

Norwich City Council

SCRUTINY COMMITTEE

BRIEFING PAPER for meeting to be held on 22 May 2008

Communal Aerial Digital Upgrade

Background

1. On 19 March 2008 the councils Executive approved the upgrading of all existing communal TV aerial systems to a new integrated reception system (IRS). The upgrading of the system will ensure that a TV signal continues to be received by all residents currently connected to a communal system after the switchover from analogue signals to digital, which in this region takes place in 2011.
2. In addition to approving the installation of an IRS system the Executive also recommended that the following be considered by the Scrutiny Committee:
 - Whether to give residents who currently receive communal aerial services but have already installed their own individual systems, the option of opting out of the new communal service and charge.
 - The options for the initial hardware and cable requirement and the implications these have for future connections and costs.
 - Approve the conditions for allowing residents to erect their own satellite dishes in future.
 - The communications plan for the project/process.

Opt-out for those with individual systems

3. Some tenants and leaseholders in blocks receiving communal aerial services have already installed their own individual systems to receive digital signals, free to air channels and subscription channels, most typically through satellite receivers or cable. It is not known how many people have taken this route or whether they have done so with or without required planning permission in terms of satellite dishes. They still continue to pay the service charge for the communal system as well (there is no opt-out at the moment).
4. A key issue is whether those who have installed an existing individual system should be given the opportunity to opt-out of any new system and

charge. A group of interested leaseholders met with the council in Dec 2006 and one of the opinions they expressed was that an-opt out for leaseholders be considered.

5. Following the decision to proceed with an IRS system the likelihood of residents wanting to opt-out may be less than would have been the case with other systems. This is because an IRS system will allow greater choice and access to free-to-air and subscription channels so some may be more inclined to use this rather than retain and maintain their existing system. In most cases the IRS system will provide existing services without the need for individual dishes or cable connection.
6. Members should be aware that Digital UK (the government body set up to oversee the digital switchover have advised that offering an opt-out, whether for leaseholders or tenants is not recommended. In addition to this the contractor has advised that none of their previous clients have offered residents an opt-out.
7. There appears to be three main options to be considered:
 - (a) All tenants and leaseholders in communal aerial served blocks will be connected and charged for the service with no opt-outs, (i.e. current policy);
 - (b) All tenants and leaseholders will be allowed to opt-out and make their own arrangements subject to existing constraints and consents;
 - (c) Allow only leaseholders to opt-out.
8. The following issues need to be taken into account when deciding which option to approve:
 - As with all its services the council needs to take a longer term view and consider provision for future tenants. **Allowing opt-out to an existing tenant may mean that when the tenant leaves the property, a new incoming tenant is tied to a subscription system to receive a signal.** This cost may make the property less 'attractive' to those on low incomes under the choice based letting scheme. In the case of leaseholders the new occupier or landlord will have the choice of connection to the council system or making their own arrangements, subject to permission.
 - The effect of the above would mean that council tenants wishing to continue using or installing their own solution, subject to permission, will pay for the council service as part of their tenancy conditions regardless of whether they use the service. If the weekly charge for digital TV is part of the condition of tenancy then it will be eligible for housing benefit. If the service is optional for tenants then it will not be eligible for housing benefit.
 - Allowing leaseholders only to opt-out could be considered inequitable and may be difficult to justify to tenants.

Options for hardware and cabling requirement

9. If members agree to a leaseholder opt out a decision is required on the level of infrastructure to be installed. There are three options:

- Option 1. Install only a head end unit that caters for the number of connections at the time of installation, ie only those who want to be connected.
 - Option 2. Install a head end unit with enough connections for every property in that block, irrespective of the number who wish to be connected, but only provide cabling to those who wish be connected.
 - Option 3. Install a head end unit with enough connections for every property in that block, irrespective of the number who will to be connected, and also run a cable to each property that is terminated outside any properties who do not want to be connected at this time.
10. The advantages and disadvantages of each option are set out in Appendix D. Officers recommend option 3 because it combines flexibility for future connections with a negligible increase in cost.
11. Freeholders buying property connected to the system (a number of houses are connected to the system) are charged a one off fee of £15 which covers connection for the life of the current virgin/ntl contract. The options available for these residents will be considered at a later date when it is ascertained whether there is a demand from these residents to remain connected to the council system or make their own arrangements.

Satellite dishes

12. If a tenant or leaseholder currently has a dish in situ it should be allowed to remain as long as it is not causing damage to the building or posing a health and safety risk. Each dish will be checked during the installation of new system and an offer made to remove dishes if residents wish to take advantage of the new service. If, during installation, it becomes apparent that there are excess dishes on a block this will be referred to planning.
13. As at present any resident wishing to erect a dish will require permission from the council and will be required to meet the following conditions.
- The work carried out is to a high standard; the installation is by a professional engineer and must follow the specifications of this letter.
 - The dish is not more than 90 cm in any dimension.
 - No part of the dish comes above the highest part of the roof of the building.
 - The dish must not cause a nuisance, annoyance or disturbance to other residents.
 - The dish must not affect the structure of the building, and must not prevent the council from carrying out routine repairs and maintenance, or increase the cost of doing that work.
 - The dish must not be a danger to any other person

14. In future permission will only be granted to:

- Leaseholders who apply and obtain permission from the council.
 - Tenants who can demonstrate that council solution does not provide access to TV services they require.
15. In some cases planning consent may be required. However it is likely that a planning restriction will only apply if there are more than two dishes already present on a block (there are a number of other conditions that must be considered, ie if the block is located in a conservation area etc).

Project communication plan

16. A copy of the proposed plan for communicating with residents is attached in Appendix B, including letter templates etc.
17. Communications can be broken down into two stages:
- Initial communication with residents prior to work commencing on site.
 - Communication with residents for work on site.
18. The council will be responsible for sending a general letter to every resident included in a specific phase of work a minimum of 7 weeks prior to the work starting on site. This letter will outline the project and introduce the contractor, Stanley Security Solutions.
19. Stanley Security Solutions will then be responsible for sending more detailed letters to all residents included in a phase prior to work starting on site. The letter will identify specifics of the work and give all contact details for their Project Manager, Resident Liaison Officer, central customer contact centre etc.
20. Stanley Security Solutions have prepared a draft programme of work which is broken down into phases, a total of 6 in all broken down further into sub-phases, ie 1a, 1b, 2a, 2b etc.
21. A copy of the proposed high level programme of work is included in Appendix C. As mentioned above the programme consists of 6 phases of work with approximately 1,500 units included in every phase, and is based on postcodes. Appendix C outlines the phase and the postcodes that will be included in each phase. Members should note that only those properties currently connected to a communal system within each postcode will be included in the programme of work, and that the programme is proposed and subject to change as the project proceeds. Proposed dates for each phase of work are also in draft and will be subject to contracts being in place etc.

Contact Details:-

Paul Sutton, Business Planning Manager
Chris Rayner, Housing Property Manager

APPENDIX A

Options available to deal with opt-outs

1. Install only a head end unit that caters for the number of connections at the time of installation, i.e. only those who want to be connected.

| Advantages | Disadvantages |
|--|---|
| No cost implications as all costs will be recovered. | <p>No future connections possible without cost implications; should a resident decide at a later date they want to be connected to the communal system there could be a substantial cost as not only will cabling need to be laid to the property but a new head end with additional connection points will be required. If a leaseholder they will have to bear the full cost of this, if a tenant the HRA will have to bear this cost.</p> <p>Head end switch units come in set multiples therefore in a block of 12 flats you may have two leaseholders that do not wish to be connected but still have to install a 12 switched unit as a 10 switched unit is not made.</p> |

2. Install a head end unit with enough connections for every property in that block, irrespective of the number who wish to be connected, but only provide cabling to those who wish be connected. With this option there is still the labour cost to run the rest of the cable around the building and at the time of writing the estimated saving in material would be negligible, approximately £3 per property per year. A further saving of approximately £3 per property would be made for the cost of the internal socket outlet etc. To add cable at a later stage would incur the additional labour cost and would cost approximately £225 per property.

| Advantages | Disadvantages |
|---|--|
| <p>Should a resident decide they want to be connected at a later date the charge will only be for providing a cable from the head end unit to the socket in the property (not a new head end unit as 1. above).</p> <p>Leaseholders not wishing to be connected to the system would not be charged.</p> | <p>Initially there is a cost to the HRA for the additional 'unused extra' connection points in the head end unit, however the indications are that this cost is not that great.</p> <p>Leaseholders would have to pay for connection at a later date that would include the cost of labour and the cable.</p> <p>To fit additional cabling at a later date</p> |

| | |
|--|--|
| | will always look slightly unsightly and never as neat as if it is all done at the same time. |
|--|--|

3. Install a head end unit with enough connections for every property in that block, irrespective of the number who will to be connected, and also run a cable to each property that is terminated outside any properties who do not want to be connected at this time.

| Advantages | Disadvantages |
|---|--|
| Lower cost if connection to the system is required at some time in the future (indications are approximately £75 charge), however, this would only be a concern to the Council if a tenant wanted connection, leaseholders would have to pay this cost. | Higher initial cost to the HRA, although the contractor has confirmed that this cost is negligible in terms of the extra material, ie cabling and switches. If this option is offered a condition could be that the resident pays the full extra cost but no weekly charge until they are connected when a fee can be levied for connection. |

APPENDIX B

| Date | Sender | Letter ref | Recipients | Subject Matter |
|--|----------------------------|------------------------------|--|---|
| 7 weeks prior to start on site | Norwich City Council | N1 Tenants N1 Leaseholder | All residents included in the phase of work | 1. Notification of Works , explanation of works, rationale, schedule of works. 2. Notification of potential service charge. 3. Optional letter for leaseholder opt-out/in? |
| 2 weeks after N1 letter | Stanley Security Solutions | | All residents included in the phase of work | Invitation to open evening , including an explanation of what the work will involve and a chance to meet the contractor, Stanley Security Solutions. |
| 3 weeks after N1 letter | Norwich City Council | N2 | All Leaseholders in work phase where awaiting a response | Reminder of need to opt-in, cost of option if taken in the future |
| 2 weeks after N2 letter | Norwich City Council | N3 | All Leaseholders in work phase where awaiting a response | Final reminder , cost of option if taken in the future |
| 10 days after N2 | Stanley Security Solutions | S1 | All residents included in the phase of work | Introduction letter , what we will be doing, when we will be doing it, contact for tenant liaison, and option to make an alternative appointment if proposed date is not convenient. |
| Each Friday | Stanley Security Solutions | S2 | Residents for installation in subsequent week | Notice of internal works , provide details of week works will take place and need for access |
| Site start 7 weeks after initial letter | Stanley Security Solutions | S3 | Residents where system is being installed | Notice of access , hand delivered as works commences, informing of access arrangements. |
| Installation complete 3 weeks after start date S3 | Stanley Security Solutions | S4 | Residents where system has been installed | Customer satisfaction Form |

6 phases proposed each phase split into two, so for example 1a and 1b , 2a and 2b and so on. This is because there will be two gangs of men each with a supervisor on each phase with an overall Project Manager. Residents will be advised of this. Each phase to take approximately 3 - 4 months to complete.

