#### **Norwich City Council**

#### SCRUTINY COMMITTEE

## Item 5

#### **REPORT** for meeting to be held on 29 September 2011

## **Scrutiny Committee Work Programme Update**

- Summary: This report updates the committee on progress with topics in its agreed work programme (attached) and informs on potential future scrutiny work.
- **Conclusions:** While the priorities of the council and the scrutiny committee remain constant from when the work programme was set, in order to achieve the best outcomes from the scrutiny process it is sometimes necessary to re-valuate detail and timings of some reviews, especially when the work streams that the committee are relying upon for their input are not yet at the stage where value could be added by the involvement of the scrutiny committee.

#### **Recommendation:**

- 1. a report on the ICT strategy and review work be taken once a report is ready to be considered by the cabinet
- 2. scrutiny of channel migration be programmed once a full overview can be achieved so that the scrutiny committee is better able to plan further work in this area
- 3. the October meeting of the scrutiny committee be moved to 3 November so that the outcomes of the public consultation can be considered.
- 4. to remove the highways agency agreement scrutiny item from the committee's work programme at this stage
- Contact Officer:
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#### 1. ICT review and channel migration

- 1.1 Members have set the objective for this area of work as being; to assess ICT costs, savings and efficiencies and, the effect on the public and to monitor the effectiveness/effect on the public of any new methods of working due to channel migration. The 29 September meeting had been earmarked to focus on the ICT strategy and provide members with information in order to assist with future scrutiny in this topic area.
- 1.2 Although the scrutiny committee, when setting the work programme, had been minded to look at this topic area in one overarching report, it is now suggested after consultation between the deputy chief executive and the chair of scrutiny that rather than take the three main elements as one (ICT strategy, costs and channel migration), to take these three main headings that compose this topic at different times and at intervals that fit in with the progress of the various work-streams.
- 1.3 An updated strategy was originally due to be submitted to cabinet in September 2011 but this has now been removed with no new date set. As the strategy would be interconnected to, and would ultimately have an influence on commercial and cost outcomes, it has been suggested that the scrutiny committee looks at the ICT strategy topic before a report will be going to the cabinet later in the meeting cycle. By that time the work around costs and strategy would be further forward.
- 1.4 Any report that touched on commercial/cost issues would be dealt with under the exempt information rules, if not in full, in part.
- 1.5 With regard to the channel migration element of this area of work, officers are suggesting that the scrutiny committee would be better able to comment on this once work had progressed enough, and after the results of the consultation have fed in, for an overview picture to be presented. Earlier in the year when the scrutiny work programme was being set, it was suggested that the committee may wish to look at channel migration and monitor its progress once it had been implemented see para 1.1.

#### 2. Future priorities and shape of the council

2.1 With the outcome of the public consultation being reported to the cabinet on 9 November scrutiny will be able to receive papers at its October meeting. It had originally been hoped that a report to the scrutiny committee outlining the council's budget position could have been received at the September meeting. However this has now been moved as once the consultation results are known a more rounded discussion can take place.

- 2.2 As the council's public consultation does not close until 19 October it is suggested by the chair of scrutiny that the October meeting of the scrutiny committee be moved to take place on Thursday 3 November. This allows for enough time for the consultation results to be assessed and a report on options/outcomes to be produced.
- 2.3 Members will be able to begin to gain an overview of how the corporate plan and the budget is beginning to shape up in the context of the council's 4.6 million pound saving target.

#### 3. Possible joint scrutiny of older peoples issues

3.1 Broadland district council's chair of scrutiny has invited this council to join them in looking at services provided for older people. The Chair is in the middle of talks between Broadland's chair and officers regarding the scope. Once and if a position has been agreed upon, members will be asked to appoint to the panel and agree to go ahead or not.

#### 4. County community safety partnership

- 4.1 This report had originally been time-tabled to be considered at the October meeting of the scrutiny committee. However, due to the changes that had to be made to the scrutiny work programme to accommodate the ICT review and channel migration and the item for future priorities and shape of the council it has been bought forward for members to look at it at this meeting.
- 4.2 The report will provide members with an overview of the new countywide partnership arrangements for community safety and provide some options on what performance information scrutiny may want to receive to scrutinise community safety work in Norwich.

#### 5. The highways agency agreement

5.1 Since the time that the scrutiny committee work programme was set there has been a member briefing on highways/transportation. With that in mind and as the council is signed up to the highways agency agreement for another four years it is suggested that it would be better to remove this item from the committee's work programme at this stage and then to involve the scrutiny committee in two or three year's time.

