

## Appendix 1:

### Scrutiny Recommendations to Cabinet (10 September 2025) and Proposed Responses

1. At its meeting on 19 June 2025, Scrutiny Committee considered the Making Norwich a Truly Accessible City. A number of recommendations were made by the Committee which will be considered by Cabinet at its meeting on 10 September 2025.
2. Suggested resolutions for Cabinet are given below following detailed consultation with relevant officers to understand the viability of realising the recommendations made by the Scrutiny Committee.
3. Where full compliance with a recommendation cannot be undertaken, alternative suggestions that meet recommendations partially or through alternative methodologies have been proposed where these can be identified.
4. The wording for recommendations is that provided by Democratic Services following the Scrutiny Committee meeting.

<b>Making Norwich a Truly Accessible City: Scrutiny Committee recommendation</b>	<b>Officer narrative and proposed Cabinet response</b>	<b>Suggested cost if adopted (£)</b>
1. To thank the Inclusive Norwich Partnership (INP) for its work and seek methods to help the partnership become self-sustaining including by encouraging Norfolk County Council, the Integrated Care Board (ICB) and other partners to support the funding of the INP moving forward.	<b>ACCEPT IN PART</b>  Cabinet formally thanks the Inclusive Norwich Partnership (INP) for its continued commitment to promoting inclusion and equality across the city, recognising the valuable role the INP plays in convening partners and driving forward collaborative initiatives that support shared priorities.  The Council's Strategy Team continues to support the INP in identifying and pursuing external funding opportunities, and Councillor Padda, as the Council's representative and	0.00

	<p>spokesperson within the INP, provides a direct link to Cabinet to help shape and influence its future direction.</p> <p>While Cabinet is committed to supporting the INP's sustainability, it does not accept the recommendation to actively seek financial contributions from other partners at this time.</p> <p>This is due to the precedent it would set in relation to the Council's many other valued partnerships, which cannot all be supported in the same way.</p> <p>Furthermore, Cabinet recognises the significant structural changes currently underway within the Integrated Care Board (ICB), including the merger of Norfolk and Suffolk ICBs and anticipated workforce reductions by the end of the year. These changes present a challenging environment for securing long-term funding commitments from health partners.</p> <p>This said, Cabinet remains supportive of the INP's efforts to become self-sustaining and will continue to provide strategic support through existing channels.</p>	
<p>2. To assist the Inclusive Norwich Partnership to develop a monitoring and evaluation framework, with reference to the community-led plan "We are Norwich" and the Equality Diversity and Inclusion (EDI) Strategy and Action Plan, including regular assessments of the inputs</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet notes the recommendation and recognises the value of establishing a robust monitoring and evaluation framework to support the Inclusive Norwich Partnership (INP) in demonstrating its impact.</p>	<p>0.00</p>

from the Inclusive Norwich Partnership website (issues raised) and that this monitoring forms part of a yearly report to Scrutiny.

In response, it cites the Council's existing EDI Action Plan which already includes a commitment to collaborate with partners such as the INP to identify areas for service improvement and co-design solutions. This ongoing engagement, Cabinet asserts, provides a strong foundation for monitoring progress and impact.

However, while INP are, this financial year, fully funded by the Council, the partnership remains an independent and autonomous body which Cabinet notes would preclude it from mandating INP to deliver such a report.

As such, the INP has been consulted in the development of this response and have advised that, while they recognise the importance of a clear and robust framework to evidence their progress and impact across diverse audiences, they believe that current methods are sufficient for their needs, cost-effective and provide a proven track record of robust stakeholder engagement. That said, they remain open to evolving their approach in line with strategic priorities and stakeholder feedback.

Thus, Cabinet agrees the recommendation for officers to assist the INP in any development to their reporting processes but notes that the nature of this development will be a decision for the INP to resolve and articulate.

