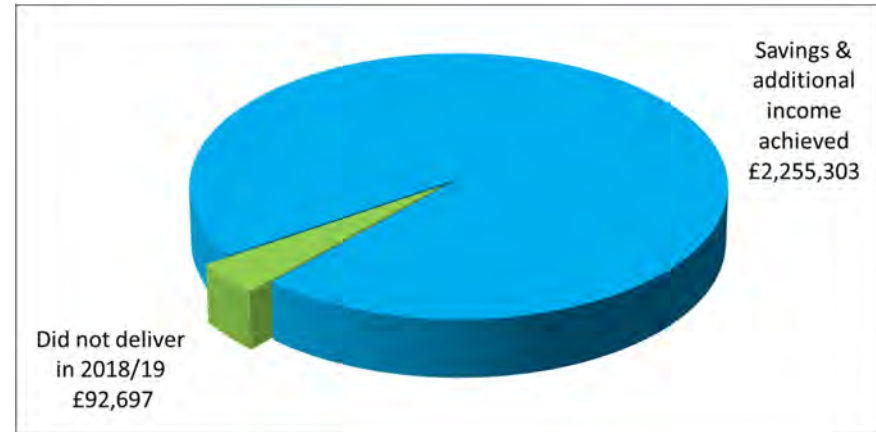
The Council continues to conduct regular analysis of budget outturns and where there are consistent underspends assessment is made of whether budgets can be reduced.

The underspends relating to new commercial property acquisitions have been transferred into the Council's Commercial Property earmarked reserve. This was established to reduce the risks associated with holding commercial property by providing funding for any future void and rent free periods as well as repairs and upgrades to the investment property portfolio. Building up this reserve is a key element of the risk management strategy associated with increased commercial activity.

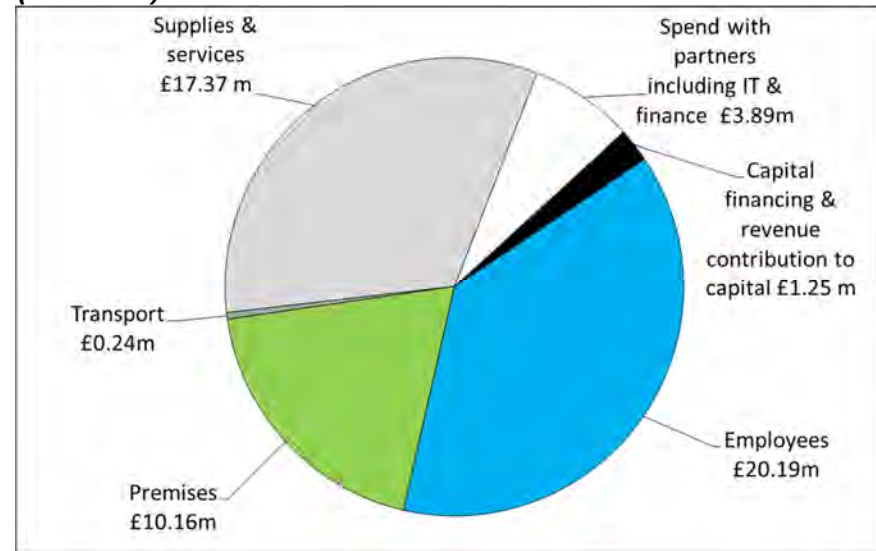
2018/19 General Fund Savings achieved

The 2018/19 budget included a target of £2.348m of budget savings or increased income. 96% of the target had been delivered by year end. The undelivered element was more than met by unbudgeted savings and additional income as mentioned in the previous paragraph. This successful delivery reflects the approach taken of only building adequately planned and robust savings into the budget.

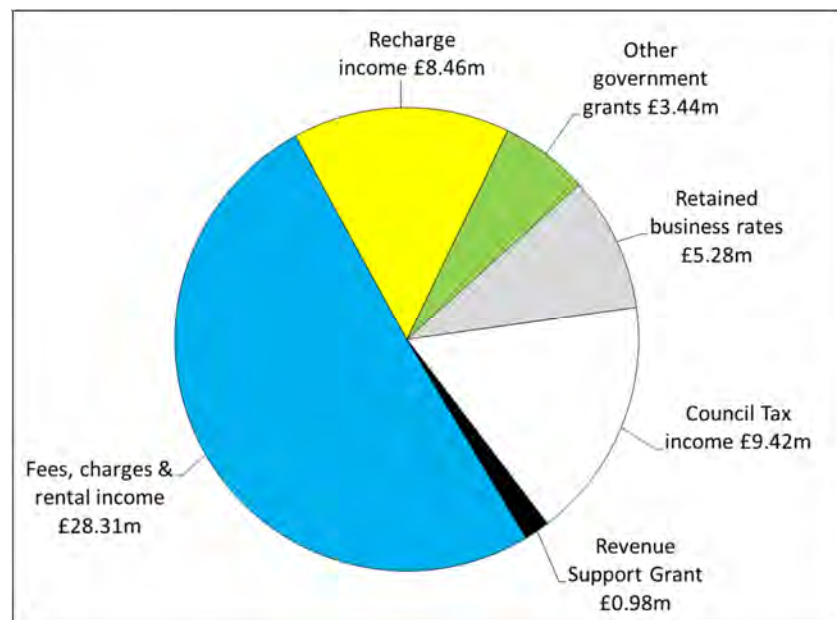
The following pie charts show how the money was spent (excluding housing benefit payments) and where the money came from in 2018/19.



General Fund – how the money was spent in 2018/19 (£53.10m)



General Fund - where the money came from in 2018/19 (£55.89m)



The underspend is largely a result of the need for responsive repairs on HRA dwellings and empty property repairs being less than anticipated by £2.7m. Capital investment in planned works over the last six years has meant that old items have been replaced before they start to fail and require funding from the responsive repairs budget. The other significant area of underspending was in HRA general management including staffing costs and the HRA contingency budget

Reserves position

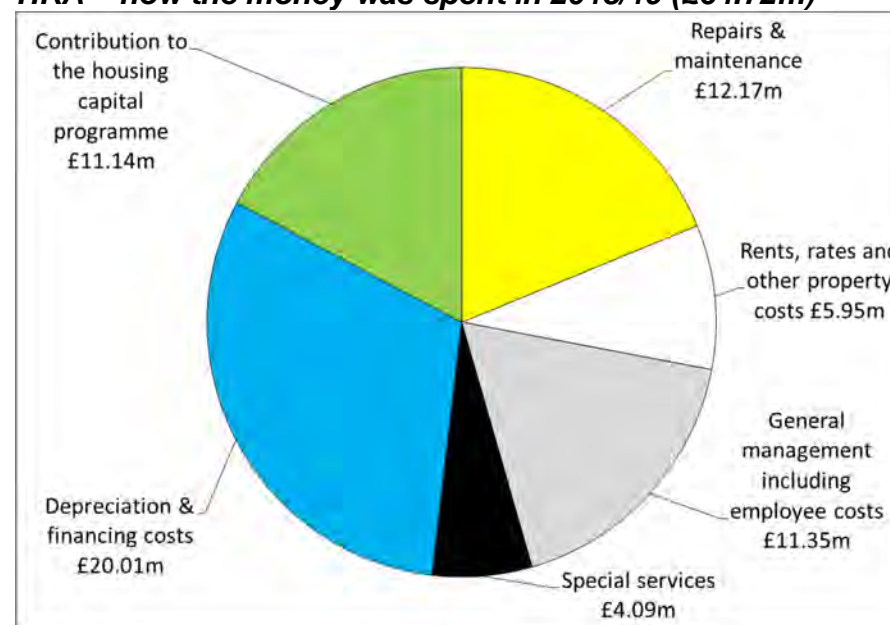
This is shown in the 2018/19 Statement of Accounts section of this narrative report in section 9.

2018/19 Housing Revenue Account outturn

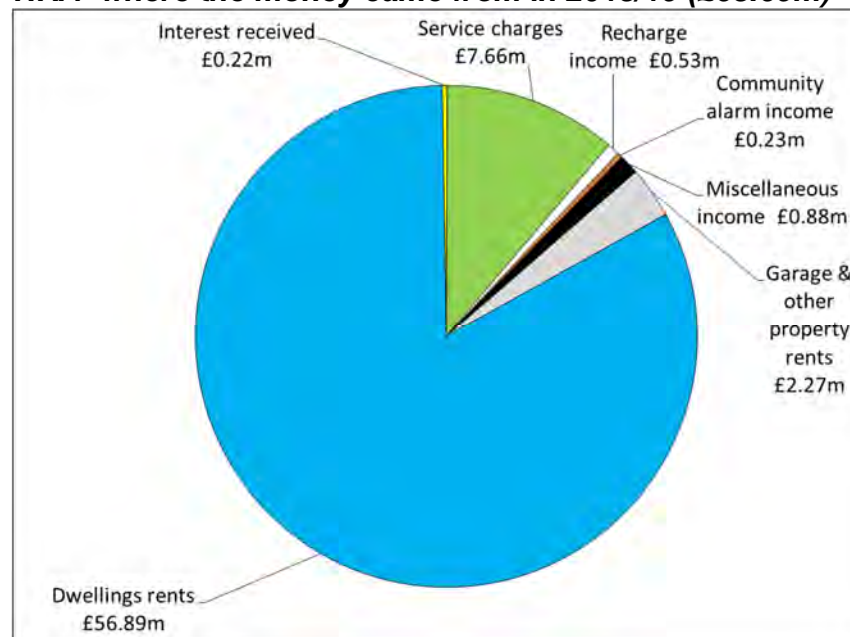
Housing Revenue Account (HRA)	Budget £000	Actual £000	Variance £000
Expenditure	69,039	64,697	(4,342)
Receipts	(69,039)	(68,663)	376
Total in year variance	0	(3,966)	(3,966)
Budgeted reserves used in year			2,550
Transfer to invest to save			1,000
Total movement in HRA reserve (as shown in the EFA & the movement in reserves statement)			(416)

The final outturn position for the HRA is a surplus of £3.97m which represents 6% of the total expenditure budget.

HRA – how the money was spent in 2018/19 (£64.72m)



HRA- where the money came from in 2018/19 (£68.69m)



Capital Expenditure

2018/19 capital outturn

Fund	Budget £000	Outturn £000	Variance £000
General Fund capital	80,650	27,394	(53,256)
HRA capital	45,857	26,400	(19,457)
Total	126,508	53,794	(72,713)

2018/19 funding of the capital programme

Source of Funding	£000
Borrowing	18,873
Revenue Contribution (RCCO)	11,997

Major Repairs Reserve (MRR)	11,805
Retained One for One RTB (Right To Buy) Capital Receipts	3,351
Other Capital Receipts	2,256
City Cycle Ambition Grant	2,618
Grants & Contributions funding	1,928
CIL (Community Infrastructure Levy) Strategic Pool	713
Section 106	166
Leaseholder Contributions	87
Funding of 2018/19 Capital Programme	53,794

For 2018/19, a sum of £40m was approved in the General Fund capital budget for commercial property acquisition, along with an additional £26m that was carried forward from the previous year. This has enabled the council to continue its programme of upgrading and growing its investment property portfolio by selling smaller, less valuable assets and/or assets that take a lot of management time, and replacing them with better quality and higher yielding investment property.

During the year, a total of £18.8m was spent on acquiring three new investment properties and substantially extending another. This investment has continued to increase the commercial rental income which has more than achieved the net commercial rental income target set in the MTFS of £400k in 2018/19 and significantly contributed towards the target of £500k set for 2019/20.

The pace at which this budget may be spent is dependent upon suitable investment opportunities becoming available in the market and the availability of relevant specialist advice. During 2018/19, a decision was taken to temporarily

pause the purchase of property, until a specialist adviser was appointed in January. As a result, £47m of the budget remains uncommitted and it is expected that a significant proportion will be carried forward into 2019/20.

During the 2018/19 financial year, the housing capital programme delivered upgrades to over 4,600 council homes, including heating upgrade works to over 900 properties, over 800 new kitchens, 600 new bathrooms and 300 replacement doors. Additionally, over 500 properties have benefitted from structural or roofing upgrades whilst 470 properties received renewable energy installations or additional insulation.

The development of council homes has continued, with 43 new Passivhaus homes completed at the award winning Goldsmith development with a further 50 homes to be completed in 2019/20. In addition, 18 new homes have been completed at Rayne Park by Norwich Regeneration Ltd and purchased by the HRA.

In addition, £9m of budgets for new HRA homes remain unspent, most of which will be carried forward to enable developments to continue in 2019/20.

Grants of Right to Buy receipts to Registered Providers have also enabled the development of a further 95 new affordable homes in the city.

Detailed information on 2018/19 performance against the capital budget is provided in the outturn report to Cabinet on 12 June 2019.

New HRA Passivhaus homes at Goldsmith development



9. 2018/19 Statement of Accounts

The Statement of Accounts sets out the financial performance of the Council for the year ended 31 March 2019 and its financial position at that date.

It comprises core and supplementary statements together with disclosure notes.

The format and content of the financial statements are prescribed by the Chartered Institute of Public Finance & Accountancy (CIPFA) Code of Practice on Local Authority Accounting in the United Kingdom (the Code).

The Code requires that the accounts give a true and fair view of the financial position of the Council and are prepared

on the basis that the Council is a going concern. In line with the Code, suitable accounting policies have been applied, and where necessary, prudent judgements and estimates have been made.

The Statement also includes the financial performance and position of the Council's wholly owned company, Norwich Regeneration Limited.

The purpose and key figures to note for each of the key statements are described in the following sections of this narrative report.

Expenditure and Funding Analysis

The Expenditure and Funding Analysis essentially reconciles the figures given in the budget outturn position to those included in the Comprehensive Income and Expenditure Statement (CIES) which follows the Analysis.

The CIES shows the accounting cost for the year of providing the Council's services. This is not the same as the budget outturn information. The accounting cost is determined in accordance with generally accepted accounting principles (contained within the Code) whilst the budget, and the year-end outturn against the budget, has to comply with local government legislation.

The Code requires that councils make a number of adjustments to the budget outturn results to determine the accounting costs and income shown in the Statement of Accounts. For example, large adjustments are made for the accounting treatment of fixed assets (depreciation) and pension costs. These costs, whilst shown in the CIES because they are required under accounting standards, are

not included in the Council's annual budget nor funded from Council Tax.

The inclusion of such costs in the CIES is to enable comparison of a council's Statement of Accounts with other organisations, both public and private sector.

The Expenditure Funding Analysis allows a link to be made between year-end outturn against the budget to the financial position as set out in the financial statements.

Key figures to note:

<p>Net (Surplus) / Deficit on General Fund and HRA balance in year</p>	<p><i>This part of analysis shows how annual expenditure is used and funded from resources (government grants, fees & charges, council tax and business rates).</i></p> <p>For the General Fund the year-end outturn position is a surplus of (£1.04m), alongside total transfers to reserves of £2.54m in line with the proposed approach to managing reserves set out in the Medium term financial Strategy.</p> <p>For the HRA the year-end outturn is a surplus of (£1.60m), alongside total transfers to reserves of £1.19m. This results in an overall increase in HRA general fund reserves of £0.42m.</p>
<p>Adjustments between the funding & accounting basis</p>	<p><i>This part of the analysis shows the adjustments that have been made in order to comply with generally accepted accounting practices.</i></p> <p>These total £3.1m and comprise:</p>

	<ul style="list-style-type: none"> • Depreciation & Impairment • Revaluation gains/losses • Capital grants and contributions credited to the CIES • Reversal of the HRA depreciation charge • Pension reserve adjustments • Collection fund adjustment account adjustments.
Net expenditure in the CIES	<p><i>This shows the accounting cost of providing each service (shown also in the CIES) after adding together the year-end outturn position against the budget with the adjustments required under accounting standards.</i></p> <p>It is a surplus of £2.1m</p>

Comprehensive Income and Expenditure Statement (CIES)

The CIES records all of the Council's income and expenditure for the year and has two parts:

- The first part reflects the accounting cost of providing the Council's services with the results summarised at the Surplus or Deficit on the Cost of Services line. In the private sector this would be equivalent to the profit or loss of a company.
- The second part, showing other comprehensive income and expenditure, shows the gains or losses in the measurement of the council's assets and liabilities. These gains and losses arise as a result of changes in

market valuations, interest rates or changes in measurement assumptions in relation to pension liabilities.

Key figures to note:

Cost of Services	<p><i>This shows expenditure on continuing operations analysed by service area (based on the way the Council operates and manages its services). These lines are reconciled to the budget outturn position in the Expenditure & Funding Analysis.</i></p> <p>The 2018/19 cost of services is a deficit of £10.38m compared to a surplus of (£35.77m) in 2017/18.</p> <p>The main reason for the movement is the a lower in-year revaluation gain on the Council's HRA dwellings compared to the prior year.</p>
Other operating income & expenditure	<p><i>This includes the surplus or deficit from the sale of property, plant or equipment.</i></p> <p>Total other operating income and expenditure is a (£2.4m) surplus largely arising from gains on the disposal of HRA dwellings (against the carrying value of the properties).</p>
Financing and investment income and expenditure	<p><i>Includes interest receivable and payable, net rental income on the properties held purely for investment purposes; and the interest element of the pension fund liability.</i></p> <p>The net costs have increased from 2017/18</p>

	mainly due to fair value adjustments on investment properties.
Other income & expenditure	<i>This includes surplus/deficit on revaluations of non-current assets and actuarial gains/losses on the local government pension scheme. These are both calculated annually by our property valuers and actuaries. These items are non-cash transactions and do not impact on the general fund reserve balances, being reversed out through the Movement in Reserves Statement.</i>

Movement in Reserves Statement (MIRS)

The MIRS shows the movement from the start of the year to the end on the different reserves held by the council. It shows how the movements are broken down between gains and losses incurred in accordance with the Code and the statutory adjustments required to return to the amounts chargeable to the budget as required under local government legislation.

Reserves are important to local authorities as, unlike central government, they cannot borrow money over the medium-term, other than for investment in assets, and they are required to balance their budgets on an annual basis. They are therefore a vital part of prudential financial management and help reduce the financial risks mentioned earlier in this narrative report.

Reserves are analysed into two categories: usable and unusable.

Usable reserves

- Result from the Council's activities
- Members are involved in deciding on the levels maintained and their use
- Can be spent in the future
- Include: general fund, HRA, earmarked reserves, capital receipts reserve, major repairs reserve, and capital grants unapplied

Unusable reserves

- Derive from accounting adjustments
- Cannot be spent
- Include: revaluation reserve and capital adjustment account

Key figures to note:

Opening Balances	<i>These are the same as the previous year's closing balances.</i>
Total comprehensive income	This is £2.1m and agrees with the Comprehensive Income and Expenditure Account.
Adjustments between accounting basis & funding basis under regs.	<p><i>These are made as the result of regulation and are adjustments that are required by accounting standards or statute.</i></p> <p><i>For example, accounting standards require depreciation to be charged to the general fund to represent the cost of</i></p>

	<p><i>assets used in the delivery of services. Statute however requires that these are removed from the general fund in order to calculate the amount of useable general fund reserves.</i></p> <p>Overall net adjustments of (£9.4m) have been made to the useable reserves.</p>
Transfers to/from earmarked reserves and between reserves (voluntary transfers)	<p><i>These are made as a result of the authority's decisions.</i></p> <p><i>Voluntary transfers include the earmarking of reserves, which is the setting aside of cash to fund specific longer-term objectives & spend.</i></p> <p>The main transfers in year have been into the general fund and HRA invest-to-save reserves, Section 31 grant reserve, commercial property reserve and the insurance reserve.</p>
Closing Balances	<p>These agree with the figures shown in the Balance Sheet with total usable reserves of £113m and unusable reserves of £553m.</p>

A description of each of the Council's useable reserves and the amount held in the reserve as at the end of 2018/19 is shown below.

Reserve	Purpose	Amount as at 31/3/19 (£000)
GENERAL FUND RESERVES		
General reserve	This is a usable reserve which has not been earmarked for a specific future use. However, the agreed MTFS strategy is to use this reserve over the next 4 years to part fund the annual budget.	11,653
Invest to save reserve	The reserve has been set up to support the delivery of savings and efficiencies through the Fit for the Future programme. The reserve is expected to be utilised to support the implementation of a new operating model, IT investment and increased capacity in commercial, property and place shaping activities over the next 2-3 years.	4,262
Revenue grants unapplied reserve	This holds the grants and contributions received which have yet to be applied to meet expenditure. The use of the balance is restricted and can only be used to fund the specific expenditure/service area awarded the grant income.	1,841

S31 Earmarked reserve	This holds the unutilised balance of the S31 grant monies received in 2017/18 and 2018/19 from central government to fund Business Rates relief. These monies will be transferred to the General Fund Reserves as and when required to offset any future Business Rates deficit.	2,045
Insurance reserve	This is to cover the excesses carried in respect of claims under various insurance policies and is subject to annual review.	935
Commercial property reserve	Has been established to reduce the risks associated with holding commercial property by providing funding for any future void and rent free periods as well as repairs and upgrades to the investment property portfolio.	1,058
Elections reserve	This is to provide funding for future elections, the cost and funding of which varies each year depending on the type of elections being held.	113
Mousehold Conservators Reserve	Set aside for use on Mousehold Heath.	9

NRL reserve	This reserve has been established to smooth any fluctuations in net income received by the Council from lending to NRL. It will provide a buffer in case the income is lower than anticipated due to the company not borrowing as much or as early from the council as planned (e.g. due to delays in construction).	293
HOUSING REVENUE ACCOUNT (HRA) RESERVES		
General reserve	This is also a usable reserve which has not been earmarked for a specific future use. The use of this is incorporated into the HRA business plan.	30,904
Invest to save reserve	This will fund the HRA's share of implementing the Fit for the Future programme (see above).	1,500
CAPITAL RESERVES		
Major Repairs Reserve (MRR)	The MRR is a statutory reserve which can only be used to fund new capital investment in HRA assets or the financing of historical capital expenditure by the HRA.	9,796
Capital Receipts Reserve	The Capital Receipts Reserve holds the proceeds from the disposal of land or other assets, which can only be used to fund capital expenditure. Some of this reserve will already be committed for schemes that are progressing or have been approved in the	43,154

	<p>future capital programme. The breakdown of the reserve is as follows:</p> <ul style="list-style-type: none"> £5.7m General Fund – earmarked to fund the 5 year capital programme £18.8m HRA - included within HRA Business Plan funding (in line with forthcoming housing strategy) for specific schemes £18.8m HRA Retained One for One receipts - earmarked for new build social housing but can only fund 30% of total cost of scheme. 	
Capital grants unapplied	<p>This holds the grants and contributions received towards capital projects which have yet to be applied to fund expenditure. The use of the balance is restricted and can only be used to fund the specific capital projects awarded the grant income.</p>	5,141
TOTAL USEABLE RESERVES		112,949

Balance Sheet

The Balance Sheet provides a “snapshot” of the Council’s position at a specific point in time showing what it owns and owes as at 31 March 2019. It is very similar to other public sector or private sector balance sheets.

The Balance Sheet is always divided into two halves that should, as the name suggests, balance:

- Net Assets (the top half), and

- Reserves (the bottom half).

The Council continues to maintain a strong balance sheet with net assets of £665m. With a current ratio (current assets/current liabilities) of 2:1, the Council is able to pay all its short term liabilities with current assets and is holding cash and cash equivalents of £24m.

Key figures to note:

<p>Non-current assets including:</p> <ul style="list-style-type: none"> • Property, plant & equipment • Heritage assets • Intangible assets • Investment property • Long term debtors 	<p><i>Non-current assets have a life of more than one year. For most authorities, including Norwich City Council, the biggest balance by far is property, plant and equipment. These are tangible (i.e. physical) assets that are used to deliver the authority’s objectives and services.</i></p> <p><i>With some exceptions they need an existing use value. Any changes in valuations are matched by changes in reserves (generally the unusable revaluation reserve).</i></p> <p>Plant, property and equipment has been valued at £931.4m as at 31 March 2019 - an increase of £10.0m from the prior year. This is mainly driven by asset additions of £27m, disposals of £8m and net downward revaluations of £13m. The Council dwelling valuations are undertaken annually by qualified valuers.</p> <p>As at 31 March 2019 there were 14,729 HRA council dwellings, this is a reduction of 78 units from 2017/18</p>
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	<p>mainly due to right to buy sales.</p> <p>Although much smaller in value than property, plant and equipment, the Council has continued to grow its investment property portfolio during 2018/19. The overall value has increased by £9.2m during 2018-19. This is largely due to the acquisition of three new commercial properties (£16.3m) and investment in an extension to an existing property (£2.5m).</p> <p>Long term debtors total £18.2m at 31 March. This includes the loan balance with the Council's wholly-owned subsidiary Norwich Regeneration Ltd of £12.4m.</p> <p>Another significant debtor balance relate to Housing Benefit overpayments (£2.1m).</p>		<p>The Council has continued to be able to fund commercial investment property purchases from existing cash and investments balances. The returns from these activities are higher than the interest income obtainable in the market for short term cash investments.</p> <p>Short term debtors includes housing rent debt, VAT recovery claim, collection fund debtors and trade.</p>
Current assets	<p><i>These are assets that are either held as cash or other assets that, in the normal course of business, will be turned into cash within a year of the balance sheet date.</i></p> <p>Cash & cash equivalents total £24m at 31 March 2019. The balances have decreased by £4.2m from the prior year. Short term investments however total £26m, which is an increase of £3m from the prior year.</p>	Current Liabilities	<p><i>Short term creditors include trade creditors, collection fund shares for central government and Norfolk County Council and year end expenditure accruals. These are amounts which are anticipated to be settled within 12 months.</i></p> <p>The short term creditors balance has increased by £4.5m from 17/18 due in part to an increase in the central government share of the Non-Domestic Rate collection fund.</p>
		Long term liabilities & provisions	<p><i>Includes borrowings, any amounts owed for leases and an estimate for the cost of meeting the council's pensions obligations earned by past and current members of the pension scheme.</i></p> <p>Borrowing - Overall borrowing (long term and short term) has reduced from £203m to £201m due to the scheduled repayment of £2m of HRA debt. The</p>

Council has taken no new borrowing during the year. Long term borrowing is disclosed and analysed in Note 18.

Provisions – represent future liabilities over how much the authority owes or when it will have to pay.

The Council's most significant provision relates to Business Rates valuation appeals. Following localisation in 2013, the Council has to set aside a provision for any future successful ratepayer appeals against rateable valuations. Norwich has a high degree of exposure to risk in this regard due to the number and size of rateable properties in the area. The Council currently has 117 rating appeals outstanding.

The provision allowance has been increased in 2018/19 to continue to provide coverage of the new 2017 ratings list. To date only a small number of rating challenges have been received and a provision has therefore been created based on historic appeals trends until further information is available.

Pension Liabilities - The Council has net pension liabilities of £204m in the Balance Sheet. This reflects the value of pension liabilities which the Council is required to pay in the future as they fall due, offset by the value of assets invested in the pension fund.

The Council's pension has to be revalued every three years to set future contribution rates. The latest triennial valuation took place at 31 March 2016.

Statutory arrangements are in place for funding the deficit, which will be by increased employer contributions over the remaining working life of the employees. Details of the Council's pension liability calculated under IAS19 are shown at note 45 of the core financial statements.

Cash Flow Statement

This shows the reason for changes in the Council's cash balances during the year, and whether that change is due to operating activities, new investment, or financing activities (such as repayment of borrowing and other long term liabilities).

The statement also includes "cash equivalents" which are short term investments that are readily convertible into cash and which are subject to only insignificant risks of changes in value.

Cash flows are related to the income and expenditure seen in the CIES but are not the same as them. The difference arises from the accruals concept, whereby income and expenditure are recognised in the CIES when the transactions occurred, and not when the cash was paid or received.

Key figures to note:

The statement shows that the Council has decreased its cash and cash equivalents by £4.2m over the year to give a closing balance of £24.2m.

The cash flow adjusts the CIES net surplus for the impact of non-cash transactions including asset revaluations £5m, depreciation of £17m, and the movement in debtors and creditors. After adjustments there was a net cash inflow of £27.4m from operating activities.

Within the investing activities the main cash outflows related to the purchase of plant property and equipment (£28m) and the purchase of investment properties (£20m). This was offset by the receipt of £16m of capital proceeds.

The main movement in the financing activities was a cash outflow arising from the scheduled repayment of £2m of HRA borrowing.

Housing Revenue Account (HRA)

This Statement shows the income and expenditure incurred by the Council as a provider of social housing under the Local Government & Housing Act 1989. It is a ring-fenced account, so it cannot subsidise or be subsidised by other Council activities.

Key figures to note:

The statement shows that the HRA surplus for the year has decreased from £58m in 2017/18 to £17m in 2018/19. This has arisen from a lower revaluation gain on local authority housing dwelling than in the previous year.

Collection Fund

The Collection Fund shows the total income received by the Council from Business Rates and Council Tax and how the redistribution of some of that money to Norfolk County Council, Norfolk Police Authority, and central government.

Key figures to note:

In 2018/19 a total of £79.9m was raised in Business Rates and £66.7m in Council Tax (after council tax reduction scheme).

Overall the non-domestic rates element of the collection fund is in a £1.9m surplus position. This is due to resulting from higher than anticipated gross rateable values and a lower required contribution to the appeals provision. This surplus will be shared across the relevant bodies (Norwich City Council, Central Government and Norfolk County Council) in 2019/20 and 2020/21.

The council tax element of the collection fund is showing a £5.3m surplus. This will be distributed to the relevant bodies in future years.

Group Financial Statements

Group accounts need to be prepared if the council has a significant subsidiary such as a trading company. The Group Accounts report the full extent of the assets and liabilities of the Council and the companies and similar entities which the Council either controls or significantly influences.

The Council is presenting Group Accounts by consolidating the financial performance and position of Norwich Regeneration Limited (NRL) into the overall group.

NRL is a private limited company wholly owned by Norwich City Council. It was incorporated on 13 November 2015.

The company's vision and over-arching objective is to deliver sustainable and balanced communities primarily in Norwich. Its aims are to:

- Accelerate housing delivery in the City
- Catalyse regeneration opportunities
- Generate a return for the council's General Fund.

NRL's first project is housing development at Rayne Park. This commenced on site in May 2017 and has progressed well during the 2018/19 financial year. This is a 172 dwelling development, of which 112 dwellings are being built to passivhaus standards. The development includes 33% affordable housing (85% social rent (to be purchased by the Council's Housing Revenue Account), and 15% shared equity) with the remainder of the units being private dwellings to be sold or rented on the private market by the company.

Rayne Park Development



The first residents moved in in May 2018 and by 31 March 2019 18 units had been sold to the council's Housing Revenue Account (HRA) for social letting, 6 were privately let, 8 were sold outright and 1 shared equity sale. Shortly after the financial year end a further 31 units were sold to the HRA for social letting.

NRL also managed a renovation scheme for the HRA at Bullard Road to deliver 6 social homes with completion expected in July 2019.

The company's Business Plan for the next three years includes further housing development at the Threescore site, at the former Mile Cross depot, at Ber Street, and at

Argyle Street. Other developments are also being actively considered.

In order to finance the development, NRL borrows money at commercial interest rates from the Council. In 2018/19 NRL drew down further loans totalling £0.9m to meet its on-going cash flow requirements for planned developments.

Norwich Regeneration Limited made an operating loss for 2018/19 of £701k. This was anticipated in the company's Financial Model as housing development was still under construction for much of 2018/19.

The company however has long term assets comprising of land (£1.0m) and Investment Property that it will rent on the private market (£5.4m). In addition it has property to be sold to the market valued at £7.3m.

A draft Statement of Accounts for Norwich Regeneration Limited has been prepared and audited by Aston Shaw. The accounts were presented to the company's Board of Directors and approved on 15 July 2019. A copy of the accounts may be obtained by request to the Council.

Additional disclosures

The notes to the financial statements include important information and provide the context and detail for the figures in the primary financial statements.

Accounting Policies	<p><i>These set out the accountancy rules the Council has followed in preparing the financial statements.</i></p> <p><i>They are largely specified by International Financial Reporting Standards and CIPFA's Code of Practice.</i></p> <p>There have been no changes made to the accounting policies in the year.</p>
Critical Judgements	<p><i>Show the key areas where officers and third party experts have made judgements about the application of accounting policies.</i></p> <p><i>The aim is to highlight key areas of the accounts where others may have made different judgements about the accounting treatment.</i></p> <p>These are set out in note 3.</p>
Property, plant & equipment	<p><i>The notes gives a lot of detail about assets acquired and disposed of during the year, whether they have been revalued, the impact of any changes in value, and the amount of depreciation charged.</i></p> <p>These are set out in note 14.</p>
Employee remuneration	<p><i>Details of the pay of the most senior officers, all officers' remuneration disclosed in pay bands, and the cost of any redundancies. Other notes show the annual cost and cumulative liabilities of</i></p>

	<p><i>pensions.</i></p> <p>These are set out in note 37.</p>
Contingent liabilities	<p><i>Details of possible costs that the council may need to meet, but has not yet charged to the CIES because the costs will be confirmed only by the occurrence of future events not wholly within the Council's control. The most common contingent liability is for legal claims.</i></p> <p>These are set out in note 46.</p>

Independent auditor's report to the members of Norwich City Council

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Statement of Responsibilities for the Statement of Accounts

The Council's Responsibilities

The Council is required to:

- make arrangements for the proper administration of its financial affairs and to secure that one of its officers has the responsibility for the administration of those affairs. In Norwich City Council that officer is the Chief Finance Officer;
- manage its affairs to secure economic, efficient and effective use of resources and safeguard its assets;
- approve the Statement of Accounts;

The Chief Finance Officer's Responsibilities

The Chief Finance Officer is responsible for the preparation of the Council's Statement of Accounts in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom ('the Code of Practice').

In preparing this Statement of Accounts, the Chief Finance Officer has:

- selected suitable accounting policies and then applied them consistently;
- made judgements and estimates that were reasonable and prudent;
- complied with the Code of Practice.

The Chief Finance Officer has also:

- kept proper accounting records which were up to date;
- taken reasonable steps for the prevention and detection of fraud and other irregularities.

Certificate of Chief Finance Officer

I certify that the Statement of Accounts presents a true and fair view of the financial position of Norwich City Council as at 31 March 2019 and its income and expenditure for the year then ended.

Signed:

Date:

July 2019

Karen Watling
S151 Officer.
Chief Finance Officer

Certificate of Approval of the Statement of Accounts

Signed:

Date:

July 2019

Councillor Ben Price
Chair of Audit Committee
Signed on behalf of Norwich City Council

Expenditure Funding Analysis 2018/19

The Expenditure and Funding Analysis shows how the Council has used available funding in providing services, in comparison with those resources that the Council has consumed or earned in accordance with generally accepted accounting practices. It also shows how the Council has allocated this expenditure for decision making purposes between the Council's Directorates. Income and expenditure accounted for under generally accepted accounting practices is presented more fully in the Comprehensive Income and Expenditure Statement.

	Net Expenditure Chargeable to the GF & HRA balances	Adjustments between Funding and Accounting Basis	Net Expenditure in the CIES	
	£'000	£'000	£'000	
Business Services	9,709	6,241	15,950	
Chief Executive	869	1	870	
Communications & Culture	4,412	555	4,967	
Regeneration & Growth	(1,900)	6,635	4,734	
Neighbourhoods	9,687	930	10,617	
Housing Revenue Account	(13,343)	(13,413)	(26,756)	
Net Cost of Services	9,434	949	10,382	
Other income & expenditure	935	(3,341)	(2,406)	
Financing and Investment Income	4,091	7,331	11,422	
Taxation and non-specific grant income	(17,101)	(4,416)	(21,517)	
(Surplus) or deficit	(2,642)	523	(2,119)	
Opening General Fund and HRA balance at 31 March 2018	(43,644)			
Net (Surplus) / Deficit on General Fund and HRA balance in year	(2,642)			
Transfer between reserves	3,730			
Closing General Fund and HRA balance at 31 March 2019	(42,556)			
Analysed between General fund and HRA balances	General Fund	HRA	Total	
Opening General Fund and HRA balance at 31 March 2018	(13,156)	(30,488)	(43,644)	
Net (Surplus) / Deficit on General Fund and HRA balance in year	(1,040)	(1,602)	(2,642)	
Transfer between reserves	2,543	1,187	3,730	
In year movement in reserves	1,503	(415)	1,088	
Closing General Fund and HRA balance at 31 March 2019	(11,653)	(30,903)	(42,556)	
	Adjustments for capital purposes	Net Changes for Pension adjustments	Other Difference	Total Adjustments
	£'000	£'000	£'000	£'000
Business Services	(1,214)	(5,119)	93	(6,241)
Chief Executive	-	(1)	-	(1)
Communications & Culture	(548)	(7)	-	(555)
Regeneration & Growth	(6,624)	(10)	-	(6,635)
Neighbourhoods	(922)	(8)	-	(930)
Housing Revenue Account	13,424	(10)	-	13,413
Net Cost of Services	4,115	(5,156)	93	(949)
Other income & expenditure	3,341	-	-	3,341
Financing and Investment Income	(2,336)	(4,995)	-	(7,331)
Taxation and non-specific grant income	2,646	-	1,770	4,416
(Surplus) or deficit	7,766	(10,151)	1,863	(523)

Expenditure Funding Analysis 2017/18

	RESTATED Net Expenditure Chargeable to the GF & HRA balances £'000	RESTATED Adjustments between Funding and Accounting Basis £'000	Net Expenditure in the CIES £'000	
Business Services	8,199	2,021	10,221	
Chief Executive	693	22	715	
Communications & Culture	4,110	636	4,745	
Regeneration & Growth	(803)	4,550	3,747	
Neighbourhoods	9,491	1,712	11,202	
Housing Revenue Account	(12,943)	(53,457)	(66,400)	
Net Cost of Services	8,747	(44,517)	(35,770)	
Other income & expenditure	872	(4,162)	(3,290)	
Financing and Investment Income	6,638	2,327	8,965	
Taxation and non-specific grant income	(19,942)	(8,478)	(28,420)	
(Surplus) or deficit	(3,685)	(54,830)	(58,515)	
Opening General Fund and HRA balance at 31 March 2017	(44,727)			
Net (Surplus) / Deficit on General Fund and HRA balance in year	(3,685)			
Transfer between reserves	4,768			
Closing General Fund and HRA balance at 31 March 2018	(43,644)			
Analysed between General fund and HRA balances	General Fund	HRA	Total	
Opening General Fund and HRA balance at 31 March 2017	(14,344)	(30,383)	(44,727)	
Net (Surplus) / Deficit on General Fund and HRA balance in year	(2,783)	(902)	(3,685)	
Transfer between reserves	3,971	797	4,768	
In year movement in reserves	1,188	(105)	1,083	
Closing General Fund and HRA balance at 31 March 2018	(13,156)	(30,488)	(43,644)	
	Adjustments for capital purposes £'000	Net Changes for Pension adjustments £'000	RESTATED Other Difference £'000	Total Adjustments £'000
Business Services	(1,438)	(306)	(277)	(2,021)
Chief Executive	-	(22)	-	(22)
Communications & Culture	(472)	(164)	-	(636)
Regeneration & Growth	(4,312)	(238)	-	(4,550)
Neighbourhoods	(1,517)	(195)	-	(1,712)
Housing Revenue Account	53,727	(270)	-	53,457
Net Cost of Services	45,987	(1,194)	(277)	44,517
Other income & expenditure	4,162	-	-	4,162
Financing and Investment Income	2,307	(4,634)	-	(2,327)
Taxation and non-specific grant income	9,513		(1,035)	8,478
(Surplus) or deficit	61,969	(5,828)	(1,311)	54,830

Norwich City Council - 2018-19 Statement of Accounts

Restatement to reclassify adjustments involving the Collection Fund Adjustment Account from Business Services to Taxation and non-specific grant income.

Comprehensive Income and Expenditure Statement (CIES)

		2018/19			2017/18		
	Notes	Gross Expenditure	Gross Income	Net Expenditure	Gross Expenditure	Gross Income	Net Expenditure
		£'000	£'000	£'000	£'000	£'000	£'000
Business Services		74,471	(58,521)	15,950	71,723	(61,501)	10,222
Chief Executive		877	(7)	870	733	(18)	715
Communications & Culture		6,139	(1,172)	4,967	5,877	(1,132)	4,745
Regeneration & Growth		17,443	(12,709)	4,734	14,962	(11,216)	3,746
Neighbourhoods		17,301	(6,684)	10,617	18,671	(7,468)	11,203
Housing Revenue Account		40,762	(67,518)	(26,756)	3,899	(70,299)	(66,400)
Cost of Services		156,993	(146,611)	10,382	115,865	(151,634)	(35,769)
Other Operating Expenditure	11			(2,406)			(3,290)
Financing and Investment Income and Expenditure	12			11,422			8,965
Taxation and Non-Specific Grant Income	13			(21,517)			(28,421)
(Surplus) / Deficit on Provision of Services				(2,119)			(58,515)
(Surplus) / deficit on revaluation of non-current assets	14, 15 & 24			(2,267)			(14,699)
(Surplus) or deficit from investments in equity instruments designated at fair value through other comprehensive income	18			569			-
Actuarial (gains) / losses on pension assets / liabilities	45			16,057			(12,762)
Other Comprehensive (Income) and Expenditure				14,359			(27,461)
Total Comprehensive (Income) and Expenditure				12,240			(85,976)

The amounts disclosed above relating to the Housing Account do not match those in the Housing Revenue Account Income and Expenditure Account as the figures above are before corporate recharges and those in the Housing Revenue Account Income and Expenditure Account are after these recharges.