Notification of Works
Ref N1 Tenant

To be issued by Norwich City Council

Dear Resident

Notification of Works: Digital TV Communal Aerial & Satellite Systems

Dear Resident

Notification of works: digital TV communal aerial and satellite systems

Following a competitive tendering process we are pleased to announce works will soon begin in your property to provide digital communal aerial and satellite services.

The service will replace the council's current system that supplies the TV signal to your home.

The existing communal aerial will not support digital television. This replacement is necessary to make sure you can access television after the national switch-over from analogue to digital television, which for our region is due to happen in 2011.

Once the aerial network has been upgraded you will have the option of:

- buying a:
 - Freeview set top box or digital TV which will give you access to approximately 30 digital channels
 - Sky Free sat box which will give you access to approximately 150 Sky channels without subscription
- subscribing to Sky Digital, with or without Sky + or HDTV (high definition television) which will give you access to over 400 channels including premium sports and movie channels.
- doing nothing and continuing to watch terrestrial channels BBC1, BBC2, ITV, Channels 4 and five, until switch off.

The new system means you will not have to install an individual aerial or satellite dish, and when it is installed we will offer to remove your existing satellite dishes or aerials from the building.

Once installed, the cost of providing the new system will be XXpence per week, and this will be added to your weekly charge.

The project as a whole is due to commence in July 2008 and will be completed over an 18 month period (please note that work to your home will only last for a few days). Our chosen contractor, Stanley Security Solutions will be writing to you within the next few weeks to provide details of the forthcoming works.

If you have any queries please contact me using the details below or call Terry Dartnell on -----

Yours sincerely

Frequently asked questions:

Q-Why are the Council replacing the existing communal TV systems ?

The Council currently provides a communal TV aerial system to approximately 9000 properties (mainly flats), both tenanted and leasehold. These systems were designed to carry five television channels (BBC1, BBC2, ITV, Channel 4 and Channel 5, where reception allows) transmitted in the traditional, analogue format.

The current distribution systems are not capable of transmitting digital channels from the terrestrial (freeview) and the satellite (Sky and others) broadcasters. This means that from 2011, when the analogue television signals are switched off in the Anglia region in favour of digital transmission, the existing communal television aerials will be unable to deliver the range of digital and satellite channels.

Consultation with residents of the council properties currently receiving communal TV signals on the options available took place in October 2006. This resulted in around 250 responses of which 80% were in favour of an integrated reception system (IRS).

Q – When will this happen?

A – The council are planning to install the equipment between summer 2008 and summer 2010. The current analogue aerials will be switched over to digital in 2011.

Q-What channels will I be able to get once the new system is installed?

A-All tenants who have a freeview box or television with built in freeview will be able to access all the free digital channels. Residents who wish to receive subscription channels such as Sky or Sky+ will be able to do so via the new system subject to taking out personal subscriptions with the supplier.

Q - Will I have to get rid of Sky?

A – No, residents will still be able to carry on with their usual subscription to Sky

Q – Will we need to get a new television and what if we have freeview built into our current television?

A – No probably not. Most televisions are compatible, only in rare cases should there be a need to upgrade the television. Residents with a digital television will be able to carry on using it as per usual.

Q-What happens if I do not have a freeview box or television with built in freeview ?

A-Residents will only be able to access five analogue television channels (BBC1, BBC2, ITV, Channel 4 and Channel 5 until digital switchover in 2011. After digital switchover

they will not receive any signal. They will then have the option of buying a freeview box to connect to existing televisions or buying a television with freeview built in. Any TV retailer will be able to advise further. The Government is making arrangements to assist those on some benefits or aged 75+ with the costs of switchover. More details are available from Digital UK.

Q – Will reception be better than the current aerial, as some people can't receive freeview at the moment?

A – The new aerial will be able to pick up digital signals, therefore improving the current signal.

Q – What if we have cable (NTL/Virgin)?

A – Cable is not affected, as this is a separate system to the aerial, using cables underground. Therefore if residents have NTL at the moment, they will still be able to carry on subscribing to them.

Useful Web sites

www.freeview.co.uk

www.skydigital.co.uk

www.digitaluk.co.uk

Notification of Works
Ref N1 Leaseholder

To be issued by Norwich City Council

Dear Leaseholder

Notification of works: digital TV communal aerial and satellite systems

Following a competitive tendering process we are pleased to announce works will soon begin in your area to provide digital communal aerial and satellite services.

The service will replace the council's current system that supplies the TV signal to your home.

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- subscribing to Sky Digital, with or without Sky + or HDTV (high definition television) which will give you access to over 400 channels including premium sports and movie channels.
- doing nothing and continuing to watch terrestrial channels BBC1, BBC2, ITV, Channels 4 and five, until switch off.

The new system means you will not have to install an individual aerial or satellite dish, and when it is installed we will offer to remove your existing satellite dishes or aerials from the building.

Once installed, the cost of providing the new system will be £XX per year, and this will be added to your annual service charge.

Important: this service is optional to leaseholders. If you wish to be connected you will need to return the attached consent form as soon as you can but no later than XXXX.

Installing this system into individual properties at a later date will be expensive. It is estimated this would cost you several hundreds of pounds, which is why it is important we receive your response.

The project as a whole is due to commence in July 2008 and will be completed over an 18 month period (please note that work to your home will only last for a few days). Our chosen contractor, Stanley Security Solutions will be writing to you within the next few weeks to provide details of the forthcoming works.

If you have any queries please contact me using the details below or call Terry Dartnell on -----

Yours sincerely

Frequently asked questions:

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The Council currently provides a communal TV aerial system to approximately 9000 properties (mainly flats), both tenanted and leasehold. These systems were designed to carry five television channels (BBC1, BBC2, ITV, Channel 4 and Channel 5, where reception allows) transmitted in the traditional, analogue format.

The current distribution systems are not capable of transmitting digital channels from the terrestrial (freeview) and the satellite (Sky and others) broadcasters. This means that from 2011, when the analogue television signals are switched off in the Anglia region in favour of digital transmission, the existing communal television aerials will be unable to deliver the range of digital and satellite channels.

Consultation with residents of the council properties currently receiving communal TV signals on the options available took place in October 2006. This resulted in around 250 responses of which 80% were in favour of an integrated reception system (IRS).

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A-All tenants who have a freeview box or television with built in freeview will be able to access all the free digital channels. Residents who wish to receive subscription channels such as Sky or Sky+ will be able to do so via the new system subject to taking out personal subscriptions with the supplier.

Q - Will I have to get rid of Sky?

A – No, residents will still be able to carry on with their usual subscription to Sky

Q – Will we need to get a new television and what if we have freeview built into our current television?

A – No probably not. Most televisions are compatible, only in rare cases should there be a need to upgrade the television. Residents with a digital television will be able to carry on using it as per usual.

Q-What happens if I do not have a freeview box or television with built in freeview ?

A-Residents will only be able to access five analogue television channels (BBC1, BBC2, ITV, Channel 4 and Channel 5 until digital switchover in 2011. After digital switchover they will not receive any signal. They will then have the option of buying a freeview box to connect to existing televisions or buying a television with freeview built in. Any TV retailer will be able to advise further. The Government is making arrangements to assist those on some benefits or aged 75+ with the costs of switchover. More details are available from Digital UK.

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A – The new aerial will be able to pick up digital signals, therefore improving the current signal.

Q – What if we have cable (NTL/Virgin)?

A – Cable is not affected, as this is a separate system to the aerial, using cables underground. Therefore if residents have NTL at the moment, they will still be able to carry on subscribing to them.

Useful Web sites

www.freeview.co.uk

www.skydigital.co.uk

www.digitaluk.co.uk

Notification of Works
Ref N2

To be issued by Norwich City Council

Dear Leaseholder

Notification of works: digital TV communal aerial and satellite systems

We have recently written notifying you of the above works, a copy of our letter is enclosed.

This letter is to remind you that if you wish to be connected to the new system we need your consent by XXXX.

As our letter of xxdatexx states, this is may have important consequences for your property since without your consent we cannot install the new system in your property and so it will be at risk of being unable to receive television signals.

Installing this system into individual properties at a later date will be expensive. It is estimated this would cost you several hundreds of pounds, which is why it is important we receive your response.

We acknowledge that in some circumstances you may be unable to respond by this deadline. If this is the case, please contact us within the next seven days and we will consider the possibility of an extension to this timescale.

If you have any queries please contact me using the details below or call Terry Dartnell on -----

Yours sincerely

Notification of Works
Ref N3

To be issued by Norwich City Council

Dear Leaseholder

Notification of works: digital TV communal aerial and satellite systems

We have recently written twice notifying you of the above works, a copy of both letters is enclosed.

Unfortunately we have not received your consent, which was due by XXXX, to participate in the new communal aerial system.

As our previous letters state, this is may have important consequences for your property. Without your consent we cannot install the new system in your property and so it is now at risk of being unable to receive television signals.

Please note that this is the last chance for you to consent to your property being connected and we once again ask you to send the attached consent form immediately.

If you have any queries please contact me using the details below or call Terry Dartnell on -----

Yours sincerely



Stanley S1 To be mailed prior to commencement of each phase

Dear Resident

Re: Communal aerial system: notification of installation

As you may be aware we have been contracted by Norwich City Council to install a digital television aerial/satellite system in your property.

We begin works in XXXX and will initially be working outside and in the communal areas of the buildings in preparation for the external installation. This preparation work includes the installation of a cabinet, the electrical power supply and the communal aerial and satellite dish.

Our engineers all carry STANLEY ID and will be wearing STANLEY workwear.

Once we have finished the external works, we will return at a later date (within three months) to work inside your home. We will need access to your home, at this time, to install an outlet socket and connect your television to the new system. This should take less than 30 minutes and we will be as tidy as possible.

At this stage we are unable to provide a precise date for this but will endeavour to provide you with at least one week's notice. If you are not in when we call, our engineers will leave a card letting you know when we are able to call again, providing a phone number in case you require a specific appointment.

The new system will provide each home with a master television socket in the living room. Our engineers will connect your existing television as well as your existing satellite or Freeview box to the new socket and demonstrate the picture quality to you.

The new communal aerial/satellite system will allow you to connect the following options:

Freeview Digital Set Top Box: Can be bought from high street retailers.