### **SCRUTINY COMMITTEE WORK PROGRAMME 2011/2012 – NORWICH CITY COUNCIL**

# Pick Analysis for Prioritising Topics – MEMBERS ARE ASKED TO USE THE PICK ANALYSIS AS A FILTER TO ASSESS THE APPROPRIATENESS FOR SCRUTINY OF TOPICS FOR THE POSSIBLE INCLUSION ON TO THE WORK PROGRAMME.

**P** Public interest Is there sufficient public interest in the topic?

Т

- Impact Will the review have a significant impact on community wellbeing?
- **C C**ouncil performance How is the council/organisation performing in this area?
- K Keeping in context What else is happening in this area such as recent reviews or inspections?

Date of Meeting	Торіс	Organisation/ Officer/ Responsible Portfolio Holder	Objectives and Desired Outcomes	Methods and or venue	Timescale
29 Sept 2011	County community safety partnership	Responsible cabinet member, director of regeneration and development and the head of community services	Explanation of the role and operation of the county wide safety partnership, and how data will be made available in the future.	At committee	To be agreed
29 Sept 2011	Quarterly Performance Data	Cabinet, corporate leadership team and the policy & performance manager	Identification of any causes for concern and note successes	At committee	Quarterly Review
3 Nov 2011	Future priorities & shape of the council	Cabinet and corporate leadership team	Update on progress, the council's budget position and to comment on issues arising	At committee	On going (Budget scrutiny and policy framework)
24 Nov 2011	Budget scrutiny Café	Cabinet, chief officers and service heads	To provide members with an overview and answers to questions regarding the budget, performance and policy framework.	Annual event	One meeting
06 Dec 2011	Quarterly performance data	Cabinet, corporate leadership team and the policy & performance manager	Identification of any causes for concern and note successes	At committee	Quarterly Review

Date of Meeting	Торіс	Organisation/ Officer/ Responsible Portfolio Holder	Objectives and Desired Outcomes	Methods and or venue	Timescale
06 Dec 2011	The highways agency agreement	Responsible cabinet member, director of regeneration and development and head of city development services	To gain an overview of the options for highways works provision in Norwich	At committee	One meeting
26 Jan 2012	Consideration of the draft budget report	Cabinet and corporate leadership team	To comment on the draft budget and make suggestions to cabinet regarding the proposed budget's ability to deliver the priorities of the council.	At committee	Annual
09 Feb 2012	Channel migration	Responsible cabinet member, the deputy chief executive, the head of communications & cultural services and the head of customer contact	To monitor the effectiveness/effect of any new methods of working on the public.	At committee	Further meetings to monitor the effect of channel migration.
23 February 2012	Quarterly Performance Data	Cabinet, corporate leadership team and the policy & performance manager	Identification of any causes for concern and note successes	At committee	Quarterly Review
May 2012	Setting a new scrutiny work programme	Scrutiny committee, scrutiny officer & corporate leadership team	This exercise should enable the scrutiny committee to ensure that the work of the committee is relevant and achievable	Facilitated exercise at committee	Re – set annually and revised monthly
ТВА	ICT review/strategy	Responsible cabinet member, head of strategy & programme management, the head of Procurement & Service Improvement and the deputy chief executive	To focus on the ICT strategy and to provide members with information in order to assist with future scrutiny work in this topic area	At committee	Further meetings to assess ICT costs, efficiencies and savings.

Date of Meeting	Торіс	Organisation/ Officer/ Responsible Portfolio Holder	Objectives and Desired Outcomes	Methods and or venue	Timescale
Item on all Scrutiny agendas	Scrutiny Committee Work Programme	Chair of Scrutiny & Scrutiny Officer	Keep the programme of topics for Scrutiny under review	At Committee	on going each month and annual review