Movement in Reserves Statement

	General Fund Balance	Earmarked General Fund Balance Reserves	Housing Revenue Account	Earmarked H.R.A. Balance Reserves	Capital Receipts Reserve	Major Repairs Reserve	Capital Grants Unapplied	Total Usable Reserves	Unusable Reserves	Total Council Reserves
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Balance at 31 March 2018	13,156	7,860	30,488	500	33,997	7,000	8,079	101,080	577,083	678,163
Adjustments for the restatement of financial instruments	-	-	-	-	-	-	-	-	(501)	(501)
Balance at 1 April 2018	13,156	7,860	30,488	500	33,997	7,000	8,079	101,080	576,582	677,662
<u>Movement in reserves during 2018/19</u>										
Surplus/ (deficit) on provision of services	(14,832)	-	16,951	-	-	-	-	2,119	-	2,119
Other Comprehensive Income & Expenditure	-	-	-	-	-	-	-	-	(14,359)	(14,359)
Total Comprehensive Income & Expenditure	(14,832)	-	16,951	-	-	-	-	2,119	(14,359)	(12,240)
Adjustments between accounting basis & funding basis under regulations (note 9)	15,872	-	(15,349)	-	9,005	2,796	(2,938)	9,386	(9,386)	-
Net Increase/ (Decrease) before Transfers to Earmarked Reserves	1,040	-	1,602	-	9,005	2,796	(2,938)	11,505	(23,745)	(12,240)
Transfers to/from Earmarked Reserves (note 10)	(2,543)	2,695	(1,152)	1,000	-	-	-	-	-	-
Transfers between reserves	-	-	(35)	-	152	-	-	117	(117)	-
Other Adjustments	-	-	-	-	-	-	-	-	-	-
Increase/(Decrease) in 2018/19	(1,503)	2,695	415	1,000	9,157	2,796	(2,938)	11,622	(23,862)	(12,240)
Balance at 31 March 2019 carried forward	11,653	10,555	30,903	1,500	43,154	9,796	5,141	112,702	552,720	665,422

Norwich City Council - 2018-19 Statement of Accounts

	General Fund Balance	Earmarked General Fund Balance Reserves	Housing Revenue Account	Earmarked H.R.A. Balance Reserves	Capital Receipts Reserve	Major Repairs Reserve	Capital Grants Unapplied	Total Usable Reserves	Unusable Reserves	Total Council Reserves
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Balance at 31 March 2017 carried forward	14,344	3,699	30,383	3	26,554	-	4,879	79,862	512,334	592,196
<u>Movement in reserves during 2017/18</u>										
Surplus/ (deficit) on provision of services	59	-	58,456	-	-	-	-	58,515	-	58,515
Other Comprehensive Income & Expenditure	-	-	-	-	-	-	-	-	27,461	27,461
Total Comprehensive Income & Expenditure	59	-	58,456	-	-	-	-	58,515	27,461	85,976
Adjustments between accounting basis & funding basis under regulations (note 9)	2,724	-	(57,555)	-	7,171	7,000	3,200	(37,460)	37,460	-
Net Increase/ (Decrease) before Transfers to Earmarked Reserves	2,783	-	902	-	7,171	7,000	3,200	21,055	64,921	85,976
Transfers to/from Earmarked Reserves (note 10)	(3,971)	4,165	(691)	497	-	-	-	-	-	-
Transfers between reserves	-	-	(107)	-	279	-	-	172	(172)	-
Increase/(Decrease) in 2017/18	(1,188)	4,161	105	497	7,443	7,000	3,200	21,217	64,749	85,966
Balance at 31 March 2018 carried forward	13,156	7,860	30,488	500	33,997	7,000	8,079	101,080	577,083	678,163

Balance Sheet

	Notes	31-Mar-19	31-Mar-18
		£'000	£'000
Property, Plant & Equipment	14	931,415	921,445
Heritage Assets	15	25,545	25,545
Investment Properties	16	65,931	56,729
Intangible Assets	17	573	603
Long term Investments	19	4,478	3,024
Long Term Debtors	20	18,186	20,913
Long Term Assets		1,046,128	1,028,259
Short Term Investments	21	26,000	23,000
Assets Held for Sale	24	380	199
Short term Debtors	22	12,840	13,497
Inventories		28	28
Cash and Cash Equivalents	23	24,199	28,356
Current Assets		63,447	65,080
Short Term Borrowing	18	(806)	(2,866)
Short Term Creditors	25	(30,536)	(26,052)
Capital Grants Receipts in Advance Short Term	39	(704)	(678)
Current Liabilities		(32,046)	(29,596)
Long Term Creditors	26	(2,688)	(2,842)
Long term Borrowing	18	(199,900)	(199,902)
Other Long Term Liabilities	44	(204,221)	(178,004)
Provisions	27	(3,517)	(2,561)
Capital Grants Receipts in Advance Long Term	39	(1,781)	(2,271)
Long Term Liabilities		(412,107)	(385,580)
Net Assets		665,422	678,163
Usable Reserves	28	112,702	101,080
Unusable Reserves	29	552,720	577,083
Total Reserves		665,422	678,163

I certify that the statement of accounts gives a true and fair view of the financial position of the authority at 31 March 2019 and its income and expenditure for the year ended 31 March 2019.

These financial statements replace the unaudited financial statements signed by the Acting Chief Finance Officer on 31 May 2019

Signed:

Date:

Karen Watling

Chief Finance Officer

Cash Flow Statement

The Cash Flow Statement shows the changes in cash and cash equivalents of the Council during the reporting period.

The Statement shows how the Council generates and uses cash and cash equivalents by classifying cash flows as operating, investing or financing activities.

The amount of net cash flows arising from operating activities is a key indicator of the extent to which the operations of the Council are funded by way of taxation and grant income or from the recipients of services provided by the Council.

Investing activities represent the extent to which cash outflows have been made for resources which are intended to contribute to the Council's future service delivery. Cash flows arising from financing activities are useful in predicting claims on future cash flows by providers of capital (i.e. borrowing by the Council).

Cash is represented by cash in hand and deposits with financial institutions repayable on notice of not more than 24 hours demand without material penalty. Cash equivalents are highly liquid investments that mature in no more than months and that are readily convertible to known amounts of cash with low risk of change in value.

	Notes	2018/19	2017/18
		£'000	£'000
Net surplus or (deficit) on provision of services		2,119	58,515
Adjustments to net surplus or deficit on provision of services for non-cash movements	30	42,937	(22,719)
Adjustments for items included in the net surplus or deficit on the provision of services that are investing and financing activities	30	(17,622)	(17,300)
Net cash flows from Operating Activities		27,434	18,496
Investing Activities	31	(33,472)	(198)
Financing Activities	32	1,881	(8,776)
Net Increase or (decrease) in cash and cash equivalents		(4,157)	9,522
Cash and cash equivalents at the beginning of the reporting period	23	28,356	18,834
Cash and cash equivalents at the end of the reporting period	23	24,199	28,356

Notes to the Accounts

1. Accounting Policies

General Principles

The Statement of Accounts summarises the Council's transactions for the 2018/19 financial year and its position at 31 March 2019. The Council is required to prepare an annual Statement of Accounts by the Accounts and Audit Regulations 2015. These regulations require the Statement of Accounts to be prepared in accordance with proper accounting practices. These practices primarily comprise the Code of Practice on Local Authority Accounting in the United Kingdom 2018/19 and the Service Reporting Code of Practice 2018/19, supported by International Financial Reporting Standards (IFRS) and statutory guidance issued under section 12 of the 2003 Act.

The accounting convention adopted in the Statement of Accounts is principally historical cost, modified by the revaluation of certain categories of non-current assets and financial instruments.

The statement of accounts has been prepared on a going concern basis.

Accruals of Income & Expenditure

Activity is accounted for in the year that it takes place, not simply when cash payments are made or received. In particular:

- Revenue from the sale of goods is recognised when the Council transfers the significant risks and rewards of ownership to the purchaser and it is probable that economic benefits or service potential associated with the transaction will flow to the Council.
- Revenue from the provision of services is recognised when the Council can measure reliably the percentage of completion of the transaction and it is probable that economic benefits or service potential associated with the transaction will flow to the Council.
- Expenses in relation to services received (including services provided by employees) are recorded as expenditure when the services are received rather than when payments are made.
- Interest receivable on investments and payable on borrowings is accounted for respectively as income and expenditure on the basis of the effective interest rate for the relevant financial instrument rather than the cash flows fixed or determined by the contract.
- Rental income from the Council's housing stock is accounted for on the basis of a full year, i.e. 365 or 366 days as appropriate.

Where revenue and expenditure have been recognised but cash has not been received or paid, a debtor or creditor for the relevant amount is recorded in the Balance Sheet; the de Minimis for accruals is £5,000. Where debts may not be settled, the balance of debtors is written down and a charge made to revenue for the income that might not be collected.

Cash & Cash Equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are investments that mature within three months or less from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

In the Cash Flow Statement, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the Council's cash management.

Prior Period Adjustments, Changes in Accounting Policies & Estimates & Errors

Prior period adjustments may arise as a result of a change in accounting policies or to correct a material error. Changes in accounting estimates are accounted for prospectively, i.e., in the current and future years affected by the change and do not give rise to a prior period adjustment.

Changes in accounting policies are only made when required by proper accounting practices or the change provides more reliable or relevant information about the effect of transactions, other events and conditions on the Council's financial position or financial performance. Where a change is made, it is applied retrospectively (unless stated otherwise) by adjusting opening balances and comparative amounts for the prior period as if the new policy had always been applied.

Material errors discovered in prior period figures are corrected retrospectively by amending opening balances and comparative amounts for the prior period.

There are no changes in the accounting policies in the year.

Charges to Revenue for Non-Current Assets

Services, support services and trading accounts are debited with the following amounts to record the cost of holding non-current assets during the year:

- depreciation attributable to the assets used by the relevant service.
- revaluation and impairment losses on assets used by the service where there are no accumulated gains in the Revaluation Reserve against which the losses can be written off.
- amortisation of intangible non-current assets attributable to the service.

The Council is not required to raise Council tax to fund depreciation, revaluation and impairment losses or amortisations. However, it is required to make an annual contribution from revenue towards the reduction in its overall borrowing requirement, this provision known as the Minimum Revenue Provision (MRP), is equal to an amount calculated on a prudent basis determined by the Council in accordance with statutory guidance (England and Wales). Depreciation, revaluation and impairment losses and amortisations are therefore replaced by the contribution in the General Fund Balance (Minimum Revenue Provision), by way of an adjusting transaction with the Capital Adjustment Account in the Movement in Reserves Statement for the difference between the two. No MRP is currently charged on HRA debt, as the debt acquired in relation to the HRA, as it is outside the scope of this regime.

Events after the Balance Sheet Date

Events after the balance sheet date are those events, both favourable and unfavourable, that occur between the end of the reporting period and the date when the Statement of Accounts is authorised for issue. Two types of events can be identified:

- those that provide evidence of conditions that existed at the end of the reporting period – the Statement of Accounts is adjusted to reflect such events
- those that are indicative of conditions that arose after the reporting period – the Statement of Accounts is not adjusted to reflect such events, but where a category of events would have a material effect, disclosure is made in the notes of the nature of the events and their estimated financial effect.

Events taking place after the date of authorisation for issue are not reflected in the Statement of Accounts.

Exceptional Items

When items of income and expense are material, their nature and amount is disclosed separately, either on the face of the Comprehensive Income and Expense Statement or in the notes to the account.

Government Grants & Contributions

Whether paid on account, by instalments or in arrears, government grants and third party contributions and donations are recognised as due to the Council when there is reasonable assurance that:

- the Council will comply with the conditions attached to the payments, and
- the grants or contributions will be received.

Amounts recognised as due to the Council are not credited to the Comprehensive Income and Expenditure Statement until conditions attached to the grant or contribution have been satisfied. Conditions are stipulations that specify that the future economic benefits or service potential embodied in the asset acquired using the grant or contribution are required to be consumed by the recipient as specified, or future economic benefits or service potential must be returned to the transferor.

Monies advanced as grants and contributions for which conditions have not been satisfied are carried in the Balance Sheet as creditors. When conditions are satisfied, the grant or contribution is credited to the relevant service line (attributable revenue grants and contributions) or Taxation and Non-Specific Grant Income (non-ring-fenced revenue grants and all capital grants) in the Comprehensive Income and Expenditure Statement.

Where capital grants are credited to the Comprehensive Income and Expenditure Statement, they are reversed out of the General Fund Balance in the Movement in Reserves Statement. Where the grant has yet to be used to finance capital expenditure, it is posted to the Capital Grants Unapplied reserve. Where it has been applied, it is posted to the Capital Adjustment Account. Amounts in the Capital Grants Unapplied reserve are transferred to the Capital Adjustment Account once they have been applied to fund capital expenditure.

Community Infrastructure Levy

The Authority has elected to charge a Community Infrastructure Levy (CIL). The levy will be charged on new builds (chargeable developments for the Authority) with appropriate planning consent. The Council charges for and collects the levy, which is a planning charge. The income from the levy will be used to fund a number of infrastructure projects (these include transport, flood defences and schools) to support the development of the area.

CIL is received without outstanding conditions; it is therefore recognised at the commencement date of the chargeable development in the Comprehensive Income and Expenditure Statement in accordance with the accounting policy for government grants and contributions set out above. CIL charges will be largely used to fund capital expenditure. However, a small proportion of the charges may be used to fund revenue expenditure.

Investment Property

Investment properties are those that are used solely to earn rentals and/or for capital appreciation. The definition is not met if the property is used in any way to facilitate the delivery of services or production of goods or is held for sale.

Investment properties are measured initially at cost and subsequently at fair value. As a non-financial asset, investment properties are measured at highest and best use.

Properties are not depreciated but are revalued on a five year rolling programme according to market conditions with the exception of properties with a brought forward value in excess of £500,000 as these are valued every year. Based on consultation with the valuers, any other assets which may have significant volatility in fair value are also included in the assessment. Carrying values are reviewed annually to ascertain if materially different from market values for those assets not valued in year.

Revaluation gains and losses are recognised in the Financing and Investment Income and Expenditure line within the Comprehensive Income and Expenditure Statement. However, regulations do not permit unrealised gains and losses to impact the General Fund balance. Therefore, gains and losses are reversed via the Movement in Reserves Statement and posted to the Capital Adjustment Account and (for any sale proceeds greater than £10,000) the Capital Receipts Reserve

Rental income is recognised in the Financing and Investment Income and Expenditure line within the Comprehensive Income and Expenditure Statement on a straight-line basis.

Group Accounts

The Code requires local authorities to consider all their interests (including those in local authorities and similar bodies) and to prepare a full set of group financial statements where they have material interests in subsidiaries, associates or joint ventures. The Council has gone through a process in line with the Code guidance flowcharts and concluded Group Accounts are required in 2018/19. Further detail on the Group boundary judgement is included in note 3 and the Group Financial statements.

Leases

The Council as Lessee

Finance Leases

Leases are classified as finance leases where the terms of the agreement transfer substantially all the risks and rewards of ownership of the leased asset. Key factors considered include the length of the lease term in relation to the economic life of the asset, present value of the minimum lease payments in relation to the asset's fair value and whether the Council obtains ownership of the asset at the end of the lease term.

For leases of land and buildings, the land and building elements are considered separately for classification.

Property, plant and equipment held under finance leases is recognised on the Balance Sheet at the commencement of the lease at its fair value measured at the lease's inception (or the present value of the minimum lease payments, if lower). The asset recognised is matched by a liability for the obligation to pay the lessor. Initial direct costs of the Council are added to the carrying amount of the asset. Premiums paid on entry into a lease are applied to writing down the lease liability. Contingent rents are charged as expenses in the periods in which they are incurred.

Property, Plant and Equipment recognised under finance leases is accounted for using the policies applied generally to such assets, subject to depreciation being charged over the lease term if this is shorter than the asset's estimated useful life (where ownership of the asset does not transfer to the Council at the end of the lease period).

The interest element of finance leases is charged to Financing and Investment Income and Expenditure within the Comprehensive Income and Expenditure Statement. The amount of the finance lease payment to write down the liability is included within the Minimum Revenue Provision in line with statutory guidance.

Operating Leases

All other leases are treated as operating leases.

Rentals paid under operating leases are charged to the Comprehensive Income and Expenditure Statement as an expense of the services benefiting from use of the leased property, plant or equipment. Charges are made on a straight-line basis over the life of the lease, even if this does not match the pattern of payments (e.g., there is a rent-free period at the commencement of the lease).

The Council as Lessor

Finance Leases

Where the Council grants a finance lease over a property or an item of plant or equipment, the relevant asset is written out of the Balance Sheet as a disposal and replaced by a long-term debtor in the Balance Sheet valued on the future income due under the finance lease.

Operating Leases

Where the Council grants an operating lease over a property or an item of plant or equipment, the asset is retained in the Balance Sheet. Rental income is recognised in the Comprehensive Income and Expenditure Statement on a straight-line basis over the life of the lease, even if this does not match the pattern of payments (e.g. there is a premium paid at the commencement of the lease).

Overheads & Support Services

From 2016/17 the Code of Practice on Local Authority Accounting in the United Kingdom introduced the requirement for local authorities to report their service segments based on the way in which they operate and manage services, thereby allowing the reporting on the face of the Comprehensive Income and Expenditure Statement to align with how a local authority reports its performance internally to its management.

Corporate overhead allocations are made at the year-end and shared between users in proportion to the benefits received. However, during the year the authority reports to budget holders and members the financial performance without the impact of the corporate recharges. In deference to the intentions of CIPFA's review, the 2018/19 accounts have been reported without support cost recharges, showing support and overhead costs within their respective portfolio lines.

Fair Value Measurement

The council measures some of its non-financial assets such as surplus assets and investment properties at fair value at each reporting date. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement assumes that the transaction to sell the asset or transfer the liability takes place either:

- in the principal market for the asset or liability, or
- in the absence of a principal market, in the most advantageous market for the asset or liability

The council measures the fair value of an asset or liability using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

When measuring the fair value of a non-financial asset, the council takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The council uses valuation techniques that are appropriate in the circumstances and for which sufficient data is available, maximising the use of relevant observable inputs and minimising the use of unobservable inputs. Inputs to the valuation techniques in respect of assets and liabilities for which fair value is measured or disclosed in the council's financial statements are categorised within the fair value hierarchy, as follows:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities that the council can access at the measurement date
- Level 2 – inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly
- Level 3 – unobservable inputs for the asset or liability.

Reserves

The Council sets aside specific amounts as reserves for future policy purposes or to cover contingencies. Reserves are created by appropriating amounts out of the General Fund Balance in the Movement in Reserves Statement. When expenditure to be financed from a reserve is incurred it is charged to the appropriate service in that year to score against the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement. The reserve is then appropriated back into the General Fund Balance in the Movement in Reserves Statement so that there is no net charge against Council tax for the expenditure.

Certain reserves are kept to manage the accounting processes for non-current assets, financial instruments, and retirement and employee benefits, and do not represent usable resources for the Council – these reserves are explained in the relevant policies.

Revenue Expenditure Funded from Capital under Statute (REFCUS)

Expenditure incurred during the year that may be capitalised under statutory provisions but that does not result in the creation of a non-current asset has been charged as expenditure to the relevant service in the Comprehensive Income and Expenditure Statement in the year. Where the Council has determined to meet the cost of this expenditure from existing capital resources or by borrowing, a transfer in the Movement in Reserves Statement from the General Fund Balance to the Capital Adjustment Account then reverses out the amounts charged so that there is no impact on the level of Council tax.

The Collection Fund

The Collection Fund shows the transactions of the billing authority in relation to the collection from taxpayers and the distribution to local authorities and the Government of council tax and non-domestic rates. The Council, as a billing authority, is statutorily required to maintain a separate agency Collection Fund account, into which all transactions relating to collection of business rate and council tax income from taxpayers and distribution to local government bodies and central government are made. The Collection Fund account is accounted for separately from the General Fund.

The Council's share of council tax and business rates income is reflected in the Comprehensive Income and Expenditure Statement on an accruals basis in line with the Code. However the amount to be reflected in the General Fund is determined by regulation. Therefore there is an adjustment for the difference between the accrued income and the statutory credit made through the Movement in Reserves Statement and the Collection Fund Adjustment Account.

The cash flow statement only includes in revenue activities cash flows relating to its own share of council tax and business rates income collected. The difference between the government and the preceptors' share of the net cash collected and the net cash paid to them is included as a net movement in other liquid resources.

There are a number of Business Rates reliefs available to rate payers which are mandatory, the government funds these reliefs in full (except for Small Business Rate relief which it funds in part) via s31 grant to each authority. The s31 grant included in the CIES for the year that which is equal to the original NNDR1 estimate. Any excess over this amount is transferred to a S31 earmarked reserve and distributed in subsequent years against any deficit amounts.

Under the Business Rate Retention Scheme the government has calculated the Funding Baseline which each authority needs to fund its business as well as a Business Rate Baseline which relates to the collectable NNDR, the difference between the two will either result in an individual authority paying a tariff to, or receiving top-up from the government. In a two tier authority the County Council will be in a top-up position and the billing authority in a tariff position. The tariff or top-up is reflected in the authority's individual CIES i.e. does not go through the Collection Fund.

The authority is required to calculate whether it is in a levy or safety net position at year end. If the authority's income from NNDR and the s31 grant less the tariff paid is greater than the funding baseline then a levy is payable according to the levy formula, the percentage of levy is capped at 50%. If the authority's income from

NNDR and the s31 grant less the tariff paid is less than 92.5% of the funding baseline then the authority is entitled to a safety net payment. Any levy/ safety net amounts are accrued and included in the CIES and in creditors/debtors as appropriate in the Balance Sheet.

2. Accounting Standards that have been issued but have not been adopted

The Council is required to disclose information relating to the impact of the accounting changes on the financial statements as a result of the adoption by the Code of a new standard that has been issued, but is not yet required to be adopted by the Council. The Council is required to make disclosure of the estimated effect of the new standard in these financial statements.

At the balance sheet date, the following new standards have been published but not yet adopted by the Code of Practice on Local Government Accounting in the United Kingdom:

- **IFRS 16 Leases** will require local authorities that are lessees to recognise most leases on their balance sheet as right-of-use assets with corresponding lease liabilities. CIPFA LASAAC have deferred implementation for local government to 1 April 2020.
- **IAS 40 Investment Property: Transfers of Investment Property** provides further explanation of the instances in which property can be reclassified as investment property. This will have no impact on the Council as it already complies.
- **IFRIC 22 Foreign Currency Transactions and Advance Consideration** clarifies the treatment of payments in a foreign currency made in advance of obtaining or delivering services or goods. The Council does not have any material transactions within the scope of the amendment.
- **IFRIC 23 Uncertainty over Income Tax Treatments** provides additional guidance on income tax treatment where there is uncertainty. This is not expected to have any impact on the single entity or group accounts.
- **IFRS 9 Financial Instruments: prepayment features with negative compensation** amends IFRS 9 to make clear that amortised cost should be used where prepayments are substantially lower than the unpaid principal and interest. The Council has no loans to which this will apply.

3. Critical Judgments in Applying Accounting Policies

In applying the accounting policies set out in Note 1, the Council has had to make certain judgments about complex transactions or those involving uncertainty about future events. The critical judgments made in the Statement of Accounts are:

- There is a high degree of uncertainty about future funding for local government. However, the Council has determined that this uncertainty is not yet sufficient to provide an indication that the assets of the Council might be impaired as a result of a need to close facilities and reduce levels of service provision.
- Note 16 Financial Instruments details the authority's Investment Strategy and approach to managing risk. None of the authority's investments are impaired;
- The Council has undertaken an analysis to classify the leases it holds, both as a lessee and lessor, as either operating or finance leases. The accounting policy for leases has been applied to these arrangements and assets are recognised or derecognised (as appropriate) as Property, Plant and Equipment in the Council's Balance Sheet
- The Council has reviewed all property assets in accordance with the policy for Investment Properties and classified as appropriate
- The Council has reviewed all property assets in accordance with the policy for Assets Held for Sale and reclassified as appropriate
- Insurance fund levels are maintained on advice from the council's insurance manager

The preparation of financial statements also requires management to exercise judgement in applying the council's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions or estimates are significant are disclosed below:

Property, Plant and Equipment

In determining the useful economic life of property, plant and equipment, judgement needs to be exercised in estimating the length of time that assets will be operational. Judgements are also required regarding the classification of specialist/non-specialist assets and in determining residual values.

Valuers also make a range of judgements when determining the values of assets held at fair value.

The significant assumptions applied in estimating the fair values are:

- For income producing properties, the Valuers adopted an investment approach where they applied a capitalisation rate, as a multiplier, against the current and, if any, reversionary income streams. Following market practice they construct their valuations adopting hardcore methodology where the reversions are generated from regular short-term uplifts of market rent. They would normally apply a term and reversion approach where the next event is one which fundamentally changes the nature of the income or characteristics of the investment. Where there is an actual exposure or a risk thereto of irrecoverable costs, including those of achieving a letting, an allowance is reflected in the valuation;
- The assessment of rental values is formed purely for the purposes of assisting in the formation of an opinion of capital value and is generally on the basis of Market Rent, as defined in "the Red Book". Where circumstances dictate that it is necessary to utilise a different rental value in the capital valuation, the valuers will generally set out the reasons for this in their report;
- Vacant buildings, in addition to the above methodology, may also be valued and analysed on a comparison method with other capital value transactions where applicable; and
- Owner-occupied properties are valued on the basis of existing use value, thereby assuming the premises are vacant and will be required for the continuance of the existing business. Such valuations ignore any higher value that might exist from an alternative use.

Investment Properties

IAS 40 *Investment properties* ("IAS 40") requires that properties are classified as investment properties where they are held for the purpose of capital appreciation or to earn rentals. To comply with IAS 40, judgement needs to be exercised in determining whether these properties should be classified as investment properties in accordance with IAS 40. As investment properties are valued at fair value with movements in the fair value being recorded in the income statement this could have a significant effect on the reported surplus or deficit of the Council.

Post Retirement Benefits

Pensions liability – the estimation of the net liability to pay pensions depends on a number of complex judgements relating to the discount rate used, the rate at which salaries are projected to increase, changes in retirement ages, mortality rates and expected returns on pension fund assets. Actuaries are engaged to provide the Authority with expert advice about the assumptions to be applied. The assumptions made and sensitivity analyses are provided in note 45.

Group Boundaries

The Code of Practice requires local authorities with interests in subsidiaries, associated and joint ventures to prepare group accounts in addition to their own single entity financial statements, unless the interest is not material.

The group boundaries have been estimated using criteria associated with the Code of Practice and the following relationships determined:

Norwich Regeneration Limited	Subsidiary	Consolidated
NPS Norwich Ltd	Associate	Consolidated
Norwich Norse (Environmental) Limited	Associate	Consolidated
Norwich Norse (Building) Limited	Associate	Consolidated
Three Score Open Space Management Limited	Subsidiary	Not Material
Norwich City New Co Ltd	Subsidiary	Not Material

Due to the material levels of transactions going through Norwich Regeneration Ltd (NRL) in 2018-19, consolidated group accounts have been prepared. As a subsidiary, the accounts of NRL have been consolidated with those of the Council on a line by line basis, and any balances and transactions between parties have been eliminated in full.

4. Assumptions made about future and other major sources of estimation uncertainty

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the balance sheet date and the amounts reported for the revenues and expenses during the year. However, the nature of estimation means that actual outcomes could differ from those estimates.

The key judgements and estimation uncertainty that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are:

Items	Uncertainties	Effect if Actual Results differ from Assumptions
Business Rates	<p>Since the introduction of the Business Rates retention Scheme in April 2013, Local Authorities are liable for successful appeals against business rates charged to business in 2018/19 and earlier financial years in their proportionate share. As at the 31 March 2019 117 appeals remain outstanding relating to the 2005 and 2010 rating lists. A provision has been recognised for the best estimate of the amount that businesses have been overcharged for the period totalling £2.6m.</p> <p>Following the 2017 revaluation, a new check, challenge and appeal process has been introduced by the Valuation Office Agency; the impact of which is highly uncertain with only 25 challenges lodged to date (of which 11 are outstanding at 31 March 2019). A provision has been made for the estimated success of future appeals from the 2017 list of £4.2m which equates to 5.2% of annual net rates payable. A 1% increase in the coverage for the 2017 list would increase the provision by £0.8m.</p>	Should the outstanding appeals be successful, the amount owed to businesses may be more than estimated, in which case the proportionate share of this would require an increase to the provision. However there may be appeals that are not successful or they may be successful but the amount owed to businesses be less than estimated, which would result in a reduction in the appeals provision.
Property, Plant and Equipment (excluding Housing Stock) £155.0m	Assets are depreciated over useful lives that are dependent on assumptions about the level of repairs and maintenance that will be incurred in relation to individual assets. The current economic climate makes it uncertain that the Council will be able to sustain its current spending on repairs and maintenance, bringing into doubt the useful lives assigned to assets.	If the useful life of assets is reduced, depreciation increases and the carrying amount of the assets falls. It is estimated that the annual depreciation charge for assets would increase by £0.315m for every year that useful lives had to be reduced.

Norwich City Council - 2018-19 Statement of Accounts

Items	Uncertainties	Effect if Actual Results differ from Assumptions
Property, Plant and Equipment (excluding Housing Stock) £155.0m	<p>Apart from infrastructure, community and assets under construction, the basis of value for all assets is Current Value. Current value may be either the Existing Use Value, Depreciated replacement Cost or Fair Value depending on the property type and classification.</p> <p>Of the balance £31.441m (20%) of assets are held at depreciated replacement cost (DRC). This method is used where there is no established property market which would enable a reliable valuation by any other method.</p>	<p>Property values are affected by a number of factors and a 1% change in the assumed valuation of other land and buildings and surplus assets totalling £131.295m would equate to £1.312m.</p>
Pensions Liability £204.1m	<p>Estimation of the net liability to pay pensions depends on a number of complex judgments relating to the discount rate used, the rate at which salaries are projected to increase, changes in retirement ages, mortality rates and expected returns on pension fund assets.</p> <p>The liability valuation includes a past service cost for the estimated impact of legal rulings on Transitional Protection Arrangements (£0.596m) and Guaranteed Minimum Pension (GMP) (£3.014m). Further details on the calculation and impact of the rulings are provided in Note 45.</p> <p>A firm of consulting actuaries is engaged to provide the Council with expert advice about the assumptions to be applied.</p>	<p>The sensitivities resulting in an impact on the Council's finances are disclosed in Note 45.</p> <p>The estimate of the GMP impact is based on employer data as at 31 March 2016 and will be revised at the upcoming valuation during 2019.</p>
Arrears	<p>At 31 March 2019, the Council had a balance of sundry debtors for £3.3m. A review of significant balances suggested that an impairment of doubtful debts ranging from 10% to 100% was appropriate. However, in the current economic climate it is not certain that such an allowance would be sufficient.</p>	<p>If collection rates were to deteriorate, an increase in the amount of the impairment for doubtful debt would be required.</p>
Housing Stock £776.0m	<p>The housing stock is not individually componentised, for valuation purposes a beacon approach is used with the assumption that the beacon property is fully upgraded. Each property in that beacon is then reduced by percentages for each component that is not upgraded.</p>	<p>The percentages used to reduce the value may not reflect the true depreciated value of the individual components.</p> <p>The valuation of housing stock may be under or overstated Property values are affected by a number of factors - a 1% change in the assumed valuation would equate to £7.760m.</p>

Norwich City Council - 2018-19 Statement of Accounts

Items	Uncertainties	Effect if Actual Results differ from Assumptions
Housing Stock £776.0m	The housing stock is not individually componentised, for depreciation purposes council dwellings have their individual components identified as to date of upgrade and using the asset life as advised by the council's valuers, the depreciation associated with each properties components is calculated.	<p>The use of standard lives to calculate components and assumption of full depreciation on components not upgraded may not be valid.</p> <p>The depreciation of council dwellings may be under or overstated The depreciation charge is £14.060m. It is estimated that the annual depreciation charge for assets would increase by £0.459m for every year that useful lives had to be reduced.</p>
Fair value measurement of investment property	The Council's external valuers use valuation techniques to determine the fair value of investment property. This involves developing estimates and assumptions consistent with how market participants would price the property. The valuers base their assumptions on observable data as far as possible, but this is not always available. In that case, the valuers use the best information available. Information about the valuation techniques and inputs used in determining the fair value of the council's assets and liabilities is disclosed further in Note 16.	<p>The total value of investment properties is £65.932m. Of this £51.150m (78%) is a Level 2 valuation and £14.782m (22%) Level 3 valuation. Level 3 valuations use significant unobservable inputs to determine the fair value measurements. Significant changes in any of the unobservable inputs would result in a significantly lower or higher fair value measurement for investment properties and financial assets</p> <p>A 1% change in the assumed valuation of investment property would equate to £0.659m</p>
Britain leaving the European Union: asset values and pension liabilities	There is a high level of uncertainty about the implications of Britain leaving the European Union. It is not possible at this time to predict the impact on asset values and discount rates. The assumption has been made that this will not significantly impair the value of the Council's assets or change the discount rate. However, this assumption needs to be revisited and reviewed regularly.	Higher impairment allowances may need to be charged in the future if asset values fall. If the discount rate changes, the size of the net pension liability will also vary.

5. Material Items of Income and Expense

During 2018/19 the Council advanced a £0.900m loan to its wholly-owned subsidiary Norwich Regeneration Ltd. This brings the total loan outstanding to £12.400m (2017/18 £11.500m). The Council has also invested an additional £0.524m in the form of cash equity into NRL during 2018/19.

The Council has made three material purchases of commercial investment properties during the 2018/19 financial year. The total acquisition costs for the three purchases totalled £16.3m. During the period the Council has begun an extension to one of its commercial properties, the cost to date included with Investment Property is £2.5m.

6. Expenditure and Income by Nature

The authority's expenditure and income is analysed as follows:		
	2018/19	2017/18
Income	£000	£000
Fees, charges and other service income	(91,543)	(91,888)
Interest and investment income	(5,077)	(3,048)
Authority's share of income from Council Tax and Non-Domestic Rates	(40,332)	(38,033)
Government grants and contributions	(7,405)	(15,415)
Gain on disposal of non-current assets	(3,365)	(4,276)
Housing Benefit contributions and allowances	(56,798)	(59,419)
Total	(204,521)	(212,077)
Expenditure		
Employee benefits expenses	30,729	25,827
Pension Interest cost and expected return on assets	4,995	4,634
Other service expenses	55,001	59,358
Depreciation, amortisation, revaluation and impairment	19,453	(30,471)
Interest payments	8,161	8,791
Payments to Housing Capital Receipts Pool	1,097	1,114
Housing Benefit expenditure	56,745	59,281
Non-Domestic rates levy	26,221	25,027
Total	202,402	153,563
(Surplus) or deficit on the Provision of services	(2,119)	(58,515)

7. Segmental Income

Income received on a segmental basis is analysed below:		
	2018/19	2017/18
	£000	£000
Revenue from External customers	(95,384)	(94,390)
Other Income	(109,137)	(117,687)
Total Income	(204,521)	(212,077)

8. Events after the Reporting Date

The statement of accounts were authorised for issue by the Chief Finance Officer on 31 July 2019. Events taking place after this date are not reflected in the financial statements or notes. Where events taking place before this date provided information about conditions existing at 31 March 2019, the figures in the financial statements and notes have been adjusted in all material respects to reflect the impact of this information.

During April 2019 the Council's Housing Revenue Account purchased 31 dwellings at Rayne Park at a cost of £7.0m. The properties were purchased from the Council's wholly-owned subsidiary Norwich Regeneration Limited and will be used as social housing.

In June 2019 the Supreme Court upheld a ruling that changes made by the government to the pensions of judges and firefighters were unlawful on the grounds of age discrimination. The implications of the ruling are expected to apply to the Local Government Pension Scheme. The decision which effectively removed the Government's ability to further appeal the judgement is considered to be an adjusting event as the ruling confirms that the council had a present obligation as at the balance sheet date.

The expected outcome of the judgement is that more scheme members will see an enhanced benefit rather than just those currently subject to the specific protections. The Fund's actuary has estimated that for Norwich City Council its total liabilities could be 0.4% higher as at 31 March 2019. This estimate equates to £0.596m and has been adjusted for in the net pension liability disclosed in Note 45. These numbers are high level estimates based on scheme level calculations and depend on several key assumptions.

During July 2019 the Council purchased a new investment property for a purchase price of £4.9m (excluding Stamp Duty Land Tax).

9. Adjustments between Accounting Basis and Funding Basis under regulations

This note details the adjustments that are made to the total comprehensive income and expenditure recognised by the Council in the year in accordance with proper accounting practice to the resources that are specified by statutory provisions as being available to the Council to meet future capital and revenue expenditure

The following sets out a description of the reserves that the adjustments are made against.

General Fund Balance

The General Fund is the statutory fund into which all the receipts of an authority are required to be paid and out of which all liabilities of the authority are to be met, except to the extent that statutory rules might provide otherwise. These rules can also specify the financial year in which liabilities and payments should impact on the General Fund Balance, which is not necessarily in accordance with proper accounting practice. The General Fund Balance therefore summarises the resources that the Council is statutorily empowered to spend on its services or on capital investment (or the deficit of resources that the Council is required to recover) at the end of the financial year— however, the balance is not available to be applied to funding HRA services.

Housing Revenue Account Balance

The Housing Revenue Account Balance reflects the statutory obligation to maintain a revenue account for local authority council housing provision in accordance with Part VI of the Local Government and Housing Act 1989. It contains the balance of income and expenditure as defined by the 1989 Act that is available to fund future expenditure in connection with the Council's landlord function or (where in deficit) that is required to be recovered from tenants in future years.

Major Repairs Reserve

The Authority is required to maintain the Major Repairs Reserve. The MRR is restricted to being applied to new capital investment in HRA assets or the financing of historical capital expenditure by the HRA. The balance shows the MRR that has yet to be applied at the year-end.

Capital Receipts Reserve

The Capital Receipts Reserve holds the proceeds from the disposal of land or other assets, which are restricted by statute from being used other than to fund new capital expenditure or to be set aside to finance historical capital expenditure. The balance on the reserve shows the resources that have yet to be applied for

Capital Grants Unapplied

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The Capital Grants Unapplied Account (Reserve) holds the grants and contributions received towards capital projects for which the Council has met the conditions that would otherwise require repayment of the monies but which have yet to be applied to meet expenditure. The balance is restricted by grant terms as to the capital expenditure against which it can be applied and/or the financial year in which this can take place.