Should this result in a report to the Scrutiny Committee, Cabinet confirms that it cannot mandate the inclusion the report in the Scrutiny Committee's annual work programme, but it would welcome Scrutiny's adoption of this as part of

	<p>their own forward planning should such a report become available.</p>	
<p>3. To review the Council’s co-production approach to ensure that lived experience is adequately represented where relevant, with reference to best practice, for example setting up specific reference panels; and that ways of working with and supporting participants are explored including remunerating those with lived experience expertise.</p>	<p><b>3a. PROVISION IN PLACE</b> (co-design approach)  <b>3b. DO NOT ACCEPT THE RECOMMENDATION</b> (renumeration of participants)</p> <p>Cabinet has already endorsed a co-production approach through the EDI Action Plan which it approved in January this year. This commits the Council to “improve accessibility to [its] services, through continual collaborative engagement with partners, such as the Inclusive Norwich Partnership, to identify areas requiring improvement and co-design alterations to service delivery”. The action is scheduled for realisation long-term (beyond 2027) noting the considerable resource investment required to set up structures. It is not therefore anticipated to be fully realised ahead of LGR.</p> <p>However, collaborative co-design approaches are already being undertaken across a broad range of activities aligned with the above. They include the new Play Strategy which has consulted with young people widely across the city’s open spaces and, more directly, through Norwich’s Youth Advisory Board, working to support their “Everyone has the Right to Play” pledge. Not least, it has included engaging the Board with designing the consultation to ensure that it was accessible for a broader range of young people.</p> <p>Another example is the Sanctuary Strategy currently being developed which has seen and continues to work with</p>	<p>Unknown, but considered to be exponential if a precedent is set.</p>

	<p>refugees and migrants with lived experience from across Norwich.</p> <p>In both examples, and across other co-design initiatives, participants are supported because they inform the solutions adopted. However, the option of remunerating them in any meaningful way would set a precedent across all such consultation and engagement work.</p> <p>This would significantly impede the number of lived experience participants that the Council could involve in such work because costs would be prohibitive; and, as such, it would likely drive down the Council's overall ability to consult / co-design. This would, of course, defeat the object of what is proposed, and so Cabinet declines this element of the recommendation.</p>	
<p>4. To ask Inclusive Norwich Partnership to develop guidelines and a process for making City Hall events and democratic processes accessible.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet supports improved accessibility to events and activities in City Hall. It notes that an extensive accessibility audit has already been undertaken as part of the City Hall Reimagined initiative and that a number of minor improvements have been implemented where feasible and which do not require listed building consent.</p> <p>The audit focuses on physical access to and within the building and has revealed that any improvements beyond the ground floor will be highly challenging to implement ahead of a full refurbishment.</p>	<p>Incorporated within current phase budget</p>

	<p>In consideration of this, a capital budget to make improvements to the ground floor of City Hall to enable access for all through the main entrance and the introduction of a new disabled toilet facility is available. The Inclusive Norwich Partnership (INP) has already been consulted on these proposals and will be engaged again ahead of a listed building application submission for further works.</p> <p>In addition, the INP has been consulted on the development of the response to this recommendation and confirm that they are able to develop guidelines as described left. In this, they suggest covering:</p> <ul style="list-style-type: none"> <li>• Physical access</li> <li>• Communication access</li> <li>• Cognitive and learning access</li> <li>• Delivery of a training and an accessibility checklist for event organisers.</li> </ul> <p>However, the INP are unable to cost this work without a detailed brief of what is required. Given that an access audit has already been undertaken by a suitably qualified and competent firm, this is not considered necessary. Nevertheless, the INP are fully engaged in the viable aspects of accessibility improvement to City Hall.</p>	
<p>5. To invite the relevant Norfolk County Council officers and cabinet members and the Integrated Care Board/clinical place board to join the Inclusive Norwich Partnership.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet acknowledges the value of broadening participation in the Inclusive Norwich Partnership (INP) to include these key strategic partners.</p>	<p>0.00</p>