Sky Digital or Sky+ Can be bought from Sky by telephoning 08706 067067

Digital or FM Radio Can be bought through high street retailers

Alternatively you may continue to watch existing non digital channels until analogue channels are switched off in your area.

If you have any queries please feel free to ask any of our on site operatives or contact me at Stanley Security Solutions on 01793 412260 during normal office hours.

We trust you will enjoy the added options the new communal dish and aerial system will offer.

Yours sincerely

Eva Sharma
Operations Administration & Tenant Liaison



Stanley S3 To be hand delivered one day before or on day of internal works

Re: Communal aerial system: notification of aerial socket installation

As you may be aware we have been contracted by Norwich City Council to install a digital television aerial/satellite system in your property.

We have previously completed our external works preparing the system and are now about to start the works which will mean we will need access to your home. Our engineers follow strict codes of practice when in your home and they are expected to be tidy and polite.

Our engineers all carry STANLEY ID and will be wearing STANLEY workwear. For your own security please do not allow access to any engineer who does not show you their ID badge.

We anticipate visiting your premises in the week beginning ----- . If you are at home we will install the new aerial socket and connect your television to the system. At this stage, we do not expect you to wait in specifically for us and if you are not at home we will leave a card detailing a future morning or afternoon visit time. We will also provide a telephone number where you can call us to arrange a specific appointment.

Our work will include installing a new television aerial socket and connecting your existing TV, Freeview or Sky Box – if you have one. If you have an existing television extension socket our engineers will connect this to the new master socket. **Please note that our contract does not provide for the installation of new extension sockets but our engineers may quote you directly if required.**

If you would like to watch Freeview and haven't yet bought a Freeview box you may choose to do so now so as our engineers can connect this for you. Please just make sure it is unpacked and in position.

Our engineers are expected to tune and demonstrate your TV, along with Freeview or Sky if you have these, working. You will be asked to sign a customer satisfaction sheet which will be passed to Norwich City Council. This document will give you the opportunity to comment on our engineers, so please feel free to tell us your impressions as we appreciate and act upon all feedback.

You can help us with our installation by:

- removing any ornaments from on or around the television
- keeping children out of the way while our engineers are working
- ensuring you have the remote control, complete with working batteries, for your television, Sky or Freeview box available .

If you have any queries please feel free to ask any of our on site operatives or contact me at Stanley Security Solutions on 01793 412260 during normal office hours.

We trust you will enjoy the added options the new communal dish and aerial system will offer.

Yours sincerely

Eva Sharma Operations Administration & Tenant Liaison



Stanley S3 To be hand delivered one day before or on day of internal works

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As you may be aware we have been contracted by Norwich City Council to install a digital television aerial/satellite system in your property.

We have previously completed our external works preparing the system and are now about to start the works which will mean we will need access to your home. Our engineers follow strict codes of practice when in your home and they are expected to be tidy and polite.

Our engineers all carry STANLEY ID and will be wearing STANLEY workwear. For your own security please do not allow access to any engineer who does not show you their ID badge.

We anticipate requiring access to your home -----

If you are at home, we will install the new aerial socket and connect your television to the system. If you are not at home we will leave a card detailing a future morning or afternoon visit time. We will also provide a telephone number where you can call us to arrange a specific appointment.

Our work will include installing a new television aerial socket and connecting your existing TV, Freeview or Sky Box – if you have one. If you have an existing television extension socket our engineers will connect this to the new master socket. **Please note that our contract does not provide for the installation of new extension sockets but our engineers may quote you directly if required.**

If you would like to watch Freeview and haven't yet bought a Freeview box you may choose to do so now so as our engineers can connect this for you. Please just make sure it is unpacked and in position.

Our engineers are expected to tune and demonstrate your TV, along with Freeview or Sky if you have these, working. You will be asked to sign a customer satisfaction sheet which will be passed to Norwich City Council. This document will give you the opportunity to comment on our engineers, so please feel free to tell us your impressions as we appreciate and act upon all feedback.

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If you have any queries please feel free to ask any of our on site operatives or contact me at Stanley Security Solutions on 01793 412260 during normal office hours.

We trust you will enjoy the added options the new communal dish and aerial system will offer.

Yours sincerely

Eva Sharma Operations Administration & Tenant Liasion

| Phase | Site | Address | Post Code | No of dwellings Involved |
|-------------------|------------------|----------------|---------------|--------------------------|
| 1 / July -Sept 08 | King Street | 86 - 94 EVEN | NR1 1PG | 5 |
| 1 / July -Sept 08 | Lanes Yard | 7 + 8 | NR1 1PH | 8 |
| 1 / July -Sept 08 | King Street | 208 - 214 EVEN | NR1 2DF | 10 |
| 1 / July -Sept 08 | King Street | 164 + 166 | NR1 1QH | 5 |
| 1 / July -Sept 08 | Music House Lane | 1 - 95 ODD | NR1 1QL & 1QN | 48 |
| 1 / July -Sept 08 | Sherbourne Place | 13 - 16 | NR1 1QP | 40 |
| 1 / July -Sept 08 | Argyle Street | 74 - 78 EVEN | NR1 2DA | 11 |
| 1 / July -Sept 08 | Paradise Place | 43 + 44 | NR1 1QY | 49 |
| 1 / July -Sept 08 | Ber Street | 72 - 82 EVEN | NR1 3ES | 6 |
| 1 / July -Sept 08 | Horns Lane | 1 + 2 | NR1 3ER | 54 |
| 1 / July -Sept 08 | Brooke Place | 13 - 23 ODD | NR1 3EX | 41 |
| 1 / July -Sept 08 | Finkelgate | 1 - 11 ODD | NR1 3HF | 6 |
| 1 / July -Sept 08 | Alderson Place | 9 - 14 | NR1 3HD | 6 |
| 1 / July -Sept 08 | Alderson Place | 1 - 8 | NR1 3HD | 8 |
| 1 / July -Sept 08 | Alderson Place | Jan-18 | NR1 3HD | 18 |
| 1 / July -Sept 08 | Holls Lane | 105 - 115 ODD | NR1 3HH | 40 |
| 1 / July -Sept 08 | Goldwell Road | 2 - 5 | NR1 3PX | 46 |
| 1 / July -Sept 08 | Hobart Square | 25 + 26 | NR1 3JB | 58 |
| 1 / July -Sept 08 | Southwell Road | 1 -11 Odd | NR1 3HY | 6 |
| 1 / July -Sept 08 | Milton Close | 2 - 12 EVEN | NR1 3HX | 23 |
| 1 / July -Sept 08 | Cherry Close | 1 - 6 | NR1 3HR | 6 |
| 1 / July -Sept 08 | Cherry Close | 7 - 12 | NR1 3HR | 6 |
| 1 / July -Sept 08 | Cherry Close | 13 - 18 | NR1 3HR | 24 |
| 1 / July -Sept 08 | Southwell Road | 13 - 23 ODD | NR1 3HU | 42 |
| 1 / July -Sept 08 | Mill Close | 21 - 24 | NR1 2RH | 20 |
| 1 / July -Sept 08 | Southwell Road | 40 - 50 EVEN | NR1 3HS | 53 |
| 1 / July -Sept 08 | Trafalgar Street | 59 + 61 | NR1 3HW | 32 |
| 1 / July -Sept 08 | Trafalgar Street | 8 - 18 EVEN | NR1 3HN | 36 |
| 1 / July -Sept 08 | Hobart Lane | 1 + 2 | NR1 3JA | 2 |
| 1 / July -Sept 08 | Hobart Lane | 11 + 12 | NR1 3JA | 2 |
| 1 / July -Sept 08 | Hobart Lane | 3 - 10 CONS | NR1 3JA | 8 |
| 1 / July -Sept 08 | Gordon Square | 29 -34 | NR1 3HJ | 26 |
| 1 / July -Sept 08 | Hall Road | 7 - 25 ODD | NR1 3HQ | 10 |
| 1 / July -Sept 08 | Kensington Place | 1 - 20 | NR1 3JE | 20 |
| 1 / July -Sept 08 | Netherwood Green | 1 - 11 | NR1 2JF | 44 |
| 1 / July -Sept 08 | Springbank | 129 - 141 ODD | NR1 2LB | 28 |
| 1 / July -Sept 08 | Springbank | 26 + 28 EVEN | NR1 2LJ | 34 |
| 1 / July -Sept 08 | Springbank | 5 | NR1 2LH | 1 |
| 1 / July -Sept 08 | Springbank | 1 + 3 ODD | NR1 2LH | 2 |
| 1 / July -Sept 08 | Springbank | 7 + 9 | NR1 2LH | 2 |
| 1 / July -Sept 08 | Springbank | 101 - 113 ODD | NR1 2LH | 7 |
| 1 / July -Sept 08 | Springbank | 115 - 127 ODD | NR1 2LH | 7 |
| 1 / July -Sept 08 | Springbank | 35 - 55 ODD | NR1 2LH | 45 |
| 1 / July -Sept 08 | Harwood Road | 95 - 101 ODD | NR1 2NQ | 4 |
| 1 / July -Sept 08 | Harwood Road | 103 - 109 ODD | NR1 2NQ | 4 |
| 1 / July -Sept 08 | Cranage Road | 1 + 3 | NR1 2ND | 4 |
| 1 / July -Sept 08 | Fitzgerald Road | 1 + 3 | NR1 2NF | 12 |
| 1 / July -Sept 08 | Cranage Road | 13 + 15 | NR1 2NE | 24 |
| 1 / July -Sept 08 | Theobald Road | 2 + 4 | NR1 2NT | 20 |
| 1 / July -Sept 08 | Theobald Road | 172 - 174 EVEN | NR1 2NY | 33 |
| 1 / July -Sept 08 | Theobald Road | 122 - 124 EVEN | NR1 2NX | 12 |
| 1 / July -Sept 08 | Sandy Lane | 35 - 41 ODD | NR1 2NN | 4 |