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2018/19	General Fund Balance	Housing Revenue Account	Capital Receipts Reserve	Major Repairs Reserve	Capital Grants Unapplied	Movement in Usable Reserves	Movement in Unusable Reserves
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Adjustments involving the Capital Adjustment Account							
<u>Reversal of items debited or credited to the Comprehensive Income and Expenditure Statement</u>							
Charges for depreciation and impairment of non-current assets	(3,076)	(17,496)	-	-	-	(20,572)	20,572
Excess dep'n over HRA MRA	-	-	-	-	-	-	-
Revaluation gains / (Losses) on Property, Plant and Equipment	(252)	5,267	-	-	-	5,015	(5,015)
Movement in Market Value of Investment Properties	(2,697)	-	-	-	-	(2,697)	2,697
Capital Grants and Contributions Applied	1,657					1,657	(1,657)
Movement in Donated Assets Account	66					66	(66)
Revenue expenditure funded from capital under statute	(5,828)					(5,828)	5,828
Amounts of non-current assets written off on disposal or sale as part of a gain/loss on disposal to the Comprehensive Income and Expenditure Statement	(4,356)	(7,972)				(12,328)	12,328
<u>Insertion of items not debited or credited to the Comprehensive Income and expenditure Statement</u>							
Statutory provision for the financing of capital investment	316	96				412	(412)
Capital expenditure charged against the General Fund and HRA balances	840	11,144				11,984	(11,984)
Adjustments involving the Capital Grants Unapplied Account							
Capital Grants and contributions unapplied credited to the Comprehensive Income and Expenditure Statement	835	87			(922)	-	
Application of grants to capital financing transferred to the Capital Adjustment Account					3,860	3,860	(3,860)
Adjustments involving the Capital Receipts Reserve:							
Transfer of cash sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	5,027	10,938	(15,965)			-	
Use of Capital Receipts Reserve to finance new capital expenditure			5,607			5,607	(5,607)
Contribution from the Capital receipts Reserve towards administration costs of non-current asset disposals	(67)	(189)	256			-	
Contribution from the Capital receipts Reserve to Finance the payments to the Government capital receipts pool	(1,097)		1,097			-	

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2018/19	General Fund Balance	Housing Revenue Account	Capital Receipts Reserve	Major Repairs Reserve	Capital Grants Unapplied	Movement in Usable Reserves	Movement in Unusable Reserves
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Adjustments involving the Deferred Capital Receipts Reserve							
Transfer of deferred sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	(77)		77			-	
Transfer to the Capital receipts Reserve upon receipt of cash			(78)			(78)	78
Adjustments involving the Major Repairs Reserve							
Reversal of Major Repairs Allowance credited to the HRA		14,601		(14,601)		-	
Use of Major Repairs Reserve to finance new capital expenditure				11,805		11,805	(11,805)
Adjustments involving the Financial Instruments Adjustment Account							
Amount by which finance costs charged to the Comprehensive Income and Expenditure Statement are different from finance costs chargeable in the year in accordance with statutory requirements	93					93	(93)
Adjustments involving the Pensions Reserve							
Reversal of items relating to retirement benefits debited or credited to the Comprehensive Income and Expenditure Statement	(14,884)	(2,634)				(17,518)	17,518
Employer's pension contributions and direct payments to pensioners payable in the year	5,860	1,507				7,367	(7,367)
Adjustments involving the Collection Fund Adjustment Account							
Amount by which Council tax and business rates income credited to the Comprehensive Income and Expenditure Statement is different from Council tax income calculated for the year in accordance with statutory requirements	1,770					1,770	(1,770)
Total Adjustments	(15,870)	15,349	(9,006)	(2,796)	2,938	(9,385)	9,385

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	General Fund Balance	Housing Revenue Account	Capital Receipts Reserve	Major Repairs Reserve	Capital Grants Unapplied	Movement in Usable Reserves	Movement in Unusable Reserves
2017/18 comparative figures	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Adjustments involving the Capital Adjustment Account							
<u>Reversal of items debited or credited to the Comprehensive Income and Expenditure Statement</u>							
Charges for depreciation and impairment of non-current assets	(3,938)	(15,607)	-	-	-	(19,545)	19,545
Revaluation gains / (Losses) on Property, Plant and Equipment	5,565	43,013	-	-	-	48,578	(48,578)
Movement in Market Value of Investment Properties	1,755	-	-	-	-	1,755	(1,755)
Capital Grants and Contributions Applied	1,424	4	-	-	-	1,428	(1,428)
Movement in Donated Assets Account	-	-	-	-	-	-	-
Revenue expenditure funded from capital under statute	(8,768)	-	-	-	-	(8,768)	8,768
Amounts of non-current assets written off on disposal or sale as part of a gain/loss on disposal to the Comprehensive Income and Expenditure Statement	(734)	(10,714)	-	-	-	(11,448)	11,448
HRA Self Financing Debt						-	-
<u>Insertion of items not debited or credited to the Comprehensive Income and expenditure Statement</u>							
Statutory provision for the financing of capital investment	262	90	-	-	-	352	(352)
Capital expenditure charged against the General Fund and HRA balances	550	12,527	-	-	-	13,077	(13,077)
Adjustments involving the Capital Grants Unapplied Account	-	-	-	-	-	-	-
Capital Grants and contributions unapplied credited to the Comprehensive Income and Expenditure Statement	6,926	1,159	-	-	(8,085)	-	-
Application of grants to capital financing transferred to the Capital Adjustment Account	-	-	-	-	4,885	4,885	(4,885)
Adjustments involving the Capital Receipts Reserve:	-	-	-	-	-	-	-
Transfer of cash sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	1,100	14,772	(15,872)	-	-	-	-
Use of Capital Receipts Reserve to finance new capital expenditure	-	-	7,284	-	-	7,284	(7,284)
Contribution from the Capital receipts Reserve towards administration costs of non-current asset disposals	(26)	(277)	303	-	-	-	-
Contribution from the Capital receipts Reserve to Finance the payments to the Government capital receipts pool	(1,114)	-	1,114	-	-	-	-

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	General Fund Balance	Housing Revenue Account	Capital Receipts Reserve	Major Repairs Reserve	Capital Grants Unapplied	Movement in Usable Reserves	Movement in Unusable Reserves
2017/18 comparative figures	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Adjustments involving the Deferred Capital Receipts Reserve							
Transfer of deferred sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	-	-	-	-	-	-	-
Transfer to the Capital receipts Reserve upon receipt of cash	-	-	(1)	-	-	(1)	1
Adjustments involving the Major Repairs Reserve	-	-	-	-	-	-	-
Reversal of Major Repairs Allowance credited to the HRA	-	14,001	-	(14,001)	-	-	-
Use of Major Repairs Reserve to finance new capital expenditure	-	-	-	7,001	-	7,001	(7,001)
Adjustments involving the Financial Instruments Adjustment Account	-	-	-	-	-	-	-
Amount by which finance costs charged to the Comprehensive Income and Expenditure Statement are different from finance costs chargeable in the year in accordance with statutory requirements	(277)	-	-	-	-	(277)	277
Adjustments involving the Pensions Reserve	-	-	-	-	-	-	-
Reversal of items relating to retirement benefits debited or credited to the Comprehensive Income and Expenditure Statement	(9,584)	(2,969)	-	-	-	(12,553)	12,553
Employer's pension contributions and direct payments to pensioners payable in the year	5,168	1,557	-	-	-	6,725	(6,725)
Adjustments involving the Collection Fund Adjustment Account	-	-	-	-	-	-	-
Amount by which Council tax and business rates income credited to the Comprehensive Income and Expenditure Statement is different from Council tax income calculated for the year in accordance with statutory requirements	(1,034)	-	-	-	-	(1,034)	1,034
Total Adjustments	(2,725)	57,556	(7,172)	(7,000)	(3,200)	37,459	(37,459)

10. Transfers to/from Earmarked and Other Reserves

This note sets out the amounts set aside from the General Fund and HRA balances in earmarked reserves to provide financing for future expenditure plans and the amounts posted back from earmarked reserves to meet General Fund and HRA expenditure in 2018/19 and 2017/18.

The following sets out a description of the reserves;

Insurance Reserve

The Insurance Reserve was established to cover the excesses carried in respect of claims under various insurance policies, particularly public and employers' liability, subject to periodic review of the appropriate level at which any 'stop-loss' arrangements apply.

An evaluation of the balance on the Insurance Reserve has been undertaken and the amount set aside to cover the uninsured risks at 31 March 2019 is based on the assessed liability. Included within this balance is an amount to cover potential liabilities following the trigger of the Municipal Mutual Insurance Limited (MMI) Scheme of Arrangement.

S31 Earmarked Reserve

Central government compensates local authorities for changes to business rates reliefs. This compensation is made outside of the rate retention scheme by means of a Section 31 (S31) grant directly to the general fund. The S31 Earmarked Reserve holds the unused balance of the S31 grant monies received in 2017/18 and 2018/19. These monies will be transferred to the General Fund Reserves in future years to mitigate the delayed impact of deficits on the NNDR Collection Fund as properly accounted for under regulation.

Similar transfers in and out of the reserve will take place each year whilst the S31 grant is received.

Revenue Grants Unapplied Reserves

This reserve is the balance of revenue grant income received that has no conditions applied to it but where the grant has yet to be applied. This ensures that amounts are set aside from the General Fund and the Housing Revenue Account balances to provide financing to meet the requirements of the grant. The amounts set aside will be transferred back to meet General Fund and Housing Revenue Account expenditure in future years, the transfer being accounted for in the Movement in Reserves Statement within the transfers to/from Earmarked reserves line.

Invest to Save Reserves

The Invest to Save Reserves for both the General Fund and Housing Revenue Account were set up to support the delivery of savings and efficiencies through the Fit for the Future Transformation Programme. The reserve is expected to be utilised to support the implementation of a new operating model and IT investment over the next 2-3 years.

Commercial Property Reserve

The Council has a significant and increasing investment property portfolio. The Commercial Property Reserve has been created using a proportion of the net income generated from the investment properties during the year and will be used to provide funding for any future void and rent free periods as well as any repairs/upgrades required to the property. The reserve will help to safeguard the future value of the investment properties and the rental income stream, thereby minimising the risk of holding these assets and of fluctuations in the income return. It is planned that the reserve will continue to be built up as the investment portfolio grows.

Norwich Regeneration Ltd Reserve

The Council has made a commercial loan of £12.4m (2017/18 £11.5m) to its wholly-owned subsidiary Norwich Regeneration Ltd (NRL). The company is using the loan to finance its house building at the Threescore and Mile Cross sites and the Council receives an income stream through the loan interest payments. The MTFs includes plans for significant future lending to the company.

An earmarked reserve has been set up to smooth any fluctuations in net income received by the Council from the lending to NRL. It will provide a buffer in case the income is lower than anticipated due to the company not borrowing as much or as early from the council as planned (e.g. due to delays in construction).

Elections Reserve

This is to provide future funding for council election costs which vary each year according to the differing local and national elections cycles.

	Balance at 31 March 2017	Transfers Out 2017/18	Transfers In 2017/18	Balance at 31 March 2018	Transfers Out 2018/19	Transfers In 2018/19	Balance at 31 March 2019
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
General Fund							
Insurance Reserve	407	(133)	407	681	(56)	310	935
S31 Earmarked Reserve	1,053	(713)	1,825	2,165	(120)	-	2,045
Mousehold Conservators Reserve	5	-	3	8	-	1	9
General Fund Invest to Save Reserve	86	(75)	2,637	2,648	-	1,614	4,262
Revenue Grants Unapplied Reserve GF	2,142	(208)	138	2,072	(245)	14	1,841
Revenue Grants Unapplied Reserve HRA	4	(4)	-	-	-	-	-
Commercial Property Earmarked Reserve	-	-	123	123	-	935	1,058
Norwich Regeneration Ltd Earmarked Reserve	-	-	50	50	-	243	293
Elections Earmarked Reserve	-	-	113	113	-	-	113
HRA Invest to Save Reserve	-	-	500	500	-	1,000	1,500
Total	3,697	(1,133)	5,796	8,360	(421)	4,117	12,056

Transfers between other reserves of £151,620 (2017/18 £279,500) in the Movement in Reserves Statement comprise Decent Home Loan & Home Improvement Loan repayments of £117,672 (2017/18 £172,314) and repayment of Right-to-Buy discounts of £33,948 (2017/18 £107,236).

11. Other Operating Expenditure

	2018/19	2017/18
	£'000	£'000
Payments to the Government Housing Capital Receipts Pool	1,097	1,114
(Gains)/Losses on the disposal of non-current assets	(3,365)	(4,276)
Provision Market	(145)	(163)
Livestock Market	7	35
Total	(2,406)	(3,290)

The surplus of £0.138m (2017/18 surplus £0.128m) from Market trading (Provision and Livestock) is not allocated back to services but included in other operating expenditure above

12. Financing and Investment Income and Expenditure

	2018/19	2017/18
	£'000	£'000
Interest payable and similar charges	8,161	8,791
(Gains)/Losses on the disposal of investment property	(361)	(265)
Pension interest cost and expected return on pension assets	4,995	4,634
Interest Receivable and similar income	(1,237)	(545)
Income and expenditure in relation to investment properties and changes in their fair value	44	(3,683)
Other investment income	(300)	(12)
Impairment of Soft Loans	120	45
Total	11,422	8,965

13. Taxation and Non-Specific Grant Income

	2018/19	2017/18
	£'000	£'000
Council tax income	(9,401)	(8,964)
Non domestic rates income and expenditure	(30,931)	(29,069)
Non-ring fenced government grants	(4,760)	(5,902)
Capital grants and contributions	(2,646)	(9,513)
Business Rates - Tariff & Levy	26,221	25,027
Total	(21,517)	(28,421)

14. Property Plant and Equipment

Accounting Policy

Recognition

Expenditure on the acquisition, creation or enhancement of Property, Plant and Equipment is capitalised on an accruals basis, provided that it is probable that the future economic benefits or service potential associated with the item will flow to the Council and the cost of the item can be measured reliably. Expenditure that maintains but does not add to an asset's potential to deliver future economic benefits or service potential (i.e., repairs and maintenance) is charged as an expense when it is incurred.

The de minimis level for accounting for expenditure as capital is £5,000.

Measurement

Assets are initially measured at cost, comprising:

- the purchase price
- any costs attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management

The Council does not capitalise borrowing costs incurred whilst assets are under construction.

The cost of assets acquired other than by purchase is deemed to be its fair value, unless the acquisition does not have commercial substance (i.e., it will not lead to a variation in the cash flows of the Council). In the latter case, where an asset is acquired via an exchange, the cost of the acquisition is the carrying amount of the asset given up by the Council.

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Assets are then carried in the Balance Sheet using the following measurement bases:

- infrastructure, community assets and assets under construction – depreciated historical cost
- dwellings – fair value, determined using the basis of existing use value for social housing (EUV-SH)
- all other assets – fair value, determined as the amount that would be paid for the asset in its existing use (existing use value – EUV)

Where there is no market-based evidence of fair value because of the specialist nature of an asset, depreciated replacement cost (DRC) is used as an estimate of fair value.

Where non-property assets that have short useful lives or low values (or both), depreciated historical cost basis is used as a proxy for fair value.

Assets included in the Balance Sheet at fair value are revalued sufficiently regularly to ensure that their carrying amount is not materially different from their fair value at the year-end, but as a minimum every five years. Increases in valuations are matched by credits to the Revaluation Reserve to recognise unrealised gains. Gains are credited to the Comprehensive Income and Expenditure Statement where they arise from the reversal of a loss previously charged to a service.

Where decreases in value are identified, they are accounted for by:

- where there is a balance of revaluation gains for the asset in the Revaluation Reserve, the carrying amount of the asset is written down against that balance (up to the amount of the accumulated gains)
- where there is no balance in the Revaluation Reserve or an insufficient balance, the carrying amount of the asset is written down against the relevant service line(s) in the Comprehensive Income and Expenditure Statement.

The Revaluation Reserve contains revaluation gains recognised since 1 April 2007 only, the date of its formal implementation. Gains arising before that date have been consolidated into the Capital Adjustment Account.

Componentisation

The 2018/19 CIPFA Code of Practice on Local Authority Accounting states that each part of an item of Property, Plant and Equipment (PP&E) with a cost that is significant in relation to the total cost of the item shall be depreciated separately, applied from 1 April 2010 onwards. Where there is more than one significant part of the same asset which has the same useful life and depreciation method, such parts may be grouped in determining the depreciation charge. In adopting the Code, the Authority has developed the following Componentisation Policy using the approach set out in LAAP bulletin 86:

- Assets within PP&E, excluding Council dwellings with a carrying value of £1m and below, will be disregarded for componentisation as the impact upon the reported cost of service is not considered material.
- Assets, excluding Council dwellings that are above the £1m de-minimis threshold will be componentised where the cost of the component:
 - i) Is significant in relation to the overall total cost of the asset and
 - ii) Has a different useful life and/or method of depreciation to the main asset.

This policy excludes land assets which are already identified separately.

Council dwellings are not individually componentised. The valuation of dwellings is based on a beacon approach using the assumption that the beacon property is fully upgraded. Each property in that beacon has a reduction in value, as a percentage, for each component that is not upgraded.

Impairment

Assets are assessed at each year-end as to whether there is any indication that an asset may be impaired. Where indications exist and any possible differences are estimated to be material, the recoverable amount of the

asset is estimated and, where this is less than the carrying amount of the asset, an impairment loss is recognised for the shortfall.

Where impairment losses are identified, they are accounted for by:

- where there is a balance of revaluation gains for the asset in the Revaluation Reserve, the carrying amount of the asset is written down against that balance (up to the amount of the accumulated gains)
- where there is no balance in the Revaluation Reserve or an insufficient balance, the carrying amount of the asset is written down against the relevant service line(s) in the Comprehensive Income and Expenditure Statement.

Where an impairment loss is reversed subsequently, the reversal is credited to the relevant service line(s) in the Comprehensive Income and Expenditure Statement, up to the amount of the original loss, adjusted for depreciation that would have been charged if the loss had not been recognised.

Depreciation

Depreciation is provided for on all Property, Plant and Equipment assets by the systematic allocation of their depreciable amounts over their useful lives. An exception is made for assets without a determinable finite useful life (i.e. freehold land and certain Community Assets) and assets that are not yet available for use (i.e., assets under construction).

Depreciation is calculated on the following bases:

- Dwellings – from 1st April 2012 depreciation is calculated based on the useful life of the individual components of the dwelling (30-50 years)
- Other buildings – straight-line allocation over the useful life of the property as estimated by the valuer (30-100 years)
- Vehicles – a percentage of the value of each class of assets in the Balance Sheet, as advised by a suitably qualified officer (25% carrying amount)
- Infrastructure – straight-line allocation of between 25-40 years.
- Plant, furniture & equipment – straight line allocation over the useful life of asset (3-25 years)

Where an item of Property, Plant and Equipment assets has major components whose cost is significant in relation to the total cost of the item, the components are depreciated separately.

Revaluation gains are also depreciated, with an amount equal to the difference between current value depreciation charged on assets and the depreciation that would have been chargeable based on their historical cost being transferred each year from the Revaluation Reserve to the Capital Adjustment Account.

Disposals & Non-Current Assets Held for Sale

When it becomes probable that the carrying amount of an asset will be recovered principally through a sale transaction rather than through its continuing use, it is reclassified as an Asset Held for Sale.

The asset is revalued immediately before reclassification and then carried at the lower of this amount and fair value less costs to sell. Where there is a subsequent decrease to fair value less costs to sell, the loss is posted to the Other Operating Expenditure line in the Comprehensive Income and Expenditure Statement. Gains in fair value are recognised only up to the amount of any previous losses recognised in the Surplus or Deficit on Provision of Services.

If assets no longer meet the criteria to be classified as Assets Held for Sale, they are reclassified back to non-current assets and valued at the lower of their carrying amount before they were classified as held for sale; adjusted for depreciation, amortisation or revaluations that would have been recognised had they not been classified as Held for Sale, and their recoverable amount at the date of the decision not to sell.

When an asset is disposed of or decommissioned, the carrying amount of the asset in the Balance Sheet (whether Property, Plant and Equipment or Assets Held for Sale) is written off to the Other Operating

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Expenditure line in the Comprehensive Income and Expenditure Statement as part of the gain or loss on disposal.

Receipts from disposals (if any) are credited to the same line in the Comprehensive Income and Expenditure Statement also as part of the gain or loss on disposal (i.e. netted off against the carrying value of the asset at the time of disposal). Any revaluation gains accumulated for the asset in the Revaluation Reserve are transferred to the Capital Adjustment Account.

Amounts received for a disposal in excess of £10,000 are categorised as capital receipts. A proportion of receipts relating to housing disposals (75% for dwellings, 50% for land and other assets, net of statutory deductions and allowances) is payable to the Government. The balance of receipts is required to be credited to the Capital Receipts Reserve, and can then only be used for new capital investment or set aside to reduce the Council's underlying need to borrow (the capital financing requirement). Receipts are appropriated to the Reserve from the General Fund Balance in the Movement in Reserves Statement.

The written-off value of disposals is not a charge against Council tax, as the cost of non-current assets is fully provided for under separate arrangements for capital financing. Amounts are appropriated to the Capital Adjustment Account from the General Fund Balance in the Movement in Reserves Statement.

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Movements in 2018/19	Council Dwellings	Other Land and Buildings	Vehicles, Plant, Furniture and equipment	Infrastructure Assets	Community Assets	Surplus Assets	Assets Under Construction	Total Property, Plant & Equipment
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Cost or Valuation								
At 1 April 2018	762,348	141,255	27,357	2,777	11,708	270	17,760	963,475
Additions	24,044	1,551	1,000	35	101	-	760	27,491
Revaluation increases / (decreases) recognised in the Revaluation Reserve	3,987	(8,241)	-	-	-	24	-	(4,230)
Revaluation decreases recognised in the Surplus / (Deficit) on the Provision of Services	(14,480)	(3,398)	-	-	-	-	-	(17,878)
Revaluation write back of prior year deficit recognised in the Surplus / (Deficit) on the Provision of Services	7,888	1,189	-	-	-	-	-	9,077
Derecognition – Disposals	(7,430)	-	(196)	-	-	-	-	(7,626)
Derecognition - Other	(168)	-	-	-	-	-	-	(168)
Demolition	-	(162)	-	-	-	-	-	(162)
Assets Reclassified (to) / from Held for Sale	(745)	-	-	-	-	-	-	(745)
Other Movements in Cost or Valuation	6,709	8,695	(15)	-	-	-	(11,518)	3,871
At 31 March 2019	782,153	140,889	28,146	2,812	11,809	294	7,002	973,105
Accumulated Depreciation & Impairment								
At 1 April 2018	(5,025)	(11,754)	(23,992)	(1,142)	(109)	(8)	-	(42,030)
Depreciation charge	(14,060)	(2,555)	(645)	(79)	-	(7)	-	(17,346)
Depreciation written out to the Surplus/Deficit on Provision of Services	12,308	979	-	-	-	-	-	13,287
Depreciation write-back on revaluation to Revaluation Reserve	1,754	4,888	-	-	-	8	-	6,650
Impairment losses / (reversals) recognised in CIES	(1,176)	(1,373)	-	-	-	-	-	(2,549)
Impairment losses / (reversals) recognised in RR	58	(65)	-	-	-	-	-	(7)
Derecognition – Disposals	-	-	196	-	-	-	-	196
Derecognition - Other	-	-	-	-	109	-	-	109
At 31 March 2019	(6,141)	(9,880)	(24,441)	(1,221)	-	(7)	-	(41,690)
Net Book Value								
At 31 March 2019	776,012	131,009	3,705	1,591	11,809	287	7,002	931,415
At 31 March 2018	757,322	129,500	3,365	1,636	11,600	262	17,760	921,445

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Comparative Movements in 2017/18	Council Dwellings	Other Land & Buildings	Vehicles, Plant, Furniture & equipment	Infrastructure Assets	Community Assets	Surplus Assets	Assets Under Construction	Total Property, Plant & Equipment
£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Cost or Valuation								
At 1 April 2017	721,442	132,520	27,200	2,772	11,577	270	11,987	907,768
Additions	13,995	1,881	185	5	131	-	8,781	24,978
Revaluation increases / (decreases) recognised in the Revaluation Reserve	4,216	6,423	-	-	-	-	-	10,639
Revaluation decreases recognised in the Surplus / (Deficit) on the Provision of Services	(2,074)	(4,028)	-	-	-	-	-	(6,102)
Revaluation write back of prior year deficit recognised in the Surplus / (Deficit) on the Provision of Services	32,069	4,710	-	-	-	-	-	36,779
Derecognition – Disposals	(9,481)	-	(28)	-	-	-	-	(9,509)
Derecognition - Other	(278)	-	-	-	-	-	-	(278)
Demolition	-	(16)	-	-	-	-	-	(16)
Assets Reclassified (to) / from Held for Sale	(710)	(74)	-	-	-	-	-	(784)
Other Movements in Cost or Valuation	3,169	(161)	-	-	-	-	(3,008)	-
At 31 March 2018	762,348	141,255	27,357	2,777	11,708	270	17,760	963,475
Accumulated Depreciation & Impairment								
At 1 April 2017	(4,831)	(15,238)	(23,247)	(1,063)	(100)	(8)	-	(44,487)
Depreciation charge	(13,473)	(2,567)	(773)	(78)	(8)	(8)	-	(16,907)
Depreciation written out to the Surplus/Deficit on Provision of Services	12,507	2,605	-	-	-	-	-	15,112
Depreciation write-back on revaluation to Revaluation Reserve	965	2,369	-	-	-	8	-	3,342
Impairment losses / (reversals) recognised in CIES	(193)	601	-	-	-	-	-	408
Impairment losses / (reversals) recognised in RR	1	473	-	-	-	-	-	474
Derecognition – Disposals	-	-	28	-	-	-	-	28
Derecognition - Other	(2)	2	-	-	-	-	-	-
At 31 March 2018	(5,026)	(11,755)	(23,992)	(1,141)	(108)	(8)	-	(42,030)
Net Book Value								
At 31 March 2018	757,322	129,500	3,365	1,636	11,600	262	17,760	921,445
At 31 March 2017	716,610	117,281	3,954	1,708	11,477	261	11,988	863,279

Valuations

The Council operates a 5-year rolling programme of revaluations in relation to land and buildings except for revaluation of Housing Revenue Account Assets which is carried out on an annual basis. The assets are valued by our external valuers NPS Property Consultants Ltd.

Current year valuations were carried out by:

Gillian Knox MRICS (NPS)

Deborah O'Shea MRICS (NPS)

Grant Brewer MRICS (NPS)

HRA Dwellings

The date of valuation is 31 March 2019.

The valuers undertook a full revaluation at 31 March 2016. The valuations were undertaken in accordance with the RICS Valuation – Professional Standards 2012 as published by the Royal Institution of Chartered Surveyors.

For each operational asset, that is, those held, occupied and used by the Council in the direct delivery of services for which the Council has either a statutory or a discretionary responsibility, a Current Value Existing Use Value (EUV) has been provided, except in the case of housing stock where Existing Use Value for Social Housing is appropriate (EUV-SH). EUV-SH assumes the property is let for its existing use as social housing.

EUV-SH valuations are arrived at by means of a beacon approach. The beacons are valued on the additional assumptions that there is no potential residential redevelopment of the site or intensification of use. They are then adjusted by a regional adjustment factor, in this case for the Eastern region at 62% (2017/18 62%), to arrive at EUV-SH to reflect the fact that sitting tenants enjoy rents lower than market rents and tenants' rights including Right to Buy.

Any reference to Existing Use Value is not recognised under International Financial Reporting Standards and the use of Existing Use Value (Social Housing) is a departure from International Accounting Standards. This departure is in accordance with current CIPFA and DCLG guidance

Under paragraph 4.1.2.40 of the Code, if an item of property comprises two or more significant components with substantially different useful lives, then each component is treated separately for depreciation purposes and depreciated over its individual lives.

Due to the onerous amount of work that would be involved in componentising all the council dwellings, this has not been done. However for valuation purposes, the property used as the beacon in each beacon type, are fully upgraded. For all other dwellings in the beacon; a percentage reduction is made for each component that has not been upgraded. The percentage reduction is that advised by the Council's valuers.

The valuations are made on the following assumptions:

- That no high alumina cement, asbestos, or other deleterious material was used in the construction of any property and that none has been subsequently incorporated.
- That the properties are not subject to any unusual or especially onerous restrictions, encumbrances or outgoing and that good title can be shown.
- That the properties and their values are unaffected by any matters which would be revealed by a local search or inspection of any register and that the use and occupation are both legal.
- That inspection of those parts which have not been inspected would not cause us to alter our opinion of value.
- That the land and properties are not contaminated, nor adversely affected by radon.

- That no allowances have been made for any rights obligations or liabilities arising from the Defective Premises Act 1972.

HRA Non-Dwellings

The date of valuation is 31 March 2019.

The valuers undertook a full revaluation at 31 March 2016. The valuations were undertaken in accordance with the RICS Valuation – Professional Standards 2012 as published by the Royal Institution of Chartered Surveyors.

Apart from infrastructure, community and assets under construction, the basis of value for all assets is Current Value. Current value may be either the Existing Use Value, Depreciated replacement Cost or Fair Value depending on the property type and classification.

EUV is used only for valuing property that is owner-occupied. Fair value is used to value property held as surplus assets or properties held for sale.

In accordance with changes brought about by the HRA item 8 post- transition outcomes, Impairment and valuation losses not covered by revaluation reserve in relation to HRA non-dwellings can now be reversed in the same way as losses for dwellings. This is a change, as under transition any such losses for non-dwellings could not be reversed and therefore impacted on the HRA balance in full.

As with dwellings, valuation gains for non-dwellings, where taken to the HRA income and expenditure statement, can also be reversed under the new Determination, again by a transfer to the CAA via the movement in reserves statement. Note that this change has been applied prospectively from 1 April 2017 only.

General Fund Assets

The date of valuation is 1 April 2018.

The Council carries out a rolling programme that ensures that all Property, Plant and equipment required to be measured at current value is revalued at least every five years. Valuations are carried out by the Council's external valuers, NPS Property Consultants Ltd, in accordance with the methodologies and bases for estimation set out by the Royal Institution of Chartered surveyors.

Apart from infrastructure, community and assets under construction, the basis of value for all assets is Current Value. Current value may be either the Existing Use Value, Depreciated replacement Cost or Fair Value depending on the property type and classification.

EUV is used only for valuing property that is owner-occupied. Fair value is used to value property held for investment purposes, surplus assets or properties held for sale.

The valuation cycle fluctuated due to asset reclassifications, disposals and additions and any additional revaluations which occur due to the portfolio review and impairment review.

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VALUATION CYCLE '000s	Council dwellings	Other Land & Buildings	Community assets	Infrastructure	Vehicles, Plant, & Equipment	AUC	Surplus properties	Total PPE
Valued at historical cost			11,809	1,592	3,705	7,002		24,108
Valued at current value								-
2018-19	776,011	75,928					287	852,226
2017-18		48,152						48,152
2016-17		1,997						1,997
2015-16		1,015						1,015
2014-15		3,917						3,917
Total	776,011	131,009	11,809	1,592	3,705	7,002	287	931,415

15. Heritage Assets

Heritage assets are assets with historic, artistic, scientific, technological, geophysical or environmental qualities which are held and maintained principally for their contribution to knowledge & culture.

Museums collections

The museums are run by the Norfolk Museums & Archaeology Service (NMAS) which is regarded as one of the leaders in the museum sector.

The Council's heritage assets are relatively static, and significant acquisitions and donations are rare. Where they do occur acquisitions are initially recognised at cost and subsequently at valuation where available.

Material disposals are rare. However, any disposals are accounted for in accordance with the Council's accounting policies on property, plant and equipment. The proceeds of disposals, if any, are accounted for in accordance with the Council's general provisions relating to the disposal of property, plant and equipment.

Heritage Buildings

There are a number of buildings within the city which are considered to be of significant historical value.

Where the buildings have an operational use, as offices or museums for instance, they are classified as operational assets and are depreciated and valued on a rolling five year program.

Four of the buildings are considered to be heritage assets and in the category of National Treasures. These are assets which are incapable of meaningful valuation, in that there is no recognised method of traditional valuation which gives any degree of accuracy. Therefore these assets are held at nil value.

Civic Plate & Regalia

The Council owns a large collection of Civic Plate and Regalia which date back to the 19th century. This collection is stored, managed and cared for on behalf of the Council by NMAS in line with County Council and National Museums standards. The collection of Civic Plate and Regalia is reported in the Balance Sheet at market value. Individual items in the collection are periodically revalued by an external valuer with any surplus being credited to the revaluation reserve. Any deficit on revaluation, after utilisation of any revaluation reserve in respect of the individual asset, is reported in the Comprehensive Income and Expenditure Statement. The Civic Plate and Regalia collection are deemed to have indeterminate lives and a high residual value; hence the Council do not consider it appropriate to charge depreciation.

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Paintings

The Council owns a collection of paintings which are stored, managed insured, valued and cared for on behalf of the Council by NMAS in line with County Council and National Museums standards. The collection of paintings is reported in the Balance Sheet at insurance value. Individual items in the collection are periodically revalued by an external valuer with any surplus being credited to the revaluation reserve. Any deficit on revaluation, after utilisation of any revaluation reserve in respect of the individual asset, is reported in the Comprehensive Income and Expenditure Statement. The collection of paintings is deemed to have indeterminate lives and a high residual value; hence the Trustees do not consider it appropriate to charge depreciation.

Sculptures and Bronzes

The Council owns 25 sculptures and bronzes which are situated in external locations around the city. The Sculptures and Bronzes are reported in the Balance Sheet at insurance value and are periodically revalued by an external valuer with any surplus being credited to the revaluation reserve. Any deficit on revaluation, after utilisation of any revaluation reserve in respect of the individual asset, is reported in the Comprehensive Income and Expenditure Statement.

Statues, Architectural Ornamentation, Plaques, Fountains etc

The Council owns 60 of the above which are situated in external locations around the city. The assets are reported in the Balance Sheet at insurance value and are periodically revalued by an external valuer with any surplus being credited to the revaluation reserve. Any deficit on revaluation, after utilisation of any revaluation reserve in respect of the individual asset, is reported in the Comprehensive Income and Expenditure Statement

Reconciliation of the carrying value of the Heritage Assets held by the Council

	Civic Plate & Regalia	Paintings	Sculptures & Bronzes	Statues, Fountain etc	Buildings	Total Heritage Assets
	£000	£000	£000	£000	£000	£000
Valuation						
1st April 2017	8,078	4,675	6,930	2,437	3,405	25,525
Additions	-	-	-	-	-	-
Disposals	-	-	-	-	-	-
Revaluations	-	-	-	20	-	20
31st March 2018	8,078	4,675	6,930	2,457	3,405	25,545
Valuation						
1st April 2018	8,078	4,675	6,930	2,457	3,405	25,545
Additions	-	-	-	-	-	-
Disposals	-	-	-	-	-	-
Revaluations	-	-	-	-	-	-
31st March 2019	8,078	4,675	6,930	2,457	3,405	25,545

Valuations

The Council's external valuer (Christopher Hartop and Juliet Nusser) carried out a full valuation of the collection of civic plate and regalia as at 31 January 2014. The valuations were based on commercial markets, including recent transaction information from auctions where similar types of silverware are regularly being purchased. . A review of these valuations was completed as at 31 January 2019 to ensure that they remain current, in accordance with the code requirements. No changes to the valuations were required.

There are two particularly significant exhibits within the collection which are:

- The Reade Salt - A rare and important Elizabeth I silver-gilt standing or drum salt (William Cobbold I 1568), valued by our external valuers as £2.5m
- The Howard Ewer and Basin - An early 17th century silver-gilt ewer and basin or rosewater dish (1617), valued by our external valuers as £2.0m

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At any time approximately 50 percent of the collection of regalia and civic plate are on display in Shirehall museum, 34 percent in the Castle Museum and 15 percent in public meeting rooms at City Hall.

The Council's external valuer (Bonhams Fine Art Valuer and Auctioneers) carried out a full valuation of the collection of paintings, sculptures, bronzes, statues, plaques, fountains, memorials etc as at 31 March 2012.

In accordance with the accounting code a full valuation every five years is not required as there is no prescribed minimum period between valuations however, the code includes a requirement that authorities review the carrying amounts of these heritage assets carried at valuation with sufficient regularity to ensure they remain current.

In 2016-17 a review of the valuations was carried out by Bonhams who advised that the only piece that would need updating at this stage would be the Barbara Hepworth which was last valued at £1.3m. The Modern British Art specialists have provided an up-to-date auction estimate of £3.0m - £5.0m and for insurance suggested £6.0m.

A particularly significant exhibit within the collection is the portrait of Sir Harbord Harbord by Gainsborough. The portrait has been valued by an external valuer at £2.5m.

At any time approximately 17 percent of the collection of paintings are on display in the Castle Museum, 19 percent in Blackfriars Hall, 10 percent in public meeting rooms at City Hall, 9 percent in St Andrews Hall and 5 percent in Strangers Hall. The remaining items are held in storage but access is permitted to scholars and others for research purposes.

The Heritage buildings valuations were also reviewed by NPS in 2016 -17 who advised that no revaluations were required

In 2017/18 a review of the specialist valuation for the Gurney Clock was completed by Michlmayr Clock and Watchmakers Ltd. As a result of this the valuation is now £490k.

16. Investment Properties

The following items of income and expense have been accounted for in the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement

	2018/19	2017/18
	£000	£000
Rental income from investment property	(3,841)	(2,503)
Direct operating expenses arising from investment property	1,187	575
Net (gains)/losses from fair value adjustments	2,697	(1,755)
Total	43	(3,683)

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There are no restrictions on the Authority's ability to realise the value inherent in its investment property or on the Authority's right to the remittance of income and the proceeds of disposal. The Authority has no contractual obligations to purchase, construct or develop investment property or repairs, maintenance or enhancement. The following table summarises the movement in the fair value of investment properties over the year:

	2018/19	2017/18
	£000	£000
Balance at start of the year	56,729	41,773
Additions:		
Subsequent expenditure	19,722	13,615
Disposals	(4,061)	(414)
Net gains / (losses) from fair value adjustments	(2,697)	1,755
Transfers (to) / from Property, Plant & Equipment	(3,871)	-
Transfers (to) / from Long Term Debtors	109	-
Balance at end of year	65,931	56,729

The Additions figure in the table above includes expenditure of £2.529m for an extension to Barnet House, Corby. This is expected to be completed in 2019/20.

The revaluation gains are reversed out in the movement in Reserve Statement so as to have no impact on Council Tax requirement.

The introduction of IFRS 13 fair value measurement from 1 April 2015 resulted in a change in the classification of properties into different 'levels' which are based on the relevant fair value hierarchy.

Investment Property Fair Value Hierarchy

Details of the authority's investment properties and information about the fair value hierarchy as at 31 March 2019

	Other significant observable inputs (level 2)	Significant unobserva ble inputs (level 3)	Fair value as at 31 March 2019
Recurring fair value measurements using:	£000	£000	£000
Industrial	7,568	10,186	17,754
Offices	6,285	920	7,205
Other	21,863	3,610	25,473
Residential	1,131	-	1,131
Retail	14,302	66	14,368
Total	51,149	14,782	65,931

Investment Property Fair Value Hierarchy

Details of the authority's investment properties and information about the fair value hierarchy as at 31 March 2018

	Other significant observable inputs (level 2)	Significant unobservable inputs (level 3)	Fair value as at 31 March 2018
Recurring fair value measurements using:	£000	£000	£000
Industrial	7,231	13,040	20,271
Offices	7,580	446	8,026
Other	6,512	4,875	11,387
Residential	1,131	2,940	4,071
Retail	12,908	66	12,974
Total	35,362	21,367	56,729

There were no transfers between Levels 1 and 2 during the year

Valuation techniques used to determine Level 2 and 3 Fair values for Investment Properties

Valuation techniques used to determine Level 2 fair values for Investment Properties

The fair value of Level 2 investment property has been measured using a market approach, which takes into account comparable evidence for similar transactions, for similar properties in similar locations, with yields chosen by comparison to similar transactions adjusted to allow for factors such as lease terms, strength of covenant, rent review periods and other lease clauses, voids, etc.

There are significant observable inputs, including physical inspection of location, size, accommodation, facilities, suitability etc. detailed lease terms, strength of covenant, general repair and condition together with yield evidence from comparable transactions.

Valuation techniques used to determine Level 3 fair values for Investment Properties

The fair value of level 3 investment property, valuations have been based on comparable transactions to calculate gross development costs and gross development values to arrive at a residual land value.

The following factors have been also been taken into account: location and topography, title and legal constraints, planning advice, access and ground conditions.

The authority's Investment properties categorised as Level 3 in the fair value hierarchy due to the fact that the measurement technique uses significant unobservable inputs to determine the fair value measurements (and there is no reasonably available information that indicates that market participants would use different assumptions).

Highest and Best use of Investment Properties

In estimating the fair value of the Authority's investment properties, the highest and best use of the properties is deemed to be their current use.

Valuation Techniques

There has been no change in the valuation techniques used during the year for investment properties.

Reconciliation of fair value measurements (using significant observable inputs) categorised within Level 2 of the fair value hierarchy

	2018/19					
	Industrial	Offices	Other	Residential	Retail	Total
Investment Properties Level 2	£000	£000	£000	£000	£000	£000
Opening balance	7,231	7,580	6,512	1,131	12,908	35,362
Reclassification to OLB	-	-	-	-	20	20
Transfer between disclosure category	(4,079)	(392)	13,375	-	(7,467)	1,437
Transfers into Level 2	-	-	774	-	-	774
Transfers out of Level 2	(1,392)	(515)	(741)	2,940	-	292
Total gains or (losses) for the period included in surplus or deficit on the provision of services resulting from changes in the fair value	(474)	(29)	(616)	-	(711)	(1,830)
Additions	6,389	-	2,559	-	9,926	18,874
Disposals	(107)	(359)	-	(2,940)	(374)	(3,780)
Balance at end of year	7,568	6,285	21,863	1,131	14,302	51,149

	2017/18					
	Industrial	Offices	Other	Residential	Retail	Total
Investment Properties Level 2	£000	£000	£000	£000	£000	£000
Opening balance	3,010	7,680	4,352	898	5,832	21,772
Transfer between disclosure category	-	-	-	69	(69)	-
Transfers into Level 2	-	-	-	-	-	-
Transfers out of Level 2	-	-	(62)	-	-	(62)
Total gains or (losses) for the period included in surplus or deficit on the provision of services resulting from changes in the fair value	142	(36)	(123)	164	-	147
Additions	4,079	-	2,345	-	7,186	13,610
Disposals	-	(64)	-	-	(41)	(105)
Balance at end of year	7,231	7,580	6,512	1,131	12,908	35,362

Gains or losses arising from changes in the fair value of the investment property are recognised in surplus or deficit on the provision of services – financing and investment income and expenditure line.
The transfers out of level 2 were due to new lettings being agreed.

Reconciliation of fair value measurements (using significant unobservable inputs) categorised within Level 3 of the fair value hierarchy

	2018/19					
	Industrial	Offices	Other	Residential	Retail	Total
Investment Properties Level 3	£000	£000	£000	£000	£000	£000
Opening balance	13,039	446	4,875	2,940	66	21,365
Reclassification to OLB	-	-	(3,891)	-	-	(3,891)
Transfer between disclosure category	(3,959)	312	2,210	-	-	(1,437)
Transfers into Level 3	1,392	515	741	(2,940)	-	(292)
Transfers out of Level 3	-	-	(774)	-	-	(774)
Total gains or (losses) for the period included in surplus or deficit on the provision of services resulting from changes in the fair value	(34)	(353)	(370)	-	-	(757)
Additions	29	-	819	-	-	848
Disposals	(281)	-	-	-	-	(281)
Balance at end of year	10,186	920	3,610	-	66	14,781

	2017/18					
	Industrial	Offices	Other	Residential	Retail	Total
Investment Properties Level 3	£000	£000	£000	£000	£000	£000
Opening balance	12,553	544	3,900	2,940	66	20,003
Transfer between disclosure category	-	-	-	-	-	-
Transfers into Level 3	-	-	62	-	-	62
Transfers out of Level 3	-	-	-	-	-	-
Total gains or (losses) for the period included in surplus or deficit on the provision of services resulting from changes in the fair value	483	-	1,124	-	-	1,607
Additions	4	-	-	-	-	4
Disposals	-	(98)	(211)	-	-	(309)
Balance at end of year	13,040	446	4,875	2,940	66	21,367

Gains or losses arising from changes in the fair value of the investment property are recognised in surplus or deficit on the provision of services – financing and investment income and expenditure line.
The transfers into level 3 followed reassessment by the valuers.

