

## Update on consultation responses on the vision and proposed budget for 2018-19

Members will be aware that this year the council used a number of approaches to consultation in order to get a view from the city about what sort of city they wanted to see the future. This will help to inform the council's priorities going forward. The research included both qualitative and quantitative methods, resident, councillor and stakeholder focus groups, running a stakeholder conference and doing a public survey through the Evening News and on line.

We are also working with the Youth Advisory Board and the Mancroft Advice Project to deliver a youth conference to inform the city's vision.

This appendix gives member the results of the online survey for only the questions that relate to the budget. The consultation around the vision will be collated and presented after the youth conference.

Across the public survey a total of 1680 responses were received. This is the highest number of participants we have ever had. The data in this report represents the results from those 1680 responses. No data has been weighted.

Residents were also given an opportunity to submit comments. These will be analysed further and used to inform the future development of income and savings options.

### Vision consultation questions

**Q 1: What are the top three things that make Norwich a good place to live now?**

Still to be collated and will feed into the visioning work

**Q 2: What are the top three challenges you think need to be tackled to make Norwich a great place in 2040?**

Still to be collated and will feed into the visioning work

### Council Tax

**Q 3: To what extent do you support the council raising its share of council tax by 2.01 per cent in 2018-19 and using that money to protect key services in the future?**

Strongly agree	28.04%
Agree	26.96%
Neither agree nor disagree	12.74%
Disagree	11.79%
Strongly disagree	18.33%
Don't know	2.14%

In total, **55%** support this, against **30.12%** who were against it.

## **Council Tax reduction Scheme**

**Do you agree that following amounts should be increased?**

**Q4: The applicable amounts of the council tax reduction scheme to reflect any increase in Council Tax**

Yes	56.46%
No	23.04%
Don't know	20.50%

**Q 5: The amounts used to calculate non-dependant deductions**

Yes	43.13%
No	24.17%
Don't know	32.70%

**Q 6: The amounts used to decide entitlement to 'second adult reduction'**

Yes	41.72%
No	25.81%
Don't know	32.47%

**Q. 7: Do you agree that all non-dependants who work should have a higher non-dependant deduction regardless of the number of hours worked and based on level of income that this deduction should be calculated based on income rather than hours worked?**

Yes	61.58%
No	20.14%
Don't know	18.28%

**Q 8: Do you agree that non-dependant deduction should be taken where Non-dependants, who do not have an earned income, are in receipt of Universal Credit**

Yes	42.55%
No	24.43%
Don't know	33.02%

**Q 9: Do you agree that Bereavement Support Payments should be excluded as income (bringing our Council Tax Reduction Scheme in line with Housing Benefit)?**

Yes	67.48%
No	19.21%
Don't know	13.31%

**Q 10: Do you agree that the council tax reduction scheme should be amended (as it is in the case of Housing Benefit) for ESA applicants placed in work-related activity?**

Yes	51.65%
No	16.52%
Don't know	31.83%

**Q 11: Do you agree that the council can start an application for council tax reduction scheme using the automatic notification from Department of work and pensions?**

Yes	75.70%
No	9.42 %
Don't know	14.88%