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|-------------------|---------------------|----------------|---------|----|
| 1 / July -Sept 08 | Sandy Lane | 13 + 15 | NR1 2AB | 8 |
| 1 / July -Sept 08 | Harwood Road | 17 + 19 ODD | NR1 2NG | 11 |
| 1 / July -Sept 08 | Wilby Road | 5 + 7 | NR1 2NJ | 28 |
| 1 / July -Sept 08 | Osbert Close | 13 + 15 | NR1 2NL | 4 |
| 1 / July -Sept 08 | Coleburn Road | 26 + 28 | NR1 2PA | 12 |
| 1 / July -Sept 08 | Hall Road | 496 + 498 | NR4 6NQ | 22 |
| 1 / July -Sept 08 | Kirklees | 4 + 6 | NR4 6LP | 31 |
| 1 / July -Sept 08 | Barnesdale Road | 61 + 63 | NR4 6LL | 8 |
| 1 / July -Sept 08 | Bowman Road | 16 + 18 | NR4 6LS | 16 |
| 1 / July -Sept 08 | Locksley Road | 9 + 11 | NR4 6LG | 19 |
| 1 / July -Sept 08 | Peterkin Road | 21 - 27 ODD | NR4 6LQ | 16 |
| 1 / July -Sept 08 | Watkin Road | 13 - 15 ODD | NR4 6LH | 22 |
| 1 / July -Sept 08 | Ipswich Road | 123 + 125 | NR4 6LD | 23 |
| 1 / July -Sept 08 | Locksley Road | 33 + 35 | NR4 6LF | 8 |
| 1 / July -Sept 08 | Hall Road | 356 + 356A | NR4 6NF | 26 |
| 1 / July -Sept 08 | Sherwood Road | 18A | NR4 6AB | 3 |
| 1 / July -Sept 08 | Friar Tuck Road | 13A + 15A | NR4 6DB | 8 |
| 1 / July -Sept 08 | Robin Hood Road | 85A - 87 | NR4 6BT | 2 |
| 1 / July -Sept 08 | Robin Hood Road | 81+81A+83+83A | NR4 6BT | 4 |
| 1 / July -Sept 08 | Robin Hood Road | 113 - 119A | NR4 6BT | 7 |
| 1 / July -Sept 08 | Scarlet Road | 21 + 21A | NR4 6BW | 28 |
| 1 / July -Sept 08 | Tuckswood Lane | 111 + 111A | NR4 6BG | 15 |
| 1 / July -Sept 08 | Latimer Road | 9 - 15 ODD | NR1 2RW | 4 |
| 1 / July -Sept 08 | Randolf Road | 11 + 13 | NR1 2RY | 12 |
| 1 / July -Sept 08 | Latimer Road | 18 + 20 | NR1 2RR | 36 |
| 1 / July -Sept 08 | Latimer Road | 77 + 79 | NR1 2RS | 8 |
| 1 / July -Sept 08 | Gamewell Close | 37 - 40 | NR1 2RP | 40 |
| 1 / July -Sept 08 | Webdell Court | 21 + 22 | NR1 2NB | 40 |
| 1 / July -Sept 08 | Longmead | 25 + 26 | NR1 2EL | 46 |
| 1 / July -Sept 08 | Sunny Hill | 50 - 60 EVEN | NR1 2ET | 22 |
| 1 / July -Sept 08 | Suncroft | 1 + 2 | NR1 2EP | 22 |
| 1 / July -Sept 08 | Sunny Hill | 49 - 51 ODD | NR1 2ER | 29 |
| 1 / July -Sept 08 | Lakenfields | 75 - 81 ODD | NR1 2HA | 25 |
| 1 / July -Sept 08 | Mariners Lane | 15 - 16 | NR1 3AF | 46 |
| 1 / July -Sept 08 | Ber Street | 175 - 197 ODD | NR1 3HB | 12 |
| 1 / July -Sept 08 | Victoria Street | 41 - 47 ODD | NR1 3QY | 8 |
| 1 / July -Sept 08 | Coach Horses Row | 14 - 20 EVEN | NR2 1RZ | 14 |
| 2 / Oct 08-Jan 09 | Walpole Gardens | 2 - 16 EVEN | NR2 1RU | 40 |
| 2 / Oct 08-Jan 09 | Walpole Street | 25 - 35 ODD | NR2 1RX | 6 |
| 2 / Oct 08-Jan 09 | Walpole Street | 2 - 12 EVEN | NR2 1RY | 17 |
| 2 / Oct 08-Jan 09 | Union Street | 14 + 16 | NR2 2SL | 44 |
| 2 / Oct 08-Jan 09 | Hanover Road | 40 | NR2 2HD | 1 |
| 2 / Oct 08-Jan 09 | Hanover Road | 42 | NR2 2HD | 1 |
| 2 / Oct 08-Jan 09 | Hanover Road | 28 - 30 EVEN | NR2 2HD | 2 |
| 2 / Oct 08-Jan 09 | Hanover Road | 32 - 38 EVEN | NR2 2HD | 4 |
| 2 / Oct 08-Jan 09 | York Street | 85 + 87 + 87A | NR2 2AW | 3 |
| 2 / Oct 08-Jan 09 | Somerleyton Gardens | 139 - 154 | NR2 2BS | 16 |
| 2 / Oct 08-Jan 09 | Somerleyton Gardens | 117 - 138 | NR2 2BS | 22 |
| 2 / Oct 08-Jan 09 | Rupert Street | 100 - 104 EVEN | NR2 2AU | 3 |
| 2 / Oct 08-Jan 09 | Trinity Street | 68A+B+C+D | NR2 2BH | 4 |
| 2 / Oct 08-Jan 09 | Onley Street | 45 + 47 | NR2 2EA | 4 |
| 2 / Oct 08-Jan 09 | Onley Street | 64 + 66 | NR2 2EB | 6 |
| 2 / Oct 08-Jan 09 | Leicester Street | 62 + 64 | NR2 2DZ | 4 |
| 2 / Oct 08-Jan 09 | Rupert Street | 118 - 122 EVEN | NR2 2AX | 3 |
| 2 / Oct 08-Jan 09 | Beaumont Place | 1 + 2 | NR2 2HH | 4 |
| 2 / Oct 08-Jan 09 | St Stephens Square | 19A | NR1 3SS | 1 |

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| 2 / Oct 08-Jan 09 | Eagle Walk | 6 + 7 | NR2 2JA | 14 |
| 2 / Oct 08-Jan 09 | Plantsman Close | 58 - 61 | NR2 2NJ | 16 |
| 2 / Oct 08-Jan 09 | Lakenham Road | 78 + 80 | NR4 6BB | 28 |
| 2 / Oct 08-Jan 09 | Lakenham Road | 18 + 20 | NR4 6BA | 24 |
| 2 / Oct 08-Jan 09 | Colman Road | 132A | NR4 7AA | 5 |
| 2 / Oct 08-Jan 09 | North Park Ave | 2 + 4 | NR4 7EE | 8 |
| 2 / Oct 08-Jan 09 | North Park Ave | 86 + 88 | NR4 7EG | 4 |
| 2 / Oct 08-Jan 09 | North Park Ave | 116 + 118 | NR4 7EQ | 28 |
| 2 / Oct 08-Jan 09 | North Park Ave | 184 + 186 | NR4 7ED | 42 |
| 2 / Oct 08-Jan 09 | Percival Close | 2 - 36 EVEN | NR4 7EA | 18 |
| 2 / Oct 08-Jan 09 | North Park Ave | 30 + 32 | NR4 7EF | 24 |
| 2 / Oct 08-Jan 09 | Fairfax Road | 18 + 20 | NR4 7EZ | 39 |
| 2 / Oct 08-Jan 09 | De Hague Road | 21 + 23 | NR4 7EY | 8 |
| 2 / Oct 08-Jan 09 | Northfields | 94 - 124 EVEN | NR4 7EU | 54 |
| 2 / Oct 08-Jan 09 | Northfields | 198 - 236Even | NR4 7EX & 7EU | 19 |
| 2 / Oct 08-Jan 09 | Northfields | 1 - 35 ODD | NR4 7ES | 16 |
| 2 / Oct 08-Jan 09 | Lovelace Road | 5 + 7 | NR4 7DS | 14 |
| 2 / Oct 08-Jan 09 | Ivory Road | 30 + 32 | NR4 7DT | 16 |
| 2 / Oct 08-Jan 09 | Wycliffe Road | 77 + 79 | NR4 7DU | 28 |
| 2 / Oct 08-Jan 09 | Ruskin Road | 17 + 19 | NR4 7DZ | 16 |
| 2 / Oct 08-Jan 09 | Lovelace Road | 37 + 39 | NR4 7AE | 20 |
| 2 / Oct 08-Jan 09 | The Avenues | 137 + 139 | NR4 7DN | 20 |
| 2 / Oct 08-Jan 09 | The Avenues | 233 + 235 | NR4 7DW | 10 |
| 2 / Oct 08-Jan 09 | Osborne Road | 29 + 31 | NR4 7BW | 12 |
| 2 / Oct 08-Jan 09 | Nasmith Road | 26 + 28 | NR4 7BJ | 13 |
| 2 / Oct 08-Jan 09 | Peckover Road | 57 + 59 | NR4 7BP | 2 |
| 2 / Oct 08-Jan 09 | Pettus Road | 101 - 103 ODD | NR4 7BY | 26 |
| 2 / Oct 08-Jan 09 | Pettus Road | 14 + 16 | NR4 7BU | 23 |
| 2 / Oct 08-Jan 09 | Buckingham Road | 92 + 94 | NR4 7DG | 11 |
| 2 / Oct 08-Jan 09 | Buckingham Road | 28 + 30 | NR4 7DQ | 10 |
| 2 / Oct 08-Jan 09 | Lovelace Road | 1 + 3 | NR4 7DS | 2 |
| 2 / Oct 08-Jan 09 | Norgate Road | 2 + 4 | NR4 7BT | 24 |
| 2 / Oct 08-Jan 09 | Pettus Road | 78 + 80 | NR4 7BZ | 4 |
| 2 / Oct 08-Jan 09 | Peckover Road | 2 + 4 | NR4 7BL | 28 |
| 2 / Oct 08-Jan 09 | Osborne Road | 46 + 48 | NR4 7BN | 2 |
| 2 / Oct 08-Jan 09 | Bluebell Road | 88 + 90 | NR4 7LQ | 16 |
| 2 / Oct 08-Jan 09 | Bluebell Road | 176 + 178 | NR4 7LN | 12 |
| 2 / Oct 08-Jan 09 | Russet Grove | 43 - 46 | NR4 7NQ | 50 |
| 2 / Oct 08-Jan 09 | Russet Grove | 51 - 54 | NR4 7ND | 28 |
| 2 / Oct 08-Jan 09 | Pippin Green | 25 - 28 | NR4 7NG | 48 |
| 2 / Oct 08-Jan 09 | Earlham Grove | 13 | NR5 8EW | 1 |
| 2 / Oct 08-Jan 09 | Earlham Grove | 11 | NR5 8EN | 1 |
| 2 / Oct 08-Jan 09 | Irstead Road | 8 | NR5 8AR | 2 |
| 2 / Oct 08-Jan 09 | Darrell Place | 11 + 13 | NR5 8QN | 31 |
| 2 / Oct 08-Jan 09 | Darrell Place | 36 + 38 | NR5 8QW | 8 |
| 2 / Oct 08-Jan 09 | Cadge Road | 159 | NR5 8DA | 1 |
| 2 / Oct 08-Jan 09 | Dereham Road | 471+ A + B | NR5 8QH | 24 |
| 2 / Oct 08-Jan 09 | Clarkson Road | 65 | NR5 8ED | 1 |
| 2 / Oct 08-Jan 09 | Clarkson Road | 47 | NR5 8EE | 1 |
| 2 / Oct 08-Jan 09 | Knowland Grove | 2 - 22 EVEN | NR5 8YQ | 22 |
| 2 / Oct 08-Jan 09 | Marl Pit Lane | 53 - 67 ODD | NR5 8XR | 27 |
| 2 / Oct 08-Jan 09 | Jex Road | 84 - 94 EVEN | NR5 8XQ | 6 |
| 2 / Oct 08-Jan 09 | Hellesdon Close | 37 + 39 | NR6 5EF | 12 |
| 2 / Oct 08-Jan 09 | Lusher Rise | 20 + 22 | NR6 5EA | 10 |
| 2 / Oct 08-Jan 09 | Waterman Road | 5 + 7 ODD | NR2 3UG | 20 |
| 2 / Oct 08-Jan 09 | Wheatley Road | 2 + 4 | NR2 3UQ | 8 |