Valuation process for Investment Properties

The fair value of the council's investment property is valued in a five year rolling programme; except for the year ended 31 March 2016 the whole portfolio was valued as at 1 April 2015 following the introduction of IFRS13. All valuations are carried out by our external valuers NPS Property Consultants Ltd. All valuations are carried out in accordance with methodologies and bases for estimation set out in the professional standards of the Royal Institute of Chartered Surveyors.

Current year valuations were carried out by:

Gillian Knox MRICS (NPS)
Deborah O'Shea MRICS (NPS)
Grant Brewer MRICS (NPS)

17. Intangible Assets

The Council accounts for its software as intangible assets, to the extent that the software is not an integral part of a particular IT system and accounted for as part of the hardware item of Property, Plant and Equipment. The intangible assets are purchased software and licenses. The software is given a finite useful life, based on assessments of the period that the software is expected to be of use to the Council.

The carrying amount of intangible assets is amortised on a straight-line basis. Of the amortisation of £256,628 charged to revenue in 2018/19, £89,770 was charged in respect of the telephony system to the Customer Contact cost centre and then absorbed as an overhead across all the service headings in the Cost of Services. It is not possible to quantify exactly how much of the amortisation is attributable to each service heading. Of the remaining £166,858, £152,440 related to software and all charges were made to the General Fund. The movement on Intangible Asset balances during the year is as follows:

	2018/19	2017/18
	£000	£000
Balance at the start of the year		
· Net carrying amount	603	553
· Additions	227	305
· Disposals	-	(77)
Amortisation for the period	(257)	(255)
Disposals	-	77
Net Carrying amounts at the end of the year	573	603
Comprising:		
· Gross carrying amount	1,934	1,707
· Accumulated amortisation	(1,361)	(1,104)
	573	603

18. Financial Instruments

Accounting Policy

Financial instruments are recognised on the Balance Sheet when the Council becomes a party to the contractual provisions of a financial instrument. They are classified based on the business model for holding the instruments and their expected cashflow characteristics.

Financial Liabilities

Financial liabilities are initially measured at fair value and subsequently measured at amortised cost. For the Council's borrowing this means that the amount presented in the Balance Sheet is the outstanding principal repayable (plus accrued interest).

Annual charges to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement are based on the carrying amount of the liability, multiplied by the effective rate of interest for the instrument.

Financial Assets

To meet new Code requirements, financial assets are now classified into one of three categories:

- Financial assets held at amortised cost. These represent loans and loan-type arrangements where repayments or interest and principal take place on set dates and at specified amounts. The amount presented in the Balance Sheet represents the outstanding principal received plus accrued interest. Interest credited to the CIES is the amount receivable as per the loan agreement.
- Fair Value Through Other Comprehensive Income (FVOCI) – These assets are measured and carried at fair value. All gains and losses due to changes in fair value (both realised and unrealised) are accounted for through a reserve account, with the balance debited or credited to the CIES when the asset is disposed of.
- Fair Value Through Profit and Loss (FVTPL). These assets are measured and carried at fair value. All gains and losses due to changes in fair value (both realised and unrealised) are recognised in the CIES as they occur.

The authority's business model is to hold investments to collect contractual cash flows. Financial assets are therefore classified as amortised cost, except for those whose contractual payments are not solely payment of principal and interest (i.e. where the cash flows do not take the form of a basic debt instrument).

Expected Credit Loss Model

The authority recognises expected credit losses on all of its financial assets held at amortised cost or where relevant FVOCI, either on a 12-month or lifetime basis. The expected credit loss model also applies to lease receivables and contract assets. Only lifetime losses are recognised for trade receivables (debtors) held by the authority.

Impairment losses are calculated to reflect the expectation that the future cash flows might not take place because the borrower could default on their obligations. Credit risk plays a crucial part in assessing losses. Where risk has increased significantly since an instrument was initially recognised, losses are assessed on a lifetime basis. Where risk has not increased significantly or remains low, losses are assessed on the basis of 12-month expected losses.

The authority has a portfolio of a significant number of Decent Homes Loans and Home Improvement Loans to local residents. It does not have reasonable and supportable information that is available without undue cost or effort to support the measurement of lifetime expected losses on an individual instrument basis. It has therefore assessed losses for the portfolio on a collective basis.

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Financial Assets Measured at Fair Value through Other Comprehensive Income

At initial recognition, an authority may make an irrevocable election to present in Other Comprehensive Income and Expenditure subsequent changes in the fair value of an investment in an equity instrument within the scope of IFRS 9 that is neither held for trading nor contingent consideration recognised by an acquirer in a business combination to which IFRS 3 applies. These equity instruments shall be described as being designated to fair value through other comprehensive income.

Movements in amortised cost are debited/credited to the Surplus or Deficit on the Provision of Services, but movements in fair value debited/credited to Other Comprehensive Income and Expenditure. Cumulative gains/losses on fair value are transferred to the General Fund Balance on derecognition.

Financial Assets 2018-19

	Non-Current		Current		Total
	Investments £000	Debtors £000	Investments £000	Debtors £000	
Fair value through profit and loss					
Amortised Cost	-	16,790	49,710	8,259	74,759
Fair value through other comprehensive income –designated equity instruments	1,754	-	-	-	1,754
Total financial assets	1,754	16,790	49,710	8,259	76,513
Non-financial assets	2,724	1,395	489	4,581	9,189
Total	4,478	18,185	50,199	12,840	85,702

Financial Liabilities 2018-19

	Non-Current		Current		Total
	Borrowings £000	Creditors £000	Borrowings £000	Creditors £000	
Fair value through profit and loss					
Amortised Cost	199,900	902	806	17,684	219,292
Total financial liabilities	199,900	902	806	17,684	219,292
Non-financial liabilities	-	1,787	-	12,852	14,639
Total	199,900	2,689	806	30,536	233,931

Financial Assets 2017-18*

	Non-Current		Current		Total
	Investments £000	Debtors £000	Investments £000	Debtors £000	
Fair value through profit and loss					
Amortised Cost	-	16,149	50,670	7,825	74,644
Fair value through other comprehensive income –designated equity instruments	2,323	-	-	-	2,323
Total financial assets	2,323	16,149	50,670	7,825	76,967
Non-financial assets	2,200	2,764	686	5,672	11,322
Total	4,523	18,913	51,356	13,497	88,289

Financial Liabilities 2017-18

	Non-Current		Current		Total
	Borrowings £000	Creditors £000	Borrowings £000	Creditors £000	
Fair value through profit and loss					
Amortised Cost	199,902	1,003	2,866	16,289	220,060
Total financial liabilities	199,902	1,003	2,866	16,289	220,060
Non-financial liabilities	-	1,839	-	9,763	11,602
Total	199,902	2,842	2,866	26,052	231,662

* The Financial Assets 2017-18 table above includes the impact of the reclassifications and re-measurements following the implementation of IFRS 9. The balances are reconciled to the 2017/18 closing balance in the tables below.

Reclassification and remeasurement of financial assets at 1 April 2018

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This note shows the effect of reclassification of financial assets following the adoption of IFRS 9 Financial Instruments by the Code of Practice on Local Authority Accounting and the remeasurements of carrying amounts then required.

	Carrying amount brought forward at 1 April	New Classifications at 1 April 2018		
		Amortised cost	Fair value through other comprehensive income	Fair value through profit and loss
	£000	£000	£000	£000
Previous classifications				
Loans and receivables	75,568	74,644	924	-
Available for Sale	-	-	-	-
Fair value through profit and loss	-	-	-	-
Reclassified amounts at 1 April 2018	-	74,644	924	-
Remeasurements at 1 April 2018	-	-	1,399	-
Remeasured carrying amounts at 1 April 2018	-	74,644	2,323	-
Impact on General Fund Balance	-			
Impact on Financial Instruments Revaluation Reserve	1,399			

Effect of Asset Reclassification and Remeasurement on the Balance Sheet

This note shows how the new balances at 1 April 2018 for financial assets are incorporated into the Balance Sheet.

	New Classifications at 1 April 2018				Total Balance Sheet carrying amount
	Amortised Cost	Fair Value through Other Comprehensive Income	Fair value through profit and Loss	Non-financial instrument balances	
	£000	£000	£000	£000	£000
Remeasured carrying amounts at 1 April 2018	74,644	2,323	-	11,322	88,289
Non-current investments		2,323			
Long-term debtors	16,149				
Current investments	50,670				
Current debtors	7,825				

Application of classification requirements at 1 April 2018

The following judgements were made in reclassifying financial instruments at 1 April 2018:

- Shares in Norwich Airport Ltd with a carrying amount of £823,000 were reclassified from available for sale to fair value through other comprehensive income and subsequently revalued.
- Shares in Legislator 1656 and 1657 with a carrying amount of £0 were reclassified from available for sale to fair value through other comprehensive income and subsequently revalued.
- Shares in the Municipal Bonds Agency with a carrying amount of £100,000 were reclassified from available for sale to fair value through other comprehensive income, cost is being used as a proxy for fair value.

The Council applied its discretion to designate the equity instruments as fair value through other comprehensive income rather than fair value through profit and loss. This was on the basis that these investments are all being held for a long period for strategic purposes rather than trading or income generation. There has been no impact on the General Fund and the net gain from revaluation has been taken to a newly created unusable reserve; the Financial Instrument Revaluation Reserve.

Reclassification and remeasurement of impairment losses at 1 April 2018

This note shows the adjustments made to impairment loss allowances as a result of the reclassification of financial assets and the change from an incurred losses model to an expected losses model for calculations.

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	Loss allowances for new classifications at 1 April 2018		
	Impairment allowance brought forward at 1 April	Amortised cost	Fair value through other comprehensive income
	£000	£000	£000
Previous classifications			
Loans and receivables	4,789	4,789	-
Available for sale	-	-	-
Reclassified amounts at 1 April 2018	-	-	-
Remeasurement from incurred losses to expected losses basis at 1 April 2018	1,500	1,500	-
Impairment loss allowance at 1 April 2018	6,289	6,289	-

Soft Loans

The Council has made a number of loans to residents in respect of decent home loans and home improvement loans at less than market rates (soft loans). There are a number of small loans making up the balance owing of £2.838m.

When soft loans are made, a loss is recorded in the Comprehensive Income and Expenditure Statement (debited to the appropriate service) for the present value of the interest that will be foregone over the life of the instrument, resulting in a lower amortised cost than the outstanding principal. Interest is credited at a marginally higher effective rate of interest than the rate receivable from the voluntary organisations, with the difference serving to increase the amortised cost of the loan in the Balance Sheet. Statutory provisions require that the impact of soft loans on the General Fund Balance is the interest receivable for the financial year – the reconciliation of amounts debited and credited to the Comprehensive Income and Expenditure Statement to the net gain required against the General Fund Balance is managed by a transfer to or from the Financial Instruments Adjustment Account. The detailed decent home loans information is as follows:

Decent Homes Loans

	31-Mar-19	31-Mar-18
	£000	£000
Opening Balance	2,240	2,768
Remeasured carrying amounts at 1 April 2018 under IFRS	(1,500)	-
Fair value Adjustments	20	(356)
Loans Repaid	(118)	(172)
Balance Carried Forward	642	2,240
Nominal Value carried forward	2,592	2,710

The re-measurement reflects an increase in the collective assessment impairment allowance for Decent Home Loans following the application of the expected credit loss model.

Valuation Assumptions

The interest rate at which fair the fair value of this soft loan had been made is arrived at by taking the authority's prevailing cost of borrowing (5%). A review of the assets has identified a collective impairment required on the loans. These are shown within the Amounts Arising from Expected Credit Losses section of the Note.

Investments in equity instruments designated at fair value through other comprehensive income

The Council holds shares in Norwich Airport Limited and in two other companies associated with the Airport (Legislator 1656 and Legislator 1657) which originated through a policy initiative with other authorities to

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promote economic generation and tourism. As the asset is not held for trading or income generation, rather a longer term policy initiative the equity has been designated as fair value through comprehensive income.

The Authority has a shareholding in the Municipal Bonds Agency. The shares were subscribed to in order to fund the mobilisation and implementation phase of the Agency. As the asset is not held for trading or income generation, rather a longer term policy initiative the equity has been designated as fair value through comprehensive income. The shares are carried at cost of £100k as a proxy for fair value given the immaterial nature of the investment.

No financial assets measured at fair value through other comprehensive income have been impaired by a loss allowance.

The Council's investment in Norwich Regeneration Ltd, its wholly-owned subsidiary, remains at amortised costs as the company is included in the Council's group accounts.

	Nominal	Fair Value	Change in fair value during 2018/19	Dividends
	£000	£000	£000	£000
Norwich Airport Ltd shares	824	260	-	-
Legislator 1656 Ltd shares	-	1,394	(569)	567
Legislator 1657 Ltd shares	-	-	-	-
Municipal Bonds Agency shares	100	100	-	-
	924	1,754	(569)	567

The dividend has been treated as a capital receipt as relates to the sale of the Council's shares in Norwich Airport in 2004.

Items of income, expense, gains or losses

The gains and losses recognised in the Comprehensive Income and Expenditure Statement in relation to financial instruments are made up as follows:

	2018/19		2017/18	
	Surplus or Deficit on the Provision of Services	Other Comprehensive Income and Expenditure	Surplus or Deficit on the Provision of Services	Other Comprehensive Income and Expenditure
	£000	£000	£000	£000
<i>Net gains/losses on:</i>				
financial assets measured at amortised cost	(1,237)	-	(545)	-
investments in equity instruments designated at fair value through other comprehensive income	-	569	-	-
financial liabilities measured at amortised cost	8,161	-	8,791	-
Total net gains/losses	6,924	569	8,246	-
<i>Interest revenue:</i>				
financial assets measured at amortised cost	(1,237)	-	(545)	-
Total interest revenue	(1,237)	-	(545)	-
<i>Interest expense:</i>				
financial liabilities measured at amortised cost	8,161	-	8,791	-
Total interest expense	8,161	-	8,791	-

Fair Value of Financial Assets

Some of the authority's financial assets are measured at fair value on a recurring basis and are described in the following table, including the valuation techniques used to measure them.

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Recurring fair value measurements	Input level in fair value hierarchy	Valuation technique used to measure fair value	31-Mar-19	31-Mar-18
Fair Value through Other Comprehensive Income				
Norwich Airport Ltd shares	Level 3	Market approach – earnings based	260	260
Legislator 1656 Ltd shares*	Level 3	Market approach – adjusted net assets	1,394	1,963
Legislator 1657 Ltd shares	Level 3	Market approach – adjusted net assets	-	-
Total			1,654	2,223

* The reduction in the fair value of the Legislator shareholding is due to the declaration of a dividend of £567,000. The dividend has been treated as a capital receipt as relates to the sale of the Council's shares in Norwich Airport in 2004.

The Council's shareholding in Norwich Airport and legislator companies are not traded in an active market. The fair value of £1.654m has been based on valuation techniques that are not based on observable current market transactions or available market data. The valuation has been made by an independent third party based on an analysis of the assets and liabilities in the companies' latest audited accounts.

There have been no transfers between levels of the Fair Value Hierarchy and no changes in valuation techniques used during the year.

Except for the financial assets carried at fair value (described in the table above), all other financial liabilities and financial assets represented by amortised cost and long-term debtors and creditors are carried on the balance sheet at amortised cost. Their fair value can be assessed by calculating the present value of the cash flows that take place over the remaining life of the instruments, using the following assumptions:

- For loans from the PWLB payable, PWLB premature repayment rates/prevaling market rates (choose which one is being used) have been applied to provide the fair value under PWLB debt redemption procedures. An additional note to the tables sets out the alternative fair value measurement applying the premature repayment/borrowing rates (the alternative to the above), highlighting the impact of the alternative valuation;
- For non-PWLB loans payable, PWLB premature repayment rates/prevaling market rates (choose which one is being used) have been applied to provide the fair value under PWLB debt redemption procedures;
- For loans receivable prevailing benchmark market rates have been used to provide the fair value;
- No early repayment or impairment is recognised;
- Where an instrument has a maturity of less than 12 months or is a trade or other receivable the fair value is taken to be the carrying amount or the billed amount;
- The fair value of trade and other receivables is taken to be the invoiced or billed amount.

The fair values calculated are as follows:

Financial assets measured at amortised cost

Financial Liabilities	31-Mar-19		31-Mar-18	
	Carrying amount	Fair value	Carrying amount	Fair value
	£000	£000	£000	£000
Long term PWLB debt	194,107	227,223	194,107	225,720
Long term non-PWLB debt	5,793	8,724	5,795	8,736
Short term Borrowing	806	806	2,866	3,002
Short term creditors	17,583	17,583	16,193	16,193
Short term finance lease liability	101	101	96	96
Long term creditors	-	-	-	-
Long term finance lease liability	902	902	1,003	1,003
Total Liabilities	219,292	255,339	220,060	254,750

The fair value of the liabilities is greater than the carrying amount because the Council's portfolio of loans includes a number of fixed rate loans where the interest rate payable is higher than the rates available for similar loans in the market at the balance sheet date.

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Financial Assets	31-Mar-19		31-Mar-18	
	Carrying amount	Fair value	Carrying amount	Fair value
	£000	£000	£000	£000
Short term investments	49,710	49,779	50,670	50,779
Long term investments	1,754	1,754	2,323	2,323
Short term debtors	8,259	8,259	7,825	7,825
Long term debtors	16,790	16,790	16,149	16,149
Total Assets	76,513	76,582	76,967	77,076

As at 31st March 2018 the Council held £15m in Money Market Funds (shown within the comparative short term investments). At the inception of the investments, the purpose was solely to collect the repayment of interest and principle. The business model for the Money Market Funds is therefore not based on any other objective of generating profit. The investments have therefore been held at amortised cost.

The fair value of the assets is greater than the carrying amount because the Council's portfolio of loans includes a number of fixed rate loans where the interest rate payable is higher than the rates available for similar loans in the market at the balance sheet date.

Short-term debtors and creditors are carried at cost as this is a fair approximation of their value.

Nature and Extent of Risks Arising from Financial Instruments

The Authority's activities expose it to a variety of financial risks. The key risks are:

- **Credit risk** - the possibility that other parties might fail to pay amounts due to the Council;
- **Liquidity risk** - the possibility that the Council might not have funds available to meet its commitments to make payments;
- **Re-financing risk** - the possibility that the Council might be requiring to renew a financial instrument on maturity at disadvantageous interest rates or terms.
- **Market risk** - the possibility that financial loss might arise for the Council as a result of changes in such measures as interest rates or stock market movements.

Overall procedures for managing risk

The Council's overall risk management programme focuses on the unpredictability of financial markets and implementing restrictions to minimise these risks. The procedures for risk management are set out through a legal framework in the Local Government Act 2003 and the associated regulations. These require the Council to comply with the CIPFA Prudential Code, the CIPFA Treasury Management in the Public Services Code of Practice and Investment Guidance issued through the Act.

These are required to be reported and approved at or before the Council's annual Council Tax setting budget or before the start of the year to which they relate. These items are reported with the annual treasury management strategy which outlines the detailed approach to managing risk in relation to the Council's financial instrument exposure. Actual performance is also reported at annually to Members.

The annual treasury management strategy which incorporates the prudential indicators was approved by Council on 20 February 2018. The key issues within the strategy were:

- The Authorised Limit for 2018/19 was set at £291.6m. This is the maximum limit of external borrowings or other long term liabilities.
- The Operational Boundary was expected to be £271.6m. This is the expected level of debt and other long term liabilities during the year.
- The maximum amounts of fixed and variable interest rate exposure were set at 100% and 20% based on the Council's net debt.
- The maximum and minimum exposures to the maturity structure of debt are shown within this note.

Credit risk

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Credit risk arises from deposits with banks and financial institutions, as well as credit exposures to the Council's customers. This risk is minimised through the Annual Investment Strategy, which requires that deposits are not made with financial institutions unless they meet minimum credit ratings from the three major credit ratings agencies. The Annual Investment Strategy also imposes a maximum sum to be invested with a financial institution located within each rating category and country. The Annual Investment Strategy is contained within the Council's approved Treasury Management Strategy.

The Annual Investment Strategy also considers maximum amounts and time limits in respect of each financial institution. Deposits are not made with banks and financial institutions unless they meet the minimum requirements of the investment criteria outlined above. Additional selection criteria are also applied after this initial criterion is applied. The key areas of the Investment Strategy are that the minimum criteria for investment counterparties include:

- Credit ratings of Short Term of F1, Long Term A, Support C and Individual 3 (Fitch or equivalent rating), with the lowest available rating being applied to the criteria.
- UK institutions provided with support from the UK Government;
- Building societies with assets in excess of £2bn

Commercial Tenants are assessed, taking into account their financial position, past experience via trade and bank references, if these are not available then rent deposits may be requested or a guarantor required. Heads of Terms state rent liability and commitments in accordance with parameters set by Norwich City Council.

Norwich City Council has debentures, unquoted equity investments and loans to related parties where there is no observable market or historical experience of default and has assessed the credit risk as nil.

The following analysis summarises the Council's maximum exposure to credit risk:

	Amount	Historical experience of default	Estimated maximum exposure to default	Estimated maximum exposure to default
	£000	%	£000	£000
	31-Mar-19		31-Mar-19	31-Mar-18
Customers	3,322	12%	399	386

No breaches of the Council's counterparty criteria occurred during the reporting period and the Council does not expect any losses from non-performance by any of its counterparties in relation to deposits and bonds.

The Council does not generally allow credit for its customers, such that £3.322m of the balance is past its due date for payment. The past due amount can be analysed by age as follows:

	31-Mar-19	31-Mar-18
	£000	£000
Less than three months	1,828	1,430
Three to six months	285	508
Six months to one year	166	199
More than one year	1,043	1,081
Total	3,322	3,218

The current provision of £1.141m for sundry debt covers 34% of the balance.

Amounts Arising from Expected Credit Losses

The changes in loss allowance during the year are as follows:

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	12mth Expected Credit losses	Lifetime Expected Credit Losses – simplified approach	Total
	£000	£000	£000
Opening balance as at 1 April 2018	-	(4,789)	(4,789)
Remeasured carrying amounts 1 April 2018	-	(6,290)	(6,290)
Movement in loss allowance	-	(95)	(95)
Other changes	-	-	-
As at 31 March 2019	-	(6,385)	(6,385)
Opening balance as at 1 April 2017	-	(3,789)	(3,789)
Movement in loss allowance	-	(1,001)	(1,001)
Other changes	-	-	-
As at 31 March 2018	-	(4,789)	(4,789)

Liquidity risk

The Council has a comprehensive cash flow management system that seeks to ensure that cash is available as needed. If unexpected movements happen, the Council has immediate access to liquid investments as well as ready access to borrowings from the money markets and the Public Works Loans Board. There is no significant risk that it will be unable to raise finance to meet its commitments under financial instruments. The maturity analysis of financial liabilities is as follows:

	2018/19	2017/18
	£000	£000
Repayable between:		
less than one year	49,710	50,670
Between 1 & 2 years	-	-
	49,710	50,670

Refinancing & Maturity Risk

The Council maintains a significant debt and investment portfolio. Whilst the cash flow procedures above are considered against the refinancing risk procedures, longer term risk to the Council relates to managing the exposure to replacing financial instruments as they mature. This risk relates to both the maturing of longer term financial liabilities and longer term financial assets.

The approved treasury indicator limits for the maturity structure of debt and the limits placed on investments placed for greater than one year in duration are the key parameters used to address this risk. The Council approved treasury and investment strategies address the main risks and the central treasury team address the operational risks within the approved parameters. This includes:

- monitoring the maturity profile of financial liabilities and amending the profile through either new borrowing or the rescheduling of the existing debt; and
- monitoring the maturity profile of investments to ensure sufficient liquidity is available for the Council's day to day cash flow needs, and the spread of longer term investments provide stability of maturities and returns in relation to the longer term cash flow needs.

The maturity analysis of financial liabilities is as follows, with the maximum and minimum limits for fixed interest rates maturing in each period (approved by Council in the Treasury Management Strategy):

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	Approved Maximum Limit	Approved Maximum Limit	Actual	Actual
			31-Mar-19	31-Mar-18
			£000	£000
Less than 1 year	0%	10%	806	2,866
Between 1 & 2 years	0%	10%	-	-
Between 2 & 5 years	0%	40%	57,459	53,459
Between 5 & 10 years	0%	70%	117,700	119,700
10 years and above	0%	5%	24,231	26,233
			200,196	202,258
Perpetually irredeemable loan stock	0%	10%	510	510
			200,706	202,768

Market risk

Interest rate risk - The Council is exposed to interest rate movements on its borrowings and investments. Movements in interest rates have a complex impact on the Council, depending on how variable and fixed interest rates move across differing financial instrument periods. For instance, a rise in variable and fixed interest rates would have the following effects:

- borrowings at variable rates – the interest expense charged to the Income and Expenditure Account will rise;
- borrowings at fixed rates – the fair value of the borrowing will fall (no impact on revenue balances);
- investments at variable rates – the interest income credited to the Income and Expenditure Account will rise; and
- investments at fixed rates – the fair value of the assets will fall (no impact on revenue balances).

Borrowings are not carried at fair value on the balance sheet, so nominal gains and losses on fixed rate borrowings would not impact on the Surplus or Deficit on the Provision of Services or Other Comprehensive Income and Expenditure. However, changes in interest payable and receivable on variable rate borrowings and investments will be posted to the Surplus or Deficit on the Provision of Services and affect the General Fund Balance, subject to influences from Government grants (i.e. HRA). Movements in the fair value of fixed rate investments that have a quoted market price will be reflected in the Other Comprehensive Income and Expenditure Statement.

The Council has a number of strategies for managing interest rate risk. The Annual Treasury Management Strategy draws together Council's prudential and treasury indicators and its expected treasury operations, including an expectation of interest rate movements. From this Strategy a treasury indicator is set which provides maximum limits for fixed and variable interest rate exposure. The central treasury team will monitor market and forecast interest rates within the year to adjust exposures appropriately. For instance during periods of falling interest rates, and where economic circumstances make it favourable, fixed rate investments may be taken for longer periods to secure better long term returns, similarly the drawing of longer term fixed rates borrowing would be postponed.

If all interest rates had been 1% higher (with all other variables held constant) the financial effect would be:

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	£000
Increase in interest payable on variable rate borrowings (all Norwich City Council borrowing is at fixed rate)	-
Increase in interest receivable on variable rate investments	764
Impact on Surplus or Deficit on Provision of Services	764
Decrease in fair value of fixed rate borrowings liabilities (no impact CIES)	(15,652)

The impact of a 1% fall in interest rates on interest receivable would be £ (296)k – where the fall of 1% would take the interest lower than zero, this interest received has been taken as zero. The impact of a 1% fall in interest rates on the fair value of fixed rate borrowing liabilities would be as above, but with the movement being reversed.

Price risk - The Council, excluding the pension fund, does not generally invest in equity shares or marketable bonds. However it does have shareholdings at a cost of £0.824m in Norwich Airport. Whilst these holding are generally illiquid, the Council is exposed to losses arising from movements in the price of the shares.

As the shareholdings have arisen in the acquisition of specific interests, the Council is not in a position to limit its exposure to price movements by diversifying its portfolio. Instead it only acquires shareholdings in return for “open book” arrangements with the company concerned so that the Council can monitor factors that might cause a fall in the value of specific shareholdings.

Foreign exchange risk - The Council has no financial assets or liabilities denominated in foreign currencies at the balance sheet date. It therefore has no exposure to loss arising from movements in exchange rates.

19. Long Term Investments

	2018/19	2017/18
	£000	£000
Norwich Regeneration Ltd	2,724	2,200
Norwich Airport Ltd	260	824
Municipal Bonds Agency	100	-
Legislator 1656	1,394	-
	4,478	3,024

Equity Shareholding in Subsidiary

In October 2016 the council disposed of land at Bowthorpe to its wholly owned subsidiary Norwich Regeneration Limited in exchange for 22,000 £100 shares in the company. During 2018/19 the Council invested an additional £0.524m in the form of cash equity into the company.

Norwich Airport Ltd

As part of a Public Private Partnership Agreement, 80.1% of the shares held in Norwich Airport Ltd (NAL) by Norfolk County Council and Norwich City Council were sold in March 2004 to Omniport Ltd., thereby taking NAL out of local Council control. The remaining shares are held by the City Council (6%), the County Council (9%) and a jointly owned Local Authority company, Legislator 1656 (4.9%).

A second jointly owned Local Authority Company - Legislator 1657, a wholly owned subsidiary of Legislator 1656 - holds some land associated with the airport which was excluded from the sale to Omniport. The City Council holds 40% of Legislator 1656, with Norfolk County Council holding the other 60%, effectively giving the City Council a further holding of 2% in NAL. The sale valued Norwich Airport Ltd at £13.7m and the investment value shown in the Balance Sheet represents the Council's 6% direct holding in the company.

Norwich City Council has an interest in Legislator Companies 1656 and 1657 which has been assessed as out of scope for the purposes of Group Accounts.

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Under IFRS 9 the shareholdings in Norwich Airport Ltd, Legislator 1656 and Legislator 1657 have been subject to an independent professional valuation. In 2018/19 these are therefore held at fair value.

The shareholding in the Municipal bonds Agency has been reclassified from Long Term Debtors where it was disclosed in 2017/18.

20. Long Term Debtors

	2018/19			2017/18
	Debtors	Provision for Bad Debt	Net Debtors	Net Debtors
	£000	£000	£000	£000
Advances for House Purchase: Council Houses Sold	3	-	3	3
Norfolk County Council Transferred Debt	731	-	731	865
Deferred Capital Receipt Sale of Airport Shares	-	-	-	400
Deferred Capital Receipt – Livestock Market	-	-	-	-
Decent Home Loans	642	-	642	2,240
Finance Lease > 1 year	1,183	-	1,183	1,267
Home Improvement Loans	203	-	203	203
Local Authority Mortgage Scheme	-	-	-	1,000
Housing Benefit Overpayments	6,547	(4,473)	2,074	2,336
Shared Equity Dwellings	237	-	237	282
SALIX	330	-	330	334
Debts with legal charge over property	42	-	42	43
Wholly owned subsidiary	12,400	-	12,400	11,500
Other Long Term Debtors	341	-	341	440
Total	22,659	(4,473)	18,186	20,913

Long Term Debtors include:

- Transferred Debt - This debt represents the value of assets transferred to other Public Bodies. The value of these assets was determined by the amount of related outstanding loan at the time of transfer.
- In February 2014 the Council advanced £1m to Lloyds Banking group as part of the Local Authority Mortgage Scheme. The Scheme is aimed at first time buyers; the advance reflects the Council's share of financial assistance through the provision of an indemnity. The period of indemnity finished in January 2019 and the advance was returned to the Council.
- Wholly Owned Subsidiary Loan – the Council has advanced a loan to its wholly owned subsidiary Norwich Regeneration Ltd of £12.4m. The company is using the loan to finance its house building at the Threescore and Mile cross sites.

21. Short Term Investments

The amounts invested at 31 March were as follows:

		2018/19	2017/18
		£000	£000
Banks		11,000	8,000
Building Societies		3,000	12,000
Local Authority		12,000	3,000
Total Short Term Investments		26,000	23,000

22. Short Term Debtors

		2018/19	2017/18
		£000	£000
Central Government Bodies		4,360	3,689
Other entities & individuals		5,825	7,134
Other Local Authorities		2,655	2,674
Total Short Term Debtors		12,840	13,497

23. Cash & Cash Equivalents

Cash equivalent short term deposits are those for a period of 3 months or less at inception and represent the lending of surplus monies to other local authorities and major financial institutions

		2018/19	2017/18
		£000	£000
Cash held by Council		14	11
Bank current accounts		6,185	3,855
Short term deposits with banks		8,000	3,590
Short term deposits with building societies		-	1,650
Short term deposits with Debt Management Office		6,000	-
Short term deposits with local authorities		4,000	4,250
Money Markets		-	15,000
Total Cash & Cash Equivalents		24,199	28,356

24. Assets Held for Sale

		Current	
		2018/19	2017/18
		£000	£000
Balance outstanding at 1 April		199	424
Assets newly classified as held for sale:			
Property, Plant & Equipment		745	784
Assets declassified as held for sale:			
Property, Plant & Equipment		-	-
Asset disposals		(575)	(1,231)
Other movements		11	222
Balance outstanding at 31 March		380	199

25. Short Term Creditors

	2018/19	2017/18
	£000	£000
Central Government Bodies	5,119	2,153
Other Local Authorities	11,201	10,242
National Health Bodies	9	27
Trade Creditors	9,542	7,722
Receipts in Advance	1,661	2,737
Other entities & individuals	3,004	3,171
Total Short Term Creditors	30,536	26,052

26. Long Term Creditors

	2018/19	2017/18
	£000	£000
Developer Contributions	1,507	1,618
Lease Liability	902	1,003
Rent Prepayments	199	150
SALIX	81	71
Total Long Term Creditors	2,689	2,842

27. Provisions

Accounting Policy

Provisions are made where an event has taken place that gives the Council a legal or constructive obligation that probably requires settlement by a transfer of economic benefits or service potential, and a reliable estimate can be made of the amount of the obligation. For instance, the Council may be involved in a court case that could eventually result in the making of a settlement or the payment of compensation.

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Provisions are charged as an expense to the appropriate service line in the Comprehensive Income and Expenditure Statement in the year that the Council becomes aware of the obligation, and are measured at the best estimate at the balance sheet date of the expenditure required to settle the obligation, taking into account relevant risks and uncertainties.

When payments are eventually made, they are charged to the provision carried in the Balance Sheet. Estimated settlements are reviewed at the end of each financial year – where it becomes less than probable that a transfer of economic benefits will now be required (or a lower settlement than anticipated is made), the provision is reversed and credited back to the relevant service.

Where some or all of the payment required to settle a provision is expected to be recovered from another party (e.g. from an insurance claim), this is only recognised as income for the relevant service if it is virtually certain that reimbursement will be received if the Council settles the obligation.

	2018/19	2017/18
	£000	£000
Balance at 1 April	2,561	2,553
Movement in provisions	956	8
Balance at 31 March	3,517	2,561

Business Rates Appeals

The provision includes £2.718m (2017/18: £2.521m) in respect of Non-Domestic Rates appeals following the introduction of Business Rates Retention on 1 April 2013.

Norwich Livestock Market

Within the 2018/19 provision balance is £0.8m. This is a capital receipt that was paid to the Council in March 2017 following the surrender of the lease on the Norwich Livestock Market. A judicial review concluded that Norwich City Council must have a property interest in a livestock market in order to fulfil its statutory obligations under the Norwich City Council Act 1984. As a result of the judicial review findings the Council's lease with Norwich Livestock Market was re-established. Following the re-establishment of the lease and the difficulties in identifying alternative sites, provision has been made for the repayment of the capital receipt.

28. Usable Reserves

Movements in the Council's usable reserves are detailed in the Movement in Reserves Statement

29. Unusable Reserves

	2018/19	2017/18
	£000	£000
Revaluation Reserve	74,600	73,434
Financial Instruments Revaluation Reserve	830	-
Capital Adjustment Account	679,756	681,293
Financial Instruments Adjustments Account	(826)	(919)
Deferred Capital Receipts	956	1,434
Pensions Reserve	(204,103)	(177,895)
Collection Fund Adjustment Account	1,507	(264)
Total Unusable Reserves	552,720	577,083

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Revaluation Reserve

The Revaluation Reserve contains the gains made by the Council arising from increases in the value of its Property, Plant and Equipment and Intangible Assets. The balance is reduced when assets with accumulated gains are:

- revalued downwards or impaired and the gains are lost
- used in the provision of services and the gains are consumed through depreciation, or
- disposed of and the gains are realised.

The Reserve contains only revaluation gains accumulated since 1 April 2007, the date at which the Reserve was created. Accumulated gains arising before that date are consolidated into the balance on the Capital Adjustment Account.

	2018/19		2017/18
	£000	£000	£000
Balance at 1 April		73,434	60,296
Upward revaluation of assets	15,444		16,635
Downward revaluation of assets & impairment losses not charged to the Surplus/Deficit on the Provision of Services	(13,178)		(1,936)
Surplus or deficit on revaluation of non-current assets not posted to the Surplus/Deficit on the Provision of Services		2,266	14,699
Difference between fair value depreciation & historical cost depreciation	(749)		(703)
Accumulated gains on assets sold or scrapped	(351)		(857)
Amount written off to the Capital Adjustment Account		(1,100)	(1,560)
Other movements		-	-
Balance at 31 March		74,600	73,435

Financial Instruments Revaluation Reserve

The Financial Instruments Revaluation Reserve contains the gains made by the authority arising from increases in the value of its investments that are measured at fair value through other comprehensive income. The balance is reduced when investments with accumulated gains are:

- revalued downwards or impaired and the gains are lost
- disposed of and the gains are realised.

	2018/19		2017/18
<u>Financial Instruments Revaluation Reserve</u>	£000	£000	£000
Balance at 1 April	1,399	-	
Upward revaluation of investments	-		
Downward revaluation of investments	(569)		
Change in impairment loss allowances			
		830	-
Accumulated gains or losses on assets sold and maturing assets written out to the Comprehensive Income and Expenditure Statement as part of Other Investment Income	-		
Accumulated gains or losses on assets sold and maturing assets written out to the General Fund Balances for financial assets designated to fair value through other comprehensive income	-		
		0	
Balance at 31 March		830	-

Capital Adjustment Account

The Capital Adjustment Account absorbs the timing differences arising from the different arrangements for accounting for the consumption of non-current assets and for financing the acquisition, construction or enhancement of those assets under statutory provisions. The Account is debited with the cost of acquisition, construction or enhancement as depreciation, impairment losses and amortisations are charged to the Comprehensive Income and Expenditure Statement (with reconciling postings from the Revaluation Reserve to convert fair value figures to a historical cost basis). The Account is credited with the amounts set aside by the Council as finance for the costs of acquisition, construction and enhancement.

The Account contains accumulated gains and losses on Investment Properties and gains recognised on donated assets that have yet to be consumed by the Council.

The Account also contains revaluation gains accumulated on Property, Plant and Equipment before 1 April 2007, the date that the Revaluation Reserve was created to hold such gains.

Note 9 provides detail of the source of all the transactions posted to the Account, apart from those involving the Revaluation reserve.

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Capital Adjustment Account	2018/19		2017/18
	£000	£000	£000
Balance at 1 April		681,293	635,305
IFRS9 adjustment	(1,500)		-
Revised Balance at 1 April		679,793	635,305
Reversal of items relating to capital expenditure debited or credited to the Comprehensive Income & Expenditure Statement:			
Charges for depreciation & impairment of non current assets	(20,572)	-	(19,545)
Revaluation gains / (losses) on Property, Plant & Equipment	5,015		48,578
Revenue expenditure funded from capital under statute	(5,828)		(8,768)
Amounts of non-current assets written off on disposal or sale as part of the gain/loss on disposal to the Comprehensive Income & Expenditure Statement	(12,329)		(11,447)
Difference between historic cost & carrying value depreciation	749		703
Net written out amount of the cost of non-current assets consumed in the year		(32,965)	9,521
Adjusting amounts written out of the Revaluation Reserve		351	857
Net written out amount of the cost of non-current assets consumed in the year		(32,614)	10,378
Capital financing applied in the year:			
Use of the Capital Receipts Reserve to finance new capital Expenditure	5,607		7,284
Use of the Major Repairs Reserve to finance new capital expenditure	11,805		7,001
Capital grants & contributions credited to the Comprehensive Income & Expenditure Statement that have been applied to capital financing	1,657		1,428
Application of grants to capital financing from the Capital Grants Unapplied Account	3,860		4,885
Statutory provision for the financing of capital investment charged against the General Fund & HRA balances	412		352
Capital expenditure charged against the General Fund & HRA balances	11,984		13,077
		35,325	34,027
Movements in the market value of Investment Properties debited or credited to the Comprehensive Income & Expenditure Statement		(2,697)	1,755
Movement in the Donated Assets Account credited to the Comprehensive Income and Expenditure Statement		67	-
HRA Self Financing Debt		-	-
Other		(118)	(172)
Balance at 31 March		679,756	681,293

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Financial Instruments Adjustment Account

The Financial Instruments Adjustment Account absorbs the timing differences arising from the different arrangements for accounting for income and expenses relating to certain financial instruments and for bearing losses or benefiting from gains per statutory provisions. The Council uses the Account to manage premiums paid on the early redemption of loans. Premiums are debited to the Comprehensive Income and Expenditure Statement when they are incurred, but reversed out of the General Fund Balance to the Account in the Movement in Reserves Statement. Over time, the expense is posted back to the General Fund Balance in accordance with statutory arrangements for spreading the burden on Council tax. In the Council's case, this period is the unexpired term that was outstanding on the loans when they were redeemed. As a result, the balance on the Account at 31 March 2018 will be charged to the General Fund over the next 15 years.