	<p>However, Cabinet cannot formerly invite these representatives to join INP, without INP's permission to do so.</p> <p>Thus, should the INP require the support of Cabinet in extending its membership, Cabinet will undertake to write to the representatives cited, endorsing the invitation and highlighting the benefits of involvement for these bodies.</p> <p>Cabinet therefore formerly invites the INP to make this request should it so wish.</p>	
<p>6. To restate its commitment as in the EDI Strategy that the Council's services will be accessible and that everyone is responsible for ensuring that accessibility is considered in all the Council does. To this end, and to underline this commitment, that a screening of Made for More is held for all staff and that member organisations are invited, and that the film is shared on City Council social media alongside information about the Inclusive Norwich Partnership.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet notes the recommendation and reaffirms the Council's commitment here, to ensuring that its services are accessible to all, as set out in its Equality, Diversity and Inclusion (EDI) strategy and policy.</p> <p>This includes a clear commitment as outlined in the Council's EDI policy to making reasonable adjustments, in line with the Equality Act 2010, for individuals with physical, mental and/or learning disabilities, as well as consideration of adjustments for other groups on a case-by-case basis.</p> <p>Cabinet recognises the potential value of using the <i>Made for More</i> film as a tool to raise awareness and promote inclusive practice across the organisation.</p> <p>Officers are exploring options for screening the film to staff as part of mandatory equality training but – due to technical</p>	<p>0.00</p>

	<p>issues – this is currently not viable. It is hoped that this may be resolved shortly.</p> <p>The Council’s communications team can also support the sharing of the film across platforms where technology supports this. Related information about the Inclusive Norwich Partnership can also be shared through appropriate channels.</p>	
<p>7. To explore the evidence and data relating to the economic impacts of how addressing accessibility needs for disabled people would benefit the local economy.</p>	<p><b>DO NOT ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet notes the recommendation and agrees that there is growing interest in understanding the economic benefits of improving accessibility for disabled people. While this is a valuable area of inquiry, Cabinet also recognises that undertaking such research would require significant time and resources.</p> <p>At present, the Council does not have the capacity to lead this work internally. As such, external consultants would be required to undertake the research required. This is estimated to be at a cost of £30,000 or more. There is currently no budget opportunity to support this, and the work may only be achieved if savings can be identified elsewhere across services.</p> <p>Cabinet therefore resolves not to support this recommendation at this time.</p>	<p>≥ 30,000.00</p>
<p>8. To review the Council’s commissioning framework to ensure that organisations that the Council</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p>	<p>0.00</p>

<p>commissions services from have policies in place to support disabled employees.</p>	<p>Norwich City Council has an established and published Social Value in Procurement Framework, which aligns with the Public Services (Social Value) Act. This framework ensures that appropriate consideration is given to how the Council's procurement activity can deliver broader social, economic, and environmental benefits.</p> <p>As part of the ongoing review and update of this framework, the Council's Procurement Team will explore the inclusion of additional criteria, as suggested in the recommendation, to further strengthen the Council's approach to delivering disability related social value through procurement.</p>	
<p>9. To ensure that the standard business case template includes a requirement to complete an Equality Impact Assessment (EqIA) through which accessibility can be assessed.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and can confirm that the Council's existing processes already reflect this commitment. The current business case template prompts officers to consider whether an Equality Impact Assessment (EqIA) is required, with a direct link to the relevant guidance and templates on CityNet.</p> <p>Accessibility considerations are embedded within the recently revised EqIA template, ensuring that this aspect is assessed where relevant. In addition, all project proposals submitted through the Transformation Team, are reviewed by the Design Authority, a senior officer group that provides technical and professional feedback and recommendations. This group has the scope to challenge where an EqIA has not been completed and request that one is.</p>	<p>0.00</p>

	Cabinet is satisfied that the mechanisms to ensure accessibility are considered through the EqIA process already in place and functioning as intended.	
10. That an external and internal communications plan is agreed to share the results of the Task and Finish Group on an ongoing basis with agreed messages from this report and INP.	<p><b>DO NOT ACCEPT THE RECOMMENDATION</b></p> <p>The Council's Communications Team typically issues content on behalf of the administration. As such, any external or internal communications plan relating to this work would require Cabinet's direction and agreement on the key messages to be shared.</p> <p>While officers can support the development of a communications approach that reflects the outcomes of the Task and Finish Group and aligns with the Council's broader messaging on inclusion and accessibility, it would be unprecedented for the Scrutiny Task &amp; Finish Group and an external organisation to instruct the Communications team as to what content is promoted both internally and externally.</p>	0.00
11. To ensure that any social media posts meet accessibility guidelines, e.g. ensure that Alt Text is used for images and that posts can be read by a screen reader.	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and supports the principle of ensuring that all Council communications are accessible to all audiences.</p> <p>Noting provisions that support this recommendation are already in place, Cabinet confirms that the Council will continue to ensure that social media content adheres to</p>	0.00

