

Outcomes and Actions
Norfolk Health Overview and Scrutiny Committee (NHOSC)
26 February 2015

Agenda Item Number	Report Title	Outcomes and Actions	Action By Whom
5.	Chairman's announcements	<p>Norfolk Constabulary has offered another opportunity to visit the police control room for Members of NHOSC who were unable to attend previously. The visit is to observe the liaison between mental health staff and police in the control room. Potential dates:-</p> <p>Thursday 9 April 2015, 10.00am or 2.00pm Tuesday 14 April, 2.00pm</p> <p>Members who are interested should notify Maureen Orr of their availability on these dates. The one that suits most people will be chosen.</p>	Members
6.	Diabetes care within primary care services in Norfolk	<p>NHS England East Anglia Area Team (the current commissioners of GP services) to be invited to a future meeting to answer Members' questions. Representatives from the West Norfolk Clinical Commissioning Group area also to be invited to that meeting to discuss their performance in delivering care processes and treatment targets for diabetes in primary care.</p> <p>Great Yarmouth and Waveney CCG area's apparently poor results in the Diabetes UK 2012-13 audit of target care processes and treatments to be raised at Great Yarmouth and Waveney Joint Health Scrutiny Committee.</p>	<p>Maureen Orr</p> <p>Maureen Orr</p>

ITEM 8 APPENDIX

		Information about links between drugs for mental health issues and diabetes to be circulated to Members.	Suzanne Meredith
7.	Ambulance response times	<p>The commissioners and East of England Ambulance Service NHS Trust (EEAST) were asked to provide the following additional information:-</p> <ol style="list-style-type: none"> 1. How much have EEAST and the acute hospitals in Norfolk paid in penalty fines for breach of contract in relation to ambulance response times and handover times? 2. Which commissioners have levied the contract penalty fines? 3. What have the commissioners done with the money that has been paid in fines by EEAST and the acute hospitals in this context? <p>NHOSC agreed to return to the subject in 12 months time.</p>	Mark Burgis / Matt Broad
8.	Forward work programme and appointment of substitute link members with NHS Trusts	<p>NHOSC nominated Margaret Somerville as substitute link member with Norwich Clinical Commissioning Group.</p> <p>The proposed forward work programme was agreed with the following changes:-</p> <p>‘Diabetes care within primary care services in Norfolk’ – to be added to the forward work programme for 28 May 2015. NHS England East Anglia Area Team and West Norfolk Clinical Commissioning Group to be invited to attend.</p> <p>‘Ambulance response times and turnaround times in hospitals in Norfolk’ to be added to the agenda for February 2016 NHOSC</p>	Maureen Orr

ITEM 8 APPENDIX

Copied to:-

Representatives attending the NHOSC meeting for NHS / other organisations

District Council Members of NHOSC

Member Support Officer - Christine Byles

CCG engagement contacts (x5)

Health and Wellbeing Board support officer – Linda Bainton

Healthwatch Norfolk – Chris MacDonald