	2018/19	2017/18
	£000	£000
<u>Financial Instruments Adjustment Account</u>		
Balance at 1 April	919	642
Proportion of premiums incurred in previous financial years to be charged against the General Fund Balance in accordance with statutory requirements	(81)	289
	838	931
Amount by which finance costs charged to the Comprehensive Income & Expenditure Statement are different from finance costs chargeable in the year in accordance with statutory requirements	(12)	(12)
Balance at 31 March	826	919

Deferred Capital Receipts Reserve

The Deferred Capital Receipts Reserve holds the gains recognised on the disposal of noncurrent assets but for which cash settlement has yet to take place. Under statutory arrangements, the Council does not treat these gains as usable for financing new capital expenditure until they are backed by cash receipts. When the deferred cash settlement eventually takes place, amounts are transferred to the Capital Receipts Reserve.

	2018/19	2017/18
	£000	£000
<u>Deferred Capital Receipts Reserve</u>		
Balance at 1 April	1,433	1,434
IFRS9 Adjustment	(399)	-
Balance at 1 April	1,034	1,434
Transfer of deferred sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	-	-
Transfer to the Capital Receipts Reserve upon receipt of cash	(78)	(1)
Balance at 31 March	956	1,433

Pensions Reserve

The Pensions Reserve absorbs the timing differences arising from the different arrangements for accounting for post-employment benefits and for funding benefits in accordance with statutory provisions. The Council accounts for post-employment benefits in the Comprehensive Income and Expenditure Statement as the benefits are earned by employees accruing years of service, updating the liabilities recognised to reflect inflation, changing assumptions and investment returns on any resources set aside to meet the costs. However, statutory arrangements require benefits earned to be financed as the Council makes employer's contributions to pension funds or eventually pays any pensions for which it is directly responsible. The debit balance on the Pensions Reserve therefore shows a substantial shortfall in the benefits earned by past and current employees and the

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resources the Council has set aside to meet them. The statutory arrangements will ensure that funding will have been set aside by the time the benefits come to be paid.

	2018/19	2017/18
	£000	£000
<u>Pensions Reserve</u>		
Balance at 1 April	(177,895)	(184,829)
Actuarial gains or (losses) on pensions assets & liabilities	(16,057)	12,762
Reversal of items relating to retirement benefits debited or credited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income & Expenditure Statement	(17,518)	(12,553)
Employer's pensions contributions & direct payments to pensioners payable in the year	6,738	6,074
Non-Council Employer's pensions contributions payable in the year in respect of TUPE'd employees still in pension fund	628	651
Balance at 31 March	(204,103)	(177,895)

Collection Fund Adjustment Account

The Collection Fund Adjustment Account manages the differences arising from the recognition of Council tax and business rates income in the Comprehensive Income and Expenditure Statement as it falls due from Council tax payers compared with the statutory arrangements for paying across amounts to the General Fund from the Collection Fund.

	2018/19	2017/18
	£000	£000
<u>Collection Fund Adjustment Account</u>		
Balance at 1 April	(263)	771
Amount by which Council tax income credited to the Comprehensive Income & Expenditure Statement is different from Council tax income calculated for the year in accordance with statutory requirements	(15)	(65)
Amount by which NNDR income credited to the Comprehensive Income & Expenditure Statement is different from Council tax income calculated for the year in accordance with statutory requirements	1,785	(969)
Balance at 31 March	1,507	(263)

30. Cash Flow Statement – Operating Activities

The surplus or deficit on the provision of services has been adjusted for the following non-cash movements. The cash flows for operating activities include the following items:

	2018/19	2017/18
	£000	£000
Interest received	(1,125)	(1,163)
Interest paid	8,220	8,919
	7,095	7,756

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	2018/19	2017/18
	£000	£000
Depreciation	17,346	16,906
Amortisation	257	256
Impairment and revaluations	8,323	(40,857)
Reductions in the fair value of soft loans (non Subsidiary) made in the year	91	45
Soft Loans (non Subsidiary) – interest adjustment credited to the CIES during the year	(121)	290
(Decrease)/Increase in provision for doubtful debts re: Loans and Advances	(447)	661
Increase/(Decrease) in Interest Creditors	(62)	(128)
Increase/(Decrease) in Creditors	353	(4,973)
(Increase)/Decrease in Interest Debtors	-	315
(Increase)/Decrease in Debtors	1,367	(5,187)
(Increase)/Decrease in Inventories	-	-
(Decrease)/Increase in Pension Liability	-	-
Contributions to Provisions	956	288
Carrying amount of non-current assets sold	12,286	11,420
Movement in Investment Property values	2,588	(1,755)
	42,937	(22,719)

The adjustment for items in the net surplus or deficit on the provision of services that are investing and financing activities is comprised of:

	2018/19	2017/18
	£000	£000
Capital grants credited to surplus or deficit on the provision of services	(1,657)	(1,428)
Proceeds from the sale of property, plant and equipment and investment properties	(15,965)	(15,872)
	(17,622)	(17,300)

31. Cash Flow Statement – Investing Activities

	2018/19	2017/18
	£000	£000
Purchase of property, plant & equipment, investment property & intangible assets	(47,508)	(39,700)
Other Capital Payments	(24)	(16)
Purchase of short term & long-term investments	(110,524)	(46,400)
Other payments for investing activities	(921)	(11,288)
Proceeds from the sale of property, plant & equipment, investment property & intangible assets	15,965	15,871
Other Capital Cash Receipts	1,313	279
Capital grants received	1,227	2,238
Proceeds from short term & long-term investments	107,000	78,818
Net cash flows from investing activities	(33,472)	(198)

32. Cash Flow Statement – Financing Activities

	2018/19	2017/18
	£000	£000
Cash payments for the reduction of the outstanding liabilities relating to finance leases	(96)	(90)
Repayments of short- & long-term borrowing	(2,000)	(7,000)
Other receipts /(payments) for financing activities	3,977	(1,686)
Net cash flows from financing activities	1,881	(8,776)

33. Trading Operations

The Authority has established various trading units where the service manager is required to operate in a commercial environment and balance their budget by generating income from other parts of the authority or other organisations. The financial results for which are disclosed below:

	2018/19			2017/18
	Expenditure	Income	(Surplus) / Deficit	(Surplus) / Deficit
	£000	£000	£000	£000
Car Parks	2,748	(6,146)	(3,398)	(9,318)
Industrial Estates	(299)	(626)	(925)	(240)
Corporate Estates	4,200	(3,889)	311	(2,458)
Civic Halls	1,031	(226)	805	228
Markets	1,479	(771)	708	(110)
Net (Surplus) / Deficit	9,159	(11,658)	(2,499)	(11,898)

Other than for Markets, the income and expenditure of the remaining Trading Operations for 2018/19 and 2017/18 have been consolidated within the Net Cost of Services. Income and expenditure of the Markets are within Other Operating Expenditure.

The higher surplus on car parks in 2017/18 is due to property revaluations undertaken. The revaluation impact is reversed out in the Movement in Reserves Statement and has no impact on the General Fund Balance and Council Tax requirement.

In 2018/19 there was an increase in interest payments made on Corporate Estates which was more than offset by a higher rental income. The overall reduction in the surplus is due to downward property revaluations. The revaluation impact is reversed out in the Movement in Reserves Statement and has no impact on the General Fund Balance and Council Tax requirement.

The deficit in 2018/19 on Markets is as a result of the provision detailed in note 27.

34. Associates

Norwich City Council has three associate companies; NPS Norwich Limited, Norwich Norse Environmental Limited and Norwich Norse Building Limited– see disclosure of services produced in note 47. In line with the service level agreements, Norwich City Council is entitled to an amount equivalent to 50% of any pre-tax profits as a discount on charges. An estimate of the pre-tax discounts has been accrued in the accounts. There is no other entitlement to the Council in terms of dividends or rights to retained earnings. The draft unaudited performance of the associates is shown below.

	NPS (Norwich) Ltd		Norwich/Norse Environmental Ltd		Norwich Norse Building Ltd	
	2018/19	2017/18	2018/19	2017/18	2018/19	2017/18
	£000	£000	£000	£000	£000	£000
Profit & Loss Account						Restated*
Operating Profit	89	184	113	136	123	119
Interest (Payable) /Receivable	-	(7)	-	(30)	-	-
Profit on Ordinary Activities before Corporation Tax	89	177	113	106	123	119
Corporation Tax	(17)	(35)	(15)	(24)	(34)	(17)
Retained Profit for the financial year	72	142	98	82	89	102
Balance Sheet						
Profit & Loss b/f	813	671	410	328	301	199
Profit & Loss for the financial year	72	142	98	82	89	102
Profit & Loss reserve c/f	885	813	508	410	390	301

35. Agency Services

Where the Council is acting as an agent for another party (e.g. in the collection of business rates and Council Tax), income and expenditure are recognised only to the extent that commission is receivable by the Council for the agency services rendered or the Council incurs expenses directly on its own behalf in rendering services.

The City Council is a member of four Joint Committees – Norfolk Joint Museums and Archaeology Committee, Norfolk Joint Records Committee, Norfolk Highways Joint Committee and CNC Building Control Consultancy Joint Committee (Building Control Partnership).

The Norwich Highways Joint Committee oversees the operation of the Highways Agency Agreement providing the services for highways, traffic management and on-street car parking. The Council acts as agent for the County in relation to the work governed by the Joint Committee. The amounts of income and expenditure for 2018/19 and 2017/18 are as follows:-

Highways	2018/19	2017/18
	£000	£000
Expenditure	2,426	2,595
Income	(2,384)	(2,392)
(Surplus) / Deficit	42	203
On-Street Car parking	2018/19	2017/18
	£000	£000
Expenditure	1,101	1,272
Income	(1,448)	(1,315)
(Surplus) paid over to Norfolk County Council	(347)	(43)

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The non-agency elements of the Norwich Highways Joint Committee are not material.

The Council's interest in the Norfolk Joint Museums and Archaeology Committee and the Norfolk Joint Records Committee are not material.

On 1st November 2012 the Norwich Business Improvement District was launched. A Business Improvement District (BID) is a defined area within which businesses pay an additional tax or fee in order to fund projects within the district's boundaries.

On 1st November 2017 a new five year BID agreement was launched, covering an expanded geographic area.

The council acts as agent for Norwich BID by billing and collecting the additional tax.

Business Improvement District	2018/19	2017/18
	£000	£000
Billed	913	950
Collected	(938)	(915)
Paid over to Norwich BID	876	1,060

36. Members' Allowances

The total of members' allowances paid in the year was £368,445 (2017/18 £359,985) in accordance with the Members' Allowance Scheme as set out in Appendix 16 of the Council's Constitution.

37. Officers Remuneration

Post Holder	Salary (incl Fees & allowances) £	Expenses £	Compensation for loss of office £	Total Remuneration (excl Pension contributions) £	Pension Contributions £	Total Remuneration (incl Pension contributions) £
Chief Executive Officer 2018/19 ^{1 2}	117,306	-	-	117,306	16,966	134,272
Chief Executive Officer 2017/18 ^{1 2}	120,895	-	-	120,895	16,691	137,586
Director of Regeneration & Development 2018/19	83,391	-	-	83,391	12,055	95,446
Director of Regeneration & Development 2017/18	82,050	-	-	82,050	11,819	93,869
Director of Customer & Culture 2018/19	91,455	-	-	91,455	13,261	104,716
Director of Customer & Culture 2017/18	89,655	-	-	89,655	13,000	102,655
Director of Neighbourhoods 2018/19	83,339	-	-	83,339	12,055	95,394
Director of Neighbourhoods 2017/18	78,377	-	-	78,377	11,327	89,704
Director of Business Services 2018/19 ¹	84,171	-	-	84,171	12,055	96,226
Director of Business Services 2017/18 ¹	83,306	-	-	83,306	11,819	95,125
S151 officer 18/19 ³	79,669	-	-	79,669	-	79,669
S151 officer 17/18 ³	71,801	-	-	71,801	-	71,801
S151 officer 17/18 ⁴	4,980	-	-	4,980	1,080	6,060
TOTAL 2018/19	539,331	-	-	539,331	66,392	605,723
TOTAL 2017/18	531,064	-	-	531,064	65,736	596,800

¹ Remuneration includes payments made in respect of election duties for the Chief Executive and the Director of Business Services.

² Chief Executive Officer works 4 days

³ S151 officer started May 2017, and is employed by LGSS shared services

⁴ S151 officer finished April 2017, and was employed by LGSS shared services

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Senior officer's remuneration disclosed on the tables above is included in the bandings in the table below.

The number of employees whose remuneration, excluding pension contributions, was £50,000 or more in bands of £5,000 was:

Remuneration Band		2018/19	2017/18
£50,000 to £54,999		5	6
£55,000 to £59,999		1	3
£60,000 to £64,999		1	-
£65,000 to £69,999		5	6
£70,000 to £74,999		-	-
£75,000 to £79,999		-	1
£80,000 to £84,999		3	2
£85,000 to £89,999		-	1
£90,000 to £94,999		1	-
£95,000 to £99,999		-	-
£100,000 to £104,999		-	-
£105,000 to £109,999		-	-
£110,000 to £114,999		-	-
£115,000 to £119,999		1	-
£120,000 to £124,999		-	1
		17	20

The number of exit packages with total cost per band and total of the compulsory and other redundancies are set out in the table below:-

2018/19					
Exit package cost band (including special payments)		Number of compulsory redundancies	Number of other departures agreed	Total number of exit packages by cost band	Total cost of exit packages in each band
£0 - £20,000		1	9	10	59,116
£20,001 - £40,000		-	-	-	-
£40,001 - £60,000		-	-	-	-
£60,001 - £80,000		-	-	-	-
£80,001 - £100,000		-	-	-	-
Total		1	9	10	59,116

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2017/18					
Exit package cost band (including special payments)		Number of compulsory redundancies	Number of other departures agreed	Total number of exit packages by cost band	Total cost of exit packages in each band
£0 - £20,000		6	13	19	198,101
£20,001 - £40,000		7	7	14	372,565
£40,001 - £60,000		1	2	3	149,776
£60,001 - £80,000		0	2	2	140,877
£80,001 - £100,000		0	1	1	86,132
£100,001 - £150,000					
Total		14	25	39	947,451

The table above represents redundancies during 2017/18. The 2017/18 accounts included an estimate of £56,757 based on probable redundancy costs for a number of officers as part of the restructure of several service areas during 2017/18. As there were redeployment opportunities some of these officers may not have been made redundant whilst others left during 2018/19. The actual cost of these redundancies in 2018/19 was £45,249. Any variance between the accrual in 2017/18 and the final exit package costs is disclosed as part of the 2018/19 accounts.

38. External Audit Costs

The Authority has incurred the following costs in relation to the audit of the Statement of Accounts, certification of grant claims and statutory inspections and to non-audit services provided by the Authority's external auditors.

In 2018/19 and 2017/18 the following fees were payable by the Council to our external auditors.

	2018/19	2017/18
	£000	£000
		Restated
Fees payable to the External Auditors with regard to external audit services carried out by the appointed auditor for the year	66	88
Fees payable to external auditors for the certification of grant claims and returns for the year	27	36
Fees payable in respect of any other services provided by external auditors during the year	-	12
Total	93	136

The fees for 'other services' payable in 2017/18 relate to the Right to Buy retained receipts audit and for the auditor's consideration of the council's Minimum Revenue Provision calculation.

39. Grants Income

The Authority credited the following grants, contributions and donations to the Comprehensive Income and Expenditure Statement in 2018/19:

	2018/19	2017/18
	£000	£000
Credited to Taxation & Non-Specific Grant Income		
Revenue Support Grant	(982)	(1,671)
Local Strategic Partnership - Second Homes	(61)	(45)
New Homes Bonus	(837)	(1,667)
NNDR Administration Grant	(268)	(271)
Small Business Rate Relief Grant	(2,253)	(1,902)
Other Grants (Non Capital)	(359)	(346)
Sub-Total inc NNDR	(4,760)	(5,902)
Capital Grants & Contributions		
DfT Cycle Ambition Grant	-	(3,399)
DfT Cycle Safety Grant	-	(1,725)
Community Infrastructure Levy (Funding from developers)	(417)	(1,530)
Community Infrastructure Levy (Funding from GNGB Strategic Pool)	(98)	(43)
Disabled Facilities Grant	(1,203)	(1,101)
Capital Grant Income (Government bodies)	(385)	(69)
Capital Grants & contribution income (non Government)	(472)	(1,559)
Sub Total	(2,575)	(9,426)
Capital Grants & Contributions(REFCUS expenditure)		
Capital Grants & contribution income (from Non Government Bodies)	(5)	(87)
Sub Total	(5)	(87)
Total	(7,340)	(15,415)
Credited to Services		
Rent Allowance Subsidy	(25,615)	(26,404)
Rent Rebate Subsidy	(29,472)	(30,236)
Discretionary Housing Payments	(470)	(499)
Housing Benefit Administration Grant	(752)	(769)
Supporting People	-	(253)
Other Revenue Grants & Contributions (from Government)	(1,604)	(837)
Other Non Govt revenue grants and contributions	(255)	(52)
Sub Total	(58,168)	(59,050)

The Council has received a number of grants, contributions and donations that have yet to be recognised as income as they have conditions attached to them that will require the monies or property to be returned to the giver. The balances at the year-end are as follows:

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CURRENT LIABILITIES		2018/19	2017/18
		£000	£000
Grants Receipts in Advance (Capital Grants)			
Home and Communities Agency Capital Grant		(12)	(12)
DECC Green Deal Community Fund		(6)	(6)
Developers Contributions (S.106)		(686)	(660)
Total		(704)	(678)
Grants Receipts in Advance (Revenue Grants)			
Other Government Grants & Contributions		(617)	(412)
Other Non Government Grants & Contributions		(398)	(711)
LEGI Re Guildhall		(50)	(50)
Developers Contributions (S.106)		(326)	(296)
Total		(1,391)	(1,469)
LONG TERM LIABILITIES			
		£000	£000
Grants Receipts in Advance (Capital Grants)			
Disabled Facilities Grant		-	(18)
Land Release Fund Grant		(627)	(980)
Other Government Grants & Contributions		(28)	(28)
Developers Contributions (S.106)		(1,029)	(1,150)
Other Non-Government Grants & Contributions		(97)	(95)
Total		(1,781)	(2,271)
Grants Receipts in Advance (Revenue Grants)			
Local Enterprise Growth Initiative re Guildhall		(100)	(150)
Other Non Government Grants & Contributions.		(99)	-
SALIX		(80)	(70)
Developers Contributions (S.106)		(1,508)	(1,618)
Total		(1,787)	(1,838)

The council continues to collect a Community Infrastructure Levy in accordance with a charging schedule adopted on the 25th June 2013.

The contributions collected from developments liable to pay the levy are designated to fund both the infrastructure required to support the planned growth in housing and jobs across the Greater Norwich area and improvements to address the demands that development places on local neighbourhoods within the city.

Section 106 agreements and planning conditions will also continue to be used for local infrastructure requirements on development sites, such as site specific local provision of open space, access roads and affordable housing.

40. Capital Expenditure & Capital Financing

The total amount of capital expenditure incurred in the year is shown in the table below (including the value of assets acquired under finance leases and PFI contracts), together with the resources that have been used to finance it. Where capital expenditure is to be financed in future years by charges to revenue as assets are used by the Authority, the expenditure results in an increase in the Capital Financing Requirement (CFR), a measure of the capital expenditure incurred historically by the Authority that has yet to be financed. The CFR is analysed in the second part of this note.

	Notes	2018/19 £000	2017/18 £000
Opening Capital Financing Requirement 1st April		264,635	240,390
Correction of prior years error		-	-
Adjusted Opening Capital Financing Requirement		264,635	240,390
Property, Plant & Equipment	14	26,731	16,199
Assets under Construction	14	760	8,781
Investment Property	16	19,722	13,615
Heritage Assets	15	-	-
Intangible Assets	17	227	305
Decent Home Loans granted net of repaid		(118)	(172)
Local Authority Mortgage Scheme		(1,000)	-
Transferred debt net of repaid		(92)	(56)
Norwich Regeneration Ltd loan net of repaid		900	10,706
Norwich Preservation Trust loan net of repaid		(13)	126
Revenue Expenditure Funded from Capital Under Statute		5,828	8,768
Equity Investment in Norwich Regeneration Ltd		524	-
		318,104	298,662
Sources of Finance			
Capital Receipts		(5,607)	(7,284)
Government Grants & Other Contributions		(5,517)	(6,313)
Housing Revenue Account Major Repairs Allowance		(11,805)	(7,001)
Revenue Contributions & Minimum Revenue Provision *		(12,396)	(13,429)
		282,779	264,635
Closing Capital Financing Requirement 31 March		282,779	264,635
Increase (decrease) in underlying need to borrow (unsupported by government financial assistance)		18,144	24,245
Increase (decrease) in Capital financing Requirement		18,144	24,245

Each local Council has a borrowing limit determined by the level of debt which it can afford. The system is governed by CIPFA's 'Prudential Code for Capital Finance in Local Authorities' and the Local Authorities (Capital Finance and Accounting) (England) Regulations 2003.

* The Minimum Revenue Provision 2018/19 is £0.316m (2017/18 £0.261m) and this represents a provision against the Council's underlying debt that has been acquired to finance capital expenditure.

41. Leases

Council as Lessee

Operating Leases

The Council leases cars and equipment to facilitate provision of services. It also leases privately owned properties to provide a decent, affordable housing alternative to those facing homelessness.

The Council's future minimum lease payments due under non-cancellable lease in future years are:

	31-Mar-19		31-Mar-18	
	Vehicles, Plant & Equipment	Land & Buildings	Vehicles, Plant & Equipment	Land & Buildings
	£000	£000	£000	£000
Future Rental Liabilities				
Not later than one year	117	1,281	128	1,396
Later than one year & not later than five years *	303	1,495	412	1,888
Total	420	2776	540	3,284

* based on Pool Car contract extension to March 2021

The expenditure charged to the Housing Revenue Account, Cultural, Environmental, Regulatory and Planning Services lines in the Comprehensive Income and Expenditure Statement during the year in relation to these leases was £1.894m (2017/18 £1.874m)

	2018/19	2017/18
	£000	£000
Sublease payments receivable	1,837	1,888
Total	1,837	1,888

Finance Leases

The council has acquired communal arials for its dwellings under a finance lease, these assets are disclosed as Property, Plant and Equipment in the Balance Sheet under Vehicles, Plant and Equipment at the net amount of £0.742m (2017/18 £0.835m)

The Council is committed to making minimum payments under these leases comprising settlement of the long-term liability for the interest in the property acquired by the Council and finance costs that will be payable by the Council in future years while the liability remains outstanding. The minimum lease payments are made up of the following amounts.

	2018/19	2017/18
	£000	£000
Finance Lease Liabilities		
Current	101	96
Non-Current	902	1,003
Financing Costs payable in future years	288	354
Minimum Lease Payments	1,291	1,453

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The future minimum lease payments payable under non-cancellable leases in future years are:

	2018/19	2017/18
	£000	£000
Future Rental Liabilities		
No later than one year	161	161
Later than one year & not later than 5 years	646	646
Over 5 years	484	646
Total	1,291	1,453

Council as Lessor

Operating Leases

The Council leases out property and equipment under operating leases for the following purposes:

- The provision of community services such as sports facilities, tourism services and community centres
- economic development purposes to provide suitable affordable accommodation for local businesses

The future minimum lease payments receivable under non-cancellable leases in future years are:

	2018/19	2017/18
	£000	£000
Tenants Future Rental Liabilities		
Not later than one year	4,404	3,539
Later than one year & not later than five years	17,108	13,919
Over five years	60,511	61,477
Total	82,023	78,935

In addition to the above, there are 85 properties (90 in 2017/18) where the rent is in perpetuity that amounts annually to £0.310m per annum (2017/18 £0.314m).

The minimum lease payments receivable do not include rents that are contingent on events taking place after the lease was entered into, such as adjustments following rent reviews.

Finance Leases

The Council has gross investments in the leases, made up of the minimum lease payments expected to be received over the remaining term and the residual value anticipated for the property when the lease comes to an end. The minimum lease payments are the payments over the lease term that the lessee is or can be required to make, excluding contingent rent. The gross investment is made up of the following amounts

	2018/19	2017/18
	£000	£000
Finance lease debtor (net present value of minimum lease payments):		
Current	15	18
Non-current	1,184	1,268
Unearned finance income	1,875	2,068
Unguaranteed residual value of property	-	-
Gross investment in the leases	3,074	3,354

The gross investment in the lease and the minimum lease payments will be received over the following periods:

	Gross Investment in the Lease		Minimum Lease Payments	
	31-Mar-19	31-Mar-18	31-Mar-19	31-Mar-18
	£000	£000	£000	£000
Future Rental Liabilities				
Not later than one year	17	24	24	24
Later than one year & not later than five years	69	95	95	95
Later than five years	2,987	3,236	3,236	3,236
Total	3,073	3,355	3,355	3,355

42. Impairment Losses

During the year the Council carried out adaptations at a cost of £588,050 (2017/18 £522,587) to a number of council dwellings under Disabled Facilities legislation. As advised by our valuer, these adaptations added no value to the dwellings; therefore this expenditure was impaired as shown in note 14 (combined with the impairments detailed below).

The Council also impaired the cost of works to flats within blocks for which the lease has been sold £585,002, of which structural work constituted £311,357, door access controls £119,805, work to tower blocks £84,116, roofing £54,086, and thermal comfort £15,638. Other impairments include the cost of works to district heating boiler house £918,193.

The Council also impaired the cost of works to HRA shops £327,445 and enhancement of HRA estates £181,990 as it was deemed not to add value.

Remedial works were carried out on City Hall £343,000. The Valuer advised this expenditure would not increase the valuation therefore it was impaired immediately.

Demolition costs incurred at Mile Cross Development site £819,314 were capitalised however these were subsequently written off as the site had already been valued at highest and best use during 2018-19.

43. Termination Benefits

The Council terminated the contracts of a number of employees in 2018/19, incurring liabilities of £59,116 (2017/18 £947,451). These were payable to 10 (39 in 2017/18) officers who were made redundant as part of the Council's rationalisation of Services and include amounts payable in respect of early retirement to the pension fund.

44. Other Long Term Liabilities

The Council has other long term liabilities as detailed in the table below

	2018/19	2017/18
	£000	£000
Pension Fund Liability	204,103	177,895
Other	117	110
	204,221	178,004

45. Defined Benefit Pension Schemes

Participation in Pension Schemes

As part of the terms and conditions of employment of its officers, the Authority makes contributions towards the cost of post-employment benefits. Although these benefits will not actually be payable until employees retire, the Authority has a commitment to make the payments (for those benefits) and to disclose them at the time that employees earn their future entitlement.

The Council participates in the Local Government Pension Scheme (LGPS), administered by Norfolk County Council – this is a funded defined benefit final salary scheme, meaning that the Authority and employees pay contributions into a fund, calculated at a level intended to balance the pensions liabilities with investment assets.

Arrangements for the award of discretionary post-retirement benefits upon early retirement – this is an unfunded defined benefit arrangement, under which liabilities are recognised when awards are made. However, there are no investment assets built up to meet these pension liabilities, and cash has to be generated to meet actual pension payments as they eventually fall due.

The LGPS pension scheme is operated under the regulatory framework for the Local Government Pension Scheme and the governance of the scheme is the responsibility of the pensions committee of Norfolk County Council. Policy is determined in accordance with the Pensions Fund Regulations. The investment managers of the fund are appointed by the committee which includes the Interim Head of Finance of Norfolk County Council.

The principal risks to the authority of the scheme are the longevity assumptions, statutory changes to the scheme, structural changes to the scheme (i.e. large-scale withdrawals from the scheme), changes to inflation, bond yields and the performance of the equity investments held by the scheme. These are mitigated to a certain extent by the statutory requirements to charge to the General Fund and Housing Revenue Account the amounts required by statute as described in the accounting policies note.

The liabilities of the Norfolk pension fund attributable to the Council are included in the Balance Sheet on an actuarial basis using the projected unit method – i.e. an assessment of the future payments that will be made in relation to retirement benefits earned to date by employees, based on assumptions about mortality rates, employee turnover rates, etc., and projections of projected earnings for current employees. Liabilities are discounted to their value at current prices, using a discount rate of 5.5% (based on the indicative rate of return on high quality corporate bonds).

The assets of Norfolk pension fund attributable to the Council are included in the Balance Sheet at their fair value:

- quoted securities – current bid price
- unquoted securities – professional estimate
- unlisted securities – current bid price
- property – market value.

Transactions relating to Retirement Benefits

The Council recognises the cost of retirement benefits in the reported cost of services when they are earned by employees, rather than when the benefits are eventually paid as pensions. However, the charge the council is required to make against council tax is based on the cash payable in the year, so the real cost of post-employment/retirement benefits is reversed out of the General Fund and Housing Revenue Account via the Movement in Reserves Statement. The following transactions have been made in the Comprehensive Income and Expenditure Statement and the General Fund Balance via the Movement in Reserves Statement during the year:

Discretionary Benefits

The Council provides discretionary post-employment benefits which arise from additional service and are awarded on a discretionary basis. These benefits are unfunded with costs met directly from the Council's revenue account.

	2018/19	2017/18
	£000	£000
Comprehensive Income & Expenditure Statement		
<i>Cost of Services</i>		
Current service cost	7,413	7,819
Past service cost (including curtailments)	3,610	100
Past service cost - effect of business combinations	1,500	-
<i>Financing and Investment Income and expenditure</i>		
Net Interest expense	4,995	4,634
Total Post-employment Benefits Charged to the Surplus or Deficit on the Provision of Services	17,518	12,553
<i>Other post-employment Benefits charged to the Comprehensive Income and Expenditure Statement</i>		
Return on plan assets (excluding the amount included in the net interest expense)	(10,067)	(4,492)
Actuarial (Gains) and Losses arising on changes in demographic assumptions	-	-
Actuarial (Gains) and Losses arising on changes in financial assumptions	24,957	(7,768)
Other experience	1,167	(502)
Total Post-employment Benefits Charged to the Comprehensive Income and Expenditure Statement	33,575	(209)
Reversal of net charges made to the Surplus or Deficit for the Provision of Services for post-employment benefits in accordance with the Code and HRA balances for pensions in the year	(17,518)	(12,553)
Total Remeasurements recognised in Other Comprehensive Income	16,057	(12,762)

The current service cost is an estimate of the true economic cost of employing people in a financial year. It measures the full liability estimated to have been generated in the year.

The past service costs arise from decisions taken in the current year but whose financial effect is derived from years of service earned in earlier years. For 2018/19 the past service costs include bulk transfer of members into the fund from Cambridgeshire County Council and the estimated impact of rulings on Transitional Protection Arrangement and Guaranteed Minimum Pension (GMP). Further details on the impact of the ruling are shown in the section 'Basis for Estimating Assets & Liabilities'.

Interest cost is the amount needed to unwind the discount applied in calculating the defined benefit obligations (liability). As members of the plan are one year closer to receiving their pension, the provisions made at present value in previous years for their retirement costs need to be uplifted by a year's discount to keep pace with current values.

The expected return on assets is a measure of the return on the investment assets held by the plan for the year. It is not intended to reflect the actual realised return by the plan, but a longer term measure based on the value

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of assets at the start of the year taking into account movements in assets during the year and an expected return factor.

Actuarial gains and losses arise where actual events have not coincided with the actuarial assumptions made for the last valuations (known as experience gains and losses) or the actuarial assumptions have been changed.

The cumulative amount of actuarial gains and losses recognised in the Comprehensive Income and Expenditure Statement to the 31 March 2019 is a loss of £162.412m (31 March 2018 loss of 146.355m)

Pensions Assets and Liabilities Recognised in the Balance Sheet

The amount included in the Balance Sheet arising from the authority's obligation in respect of its defined benefit plans is as follows:

	2018/19	2017/18
	£000	£000
Present Value of funded liabilities	(479,206)	(438,820)
Present Value of unfunded liabilities	(20,741)	(19,924)
Fair Value of plan assets	295,856	280,861
Net Liability arising from defined benefit obligation	(204,091)	(177,883)

	2018/19	2017/18
Reconciliation of present value of the scheme liabilities:	£000	£000
At 1 April	(458,744)	(461,488)
Total service Cost	(7,413)	(7,819)
Interest Cost	(12,203)	(11,456)
Contributions by Members	(1,240)	(1,270)
Effect of business combinations	(6,232)	-
Remeasurement (gains)/Losses		
- actuarial gains/losses arising from changes in demographic assumptions	-	-
- actuarial gains/losses arising from changes in financial assumptions	(24,957)	7,768
- other	(1,167)	502
Benefits Paid	15,619	15,119
Past Service Cost (including curtailments)	(3,610)	(100)
At 31 March	(499,947)	(458,744)

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	2018/19	2017/18
Reconciliation of fair value of the scheme assets	£000	£000
At 1 April	280,861	276,581
Interest Income	7,208	6,822
Remeasurement Gain/(loss) the return on plan assets excluding amount included in net interest expense	10,067	4,492
Employer Contributions	6,182	5,686
Contributions by Members	1,240	1,270
Contributions in respect of unfunded benefits	1,185	1,129
Effect of business combinations	4,732	-
Benefits Paid	(14,434)	(13,990)
Unfunded benefits paid	(1,185)	(1,129)
At 31 March	295,856	280,861

Local Government Pension Scheme assets comprised:

	2018/19				2017/18			
	Quoted Prices in active markets	Quoted prices not in active markets	Total	% of total assets	Quoted Prices in active markets	Quoted prices not in active markets	Total	% of total assets
	£000	£000	£000		£000	£000	£000	
Cash & Cash Equivalents		9,028	9,028	3.1%		15,142	15,142	5.4%
Equity Instruments								
<i>by industry type</i>								
Consumer	21,982		21,982	7.4%	19,873		19,873	7.1%
Manufacturing	18,160		18,160	6.1%	16,949		16,949	6.0%
Energy and Utilities	7,939		7,939	2.7%	5,393		5,393	1.9%
Financial institutions	19,228		19,228	6.5%	16,862		16,862	6.0%
Health and care	8,534		8,534	2.9%	5,539		5,539	2.0%
Information Technology	17,353		17,353	5.9%	9,478		9,478	3.4%
Other	12		12	0.0%	-		-	0.0%
Sub-total Equity Instruments	93,208		93,208		74,094		74,094	
Private equity		21,893	21,893	7.4%		16,699	16,699	5.9%
Bonds								
<i>by sector</i>								
Corporate								
Other	3,417		3,417	1.2%	3,584		3,584	1.3%
Sub-total Bonds	3,417		3,417		3,584		3,584	
Property								
<i>by geographical location</i>								
UK property		22,467	22,467	7.6%		20,885	20,885	7.4%
Overseas property		4,337	4,337	1.5%		3,424	3,424	1.2%
Sub-total Property		26,804	26,804			24,309	24,309	
Investment Funds & Unit Trusts								
Equities	61,020		61,020	20.6%	80,922		80,922	28.8%
Bonds	80,549		80,549	27.2%	65,880		65,880	23.5%
Sub-total Investment Funds & Unit Trusts	141,569		141,569		146,802		146,802	
Derivatives	(63)		(63)	0.0%	232		232	0.1%
Other								
Total Assets	238,131	57,725	295,856		224,712	56,150	280,862	

Basis for Estimating Assets & Liabilities

Liabilities have been assessed on an actuarial basis using the projected unit credit method, an estimate of the pensions that will be payable in future years dependent on assumptions about mortality rates, salary levels etc. Liabilities have been assessed by Hymans Robertson, an independent firm of actuaries, based on the latest full valuation of the scheme at 31 March 2016.

The principle assumptions used in their calculations have been:

Mortality Assumptions:			2018/19	2017/18
Longevity at 65 for current pensioners				
Men			22.1yrs	22.1yrs
Women			24.4yrs	24.4yrs
Longevity at 65 for future pensioners				
Men			24.1yrs	24.1yrs
Women			26.4yrs	26.4yrs
Rate of inflation			2.50%	2.40%
Rate of increase in salaries			2.80%	2.70%
Rate of increase in pensions			2.50%	2.40%
Rate for discounting scheme liabilities			2.40%	2.50%
Take up of option to convert annual pension into retirement lump				
Pre-April 2008 service			50%	50%
Post-April 2008 service			75%	75%

The estimation of the defined benefit obligations is sensitive to the actuarial assumptions set out in the table above. The sensitivity analyses below have been determined based on reasonably possible changes of the assumptions occurring at the end of the reporting period and assumes for each change that the assumption analysed changes while all the other assumptions remain constant. The assumptions in longevity, for example, assume that life expectancy increases or decreases for men and women. In practice, this is unlikely to occur, and changes in some of the assumptions may be interrelated. The estimations in the sensitivity analysis have followed the accounting policies for the scheme, i.e. on an actuarial basis using the projected unit credit method. The methods and types of assumptions used in preparing the sensitivity analysis below did not change from those used in the previous period.

Increase in Assumption £000

Rate of increase in salaries (increase by 0.5%)	4,522
Rate of increase in pensions (increase by 0.5%)	40,299
Rate for discounting scheme liabilities (decrease by 0.5%)	45,439

Transition Arrangements Age Discrimination

When the LGPS benefit structure was reformed in 2014, transitional protections were applied to certain older members close to normal retirement age. The benefits accrued from 1 April 2014 by these members are subject to an 'underpin' which means that they cannot be lower than what they would have received under the previous benefit structure. The underpin ensures that these members do not lose out from the introduction of the new scheme, by effectively giving them the better of the benefits from the old and new schemes.

In December 2018 the Court of Appeal upheld a ruling ("McCloud/Sargeant") that similar transitional protections in the Judges' and Firefighters' Pension Schemes were unlawful on the grounds of age discrimination. The

implications of the ruling are expected to apply to the LGPS (and other public service schemes) as well. The UK Government requested leave to appeal to the Supreme Court but this was denied.

The impact of the ruling is uncertain. It is looking likely that benefits accrued from 2014 may need to be enhanced so that all members, regardless of age, will benefit from the underpin. However, restitution may be achieved in a different way, for example by paying compensation. In either case, the clear expectation is that many more members would see an enhanced benefit rather than just those currently subject to these protections. In this outcome, there would likely be a retrospective increase to members' benefits, which in turn would give rise to a past service cost for the Fund employers when the outcome is known.

Quantifying the impact at this stage is very difficult because it will depend on the compensation awarded, members' future salary increases, length of service and retirement age, and whether (and when) members withdraw from active service. Salary increases in particular can vary significantly from year to year and from member to member depending on factors such as budget restraint, job performance and career progression. The Government Actuary's Department (GAD) has estimated that the impact for the LGPS as a whole could be to increase active member liabilities by 3.2%, based on a given set of actuarial assumptions. A full description of the data, methodology and assumptions underlying these estimates is given in GAD's paper, dated 10 June 2019.

The Fund's actuary has adjusted GAD's estimate to better reflect the Norfolk Pension Fund's local assumptions, particularly salary increases and withdrawal rates. The revised estimate as it applies to Norwich City Council is that total liabilities (i.e. the increase in active members' liabilities expressed in terms of the employer's total membership) could be 0.4% higher as at 31 March 2019, an increase of approximately £0.596m.

These numbers are high level estimates based on scheme level calculations and depend on several key assumptions.

The impact on employers' funding arrangements will likely be dampened by the funding arrangements they have in place. However, if the judgement is upheld then there will be unavoidable upward pressure on contributions in future years.

Guaranteed Minimum Pension (GMP)

Guaranteed minimum pension (GMP) was accrued by members of the Local Government Pension Scheme (LGPS) between 6 April 1978 and 5 April 1997. The value of GMP is inherently unequal between males and females for a number of reasons, including a higher retirement age for men and GMP accruing at a faster rate for women. However, overall equality of benefits was achieved for public service schemes through the interaction between scheme pensions and the State Second Pension. The introduction of the new Single State Pension in April 2016 disrupted this arrangement and brought uncertainty over the ongoing indexation of GMPs, which could lead to inequalities between men and women's benefits.

As an interim solution to avoid this problem, GMP rules were changed so that the responsibility for ensuring GMPs kept pace with inflation passed in full to pension schemes themselves for members reaching state pension age between 6 April 2016 and 5 April 2021. This new responsibility leads to increased costs for schemes (including the LGPS) and hence scheme employers.

The fund's actuary has carried out calculations in order to estimate the impact that the GMP indexation changes will have on the liabilities of Norwich City Council for financial reporting purposes. The estimate assumes that the permanent solution eventually agreed will be equivalent in cost to extending the interim solution to all members reaching state pension age from 6 April 2016 onwards.

The estimate as it applies to Norwich City Council is that total liabilities could increase by approximately £3.014m as at 31 March 2019.

These numbers are approximate estimates based on employer data as at 31 March 2016 and will be revised at the upcoming valuation.

Impact on the Council's Cash Flows

The objectives of the scheme are to keep employers' contributions at as constant a rate as possible. The County Council has agreed a strategy with the scheme's actuary to achieve a funding level of 100% over the next 20 years. Funding levels are monitored on an annual basis. The next triennial valuation is due to be completed on 31 March 2019.

The scheme will need to take account of the national changes to the scheme under the Public Pensions Services Act 2013. Under the Act, the Local Government Pension Scheme in England and Wales and the other main existing public service schemes may not provide benefits in relation to service after 31 March 2014 (or service after 31 March 2015 for other main existing public service pension schemes in England and Wales). The Act provides for scheme regulations to be made within a common framework, to establish new career average revalued earnings schemes to pay pensions and other benefits to certain public servants.

The total contribution expected to be made to the scheme by the Council for the year to March 2020 is £6.219m

The weighted average duration of the defined benefit obligation for scheme members is 16.2 years, (2017/18 16.2 years)

46. Contingent Assets and Liabilities

Liabilities

A contingent liability arises where an event has taken place that gives the Council a possible obligation whose existence will only be confirmed by the occurrence or otherwise of uncertain future events not wholly within the control of the Council. Contingent liabilities also arise in circumstances where a provision would otherwise be made but either it is not probable that an outflow of resources will be required or the amount of the obligation cannot be measured reliably.