Appendix B

## FORWARD AGENDA / CABINET, COUNCIL, SCRUTINY AND AUDIT COMMITTEES 2011/2012

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
CABINET 21 Sep	Budget Monitoring 2011-12 Periods 2-4	To update cabinet on the current financial position	HoF – Barry Marshall/Mark Smith	2 Sep	BM	PH	
CABINET 21 Sep	Progress toward HRA Self-Financing	To update cabinet on progress being made toward HRA Self- Financing	HoF – Barry Marshall/Mark Smith	2 Sep	BM	PH	
CABINET 21 Sep	Car Park Fees and Charges	To seek approval for tariff changes to off-street car parks	Dir of Reg and Development – David Rogers	2 Sep	JM	PH	
CABINET 21 Sep	Award of contract for the installation of photovoltaic panels to council homes <b>KEY DECISION</b>	To advise cabinet of the tender process for the installation of photovoltaic panels to council homes and seek approval for delegated authority to award the contract	Dir of Reg & Dev Chris Rayner	2 Sep	JM	PH	
CABINET 21 Sep	Refresh of the Decommissioning Policy	To inform members of the refreshed policy on decommissioning council housing and to seek approval to adopt the policy as part of the council's policy framework.	Dir Reg and Dev – Andrew Turnbull	2 Sep	JM	PH	
CABINET 21 Sep	Disposal of individual council housing assets	To inform members of the policy for the disposal of individual council housing	Dir Reg and Dev – Andrew Turnbull	2 Sep	JM	PH	

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
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		assets and to seek approval to adopt the policy as part of the council's policy framework					
CABINET 21 Sep	Community infrastructure levy charging schedule	To seek approval for the draft CIL charging schedule for consultation purposes	Dir of Reg & Dev – Gwyn Jones	2 Sep	JM	PH	Present- ation to the SDP on 27 Jul
CABINET 21 Sep	Capital programme review KEY DECISION	To seek approval for new housing and general fund capital works for commencement in 2011/12.	Dir of Reg & Dev – Chris Rayner	2 Sep	JM	PH	
CABINET 21 Sep	Award of interim contract for external decoration to council housing properties.	To approve the award of an interim contract for external redecoration.	Dir or Reg & Dev - Chris Rayner	2 Sep	JM	PH	
CABINET 21 Sep	Release of Council owned land for employment purposes EXEMPT	To see cabinet approval to release Council owned land for development in the North of the City	Director of Regeneration and Development	2 Sep	CLT	PH	
CABINET 21 Sep	Compulsory purchase of an empty dwelling in Portland Street. EXEMPT	<b>Purpose:</b> To consider whether or not to apply for a compulsory purchase order to tackle problems arising from a dilapidated empty dwelling in	Dir of Reg & Dev Andy Watt/Paul Swanborough	2 Sep	JM	PH	

		Allocated	ltems				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
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<u> </u>		Portland Street.					
CABINET 21 Sep	Sheltered housing review	<b>Purpose</b> – to seek cabinet approval to withdraw from the Greater Norwich home options partnership board (GNHOPB) and to agree to the creation of a Norwich home options service with effect from April 2012.	Dir of Reg & Dev	2 Sept	JM	PH	
CABINET 21 Sep	Sheltered housing review	Purpose – tbc by Tracy John	Dir of Reg & Dev	2 Sept	JM	PH	
CABINET 21 Sep	Choice based lettings partnership board	<b>Purpose</b> – to review the current arrangements for providing tenancy management and housing related support to residents in sheltered housing.	Dir of Reg & Dev	2 Sept	JM	PH	
CABINET 21 SEP		To approve of the appointment of an additional representative for the Greater Norwich Development Partnership					
CABINET 21 SEP	Review of council's constitution – financial regulations	To consider the revised financial regulations for recommendation to council	Heads of Finance and Law & Governance	2 Sep	BM	<b>PH &amp;</b> <b>CON WP</b> (25 Jul)	
CABINET 21 SEPT	Contract for Community Energy Saving Programme	To seek approval to enter into a contract for the delivery of works to council homes which	Dir of Reg & Dev - Chris Rayner and Anton Bull	2 Sept	JM	PH	

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
	funded works	is part funded by the					
	KEY DECISION	community energy savings programme					
AUDIT 27 Sep							
COUNCIL	Review of council's	To adopt the revised financial	Heads of				
27 Sep	constitution – financial regulations	regulations as part of the council's constitution.	Finance and Law & Governance				
SCRUTINY 29 Sep	ICT review & channel migration	To focus on the ICT strategy and to provide members with information in order to assist with future scrutiny work in this topic area	Head of strategy and programme management	-	-	-	
SCRUTINY 29 Sep	Quarterly Performance Data	Identification of any causes for concern and note successes	CLT	-	-	-	
SCRUTINY 29 Sep	Future priorities & shape of the council	Update on progress, the council's budget position and to comment on issues arising	CLT	-	-	-	