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| 2 / Oct 08-Jan 09 | Godric Place | 85 + 86 | NR2 3UA | 46 |
| 2 / Oct 08-Jan 09 | Godric Place | 1 + 2 | NR2 3UB | 60 |
| 2 / Oct 08-Jan 09 | Motum Road | 2 - 4 | NR5 8HL | 5 |
| 2 / Oct 08-Jan 09 | Hemlin Close | 14 + 16 | NR5 8JB | 5 |
| 2 / Oct 08-Jan 09 | Rockingham Road | 12 + 14 | NR5 8HZ | 16 |
| 2 / Oct 08-Jan 09 | Earlham West Centre | 19 | NR5 8AD | 34 |
| 2 / Oct 08-Jan 09 | Coniston Close | 21 + 23 | NR5 8LU | 4 |
| 2 / Oct 08-Jan 09 | Wakefield Road | 6 + 8 | NR5 8JE | 12 |
| 2 / Oct 08-Jan 09 | Cresswell Close | 5 + 7 | NR5 8SB | 4 |
| 2 / Oct 08-Jan 09 | Bevan Close | 34 + 36 | NR5 8NX | 38 |
| 2 / Oct 08-Jan 09 | Brereton Close | 9 + 11 | NR5 8LX | 4 |
| 2 / Oct 08-Jan 09 | Langton Close | 10 + 12 | NR5 8RU | 4 |
| 2 / Oct 08-Jan 09 | Rolleston Close | 2 + 4 | NR5 8RH | 16 |
| 2 / Oct 08-Jan 09 | Freshfield Close | 37 + 39 | NR5 8RA | 22 |
| 2 / Oct 08-Jan 09 | Beloe Avenue | 111 - 119 ODD | NR5 9AQ | 5 |
| 2 / Oct 08-Jan 09 | Tunstall Close | 19 - 23 | NR5 9BB | 5 |
| 2 / Oct 08-Jan 09 | Taleworth Close | 7 - 10 | NR5 9BD | 4 |
| 2 / Oct 08-Jan 09 | Notridge Road | 1 - 6 | NR5 9BE | 12 |
| 2 / Oct 08-Jan 09 | Cotterall Court | 11 | NR5 9AZ | 20 |
| 2 / Oct 08-Jan 09 | Waldegrave Bowthorpe | 9 - 21 | NR5 9AN | 18 |
| 2 / Oct 08-Jan 09 | Goodhale Road | 9 | NR5 9AY | 9 |
| 2 / Oct 08-Jan 09 | Smeat Street | 4 - 5 | NR5 9AH | 14 |
| 2 / Oct 08-Jan 09 | Peverell Road | 7 | NR5 9AS | 1 |
| 2 / Oct 08-Jan 09 | Joe Ellis Court | 4 | NR5 9BU | 29 |
| 2 / Oct 08-Jan 09 | Holworthy Road | 2 - 8 EVEN | NR5 9DG | 8 |
| 2 / Oct 08-Jan 09 | Notykin Street | 6 + 8 | NR5 9DA | 2 |
| 2 / Oct 08-Jan 09 | Notykin Street | 7 + 9 | NR5 9DA & 9DN | 2 |
| 2 / Oct 08-Jan 09 | Waldegrave Bowthorpe | 22 - | NR5 9AW | 8 |
| 2 / Oct 08-Jan 09 | Wortham Close | 13 - 16 | NR5 9DX | 4 |
| 2 / Oct 08-Jan 09 | Harry Barber Close | 19 + 20 | NR5 9DY | 2 |
| 2 / Oct 08-Jan 09 | Swafeld Street | 49 - 52 | NR5 9EB | 15 |
| 2 / Oct 08-Jan 09 | Swafeld Street | 87 - 94 | NR5 9EA | 8 |
| 2 / Oct 08-Jan 09 | Hudson Way | 2 + 4 | NR5 9NJ | 4 |
| 2 / Oct 08-Jan 09 | Cooke Close | 2 + 3 | NR5 9NT | 10 |
| 2 / Oct 08-Jan 09 | Tippett Close | 10 + 11 | NR5 9HQ | 8 |
| 2 / Oct 08-Jan 09 | The Runnell | 28 - 31 | NR5 9HG | 10 |
| 2 / Oct 08-Jan 09 | Jay Gardens | 29 + 30 | NR5 9LZ | 14 |
| 2 / Oct 08-Jan 09 | Cutler Way | 1 + 3 | NR5 9NG | 2 |
| 2 / Oct 08-Jan 09 | Tottington Close | 20 - 26 | NR5 9LW | 15 |
| 2 / Oct 08-Jan 09 | Harsnett Close | 20 + 22 | NR5 9LN | 2 |
| 2 / Oct 08-Jan 09 | Woodhill Rise | 45 - 51 ODD | NR5 0DW | 53 |
| 2 / Oct 08-Jan 09 | Gentry Place | 24 - 32 | NR5 8XY | 18 |
| 3 / Jan-April 09 | Gentry Place | 42 - 50 | NR5 8XY | 18 |
| 3 / Jan-April 09 | Gristock Place | 17 - 25 | NR5 8YR | 18 |
| 3 / Jan-April 09 | Sumpter Road | 8 + 10 | NR4 7BX | 12 |
| 3 / Jan-April 09 | Knowland Grove | 99 - 101 ODD | NR5 8YD | 36 |
| 3 / Jan-April 09 | Knowland Grove | 127 - 143 ODD | NR5 8YB | 36 |
| 3 / Jan-April 09 | Rogers Close | 9 + 11 | NR5 8RW | 6 |
| 3 / Jan-April 09 | Jordans Close | 5 7 | NR5 8NH | 3 |
| 3 / Jan-April 09 | Wilberforce Road | 62 + 64 | NR5 8NQ | 53 |
| 3 / Jan-April 09 | Savery Close | 17 + 19 | NR5 8NJ | 4 |
| 3 / Jan-April 09 | Wilberforce Road | 74 + 76 | NR5 8NN | 14 |
| 3 / Jan-April 09 | Fowell Close | 9 + 11 | NR5 8NL | 4 |
| 3 / Jan-April 09 | Wilberforce Road | 50 + 52 | NR5 8NG | 6 |
| 3 / Jan-April 09 | Robson Road | 42 + 44 | NR5 8NZ | 4 |
| 3 / Jan-April 09 | Robson Road | 2 + 4 | NR5 8NY | 16 |

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| 3 / Jan-April 09 | Earlham Road | 595 - 601 ODD | NR4 7TG | 4 |
| 3 / Jan-April 09 | Belvoir Street | 34 + 36 | NR2 3AY | 2 |
| 3 / Jan-April 09 | Stafford Street | 14 | NR2 3BA | 1 |
| 3 / Jan-April 09 | Paragon Place | 116 | NR2 4BP | 63 |
| 3 / Jan-April 09 | Paragon Place | 19 + 20 | NR2 4BL | 52 |
| 3 / Jan-April 09 | West Pottergate | 97 - 102 | NR2 4BW | 56 |
| 3 / Jan-April 09 | West Pottergate | 43 | NR2 4BN | 73 |
| 3 / Jan-April 09 | Gladstone Street | 23 + 25 | NR2 3BH | 4 |
| 3 / Jan-April 09 | Gladstone Street | 70 | NR2 3BJ | 3 |
| 3 / Jan-April 09 | Douro Place | 94 - 96 | NR2 4BQ | 63 |
| 3 / Jan-April 09 | Old Palace Road | 60 - 76 EVEN | NR2 4NB | 9 |
| 3 / Jan-April 09 | Old Palace Road | 87 - 93 ODD | NR2 4JW | 26 |
| 3 / Jan-April 09 | Russell Street | 50 - 52 EVEN | NR2 4QT | 54 |
| 3 / Jan-April 09 | Derby Street | 1 + 3 | NR2 4PU | 40 |
| 3 / Jan-April 09 | Napier Place | 1 - 8 | NR2 4QR | 21 |
| 3 / Jan-April 09 | Russell Street | 84 | NR2 4QU | 22 |
| 3 / Jan-April 09 | Cardigan Place | 13-22 | NR2 4QS | 12 |
| 3 / Jan-April 09 | Clifton Street | 1 + 3 | NR2 4NE | 40 |
| 3 / Jan-April 09 | Clifton Close | 2 - 12 EVEN | NR2 4JN | 41 |
| 3 / Jan-April 09 | Clifton Street | 2 + 4 | NR2 4NF | 32 |
| 3 / Jan-April 09 | Langley Walk | 14 + 16 | NR2 4NH | 25 |
| 3 / Jan-April 09 | Goodman Square | 35 | NR2 4LA | 42 |
| 3 / Jan-April 09 | Armes Street | 22 - 38 EVEN | NR2 4JY | 18 |
| 3 / Jan-April 09 | Waddington Street | 82 - 88 EVEN | NR2 4JX | 4 |
| 3 / Jan-April 09 | Waddington Street | 36 - 48 | NR2 4EP | 13 |
| 3 / Jan-April 09 | Nile Street | 8 + 10 | NR2 4JT | 6 |
| 3 / Jan-April 09 | Waddington Street | 54 - 60 EVEN | NR2 4JS | 4 |
| 3 / Jan-April 09 | Adelaide Street | 71 - 83 ODD + | NR2 4JD | 7 |
| 3 / Jan-April 09 | West End Street | 116 - 132 EVEN | NR2 4DP | 9 |
| 3 / Jan-April 09 | Northumberland St | 22 - 38 EVEN | NR2 4EZ | 18 |
| 3 / Jan-April 09 | Northumberland St | 62 - 78 EVEN | NR2 4EY | 45 |
| 3 / Jan-April 09 | Northumberland Street | 215 -217 | NR2 4EE | 3 |
| 3 / Jan-April 09 | Hotblack Road | 108 + 110 | NR2 4HN | 6 |
| 3 / Jan-April 09 | Sycamore Crescent | 11 + 13 | NR2 4DQ | 28 |
| 3 / Jan-April 09 | Guardian Road | 6 + 8 | NR5 8PW | 12 |
| 3 / Jan-April 09 | Winchcomb Road | 10 + 12 | NR2 3UF | 12 |
| 3 / Jan-April 09 | Old Palace Road | 96 - 100 EVEN | NR2 4ND | 12 |
| 3 / Jan-April 09 | Devonshire Street | 18 - 22 EVEN | NR2 4QX | 70 |
| 3 / Jan-April 09 | Goldsmith Street | 52 + 54 | NR2 4QF | 22 |
| 3 / Jan-April 09 | Portway Square | 1 - 9 | NR2 4QQ | 27 |
| 3 / Jan-April 09 | Haslips Close | 10 + 12 | NR2 4PX | 42 |
| 3 / Jan-April 09 | Midland Walk | 2 - 8 EVEN | NR2 4QP | 32 |
| 3 / Jan-April 09 | Portway Place | 1 - 39 ODD | NR2 4QG | 20 |
| 3 / Jan-April 09 | Golding Place | 42 + 43 | NR2 4BD | 54 |
| 3 / Jan-April 09 | Canterbury Place | 8 + 9 | NR2 4QJ | 40 |
| 3 / Jan-April 09 | Lothian Street | 48 + 50 | NR2 4PL | 11 |
| 3 / Jan-April 09 | Orchard Street | 84 + 86 | NR2 4QH | 34 |
| 3 / Jan-April 09 | Ely Street | 4 | NR2 4PS | 33 |
| 3 / Jan-April 09 | Crocodile Court | 1 + 2 | NR2 4UN | 12 |
| 3 / Jan-April 09 | Talbot Square | 1 | NR3 3AN | 29 |
| 3 / Jan-April 09 | Charles Square | 22 - 29 | NR2 4BE | 28 |
| 3 / Jan-April 09 | Distillery Square | 6 - 11 | NR2 4BH | 6 |
| 3 / Jan-April 09 | Heigham Road | 57 + 57A | NR2 3AU | 2 |
| 3 / Jan-April 09 | Alexandra Road | 27 + 29 | NR2 3EB | 2 |
| 3 / Jan-April 09 | Heigham Grove | 21 - 26 | NR2 3DH | 36 |
| 3 / Jan-April 09 | Heigham Grove | 51 - 56 | NR2 3DH | 6 |