	<p>accessibility best practices and that this will remain a priority in future content planning.</p> <p>This practice includes the use of Alt Text for images and ensuring that posts are compatible with screen reader technology.</p>	
<p>12. To provide training to all relevant staff on creating and publishing accessible documents to Web Content Accessibility Guidelines (WCAG) standard.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and agrees that ensuring staff are equipped to create and publish accessible documents in line with Web Content Accessibility Guidelines (WCAG) is essential to delivering inclusive services.</p> <p>It notes that this training is already being incorporated into the Council's ongoing work to redesign its main, public-facing website and that, as part of this, relevant staff are being supported to understand and apply accessibility standards in digital content creation.</p> <p>In response to this recommendation, Cabinet confirms that the Council will continue to monitor progress and ensure compliance as part of the wider digital transformation programme.</p>	0.00
<p>13. To explore publishing documents in accessible formats as part of the website redesign project.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and supports the principle of ensuring that published documents are accessible to all users.</p>	0.00

	<p>In response, it confirms that work is already underway as part of the Council’s website redesign project, which includes a focus on improving the accessibility of online content. This includes the publication of documents in accessible formats in line with best practice and Web Content Accessibility Guidelines (WCAG).</p> <p>In addition to this, Cabinet confirms that an accessibility toolbar will be implemented when the new website goes live at the end of September 2025. While the toolbar itself does not make content accessible, it enhances the user experience by allowing individuals to customise how they view content based on their needs.</p> <p>Cabinet also confirms that the responsibility to ensure content is created accessibly will remain a core part of the project and that progress will continue to be monitored and assessed.</p>	
<p>14. To track progress of the digitisation and standardisation of the planning and regulatory services as in priority 2.1 of the EDI Action Plan.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and, in response, confirms that the digitisation and standardisation of planning and regulatory services is already being progressed as described within the Council’s Equality, Diversity and Inclusion (EDI) Action Plan.</p> <p>This is a multi-stranded project forming part of the Council’s broader service improvement journey. While some elements are customer-facing, others relate to internal systems and processes. Key milestones include:</p>	<p>0.00</p>

	<ul style="list-style-type: none"> <li>• A refreshed public-facing website, which went live earlier this year;</li> <li>• A rolling programme of redesigned licensing forms, with completion expected by October 2025; and</li> <li>• Public access to planning enforcement information, also due by October 2025.</li> </ul> <p>Cabinet notes that the planning team is currently reviewing the remaining workstreams to assess scope and timelines and that progress against this priority will continue to be reported through the Council's annual Equality Information Report.</p>	
<p>15. To ensure policies for consultation are proactively shared with Inclusive Norwich and that consultation documentation meets accessibility requirements.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and supports the principle of inclusive and accessible consultation.</p> <p>In response, Cabinet confirms that the Council already shares relevant consultation materials with the Inclusive Norwich Partnership (INP) where appropriate, with recent examples including engagement on the Council's Equality, Diversity and Inclusion (EDI) Action Plan and the ongoing review of accessibility at Norwich City Hall.</p> <p>Going forwards, Cabinet confirms that relevant policies and consultations will continue to be proactively shared with the INP, and that accessibility standards will remain a core consideration in the preparation of all consultation materials.</p>	<p>0.00</p>

<p>16. To ensure that the forthcoming review of the Taxi and Private Hire Vehicle policies explores the availability of accessible vehicles.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet notes the recommendation and confirms that the availability of accessible vehicles is already being considered as part of an ongoing review of the Council's Taxi and Private Hire Vehicle policies.</p> <p>This review is in progress and is scheduled to be presented to the Council's Regulatory Committee in December, with a report to Cabinet following. Accessibility remains a key consideration in shaping the future approach to licensing, in line with the Council's broader commitments to inclusion and equal access.</p> <p>Indeed, all newly licensed hackney carriages are already wheelchair accessible as a condition of their licence.</p>	<p>0.00</p>
<p>17. To consider how Inclusive Norwich Partnership can assist with access audits of the Council's estate and to ensure that Inclusive Norwich Partnership are consulted on the brief of access audits.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet notes the recommendation and recognises the potential value of involving the Inclusive Norwich Partnership (INP) in supporting access audits of the Council's estate.</p> <p>In response to this recommendation and following a robust consultation with peers and training providers, the INP have advised that they do not have the requisite accessibility audit expertise to meet the route suggested here without significant outlay to cover the cost of training.</p>	<p>Dependent on scope and depth of audit requirements. To be met from individual project / revenue budgets.</p>