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
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CABINET 12 Oct	Quarter 1 Performance data		CLT – Phil Shreeve	23 Sep	BB	PH	
CABINET 12 Oct	Environmental strategy	To approve the environmental strategy 2011-14	Head of strategy and programme management	23 Sep	LMC	PH	
CABINET 12 Oct	Draft National Planning Policy Framework	To approve Norwich City Council's response to the consultation document	Dir of Reg & Dev – Graham Nelson	23 Sep	JM	PH	Report also to be considere d at SD Panel on 28 Sept
CABINET 12 Oct	Vision and Development Document for Earlham Hall	To endorse the VADD which has been prepared by UEA and subject to public consultation as evidence to be used in preparing sites allocation Development Plan Document	Dir of Reg & Dev – Graham Nelson	23 Sep	JM	PH	Report also to be considere d at SD Panel on 28 Sept
Cabinet 12 Oct	Award of contract for council tenants' contents insurance <b>KEY DECISION</b>	To approve the award of a contract to provide council tenants' contents insurance.	Dir of regeneration & development - Tracy John/Paul Sutton - 01603 212939	23 Sep	JM		
Cabinet 12 Oct	Environmental strategy KEY DECISION	To agree the Environmental Strategy 2011-2014	Head of strategy & programme	23 Sep	RO		

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
Cabinet	Disposal of investment	To agree the disposal of	Dir of	23 Sep	JM		
12 Oct	asset, Norwich city centre <b>Exempt</b>	investment asset	regeneration & development	20 Oep			
Cabinet 12 Oct	Bowthorpe Threescore- affordable housing	To determine the most appropriate method of delivering affordable housing in the 1 <sup>st</sup> phase development at Threescore	Dir of regeneration & development – Gwyn Jones	23 Sep	JM	PH	
Cabinet 12 Oct	Waste & recycling	Increasing participation in the recycling services	Dir of regeneration & development – Adrian Akester	23 Sep	JM	IC	
Cabinet 12 Oct	Award of contract for business travel (taxi services)	To approve the award of contract for business travel (taxi services)	Deputy chief executive, Head of procurement and service improvement	23 Sep	BB	PH	
COUNCIL 18 Oct							
SCRUTINY	County wide safety	Explanation of the role and	Dir of Reg &				
20 Oct	partnership	operation of the county wide safety partnership, and how data will be made available in the future.	Develop – Bob Cronk				

		Allocated	tems				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
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CABINET 9 Nov	Budget Monitoring 2011-12 Period 5	To update cabinet on the current financial position	HoF – Barry Marshall/Mark Smith	21 Oct	BM	PH	
CABINET 9 Nov	Implementing HRA Self-Financing	To seek approval for the arrangements made for the implementation of HRA Self- Financing	HoF – Barry Marshall/Mark Smith	21 Oct	BM	PH	
CABINET 9 Nov	Green waste disposal	To approve award of contract.	Dir of reg & dev – Adrian Akester	21 Oct	JM	PH Sus Dev Panel	
CABINET 9 Nov	Award of structural consultancy contract to advise on structural repairs and improvements to council housing properties. <b>KEY DECISION</b> <b>EXEMPT</b>	To approve the award of a contract for structural consultancy	Dir of reg & dev Chris Rayner	21 Oct	JM	PH	
CABINET 9 Nov	Equality Policy	To approve, this is the corporate policy statement which outlines our commitment to equalities and is due to be published on the website.	Head of strategy and programme improvement- Nadia Aman	21 Oct	LMC	PH	
CABINET 9 Nov	Future priorities in shaping the council	To consider the response to the consultation response on the	CEO and Head of strategy and	21 Oct	LMC	IC	

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
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		future priorities of shaping the council	programme management				
CABINET 9 Nov	Air quality management area declaration <b>KEY DECISION</b>	To confirm declaration of air quality management area	Dir R &D, Andy Watt/Adrian Akester	21 Oct	JM	IC	
CABINET 9 Nov	YMCA funding request.	The purpose of this report is: to inform cabinet of the funds available through sales of housing land and recommend that cabinet approve the allocation of funds to the development of the second phase of the YMCA re- provision.	Dir of Reg & Dev – Debbie Gould (email 11.05.11)	2 Sep	JM	PH	
Cabinet 9 Nov	Options for future use and development of the Mile Cross Depot site	To consider options for future use and development of the Mile Cross depot site	Dir of regeneration & development – Gwyn Jones	23 Sep	JM	PH	
AUDIT 22 Nov							
SCRUTINY 24 Nov	Budget scrutiny cafe	To provide members with an overview and answers to questions regarding the budget, performance and policy	CLT and heads of service				