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| 3 / Jan-April 09 | Eleanor Road | 74 + 76 | NR1 2RF | 2 |
| 3 / Jan-April 09 | Eleanor Road | 30 - 70 EVEN | NR1 2RF | 21 |
| 3 / Jan-April 09 | Wessex Street | 26 - 36 EVEN | NR2 2SP | 18 |
| 3 / Jan-April 09 | Norfolk Street | 22 - 32 EVEN | NR2 2SN | 30 |
| 3 / Jan-April 09 | Somerleyton Gardens | 101 - 116 | NR2 2BP | 16 |
| 3 / Jan-April 09 | Suffolk Square | 1 - 163 | NR2 2BN & 2BW | 163 |
| 4 / April-July 09 | Regina Road | 26 - 32 EVEN | NR1 3QZ | 59 |
| 4 / April-July 09 | Grove Road | 78 - 88 EVEN | NR1 3RW | 15 |
| 4 / April-July 09 | Globe Place | 2 - 32 EVEN | NR2 2SG | 39 |
| 4 / April-July 09 | Vauxhall Street | 99 - 105 ODD | NR2 2SD | 61 |
| 4 / April-July 09 | Globe Place | 48 - 50 EVEN | NR2 2SQ | 35 |
| 4 / April-July 09 | Manchester Place | 1 - 11 ODD | NR2 2SH | 23 |
| 4 / April-July 09 | Woburn Street | 2 - 8 EVEN | NR2 2RQ | 4 |
| 4 / April-July 09 | Trory Street | 28 + 30 | NR2 2RH | 2 |
| 4 / April-July 09 | Vauxhall Street | 38 - 48 EVEN | NR2 2SB | 6 |
| 4 / April-July 09 | Winchester Tower | 1 - 95 | NR2 2SF | 95 |
| 4 / April-July 09 | Willow Lane | 14 + 14A | NR2 1EU | 8 |
| 4 / April-July 09 | Pottergate | 82 | NR2 1DZ | 16 |
| 4 / April-July 09 | St Benedicts Street | 56A | NR2 4AR | 4 |
| 4 / April-July 09 | Three King Lane | 1 - 6 | NR2 1TX | 6 |
| 4 / April-July 09 | St Benedicts Street | 46A + 46B | NR2 4AQ | 2 |
| 4 / April-July 09 | St Marys Plain | 15 - 21 ODD | NR3 3AF | 8 |
| 4 / April-July 09 | Barnards Yard Comm Area | NO.10 | NR3 3DS | 31 |
| 4 / April-July 09 | Oak Street | 38 - 44 EVEN | NR3 3AE | 8 |
| 4 / April-July 09 | Duke Street | 85 + 87 | NR3 1DL | 2 |
| 4 / April-July 09 | Duke Street | 69-73 + 81-83 ODD | NR3 1DL | 5 |
| 4 / April-July 09 | Corncutters Close | 1 + 2 | NR3 1ES | 2 |
| 4 / April-July 09 | Magdalen Close | 50 - 54 EVEN | NR3 1NE | 60 |
| 4 / April-July 09 | Throckmorton Yard Comm Area | 14 | NR3 1PJ | 28 |
| 4 / April-July 09 | Heath Road | 72 + 74 | NR3 1JW | 2 |
| 4 / April-July 09 | Shipstone Road | 23 - 35 ODD | NR3 1JZ | 7 |
| 4 / April-July 09 | Gilman Road | 1 + 2 | NR3 4JB | 4 |
| 4 / April-July 09 | Gilman Road | 4 + 6 | NR3 4JB | 3 |
| 4 / April-July 09 | Pearcefield | 13 - 16 | NR3 4JF | 16 |
| 4 / April-July 09 | Sprowston Road | 399 - 409 + | NR3 4EL | 11 |
| 4 / April-July 09 | Templemere | 37 + 38 CONS | NR3 4EG | 5 |
| 4 / April-July 09 | Gertrude Road | 133 - 139 ODD | NR3 4SE | 44 |
| 4 / April-July 09 | Lawson Road | 93A+B+C+D+E+F | NR3 4LE | 6 |
| 4 / April-July 09 | Sun Lane | 60 - 62 EVEN | NR3 3NF | 42 |
| 4 / April-July 09 | Pelham Road | 95 - 111 ODD | NR3 3NE | 22 |
| 4 / April-July 09 | Millers Lane | 13 - 23 ODD | NR3 3LX | 23 |
| 4 / April-July 09 | Bullard Road | 2 - 8 EVEN | NR3 3RY | 36 |
| 4 / April-July 09 | Bullard Road | 47 | NR3 3RA | 21 |
| 4 / April-July 09 | George Pope Road | 104 - 108 EVEN | NR3 3RF | 46 |
| 4 / April-July 09 | George Winter Ct | 12 - 16 EVEN | NR3 3RL | 3 |
| 4 / April-July 09 | George Pope Close | 3 - 9 ODD | NR3 3RG | 20 |
| 4 / April-July 09 | George Pope Road | 86 - 90 EVEN | NR3 3RE | 66 |
| 4 / April-July 09 | Jewson Road | 23 | NR3 3RQ | 22 |
| 4 / April-July 09 | Palmer Close | 1 - 7 ODD | NR3 3RX | 32 |
| 4 / April-July 09 | Palmer Road | 54-58 EVENS | NR3 3RW | 31 |
| 4 / April-July 09 | Palmer Road | 2 - 8 EVEN | NR3 3RN | 36 |
| 4 / April-July 09 | Bullard Road | 25 - 31 ODD | NR3 3RZ | 32 |
| 4 / April-July 09 | Fiddlewood Road | 108 - 114 EVEN | NR6 6JP | 4 |
| 4 / April-July 09 | Spindle Road | 12 | NR6 6JR | 8 |
| 4 / April-July 09 | Blackthorn Close | 13 - 16 | NR6 6DR | 8 |
| 4 / April-July 09 | Bussey Road | 7 + 9 | NR6 6JE | 2 |