	<p>Rather, they have suggested Lived Experience Audits as a preferred option but are unable to give any indication of costs as there are “too many parameters to give a blanket fee”.</p> <p>Cabinet therefore supports the premise of this recommendation but delegates the decision of including the INP to relevant council project owners, who will consider the viability of this based on cost and requirements.</p>	
<p>18. Based on the local evidence as part of the forthcoming review of the Greater Norwich Local Plan or the Norwich Development Management Plan to introduce a 10% policy requirement for homes to be built to the M4(3) standard – wheelchair accessible and if there is no movement from Government to implement a minimum national requirement for M4(2) then increase the amount of M4(2) properties within major developments from 20% to 100%.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet is committed to ensuring that homes are as accessible as possible and consider the needs of all Norwich residents.</p> <p>It notes that, if the M4(2) standard is implemented nationally through Building Regulations, there would be no need for this to be covered in any review of the Local Plan and that the clause on M4(2) would therefore become redundant.</p> <p>However, Cabinet agrees that – in the interim – officers will seek to increase the criteria and requirement for the M4(2) standard through any local plan review, noting that this may require the agreement of all parties within the Greater Norwich Partnership and be based on evidence of local need.</p> <p>It is also agreed that, as part of the forthcoming review of the GNLP or of the Norwich Development Management Plan, the opportunity to introduce a policy requirement for homes to be built to the M4(3) standard – wheelchair accessible – will be explored and promoted.</p>	<p>0.00</p>

<p>19. To write to the Government to request confirmation of when the M4(2) standard will become the national requirement for all homes through revisions to the Building Regulations.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet agrees this recommendation and will ensure that a letter is drafted from them to Government requesting confirmation of when the M4(2) standard will become the national requirement for all homes through revisions to the Building Regulations.</p>	<p>0.00</p>
<p>20. As part of asset reviews of Council owned properties, where a property is intended to be retained, an access audit will be completed and if the review identifies the need for substantial capital investment, identified improvements will be incorporated into wider proposals for capital investment into the retained asset.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet supports the principle of improving accessibility across the Council's property portfolio.</p> <p>In response to this recommendation, it confirms that – where asset reviews identify the need for substantial capital investment and the property is proposed for refurbishment – an access audit be undertaken as part of project feasibility. This approach ensures that accessibility improvements are considered early and incorporated into wider capital proposals where feasible and within budget.</p> <p>To support this, Cabinet confirms that a specific question regarding the need for an access audit will be built into capital business case templates to ensure consistent consideration across relevant projects.</p> <p>Cabinet notes that the cost of access audits will vary depending on the size and complexity of the asset but that these typically range from £2,000 to £4,000 and that implementation costs can vary significantly, from marginal</p>	<p>≥ 2,000.00 per audit (in unbudgeted overspend)</p>

	<p>increases to several hundred thousand pounds, depending on the nature of the improvements required.</p> <p>As audits inform capital expenditure, costs would ordinarily need to be absorbed within feasibility studies but then reclaimed from capital project budgets. This can be a risk resulting in audit costs causing unbudgeted overspend.</p>	
<p>21. To ensure that for all building related and place making projects that access audits are planned and undertaken at the concept design stage.</p>	<p><b>DO NOT ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet is committed to improving the accessibility of Council assets.</p> <p>While Cabinet supports the principle of embedding accessibility early in project planning, it does not consider it proportionate or necessary to undertake formal access audits for all building-related or placemaking projects.</p> <p>This is because it recognises that many new-build projects already deliver high levels of accessibility through compliance with Building Regulations, and that smaller-scale works, such as essential repairs, maintenance, or specialist conservation projects, may not involve user-facing changes that would benefit from an audit.</p> <p>Instead, Cabinet endorses the Council’s approach to target access audits where they will add most value. For example, where substantial capital investment is proposed for retained assets, particularly older or listed buildings, access audits are undertaken at the feasibility stage to inform design and investment decisions. This approach ensures accessibility is</p>	<p>≥ 2,000.00 per audit (in unbudgeted overspend)</p>