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
		framework.					
COUNCIL 29 Nov	Interim Report of the Monitoring Officer		Head of law & gov				
SCRUTINY 6 Dec	Quarter 2 performance data		CLT	-	-	-	
COUNCIL 13 Dec							
CABINET 14 Dec	Budget Monitoring 2011-12	To update cabinet on the current financial position	HoF – Barry Marshall/Mark	25 Nov	BM	PH	
CABINET 14 Dec	Period 6 Quarter 2 Performance data		Smith CLT – Phil Shreeve	25 Nov	BB		
CABINET 14 Dec	Norfolk Housing and Support Strategy For People Who Misuse Substances	Requesting Cabinet approval to adopt the Norfolk Housing and Support Strategy For People Who Misuse Substances	Director of Reg and Development – Andy Watt	25 Nov	JM	PH	
CABINET 14 Dec	Norwich Site Allocations and Site Specific Policies DPD <b>KEY DECISION</b>	To seek approval to undertake a Regulation 27 consultation on these draft documents.	Dir of Reg and Development – Graham Nelson/Mike Burrell	25 Nov		PH & SDP	

Allocated Items								
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments	
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CABINET 14 Dec	Development Management Policies DPD <b>KEY DECISION</b>	To seek approval to undertake a Regulation 27 consultation on these draft documents.	Dir of Reg & Dev – Graham Nelson/Mike Burrell	25 Nov		PH & SDP		
CABINET 14 Dec	Review of collection agreement for water charges for council tenants <b>KEY DECISION</b>	To inform members of the revised contract negotiated with Anglian Water for the collection of water charges from council tenants.	Dir of Reg & Dev – Tracy John (Paul Sutton)	25 Nov		PH		
CABINET 14 Dec	Award of responsive repairs and maintenance contract for housing works <b>KEY DECISION</b>	To approve the award of a new five year term contract for responsive repairs and maintenance to housing properties	Dir of Reg & Dev – Chris Rayner and Anton Bull	25 Nov	JM	IC		
	EXEMPT							
CABINET 14 Dec	Refresh of the Financial Assistance Policy <b>KEY DECISION</b>	To inform members of the refreshed policy on financial assistance and to seek approval to adopt the policy as part of the council's policy framework.	Dir of Reg & Dev - Andy Watt	25 Nov	JM			
CABINET 14 Dec	Home Improvement Agency contract extension <b>KEY DECISION</b>	To inform members of the Home Improvement Agency contract extension negotiated with Orbit Care & Repair for the provision of the Council's Home	Dir of Reg & Dev - Andy Watt	25 Nov	JM			

		Allocated	Items				
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments
		Improvement responsibilities under The Housing Grants, Construction & Regeneration Act 1996 as amended by The Regulatory Reform (Housing Assistance) (England and Wales) Order 2002; and to seek approval for delegated authority to extend the contract.					
AUDIT 17 Jan							
				-			
CABINET 18 Jan	Budget Monitoring 2011-12 Period 7	To update cabinet on the current financial position	HoF – Barry Marshall/Mark Smith	30 Dec	BM	PH	
SCRUTINY	Consideration of the	To comment on the draft	CLT				
26 Jan	draft budget report	budget and make suggestions to cabinet regarding the proposed budget's ability to deliver the priorities of the council.					
COUNCIL	Localism Bill - pay		Head of HR				

	Allocated Items							
Meeting	Report	Purpose	Director & Head of Service	Final Report - To be signed off by Director	Management Clearance • CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments	
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31 Jan	accountability		Dawn Bradshaw and Head of Law & Governance Philip Hyde					
CABINET 8 Feb	Budget Monitoring 2011-12 Period 8	To update cabinet on the current financial position	HoF – Barry Marshall/Mark Smith	20 Jan	BM	PH		
SCRUTINY 9 Feb								
SCRUTINY 23 Feb	Quarterly performance data	Identification of any causes for concern and note successes	CLT					
COUNCIL 28 Feb								
CABINET 14 Mar	Budget Monitoring 2011-12 Periods 9	To update cabinet on the current financial position	HoF – Barry Marshall/Mark Smith	24 Feb	BM	PH		
CABINET 14 Mar	Quarter 3 Performance data		CLT – Phil Shreeve	24 Feb				
CABINET 14 Mar	Annual Review of Partnerships Register							

Allocated Items								
Meeting	Report	Purpose	Director & Head of Service	Report -	• CLT	Cabinet Briefing (IC) or Portfolio Holder (PH)	Comments	
	to Cabinet 14th March							
AUDIT 20 Mar								
SCRUTINY 22 Mar								
COUNCIL 27 Mar								