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| 4 / April-July 09 | Bussey Road | 144 + 146 | NR6 6JF | 19 |
| 4 / April-July 09 | Bussey Road | 50 - 60 EVEN | NR6 6DN | 25 |
| 4 / April-July 09 | Tansy Close | 14 - 20 EVEN | NR6 6DS | 4 |
| 4 / April-July 09 | Fiddlewood Road | 32 - 38 EVEN | NR6 6DW | 9 |
| 4 / April-July 09 | Bryony Close | 17 - 22 | NR6 6JD | 6 |
| 4 / April-July 09 | Rosebay Close | 1 - 4 | NR6 6DX | 8 |
| 4 / April-July 09 | Ives Road | 160 - 170 EVEN | NR6 6DL | 42 |
| 4 / April-July 09 | Whitethorn Close | 24 - 27 | NR6 6DT | 9 |
| 4 / April-July 09 | Saffron Square | 1 - 6 | NR3 3PU | 24 |
| 4 / April-July 09 | Hillmead | 17 - 31 ODD | NR3 3PF | 8 |
| 4 / April-July 09 | Lintock Road | 5 + 7 | NR3 3NU | 12 |
| 4 / April-July 09 | Sleaford Green | 9 - 12 | NR3 3JR | 24 |
| 4 / April-July 09 | Hillmead | 1 - 15 ODD | NR3 3NU | 8 |
| 4 / April-July 09 | Sleaford Green | 42 - 47 | NR3 3JS | 60 |
| 4 / April-July 09 | Boston Street | 1 - 4 | NR3 3JH | 4 |
| 4 / April-July 09 | Philadelphia Lane | 7 - 15 CONS | NR3 3JW | 38 |
| 4 / April-July 09 | Wild Road | 5 | NR3 3LW | 3 |
| 4 / April-July 09 | Angel Road | 126 - 142 EVEN | NR3 3JA | 18 |
| 4 / April-July 09 | Angel Road | 110 - 116 EVEN | NR3 3HU | 13 |
| 4 / April-July 09 | Angel Road | 46 | NR3 3HS | 6 |
| 4 / April-July 09 | Long Row | 50 - 60 EVEN | NR3 1EN | 42 |
| 4 / April-July 09 | Clare Close | 1 - 6 | NR3 1EL | 24 |
| 4 / April-July 09 | Temple Road | 2 - 8 EVEN | NR3 1ED | 28 |
| 4 / April-July 09 | Ebenezer Place | 12 - 15 | NR3 3DQ | 19 |
| 4 / April-July 09 | Colegate | 80 - 82 | NR3 3DU | 20 |
| 4 / April-July 09 | Coslany Street Comm Area | 24 | NR3 3DT | 19 |
| 4 / April-July 09 | Rosemary Lane | 7 - 13 ODD | NR3 3BB | 4 |
| 4 / April-July 09 | Barrack Street | 24 - 34 EVEN | NR3 1TQ | 6 |
| 4 / April-July 09 | Barrack Street | 96 - 106 EVEN | NR3 1TZ | 6 |
| 4 / April-July 09 | Bull Close Road | 116 + 118 | NR3 1NZ | 10 |
| 4 / April-July 09 | Barrack Street | 84 - 94 EVEN | NR3 1TW | 28 |
| 4 / April-July 09 | Pyes Yard | 1 - 4 | NR3 1QY | 12 |
| 4 / April-July 09 | Silver Road | 8 - 18 EVEN | NR3 4TA | 6 |
| 4 / April-July 09 | Bull Close Road | 187-191 Odd | NR3 1NY | 28 |
| 4 / April-July 09 | Bull Close | 11 - 17 ODD | NR3 1SX | 24 |
| 4 / April-July 09 | Cowgate | 57 - 67 | NR3 1SZ | 11 |
| 4 / April-July 09 | Leopard Court | 1 - 6 | NR3 1NN | 12 |
| 4 / April-July 09 | Charlton Road | 2 - 12 EVEN | NR3 1TF | 18 |
| 4 / April-July 09 | Cowgate | 81 - 91 | NR3 1TG | 3 |
| 5 / July -Oct 09 | Cowgate | 69 - 79 + | NR3 1TG | 11 |
| 5 / July -Oct 09 | Blackfriars Street | 2 - 8 EVEN | NR3 1SF | 4 |
| 5 / July -Oct 09 | Fishergate | 51 - 57 ODDS | NR3 1SE | 18 |
| 5 / July -Oct 09 | The Lathes | 30 + 32 | NR3 3DY | 2 |
| 5 / July -Oct 09 | Drayton Road | 35 + 37 | NR3 2DQ | 2 |
| 5 / July -Oct 09 | Havers Road | 4 + 6 | NR3 2DU | 3 |
| 5 / July -Oct 09 | Drayton Road | 92+92A | NR3 2DL | 2 |
| 5 / July -Oct 09 | Vale Green | 94 - 101 | NR3 2EL | 32 |
| 5 / July -Oct 09 | Markham Tower | 1 - 44 | NR3 2PX | 44 |
| 5 / July -Oct 09 | Bowers Avenue | 67 - 73 ODD | NR3 2PJ | 48 |
| 5 / July -Oct 09 | Bowers Avenue | 110 - 118 EVEN | NR3 2PS | 38 |
| 5 / July -Oct 09 | Bowers Avenue | 248 - 264 EVEN | NR3 2PR | 38 |
| 5 / July -Oct 09 | Boundary Road | 29 - 45 ODD | NR6 5JF | 18 |
| 5 / July -Oct 09 | Bowers Avenue | 50 - 80 EVEN | NR3 2PT | 16 |
| 5 / July -Oct 09 | Aylmer Tower | 1 - 44 | NR3 2NZ | 44 |
| 5 / July -Oct 09 | Lefroy Road | 41 - 55 ODD | NR3 2NX | 32 |
| 5 / July -Oct 09 | Lefroy Road | 78 - 84 EVEN | NR3 2NU | 31 |

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| 5 / July -Oct 09 | Lefroy Road | 9 - 23 ODD | NR3 2NY | 16 |
| 5 / July -Oct 09 | Seaman Tower | 1 - 44 | NR3 2NW | 44 |
| 5 / July -Oct 09 | Bignold Road | 69A - 75A | NR3 2NF | 16 |
| 5 / July -Oct 09 | Drayton Road | 169A + 171A | NR3 2AA | 6 |
| 5 / July -Oct 09 | Drayton Road | 193A + 195A | NR3 2PG | 2 |
| 5 / July -Oct 09 | Half Mile Close | 2 - 8 EVEN | NR3 2LW | 43 |
| 5 / July -Oct 09 | Mile Cross Road | 116 + 116A | NR3 2LD | 2 |
| 5 / July -Oct 09 | Bullard Road | 74 - 80 EVEN | NR3 3RB | 32 |
| 5 / July -Oct 09 | Woodcock Close | 41 - 47 ODD | NR3 3TB | 36 |
| 5 / July -Oct 09 | Woodcock Close | 34 - 40 EVEN | NR3 3TW | 40 |
| 5 / July -Oct 09 | Half Mile Road | 7 | NR3 2RD | 19 |
| 5 / July -Oct 09 | Shorncliffe Ave | 6 - 12 EVEN | NR3 2HR | 16 |
| 5 / July -Oct 09 | Shorncliffe Ave | 37 - 43 ODD | NR3 2HT | 12 |
| 5 / July -Oct 09 | Shorncliffe Ave | 38 - 44 EVEN | NR3 2HU | 4 |
| 5 / July -Oct 09 | Shorncliffe Ave | 46 - 52 EVEN | NR3 2HU | 4 |
| 5 / July -Oct 09 | Shorncliffe Ave | 54 - 60 EVEN | NR3 2HU | 16 |
| 5 / July -Oct 09 | Berners Close | 5 - 8 | NR3 2JE | 33 |
| 5 / July -Oct 09 | Vale Green | 69 - 72 | NR3 2EP | 18 |
| 5 / July -Oct 09 | Vale Green | 1 - 4 | NR3 2ER | 52 |
| 5 / July -Oct 09 | Dolphin Grove | 1 - 6 | NR2 4DZ | 30 |
| 5 / July -Oct 09 | Freeman Square | 13 - 18 CONS | NR2 4LB | 37 |
| 5 / July -Oct 09 | Old Palace Road | 102 + 104 | NR2 4JA | 14 |
| 5 / July -Oct 09 | Heigham Street | 232 + 234 | NR2 4LG | 14 |
| 5 / July -Oct 09 | Causeway Close | 17 - 21 ODD | NR2 4UP | 26 |
| 5 / July -Oct 09 | Heigham Street | 292 - 302 EVEN | NR2 4LS | 22 |
| 5 / July -Oct 09 | Dolphin Grove | 82 - 90 | NR2 4DT | 61 |
| 5 / July -Oct 09 | Watson Grove | 1 - 9 | NR2 4LE | 18 |
| 5 / July -Oct 09 | Little Armes Street | 9+11+15+17 | NR2 4EQ | 8 |
| 5 / July -Oct 09 | Armes Street | 179 - 185 ODD | NR2 4EG | 16 |
| 5 / July -Oct 09 | Armes Street | 90 + 90A | NR2 4EA | 8 |
| 5 / July -Oct 09 | Watson Grove | 19 - 27 | NR2 4LF | 39 |
| 5 / July -Oct 09 | Adelaide Street | 127 - 133 ODD | NR2 4JB | 4 |
| 5 / July -Oct 09 | Old Palace Road | 42 - 58 EVEN | NR2 4JQ | 8 |
| 5 / July -Oct 09 | Seld House Pottergate | 7 - 9 | NR2 1DS | 8 |
| 5 / July -Oct 09 | Alms Lane | 4 + 6 | NR3 1EX | 3 |
| 5 / July -Oct 09 | Alms Lane & Muspole St | 1+3 + 11 MUSPOLE ST | NR3 1EX & NR3 1DJ | 3 |
| 5 / July -Oct 09 | St Georges St | 33 | NR3 1DA | 1 |
| 5 / July -Oct 09 | Octagon Court | 1 - 9 | NR3 1AN | 9 |
| 5 / July -Oct 09 | Calvert St | 9 + 11;BALDERSTON | NR3 1BY | 2 |
| 5 / July -Oct 09 | Balderston Court | 10 + 11 | NR3 1BJ | 16 |
| 5 / July -Oct 09 | Lowes Yard | 1 + 2 | NR3 1AW | 10 |
| 5 / July -Oct 09 | Penn Grove | 3 - 19 ODD | NR3 3JP | 18 |
| 5 / July -Oct 09 | Bertie Road | 2 - 4 | NR3 2HA | 17 |
| 5 / July -Oct 09 | Hauteyn Court | 20 - 23 | NR3 2RQ | 32 |
| 5 / July -Oct 09 | Berners Street | 31 - 61 ODD | NR3 2JN | 16 |
| 5 / July -Oct 09 | Shorncliffe Close | 34 - 40 EVEN | NR3 2HS | 48 |
| 5 / July -Oct 09 | Junction Road | 71 - 81+81A+81B | NR3 2JA | 35 |
| 5 / July -Oct 09 | St Martins Close | 1 - 11 ODD | NR3 3HE | 36 |
| 5 / July -Oct 09 | Sussex Street | 37 + 39 | NR3 3DG | 9 |
| 5 / July -Oct 09 | Charlton Road | 1 - 11 ODD | NR3 1TE | 11 |
| 5 / July -Oct 09 | Hooper Lane | 3 - 8 | NR3 4ED | 12 |
| 5 / July -Oct 09 | Blackhorse Opening | 33 - 36 | NR3 4EP | 57 |
| 5 / July -Oct 09 | Gertrude Road | 324 - 330 EVEN | NR3 4RW | 32 |
| 5 / July -Oct 09 | Lavengro Road | 42 - 48 EVEN | NR3 4RU | 52 |
| 5 / July -Oct 09 | Lavengro Road | 10 - 16 EVEN | NR3 4RT | 36 |
| 5 / July -Oct 09 | Morley Street | 2 - 4 EVEN | NR3 1ND | 11 |