Contingent liabilities are not recognised in the Balance Sheet but disclosed in a note to the accounts.

NHS Trusts

During January and February 2016, NHS Trusts wrote to local authorities countrywide claiming charitable status and requesting mandatory relief from business rates under s.43(5) and (6) of the Local Government Act 1988, the request being backdated to 2010. If granted this would lead to a backdated payment by Norwich City Council and ongoing reduced business rates going forward as well as impacting the Norfolk business rates pool.

The decision to grant relief to the Trust related to the council has not yet been taken and is subject to ongoing investigation. The view of the council is that the claim is unfounded. The timing, probability and amount of any relief is therefore uncertain at the current time.

Dispute

The Council was in dispute with one of its contractors over some construction costs. The case was referred for adjudication and on 1 May 2018 the Adjudicator ruled in favour of the Council, finding it not to be liable for additional payments to the contractor. Whilst the decision could be referred to the High Court, the Council does not believe there is any liability for these costs.

Planning

In March 2019 the Secretary of State decided to call in the planning application for the redevelopment of Anglia Square for his own determination. As a result, the Planning Inspectorate will appoint an Inspector to hold a public inquiry into the proposals and make a recommendation to the Secretary of State about how to determine the application. The Sec of State will then either accept or reject these recommendations and issue an approval or refusal as he sees fit.

Owing to the scope of the call-in the inquiry may be lengthy and complex. The Council will be a participant in the inquiry and is likely to face significant additional costs. The Council is not required to meet the costs of other parties as a matter of routine, although if it is found to have acted unreasonably at any point during the inquiry process it may have to pay a proportion or all of the costs incurred by others. At this early stage, the Council does not consider itself liable for any third party costs, but given the potential risk a contingent liability is disclosed.

47. Related Parties

The council is required to disclose material transactions with related parties – bodies or individuals that have the potential to control or influence the council or to be controlled or influenced by the council. Disclosure of these transactions allows readers to assess the extent to which the council might have been constrained in its ability to operate independently or might have secured the ability to limit another party's ability to bargain freely with the council.

UK government has significant influence over the general operations of the council– it is responsible for providing the statutory framework within which the council operates, and prescribes the terms of many of the transactions that the council has with other parties (e.g. council tax bills, housing benefits). Grants received from government departments are set out in Note 39 on reporting for resources allocation decisions. Grant receipts in advance outstanding at 31 March 2019 are also shown in Note 39; debtors are shown in Note 22 and creditors in Note 25.

Members of the council have direct control over the council's financial and operating policies. The total of members' allowances paid in 2018/19 and 2017/18 is shown in Note 36. During 2018/19, no works and services (2017/18 £nil) were commissioned from organisations in which any members had an interest. Contracts were entered into in full compliance with the council's standing orders. In addition members approved £268,000 (2017/18 £256,000) and officer working parties a further £5,781 (2017/18 £2,400) as grants to voluntary organisations in which six members had an interest. In all instances, the grants were made with proper consideration of declarations of interest. The relevant members did not take part in any discussion or decision relating to the grants. Details of all these transactions are recorded in the Register of Members' Interests, open to public inspection at City Hall during office hours.

During 2018/19, no grants were made to any organisations (2017/18 £5,000 capital grant to one organisation) in which members of senior management had interests.

During 2018/19, there were no works and services commissioned (2017/18 Nil) from entities in which officers had interests.

Companies and joint ventures – the council has interests in:

- I. Two companies, Legislator 1656 and 1657 Ltd, which the Council has shares in and are related to developments at Norwich Airport.
- II. Norwich Norse (Environmental) Ltd – provides a range of facilities, management, and contract services to Norwich and surrounding areas.
- III. Norwich Norse (Building) Ltd – provides maintenance, repairs and upgrades to housing and non-housing buildings for Norwich City Council.
- IV. NPS Norwich Ltd – provides property management services to Norwich City Council.
- V. Norwich Regeneration Ltd – a wholly owned subsidiary company set up by the council to carry out redevelopment projects.
- VI. Norwich City New Co Ltd – a wholly owned subsidiary company set up to manage all private rental sector properties built by Norwich Regeneration Ltd (NRL) or those that the new company may purchase itself as a business opportunity.
- VII. Three Score Open Space Management Ltd – a company set up to manage the open spaces around the Three Score development.

For all the above, the Council has officer and member representatives on the boards of these companies, and relevant information is disclosed in the notes to the accounts about such interests.

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The 2018/19 accounts include an accrual for a dividend declared by Legislator 1656 of £567,000. The payment was received in April 2019. The dividend was declared by Legislator 1656 following the receipt of deferred sale proceeds on the sale of Norwich Airport in 2004. No amounts were paid to or from Legislator 1656 in 2017/18.

No amounts of money have been paid to or from Legislator 1657 during 2018/19 (2017/18 £0).

£6,419,045 (2017/18 £6,306,964) has been spent with Norwich Norse Environmental Ltd, and £10,939,818 (2017/18 £12,856,869) with Norwich Norse Building Ltd during 2018/19 and £3,753,150 (2017/18 £4,011,212) has been spent with NPS Norwich Ltd. Amounts due to Norwich Norse Environmental Ltd are £709,066, Norwich Norse Building Ltd are £1,800,060 and NPS Norwich Ltd are £72,811. Amounts due from Norwich Norse Environmental Ltd are £251,800, Norwich Norse Building Ltd are £122,658 and NPS Norwich Ltd are £266,574.

Norwich Regeneration Ltd issued £2,200,000 of shares to the Council in 2016-17 in exchange for land (at the full market value) upon which the Threescore development has taken place. During 2018-19 the Council has invested an additional £524,000 in the form of cash equity into NRL.

During 2018-19 the council loaned NRL £900,000 (2017/18 £10,706,408) bringing the total amount loaned to £12,400,000 (2017/18 £11,500,000).

The Council entered into a development agreement with Norwich Regeneration Ltd (NRL) in 2016 for the development of social housing at Threescore in Norwich. Under the terms of the development agreement the council's Housing Revenue Account has made payments during the year of £1,607,062 (2017/18 £1,223,267 of which £583,587 was a payment in advance). The Council's HRA has incurred further expenditure of £546,406 during the year to NRL for the redevelopment of a site in Bullard Road into social housing (2017/18 £0).

During the year the Council received income from the company of £779,153 relating to the interest on the loan and services provided by the Council to the company under a service level agreement (2017/18 481,082). The Council recharged an additional £70,386 to the company for salary costs paid out on the company's behalf.

As at 31 March 2019 amounts due to NRL are £247,656 and amounts due from NRL are short term £199,010 and long term £12,400,000. As at 31 March 2018 amounts due to NRL were £1,296,617 and amounts due from NRL were short term £773,720 and long term £11,500,000.

The Council's Housing Revenue Account made a payment of £2,099 (2017/18 £0) to Threescore Open Space Management Ltd for management fees on the properties purchased at the Threescore development. During the year the Council received income of £4,419 from the company for vegetation planning and management services.

No amounts of money have been paid to or from Norwich City New Co Ltd during 2018/19 (2017/18 £0).

Several councillors are appointed to represent the Council on various Strategic Partnership boards. During the year there have been a number of transactions with the Strategic Partnerships totalling £503,348 (2017/18 £484,001). There have also been a number of transactions on behalf of the strategic partnerships with the Highways Agency, disclosed in Note 35. These partnership activities are integrated into the council's usual budget setting and management processes.

Housing Revenue Account Income & Expenditure Statement

	Notes	2018/19	2017/18
		£000	£000
Expenditure			
Repairs & Maintenance		11,159	11,922
Supervision & Management		15,676	16,641
Rents, Rates, Taxes & Other Charges		5,588	5,751
Depreciation & Impairment of Non-current Assets	HRA 10&11	17,496	15,611
Local Authority Housing - Revaluation loss (gain) on Dwellings		(5,267)	(42,997)
Debt Management Costs		173	124
Movement in Allowance for Bad Debts		200	456
Total Expenditure		45,025	7,508
Income			
Dwelling Rents		(56,862)	(58,037)
Non-dwelling Rents		(2,277)	(2,190)
Charges for Services & Facilities		(2,480)	(2,701)
Contributions towards expenditure		(6,346)	(7,354)
Total Income		(67,965)	(70,282)
Net (Income)/Cost of HRA Services included in the Comprehensive Income & Expenditure Statement		(22,940)	(62,774)
HRA services share of Corporate & Democratic Core		735	726
Net (Income)/Cost of HRA Services		(22,205)	(62,048)
HRA share of operating income & expenditure included in the Comprehensive Income & Expenditure Statement			
Other Operating Expenditure		(2,999)	(4,186)
Financing & Investment Income & expenditure		8,340	8,940
Taxation & Non-Specific Grant Income		(87)	(1,163)
(Surplus)/deficit for the year on HRA services		(16,951)	(58,457)

The amounts disclosed above do not match those in the Comprehensive Income and Expenditure Statement disclosure relating to the Housing Revenue Account as the figures above are after corporate recharges and those in the Comprehensive Account Income and Expenditure Statement are before these recharges.

Movement in Reserves Statement (Housing Revenue Account)

	2018/19	2017/18
	£000	£000
Balance at 1 April	30,488	30,387
<u>Movement in reserves during Year</u>		
Surplus/ (deficit) on provision of services	16,951	58,457
Other Comprehensive Income & Expenditure	-	
Total Comprehensive Income & Expenditure	16,951	58,457
Adjustments between accounting basis & funding basis under regulations (note 9 main accounts)	(15,349)	(57,555)
Net Increase/ Decrease before Transfers to Earmarked Reserves	1,602	902
Transfers to/from Earmarked Reserves (note 10 main accounts)	(1,152)	(691)
Transfers between reserves	(35)	(107)
Increase/Decrease in Year	415	101
Balance at 31 March carried forward	30,903	30,488

Notes to Housing Revenue Account Income & Expenditure Statement

1. Other Operating (Income) / Expenditure

	2018/19	2017/18
	£000	£000
(Gains)/Losses on the disposal of non-current assets	(2,999)	(4,186)
Total	(2,999)	(4,186)

2. Financing and Investment Income and Expenditure

	2018/19	2017/18
	£000	£000
Interest payable and similar charges	7,618	8,035
Pension interest cost and expected return on pension assets	1,117	1,142
Interest receivable and similar income	(221)	(238)
Total	8,514	8,939

3. Taxation and Non-Specific Grant Income

	2018/19	2017/18
	£000	£000
Capital Grants and contributions	(87)	(1,163)
Total	(87)	(1,163)

4. Loan Charges

Under HRA self-financing the Council has adopted a 'two-pool' approach so that HRA self-financing loans and the resultant interest are directly attributable to the HRA. This has led to external interest charges of £7.553m being charged to the HRA in 2018/19 (2017/18 £7.965m).

5. HRA Council Dwellings

At 31 March 2019 there were 14,729 HRA Council dwellings, of which 923 were sheltered housing units.

	31-Mar-19	31-Mar-18
	Total Stock	Total Stock
Parlour houses	299	303
Non-parlour houses	5,028	5,099
Non-traditional houses	630	632
Bungalows	336	336
Cottage properties	196	201
Flats	6,359	6,415
Maisonettes	490	491
Flats in tower blocks	407	407
Sheltered/Good Neighbour housing units	923	923
Passivhaus flats	21	-
Passivhaus houses	40	-
	14,729	14,807
The changes in stock during the year can be summarised as follows		
Stock as at 1 April	14,807	14,987
Right to Buy sales	(138)	(187)
Other Dwelling Sales	(3)	(7)
Conversions	2	4
New Build Housing	61	10
Stock as at 31 March	14,729	14,807

6. Housing Valuation

	31-Mar-19	31-Mar-18
	£000	£000
Operational Assets:		
Council Dwellings (HRA)	776,011	757,322
Other Land & Buildings	22,924	24,618
Vehicle, Plant & Equipment	747	842
Infrastructure & Community Assets	2,197	2,197
Assets Under Construction	6,689	12,915
Surplus assets	58	-
Sub Total	808,626	797,894
Assets held for Sale - Current	380	10
Sub Total	380	10
Intangible Assets	-	-
Sub Total	-	-
Total	809,006	797,904

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The above figure for HRA Council dwellings equates to the value for Council dwellings shown in note 14 to the Core Financial Statements.

As set out in the Statement of Accounting Policies, Council dwellings are valued on the basis of Existing Use Value for Social Housing (EUV-SH). This value is less than the Vacant Possession Value to reflect the fact that Local Authority Housing is let at sub-market rents and, in broad terms, is arrived at after applying a regional adjustment factor of 62% (2017/18 62%). The difference between the two values therefore shows the economic cost of providing housing at less than market value.

The Vacant Possession Value of all HRA Dwellings as at 31 March 2019 was £2,001.79m (31 March 2018 £1,953.59m).

7. Major Repairs Reserve

	2018/19	2017/18
	£000	£000
Balance brought forward at 1 April	(7,000)	-
Depreciation charge for the year	(14,601)	(14,001)
Financing of capital expenditure for the year	11,805	7,001
Balance for the year	(2,796)	(7,000)
Balance Carried forward	(9,796)	(7,000)

8. HRA Capital Expenditure

	2018/19	2017/18
	£000	£000
Capital Investment		
Opening Capital Financing Requirement 1st April	205,716	205,717
Operational Assets	24,629	14,543
Other Land & Buildings	327	145
Assets under Construction	627	8,405
Revenue Expenditure Financed as Capital	804	4,225
Appropriation to General Fund	-	-
	232,103	233,035
Sources of Finance		
Capital Receipts	(3,351)	(6,628)
Government Grants & Other Contributions	(87)	(1,163)
Major Repairs Allowance	(11,805)	(7,001)
Revenue Contributions	(11,144)	(12,527)
	205,716	205,716
HRA Non Dwellings depreciation, revaluation & impairments	-	-
Closing Capital Financing Requirement 31 March	205,716	205,716

9. HRA Capital Receipts

In 2018/19 total capital receipts from the disposal of HRA assets were:

	2018/19	2017/18
	£000	£000
Land	93	163
Council dwellings	10,961	14,711
Total	11,054	14,874

10. Depreciation

From 1st April 2012 depreciation of the Council's housing stock is calculated by reference to the value at the previous 31st March. Council dwellings have their individual components identified as to the date of upgrade, and using the asset life as advised by the Council's valuers, depreciation associated with each properties components is calculated. The amount of depreciation charged for the year was £14.699m (2017/18 £14.149m)

	2018/19	2017/18
	£000	£000
<u>Operational Assets</u>		
Council dwellings	14,060	13,472
Other land & buildings	545	533
Vehicles, Plant & Equipment	94	94
Intangible Assets	-	51
Total	14,699	14,150

11. Impairment Costs

During the year there were £2.800m of impairment costs (2017/18 £1.461m) relating to HRA assets, which are detailed in the table below.

	2018/19	2017/18
	£000	£000
Council Dwellings	(2,304)	(1,317)
Other Property	(496)	(144)
Total	(2,800)	(1,461)
Disabled Facilities adaptations not adding value	(588)	(523)
Lift installations not adding value	-	-
Upgrades to District Heating schemes not adding value	(918)	(62)
Enhancement of HRA estates not adding value	(195)	(130)
Construction of Bin Stores not adding value	-	-
Structural work to flats where lease has been sold not adding value	(312)	(566)
Other work to flats where lease has been sold not adding value	(291)	(36)
Other	(496)	(144)
Total	(2,800)	(1,461)

12. Pensions Reserve

As set out in the Statement of Accounting Policies at Note 1, the Council has restricted the accounting entries for the purposes of IAS19 'Retirement Benefits' to current service cost only for the HRA. This is reflected in the Net Cost of Services and a compensating adjustment is made to the Pensions Reserve in order that there is no impact on either the Surplus/ (Deficit) for the year or subsequent rent levels.

13. Rent Arrears

Rent account arrears at 31 March 2019 were £5.03 m (2017/18 £4.97m). The provision for doubtful debts at 31 March 2019 was £3.08m (2017/18 £2.85m). Amounts written off during the year amounted to £0.58m (2017/18 £0.35m (Restated)).

The Collection Fund Revenue Account

The Collection Fund shows the transactions of the billing authority in relation to the collection from taxpayers and the distribution to local authorities and the Government of council tax and non-domestic rates.

	31-Mar-19			31-Mar-18
	Business Rates	Council Tax	Total	Total Restated
	£000	£000	£000	£000
INCOME				
Council Tax receivable		80,664	80,664	75,459
Business rates receivable	79,890		79,890	75,608
Council Tax Reduction Scheme		(13,965)	(13,965)	(13,239)
Interest	(2)		(2)	
	79,888	66,699	146,587	137,828
EXPENDITURE				
Precepts & Demands:				
Central Government	37,680		37,680	37,712
Norfolk County Council	7,536	46,937	54,473	51,304
Norfolk Police Authority		8,131	8,131	7,615
Norwich City Council	30,144	9,101	39,245	38,902
Distribution of Estimated Surplus / (Deficit) for Previous Years:				
Central Government	(1,248)		(1,248)	(165)
Norfolk County Council	(250)	1,581	1,331	1,417
Norfolk Police Authority		275	275	259
Norwich City Council	(998)	315	(683)	165
Charges to Collection Fund				
Transitional Protection Payment	668		668	1,570
Costs of Collection	268		268	271
Increase/decrease in Bad Debt Provision	(124)	(354)	(478)	(505)
Increase/decrease in Provision for Appeals	492		492	897
Write Offs of uncollectable amounts	1,257	773	2,030	1,132
	75,425	66,759	142,184	140,574
Collection Fund Balance b/fwd at 1 April	(2,546)	5,324	2,778	5,524
Surplus / (Deficit) for the year	4,463	(60)	4,403	(2,746)
Collection Fund Balance c/fwd at 31 March	1,917	5,264	7,181	2,779

Notes to the Collection Fund Statement

1. Income from Business Rates

Since 1 April 2013 and the introduction of the Business Rates Retention Scheme, the Council collects national non-domestic rates (NNDR) for its area, which are based on local rateable values controlled by the Valuation Office multiplied by a uniform rate controlled by Central Government. The total amount, less certain reliefs and other deductions, is paid to Central Government, Norwich City Council and Norfolk County Council in accordance with legislated percentages of 50%, 40% and 10% respectively.

The total non-domestic rateable value at 31 March 2019 was £200,208,594 (31 March 2018 £200,521,031). The national non-domestic rate multiplier for 2018/19 was 49.3p in the £ (2017/18 47.9p in the £). The small business multiplier for eligible businesses in 2018/19 was 48.0p in the £ (2017/18 46.6p in the £).

2. Council Tax

The calculation of the tax base, i.e. the number of chargeable dwellings in each Valuation Band (adjusted for dwellings where discounts apply) converted to an equivalent number of Band D dwellings, is shown below:

Property Value	Band	2018/19 Calculated Number of Properties in Band	2017/18 Calculated Number of Properties in Band
Up to £40,000	A	10,013.96	10,160.14
£40,001 to £52,000	B	12,642.31	12,483.29
£52,001 to £68,000	C	6,085.91	5,919.51
£68,001 to £88,000	D	3,058.75	2,999.15
£88,001 to £120,000	E	2,391.77	2,375.33
£120,001 to £160,000	F	1,160.83	1,169.64
£160,001 to £320,000	G	941.83	949.5
Over £320,000	H	99.50	95.00
		36,394.86	36,151.56
Collection Rate		0.975	0.97
Tax Base		35,485.00	35,067.00

The tax rate per Band D property was £1808.33 (2017/18 £1,714.12).

3. Council Tax Contribution to Collection Fund Surpluses & Deficits

The Council Tax surplus/deficit on the Collection Fund will be distributed in subsequent financial years between Norwich City Council, Norfolk County Council and Norfolk Police Authority in proportion to the value of the respective precept made on the Collection Fund.

	2018/19 £000	2017/18 £000
Norfolk County Council	3,815	3,894
Norfolk Police Authority	709	675
Norwich City Council	740	755
Surplus Carried Forward	5,264	5,324

4. NNDR Contribution to Collection Fund Surpluses and Deficits

The NNDR surplus/deficit on the Collection Fund will be distributed in subsequent financial years between Central Government, Norwich City Council and Norfolk County Council in accordance with legislated percentages of 50%, 40% and 10% respectively.

	2018/19	2017/18
	£000	£000
Central Government	958	(1,273)
Norwich City Council	767	(1,018)
Norfolk County Council	192	(255)
Surplus /(deficit) Carried Forward	1,917	(2,546)

Group Financial Statements

1. Introduction

The Code of Practice requires local authorities with interests in subsidiaries, associates and/or joint ventures to prepare group accounts in addition to their own single entity financial statements, unless their interest is not considered material.

The Group Accounts contain the core statements similar in presentation to the Council's single entity accounts but consolidating the figures of the Council with Norwich Regeneration Ltd.

The following pages include:

Group Movement in Reserves Statement
Group Comprehensive Income and Expenditure Statement
Group Balance Sheet
Group Cash Flow Statement
Notes to the Group Accounts

These statements are set out on the following pages, together with accompanying disclosure notes.

2. Basis of Identification of the Group Boundary

In its preparation of these Group Accounts, the Council has considered its relationship with the entities that fall into the following categories:

Subsidiaries – where the Council exercises control and gains benefits or has exposures to risks arising from this control. These entities are included in the group.

Associates – where the Council exercises a significant influence and has a participating interest. These entities are included in the group.

Jointly Controlled Entities - where the Council exercises joint control with one or more organisations. No entities identified to be included in the group.

No Group Relationship – where the body is not an entity in its own right or the Council has an insufficient interest in the entity to justify inclusion in the group financial statements. These entities are not included in the group.

In accordance with this requirement, the Council has determined its Group relationships as follows:

Norwich Regeneration Limited (NRL)	Subsidiary	Consolidated
NPS Norwich Ltd	Associate	Consolidated
Norwich Norse (Environmental) Limited	Associate	Consolidated
Norwich Norse (Building) Limited	Associate	Consolidated
Three Score Open Space Management Ltd	Subsidiary	Not material
Norwich City New Co Ltd	Subsidiary	Not material

3. Norwich Regeneration Limited (NRL)

Norwich Regeneration Limited (NRL) was incorporated on 13 November 2015. It is wholly owned by Norwich City Council. It was set up to develop more housing for affordable rent (to be purchased by the HRA upon completion from NRL) and also to develop housing for private sale and market rent.

During the year ended 31 March 2018 there was significantly more activity on the Three Score development site and accordingly group accounts were prepared for the first time in 2017-18. The company accounts are subject to audit by Aston Shaw. Copies of the accounts may be obtained from Companies House or by request to the Council.

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As a subsidiary, the accounts of NRL have been consolidated with those of the Council on a line by line basis, and any balances and transactions between parties have been eliminated in full. NRL expenditure and income, adjusted for transactions with the council, is shown within the Norwich Regeneration Limited line in the Comprehensive Income and Expenditure Statement. As the NRL performance is not reported alongside the Council's to management, the figures have been shown as a separate service line. Balance sheet values are incorporated into the relevant heading of the Balance Sheet, removing balances owed between the two parties.

NRL has prepared 2018/19 accounts using accounting policies consistent with those applied by the Council, and no adjustments have been required to align accounting policies. Both entities have a financial year end of 31 March.

4. NPS Norwich Ltd

This is a company owned by NPS Property Consultants Limited (a subsidiary of Norfolk County Council) and Norwich City Council. The principle activity of the company is the provision of property management services for NCC, which is managed under a service agreement.

NPS Property Consultants hold eight A shares and NCC hold two B shares in NPS Norwich Ltd. Two senior officers of NCC are Directors of NPS Norwich Ltd whilst NPS Property Consultants have three representatives on the board. In line with the Service Level Agreement, Norwich City Council is entitled to an amount equivalent to 50% of any pre-tax profits as a discount on charges, with NPS Property Consultants Limited retaining the remaining 50%.

NPS Norwich Ltd has been included within the Group due to the nature and extent of activities carried out by the associate for the council.

An estimate of the pre-tax discount is accrued at the year-end within the Council's accounts. The company results are disclosed in Note 34 of the Council's single entity accounts.

Apart from the discount on charges, there is no other entitlement to NCC e.g. dividends or rights to retained profits and therefore no financial equity asset to be disclosed in the Group Accounts.

5. Norwich Norse (Environmental) Limited

This is a company owned by Norse Commercial Services (NCS) Limited (a subsidiary of Norse group, itself a subsidiary of Norfolk County Council) and Norwich City Council. The principle activities of the company are provision of streets, buildings and other cleaning, grounds maintenance, arboriculture and associated services for NCC, which is managed under a service agreement.

NCS hold eight A shares and NCC hold two B shares in Norwich Norse (Environmental) Limited. A senior officer of NCC and the portfolio holder are Directors of Norwich Norse (Environmental) Limited whilst NCS have three representatives on the board. In line with the Service Level Agreement, Norwich City Council is entitled to an amount equivalent to 50% of any pre-tax profits as a discount on charges, with Norse Commercial Services Limited retaining the remaining 50%.

Norwich Norse (Environmental) Ltd has been included within the Group due to the nature and extent of activities carried out by the associate for the council.

An estimate of the pre-tax discount is accrued at the year-end within the Council's accounts. The company results are disclosed in Note 34 of the Council's single entity accounts.

Apart from the discount on charges, there is no other entitlement to NCC e.g. dividends or rights to retained profits and therefore no financial equity asset to be disclosed in the Group Accounts.

6. Norwich Norse (Building) Limited

This is a company owned by NPS Norwich Limited (NPSN) and Norwich City Council. The principle activities of the company are provision of reactive and proactive maintenance and refurbishments, repairs and upgrades for both housing revenue and general fund non-housing buildings.

NPSN hold eight A shares and NCC hold two B shares in Norwich Norse (Building) Limited. A senior officer of NCC and the portfolio holder are Directors of Norwich Norse (Building) Limited, whilst Norfolk County Council appoints two Directors to the board, the fifth Director is the company Managing Director whom is jointly appointed by NPSN & NCC. In line with the Service Level Agreement, Norwich City Council is entitled to an amount equivalent to 50% of any pre-tax profits as a discount on charges, with NPS Norwich Ltd retaining the remaining 50%.

Norwich Norse (Building) Ltd has been included within the Group due to the nature and extent of activities carried out by the associate for the council.

An estimate of the pre-tax discount is accrued at the year-end within the Council's accounts. The company results are disclosed in Note 34 of the Council's single entity accounts.

Apart from the discount on charges, there is no other entitlement to NCC e.g. dividends or rights to retained profits and therefore no financial equity asset to be disclosed in the Group Accounts.

7. Three Score Open Space Management Ltd

This company has been set up to manage the open spaces around the Three Score development. The principle activity will be to maintain the open spaces on the Three Score site. Income to do this will be generated through homeowners paying over of an annual service charge to the company for the maintenance. This is incorporated within the contract to purchase any properties on the site.

The company has been set up initially as a subsidiary of NRL and NCC are registered as subscribers and have guarantee limit of £1 each should the company be wound up. NRL has been registered as being the Relevant Legal Entity with 75% ownership of the voting rights. NCC is named as an 'Other Registrable Person' again with 75% ownership of the voting rights (as it indirectly holds the voting rights as parent company of NRL). In the long term it is intended to hand the company over to the residents/stakeholders to manage at which point the ownership of the voting rights will be amended accordingly.

There are no material transactions in 2018/19 therefore it is not included in the Group Accounts..

8. Norwich City New Co Ltd

Norwich City New Co Ltd was incorporated on 4 March 2019. The company has been set up to manage all private rental sector properties built by Norwich Regeneration Ltd (NRL) or those that the new company may purchase itself as a business opportunity.

Norwich City New Co Ltd is a limited liability company using the Council's powers to set up such a company under S1 and S4 of the Localism Act 2011 and S95 of the Local Government Act 2003. The company is limited by shares all of which are wholly owned by the Council, and the council will have full control of its activities via the approval of an annual Business Plan.

No transactions have occurred in the company in 2018/19, therefore the company will not be consolidated into the 2018/19 Consolidated Group Statements.

9. Basis of Consolidation

The financial statements of Norwich Regeneration Limited have been consolidated with those of Norwich City Council on a line by line basis which has eliminated balances, transactions, income and expenditure between the Council and the subsidiary.

Group Movement in Reserves Statement

	Council's usable Reserves	Subsidiary usable Reserves	Total Group usable Reserves	Council's unusable Reserves	Subsidiary unusable Reserves	Total Group unusable Reserves	Total Group Reserves
Balance at 31 March 2018	101,080	(690)	100,390	577,083	-	577,083	677,473
Adjustments for the restatement of financial instruments under IFRS 9	-	-	-	(501)	-	(501)	(501)
Balance at 1 April 2018	101,080	(690)	100,390	576,582	-	576,582	676,972
<u>Movement in reserves during 2018/19</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Surplus/ (deficit) on provision of services	1,269	51	1,320	-	-	-	1,320
Other Comprehensive Income & Expenditure	-	-	-	(14,359)	-	(14,359)	(14,359)
Total Comprehensive Income & Expenditure	1,269	51	1,320	(14,359)	-	(14,359)	(13,039)
Adjustments between group accounts and authority accounts	850	(752)	98	-	-	-	98
Adjustments between accounting basis & funding basis under regulations (note 9)	9,386	-	9,386	(9,386)	-	(9,386)	-
Net Increase/ (Decrease) before Transfers to Earmarked Reserves	11,505	(701)	10,804	(23,745)	-	(23,745)	(12,941)
Transfers to/from Earmarked Reserves (note 10)	-	-	-	-	-	-	-
Transfers between reserves	117	-	117	(117)	-	(117)	-
Other Adjustments	-	-	-	-	-	-	-
Increase/(Decrease) in 2018/19	11,622	(701)	10,921	(23,862)	-	(23,862)	(12,941)
Balance at 31 March 2019 carried forward	112,702	(1,391)	111,311	552,720	-	552,720	664,031

Norwich City Council - 2018-19 Statement of Accounts

	Council's usable Reserves	Subsidiary usable Reserves	Total Group usable Reserves	Council's unusable Reserves	Subsidiary unusable Reserves	Total Group unusable Reserves	Total Group Reserves
Balance at 31 March 2017 carried forward	79,862	-4	79,858	512,334	-	512,334	592,192
<u>Movement in reserves during 2017/18</u>	-	-	-	-	-	-	-
Surplus/ (deficit) on provision of services	58,035	(206)	57,829	-	-	-	57,829
Other Comprehensive Income & Expenditure	-	-	-	27,461	-	27,461	27,461
Total Comprehensive Income & Expenditure	58,035	(206)	57,829	27,461	-	27,461	85,290
Adjustments between group accounts and authority accounts	480	(480)	-	-	-	-	-
Adjustments between accounting basis & funding basis under regulations (note 9)	(37,460)	-	(37,460)	37,460	-	37,460	-
Net Increase/ (Decrease) before Transfers to Earmarked Reserves	21,055	(686)	20,369	64,921	-	64,921	85,290
Transfers to/from Earmarked Reserves (note 10)	-	-	-	-	-	-	-
Transfers between reserves	172	-	172	(172)	-	(172)	-
Other Adjustments	(10)	-	(10)	-	-	-	(10)
Increase/(Decrease) in 2017/18	21,217	(686)	20,531	64,749	-	64,749	85,280
Balance at 31 March 2018 carried forward	101,079	(690)	100,389	577,083	-	577,083	677,473

Group Comprehensive Income and Expenditure Statement

		2018/19			2017/18		
	Group Notes	Gross Expenditure	Gross Income	Net Expenditure	Gross Expenditure	Gross Income	Net Expenditure
		£'000	£'000	£'000	£'000	£'000	£'000
Business Services		74,471	(58,374)	16,097	71,723	(61,326)	10,397
Chief Executive		877	(7)	870	733	(18)	715
Communications & Culture		6,139	(1,172)	4,967	5,877	(1,132)	4,745
Regeneration & Growth		17,443	(12,578)	4,865	14,962	(11,156)	3,806
Neighbourhoods		17,301	(6,684)	10,617	18,671	(7,468)	11,203
Housing Revenue Account		40,762	(67,518)	(26,756)	3,899	(70,299)	(66,400)
Norwich Regeneration Ltd		1,874	(1,919)	(45)	212	(4)	208
Cost of Services		158,867	(148,252)	10,615	116,077	(151,403)	(35,326)
Other Operating Expenditure				(2,406)			(3,290)
Financing and Investment Income and Expenditure	10			11,987			9,208
Taxation and Non-Specific Grant Income				(21,517)			(28,421)
(Surplus) / Deficit on Provision of Services				(1,321)			(57,829)
(Surplus) / deficit on revaluation of non-current assets				(2,267)			(14,699)
(Surplus)/deficit from investments in equity instruments designated at fair value from other comprehensive income				569			
Actuarial (gains) / losses on pension assets / liabilities				16,057			(12,762)
Other Comprehensive (Income) and Expenditure				14,359			(27,461)
Total Comprehensive (Income) and Expenditure				13,038			(85,290)

Group Balance Sheet

	Group Notes	31-Mar-19	31-Mar-18
		£'000	£'000
Property, Plant & Equipment	11	932,460	922,490
Heritage Assets		25,545	25,545
Investment Properties	12	71,331	59,625
Intangible Assets		573	603
Long term Investments	13	1,754	824
Long Term Debtors	14	5,786	9,413
Long Term Assets		1,037,449	1,018,500
Short Term Investments		26,000	23,000
Assets Held for Sale		380	199
Short term Debtors	15	12,674	12,849
Inventories	16	7,332	5,864
Cash and Cash Equivalents	17	24,826	32,377
Current Assets		71,212	74,289
Short Term Borrowing		(806)	(2,866)
Short Term Creditors	18	(31,013)	(26,193)
Capital Grants Receipts in Advance Short Term		(704)	(678)
Current Liabilities		(32,523)	(29,737)
Long Term Creditors		(2,688)	(2,842)
Long term Borrowing		(199,900)	(199,902)
Other Long Term Liabilities		(204,221)	(178,004)
Provisions		(3,517)	(2,561)
Capital Grants Receipts in Advance Long Term		(1,781)	(2,271)
Long Term Liabilities		(412,107)	(385,580)
Net Assets		664,031	677,472
Usable Reserves		111,311	100,389
Unusable Reserves		552,720	577,083
Total Reserves		664,031	677,472

Group Cash Flow Statement

	Group Notes	2018/19 £'000	2017/18 £'000
Net (surplus) or deficit on provision of services		1,321	57,829
Adjustments to net surplus or deficit on provision of services for non-cash movements		41,324	(24,778)
Adjustments for items included in the net surplus or deficit on the provision of services that are investing and financing activities		(17,622)	(17,300)
Net cash flows from Operating Activities		25,023	15,751
Investing Activities		(34,455)	6,567
Financing Activities		1,881	(8,776)
Net Increase or (decrease) in cash and cash equivalents		(7,550)	13,542
Cash and cash equivalents at the beginning of the reporting period	17	32,376	18,834
Cash and cash equivalents at the end of the reporting period	17	24,826	32,376

Notes to the Group Accounts

Group Boundary

Norwich Regeneration Limited was incorporated on 13 November 2015. On 7 October 2016, the Council transferred 3.35 hectares of land at Bowthorpe at full market value to its wholly owned subsidiary Norwich Regeneration Limited in exchange for 22,000 £100 shares in the company. It is a subsidiary for accounting purposes, and has been consolidated into the Council's group accounts.

The Council has determined its associate relationships as follows:

NPS Norwich Ltd	Associate	Consolidated
Norwich Norse (Environmental) Limited	Associate	Consolidated
Norwich Norse (Building) Limited	Associate	Consolidated

Accounting Policies

NRL has prepared 2018/19 accounts using accounting policies consistent with those applied by the Council, and no adjustments have been required to align accounting policies.

There is only one addition to the stated accounting policies for the Council which needs to be included for NRL. This is the accounting policy for Inventories. There is no stated policy on Inventories within the council's accounting policies as these are immaterial for the Council. However Inventories are material for NRL.

The accounting policy is that Inventories are measured at the lower of cost and net realisable value. The cost of inventories is assigned using the First In First Out (FIFO) costing formula. The policy is consistent for both the Council and NRL.

Both entities have a financial year end of 31 March. Disclosure notes have only been restated in the group accounts section where they are materially different from those of the Council's single entity accounts.

10. Financing and investment Income and Expenditure

	2018/19	2017/18
	£'000	£'000
Interest payable and similar charges	8,161	8,791
(Gains)/Losses on the disposal of investment property	(361)	(265)
Pension interest cost and expected return on pension assets	4,995	4,634
Interest Receivable and similar income	(672)	(302)
Income and expenditure in relation to investment properties and changes in their fair value	44	(3,683)
Other investment income	(300)	(12)
Impairment of Soft Loans	120	45
Total	11,987	9,208

11. Property Plant and Equipment

	Council Dwellings	Other Land and Buildings	Vehicles, Plant, Furniture and equipment	Infrastructure Assets	Community Assets	Surplus Assets	Assets Under Construction	Total Property, Plant & Equipment
Movements in 2018/19	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Cost or Valuation								
At 1 April 2018	762,348	142,300	27,357	2,777	11,708	270	17,760	964,520
Additions	24,044	1,551	1,000	35	101	-	760	27,491
Revaluation increases / (decreases) recognised in the Revaluation Reserve	3,987	(8,241)	-	-	-	24	-	(4,230)
Revaluation decreases recognised in the Surplus / (Deficit) on the Provision of Services	(14,480)	(3,398)	-	-	-	-	-	(17,878)
Revaluation write back of prior year deficit recognised in the Surplus / (Deficit) on the Provision of Services	7,888	1,189	-	-	-	-	-	9,077
Derecognition – Disposals	(7,430)	-	(196)	-	-	-	-	(7,626)
Derecognition - Other	(168)	-	-	-	-	-	-	(168)
Demolition	-	(162)	-	-	-	-	-	(162)
Assets Reclassified (to) / from Held for Sale	(745)	-	-	-	-	-	-	(745)
Other Movements in Cost or Valuation	6,709	8,695	(15)	-	-	-	(11,518)	3,871
Other reclassifications	-	-	-	-	-	-	-	-
At 31 March 2019	782,153	141,934	28,146	2,812	11,809	294	7,002	974,150
Accumulated Depreciation & Impairment								
At 1 April 2018	(5,025)	(11,754)	(23,992)	(1,142)	(109)	(8)	-	(42,030)
Depreciation charge	(14,060)	(2,555)	(645)	(79)	-	(7)	-	(17,346)
Depreciation written out to the Surplus/Deficit on Provision of Services	12,308	979	-	-	-	-	-	13,287
Depreciation write-back on revaluation to Revaluation Reserve	1,754	4,888	-	-	-	8	-	6,650
Impairment losses / (reversals) recognised in CIES	(1,176)	(1,373)	-	-	-	-	-	(2,549)
Impairment losses / (reversals) recognised in RR	58	(65)	-	-	-	-	-	(7)
Derecognition – Disposals	-	-	196	-	-	-	-	196
Derecognition - Other	-	-	-	-	109	-	-	109
At 31 March 2019	(6,141)	(9,880)	(24,441)	(1,221)	-	(7)	-	(41,690)
Net Book Value								
At 31 March 2019	776,012	132,054	3,705	1,591	11,809	287	7,002	932,460
At 31 March 2018	757,322	130,545	3,365	1,636	11,600	262	17,760	922,490

Norwich City Council - 2018-19 Statement of Accounts

Comparative Movements in 2017/18	Council Dwellings	Other Land & Buildings	Vehicles, Plant, Furniture & equipment	Infrastructure Assets	Community Assets	Surplus Assets	Assets Under Construction	Total Property, Plant & Equipment
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Cost or Valuation								
At 1 April 2017	721,442	132,520	27,200	2,772	11,577	270	11,987	907,768
Additions	13,995	2,926	185	5	131	-	8,781	26,023
Revaluation increases / (decreases) recognised in the Revaluation Reserve	4,216	6,423	-	-	-	-	-	10,639
Revaluation decreases recognised in the Surplus / (Deficit) on the Provision of Services	(2,074)	(4,028)	-	-	-	-	-	(6,102)
Revaluation write back of prior year deficit recognised in the Surplus / (Deficit) on the Provision of Services	32,069	4,710	-	-	-	-	-	36,779
Derecognition – Disposals	(9,481)	-	(28)	-	-	-	-	(9,509)
Derecognition - Other	(278)	-	-	-	-	-	-	(278)
Demolition	-	(16)	-	-	-	-	-	(16)
Assets Reclassified (to) / from Held for Sale	(710)	(74)	-	-	-	-	-	(784)
Other Movements in Cost or Valuation	3,169	(161)	-	-	-	-	(3,008)	-
At 31 March 2018	762,348	142,300	27,357	2,777	11,708	270	17,760	964,520
Accumulated Depreciation & Impairment								
At 1 April 2017	(4,831)	(15,238)	(23,247)	(1,063)	(100)	(8)	-	(44,487)
Depreciation charge	(13,473)	(2,567)	(773)	(78)	(8)	(8)	-	(16,907)
Depreciation written out to the Surplus/Deficit on Provision of Services	12,507	2,605	-	-	-	-	-	15,112
Depreciation write-back on revaluation to Revaluation Reserve	965	2,369	-	-	-	8	-	3,342
Impairment losses / (reversals) recognised in CIES	(193)	601	-	-	-	-	-	408
Impairment losses / (reversals) recognised in RR	1	473	-	-	-	-	-	474
Derecognition – Disposals	-	-	28	-	-	-	-	28
Derecognition - Other	(2)	2	-	-	-	-	-	-
At 31 March 2018	(5,026)	(11,755)	(23,992)	(1,141)	(108)	(8)	-	(42,030)
Net Book Value								
At 31 March 2018	757,322	130,545	3,365	1,636	11,600	262	17,760	922,490

The Council operates a 5-year rolling programme of revaluations in relation to land and buildings except for revaluation of Housing Revenue Account Assets which is carried out on an annual basis. The only non-current asset included in NRL's Balance Sheet at the 31 March 2019 is land held by the NRL which is as yet undeveloped. It has been valued at cost £1.045m. Property, plant and equipment for the single entity is measured at current value and revalued at least every five years, by the Council's external valuers NPS. The valuation cycle is shown in the table below and more details on the valuations can be found at note 14 to the single entity accounts.