	<p>meaningfully addressed without placing an unnecessary burden on routine projects.</p> <p>As above, a question regarding the need for an access audit are being embedded into capital business case templates to ensure consistent consideration.</p>	
<p>22. To explore the development of an updated planning advisory note regarding accessible public spaces.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet supports the principle of accessible public spaces and notes that this is already well addressed through existing national and local planning policies, including the National Planning Policy Framework, Greater Norwich Local Plan Policy 2, and the Development Management Policies Local Plan, alongside supplementary guidance and Building Regulations.</p> <p>These frameworks are routinely applied in public realm projects, supported by equalities impact assessments, engagement with VCSE consultees and, where appropriate, accessibility audits.</p> <p>Given the breadth of this existing guidance and current capacity constraints within the planning team, Cabinet does not consider a new planning advisory note necessary at this time.</p>	<p>0.00</p>
<p>23. As part of the ongoing City Hall Reimagined project to continue to support the exploration of ways in which spaces within City Hall can be</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p>	<p>0.00</p>

<p>made more accessible and to work creatively within heritage and conservation constraints to open up access for all.</p>	<p>Cabinet supports this recommendation and reaffirms its commitment to improving accessibility across the Council's estate.</p> <p>It notes that an access audit has already been undertaken for City Hall, and that a number of minor improvements have been implemented where feasible and which do not require listed building consent.</p> <p>It confirms that further accessibility improvements are being progressed as part of the City Hall Reimagined project and that £0.5m has been allocated within the current capital budget to deliver ground floor access enhancements, with the consultancy team working towards a planning submission in the autumn.</p> <p>Additional improvements, Cabinet confirms, will be considered as part of wider proposals currently at outline business case stage.</p>	
<p>24. Examines collecting ongoing data on the amount and types of accessible housing and its setting which is planned by the Council and any organisation working on its behalf, including joint ventures, wholly owned companies, and registered providers/housing associations.</p>	<p><b>PROVISION IN PLACE</b></p> <p>Cabinet is committed to an evidence-based approach to decision-making and policy development.</p> <p>It notes that the Greater Norwich Local Plan (GNLP) is monitored on an annual basis through the Annual Monitoring Report (AMR). The AMR is published on the Greater Norwich Growth Board website in spring each year.</p>	<p>0.00</p>

<p>25. To write to Norfolk County Council to request that Inclusive Norwich and Inclusive Norwich Partnership are a standard consultee for roadwork schemes.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet supports the recommendation and agrees to write to Norfolk County Council to request this.</p>	<p>0.00</p>
<p>26. To write to Norfolk County Council to request that Norfolk County Council reviews the policy around issuing and renewing of Blue Badges and ensures that forms and processes to renew Blue Badges are provided and communicated in an accessible format.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet supports the recommendation and agrees to write to Norfolk County Council to request this.</p>	<p>0.00</p>
<p>27. To write to Norfolk County Council to request that Norfolk County Council explore the timing of traffic lights at pedestrian crossings with a view to facilitating accessible crossing of roads.</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet supports the recommendation and agrees to write to Norfolk County Council to request this.</p>	<p>0.00</p>
<p>28. To recommend to the successor authority for Norwich and Norfolk to scope and deliver an access masterplan to futureproof the city with partners and the Inclusive</p>	<p><b>ACCEPT THE RECOMMENDATION</b></p> <p>Cabinet notes the delivery of such a plan would fall within the remit of the successor authorities for Norwich and Norfolk. While Cabinet is not able to commit to this work, it supports the principle of inclusive city planning and encourages the</p>	<p>0.00</p>

Norwich Partnership (e.g. the Liverpool access plan).	successor authorities to consider this proposal as part of their future strategic planning.	
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