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| 5 / July -Oct 09 | Mousehold Street | 3 | NR3 1PA | 9 |
| 5 / July -Oct 09 | Harcourt Close | 1 - 4 | NR3 1NJ | 10 |
| 5 / July -Oct 09 | Mousehold Street | 65 + 69 | NR3 1NL | 4 |
| 5 / July -Oct 09 | Don Pratt Court | 29 | NR3 1LZ | 1 |
| 5 / July -Oct 09 | Brewers Court | 43 + 44 | NR3 1LY | 44 |
| 5 / July -Oct 09 | Anchor Street | 37 - 39 ODD | NR3 1PB | 24 |
| 5 / July -Oct 09 | Mousehold Street | 90 - 98 EVENS | NR3 1NX | 5 |
| 5 / July -Oct 09 | Hassett Close | 26 - 31 | NR3 1PF | 13 |
| 5 / July -Oct 09 | Mousehold St | 154 - 158 EVEN | NR3 1PG | 63 |
| 6 / Oct-Jan 10 | St James Close | 80 - 86 EVEN | NR3 1PE | 62 |
| 6 / Oct-Jan 10 | Barrack Street | 130 - 136 EVEN | NR3 1TP | 12 |
| 6 / Oct-Jan 10 | Barrack Street | 153 - 163 ODD | NR3 1TJ | 61 |
| 6 / Oct-Jan 10 | Cavalry Ride | 9 - 15 ODD | NR3 1UA | 12 |
| 6 / Oct-Jan 10 | Anchor Close | 1 - 3 ODD | NR3 1NS | 4 |
| 6 / Oct-Jan 10 | St James Close | 1 + 3 | NR3 1NT | 14 |
| 6 / Oct-Jan 10 | Cannell Green | 55- 60 | NR3 1TT | 55 |
| 6 / Oct-Jan 10 | Pockthorpe Gate | 10 - 15 | NR3 1TU | 45 |
| 6 / Oct-Jan 10 | Heathgate | 1 - 24 | NR3 1PQ | 24 |
| 6 / Oct-Jan 10 | Heathgate | 25 - 88 | NR3 1PQ & 1PN | 64 |
| 6 / Oct-Jan 10 | Heathgate | 89 - 90 | NR3 1PN | 14 |
| 6 / Oct-Jan 10 | Heathgate | 113 + 114 | NR3 1PW | 58 |
| 6 / Oct-Jan 10 | Ketts Hill | 110 + 110A | NR1 4HE | 2 |
| 6 / Oct-Jan 10 | Ladbroke Place | 13 - 17 CONS | NR1 4HA | 17 |
| 6 / Oct-Jan 10 | Thorpe Road | 33A + 33D | NR1 1UH | 2 |
| 6 / Oct-Jan 10 | Rosary Road | 97A-H + 99A-H | NR1 4BX | 2 |
| 6 / Oct-Jan 10 | Johnson Place | A1 - A15 | NR1 4BX | 2 |
| 6 / Oct-Jan 10 | Johnson Place | B16 - B59 | NR1 4BX | 2 |
| 6 / Oct-Jan 10 | Rosary Road | 101 - 107 ODD | NR1 4BX | 14 |
| 6 / Oct-Jan 10 | Hill House Road | 2 + 4 | NR1 4BW | 4 |
| 6 / Oct-Jan 10 | Saunders Court | 1 + 2 | NR1 4JQ | 14 |
| 6 / Oct-Jan 10 | St Leonards Road | 110 - 116 EVEN | NR1 4JG | 22 |
| 6 / Oct-Jan 10 | St Leonards Road | 92 | NR1 4JN | 74 |
| 6 / Oct-Jan 10 | St Leonards Road | 243 - 253 | NR1 4JN | 6 |
| 6 / Oct-Jan 10 | Providence Place | 17 - 20 | NR1 4JJ | 18 |
| 6 / Oct-Jan 10 | Albert Place | 4,6 | NR1 4JL | 17 |
| 6 / Oct-Jan 10 | Camp Grove | 7 - 10 | NR1 4JH | 16 |
| 6 / Oct-Jan 10 | Quebec Road | 72 - 82 | NR1 4HY | 16 |
| 6 / Oct-Jan 10 | William Mear Gardens | 54 - 62 | NR1 4PE | 10 |
| 6 / Oct-Jan 10 | Mousehold House | 1 + 3 | NR1 4PH | 10 |
| 6 / Oct-Jan 10 | William Mear Gardens | 41 - 49 | NR1 4PD | 5 |
| 6 / Oct-Jan 10 | William Mear Gardens | 7 - 10 + | NR1 4PB | 26 |
| 6 / Oct-Jan 10 | Woodrow Place | 1 - 6 | NR1 4PF | 39 |
| 6 / Oct-Jan 10 | Heartsease Lane | 66 + 68 | NR7 9NS | 12 |
| 6 / Oct-Jan 10 | Rider Haggard Road | 15 + 17 | NR7 9UA | 10 |
| 6 / Oct-Jan 10 | Manby Road | 12 - 18 EVEN | NR7 9DB | 24 |
| 6 / Oct-Jan 10 | Marryatt Road | 18 - 24 EVEN | NR7 9DE & 9DF | 4 |
| 6 / Oct-Jan 10 | Kempe Close | 1 - 4 | NR7 9DD | 8 |
| 6 / Oct-Jan 10 | Williamson Close | 1 - 4 | NR7 9DT | 8 |
| 6 / Oct-Jan 10 | Deloney Road | 36 - 42 EVEN | NR7 9DQ | 9 |
| 6 / Oct-Jan 10 | Churchman Road | 64,72,74 | NR7 9DS | 19 |
| 6 / Oct-Jan 10 | Barnes Close | 4 - 7 | NR7 9DU | 12 |
| 6 / Oct-Jan 10 | Finch Close | 1 - 4 | NR7 9DX | 8 |
| 6 / Oct-Jan 10 | Clancy Road | 9A + 11A | NR7 9AA | 14 |
| 6 / Oct-Jan 10 | Deloney Road | 29 - 35 ODD | NR7 9DG | 4 |
| 6 / Oct-Jan 10 | Rider Haggard Road | 77 + 79 | NR7 9UB | 8 |
| 6 / Oct-Jan 10 | Rider Haggard Road | 46 + 48 | NR7 9UG | 10 |

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| 6 / Oct-Jan 10 | Gawdy Road | 32 - 38 EVEN | NR7 9UY | 4 |
| 6 / Oct-Jan 10 | Gawdy Road | 45 - 51 ODD | NR7 9UZ | 14 |
| 6 / Oct-Jan 10 | Skelton Road | 13 + 15 | NR7 9UH | 16 |
| 6 / Oct-Jan 10 | Paine Road | 1 + 3 | NR7 9UN | 12 |
| 6 / Oct-Jan 10 | Paine Road | 41 - 47 ODD | NR7 9UW | 19 |
| 6 / Oct-Jan 10 | Hooker Road | 9 - 15 ODD | NR7 9UL | 4 |
| 6 / Oct-Jan 10 | Frere Road | 10 - 16 EVEN | NR7 9UR | 8 |
| 6 / Oct-Jan 10 | Rider Haggard Rd | 121 - 127 ODD | NR7 9UD | 4 |
| 6 / Oct-Jan 10 | Watling Road | 70 - 76 EVEN | NR7 9TQ | 8 |
| 6 / Oct-Jan 10 | Watling Road | 73 - 79 ODD | NR7 9TG | 8 |
| 6 / Oct-Jan 10 | Woodforde Road | 23 - 29 ODD | NR7 9TH | 11 |
| 6 / Oct-Jan 10 | Munnings Road | 46 - 52 EVEN | NR7 9RQ | 4 |
| 6 / Oct-Jan 10 | Compass Tower | 1 - 44 | NR7 9TW | 44 |
| 6 / Oct-Jan 10 | Burleigh Tower | 1 - 44 | NR7 9TN | 44 |
| 6 / Oct-Jan 10 | Munnings Road | 2 - 8 EVEN | NR7 9RG | 4 |
| 6 / Oct-Jan 10 | Graham Square | 6 - 20 | NR7 9QD | 15 |
| 6 / Oct-Jan 10 | Barclay Green | 14 - 17 | NR7 9QH | 8 |
| 6 / Oct-Jan 10 | Barclay Road | 51 | NR7 9QA | 18 |
| 6 / Oct-Jan 10 | Thurling Plain | 31 - 34 | NR7 9QG | 18 |
| 6 / Oct-Jan 10 | Woodside Road | 60 - 98 EVEN | NR7 9QW | 20 |
| 6 / Oct-Jan 10 | Woodside Road | 20 - 58 EVEN | NR7 9RP | 20 |
| 6 / Oct-Jan 10 | Woodside Road | 2 - 18 EVEN | NR7 9TU | 8 |
| 6 / Oct-Jan 10 | Woodside Road | 100 - 106 EVEN | NR7 9QN | 4 |
| 6 / Oct-Jan 10 | Fugill Road | 13 - 23 ODD | NR7 9QY | 28 |
| 6 / Oct-Jan 10 | Chipperfield Road | 14 - 24 EVEN | NR7 9RR | 6 |
| 6 / Oct-Jan 10 | Sale Road | 14 - 24 EVEN | NR7 9QU | 12 |
| 6 / Oct-Jan 10 | Sale Road | 62 - 68 EVEN | NR7 9TR | 66 |
| 6 / Oct-Jan 10 | Ashbourne Tower | 1 - 44 | NR7 9TJ | 44 |
| 6 / Oct-Jan 10 | Watling Road | 41 - 47 ODD | NR7 9TF | 4 |
| 6 / Oct-Jan 10 | Springfield Road | 2 - 8 EVEN | NR7 9TD | 12 |
| 6 / Oct-Jan 10 | Antingham Road | 29 - 35 ODD | NR7 9TA | 11 |
| 6 / Oct-Jan 10 | Riley Close | 1 - 7 ODD | NR7 9TB | 8 |
| 6 / Oct-Jan 10 | Redfern Road | 53 - 59 | NR7 9RE | 7 |
| 6 / Oct-Jan 10 | Redfern Close | 1 - 4 | NR7 9RF | 8 |
| 6 / Oct-Jan 10 | Redfern Road | 45 - 51 | NR7 9RB | 6 |
| 6 / Oct-Jan 10 | Colls Road | 15 - 21 ODD | NR7 9QE | 4 |
| 6 / Oct-Jan 10 | Colls Road | 23 - 29 ODD | NR7 9QF | 14 |
| 6 / Oct-Jan 10 | Munnings Road | 60 - 66 EVEN | NR7 9RH | 8 |
| 6 / Oct-Jan 10 | Munnings Road | 125 - 127 ODD | NR7 9RN | 22 |
| 6 / Oct-Jan 10 | Munnings Road | 96 - 102 | NR7 9RW | 7 |
| 6 / Oct-Jan 10 | Warnett Road | 18 + 20 | NR7 9XB | 2 |
| 6 / Oct-Jan 10 | Witard Road | 122 - 130 EVEN | NR7 9XG | 20 |
| 6 / Oct-Jan 10 | Holmes Close | 30 - 38 CONS | NR7 9XN | 37 |
| 6 / Oct-Jan 10 | Witard Road | 25 - 47 ODD | NR7 9XD | 11 |
| 6 / Oct-Jan 10 | Witard Close | 4 - 7 | NR7 9XQ | 8 |
| 6 / Oct-Jan 10 | Normandie Tower | 1 - 95 | NR1 1QR | 95 |