Norwich City Council - 2018-19 Statement of Accounts

VALUATION CYCLE '000s	Council dwellings	Other Land & Buildings	Community assets	Infrastructure	Vehicles, Plant, & Equipment	AUC	Surplus properties	Total PPE
Valued at historical cost	-	1,045	11,809	1,592	3,705	7,002	-	25,153
Valued at current value	-	-	-	-	-	-	-	-
2018-19	776,011	75,928	-	-	-	-	287	852,226
2017-18	-	48,152	-	-	-	-	-	48,152
2016-17	-	1,997	-	-	-	-	-	1,997
2015-16	-	1,015	-	-	-	-	-	1,015
2014-15	-	3,917	-	-	-	-	-	3,917
Total	776,011	132,054	11,809	1,592	3,705	7,002	287	932,460

12. Investment Properties

The following table summarises the movement in the fair value of investment properties over the year:

	2018/19	2017/18
	£000	£000
Balance at 1 April	59,625	41,773
Additions:	2,504	2,896
Purchases	19,722	13,615
Transfers	-	-
Disposals	(4,061)	(414)
Net gains / (losses) from fair value adjustments	(2,697)	1,755
Transfers (to) / from Property, Plant & Equipment	(3,871)	-
Transfers (to) / from Long Term Debtors	109	
Balance at 31 March	71,331	59,625

The table above includes the investment properties which are held on NRL's Balance Sheet. These are houses being built which will be held by the company when complete for rental to the private sector. This will generate an income stream for the company. The assets are included at cost.

13. Long Term Investments

	2018/19	2017/18
	£000	£000
Equity Shareholding in Subsidiary	-	-
Norwich Airport Ltd	260	824
Municipal Bonds Agency	100	-
Legislator 1656	1,394	-
Total Long Term Investments	1,754	824

14. Long Term Debtors

	2018/19			2017/18
	Debtors	Provision for Bad Debt	Net Debtors	Net Debtors
	£000	£000	£000	£000
Advances for House Purchase: Council Houses Sold	3	-	3	3
Housing Act Advances	-	-	-	-
Norfolk County Council Transferred Debt	731	-	731	865
Deferred Capital Receipt Sale of Airport Shares	-	-	-	400
Deferred Capital Receipt – Livestock Market	-	-	-	-
Decent Home Loans	642	-	642	2,240
Finance Lease > 1 year	1,183	-	1,183	1,267
Home Improvement Loans	203	-	203	203
Local Authority Mortgage Scheme	-	-	-	1,000
Housing Benefit Overpayments	6,547	(4,473)	2,074	2,336
Shared Equity Dwellings	237	-	237	282
SALIX	330	-	330	334
Debts with legal charge over property	42	-	42	43
Wholly owned subsidiary	-	-	-	-
Other Long Term Debtors	341	-	341	440
Total	10,259	(4,473)	5,786	9,413

15. Short Term Debtors

	2018/19	2017/18
	£000	£000
Central Government Bodies	4,385	3,816
Other entities & individuals	5,833	7,134
Other Local Authorities	2,456	1,900
Total Short Term Debtors	12,674	12,850

16. Inventories

	Property Acquired or Constructed for Sale	Property Acquired or Constructed for Sale
	2018/19	2017/18
	£000	£000
Balance at start of year	5,864	2,228
Purchases	5,865	5,053
Recognised as an expense in year		
Transfers	(4,397)	(1,417)
Balance at end of year	7,332	5,864

The stock held on the balance sheet, relating to NRL, is the houses under construction that once complete will be sold on the open market.

17. Cash and Cash Equivalents

	2018/19	2017/18
	£000	£000
Cash held by Council	14	11
Bank current accounts	6,812	7,876
Short term deposits with banks	8,000	3,590
Short term deposits with building societies	-	1,650
Short term deposits with Debt Management Office	6,000	-
Short term deposits with local authorities	4,000	4,250
Money Markets	-	15,000
Total Cash & Cash Equivalents	24,826	32,377

18. Short Term Creditors

	2018/19	2017/18
	£000	£000
Central Government Bodies	5,119	2,153
Other Local Authorities	10,954	10,226
National Health Bodies	9	27
Trade Creditors	10,266	7,879
Receipts in Advance	1,661	2,737
Other entities & individuals	3,004	3,171
Total Short Term Creditors	31,013	26,193

Glossary of Terms

Accounting Period

The period of time covered by the accounts, normally a period of twelve months, that commences on 1 April for local authority accounts. The end of the accounting period, i.e. 31 March, is the balance sheet date.

Accrual

A sum included in the final accounts attributable to the accounting period but for which payment has yet to be made or income received.

Amortisation

A measure of the consumption of the value of intangible assets, based on the remaining economic life.

Asset

An item having a value measurable in monetary terms. Assets can either be defined as fixed or current. A fixed asset has use and value for more than one year where a current asset (e.g. stocks or short-term debtors) can readily be converted into cash.

Audit of Accounts

An independent examination of the Council's financial affairs, which ensures that the relevant legal obligations and codes of practice have been followed.

Balance Sheet

A financial statement that summarises the Council's assets, liabilities and other balances at the end of the accounting period.

Billing Authority

A local authority charged by statute with the responsibility for the collection of and accounting for council tax, NNDR and residual community charge. These in the main are district council's, such as Norwich, and unitary authorities.

Budget

A financial statement that expresses the council's service delivery plans in monetary terms. This covers as a minimum the same period as the financial year but increasingly council's are preparing medium-term financial plans covering 3 to 5 years.

Capital Expenditure

Expenditure to acquire fixed assets that will be used in providing services beyond the current accounting period or expenditure that adds value to an existing fixed asset.

Capital Financing

The raising of money to pay for capital expenditure. There are various methods of financing capital expenditure including borrowing, direct revenue financing, usable capital receipts, capital grants, capital contributions and revenue reserves.

Capital Financing Requirement

The capital financing requirement reflects the Council's underlying need to borrow for a capital purpose.

Capital Programme

The capital schemes the council intends to carry out over a specified time period, often within a 6 to 10 year timeframe.

Capital Receipt

The proceeds from the disposal of land and other assets. Proportions of capital receipts can be used to finance new capital expenditure, within rules set down by the government, but they cannot be used for revenue purposes.

Cash Equivalents

Investments that mature in 90 days or less from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

Chartered Institute Of Public Finance and Accountancy (CIPFA)

The principal accountancy body dealing with local government finance.

CIPFA Code of Practice on Local Authority Accounting

This specifies the principles and practices of accounting to be followed when preparing the Statement of Accounts. It constitutes "proper accounting practice" and is recognised as such by statute.

Collection Fund

A separate fund maintained by a billing authority which records the expenditure and income relating to council tax, NNDR and residual community charges.

Community Assets

Assets that the Council intends to hold in perpetuity, that have no determinable useful life and that may have restrictions in their disposal. Examples of community assets are parks.

Comprehensive Income and Expenditure Statement

This statement reports the net cost for the year of all the functions for which the Council is responsible, and demonstrates how that cost has been financed from general government grants, and income from local taxpayers. It brings together expenditure and income relating to all the local authority's functions.

Consistency

The concept that the accounting treatment of like items within an accounting period, and from one period to the next one is the same.

Contingent Liability

A possible obligation arising from past events, whose existence will be confirmed only by the occurrence of one or more uncertain future events, that are not wholly within the Council's control.

Creditor

Amounts owed by the Council for work done, goods received or services rendered before the end of the accounting period but for which payments have not been made by the end of that accounting period.

Debtor

Amounts due to the Council for work done, goods received or services rendered before the end of the accounting period but for which payments have not been received by the end of that accounting period.

Depreciation

The measure of the cost or revalued amount of the benefits of a fixed asset that have been consumed during the accounting period.

Effective Rate of Interest

The rate of interest that will discount the estimated cash flows over the life of a financial instrument to the amount in the balance at initial measurement.

Exceptional Items

Material items which derive from events or transactions that fall within the ordinary activities of the Council, and which need to be disclosed separately, by virtue of their size or incidence, such that the financial statements give a true and fair view.

Fair Value

The amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

Finance Lease

A lease which transfers substantially all of the risks and rewards of ownership of a fixed asset to the lessee. Not the same as an Operating Lease (q.v.).

Financial Instruments

Any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another. The term 'financial instrument' covers both financial assets (e.g. bank deposits and investments), and financial liabilities (e.g. trade payables and borrowings).

Financial Reporting Standard (FRS)

Financial Reporting Standards cover particular aspects of accounting practice, and set out the correct accounting treatment, for example, of depreciation. Compliance with these standards is normally mandatory and any departure from them must be disclosed and explained.

Fixed Assets

Tangible assets that yield benefits to the Council, and to the services it provides, for a period of more than one year.

Housing Revenue Account

A separate account to the General Fund, which includes the expenditure and income arising from the provision of housing accommodation owned by the Council.

Impairment

The term used where the estimated recoverable amount from an asset is less than the amortised cost at which the asset is being carried on the balance sheet.

Infrastructure Assets

Fixed assets belonging to the Council which do not necessarily have a resale value (e.g. highways), and for which a useful life-span cannot be readily assessed.

Intangible Fixed Assets

These are assets which do not have a physical substance, e.g. software licences, but which yield benefits to the Council and the services it provides, for a period of more than one year.

Minimum Revenue Provision

MRP is a charge to the revenue account in relation to capital expenditure financed from borrowing or credit arrangements

Movement in Reserves Statement

This statement precedes the Comprehensive Income and Expenditure Statement. It takes into account items, in addition to the Income and Expenditure Account surplus or deficit, which are required by statute, and non-statutory proper practices, to be charged or credited to the General Fund, Housing Revenue Account & other reserves

Movement in Reserves Statement – Housing Revenue Account

This statement follows the Housing Revenue Account Income and Expenditure Statement. It takes into account items, in addition to the Income and Expenditure Account surplus or deficit, which are required by statute, and non-statutory proper practices, to be charged or credited to the Housing Revenue Account.

NNDR (National Non-Domestic Rate)

National Non-Domestic Rate is a standard rate in the pound, set by the government, on the assessed rateable value of properties used for business purposes.

Non-Current Asset

Tangible assets that yield benefits to the Council, and to the services it provides, for a period of more than one year.

Operating Lease

A lease where the ownership of the fixed asset remains with the lessor. Not the same as a Finance Lease (q.v.).

Outturn

Refers to actual income and expenditure or balances as opposed to budgeted amounts.

Precept

The amount which a local authority, which cannot level a council tax directly on the public, requires to be collected on its behalf. The major precepting authorities are Norfolk County Council and Norfolk Police Authority.

Provisions

Monies set aside for liabilities which are likely to be incurred, but where exact amounts or dates are uncertain.

Prudential Code

The Prudential Code, introduced in April 2004, sets out the arrangements for capital finance in local authorities. It constitutes 'proper accounting practice' and is recognised as such by statute.

Rateable Value

The annual assumed rental value of a property, which is used for business purposes.

Reserves

The accumulation of surpluses and deficits over past years. Reserves of a revenue nature can be spent or earmarked at the discretion of the Council. Reserves of a capital nature may have some restrictions placed on them as to their use.

Revenue Expenditure

Spending on day to day items, such as employees' pay, premises costs and supplies and services.

Revenue Expenditure Funded from Capital under Statute (REFCUS)

Expenditure which legislation allows to be classified as capital for funding purposes when it does not result in expenditure being carried on the Balance Sheet as a fixed asset. The purpose of this is to enable the expenditure to be funded from capital resources rather than be charged to the General Fund and impact on that years' council tax.

Revenue Support Grant

The main grant paid by central government to a local authority towards the costs of their services.

SERCOP (Service Reporting Code of Practice)

The Service Reporting Code of Practice provides guidance on the content and presentation of costs of service activities within the CIES. It constitutes 'proper accounting practice' and is recognised as such by statute.

Tangible Assets

See Fixed Assets (q.v.)

Transfer of Undertakings (Protection of Employment) Regulations (TUPE)

This protects employees' terms and conditions of employment when a business is transferred from one owner to another. Employees of the previous owner when the business changes hands automatically become employees of the new employer on the same terms and conditions.

Trust Funds

Funds administered by the Council for such purposes as prizes, charities and specific projects, usually as a result of individual legacies and donations.

Two Tier Authority

In most areas of England, local government functions are divided between two tiers of local authority, county council's, known as "upper tier" authorities and city, borough or district council's, known as "lower tier" authorities.



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COM11945

**Norwich City Council
and Group**
Audit Results report
Year ended 31 March 2019

22 July 2019



**Audit Committee
Norwich City Council**

22 July 2019

Dear Committee Members

We are pleased to attach our audit results report for the forthcoming meeting of the Audit Committee. This report summarises our preliminary audit conclusion in relation to the audit of Norwich City Council for 2018/19. We will issue our final report after the Norwich City Council meeting scheduled for 23 July 2019.

We have substantially completed our audit of the Norwich City Council for the year ended 31 March 2019. Subject to concluding the outstanding matters listed in our report, we confirm that we expect to issue an unqualified audit opinion on the financial statements in the form at Section 3, by the accounts publication date the 31 July. We also have no matters to report on your arrangements to secure economy, efficiency and effectiveness in your use of resources

This report is intended solely for the use of the Audit Committee, other members of the Council, and senior management. It should not be used for any other purpose or given to any other party without obtaining our written consent.

We would like to thank your staff for their help during the engagement.

We welcome the opportunity to discuss the contents of this report with you at the Audit Committee meeting 23 July 2019.

Yours faithfully

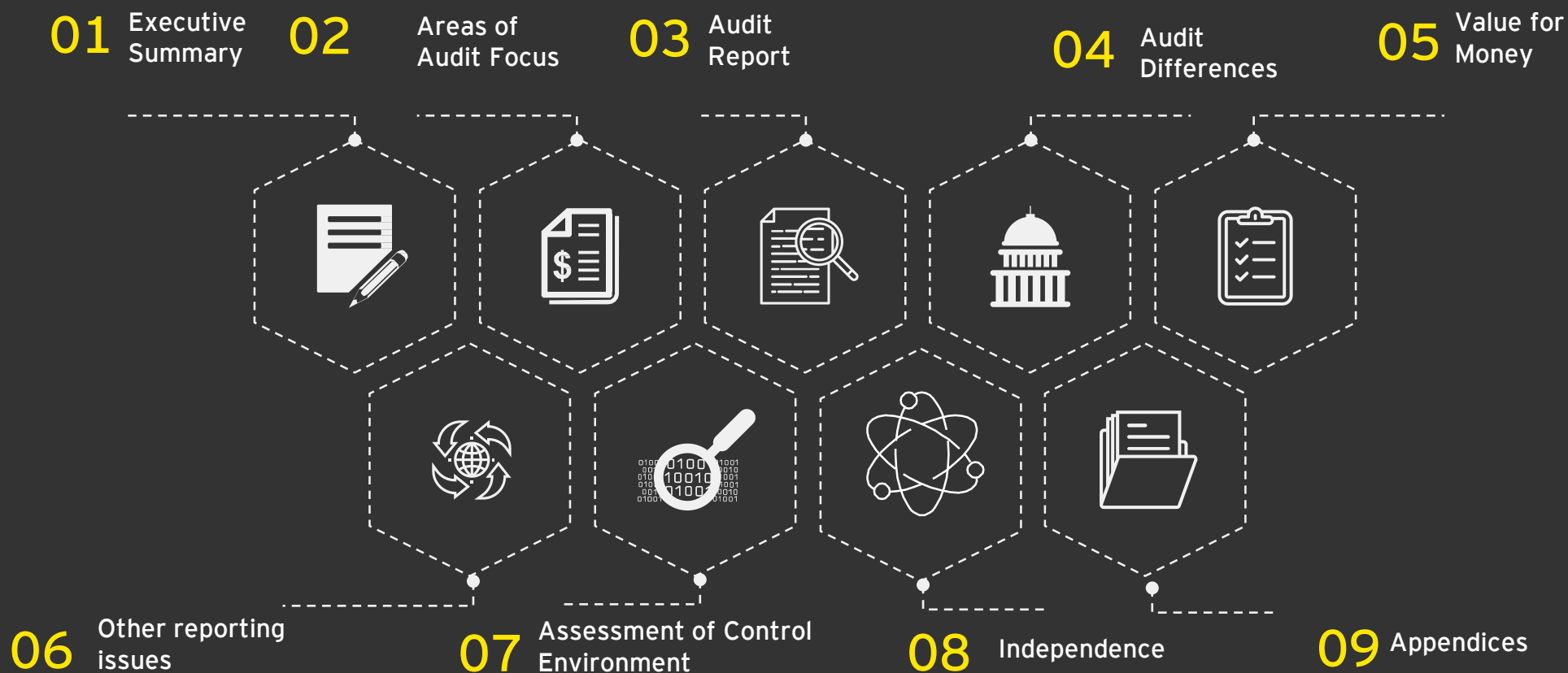
Mark Hodgson

Associate Partner

For and on behalf of Ernst & Young LLP

Encl

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Public Sector Audit Appointments Ltd (PSAA) have issued a 'Statement of responsibilities of auditors and audited bodies'. It is available from the Chief Executive of each audited body and via the PSAA website (www.psaa.co.uk). This Statement of responsibilities serves as the formal terms of engagement between appointed auditors and audited bodies. It summarises where the different responsibilities of auditors and audited bodies begin and end, and what is to be expected of the audited body in certain areas. The 'Terms of Appointment (updated April 2018)' issued by sets out additional requirements that auditors must comply with, over and above those set out in the National Audit Office Code of Audit Practice (the Code) and statute, and covers matters of practice and procedure which are of a recurring nature.

This Audit Results Report is prepared in the context of the Statement of responsibilities / Terms and Conditions of Engagement. It is addressed to the Members of the audited body, and is prepared for their sole use. We, as appointed auditor, take no responsibility to any third party.

Our Complaints Procedure - If at any time you would like to discuss with us how our service to you could be improved, or if you are dissatisfied with the service you are receiving, you may take the issue up with your usual partner or director contact. If you prefer an alternative route, please contact Steve Varley, our Managing Partner, 1 More London Place, London SE1 2AF. We undertake to look into any complaint carefully and promptly and to do all we can to explain the position to you. Should you remain dissatisfied with any aspect of our service, you may of course take matters up with our professional institute. We can provide further information on how you may contact our professional institute.



01 Executive Summary



Executive Summary

Scope update

In our Audit Plan presented at the 22 January 2019 Audit Committee meeting, we provided you with an overview of our audit scope and approach for the audit of the financial statements. We carried out our audit in accordance with this plan.

Changes in materiality

We updated our planning materiality assessment using the draft consolidated accounts and have also reconsidered our risk assessment.

Based on our materiality measure of 2% of gross revenue expenditure on provision of services we have updated our overall materiality assessment.

- Council Planning materiality has increased to £3.35 million (Audit Plan £2.6 million)
- Group planning materiality has increased to £3.39 million (Audit Plan £2.6 million)

The basis of our assessment has remained consistent with prior years at 2% of gross expenditure on provision of services. The threshold for reporting misstatements that have an effect on the primary statements (Comprehensive Income and Expenditure Statement (CIES), Balance Sheet, Movement in Reserves Statement (MiRS), Cash Flow Statement) for the Council is £2.51 million (Audit Plan £1.95 million) and for the group £2.54 million (Audit Plan £1.96 million).

Thresholds for reporting uncorrected mis-statements has increased for the Council to £0.167 million (Audit Plan £0.130 million) and for the group to £0.169 million (Audit Plan £0.130 million).

Status of the audit

We have substantially completed our audit of the Norwich City Council financial statements for the year ended 31 March 2019 and have performed the procedures outlined in our Audit Plan. Subject to satisfactory completion of the outstanding matters set out below and in Appendix B, we expect to issue an unqualified opinion on the Council's financial statements in the form which appears at Section 3. However until work is complete, further amendments may arise.

- Long term Creditors;
- Provisions;
- Employee Costs;
- Housing Benefits Expenditure;
- Other Expenditure and Income;
- IAS 19 Pensions;
- Group Statement and notes;
- HRA Income;



Executive Summary

Status of the audit

- Movement in Reserves (MiRS) statement;
- Reserves;
- Related Party transactions;
- Disclosures
- Review of the final version of the financial statements;
- Completion of subsequent events review;
- Receipt of the signed management representation letter; and
- Final Manager and Engagement Partner reviews

Status of the audit

In addition to the above, there was an ongoing national issue which has required a late and pervasive change to the accounts and related IAS19 Pensions liability disclosures. It relates to legal rulings regarding age discrimination arising from public sector pension scheme transitional arrangements, commonly described as the McCloud ruling. The draft accounts have recognised this matter as a contingent liability in line with the recognised position as at the year-end and industry guidance on the matter. However, since the year-end there has been additional evidence, including the legal ruling by the Supreme Court on 27 June 2019 which rejected the Government's appeal, which suggested that the amounts should in fact be able to be fully calculated and so included within the financial. In summary, the changes have increased the past service costs and in turn the pensions liability figure by approximately £0.6 million. In addition, there has been some movement on the Guaranteed Minimum Pension ruling, which has also had an impact on the pension liability. This was also included as a contingent liability as it was uncertain how the equalisation would be carried out. This has now been updated and has increased the pension liability figure by approximately £3 million.

We expect to issue the audit certificate at the same time as the audit opinion.

Executive Summary

Audit differences

There is one unadjusted audit difference arising from our audit. This is in relation to Property, plant and equipment valuation. For further details see Section 4. We request that the uncorrected misstatement be corrected or a rationale as to why they are not corrected be considered and approved by the Audit Committee and provided within the Letter of Representation.

There are no adjusted audit differences to the primary statements. We have identified a limited number of disclosure adjustments, none of which we deem so significant as to merit bringing to your attention.

Until we have concluded on the outstanding work it is possible that further adjustments will also need to be reported. We will update the Committee verbally accordingly.

Areas of audit focus

Our Audit Plan identified key areas of focus for our audit of the Norwich City Council's financial statements. This report sets out our observations and conclusions, including our views on areas which might be conservative, and where there is potential risk and exposure. We summarise our consideration of these matters, and any others identified, in the "Key Audit Issues" section of this report.

We ask you to review these and any other matters in this report to ensure:

- ▶ There are no other considerations or matters that could have an impact on these issues;
- ▶ You agree with the resolution of the issue; and
- ▶ There are no other significant issues to be considered.

There are no matters, apart from those reported by management or disclosed in this report, which we believe should be brought to the attention of the Audit Committee.

Other reporting issues

We have reviewed the information presented in the Annual Governance Statement for consistency with our knowledge of the Authority. We have no matters to report as a result of this work.

We have performed the procedures required by the National Audit Office (NAO) on the Whole of Government Accounts submission. We had no issues to report.



Executive Summary

Control observations

We have adopted a fully substantive approach, so have not tested the operation of controls.

Value for money

We have considered your arrangements to take informed decisions; deploy resources in a sustainable manner; and work with partners and other third parties. In our Audit Plan we did not identify any significant risks.

We expect to have no matters to report about your arrangements to secure economy efficiency and effectiveness in your use of resources. Our work on this is being concluded at the time of this report and we will provide a verbal update to the committee.

Correspondence from the Public

We have not received any correspondence from members of the public. We did not receive any formal objections or questions from members of the public.

Independence

Please refer to Section 8 for our update on Independence. There are no relationships from 1 April 2018 to the date of this report, which we consider may reasonably be thought to bear on our independence and objectivity.



02

Areas of Audit Focus



Areas of Audit Focus

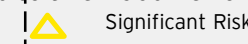
Significant risk

Risk of management override of control

What is the risk?

The financial statements as a whole are not free of material misstatements whether caused by fraud or error.

As identified in ISA (UK and Ireland) 240, management is in a unique position to perpetrate fraud because of its ability to manipulate accounting records directly or indirectly and prepare fraudulent financial statements by overriding controls that otherwise appear to be operating effectively. We identify and respond to this fraud risk on every audit engagement.



What did we do and What judgements are we focused on?

We performed mandatory procedures, including:

- ▶ Identified fraud risks during the planning stages and inquired of management about risks of fraud and the controls put in place to address those risks.
- ▶ Understood the oversight given by those charged with governance of management's processes over fraud.
- ▶ Considered the effectiveness of management's controls designed to address the risk of fraud and determined an appropriate strategy to address those identified risks of fraud.
- ▶ Performed mandatory procedures regardless of specifically identified fraud risks, including testing of journal entries and other adjustments in the preparation of the financial statements including:
- ▶ Tested the appropriateness of journal entries recorded in the general ledger and other adjustments made in the preparation of the financial statements, for example using our journal tool to focus our testing on specific journals such as those created at unusual times or by staff members not usually involved in journal processing;
- ▶ Assessed key accounting estimates for evidence of management bias; and
- ▶ Evaluating the business rationale for significant unusual transactions.

ISA 240 mandates we perform procedures on: accounting estimates, significant unusual transactions and journal entries to ensure they are appropriate and in line with expectations of the business.

What are our conclusions?

We have not identified any material weaknesses in controls or evidence of material management override.

We have not identified any instances of inappropriate judgements being applied.

We did not identify any other transactions during our audit which appeared unusual or outside the Council's normal course of business.



Areas of Audit Focus

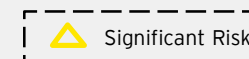
Significant risk

Misstatements due to fraud or error * Capitalisation of revenue spend

What is the risk?

The Council is under financial pressure to achieve budget and maintain reserve balances above the minimum approved levels. Manipulating expenditure is a key way to achieve these targets.

We consider the risk applies to capitalisation of revenue expenditure. Management could manipulate revenue expenditure by incorrectly capitalising expenditure which is revenue in nature and should be charge to the comprehensive income and expenditure account.



What did we do and What judgements are we focused on?

We have performed the following procedures:

- ▶ Sample tested additions to Property, Plant and Equipment (PPE) to ensure that they have been correctly classified as capital and included at the correct value in order to identify any revenue items that have been inappropriately capitalised; and
- ▶ Used our data analytics tool to identify and test journal entries that move expenditure into capital codes.

We consider the risk applies to capitalisation of revenue expenditure and could result in a misstatement of cost of services reported in the comprehensive income and expenditure statement.

What are our conclusions?

Testing of additions has not identified any incorrectly capitalised items of expenditure.

The use of our data analytics tool has not identified any unusual journal entries.

Our testing has not identified any inappropriate capitalisation of revenue expenditure.



Areas of Audit Focus

Significant risk

Misstatements due to fraud or error – accounting adjustments made in the 'Movement in Reserves Statement' *

What is the risk?

The Council is under financial pressure to achieve its revenue budget and maintain reserve balances above the minimum approved levels. Manipulating expenditure is a key way of achieving these targets.

We consider the risk applies to accounting adjustments made in the movement in reserves statement.

The adjustments between accounting basis and funding basis under Regulation changes the amounts charged to General Fund balances. Regulations are varied and complex, resulting in a risk that management misstatement accounting adjustments to manipulate the General Fund balance. We have identified the risk to be highest for adjustments concerning:

- ▶ Revenue Expenditure Funded from Capital Under Statute (REFCUS)
- ▶ Minimum revenue provision (MRP)



What did we do and What judgements are we focused on?

We have performed the following procedures:

- ▶ Sample tested REFCUS to ensure the expenditure meets the definition of allowable expenditure, or is incurred under direction from the Secretary of State; and
- ▶ Reviewed the Council's policy and application of the 'Minimum Revenue Provision'.

We consider the risk applies to accounting adjustments made in the movement in reserves statement and could result in a misstatement of cost of services reported in the comprehensive income and expenditure statement.

What are our conclusions?

We have completed our work on REFCUS testing and have not identified any issues.

We are in the process of completing our work on MRP and will provide a verbal update at the committee.



Areas of Audit Focus

Other Areas of Audit Focus

Valuation of land and buildings - inherent risk

What is the risk?

The fair value of property, plant and equipment (PPE) and investment properties (IP) represent significant balances in the Council's accounts and are subject to valuation changes, impairment reviews and depreciation charges. Management is required to make material judgemental inputs and apply estimation techniques to calculate the year-end balances recorded in the balance sheet.

What judgements are we focused on?

We focused on the following:

- ▶ The adequacy of the scope of the work performed by the Council's expert valuer, including their professional capabilities; and
- ▶ The reasonableness of the underlying assumptions and estimates used by the Council's expert valuer to calculate the valuation

What did we do and What judgements are we focused on?

We have performed the following procedures:

- ▶ We have considered the work performed by the Council's valuers (Norfolk Property Services), including the adequacy of the scope of the work performed, their professional capabilities and the results of their work;
- ▶ We have undertaken sample testing of key asset information used by the valuers in performing their valuation (e.g. floor plans to support valuations based on price per square metre);
- ▶ We have considered the annual cycle of valuations to ensure that assets have been valued within a 5 year rolling programme as required by the Code for PPE. We will also considered if there are any specific changes to assets that have occurred and that these have been communicated to the valuer;
- ▶ Reviewed assets not subject to valuation in 2018/19 and confirmed that the remaining asset base is not materially misstated;
- ▶ We have considered circumstances that require the use of EY valuation specialists to review any material specialist assets and the underlying assumptions used;
- ▶ Considered changes to useful economic lives as a result of the most recent valuation; and
- ▶ Tested accounting entries have been correctly processed in the financial statements.

What are our conclusions?

We have identified two errors that in total are below our performance materiality of £2.514 million. See section 4 for more detail.

As these amount to below our performance materiality level we consider the overall valuation estimate to not be unreasonable.

The Council's expert valuer possesses the relevant qualifications and experience, and undertook a review of a selection of assets as instructed.

We considered the underlying assumptions made by the expert valuer and concluded that they were reasonable so far.

Our testing has not identified any material misstatements from inappropriate judgements being applied to the property valuation estimates so far.



Areas of Audit Focus

Other Areas of Audit Focus

Pension Liability Valuation - inherent risk

What is the risk?

The Local Authority Accounting Code of Practice and IAS19 require the Council to make extensive disclosures within its financial statements regarding its membership of the Local Government Pension Scheme administered by Norfolk County Council.

The Council's pension fund deficit is a material estimated balance and the Code requires that this liability be disclosed on the Council's balance sheet. At 31 March 2018 this totalled £177.8 million.

The information disclosed is based on the IAS 19 report issued to the Council by the actuary to the County Council.

Accounting for this scheme involves significant estimation and judgement and therefore management engages an actuary to undertake the calculations on their behalf. ISAs (UK and Ireland) 500 and 540 require us to undertake procedures on the use of management experts and the assumptions underlying fair value estimates.

For 18/19 it is possible these entries will be subject to further volatility as a consequence of Brexit.

What judgements are we focused on?

We focused on the following:

- ▶ The reasonableness of the underlying assumptions used by the expert - Hymans Robertson LLP; and
- ▶ Ensuring the accounting entries and disclosures made in the financial statements were consistent with the reports from Hymans Robertson

What did we do and What judgements are we focused on?

We have performed the following procedures:

- ▶ Liaised with the auditors of Norfolk Pension Fund, and obtain assurances over the information supplied to the actuary in relation to the Norwich City Council;
- ▶ Assessed the work of the Pension Fund actuary (Hymans Robertson) including the assumptions they have used by relying on the work of PWC - Consulting Actuaries commissioned by National Audit Office for all Local Government sector auditors, and considered any relevant reviews by the EY actuarial team;
- ▶ Reviewed and tested the accounting entries and disclosures made within the Norwich City Council's financial statements in relation to IAS19; and
- ▶ Reviewed the impact of Brexit on the value of Pension Fund assets and considered whether there are any risks of material misstatement arising from this.

What are our conclusions?

We have assessed and are satisfied with the competency and objectivity of the Council's actuary. EY pensions team and PwC (Consulting Actuary to the NAO) have reviewed the work of the actuaries and have deemed the assumptions used to be reasonable.

In addition, there is an ongoing national issue which may require a late change to the pension fund accounts and IAS19 fund liability disclosures. It relates to legal rulings regarding age discrimination arising from public sector pension scheme transitional arrangements, commonly described as the McCloud ruling.

The draft financial statements had recognised this matter as a contingent liability. However, since the year-end there have been some movement in the understanding and assessment of the likely outcome and in the potential impact of any outcome, which has led to the need for a re-assessment of the scheme liabilities under IAS19, together with supporting disclosure notes. In summary, the changes have increased the past service costs and in turn the pensions liability figure by approximately £0.6 million. The Guaranteed Minimum Pension ruling has also had an impact on the pension liability. This was also included as a contingent liability as it was uncertain how the equalisation would be carried out. This has now been updated and has increased the pension liability figure by approximately £3 million.

Our work on pensions is on going and we will provide a verbal update at the committee.



Areas of Audit Focus

Other Areas of Audit Focus

Group Accounts

What is the risk?

In 2015 the Council incorporated Norwich Regeneration Limited (NRL), a company, with the Council as the sole owner. Activity is at a level considered material, which requires the Council to prepare group accounts.

We identify this as an inherent risk as the Council this can be a complex area of accounting.

What judgements are we focused on?

We focused on the following:

- ▶ The Council's judgement in assessing group relationships; and
- ▶ The consolidation procedures undertaken by the Council when preparing the group accounts

What did we do and What judgements are we focused on?

We have performed the following procedures:

- ▶ Reviewed the group assessment prepared by the Council, ensuring that the accounting framework and accounting policies are aligned to the Norwich City Council group;
- ▶ Scoped the audit requirements for NRL based on their significance to the group accounts. Liaising with the external auditor of NRL and issuing group instructions that detail the required audit procedures they are to undertake in order to provide us with assurance for the opinion we will issue on the group accounts;
- ▶ Ensured the appropriate consolidation procedures are applied when preparing the Council group accounts and appropriate disclosures are made within the group accounts.

What are our conclusions?

We have reviewed the Council's group assessment and agree with the conclusion reached.

We have undertaken a review of subsidiary auditors work following our scoping and issuing of group instructions. We have not identified any issues.

We are awaiting on one form to be provided by the subsidiary auditor before we can conclude on our work.

We are in the process of completing our work on the consolidation and will provide a verbal update at the committee.



Areas of Audit Focus

Other areas of audit focus

New Accounting Standards – IFRS 9 and 15

What is the risk?

IFRS 9 financial instruments

This new accounting standard changes:

- How financial assets are classified and measured;
- How the impairment of financial assets are calculated; and
- The disclosure requirements for financial assets.

There are transitional arrangements within the standard; and the 2018/19 CIPFA Code of Practice on local authority accounting provides guidance on the application of IFRS 9.

IFRS 15 Revenue from contracts with customers

This new accounting standard covers the identification of performance obligations under customer contracts and the linking of income to the meeting of those performance obligations.

What did we do and what judgements are we focused on?

We have performed the following procedures:

- ▶ Assessed the Authority's implementation arrangements that should include an impact assessment paper setting out the application of the new standards, transitional adjustments and planned accounting for 2018/19;
- ▶ Considered the classification and valuation of financial instrument assets such as Norwich Airport investment and Norwich Regeneration Limited for IFRS 9;
- ▶ Reviewed the new expected credit loss model impairment calculations for assets for IFRS 9;
- ▶ Considered application to the authority's revenue streams, and where the standard is relevant test to ensure revenue is recognised when (or as) it satisfies a performance obligation for IFRS 15; and
- ▶ Checked additional disclosure requirements.

What are our conclusions?

We concluded that IFRS 9 financial instruments had been applied correctly.

We agree with the Council's conclusion that IFRS 15 has not had a material impact on the financial statements.



03 Audit Report



Audit Report

Our proposed opinion on the financial statements

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NORWICH CITY COUNCIL

Opinion

We have audited the financial statements of Norwich City Council for the year ended 31 March 2019 under the Local Audit and Accountability Act 2014. The financial statements comprise the:

- Authority and Group Movement in Reserves Statement;
- Authority and Group Comprehensive Income and Expenditure Statement;
- Authority and Group Balance Sheet;
- Authority and Group Cash Flow Statement;
- the related notes 1 to 47 to the Authority Accounts and notes 1 to 17 to the Group Accounts;
- the Expenditure and Funding Analysis to the Authority Accounts;
- the Housing Revenue Account Income and Expenditure Statement and the related notes 1 to 12; and
- the Collection Fund and the related notes 1 to 4

The financial reporting framework that has been applied in their preparation is applicable law and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.

In our opinion the financial statements:

- give a true and fair view of the financial position of Norwich City Council as at 31 March 2019 and of its expenditure and income for the year then ended; and
- have been prepared properly in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report below. We are independent of the authority and group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and the Comptroller and Auditor General's (C&AG) AGN01, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



Audit Report - continued

Our proposed opinion on the financial statements

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Chief Finance Officer's use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Chief Finance Officer has not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Authority's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The other information comprises the information included in the "*Statement of Accounts for the year ending 31 March 2019*", other than the financial statements and our auditor's report thereon. The Chief Finance Officer is responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in this report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of the other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Local Audit and Accountability Act 2014

Arrangements to secure economy, efficiency and effectiveness in the use of resources

In our opinion, based on the work undertaken in the course of the audit, having regard to the guidance issued by the Comptroller and Auditor General (C&AG) in November 2017, we are satisfied that, in all significant respects, Norwich City Council put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2019.



Audit Report - continued

Our proposed opinion on the financial statements

Matters on which we report by exception

We report to you if:

- in our opinion the annual governance statement is misleading or inconsistent with other information forthcoming from the audit or our knowledge of the Council;
- we issue a report in the public interest under section 24 of the Local Audit and Accountability Act 2014;
- we make written recommendations to the audited body under Section 24 of the Local Audit and Accountability Act 2014;
- we make an application to the court for a declaration that an item of account is contrary to law under Section 28 of the Local Audit and Accountability Act 2014;
- we issue an advisory notice under Section 29 of the Local Audit and Accountability Act 2014; or
- we make an application for judicial review under Section 31 of the Local Audit and Accountability Act 2014.

We have nothing to report in these respects.

Responsibility of the Chief Finance Officer

As explained more fully in the “*Statement of Responsibilities for Statement of Accounts*” set out on page 36, the Chief Finance Officer is responsible for the preparation of the Statement of Accounts, which includes the financial statements, in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19, and for being satisfied that they give a true and fair view.

In preparing the financial statements, the Chief Finance Officer is responsible for assessing the Authority’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Authority either intends to cease operations, or have no realistic alternative but to do so.

The Authority is responsible for putting in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources, to ensure proper stewardship and governance, and to review regularly the adequacy and effectiveness of these arrangements.

Auditor’s responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council’s website at <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor’s report.



Audit Report - continued

Our proposed opinion on the financial statements

Scope of the review of arrangements for securing economy, efficiency and effectiveness in the use of resources

We have undertaken our review in accordance with the Code of Audit Practice, having regard to the guidance on the specified criterion issued by the Comptroller and Auditor General (C&AG) in November 2017, as to whether Norwich City Council had proper arrangements to ensure it took properly informed decisions and deployed resources to achieve planned and sustainable outcomes for taxpayers and local people. The Comptroller and Auditor General determined this criterion as that necessary for us to consider under the Code of Audit Practice in satisfying ourselves whether Norwich City Council put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2019.

We planned our work in accordance with the Code of Audit Practice. Based on our risk assessment, we undertook such work as we considered necessary to form a view on whether, in all significant respects, Norwich City Council had put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources.

We are required under Section 20(1)(c) of the Local Audit and Accountability Act 2014 to satisfy ourselves that the Authority has made proper arrangements for securing economy, efficiency and effectiveness in its use of resources. The Code of Audit Practice issued by the National Audit Office (NAO) requires us to report to you our conclusion relating to proper arrangements.

We report if significant matters have come to our attention which prevent us from concluding that the Authority has put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources. We are not required to consider, nor have we considered, whether all aspects of the Authority's arrangements for securing economy, efficiency and effectiveness in its use of resources are operating effectively.

Certificate

We certify that we have completed the audit of the accounts of Norwich City Council in accordance with the requirements of the Local Audit and Accountability Act 2014 and the Code of Audit Practice issued by the National Audit Office.

Use of our report

This report is made solely to the members of Norwich City Council, as a body, in accordance with Part 5 of the Local Audit and Accountability Act 2014 and for no other purpose, as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Authority and the Authority's members as a body, for our audit work, for this report, or for the opinions we have formed.



04

Audit Differences



Audit Differences

In the normal course of any audit, we identify misstatements between amounts we believe should be recorded in the financial statements and the disclosures and amounts actually recorded. These differences are classified as “known” or “judgemental”. Known differences represent items that can be accurately quantified and relate to a definite set of facts or circumstances. Judgemental differences generally involve estimation and relate to facts or circumstances that are uncertain or open to interpretation.

Summary of adjusted differences

We have included all known amounts greater than £0.167 million relating to Norwich City Council in our summary of misstatements.

We have not identified any misstatements in the financial statements identified during the audit above this level.

Disclosure Adjustments

The level of disclosure adjustments is limited, and we do not deem any to merit being included in this report.

Summary of unadjusted differences

We have included all known amounts greater than £0.167 million relating to Norwich City Council in our summary of misstatements.

We have identified one misstatement with regards to Property, plant and equipment valuations. The Council’s valuer used the incorrect inputs for two aspects of two valuation calculations which has resulted in an understatement in asset value:

Balance Sheet - Cost/Valuation - Other land and buildings - debit £0.236 million

Balance Sheet - Revaluation Reserve - credit £0.236 million

CIES - Surplus on revaluation of non-current assets - credit £0.236 million

MIRS - Revaluation gains/losses on property, plant and equipment - debit £0.236 million

The first was in respect of Site works on the Eton Park Boating lake - where a 0% input instead of 10% input was used giving an error of £0.121 million.

The second was in respect of an incorrect split between Building Structing and Machinery & Equipment at the Riverside Sports Centre of £0.115 million.

We request that the uncorrected misstatement be corrected or a rationale as to why they are not corrected be considered and approved by the Audit Committee and provided within the Letter of Representation.



Audit Differences

McCloud ruling

As noted in the Executive Summary a national issue has resulted in a relatively late change to the pension fund accounts and IAS 19 fund liability disclosure. It relates to legal rulings regarding age discrimination arising from public sector pension scheme transitional arrangements, commonly described as the McCloud ruling. The draft pension fund accounts did recognise this matter as a contingent liability.

However, since the year-end there have been some movement in the understanding and assessment of the likely outcome and in the potential impact of any outcome, which has lead to the need for a re-assessment of the scheme liabilities under IAS19, together with supporting disclosure notes.

The Guaranteed Minimum Pension (GMP) ruling has also had an impact on the pension liability. This was also included as a contingent liability as it was uncertain how the equalisation would be carried out. This has now been updated.

A final impact on the liability related to a reduction in asset values as a result of changes in the valuation of the pension fund assets at 31 March 2019.

Revised actuarial reports provided by the actuary show an increase in the liability of £5.36 million to the Pension Liabilities as a result of the total adjustments, with further associated disclosure added to recognise this as a source of estimation uncertainty and an adjusted Post Balance sheet event.



05

Value for Money Risks





Value for Money

Background

We are required to consider whether the Council has put in place 'proper arrangements' to secure economy, efficiency and effectiveness on its use of resources. This is known as our value for money conclusion.

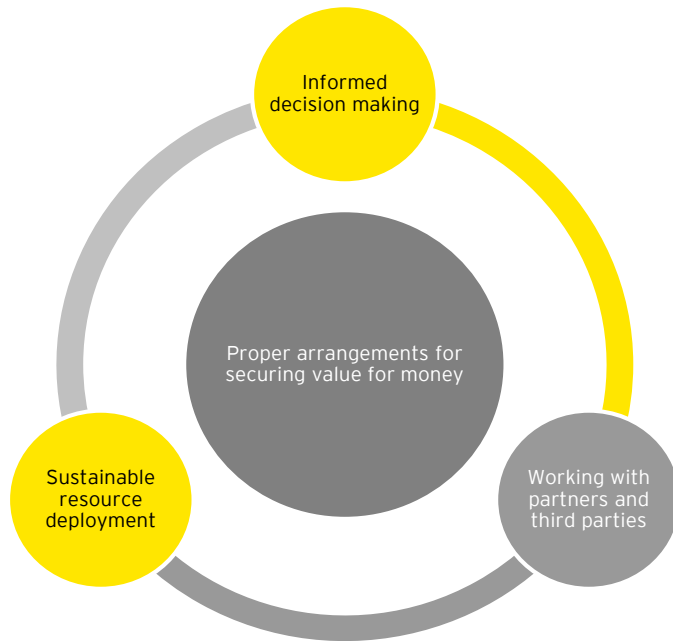
For 2018/19 this is based on the overall evaluation criterion:

"In all significant respects, the audited body had proper arrangements to ensure it took properly informed decisions and deployed resources to achieve planned and sustainable outcomes for taxpayers and local people"

Proper arrangements are defined by statutory guidance issued by the National Audit Office. They comprise your arrangements to:

- Take informed decisions;
- Deploy resources in a sustainable manner; and
- Work with partners and other third parties.

In considering your proper arrangements, we will draw on the requirements of the CIPFA/SOLACE framework for local government to ensure that our assessment is made against a framework that you are already required to have in place and to report on through documents such as your annual governance statement.



Financial Resilience and Assessment of the Authority's Reserve Position

As part of our assessment of your proper arrangements, we considered the Authority's financial resilience over the medium term and the impact on the level of General Fund Reserve balances at the 31 March 2019 and at the 31 March 2022.

Our assessment of this is set out on the next page.

Overall conclusion

We identified two significant risks around these criteria at planning. These are considered on the next page.

We expect having no matters to report about your arrangements to secure economy, efficiency and effectiveness in your use of resources.



Value for Money Risks - Risks

What is the significant value for money risk?

Taking Informed Decisions - Commercialisation

The Council continues to identify new ways to generate income in the current constrained financial environment. In 2018/19 the Council has increased investments in commercial property and the investment in the Council's own company, Norwich Regeneration Limited. This has included diversifying the investment portfolio and purchasing assets out of area. Entering into commercial activity on an increased scale requires the Council to continue to have appropriate governance and corporate arrangements in place to appropriately plan and deliver these schemes.

We have identified a risk due to the increasing activity by the Council in this area.

Deploy resources in a sustainable manner - Medium Term Finances

The latest Medium Term Financial Plan (MTFP) shows there is a gap between funding and expenditure in years 2019/20 to 2021/22 of £7 million.

Savings plans had yet to be fully developed to address the gap at planning, with the commercialisation agenda above one approach to mitigating the risk.

Given the level of the savings required this presents a risk to the Council's financial position.

What did we do?

We have undertaken the following:

- Considered the Council's commercialisation strategy against current guidance provided by CiPFA;
- Reviewed purchases in year to ensure they are in line with the updated strategy;
- Reviewed the updated NRL business plan; and
- Reviewed the returns included within the medium term financial plan from commercial activity.

The Council has a Capital Strategy which clearly aligns the commercial property strategy and Norwich Regeneration Limited (NRL) to the Council's objectives. The Council has a robust gateway methodology for all potential acquisitions.

We have concluded proper arrangements were in place during 2018/19 for informed decision making.

We have undertaken the following:

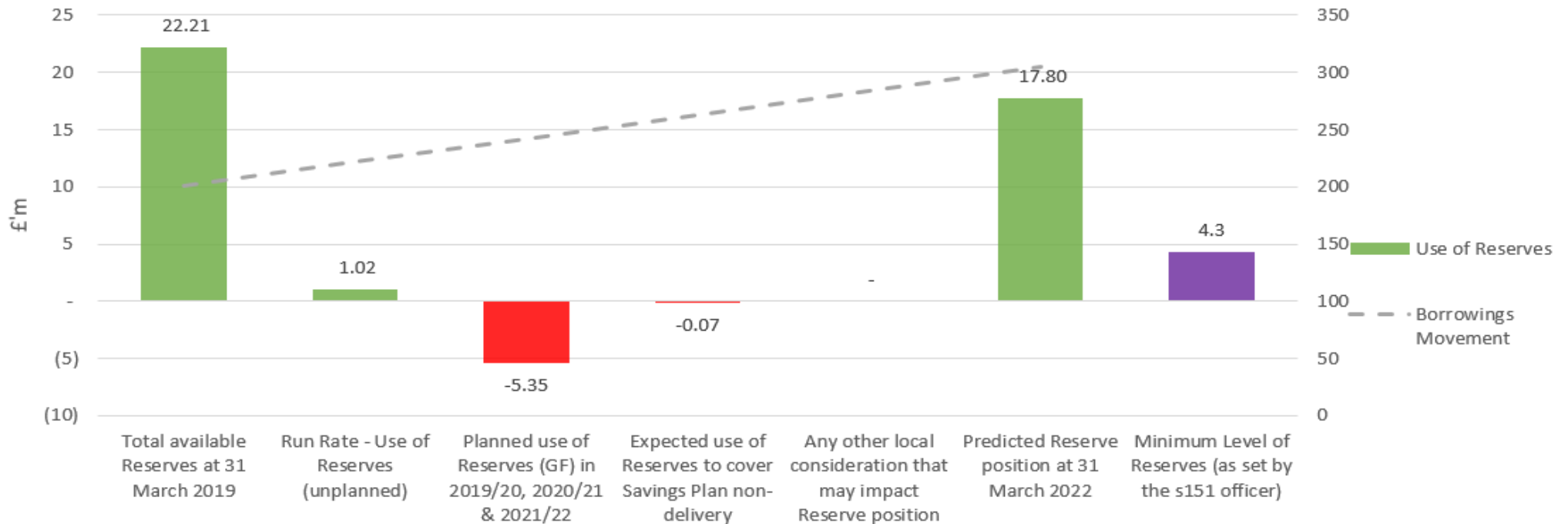
- Monitored the financial position for 2018/19. This saw the Council recognise an underspend of £1.5 million and delivered 96% of it's savings targets. The Council has a track record of recording underspends and achieving it's savings targets. The Council has contributed £1.1 million to reserves in year.
- We have reviewed the arrangements the Council has for identifying their medium savings requirements through review of the medium term financial strategy. They have modelled savings across different service lines. The Council has already identified £1.9 million of gross savings, with £1 million of this coming from additional income. £0.7 million of the additional income is to come from the commercialisation agenda.
- The bridging graph on the next page provides a sensitivity analysis of the past and current activity on future reserves.

Overall the Council appears to have a strong track record in identifying and achieving savings targets. It's medium term financial strategy appears sound. The Council does envisage using reserves to support the revenue budget over the next three years, at it's current pace these reserves would remain above the approved minimum level.



Value for Money

Assessment of Reserves Position to 2022



Our Assessment

In our assessment we considered:

- The Authority's level of savings requirement to balance the General Fund budget in each of the next 3 years;
- The Authority's planned use of reserves to support the General Fund budget in each of the next 3 years;
- the Authority's history of delivering savings plans and therefore the potential to call upon reserves to make up a shortfall in future savings plan delivery;
- the Authority's history of over or under spending on the General Fund budget, and the impact this trajectory would have on the use of General Fund reserves;

In addition, the graph shows borrowing increasing over the next three years.

As a result of our assessment, we are satisfied that the Authority's General Fund reserve balance at the 31 March 2022 will remain above the Authority's approved minimum level.



06 Other reporting issues



Other reporting issues

Consistency of other information published with the financial statements, including the Annual Governance Statement

We must give an opinion on the consistency of the financial and non-financial information in the Statement of Accounts 2018/19 with the audited financial statements

We must also review the Annual Governance Statement for completeness of disclosures, consistency with other information from our work, and whether it complies with relevant guidance.

Financial information in the Statement of Accounts 2018/19 and published with the financial statements was consistent with the audited financial statements.

We have reviewed the Annual Governance Statement and can confirm it is consistent with other information from our audit of the financial statements.

We have no other matters to report.

Whole of Government Accounts

Alongside our work on the financial statements, we also review and report to the National Audit Office on your Whole of Government Accounts return. The extent of our review, and the nature of our report, is specified by the National Audit Office.

As the Authority falls below the £500 million threshold for review as per the NAO's group instructions, we are not reporting any matters to the National Audit Office (NAO) regarding the Whole of Government Accounts submission.

Other powers and duties

We have a duty under the Local Audit and Accountability Act 2014 to consider whether to report on any matter that comes to our attention in the course of the audit, either for the Authority to consider it or to bring it to the attention of the public (i.e. "a report in the public interest").

We did not identify any issues which required us to issue a report in the public interest.

We also have a duty to make written recommendations to the Authority, copied to the Secretary of State, and take action in accordance with our responsibilities under the Local Audit and Accountability Act 2014. We did not identify any issues and have not had course to use this duty.

Other reporting issues

Other matters

As required by ISA (UK&I) 260 and other ISAs specifying communication requirements, we must tell you significant findings from the audit and other matters if they are significant to your oversight of the Authority's financial reporting process. They include the following:

- Significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures;
- Any significant difficulties encountered during the audit;
- Any significant matters arising from the audit that were discussed with management;
- Written representations we have requested;
- Expected modifications to the audit report;
- Any other matters significant to overseeing the financial reporting process;
- Related parties;
- External confirmations;
- Going concern;
- Consideration of laws and regulations.

We have no other matters to report.

Correspondence from the Public

We have not received any correspondence from members of the public. We did not receive any formal objections or questions from members of the public.



07

Assessment of Control Environment



Assessment of Control Environment

Financial controls

It is the responsibility of the Norwich City Council to develop and implement systems of internal financial control and to put in place proper arrangements to monitor their adequacy and effectiveness in practice. Our responsibility as your auditor is to consider whether the Norwich City Council has put adequate arrangements in place to satisfy itself that the systems of internal financial control are both adequate and effective in practice.

As part of our audit of the financial statements, we obtained an understanding of internal control sufficient to plan our audit and determine the nature, timing and extent of testing performed. As we have adopted a fully substantive approach, we have therefore not tested the operation of controls. Although our audit was not designed to express an opinion on the effectiveness of internal control we are required to communicate to you significant deficiencies in internal control.


We have not identified any significant deficiencies in the design or operation of an internal control that might result in a material misstatement in your financial statements of which you are not aware.



08

Independence

Confirmation




We confirm that there are no changes in our assessment of independence since our confirmation in our audit planning board report dated 11 January 2019.

We complied with the FRC Ethical Standards and the requirements of the PSAA's Terms of Appointment. In our professional judgement the firm is independent and the objectivity of the audit engagement partner and audit staff has not been compromised within the meaning of regulatory and professional requirements.

We consider that our independence in this context is a matter which you should review, as well as us. It is important that you and your Audit Committee consider the facts known to you and come to a view. If you would like to discuss any matters concerning our independence, we will be pleased to do this at the meeting of the Audit Committee on 23 July 2019.

Relationships, services and related threats and safeguards



The FRC Ethical Standard requires that we provide details of all relationships between Ernst & Young (EY) and your Authority, and its directors and senior management and its affiliates, including all services provided by us and our network to your Council, its directors and senior management and its affiliates, and other services provided to other known connected parties that we consider may reasonably be thought to bear on the our integrity or objectivity, including those that could compromise independence and the related safeguards that are in place and why they address the threats.

There are no relationships from 01 April 2018 to the date of this report, which we consider may reasonably be thought to bear on our independence and objectivity.

Independence



Fee Analysis

As part of our reporting on our independence, we set out below a summary of the fees paid for the year ended 31 March 2019.

We confirm that we have not undertaken non-audit work outside the PSAA Code requirements to date, though we are engaged to act as reporting accountant in respect of the Housing Benefit Subsidy and Capital Receipts claims, as set out below.

	Planned Fee 2018/19	Scale Fee 2018/19	Final Fee 2017/18
	£'s	£'s	£'s
Total Audit Fee - Code work	TBC - Note 2	61,534	96,219
Grant Claims	29,260 - Note 1	N/A	39,280
Total Fees	TBC	32,022	135,499

Note 1 - From 2018/19, the Council is responsible for appointing their own reporting accountant to undertake the work on their claims in accordance with the instructions determined by the relevant grant paying body.

As your appointed auditor for the financial statements audit, we are pleased that for 2018/19 the Council has appointed us to act as reporting accountants in relation to the housing benefit subsidy claim. There is therefore no scale fee prescribed by PSAA as it is now no longer within their remit.

The Grant Claims line includes the fee agreed for Housing Benefits £25,760 and the estimated fee for the pooling of housing capital receipts claim of £3,500

Note 2 - The planned fees for 2018/19 may be subject to a scale fee variation due to increases in the scope of the audit as summarised below:

- ▶ Audit of the group accounts. This is likely to be between £3,000 to £5,000 due to the scale and complexity of the work.
- ▶ Significant risk identified in relation to the value for money conclusion.

This additional fee will be discussed with management and is then subject to approval by the PSAA.

We will confirm our final fees following the completion of our work and report this within our Annual Audit Letter.



09

Appendices







Appendix A - Required communications with the Audit Committee

There are certain communications that we must provide to the Audit Committees of UK clients. We have detailed these here together with a reference of when and where they were covered:

		Our Reporting to you
Required communications	What is reported?	When and where
Terms of engagement	Confirmation by the Audit Committee of acceptance of terms of engagement as written in the engagement letter signed by both parties.	The statement of responsibilities serves as the formal terms of engagement between the PSAA's appointed auditors and audited bodies.
Our responsibilities	Reminder of our responsibilities as set out in the engagement letter.	Audit Plan - 22 January 2019
Planning and audit approach	Communication of the planned scope and timing of the audit, any limitations and the significant risks identified.	Audit Plan - 22 January 2019
Significant findings from the audit	<ul style="list-style-type: none"> ▶ Our view about the significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures ▶ Significant difficulties, if any, encountered during the audit ▶ Significant matters, if any, arising from the audit that were discussed with management ▶ Written representations that we are seeking ▶ Expected modifications to the audit report ▶ Other matters if any, significant to the oversight of the financial reporting process 	Audit Results Report presented to the Audit Committee on 23 July 2019

Appendix A - continued




		 Our Reporting to you
Required communications	 What is reported?	  When and where
Going concern	<p>Events or conditions identified that may cast significant doubt on the entity's ability to continue as a going concern, including:</p> <ul style="list-style-type: none"> ▶ Whether the events or conditions constitute a material uncertainty ▶ Whether the use of the going concern assumption is appropriate in the preparation and presentation of the financial statements ▶ The adequacy of related disclosures in the financial statements 	No conditions or events were identified, either individually or together to raise any doubt about the Norwich City Council ability to continue for the 12 months from the date of our report.
Misstatements	<ul style="list-style-type: none"> ▶ Uncorrected misstatements and their effect on our audit opinion ▶ The effect of uncorrected misstatements related to prior periods ▶ A request that any uncorrected misstatement be corrected ▶ Material misstatements corrected by management 	Audit Results Report presented to the Audit Committee on 23 July 2019
Subsequent events	<ul style="list-style-type: none"> ▶ Enquiry of the audit committee where appropriate regarding whether any subsequent events have occurred that might affect the financial statements. 	Audit Results Report presented to the Audit Committee on 23 July 2019
Fraud	<ul style="list-style-type: none"> ▶ Enquiries of the Audit Committee to determine whether they have knowledge of any actual, suspected or alleged fraud affecting the Council ▶ Any fraud that we have identified or information we have obtained that indicates that a fraud may exist ▶ Unless all of those charged with governance are involved in managing the Council, any identified or suspected fraud involving: <ul style="list-style-type: none"> a. Management; b. Employees who have significant roles in internal control; or c. Others where the fraud results in a material misstatement in the financial statements. ▶ The nature, timing and extent of audit procedures necessary to complete the audit when fraud involving management is suspected ▶ Any other matters related to fraud, relevant to Audit Committee responsibility. 	Audit Results Report presented to the Audit Committee on 23 July 2019







Appendix A - continued

		Our Reporting to you
Required communications	What is reported?	When and where
Related parties	<p>Significant matters arising during the audit in connection with the Council's related parties including, when applicable:</p> <ul style="list-style-type: none"> ▶ Non-disclosure by management ▶ Inappropriate authorisation and approval of transactions ▶ Disagreement over disclosures ▶ Non-compliance with laws and regulations ▶ Difficulty in identifying the party that ultimately controls the Council 	Audit Results Report presented to the Audit Committee on 23 July 2019
Independence	<p>Communication of all significant facts and matters that bear on EY's, and all individuals involved in the audit, objectivity and independence.</p> <p>Communication of key elements of the audit engagement partner's consideration of independence and objectivity such as:</p> <ul style="list-style-type: none"> ▶ The principal threats ▶ Safeguards adopted and their effectiveness ▶ An overall assessment of threats and safeguards ▶ Information about the general policies and process within the firm to maintain objectivity and independence <p>Communications whenever significant judgments are made about threats to objectivity and independence and the appropriateness of safeguards put in place.</p>	<p>Audit Plan - 22 January</p> <p>Audit Results Report - 23 July 2019</p>

Appendix A - continued

		 Our Reporting to you
Required communications	 What is reported?	 When and where
External confirmations	<ul style="list-style-type: none"> ▶ Management's refusal for us to request confirmations ▶ Inability to obtain relevant and reliable audit evidence from other procedures 	We are waiting for one Investment confirmation for Lloyds
Consideration of laws and regulations	<ul style="list-style-type: none"> ▶ Audit findings regarding non-compliance where the non-compliance is material and believed to be intentional. This communication is subject to compliance with legislation on tipping off ▶ Enquiry of the Audit Committee into possible instances of non-compliance with laws and regulations that may have a material effect on the financial statements and that the Audit Committee may be aware of 	Audit Results Report presented to the Audit Committee on 23 July 2019
Internal controls	<ul style="list-style-type: none"> ▶ Significant deficiencies in internal controls identified during the audit 	Audit Results Report presented to the Audit Committee on 23 July 2019

Appendix A- continued

		 Our Reporting to you
Required communications	 What is reported?	  When and where
Written representations we are requesting from management and/or those charged with governance	<ul style="list-style-type: none"> ▶ Written representations we are requesting from management and/or those charged with governance 	Audit Results Report presented to the Audit Committee on 23 July 2019
Material inconsistencies or misstatements of fact identified in other information which management has refused to revise	<ul style="list-style-type: none"> ▶ Material inconsistencies or misstatements of fact identified in other information which management has refused to revise 	Audit Results Report presented to the Audit Committee on 23 July 2019
Auditors report	<ul style="list-style-type: none"> ▶ Any circumstances identified that affect the form and content of our auditor's report 	Audit Results Report presented to the Audit Committee on 23 July 2019
Fee Reporting	<ul style="list-style-type: none"> ▶ Breakdown of fee information when the audit planning report is agreed ▶ Breakdown of fee information at the completion of the audit ▶ Any non-audit work 	Audit Plan - 22 January 2019 Audit Results Report presented to the Audit Committee on 23 July 2019
Certification work	Summary of certification work undertaken	Annual Certification report - Due December 2019.

Appendix B

Outstanding matters

The following items relating to the completion of our audit procedures are outstanding at the date of the release of this report:



Item	Actions to resolve	Responsibility	
Disclosure notes including Financial instruments, intangible assets, assets held for sale, contingent liabilities, Exit packages		EY	
Long term creditors	Capital grants receipts in advance and lease rent contracts testing	EY	
Provisions	Testing of correctness and completeness and search for unrecorded provisions	EY	
Employee Costs	Top of testing from interim	EY	
Housing Benefits Expenditure	Substantive analytical review, module 5 and reconciliation to expenditure	EY	
Final set of accounts	Review of final set of accounts	EY and Management	
Manager and Associate Partner Review	Review of outstanding tasks	EY	
Management representation letter	Receipt of signed management representation letter	Management and audit committee	
Subsequent events review	Completion of subsequent events procedures to the date of signing the audit report	EY and management	

Appendix B

Outstanding matters


The following items relating to the completion of our audit procedures are outstanding at the date of the release of this report:

Item	Actions to resolve	Responsibility
Other Expenditure	Completion of substantive testing and analytical review	EY
Other income	Completion of substantive testing and analytical review	EY
Pension scheme	Testing of the pension scheme disclosures	EY
Group Statement and Notes	Completing the testing of the completeness and accuracy of the consolidation adjustments	EY
HRA - income	Completing of testing of other income and agreement to the feeder system	EY
Movement in reserves statement	Testing of the primary statement and the disclosure notes	EY
Reserves	Testing and agreeing consistency with other areas of the statements for the reserves	EY
Manager and Associate Partner Review	Review of outstanding tasks	EY
Related Party Transactions	Complete work on the disclosure and completeness testing	EY




Appendix C – Request for a Management representation letter

Request for a Management Representation Letter



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INVESTOR IN PEOPLE

Karen Watling
Chief Financial Officer
Norwich City Council
City Hall
St Peter Street
Norwich
NR2 1NH

22 July 2019

Ref:
Your ref:
Direct line: 01223 394547
Email: M.Hodgson@uk.ey.com

Dear Karen,

**Norwich City Council – 2018/19 financial year
Request for a letter of representation**

International Standards on Auditing set out guidance on the use by auditors of management representations (ISA (UK&I) 580) and on possible non-compliance with laws and regulations (ISA (UK&I) 250). I have interpreted this guidance as it affects Local Government bodies and I expect the following points to apply:

- auditors may wish to obtain written representation where they are relying on management's representations in respect of judgemental matters (for example the level of likely incidence of a claim), which may not be readily corroborated by other evidence;
- auditors are likely to request written representations on the completeness of information provided;
- auditors may wish to obtain written representation on issues other than those directly related to the Statement of Accounts;
- the letter is dated on the date on which the auditor signs the opinion and certificate;
- the letter is signed by the person or persons with specific responsibility for the financial statements; and
- the letter is formally acknowledged as having been discussed and approved by the Audit Committee, as those charged with governance of the Council.


I would expect the letter of representation to include the following matters.

General statement

That the letter of representations is provided in connection with our audit of the consolidated and council financial statements of Norwich City Council ("the Group and Council") for the year ended 31 March 2019.

You recognise that obtaining representations from you concerning the information contained in this letter is a significant procedure in enabling us to form an opinion as to whether the consolidated and council financial statements give a true and fair view of the Group and Council financial position of Norwich City Council as of 31 March 2019 and of its financial performance (or operations) and its cash flows for the year then ended in accordance with, for the Group and Council CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.

The UK firm Ernst & Young LLP is a limited liability partnership registered in England and Wales with registered number 06500001 and is a member firm of Ernst & Young Global Limited, a firm of members' services, is available for inspection at 1 More London Place, London SE1 2AF. The firm is principal group of companies and operates offices.



Building a better working world

2

You understand that the purpose of our audit of your consolidated and council financial statements is to express an opinion thereon and that our audit was conducted in accordance with International Standards on Auditing, which involves an examination of the accounting system, internal control and related data to the extent we considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, you make the following representations, which are true to the best of your knowledge and belief, having made such inquiries as you considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. You have fulfilled your responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with, for the Group and the Council the Accounts and Audit Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
2. You acknowledge, as members of management of the Group and Council, your responsibility for the fair presentation of the consolidated and council financial statements. You believe the consolidated and council financial statements referred to above give a true and fair view of the financial position, financial performance (or results of operations) and cash flows of the Group and Council in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19 and are free of material misstatements, including omissions. You have approved the consolidated and council financial statements.
3. The significant accounting policies adopted in the preparation of the Group and Council financial statements are appropriately described in the Group and Council financial statements.
4. As members of management of the Group and Council, you believe that the Group and Council have a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19 for the Group and Council that are free from material misstatement, whether due to fraud or error.
5. That you believe that the effects of any unadjusted audit differences, summarised in the Audit Results Report, if relevant, accumulated by us during the current audit and pertaining to the latest period presented are immaterial, both individually and in the aggregate, to the financial statements taken as a whole.

That you have not corrected these differences identified and brought to your attention by us because (please specify the reasons for not correcting the misstatements).
or;
6. That there are no unadjusted differences identified during the current audit and pertaining to the latest period presented.



Appendix C – Request for a Management representation letter (continued)

Request for a Management Representation Letter



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B. Non-compliance with law and regulations, including fraud

1. You acknowledge that you are responsible to determine that the Group and Council's activities are conducted in accordance with laws and regulations and that we are responsible to identify and address any non-compliance with applicable laws and regulations, including fraud.
2. You acknowledge that you are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
3. You have disclosed to us the results of your assessment of the risk that the consolidated and Council financial statements may be materially misstated as a result of fraud.
4. You have no knowledge of any identified or suspected non-compliance with laws and regulations, including fraud that may have affected the Group or Council (regardless of the source or form and including without limitation, any allegations by "whistleblowers") including non-compliance matters:
 - involving financial statements;
 - related to laws and regulations that have a direct effect on the determination of material amounts and disclosures in the consolidated or Council's financial statements;
 - related to laws and regulations that have an indirect effect on amounts and disclosures in the financial statements, but compliance with which may be fundamental to the operations of the Group or Council's activities, its ability to continue to operate, or to avoid material penalties;
 - involving management, or employees who have significant roles in internal controls, or others; or
 - in relation to any allegations of fraud, suspected fraud or other non-compliance with laws and regulations communicated by employees, former employees, analysts, regulators or others.

C. Information Provided and Completeness of Information and Transactions

1. You have provided us with:
 - Access to all information of which you are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - Additional information that we have requested from you for the purpose of the audit; and
 - Unrestricted access to persons within the entity from whom we determined it necessary to obtain audit evidence.
2. All material transactions have been recorded in the accounting records and are reflected in the consolidated and council financial statements.



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3. You have made available to us all minutes of the meetings of the Group, Council, and committees (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on the following date: 23 July 2019.
4. You confirm the completeness of information provided regarding the identification of related parties. You have disclosed to us the identity of the Group and Council's related parties and all related party relationships and transactions of which you are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the year ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the consolidated and council financial statements.
5. You believe that the significant assumptions you used in making accounting estimates, including those measured at fair value, are reasonable.
6. You have disclosed to us, and the Group and Council has complied with, all aspects of contractual agreements that could have a material effect on the consolidated and council financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.

D. Liabilities and Contingencies

1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to us and are appropriately reflected in the consolidated and council financial statements.
2. You have informed us of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
3. You have recorded and/or disclosed, as appropriate, all liabilities related to litigation and claims, both actual and contingent, and have disclosed in the consolidated and council financial statements all guarantees that we have given to third parties.

E. Subsequent Events

1. Other than described in the relevant notes to the consolidated and council financial statements, there have been no events subsequent to year end which require adjustment of or disclosure in the consolidated and council financial statements or notes thereto.

F. Group audits

1. There are no significant restrictions on your ability to distribute the retained profits of the Group because of statutory, contractual, exchange control or other restrictions other than those indicated in the Group financial statements.
2. Necessary adjustments have been made to eliminate all material intra-group unrealised profits on transactions amongst council, subsidiary undertakings and associated undertakings.
3. You confirm that entities excluded from the consolidated financial statements are immaterial on a quantitative and qualitative basis.



Appendix C – Request for a Management representation letter (continued)

Request for a Management Representation Letter



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G. Other information

1. You acknowledge your responsibility for the preparation of the other information. The other information comprises the Narrative Report and glossary of terms included in the Norwich City Council Statement of Accounts 2018/19.
2. You confirm that the content contained within the other information is consistent with the financial statements.

H. Going Concern

1. You have made us aware of any issues that are relevant to the Group and Council's ability to continue as a going concern, including significant conditions and events, your plans for future action, and the feasibility of those plans

I. Ownership of Assets

1. Except for assets capitalised under finance leases, the Group and Council has satisfactory title to all assets appearing in the balance sheet(s), and there are no liens or encumbrances on the Group and Council's assets, nor has any asset been pledged as collateral. All assets to which the Group and Council has satisfactory title appear in the balance sheet(s).

J. Reserves

1. You have properly recorded or disclosed in the consolidated and council financial statements the useable and unusable reserves.

K. Use of the Work of a Specialist – Property, plant and equipment

1. You agree with the findings of the specialists that you engaged to evaluate the Valuation of Property Plant and Equipment and have adequately considered the qualifications of the specialists in determining the amounts and disclosures included in the consolidated and council financial statements and the underlying accounting records. You did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and we are not otherwise aware of any matters that have had an effect on the independence or objectivity of the specialists.

L. Valuation of Property, Plant and Equipment Assets

1. You believe that the measurement processes, including related assumptions and models, used to determine the accounting estimate(s) have been consistently applied and are appropriate in the context of the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
2. You confirm that the significant assumptions used in making the valuation of assets appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity.
3. You confirm that the disclosures made in the consolidated and council financial statements with respect to the accounting estimate(s) are complete and made in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.



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4. You confirm that no adjustments are required to the accounting estimate(s) and disclosures in the consolidated and council financial statements due to subsequent events.
5. You confirm that you have performed a desktop review of all assets not subject to revaluation as part of the 5 year rolling programme for valuations and that each asset category is not materially misstated.
6. You confirm that for assets carried at historic cost that no impairment is required.

M. Retirement benefits

1. On the basis of the process established by you and having made appropriate enquiries, you are satisfied that the actuarial assumptions underlying the scheme liabilities are consistent with your knowledge of the business. All significant retirement benefits and all settlements and curtailments have been identified and properly accounted for.

N. Use of the Work of a Specialist – Pension Liabilities

1. You agree with the findings of the specialists that you engaged to evaluate the Valuation of Pension Liabilities and have adequately considered the qualifications of the specialists in determining the amounts and disclosures included in the consolidated and council financial statements and the underlying accounting records. You did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and you are not otherwise aware of any matters that have had an effect on the independence or objectivity of the specialists.

O. Valuation of Pension Liabilities

1. You believe that the measurement processes, including related assumptions and models, used to determine the accounting estimate(s) have been consistently applied and are appropriate in the context of the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
2. You confirm that the significant assumptions used in making the valuation of the pension liability appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity.
3. You confirm that the disclosures made in the consolidated and council financial statements with respect to the accounting estimate(s) are complete and made in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
4. You confirm that no adjustments are required to the accounting estimate(s) and disclosures in the consolidated and council financial statements due to subsequent events.



Appendix C – Request for a Management representation letter (continued)

Request for a Management Representation Letter



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P. Expenditure Funding Analysis

1. You confirm that the financial statements reflect the operating segments reported internally to the Council.

Q. Specific Representations

We do not require any specific representations in addition to those above.

I would be grateful if you could provide a letter of representation, which is appropriately signed and dated (by the s151 officer and Chair of Audit Committee) on the proposed audit opinion date (currently 31 July 2019) on formal headed paper.

Yours sincerely

Mark Hodgson
Associate Partner
Ernst & Young LLP
United Kingdom

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ED None

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31 July 2019

Mark Hodgson
Executive Director
Ernst & Young LLP
United Kingdom

Dear Mark,

**Norwich City Council – 2018/19 financial year
Letter of Management Representation**

This letter of management representation is provided in connection with the audit of the consolidated and council financial statements of Norwich City Council (“the Group and Council”) for the year ended 31 March 2019.

We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the consolidated and council financial statements give a true and fair view of the Group and Council financial position of Norwich City Council as of 31 March 2019 and of its financial performance and its cash flows for the year then ended in accordance with, for the Group and Council CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.

We understand that the purpose of your audit of our consolidated and council financial statements is to express an opinion thereon and that your audit is conducted in accordance with International Standards on Auditing (UK and Ireland), which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. That we have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with, for the Group and the Council the Accounts and Audit Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
2. That we acknowledge as members of management of the Council, our responsibility for the fair presentation of the council’s financial statements. We believe the consolidated and council financial statements referred to above give a true and fair view of the financial position, financial performance (or results of operations) and cash flows of the Group and Council in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19 and are free of material misstatements, including omissions. We have approved the consolidated and council financial statements.
3. That the significant accounting policies adopted in the preparation of the Group and Council financial statements are appropriately described in the Group and Council financial statements.

4. As members of management of the Group and Council, we believe that the Group and Council have a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19, that are free from material misstatement, whether due to fraud or error.
5. That we believe that the effects of the unadjusted audit difference, summarised in the Audit Results Report, accumulated by you during the current audit and pertaining to the latest period present is immaterial, both individually and in the aggregate, to the financial statements taken as a whole.

We have not corrected the difference identified by and brought to our attention by the auditor because of the immaterial size of the estimation error (£236k), the fact that the error does not have an impact on the Council's usable reserves, and to adjust the error would have meant a disproportionate amount of work for the amount involved. Valuations of the two assets involved will be corrected for next year's Statement of Accounts.

B. Non-compliance with law and regulations, including fraud

1. We acknowledge that we are responsible for determining that the Group and Council's activities are conducted in accordance with laws and regulations and that we are responsible for identifying and addressing any non-compliance with applicable laws and regulations, including fraud.
2. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
3. We have disclosed to you the results of our assessment of the risk that the consolidated and Council financial statements may be materially misstated as a result of fraud.
4. We have no knowledge of any identified or suspected non-compliance with law and regulations, including fraud that may have affected the Group or Council (regardless of the source or form and including, with limitation, allegations by "whistleblowers") including non-compliance matters:
 - involving financial statements;
 - related to laws and regulations that have a direct effect on the determination of material amounts and disclosures in the consolidated or Council's financial statements;
 - related to laws and regulations that have an indirect effect on amounts and disclosures in the financial statements, but compliance with which may be fundamental to the operations of the Group or Council's activities, its ability to continue to operate, or to avoid material penalties;
 - involving management, or employees who have significant roles in internal controls, or others; or
 - in relation to any allegations of fraud, suspected fraud or other non-compliance with laws and regulations communicated by employees, former employees, analysts, regulators or others.

C. Information Provided and Completeness of Information and Transactions

1. We have provided you with:
 - Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - Additional information that you have requested from us for the purpose of the audit; and

- Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
2. All material transactions have been recorded in the accounting records and are reflected in the consolidated and council financial statements.
 3. We have made available to you all minutes of the meetings of the Council, and minutes of the relevant committees (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on the following date: 23 July 2019.
 4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Group and Council's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the period ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the consolidated and council financial statements.
 5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
 6. We have disclosed to you, and the Group and Council has complied with, all aspects of contractual agreements that could have a material effect on the consolidated or council financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.

D. Liabilities and Contingencies

1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the consolidated and council financial statements.
2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and have disclosed in the consolidated and council financial statements all guarantees that we have given to third parties.

E. Subsequent Events

1. Other than described in Note 8 to the consolidated and council financial statements, there have been no events subsequent to period end which require adjustment of or disclosure in the consolidated or council financial statements or notes thereto.

F. Group Audits

1. There are no significant restrictions on our ability to distribute the retained profits of the Group because of statutory, contractual, exchange control or other restrictions other than those indicated in the Group financial statements.
2. Necessary adjustments have been made to eliminate all material intra-group unrealised profits on transactions amongst council, subsidiary undertakings and associated undertakings.
3. We confirm that entities excluded from the consolidated financial statements are immaterial on a quantitative and qualitative basis.

G. Other Information

1. We acknowledge our responsibility for the preparation of the other information. The other information comprises the Narrative Report and glossary of terms included in the Norwich City Council Statement of Accounts 2018-19.
2. We confirm that the content contained within the other information is consistent with the financial statements.

H. Going Concern

1. We have made you aware of any issues that are relevant to the Group and Council's ability to continue as a going concern, including significant conditions and events, our plans for future action, and the feasibility of those plans.

I. Ownership of Assets

1. That except for assets capitalised under finance leases, the Group and Council has satisfactory title to all assets appearing in the balance sheets, and there are no liens or encumbrances on the Group or Council's assets, nor has any asset been pledged as collateral. All assets to which the Group and Council has satisfactory title appear in the balance sheets.

J. Reserves

1. We have properly recorded or disclosed in the consolidated and council financial statements the useable and unusable reserves.

K. Use of the Work of a Specialist - Property, Plant and Equipment

1. We agree with the findings of the specialists that we engaged to evaluate the Valuation of Property Plant and Equipment and have adequately considered the qualifications of the specialists in determining the amounts and disclosures included in the consolidated and council financial statements and the underlying accounting records. We did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and that we are not otherwise aware of any matters that have had an effect on the independence or objectivity of the specialists.

L. Valuation of Property, Plant and Equipment Assets

1. We believe that the measurement processes, including related assumptions and models, used to determine the accounting estimate(s) have been consistently applied and are appropriate in the context of the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
2. We confirm that the significant assumptions used in making the valuation of assets appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity.
3. We confirm that the disclosures made in the council financial statements with respect to the accounting estimate(s) are complete and made in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
4. We confirm that no adjustments are required to the accounting estimate(s) and disclosures in the consolidated or council financial statements due to subsequent events.
5. We confirm that you have performed a desktop review of all assets not subject to revaluation as part of the 5 year rolling programme for valuations and that each asset category is not materially misstated.
6. We confirm that for assets carried at historic cost, that no impairment is required.

M. Retirement benefits

1. That on the basis of the process established by us and having made appropriate enquiries, we are satisfied that the actuarial assumptions underlying the scheme liabilities are consistent with our knowledge of the business. All significant retirement benefits and all settlements and curtailments have been identified and properly accounted for.

N. Use of the Work of a Specialist – Pension Liabilities

1. We agree with the findings of the specialists that we engaged to evaluate the Valuation of Pension Liabilities and have adequately considered the qualifications of the specialists in determining the amounts and disclosures included in the consolidated and council financial statements and the underlying accounting records. We did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and that we are not otherwise aware of any matters that have had an effect on the independence or objectivity of the specialists.

O. Valuation of Pension Liabilities

1. We believe that the measurement processes, including related assumptions and models, used to determine the accounting estimate(s) have been consistently applied and are appropriate in the context of the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
2. We confirm that the significant assumptions used in making the valuation of the pension liability appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity.
3. We confirm that the disclosures made in the council financial statements with respect to the accounting estimate(s) are complete and made in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2018/19.
4. We confirm that no adjustments are required to the accounting estimate(s) and disclosures in the consolidated and council financial statements due to subsequent events.

P. Expenditure Funding Analysis

1. We confirm that the financial statements reflect the operating segments reported internally to the Council.

Yours sincerely

Karen Watling

Chief Finance Officer
Norwich City Council
(LGSS Professional Finance)

Cllr Ben Price
Chair of Audit Committee